From: **"Jaime Alberto Gutiérrez Mejía"** jaimealbertogutierrez@gmail.com
Subject: PORTADAS DEL DVD DE ENTREGABLES
Date: August 23, 2016 at 5:24 AM America/Los_Angeles
To: "Ricardo Alberto Reyes Jiménez" rreyes@humboldt.org.co
Cc: Carolina Castellanos Castro ccastellanos@humboldt.org.co, MARIA ANTONIA BOTTIA mbattia@fonade.gov.co

Buen día ingeniero

Anexo portadas del cd y caja. Agradezco su deferencia y amable colaboración para su impresión.

Inline image 1

Inline image 2
Muchas gracias

Cordialmente,

Ingeniero
JAIME ALBERTO GUTIÉRREZ MEJÍA

From: postmaster@fonade.gov.co
Subject: Undeliverable: PORTADAS DEL DVD DE ENTREGABLES
Date: August 23, 2016 at 5:24 AM America/Los_Angeles
To: jaimealbertogutierrez@gmail.com

A

Office 365

Your message to mbattia@fonade.gov.co couldn't be delivered.

mbattia wasn't found at fonade.gov.co.

jaimealbertogutierre. . .	Office 365	mbattia
Action Required		Recipient

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.10 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 5.1.10 in Office 365.

Original Message Details

Created Date:	8/23/2016 12:24:49 PM
Sender Address:	jaimealbertogutierrez@gmail.com
Recipient Address:	mbattia@fonade.gov.co
Subject:	PORTADAS DEL DVD DE ENTREGABLES

Error Details

Reported error: *550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient not found by SMTP address lookup*

DSN generated by: MWHPR07MB2863.namprd07.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	8/23/2016 12:24:49 PM		10.36.30.76	HTTP
2	8/23/2016 12:24:50 PM		mail-it0-f50.google.com	SMTP
3	8/23/2016 12:24:50 PM	mail-it0-f50.google.com	BL2FFO11FD049.mail.protection.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P384)
4	8/23/2016 12:24:50 PM	BL2FFO11FD049.protection.gbl	MWHPR07CA0003.outlook.office365.com	Microsoft SMTP Server (version=TLS1_0, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P384)
5	8/23/2016 12:24:50 PM	MWHPR07CA0003.namprd07.prod.outlook.com	MWHPR07MB2863.namprd07.prod.outlook.com	Microsoft SMTP Server (version=TLS1_0, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P384)

Original Message Headers


```
Received: from MWHPR07CA0003.namprd07.prod.outlook.com (10.172.94.13) by
 MWHPR07MB2863.namprd07.prod.outlook.com (10.169.231.11) with Microsoft SMTP
 Server (version=TLS1_0, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P384) id
 15.1.557.21; Tue, 23 Aug 2016 12:24:50 +0000
Received: from BL2FFO11FD049.protection.gbl (2a01:111:f400:7c09::109) by
 MWHPR07CA0003.outlook.office365.com (2603:10b6:300:dc::13) with Microsoft
 SMTP Server (version=TLS1_0, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P384)
 id 15.1.587.9 via Frontend Transport; Tue, 23 Aug 2016 12:24:50 +0000
Authentication-Results: spf=pass (sender IP is 209.85.214.50)
 smtp.mailfrom=gmail.com; fonade.gov.co; dkim=pass (signature was verified)
 header.d=gmail.com;fonade.gov.co; dmarc=pass action=none
 header.from=gmail.com;
Received-SPF: Pass (protection.outlook.com: domain of gmail.com designates
 209.85.214.50 as permitted sender) receiver=protection.outlook.com;
 client-ip=209.85.214.50; helo=mail-it0-f50.google.com;
Received: from mail-it0-f50.google.com (209.85.214.50) by
 BL2FFO11FD049.mail.protection.outlook.com (10.173.161.211) with Microsoft
 SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P384)
 id 15.1.587.6 via Frontend Transport; Tue, 23 Aug 2016 12:24:50 +0000
Received: by mail-it0-f50.google.com with SMTP id e63so143483473ith.1
        for <mbattia@fonade.gov.co>; Tue, 23 Aug 2016 05:24:50 -0700 (PDT)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
        d=gmail.com; s=20120113;
        h=mime-version:from:date:message-id:subject:to:cc;
        bh=3jBO2UFw4IXfaFkMQybgxsA6shLV3MypullC0hne4Nc=;
        b=uONoFrokEtx8WQA6OwxiDyFtdAixaZkYokEGUSjeyFgWkBehW15jG5mQdzlCUA/Bad
         f2dNcGHz0fU5R7YSiGERXqfy6K9WDXvdcAuNubjv9CnJjK4dT4B/arY6OTdFdBzyFQ3C
         gdqrx4FDANNSqefk2ZYrs5/uT3fsnPxgN4maruM7pO3eW/SaJWm4491xzfebC1O4lWjO
         dSrqNDrNE9PwUlDXtVNYHvGrUI1z0pl5MN/9SW1tA+fz8/uvVpZpi/IuHZIg/PWTaGW7
         0EFWD3JyWsHNUCnKCxOcB4J3aJ/LfH+EGQvYiaq0r/4D3v/HYJXlCEgeiwt/I0+yn02D
         9Nvw==
X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
        d=1e100.net; s=20130820;
        h=x-gm-message-state:mime-version:from:date:message-id:subject:to:cc;
        bh=3jBO2UFw4IXfaFkMQybgxsA6shLV3MypullC0hne4Nc=;
        b=a2o+h1AcNht1V2Qbn2tc8Ysq2M7h9KhD9fULSntaKOp9EE8nNFOequcaKO4/ooSgMp
         lVsaQQo4Q1o7r9iJqoZIge3MZB4jHlObprR8TTJD5mPVfvfl3Tf30ffBVvC+hkws0VlX
         pYWzJXfoC+W+U8Zu/rkb0+LRJoUDik4AOvkZpqYUHW9JWxRhSOFe0tnbrfamZtrEI5Eq
         cgdzbFXqAVqxmiFsoPQM54TcX+FFLOe4favQbOLv1u7aVaAygXm4U5EYuLpEe6AoR/Fr
         nv/XHTet+FHp5I2vyOTng5yp6j62uaLyBG22M02GpYFsg/PUILzmzTa7I+nGceDHkJXP
         Crcg==
X-Gm-Message-State: AEkoouuAl0GDhKd7lHQqtimX0Ha8xnU+F5JTP4rXg8fb0D7IX67l+hxXvIK76iI7RtkEhfLnFqQOUJWyfVYNAA=
X-Received: by 10.36.41.202 with SMTP id p193mr27525906itp.66.1471955090181;
 Tue, 23 Aug 2016 05:24:50 -0700 (PDT)
MIME-Version: 1.0
Received: by 10.36.30.76 with HTTP; Tue, 23 Aug 2016 05:24:49 -0700 (PDT)
From: =?UTF-8?Q?Jaime_Alberto_Guti=C3=A9rrez_Mej=C3=ADa?=
        <jaimealbertogutierrez@gmail.com>
Date: Tue, 23 Aug 2016 07:24:49 -0500
Message-ID: <CAPSKU1U2zM1aVqRd=k3nn3wE_di1k=xUg6HEt-m-OMFQQoPxiw@mail.gmail.com>
Subject: PORTADAS DEL DVD DE ENTREGABLES
To: =?UTF-8?Q?Ricardo_Alberto_Reyes_Jim=C3=A9nez?= <rreyes@humboldt.org.co>
CC: Carolina Castellanos Castro <ccastellanos@humboldt.org.co>, MARIA ANTONIA
 BOTTIA <mbattia@fonade.gov.co>
Content-Type: multipart/mixed; boundary="001a113f6c06471789053abc400f"
Return-Path: jaimealbertogutierrez@gmail.com
X-EOPAttributedMessage: 0
```

X-EOPTenantAttributedMessage: 19fa3ef8-1020-4ab3-8ae3-4cefcedbbef9:0
X-Forefront-Antispam-Report: CIP:209.85.214.50;IPV:NLI;CTRY:US;EFV:NLI;
X-Microsoft-Exchange-Diagnostics: 1;BL2FFO11FD049;1:X9an3xjB5c9AgNMnG6ITImBib5u5nOSRDQD+ycifFV+gg+eSeAXgWl+
X-MS-Office365-Filtering-Correlation-Id: 7f294e63-36fe-4434-2a3c-08d3cb507afc
X-Microsoft-Exchange-Diagnostics:
	1;MWHPR07MB2863;2:Mj4nS3B5950dNkdTa0MD+cvcKZ3nnLNi8tTCpV450oxh1oGi2thIfOifvdK9OZFX+GG8DW72oOFsYPR+R
X-DkimResult-Test: Passed
X-Microsoft-Antispam:
	UriScan:;BCL:0;PCL:0;RULEID:(8251501002)(3001016)(3010002)(71701004)(71702002);SRVR:MWHPR07MB2863;
X-Microsoft-Exchange-Diagnostics:
	1;MWHPR07MB2863;25:LaxbXwcR7l68lvBj+gwF3gwN4QEjQkCeD+SM/A5uiYDR6uHbUEyxDsmeOs31f8oKHJSm7dYbzkoJ9+3V

Buen día ingeniero

Anexo portadas del cd y caja. Agradezco su deferencia y amable colaboración para su impresión.

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Inline image 2
Muchas gracias

Cordialmente,

Ingeniero
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