

Hector Young

Contact

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Education

Northern Alberta Institute of
Technology
Computer Systems
Technology (CST) Diploma
Graduated with Honors –
December 2010

Sample Coding Projects

<https://github.com/LCTRY/>

Key Skills

JavaScript
ReactJS
HTML
CSS
Oracle PLSQL
Oracle Forms and Reports
SQL
Bash Script
Linux operating systems
MS Excel

Git Hub
Smart CVS

Objective

My objective is the work with a company that has similar values of loyalty and commitment. To meeting new people and build strong relationships while working with a progressive company that provides a valuable serve and also values professional and personal growth. My goal is to be valued team member where my involvement matters, build functional and user friendly experiences with the highest quality of work and customer service. I am dedicated to continually learning new skills.

Experience

2015-2020

Systems Analyst • Alberta Blue Cross

Main duties include:

- Developed, tested, troubleshoot and maintained pharmacy drug claim adjudication and drug monitoring applications
- Pharmacy Oracle database – Table structure DDL, PLSQL, Triggers, Procedures, Packages, Reference/Meta/Business data
- Created, Maintained, troubleshoot pharmacy team's user interface for drug benefits, drug plans and direct billing claims with Oracle Forms and Reports
- Created and Maintained Linus scripts and Windows scripts
- Scripts/batch processes for automated health checks.
- Maintained Microsoft electronic forms
- Work on pharmacy projects within a team
- Create and maintain user documentation

2011-2015

Configuration Management Analyst • Alberta Blue Cross

Main duties include:

- Support and manage change requests through development life cycle for multiple application teams
- Support teams with on boarding requests for different development technologies required by application teams.
- Developed automation scripts to increase efficiency of the promotion process
- Create new processes to quickly and effectively promote code through the SDLC
- Debugging and testing elevation code
- Organized production elevation meetings
- Handled on call duties on a rotational bases
- Create and maintain user documentation

- On call support

May 2010 – September 2010

Information Technology Support Co-op Student • Department of Justice
(Government of Canada)

Main duties include:

- Client support
- Hardware installation/setup
- Printer maintenance/setup
- Inventory management
- Video conference support/setup
- Imaging and installation of programs for desktops and laptops

Key Projects Highlights

Implemented Administration Systems Replacement project replacing legacy Administration System.

Upgrading Oracle databases from 10g to 11g and testing existing scripts and database components.

Upgrading to Windows 7 to Windows 10 and testing existing applications and components

Working as part of a project team to develop high cost drug automation. Greatly reducing time and money required by the pharmacy team to respond to and communicate with customers.

Building and implementing a 3rd weekly party data load from Colleague of Physicians and Nurses updates to Alberta Blue Cross database.

Interests

Developing innovative websites and applications

Coaching minor hockey with a deep desire to teach and develop well rounded youth.

Playing board games with family, basketball and hockey

References

[Available upon request.]