

Lyubomir Cholakov

Agent UserOps | Cognizant

Applying for

Lean Agent Budapest

Energetic agent from UserOps in constant search for process optimizations and workflow improvements. Self-motivated and managing assignments with speed and precision. Japanese management (Kaizen, JIT, Kanban) covered in university, Griffin White Belt training (Lean, Six Sigma) completed in Cognizant. Very outgoing and communicative.

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📍 Budapest, Hungary

WORK EXPERIENCE

Content Moderator with Japanese Language

Cognizant Technology Solutions, Budapest, Hungary

03/2020 – Present

- CRM tools under multiple workflows
- Workflow optimizations
- Weekly meetings and reports

Desktop Software Developer

ProMax99, Sofia, Bulgaria

11/2017 – 11/2019

- Qt, C++, Javascript, QML
- UI design and improvement
- Client meetings and functionality integration

Japanese Language Teacher

Language Center "Inter Allianz", Plovdiv, Bulgaria
138th High-school "Prof. Vasil Zlatarski, Sofia, Bulgaria

01/2011 – 07/2015

- Teaching in classrooms of 5-25 students

EDUCATION

Bachelor's degree in Japanese studies

Sofia University "St. Kliment Ohridski", Sofia, Bulgaria

10/2009 – 09/2015

- Language, culture, literature, history, economy, society
- Japanese Management (Kaizen, JIT, Kanban)
- Event organizing

Japanese Language and Culture Program

University of the Ryukyus, Okinawa, Japan

09/2012 – 09/2013

- Japanese and Okinawan language and culture
- Business Japanese language and etiquette

LANGUAGE SKILLS

Bulgarian (native)

English (proficient, C2, CPE 2008)

Japanese (advanced, C1, JLPT N1 2014)

German (intermediate, B2, TELC Deutsch 2017)

TECHNICAL SKILLS

CRM

SalesFore, ATT

Office tools

Google Workspace, MS Office 365, Libre Office

Image editing

Adobe Photoshop, Adobe Lightroom, Inkscape, Gimp, Darktable

COMPETITIONS

Adidas Hatkatons, 2018, Sofia, Bulgaria

1st place together with a team of four

Japanese Speech Contest, 2012, Sofia, Bulgaria

1st place on national level

VOLUNTEERING

Caretaking

Minashigo Animal Shelter, Nasushiobara, Japan

GENERAL SKILLS

Teamwork

Communication

Performance Optimization

Problem Solving

Flexibility

INTERESTS



Mountain Biking



Camping



Photography