# 산탄데르 고객 만족 예측 - 분류

## 학습 내용

• LightGBM 모델을 활용한 예측

# 데이터 설명

- 데이터 다운로드 : <a href="https://www.kaggle.com/c/santander-customer-satisfaction/data">https://www.kaggle.com/c/santander-customer-satisfaction/data</a> (<a href="https://www.kaggle.com/c/santander-customer-satisfaction/data">https://www.kaggle.com/c/santander-customer-satisfaction/data</a>)
- 370개의 피처로 이루어진 데이터
- 피처 이름은 전부 익명처리되어 있음.
- 클래스 레이블 명은 TARGET
  - 값이 1이면 불만을 가지고 있음.
  - 값이 0이면 만족한 고객

```
In [1]: ▶
```

```
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import matplotlib
```

```
In [2]:
```

```
train = pd.read_csv("../../data/santander_customer/train.csv", encoding='latin-1')
test = pd.read_csv("../../data/santander_customer/test.csv", encoding='latin-1')
sub = pd.read_csv("../../data/santander_customer/sample_submission.csv")
train.shape, test.shape, sub.shape
```

#### Out[2]:

```
((76020, 371), (75818, 370), (75818, 2))
```

In [3]:

```
## ID 열을 삭제
# train.drop('ID', axis=1, inplace=True)
train = train.loc[ :, "var3": ]
train.head()
```

#### Out[3]:

	var3	var15	imp_ent_var16_ult1	imp_op_var39_comer_ult1	imp_op_var39_comer_ult3	imp_o <sub>l</sub>
0	2	23	0.0	0.0	0.0	
1	2	34	0.0	0.0	0.0	
2	2	23	0.0	0.0	0.0	
3	2	37	0.0	195.0	195.0	
4	2	39	0.0	0.0	0.0	

5 rows × 370 columns

```
In [4]: ▶
```

## Out [4]:

```
((60816, 369), (15204, 369), (60816,), (15204,))
```

In [9]:

```
from lightgbm import LGBMClassifier from sklearn.metrics import roc_auc_score
```

In [10]:

```
%%time
lgbm_model = LGBMClassifier(n_estimators = 500)
evals = [(X_test, y_test)]
Igbm_model.fit(X_train, y_train, early_stopping_rounds=100,
               eval_metric='auc', eval_set=evals,
               verbose=True)
        varru_u s auc. u.oooooo varru_u s prinary_rogross. u.14000
[0/]
[88]
        valid_0's auc: 0.836583 valid_0's binary_logloss: 0.140073
[89]
        valid_0's auc: 0.836427 valid_0's binary_logloss: 0.140128
[90]
        valid_0's auc: 0.836458 valid_0's binary_logloss: 0.140113
[91]
        valid_0's auc: 0.836471 valid_0's binary_logloss: 0.140151
[92]
        valid_0's auc: 0.836582 valid_0's binary_logloss: 0.140107
[93]
        valid_0's auc: 0.836317 valid_0's binary_logloss: 0.140177
[94]
        valid_0's auc: 0.836218 valid_0's binary_logloss: 0.140221
[95]
        valid_0's auc: 0.836338 valid_0's binary_logloss: 0.140177
[96]
        valid_0's auc: 0.836151 valid_0's binary_logloss: 0.140256
[97]
        valid_0's auc: 0.836344 valid_0's binary_logloss: 0.140245
[98]
        valid_0's auc: 0.836296 valid_0's binary_logloss: 0.14029
[99]
        valid_0's auc: 0.836433 valid_0's binary_logloss: 0.140272
[100]
        valid_0's auc: 0.836407 valid_0's binary_logloss: 0.140291
[101]
        valid_0's auc: 0.836355 valid_0's binary_logloss: 0.140319
[102]
        valid_0's auc: 0.836324 valid_0's binary_logloss: 0.140326
[103]
        valid_0's auc: 0.836208 valid_0's binary_logloss: 0.140332
        valid_0's auc: 0.836412 valid_0's binary_logloss: 0.140295
[104]
        valid_0's auc: 0.836649 valid_0's binary_logloss: 0.140254
[105]
        valid_0's auc: 0.836643 valid_0's binary_logloss: 0.140268
[106]
```

• 수행 시간이 상당히 줄어들었음.

```
In [11]:
```

```
pred_prob = Igbm_model.predict_proba(X_test)[:, 1]
Igbm_roc_score = roc_auc_score(y_test, pred_prob, average='macro')
print("ROC AUC : {0:.4f}".format(Igbm_roc_score))
```

ROC AUC: 0.8408

In [12]:

```
%%time
from sklearn.model_selection import GridSearchCV
lgbm_model01 = LGBMClassifier(n_estimators = 500)
params = {"max_depth":[128,160],
          "min_child_samples":[60, 100],
          "num_leaves":[32, 64],
          "subsamle":[0.8. 1]}
gridcv = GridSearchCV(lgbm_model01, param_grid=params, cv=3)
gridcv.fit(X_train, y_train, early_stopping_rounds=30,
           eval_metric='auc',
           eval_set = [(X_train, y_train), (X_test, y_test)])
        training's auc: 0.933838
                                       training's binary_logloss: 0.102386
                                                                                vali
d_1's auc: 0.839297
                        valid_1's binary_logloss: 0.139429
        training's auc: 0.934193
[64]
                                        training's binary_logloss: 0.102083
                                                                                vali
d_1's auc: 0.838952
                        valid_1's binary_logloss: 0.139477
       training's auc: 0.934873
                                        training's binary_logloss: 0.101827
                                                                                vali
d_1's auc: 0.83894
                       valid_1's binary_logloss: 0.139477
[66]
       training's auc: 0.935675
                                        training's binary_logloss: 0.101485
                                                                                vali
d_1's auc: 0.838836
                       valid_1's binary_logloss: 0.139533
        training's auc: 0.936051
                                                                                vali
[67]
                                        training's binary_logloss: 0.101253
d_1's auc: 0.83869
                       valid_1's binary_logloss: 0.139574
Wall time: 1min 51s
Out[12]:
GridSearchCV(cv=3, estimator=LGBMClassifier(n_estimators=500),
             param_grid={'max_depth': [128, 160],
                         'min_child_samples': [60, 100], 'num_leaves': [32, 64],
                         'subsamle': [0.8, 1]})
In [14]:
                                                                                                  H
print("GridSearchCV 최적 파라미터 : ", gridcv.best_params_ )
GridSearchCV 최적 파라미터 : {'max_depth': 128, 'min_child_samples': 60, 'num_leav
es': 64, 'subsamle': 0.8}
In [15]:
                                                                                                  H
pred_prob = gridcv.predict_proba(X_test)[:, 1]
lgbm_roc_score = roc_auc_score(y_test, pred_prob, average='macro')
print("ROC AUC : {0:4f}".format(lgbm_roc_score))
```

ROC AUC : 0.841443

## 최종 모델

In [18]: ▶

C:\Users\toto\anaconda3\lib\site-packages\lightgbm\sklearn.py:726: User\arning: 'ear ly\_stopping\_rounds' argument is deprecated and will be removed in a future release of LightGBM. Pass 'early\_stopping()' callback via 'callbacks' argument instead.

\_log\_warning("'early\_stopping\_rounds' argument is deprecated and will be removed in a future release of LightGBM."

C:\Users\toto\anaconda3\lib\site-packages\lightgbm\sklearn.py:736: User\arning: 'ver bose' argument is deprecated and will be removed in a future release of LightGBM. Pass 'log\_evaluation()' callback via 'callbacks' argument instead.

\_log\_warning("'verbose' argument is deprecated and will be removed in a future rel ease of LightGBM."

In [19]:

```
pred_prob = Igbm_model_I.predict_proba(X_test)[:, 1]
Igbm_roc_score = roc_auc_score(y_test, pred_prob, average='macro')
print("ROC AUC : {0:4f}".format(Igbm_roc_score))
```

ROC AUC: 0.841443

<u>In []:</u>