

# Levko Kravchuk

System/Network Administrator by DevOps philosophy

## About me

I have over 15 years of extensive experience in the field of Information Technology, specializing as a System and Network Administrator with a strong background in DevOps. Throughout my career, I have demonstrated proficiency in managing and maintaining Linux servers, Windows servers and other systems. This includes configuring and monitoring network infrastructure, troubleshooting technical issues, and performing routine maintenance and updates to enhance system performance and security for business needs. I'm open to similar positions in IT. I hold Driver License CLASS 5.

## Professional Skills

Linux Windows Servers Network  
Network Security CI/CD O365  
Wi-Fi Enterprise Automation  
Vulnerability Analyst

## Soft Skills and Strengths

Creativity Curiosity Flexibility  
Self Confidence Ability to Plan and Organize  
Autonomy Adaptability Eye for Details  
Problem Solving Team Working  
Love Learning New Things Leadership  
Good Communication Managing Information  
Diplomacy Good Listener Patience

## Contact

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## Technical Summary

### Network & Security

**Network protocols:** Vlan, Ethernet, RSTP, EtherChannels (LACP), DHCP, DHCPv6, IPv6, DNS, SSH, SMTP, IMAP, POP3, DMVPN, VPN, OSPF: Highly Specialized  
**Tenable.sc, Nessus scanner, NetCat, Wireshark, Endpoint Security:** Intermediate  
**Programming Languages: Python and Bash:** Intermediate

### DevOps & Monitoring

**Docker, Ansible, Nginx, Apache, Tomcat, Grafana, Nagios, Jenkins, Gerrit, Puppet, Prometheus, ESXi.:** Intermediate  
**Nagios, Prometheus with Grafana, Observium:** Intermediate  
**Git, GitHub, Gerrit, GitLab:** Intermediate

### Operating Systems & Other

**RedHat, CentOS Stream, Ubuntu/Debian, Rocky Linux:** Highly Specialized  
**MacOS, FreeBSD:** Intermediate  
**Clients Windows XP/7/8/8.1/10/11; Windows Server 2003/2008r2/2012/2016:** Intermediate  
**Jira, JQL, Confluence, RCA, ITIL,:** Intermediate

## WORK EXPERIENCE

Jul 2023 - Present

**Localiser in Rocky Linux community; VanLUG Volunteer, & Speaker** 📍 Greater Vancouver, BC, Canada

Dec 2020 - Jun 2023

**DevOps & System Administrator at TietoEvyry** 📍 Lviv, Ukraine; (Montreal remote)

- Managed and maintained Linux servers and systems, including troubleshooting and resolving technical issues.
- Configured and monitored network infrastructure, ensuring up-time and reliability.
- Conducted regular maintenance and updates to optimize system performance and security.
- Collaborated with cross-functional teams to develop and implement new technology solutions.
- Provided technical support and training to team members on Linux systems and network operations.
- Monitored the performance and availability of Tenable.sc and Nessus scanners and implemented measures to ensure their reliability.
- Tech stack: Tenable.sc, Nessus scanner, Apache, SSL, Loki, Docker, Nagios, Python, Bash, API, LDAP.
- Business improvement: I developed scripts and automation to enhance service and support for users.

Jul 2020 - Nov 2020

**Tier 1,2 Support Engineer & System Administrator at Advanced Internet Technology (AIT)** 📍 Lviv, Ukraine; (Fayetteville, NC, USA (remote))

- Maintained DNS servers and relative DNS records, debugged DNS, and troubleshoot customer requests.
- Maintained and configured Cpanel(s), supported and deployed websites to Cpanel(s) via Gitlab.
- Assisted with the implementation of good security practices. Automated provision VMs via ESXi. SSL& TLS configuration with Installation.

Languages

- 🇬🇧 English - Professional Knowledge
- 🇺🇦 Ukrainian - Fluent Knowledge
- 🇵🇱 Polish - Professional Knowledge

Publications

- How to apply full bogon “Martians networks” list to MIKROTIK
- Cisco Meraki & WiFi SSID Unicode name, Funny technical configuration
- How DNS and passive DNS works (UKR)
- Testing WiFi security by Flipper zero, debug by ”Net Spot”, and Cisco Meraki MX68W
- Vancouver Linux User Group (Van LUG). Please review the presentation slides and locate the event on March 9, 2024.

My CV

Download my CV via the QR below📄.



Mar 2018 - Mar 2020

DevOps Engineer at Tier 1 team at SoftServe📍 Lviv, Ukraine

- Collaborated with developers and other Tier teams to troubleshoot and resolve issues related to the project.
- I used Git and Jenkins to automate routine tasks. Utilized a load balancer for blue-green deployment.
- Monitored the functioning and accessibility of systems and software and took actions to ensure that they remained dependable.
- I used Jira Query Language to investigate issues, provide RCA, and create new documents to prevent future problems. Adhering to ITIL rules is crucial for the business.

Jun 2012 - Jun 2017

Network & System Administrator at Attorneys at Law ”Pavlenko & Partners”📍 Lviv, Ukraine

- Installed and maintained SCS, LAN, Network, and Endpoint security.(Symantec Endpoint Security)
- Full-stack support of clients OS: Windows XP/7/8/10, macOS. Servers OS: Windows 2008r2, AD, WSUS, GPO, Mikrotik, UTM, mail servers, Cisco Meraki SD-WAN, Wireless, QoS, Group Policy, IDS/IPS.
- Business improvement: Implement best security practices and technologies, Deployed scripts for install user soft, auto-configure VPN.

Aug 2008 - Mar 2015

OurLan Internet Service Provider📍 Lviv, Ukraine

- Installed, maintained and administered LAN, MAN and WAN of ISP network.
- Managed smart switches, routers, and billing.
- Installed and maintained fibre optics cables, UTP/STP cables, installed SCS, mount servers/switches in to rack.
- Troubleshooting Internet Issues, Customers support.

🎓 EDUCATION

2023 - 2023



Workshop📍 Vancouver, BC, Canada

**ITSM Ansible Automation by Event-Driven Ansible**  
Develop Rulebooks, configure ServiceNow, and automate the ticket process, i.e., automatically solving issues and closing tickets. CI/CD Ansible Automation

- *Studying CCNA, & Cisco Skills for All (Ethical Hacking Course)*

2017 - 2017  
softserve

Certificate📍 Lviv, Ukraine

**SoftServe IT Academy**  
*DevOps Foundation Course*

- Installed, developed & maintained java application according to CI/CD practices. Tested it via Locust and deployed it on AWS EC2 instances.

Tech stack: Linux OS, Version Control System, Networking basics, Web Scripting, Databases (SQL, NoSQL), Virtualization, Tomcat, Docker, Cloud computing, Jenkins, Monitoring, Locust, AWS.

Degree: Certificate

2006-2009



Certificate📍 Lviv, Ukraine

**IT Academy STEP**  
*Mastering of System administrating*

- Administration and management of computer systems and information technology. Configure WiFi AP, routing with Windows server 2003, AD, GPO, SQL Server.

Degree: Certificate

2001-2004

**Higher Vocational College**  
**Auto Mechanic**📍 Lviv, Ukraine

Degree: Diploma