

**Information Technology** 

FIT5186 Intelligent Systems

Lecture 9

Other Intelligent Techniques

# **Learning Objectives**

#### Understand

- the main features of optimisation, genetic algorithms, fuzzy logic, and expert systems
- the basic principle, algorithm, and applications of optimisation, genetic algorithms, fuzzy logic, and expert systems
- the advantages and limitations of intelligent techniques

#### Introduction

- While this unit has focused on neural networks and data mining, there are many other intelligent techniques that are gaining popularity.
- We will briefly cover the main features of optimisation, genetic algorithms, fuzzy logic, and expert systems.
  - Basic principle, algorithm, and applications.

# **Optimisation**

- Optimisation is the process of making something better. ("Science of Better")
  - Trying variations of a way of doing something to find a better way of doing it, e.g. the fastest route or the best time of day to drive to university in order to minimise travel time or cost.
- In mathematics, optimisation is the process of adjusting inputs (referred to as decisions) to find the minimum or maximum output (expressed as an objective function).

## **Why Optimisation Matters?**

- Resources are limited and valuable:
  - Oil in the earth
  - Land for waste dumps
  - Time
  - Money
  - Workers
- Decision problem:

To decide how to best use limited resources to:

- Maximise profits or
- Minimise costs

# **Applications of Optimisation**

- Determining Product Mix
  - How many of each product to produce to maximise profits or to satisfy demand at the minimum cost?
- Manufacturing
  - For a circuit board, what is the drilling order that minimises total distance the drill bit must be moved?
- Routing and Logistics
  - What is the **least costly** method of transferring goods from warehouses to stores?
- Financial Planning
  - How much money to put into superannuation to minimise tax liability?

# Characteristics of Optimisation Problems

- Decisions
  - One or more decisions that must be made
- Constraints
  - Due to limited resources
- Objectives
  - Goal that the decision maker considers when making decisions
  - Maximise or Minimise ...

## **Optimisation Methods**

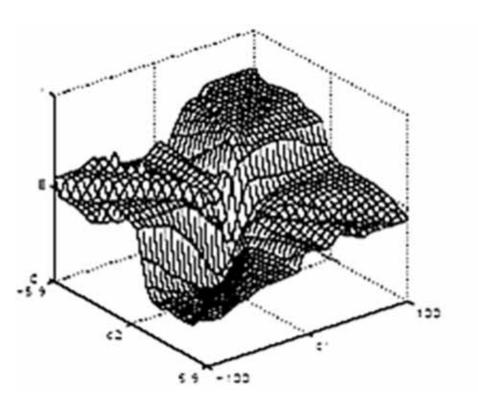
Many methods exist for finding optimal solutions, e.g.

- Generate all possible outputs and look for the one with the lowest error. (Exhaustive enumeration)
- Select a promising sample of outputs and hope that the minimum is close to the global minimum.
- Follow the direction of errors "downhill" to find a minimum (e.g. used in Neural Networks).
- Biological optimisation.

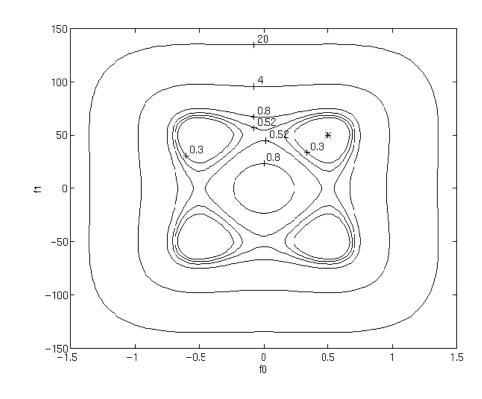
## A Review of NN Optimisation

- Supervised Neural Networks seek to minimise the difference between desired (expected) output and actual (observed or predicted) output.
- NN models seek to minimise error.
- "Error surface" example
  - Average W, V weights form x, y axes
  - Average error given on z axis
  - Adjust W, V to get the minimum average error (i.e. the best fit of the model)
- Many ways to make the downhill method faster and overcome local minima.
  - e.g. vary initial weights, learning rate, activation function, momentum factor for the backpropagation learning algorithm.

## **NN Error Surface Examples**



- 3-D view
- x, y axes average W, V weights
- Z-axis is error at the output neuron
- Delta rule goes "downhill" to find the minimum error



- 2-D view
- x, y axes average W, V weights
- Like a contour map: each line joins points with the same error
- Delta rule travels "downhill" to minimum

## **Biological Optimisation**

- Each organism tries to maximise its chances of survival.
- The synthetic theory of natural selection combines 2 strategies:
  - Genetics (micro scale). Traits are inherited from the combination of parent chromosomes.
  - Evolution (macro scale). Children who inherit "good" traits are the most fit to survive (natural selection) – survival of the fittest.

# **Genetic Algorithms (GAs)**

- Mathematical application of genetics and evolution.
- Developed by Professor John Holland at University of Michigan in the 1970's.
  - Based on his studies of natural and artificial systems of adaptation.
- The algorithm has mostly applied to optimisation problems.
  - Aiming at searching the best possible solution to an optimisation from a large set of alternative solutions.

## GAS (continued)

- GAs are ideally suited to solving optimisation problems with computational complexity, due to the nature of their search mechanism.
  - The algorithm allows the quality of the solutions to improve naturally over time.
- Many business problems can be regarded as optimisation problems, including classification and prediction.
  - The objective is to minimise the error of the model when classifying or predicting.
  - GAs have gained popularity as a directed knowledge discovery technique for data mining.

## GAS (continued)

- GAs attempt to artificially replicate some of the ideas found in genetics.
  - NNs attempts to artificially replicate some of the ideas found in the system of the human brain.
- More specifically, GAs are based on the Darwinian notions of survival of the fittest and natural selection.
  - According to Darwin (1859), in nature (both plant and animal), the strongest and fittest members of many species tend to survive and reproduce.
  - This nature selection process leads to the genetic material of the fittest individuals being passed on to the next generation, thus ensuring the continuous strengthening of the species.

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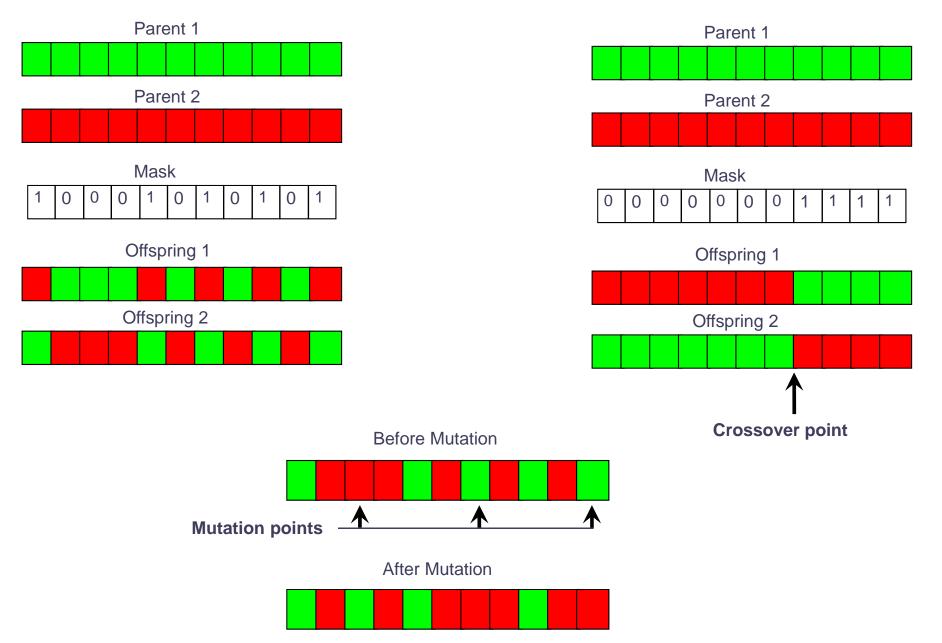
## GAS (continued)

- GAs operates within this similar (yet artificially created) environment.
- An individual is made up of strings of genes, just as humans are made of chromosomes.
- Some genes will indicate that the individual is strong, while others may indicate weakness.
- When two individuals reproduce, the off-spring (an individual of the next generation) inherits a combination of genes from both parents.
- The strength or fitness of individuals will be evaluated for their survival to reproduce.

# **Problem Solving Using GAs**

- The population is a group of possible solutions (i.e. the solution space) to a problem.
  - An individual is one solution to the problem.
  - The fitness is calculated for each solution (how well it solves the problem).
  - The most fit solutions survive to reproduce.
  - Reproduction is done by combining solutions (crossover) or by altering existing solutions (mutation).
  - Keep evolving until a sufficiently good solution is achieved.

#### **Crossover and Mutation**



## **A Genetic Algorithm**

- Choose a population size n (number of solutions).
- Generate n random solutions.
- Calculate the fitness of each solution (e.g. the error generated).
- Use the most fit for selective reproduction.
- Calculate the fitness of the new population of solutions.
- Select the best from the offspring and parents to form the next generation.
- Loop to selective reproduction until a good solution is obtained.

#### **Fitness**

- Fitness may be measured by how close the solution is to a desired solution.
  - The problem then becomes an optimisation one (minimisation of error).
  - Fitness can be measured by the error that each gene (chromosome) generates.
  - Genes (chromosomes) that give the lowest error in the population survive to reproduce (by crossover and/or mutation).

#### **GA Error Surface**

- In searching to minimise error, GAs start at several points (possible solutions) on the error surface and compare the progress at each point.
- The points where the best progress is being made (i.e. with the lowest error) continue being used but are modified slightly (through crossover and mutation).

#### GAs vs. NNs

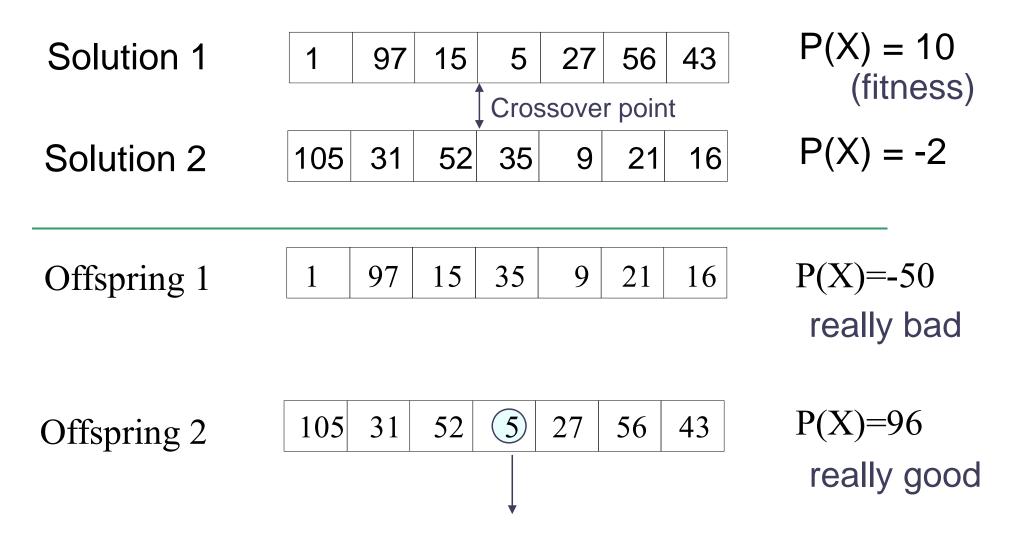
- GAs are an optimisation technique but different from the steepest descent approach (used by NNs).
- GAs have many initial starting points, while NNs use one set of initial weights.
- NN optimisation goes gradually downhill. GA crossovers and mutations can "jump" to other solutions (in order to avoid local minima).
- GAs simultaneously search many solutions NN moves gradually to a solution.
- GAs can provide a list of solutions, not just one, so GAs are potentially more powerful as a search technique.

# An Example

- Consider an inventory application:
  - What is the optimal stock level of 7 products to maximise profitability
  - Too much in stock => high storage costs
  - Insufficient stock => missed sales
- One random solution (a stock level of 7 products) might be:

Assuming this solution produces a profitability of 10, denoted as P(X) = 10.

## An Example (continued)



If this gene was mutated from 5 to say 16, then the fitness of Offspring 2 might further increase.

#### **Another GA**

- Suppose we have a population of individuals (X) and the fitness of each X can be measured as F(X).
- The following algorithm will gradually increase the average fitness F(X) across the population of individuals.
- Each generation of individuals will reproduce to produce the next generation, and then die off, with the offspring becoming parents, and reproducing.

## Another GA (continued)

- STEP 1:
  - Choose the population size P, and the number of generations G.
- STEP 2:
  - Calculate F(X) for all initial P individuals.
- STEP 3:
  - Select the best 50% of individuals for reproduction.
- STEP 4:
  - Use random crossover until P offspring created.
  - Use random mutation on some offspring.
- STEP 5:
  - Parents die, and offspring become the next generation
- STEP 6:
  - Repeat from STEP 2 for G generations

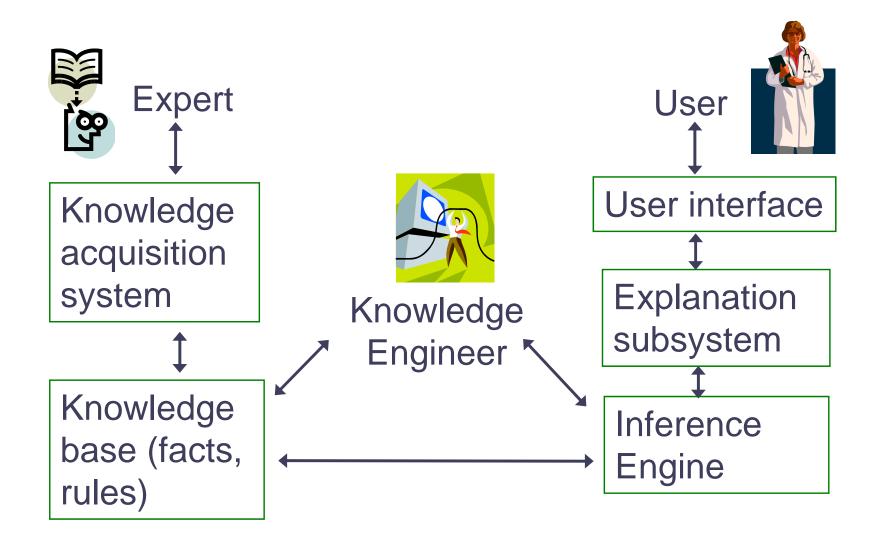
# **Expert Systems**

- Basic principle
  - Instead of trying to mimic human intelligence or thinking/learning patterns, expert systems just get the experts to tell us what they know.
  - This is a finite set of knowledge.
  - Expert systems merely reproduce the answers of an expert.
  - Expert systems do not generalise their understanding to different situations.

## Expert Systems (continued)

- Knowledge is usually elicited though interview or observation.
- This knowledge is then represented as Production Rules.
  - As an example: IF condition1 AND condition2
     THEN action1 AND action2, etc.
- One part of the expert system stores these rules, while the other part (the shell) is responsible for reasoning and communication with the user.
  - The Shell part can be purchased, and the rules need added e.g.
    - http://www.expertise2go.com/webesie/

# **Expert System Structure**



## **Applications of Expert Systems in Business**

- Expert Systems grew in popularity during the 1970's and 1980's.
  - DENDRAL
  - MYCIN
  - PROSPECTOR
  - INTERNIST
- This is mostly because people were disillusioned with neural networks after Minsky and Papert's work about limitations of single-layered perceptrons in 1969.
- Also many other human tasks that can be easily replaced.

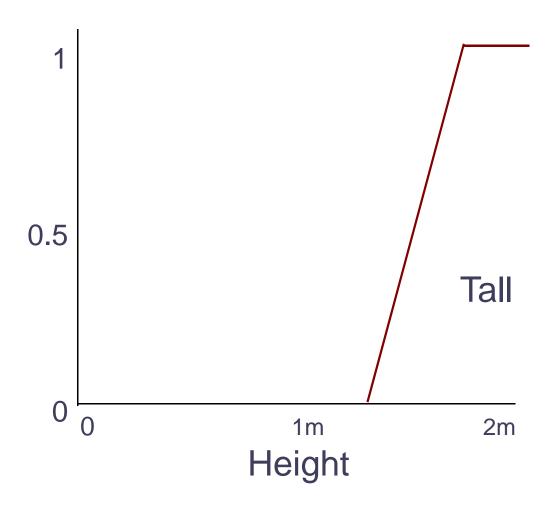
# **Fuzzy Logic**

- Basic principle
  - How can we expect computers to make decisions like humans, when we only allow them to operate using Boolean (true or false) logic?
  - We may say a person's income is high if they earn > \$80k, but might say that a person earning \$79K also has quite a high income.
  - We may describe someone of 2m height as "tall", but also describe someone of 1.9m height as tall.

## Fuzzy Logic (continued)

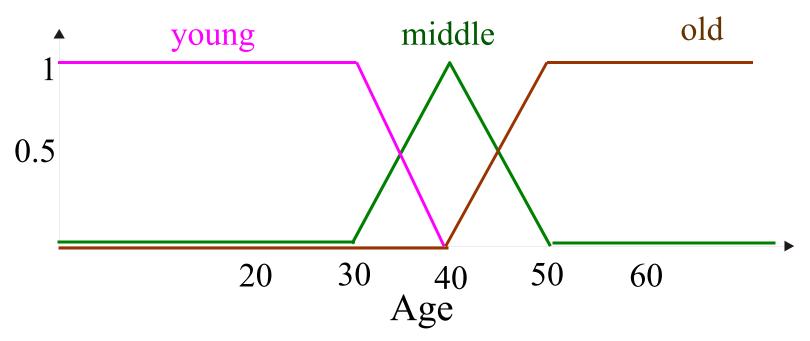
- Fuzzy logic is an attempt to create a mathematical vocabulary for expressing uncertainty and vagueness.
- It allows us to say a variable belongs "a bit" to class A and "a bit more" to class B. ("a matter of degree").
- This is done through the construction of membership functions.
  - For a given (linguistic) variable (i.e. age or income) we have to decide possible classes or states (e.g. low, middle, high) and then decide how a given value (e.g. age = 45) can best be described.

## **A Membership Function**



"Tall" is a state of the linguistic variable "Height".

## Possible Membership Function for Age



- We might decide that the states of a person's age can be (young, middle, old).
- The membership to (young, middle, old) is a matter of degree
  - e.g. an age of 45 might be considered 50% middle and 50% old i.e. (0, 0.5, 0.5)
- An age of 25 might be considered clearly young (1.0, 0.0, 0.0).
- An age of 40 might be clearly middle aged (0.0, 1.0, 0.0).

# **Fuzzy Rules**

- Once membership functions have been created for all linguistic variables, fuzzy rules can be formed.
  - Similar to rule formation by experts' knowledge.
  - Rules are subjective, as are the membership functions.
- Example:
  - IF age = young AND income = low THEN risk = high
  - Input variables, variable state, decision variable
- Unlike expert system rules, the fuzzy rules are not "switches" but "fuzzy" boundaries.

## Fuzzy Rules (continued)

- A set of fuzzy rules can be formed with linguistic variables characterised by membership functions, which are linked using fuzzy AND, OR operators.
- AND is represented by:

The minimum of the memberships, i.e.

Min{membership value of A, membership value of B}

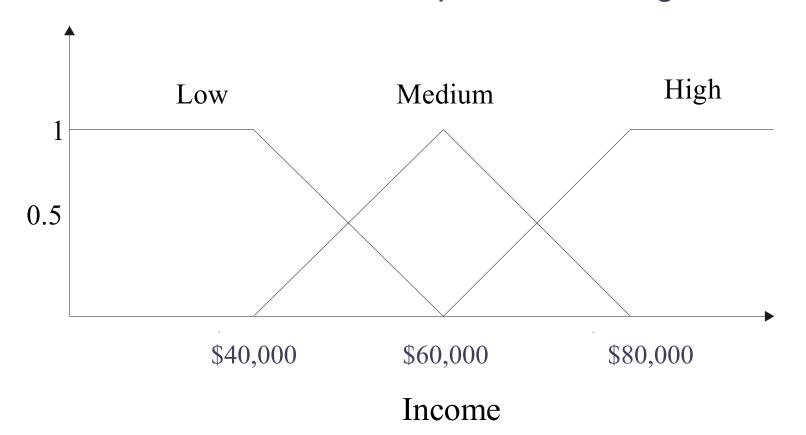
OR is represented by:

The maximum of the memberships, i.e.

Max{membership value of A, membership value of B}

## **Example**

- Suppose we are trying to use age and income only to determine credit risk.
  - The age membership functions are given earlier.
  - The income membership functions might be:



#### **Example – Decision Beliefs**

- We need to define a set of rules based on the fuzzy variables (i.e. age and income) constructed for indicating credit risk level (e.g. low, medium, high).
- An example of commonly held decision beliefs is as follows:

Age	Income Risk		
Young	High	High	
Young	Medium	Medium	
Young	Low	High	
Middle	High	Low	
Middle	Medium	Low	
Middle	Low	Medium	
Old	High	Low	
Old	Medium	Medium	
Old	Low	High	

#### **Example - Fuzzy Rules**

- The decision beliefs can be combined into a set of fuzzy rules for determining credit risk as follows:
  - If (age=young AND income=high) OR (age=young AND income=low) OR (age=old AND income=low) THEN risk=high;
  - If (age=young AND income=medium) OR (age=middle AND income=low) OR (age=old AND income=medium) THEN risk=medium;
  - If (age=middle AND income=high) OR (age=middle AND income=medium) OR (age=old AND income=high) THEN risk=low.

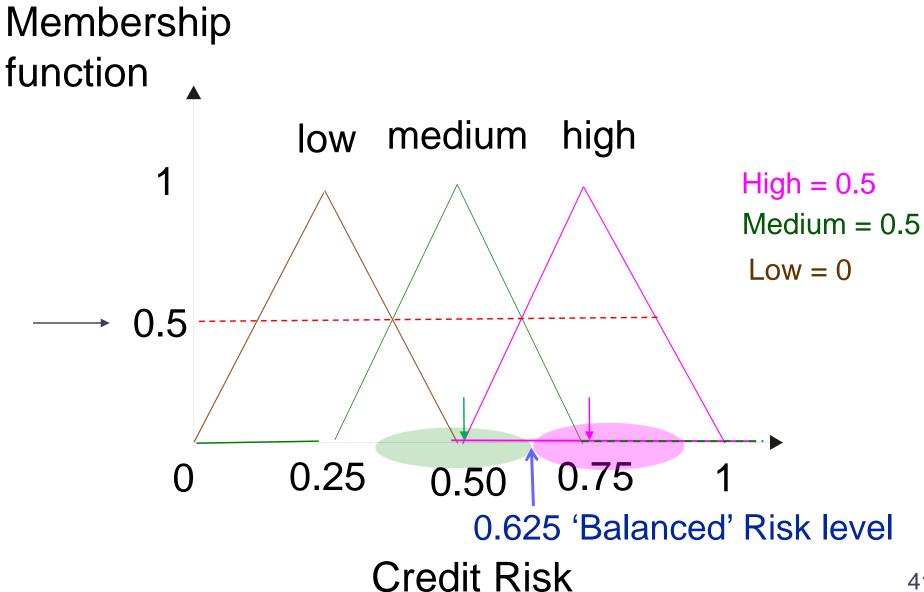
#### Example – A Case

- Determine credit risk for a person of 25 years old who earns \$70,000/year.
- From the membership functions a person of age of 25 with \$70k income:
  - Age: (young=1.0, middle=0.0, old=0.0)
  - Income: (low=0.0, medium=0.5, high=0.5)
- Substitute into the rules:
  - If (age=young AND income=high) OR (age=young AND income=low) OR (age=old AND income=low) THEN risk=high;
  - So the high risk value =  $\max\{\min(1, 0.5), \min(1,0), \min(0,0)\} = \max\{0.5, 0, 0\} = 0.5$

#### Example – A Case (continued)

- Similar values can be produced for the medium and low credit risk rules:
  - Medium risk value = 0.5
  - Low risk value = 0.0
  - Final risk: (High. Medium, Low) = (0.5, 0.5, 0.0)
- Ideally we would be able to convert this to a "crisp" value (i.e. to defuzzify the fuzzy output of the fuzzy rules into a scalar, non-fuzzy value), so we can compare different people against established standards.

## Defuzzify Credit Risk (0.5, 0.5, 0)



#### **Credit Risk Cases**

- The person has credit risk (0.5, 0.5, 0) for the three states of high, medium and low.
- Looking at the membership function for risk this puts them at 0.625 (the midway point).
- If you repeat this example for a 35 year old person on \$70k, you find their credit risk is 0.5 (lower).
- So it's possible to decide which of the 2 customers is a better credit risk (young/medium-high income vs. middle-age/medium-high income).

# A Fuzzy Logic Algorithm

- Step 1: Determine appropriate states for linguistic variables and the corresponding membership functions.
- Step 2: Generate fuzzy values for each of the input variables (fuzzification).
- Step 3: Produce a set of IF-THEN rules to calculate fuzzy outputs.
- Step 4: Map the fuzzy inputs (from Step 2) to the rules to calculate fuzzy outputs (inferencing).
- Step 5: Defuzzify the output to produce a crisp value.

## **Business Applications**

- Fuzzy logic used most heavily in fuzzy controllers for washing machines, air conditioners, vacuum cleaners, windscreen wipers, etc.
- Good for areas like fraud detection, where there is no clear definition of unusual behaviour.
- Also in stock market prediction, using imprecise descriptions of subjective variables.
  - e.g. economic environment, political stability.
  - These are difficult to quantify, but may be useful in rules.

#### **Neural Networks**

- Good learning ability, generalisation, and flexibility.
- Poor explanation (no rules are produced that explain why a decision was made).
  - Just "because the neural network said so".
- Some problems (local minima, slow convergence) because of the steepest descent nature of the learning.

## **Genetic Algorithms**

- Quite good in all areas.
- Good for certain hard problems.
- Can find sets of minima.
- Heavy processing overhead (checks many possible solutions simultaneously).
- Difficult to encode genes to represent a problem
  - Problems with finding effective ways of representing how the genes correspond to a solution.

## **Expert Systems**

- No learning.
- Simply applying a set of rules determined by experts.
- Have proven very successful in certain applications.
- What if these rules are wrong?
  - Not very flexible.
- But explainability is good because it is rule based.

# **Fuzzy Logic**

- No learning.
- A flexible way of mathematically describing subjective or vague rules.
- Computing with words rather than numbers.
- Can be explained because it is rule based rather than complex calculations.

## **Advantages and Limitations**

Technology	Learning	Flexibility	Adaptation	Explanation	Discovery
NN	****	****	****	*	**
GA	****	****	****	***	****
Fuzzy	*	****	*	****	**
Expert	*	*	*	****	*

- "No free lunch" theorem states that, on average, the performance of all search algorithms over all problems is equal.
  - i.e. some algorithms are suited to certain problems, and none are suited to all problems.

# Hybridisation of Intelligent Methods

- Each of the intelligent techniques discussed so far has advantages and limitations.
- There is a trend towards hybrid intelligent systems which incorporate
  - neural networks, genetic algorithms (evolutionary computation), fuzzy systems, expert systems, and many others.
- These hybrid systems are more likely to be able to solve intractable problems than each of the techniques individually.

# **Hybrid Systems**

- Complex problems (e.g. financial planning) have many sub-tasks.
- Diverse intelligent methods may be used for each of the sub-tasks.
  - Neural networks, GAs, fuzzy logic, expert systems.
- Design of hybrid systems is difficult because of the complex interaction of the different methods.

#### **Hybridisation Schemes**

- There are 3 main ways to hybridise or combine intelligent techniques
  - Function-replacing hybrids
  - Intercommunicating hybrids
  - Polymorphic hybrids
- Each of these approaches aims to overcome the limitations of a single method by taking the advantages of several methods.
- Sometimes called the fusion of soft computing (NN, GA, fuzzy logic) and hard computing (expert systems).

# **Function-Replacing Hybrids**

- One part of a method is replaced by another intelligent method.
  - Example: you can use a genetic algorithm instead of the backpropagation learning algorithm to find the optimal set of weights for a neural network.
    - As a result: NN(GA)
  - Example: you can use a neural network to find fuzzy rules from fuzzy data (rather than get experts to produce rules).
    - As a result: Fuzzy(NN) or NeuroFuzzy

## **Intercommunicating Hybrids**

- The results of one intelligent method are passed onto another method (outputs of one become the inputs of the other).
- Agent based computer design is used to facilitate building of such hybrid systems.
  - Agents are encapsulated computer programs.
  - Agents work together to solve a problem that are beyond the individual agent's capabilities.
  - There is no global system control over the agents.

# **Hybrid Systems - Examples**

- Example: use a GA to evolve an optimal architecture for a NN (i.e. number of hidden neurons).
  - As a result: GA + NN
- Example: you can use fuzzy logic to decide the economic and political environment (subjective elements), and then add that to a neural network that considers financial data.
  - As a result: Fuzzy + NN

#### Polymorphic hybrids

- Different methods within the hybrid are selected in different problem situations.
  - May also be agent based.
  - Fuzzy or NN + expert system for flight controller.

# **Selected Readings**

- Rule based expert systems
   http://www.aaai.org/Resources/Classics/Mycin/mycin.html
- New Tools Help Hospitals Handle Terror Attacks
   And Other Disasters
   http://informationweek.com/story/showArticle.jhtml?articleID=160900664
- Engelbrecht (2007). Computational Intelligence –
   An Introduction, 2nd Edition, Wiley.
- Ovaska (2005). Computationally Intelligent Hybrid Systems, IEEE Press.

#### **Week 9 Tutorial**

- SOFM using Viscovery SOMine.
- 52 countries with economic data.
- Use SOFM to cluster, and compare economic clusters to those categories from the Wall Street Journal (see the tutorial sheet).
- Experiment with the cluster threshold.
- Appreciate the visual representation of the data in this way.