

ĐỀ THI TOEIC READING (PART 5, 6, 7)

MS HOA TOEIC BIÊN SOẠN

ĐỀ 1

1. Its.....into Brazil has given Darrow Textiles Ltd. an advantage over much of its competition.
A. expansion
B. process
C. creation
D. action
2. Employees at NC media co., Ltd.....donate to local charities by hosting Fund-raising parties.
A. regularity
B. regularize
C. regularities
D. regularly
3. From winning an Olympic gold medal in 2000 to becoming an NBA champion in 2008, Kevin Garnet has shown.....to be one of the most talented players.
A. he
B. him
C. himself
D. his
4. An accurate.....of surveys is imperative to building a good understanding of customer needs.
A. opportunity
B. contract
C. destination
D. analysis

5. QIB will work.....to maintain sustainable growth and expansion plans.
- A. Persisted
 - B. Persistent
 - C. Persistently
 - D. Persistence
6. The president has just realized that the launch of our new product must be postponed owing to.....conditions in the market.
- A. unwilling
 - B. unfavorable
 - C. opposing
 - D. reluctant
7. A letter.....by a copy of the press release was mailed to the public relations department yesterday.
- A. accompanies
 - B. accompanying
 - C. accompanied
 - D. will accompany
8. The announcement of John Stanton's retirement was not well received by most of the staff members, but Leslie, his long time friend and colleague, was extremelyto hear that Mr Stanton will now be able to enjoy some leisure time.
- A. happiest
 - B. happily
 - C. happier
 - D. happy
9. Nevada Jobfind Inc. is planning to host a career fair for college graduates seeking.....in the healthcare sector.
- A. employ
 - B. employment
 - C. employee
 - D. employing

10. The manager has asked Mr. Lim to submit his final report on the sales of the new washing machine.....April 30th.

- A. with
- B. toward
- C. between
- D. by

11. Following the visit to your production facility in Hong Kong next week, we.....a comprehensive factory automation program to meet your company's needs.

- A. will create
- B. was created
- C. having created
- D. had been creating

12. Any employers or contractors who are found to have.....safety laws will be subject to a heavy fine.

- A. complied
- B. observed
- C. breached
- D. adhered

13. Mr. Tanaka decided to resign, because a significant drop in customer satisfaction has had an adverse impact on sales.....

- A. grower
- B. grow
- C. grown
- D. growth

14.his appointment as our head of accounting services, Paul Robinson was working as a high-powered merchant banker in London.

- A. Since
- B. Prior to
- C. Except
- D. Because

15. We believe that the popularity ofproducts is the result of a combination of beauty and functionality.

- A. Us
- B. We
- C. Our
- D. Ours

16.his falling out with his former employer, Mr. Lee still meets with some of his old co-workers from time to time.

- A. Subsequently
- B. However
- C. Meanwhile
- D. Despite

17. Library users must remove all.....belongings when they leave the library for more than a half hour.

- A. unlimited
- B. personal
- C. accurate
- D. believable

18. Personnel changes within the marketing departmentno surprise, as it completely failed to meet the target on the most recent project.

- A. made of
- B. came as
- C. spoke of
- D. came across

19.anyone wish to access the information the status of his or her order, the password should be entered.

- A. If
- B. Should
- C. Whether
- D. As though

20. The latest training.....contains tips on teaching a second language to international students.
- A. method
 - B. guide
 - C. staff
 - D. role
21. The more we spent with the sales team, the more.....we were with their innovative marketing skills.
- A. impression
 - B. impress
 - C. impresses
 - D. impressed
22.Mega Foods imports only one kind of cheese now, the company will be importing a total of five varieties by next year.
- A. Until
 - B. Once
 - C. Unless
 - D. Although
23. Anyone.....experiences complications with the new software is encouraged to bring this matter to Mr. Gruber's attention in room 210.
- A. Who
 - B. Which
 - C. Whom
 - D. whose
24. Fast.....in computer technology have made it possible for the public to access a second-to-none amount of news and information.
- A. Inspections
 - B. Belongings
 - C. Advances
 - D. Commitments

25. Whether it is.....to register for a student discount card depends on the needs of the individual.

- A. necessary
- B. necessarily
- C. necessitate
- D. necessity

26. As space is limited, be sure to contact Bill in the personnel department a minimum of three days in advance to.....for a workshop.

- A. approve
- B. express
- C. register
- D. record

27. Ms. Walters was.....to make a presentation on how to increase revenue when I entered the room.

- A. nearly
- B. off
- C. close
- D. about

28. Considering her ability, dedication, and expertise, I am.....that Ms. Yoko will be the most suitable person for the position of marketing manager.

- A. Confident
- B. Obvious
- C. Noticeable
- D. Intelligent

29.the workload is very high at the moment, all the team members are optimistic that they will be able to finish the required work on time.

- A. Even though
- B. According to
- C. As if
- D. In order for

30. Because the store was..... located, it had a huge advantage in exposing its goods to the public, which had an impact on its increase in sales.

- A. center
- B. central
- C. centrally
- D. centered

31.the city council has approved the urban renewal project, we need to recruit several new workers.

- A. If so
- B. Rather than
- C. Owing to
- D. Given that

32. The technicians.....tested all air-conditioning units to ensure that the cooling system is running smoothly.

- A. systematically
- B. exceedingly
- C. increasingly
- D. lastly

33. We have.....confidence in the product's ability to provide unrivaled protection in an exposed blast environment.

- A. productive
- B. eventual
- C. informative
- D. absolute

34. The marketers make an.....of products that attract a wide variety of potential customers.

- A. array
- B. alleviation
- C. origin
- D. extension

35. Newer branches can be opened worldwide.....we can properly translate our marketing goals.

- A. as soon as
- B. right away
- C. promptly
- D. in time for

36. Despite the fact that the new.....was developed by MIN Communications, its parent company received all the credit for it.

- A. technology
- B. technologies
- C. technological
- D. technologists

37. Greg O'Leary has been leading research in our laboratories.....over eighteen years.

- A. in
- B. for
- C. up
- D. from

38. Library and information science majors should be reminded of the seminar beginning.....at 6:00 p.m in room 212B.

- A. promptly
- B. prompts
- C. prompter
- D. prompted

39. The meteorological agency recommended that tourists to the region be.....dressed for frigid conditions.

- A. suitable
- B. suitably
- C. suitability
- D. suitableness

40. The letter from Ms. Win seems to have disappeared without a.....

- A. whisper

- B. peep
- C. trace
- D. flash

PART 6:

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 41-43 refer to the following article.

A long time ago, this part of the town used to be a place where people came to relax and get away from their stress. Although this was(41)... a shelter for people to escape, it has now

- (A) just
- (B) once
- (C) such
- (D) likely

become a chaotic and noisy market area.

Up until a few years ago, it wasn't as bad as it is now. Although it is true that some people in the neighborhood supported the expansion of the market a few years ago, now most of them....(42)...

- (A) would have agreed
- (B) would agree
- (C) has agree
- (D) were agreeing

that it has gotten out of control and created many serious problems for the area.(43)...., it might have already gotten too far out of control. What we really need right now is not a

- (A) In fact
- (B) In spite of
- (C) On the other hand
- (D) Even though

mere intervention by civilians but strong action from the mayor's office.

Question 44-46 refer to the following announcement.

Want to discover the latest trends in International Business? Sign up for our free workshops, to be held October 2-6. Register now online! Starting Sept. 1, employees will be able to access a new workshop registration system at www.employeeetraining.com. To enter the site, a staff ID number and password are required. If you don't already have these, contact your immediate supervisor.

Employees are encouraged to sign up early for workshops, as the number of participants is....(44).... to 50 per session. Provided that seats remain available, employees can easily

- (A) limiting
- (B) limited
- (C) limitedly
- (D) limitation

register for sessions. If a session is ...(45)...., however, staff can request that they be

- (A) valid
- (B) full
- (C) finished
- (D) over

contacted if a space opens up.

The upcoming sessions.....(46)..... on the 5th floor of the Stafford Suite building.

- (A) have been held
- (B) will be held
- (C) are being held
- (D) were being held

Question 47-49 refer to the following notice.

With the expansion of the Wellness Recreation Center, projected to open Fall 2011, the Recreational Sports Department will be able to build on our current tradition of offering students a wide(47).....of healthy activities at all ability levels.

- (A) part

(B) extension

(C) variety

(D) limit

.....(48)....,of the many activities we currently offer, the City of Laredo and TAMIU community

(A) Beside

(B) Or else

(C) And then

(D) Accordingly

are planning to participate in an array of youth activities beginning Summer 2010. These 2-to 3-week-long activities promote health and wellness while providing fun and safe activities to the youth of Laredo and TAMIU.

Activities would include softball, soccer, basketball, and other recreational events. If you are interested in ...(49)...your son/daughter or our youth camp, please contact us at

(A) registering

(B) joining

(C) agreeing

(D) running

326-3015for more information.

Question 50-52 refer to the following advertisement

Security Inc. is the most trusted name in the sales and service of financial equipment and automated teller machines. Offering a degree of personal yet professional service that is unrivaled in the financial industry today, all employees at Security Inc. are...(50).....

(A) dedicated

(B) using

(C) instructed

(D) dependent

to customer service and your complete satisfaction.

We offer flexibility not found anywhere else in the financial services industry. Security Inc. can assemble a unique financial equipment package across multiple manufacturers' product lines or

tailor a financial equipment service program to...(51)... your specific

- (A) hope
- (B) tend
- (C) make up
- (D) meet

business needs.

We offer the widest array of financial equipment products, services and supplies. This diversity in product and service offerings, combined with our unrivaled knowledge in the sale and service of automated teller machines, provides a(52).... edge and real value

- (A) excellent
- (B) competitive
- (C) comparable
- (D) commensurate

for our customers.

Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Question 53-54 refer to the following announcement.

RICH TO APPEAR AS THE FIRST GUEST ON THE RACHEL RATIGAN SHOW

Adrienne Rich, who is an alumna of Jackson Madison High School will be appearing on the BBC's new talk show, The Rachel Ratigan Show, this Saturday night. The Rachel Ratigan Show is premiering this week and Rich is honored to be the first guest on the show. She will be interviewed about her second novel, A Woman Observed, which depicts a 35-year-old divorced woman living in a city as observed through the eyes of other characters. The book has hit No. 14 on the New York Times Bestseller List and has been praised by critics as the most commercially

successful feminist novel this year. To watch the show, tune in to channel 4 at 9 P.M. this Saturday.

53. What is the purpose of the announcement?

- (A) To criticize a feminist novel
- (B) To describe a guest of a television show
- (C) To introduce a newly launched television program
- (D) To raise sales of a novel

54. What can be inferred about Adrienne Rich?

- (A) She has written a Geography.
- (B) She hasn't yet graduated from high school.
- (C) Her writing is fictional.
- (D) Her book has been strictly criticized.

Question 55-56 refer to the following announcement.

Beginning this year, Renaissance Strategy Inc. will provide financial aid to fulltime employees with children in school. Financial aid is available to candidates from elementary school to college, but homeschooling is not included. There are also certain requirements that you must meet in order to be eligible for financial aid. Eligible candidates must be enrolled as full-time students and maintain passing grades. Candidates must also submit a copy of proof of enrollment along with application forms which you can find at the front of the administration division. How much aid your child receives will depend on your financial need and on the amount of other aid you receive. Aid will be paid directly to the school on a yearly basis. If you need more information or have any questions about the program, please call 123-5656.

55. What is the announcement intended for?

- (A) Giving information on government financial aid
- (B) Motivating employees to pursue an academic career
- (C) Strengthening the scholarship eligibility requirements
- (D) Supporting the children of employees

56. What is NOT indicated about applying for financial aid?

- (A) The sum of financial support received is determined by a recipient's performance.
- (B) Candidates must be full-time students.
- (C) A certificate to show status of enrollment is essential.
- (D) Candidates who are homeschooled are not eligible.

Question 57-60 refer to the following letter.

Dear Sirs,

Four months ago, I signed up for a premium membership at Fitness First at a monthly fee of \$55. When I signed up, I was told that I was free to cancel my membership at any time, for any reason, with no extra payment.

Since I joined, I have been extremely disappointed in the Fitness First's facilities and staff. The locker rooms and swimming pools are poorly maintained and extremely dirty. The Jacuzzi has been out of order for more than a month and repairs on it have not even begun. The Pilates class schedule has been changed several times, without notice, and the instructor never seemed to be fully devoted to the class.

I telephoned Fitness First and was told that - contrary to what I was told verbally when signing up - I would have to pay a "processing fee" of \$75 to end my membership. One week later, I received a bill in the mail saying I still owed the processing fee. I refuse to pay this fee.

If you continue billing me, I will be discussing the matter with my lawyer. In addition, I will be filing formal complaints with the City Business Bureau and the Health Department about the unsanitary condition of your facilities.

I suggest you discuss the matter with your billing department immediately.

JULIA LONDALE

Julia Londale

57. What is the main point of this letter?

- (A) To discuss a membership upgrade
- (B) To suggest improvement of the facilities
- (C) To inform a health club of disapproval about a cancellation fee
- (D) To ask the gym to accept a refund request

58. Why is Ms. Londale unhappy with her club membership?

- (A) The gym didn't provide enough information initially.

- (B) The club facilities are poorly managed and maintained.
- (C) The fee has been increased unexpectedly.
- (D) The receptionist was very rude to her.

59. How does Ms. Londale feel about being charged the processing fee?

- (A) She understands that it is part of the contract.
- (B) She is happy that the fee wasn't as high as she expected.
- (C) She is angry that she was told differently when she joined.
- (D) She felt that it was not an important matter.

60. What is Ms. Londale least likely to do if she gets a request for the processing fee again?

- (A) Consult a lawyer
- (B) Make a formal complaint
- (C) Report it to the Health Department
- (D) Pay the processing fee

Question 61-63 refer to the following notice.

Following up its successful Sushi Workshop in July, the Japan-America Society of Greater Long Island presents sushi chef Maksui from Kenichi for an advanced sushi workshop on Sunday, October 25th at the Tri-fold Clubhouse (410 Guadalupe St.) from 1:30 p.m. to 3:30 p.m. This workshop will allow attendees of the previous workshop to build on their sushi-making skills. This is not a free event. The cost for current JGA members is \$35. If you're a nonmember, the cost is \$40 (Please bring exact change in cash). Although the cost includes all the ingredients necessary to make sushi, you will need to bring your own knife and a towel or cloth of some sort. Please note that registration is required in order to attend this class. Space is limited. Send a registration request to jga-events@jga.org by Thursday, October 22. 48 hours' notice is required in order to cancel.

61. What is the main purpose of the notice?

- (A) To inform readers of a useful website
- (B) To describe the Japan-America Society of Greater Long Island
- (C) To instruct people how to write poetry
- (D) To announce an upcoming workshop

62. What information is NOT given in the notice?

- (A) The workshop instructor's name

- (B) Late registration instructions
- (C) Cancellation instructions
- (D) Things to bring to the workshop

63. According to the notice, who is the workshop tailored to?

- (A) Intermediate sushi chefs
- (B) Beginner sushi chefs
- (C) New JGA members
- (D) All JGA members

Question 64-67 refer to the following letter.

LBA
Local Businesses of Albany
121 S. Main St., Albany, NY 12019

November 9

Dear Ms. LeChevre,

We would like to invite you to participate in our upcoming meeting, to be held on Wednesday, November 17 at 6:00 p.m. at the Hilton Suites. During this meeting we plan to hold an election for the next LBA president, who will serve for the coming year. Past presidents will be present to explain the importance of the position and to help facilitate the voting process. This year we have four members interested in running for this position; please note that their professional profiles are attached. Make sure to review these profiles prior to the meeting. There will be a question-and-answer session with this year's candidates before voting begins.

We are anticipating a large turnout at this year's election, and hope that you will be able to join us on this important day. If, for some reason, you are unable to attend, we ask that you send in your vote using the attached mail-in ballot. You can send the form to Local Businesses of Albany, 121 S. Main St., Albany, NY 12019. Please make sure that your ballot arrives by November 17.

Our bylaws state that a majority of the LBA's members must vote in the upcoming election in order for us to officially inaugurate a new president. Because of this, we ask that you make voting a priority and either attend the meeting or send in your ballot by mail.

Sincerely,

64. Why is the LBA holding a meeting?

- (A) To review its bylaws
- (B) To revise its voting procedures
- (C) To inspire new members to join
- (D) To choose a new president

65. If Ms. LeChevre cannot attend the meeting, what should she do?

- (A) Complete a mail-in ballot
- (B) Send an apology letter to the president
- (C) Make a financial contribution to the LBA
- (D) Run for president

66. What is attached to the letter?

- (A) LBA's budget status
- (B) A annual calendar of events
- (C) Profiles of those running for president
- (D) A directory of small businesses

67. What can be inferred about Ms. LeChevre?

- (A) She wants to be president.
- (B) She works for the president.
- (C) She takes charge of counting the ballots.
- (D) She is a member of the LBA.

Question 68-70 refer to the following notice.

RESERVATIONS

To ensure a table at SkyCity, at the top of Seattle's Space Needle, reservations are recommended.

To make a reservation call: 206-905-2100 or 800-938-9582.

Groups are welcome but must be scheduled in advance and are limited to no more than 21 guests. Parties of 10 or more cannot be accommodated May 31 through September 3.

Your elevator ride and Observation Deck visit are complimentary with your reservation at SkyCity. Reservations are available for seating during the following hours:

Lunch	Monday - Friday	11:00am – 3:00pm
Brunch	Saturday & Sunday	10:00am – 3:00pm
Dinner	Sunday – Thursday	5:00pm – 9:00pm
	Friday & Saturday	5:00pm – 10:00pm

40. What kind of place is SkyCity?

- A. A restaurant
- B. A ship
- C. A museum
- D. A theme park

41. When could you go with a party of 12 people?

- A. February 2nd, without needing a reservation
- B. June 24th, with a reservation
- C. May 3rd, with a reservation
- D. You cannot go with a group of 12 people

42. What time On Friday can you NOT reserve a table?

- A. 10am
- B. 2pm
- C. 9pm
- D. 10pm

Question 71-74 refer to the following article.

Intersil Corp., manufacturer of high-performance wireless networking solutions, announced today that it will relocate its corporate headquarters from Irvine, Calif. to Milpitas, effective December 1, 2010. The company plans to accommodate the expanding operation with the relocation of the finance, human resources, IT and sales operations facilities.

Intersil Corp. cited Milpitas' skilled work force, good access to an international airport, and the generous tax incentives offered by the state government and the cost-effective environment as the main reasons for choosing the city for its new head office.

The move is expected to generate up to 90 new high-paying jobs for local residents. With an average annual salary of \$10,000, Intersil's annual payroll for workers in Milpitas will surpass \$4 million. This is good news for the city.

"Our attractiveness as a place to live and work, makes this city an excellent home for Intersil where they can prosper and grow well into the future. Also, Intersil's impressive salaries will significantly impact the local economy," said Mayor Ronald Lopez.

Although the relocation will cost Intersil Corp. a significant amount of money, executives feel it is a worthwhile investment. "We can continue to execute our plan towards profitability, while building our company for the future in the new site," CEO Adriana Cruz said in a press statement.

71. What is the article mainly about?

- (A) The state of a city's local economy
- (B) The rise of the employment rate
- (C) The relocation of a company
- (D) The improvement of an existing tax law

72. What is indicated about Intersil Corp?

- (A) The existing headquarters is in Milpitas.
- (B) Its business is expanding.
- (C) It has a cost-effective environment.
- (D) It has highly skilled workers.

73. The word "surpass" in paragraph 3, line 3, is closest in meaning to

- (A) exceed
- (B) include
- (C) develop
- (D) accelerate

74. How does the CEO feel about the company's plan?

- (A) anxious
- (B) angry
- (C) depressed
- (D) confident

Question 75-76 refer to the following notice.

Looking for Cozy House?

Looking for roommates who want to live in a cozy 3-bedroom apartment starting on March 1st. The location is great and very convenient, only a short walk to bus stops. The interior is quite charming with large windows and high ceilings. The apartment includes sizeable kitchen, living room, and two full bathrooms. Trash collection and water are included in monthly rent; all other utilities are split evenly. There is no parking included, but there is a garage across the street that offers monthly rental. For more information, call 250-356-2368.

75. What is the purpose of the notice?

- A. Inform residents of an increase in utility fees
- B. Advertise a room for rent
- C. Update new regulations for tenants
- D. Recruit a manager for an apartment building

76. What is included in the notice?

- A. All utilities are included in the rent
- B. The kitchen is not spacious
- C. It is close to public transportation
- D. Onsite parking is available

Question 77-80 refer to the following letter.

Hillside Hotel International

798 Blackstone St.

Salt Lake City, UT

Kimberly Law Firm Co.

356 Brooks Ave.

Dear Mr. Morris,

In our meeting last week with you, you expressed an interest in reserving our largest banquet hall for your annual meeting on September 20. At the time, I made a tentative reservation and sent a contract to you. I requested that the contract be signed and returned to my attention within ten business days. As of this morning, I have not yet received the executed contract.

I need to know if you still intend to make use of our facilities as soon as possible. If not, we have another company that is interested in the same banquet hall and is prepared to make a deposit. If I do not hear from you within the next 48 hours. I'm going to assume that you're no longer interested and will cancel the reservation. If you want to keep the reservation, please contact me as soon as possible. Should you no longer have the original contract, I would be more than happy to send you another copy. I look forward to your response.

John Bates

Front Desk Manager

77. Why is this email written?

- A. To invite an employee to attend wedding
- B. To apologize for a clerical mistake
- C. To request a response from a customer
- D. To complain about poor service

78. What does the email suggest about Mr. Bates?

- A. He has cancelled a reservation.
- B. He works for an law firm.
- C. He has spoken to Mr. Morris previously.
- D. He forgot to send the contract.

79. The word “intend” in paragraph 2, line 1 is closest in meaning to:

- A. complete
- B. Plan
- C. Reserve
- D. Announce

80. What is Mr. Morris asked to do?

- A. Contact Mr. Bates
- B. Refund the deposit money
- C. Make a new reservation
- D. Choose a different date

Question 81- 85 refer to the following announcement and schedule.

TO: AGP8X Employees

FROM: Sylvie Hamm, Director, Human Relations

Dear Colleagues,

AGP8X Corporation recognizes the importance of having a first-rate employee exercise facility on the premises. For the past three years, we have worked very hard to improve the employee exercise facility. We purchased new exercise equipment, renovated locker rooms and began offering a new safety training course.

A month ago, you responded enthusiastically to the survey about the fitness center. Based on your recommendations, new changes will be planned. They will take effect on January 2. Finally, the employee fitness center will be open on extra three hours Monday through Thursday. Also, long-time members will be surely pleased to hear that the popular personal manager Tony Stumpo will be promoted to the manager of the fitness center.

We encourage more employees to take advantage of what the center has to offer. Memberships will continue to be subsidized and remain at \$20 per month. And for a limited time only, we offer a special rate for new members. Members who sign up before December 31 will be charged only \$15 per month for their first year. Contact Tony Stumpo to sign up at this reduced rate.

AGPSX EMPLOYEES FITNESS CENTER

NEW SCHEDULE

Hours	of	Group Classes		
Operation	6:00 A.M. -9:00 P.M.	Monday	12:00-1:00 P.M.	
Monday	6:00 A.M.-9:00 P.M.	Tuesday	6:00 - 7:00 P.M.	
Tuesday	6:00 A.M.-9:00 P.M.	Wednesday	12:00-1:00 P.M.	
Wednesday	6:00 A.M.-9:00 P.M.	Thursday	6:00 - 7:00 P.M.	
Thursday	6:00 A.M.-9:00 P.M.	Friday	7:00 - 8:30 A.M.	
Friday	6:00 A.M.-9:00 P.M.	Saturday	9:00 - 10:30 A.M.	
Saturday	CLOSED ALL DAY	Sunday	CLOSED ALL DAY	
Sunday				

Reminders

1. Please do not use equipment for more than 30 minutes if other members are waiting to use it.
2. Members may bring a guest per visit. Guests under 18 should be accompanied by a member at all times.

3. Registration is not required for class but class size is limited to 10 participants. Please arrive early to secure a place.

Coats and bags should be left in the locker room so that other participants have plenty of space.

4. New members are required to complete an orientation class before they use equipment.

Members must carry a membership card at all times while they are in the center.

81. What is the purpose of this message?

- A. To notify employees of the closure of the fitness center
- B. To inform employees of current changes at a fitness center
- C. To ask for suggestions about classes
- D. To complain about a trainer

82. What is TRUE: based on this e-mail?

- A. Tony Stumpo will be manager of the fitness center.
- B. Sylvie Hamm is a new employee of the company.
- C. AGPBX Corporation employees requested weekend hours for operation of the fitness center.
- D. AGAPBX Corporation employees attend free fitness classes.

83. What will happen from January 2?

- A. Employees can attend free fitness classes.
- B. The new equipment will be delivered.
- C. The fitness center will be open extra hours.
- D. The fitness center will be closed for renovations.

84. Who is asked NOT to use the equipment?

- A. People who need it for an hour
- B. Women
- C. People under 18 years old
- D. Seniors

85. What must a newcomer do to use this facility?

- A. See their doctor
- B. Take the orientation session first
- C. Register for fitness classes
- D. Pay for one-year membership

Question 86-90 refer to the following letters.

Raymond Paycheck

433 1st St.

Detroit, MI 48303

Dear Mr. Paycheck,

We appreciate your request a few days ago to increase your credit limit on your Visa Card from \$7,500 to \$10,000. National Bank has carefully reviewed your overall credit rating, your current bank balances, and your payment history for the debts you carry on your Visa Card, we are afraid to tell you that we are not able to accept your request at this time. However, we could review your case again after the 1st of January, taking into account your further payment history and any new credit information you may wish to provide. Please submit another written request if you wish us to do so.

Mr. Paycheck, you are a valued customer to us. If you have any questions or concerns, please give me a call by telephone. We are always willing to do the best we can for you.

Sincerely,

Jason Notts

Chief Credit Card Officer

National Banking Visa

1-899-433-4444

Dear Mr. Notts,

Thank you for your kindness for at least considering to raise my credit card limit, although unfortunately you were not able to accept my request. Yes, I do admit that my credit card payments have not been consistent and are sometimes late. But I really need the expansion of my credit card limit, therefore I do wish that you will consider my case again on the 1st of January. And I hope that by then my credit rating will be better so that you will accept my request.

Sincerely,
Bill

86. From which of the bank departments was this letter sent?

- (A) Analysis or Statistical
- (B) Country Bank Account
- (C) Paying Teller's
- (D) Credit.

87. What is the purpose of the letter?

- (A) His credit card no longer exists.
- (B) His application for a new credit card has been approved.
- (C) His credit card balance is too high and it needs to be cleared.
- (D) His wish to raise his credit line has been declined.

88. What should Mr. Paycheck do in order to get answers for any questions he has?

- (A) Send an email to Mr. Notts.
- (B) Call his personal credit card officer.
- (C) Leave a message on the Bank's website.
- (D) Fax to the Customer Service employee.

89. What is the main reason the bank declined Mr. Paycheck's request?

- (A) He carries a large balance in his checking account.
- (B) He has taken too many loans from the bank.
- (C) He has not been a customer of the bank long enough.
- (D) He has been late many times in paying his credit payment.

90. What will Mr. Paycheck probably do next?

- (A) He will try to make a new account in a different bank.
- (B) He will try to get rid of all the balances on his credit card.
- (C) He will pay for all of his loan interests consistently and not late.
- (D) He will pay for his credit card debts regularly.

Question 91-95 refer to the following catalog page and order form.

Business Fashions
Fall Catalog p. 35

Men's Dress Shirts. Solid color. Item #387

These comfortable yet elegant shirts are made of 100% combed cotton.

Colors: white, cream, light blue, light green.

Sizes S M L XL. \$55

Men's Dress Shirts. Striped. Item #387A

Same as above, but with a thin stripe over a solid background color.

Colors: red on white, blue on white, green on cream, brown on cream.

Sizes S M L XL. \$65

Striped Ties. Item #765

These stylish ties with a jaunty stripe are made of imported silk.

Colors: burgundy red/navy blue, moss green/navy blue, moss green/golden yellow, black/bright red. \$30

Cashmere Sweaters. Item #521

You'll feel oh-so-comfortable in these sweaters made of 100% genuine cashmere with a chic V neck.

Colors: burgundy red, charcoal gray, midnight black. \$150

Description	Color	Size	Item No.	Quantity	Price
men's dress shirt-striped	blue/white	L	387A	2	\$110
silk tie	red/blue		765	3	\$90
cashmere sweater	black	L	521		\$150
sub total					\$350
shipping					
total					
Payment Method*: <input checked="" type="checkbox"/> check <input type="checkbox"/> credit card					
Credit card number: _____					
Shipping Charges: for orders up to \$200: \$12.50 Please allow six weeks for delivery.					
for orders up to \$400: \$20.00 *Cash and money orders not accepted.					

for orders over \$400: no charge

Send Order to

Bill Simpson

P.O. Box 78

Ardmore, IL

91. Which item is available in only three colors?

- (A) Solid color men's dress shirts
- (C) Striped sweaters
- (B) Striped men's dress shirts
- (D) Sweaters

92. What mistake did Mr. Simpson make with his shirt order?

- (A) He forgot to specify a size.
- (C) He ordered a color that isn't available.
- (B) He didn't write the item number.
- (D) He wrote the wrong price.

93. How many ties did Mr. Simpson order?

- (A) 1
- (B) 2
- (C) 3
- (D) 4

94. How much should Mr. Simpson pay for shipping?

- (A) \$20
- (B) \$12.50
- (C) \$22.50
- (D) \$0

95. How will Mr. Simpson pay for his order?

- (A) Check
- (B) Debit card

(C) Money order

(D) Cash

Question 96-100 refer to the following bill and letter.

Outstanding Balance	Account No.	Billed from ... to ...	Payment Due Date
33.59	021-4-11895	Oct. 1 to Oct. 31	Dec. 24

As of December 15, our records indicate that the amount shown under ‘Outstanding Balance’ is now more than 30 days past due. To avoid a surcharge and possible disconnection of service, payment must be received within 24 days of the ‘Payment Due Date’.

If payment has already been made, please ignore this notice, and thank you for your payment. For billing questions, please call our office during regular working hours. Regular working hours are Monday through Friday, from 9 a.m. to 6 p.m. They are 9 a.m. to noon on Saturdays. Because of the small parking lot, we advise visitors to use public transportation rather than your own vehicle. The subway and bus stations are approximately 5 minutes away.

Dec. 22, 2006 Mr. Mark Foster
EZ Network Communications 23232 Greens Lane Reston, VA 22096 Dear Mr. Foster: I went to the bank today and paid the bill, but I remitted an amount bigger than the bill. The bill was 89.95, but I sent you 899.50. May I please have the remainder of the money I have sent returned to my bank account? Or may I use the money to pay my bills for the rest of the year? I had to pay 4 bills that were overdue today, so I figured I'd pay this bill also and was in a rush and made this one digit mistake. Please call me back at 555-8821 for assistance on this matter. If there is no call, I will stop by myself to see what's happening. Thank you.

96. When was the service received?

- (A) December
- (B) November
- (C) October
- (D) September

97. What action is suggested if payment has already been made?

- (A) Demand a refund in writing
- (B) Acknowledge receipt of the bill
- (C) Return the invoice
- (D) Disregard the notice

98. According to the notice, how late is the payment?

- (A) 24 days
- (B) 5 minutes
- (C) About one month
- (D) 16 days

99. What mistake did the man make?

- (A) He paid too much for his bill.
- (B) He forgot to pay the overdue bills.
- (C) He went to the bank when it didn't work.
- (D) He transferred the money into the wrong account.

100. Why did he make a mistake?

- (A) The ATM machine was out of order.
- (B) He got the bill confused.
- (C) He was in a rush for lunch.
- (D) He was busy paying other bills.

CÔ HOA CHÚC CÁC EM LÀM BÀI THI TOEIC THẬT TỐT NHÉ!