

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

work hard for the growth of marketing

> These insights point to opportunities or possible solutions to overcome shortcomings

Market insights are discoveries made during market analysis. valuable Information

> A need that motivates a customer to purchase a product or service

Needs of the brand's target demographic

**A** customer behaviour analysis helps you identify how your customers decide on a product or a service

By understanding how buyers think, feel and decide, businesses can determine how best to market their products and ServiceS<sub>Does</sub>

What behavior have we observed?

What can we imagine them doing?

Marketing

Behavioral characteristics are based on behaviour of the person

The most common fears are:Fear of paying Too much

Quality of the product is good or bad

The things may attract the customer by the appearance

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their





See an example