



Andrei Liubinski

Truck Driver | Client experience manager | Web Developer
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About me

- Hello! I'm a former US truck driver with experience in customer experience management, web development and a passion to learn more.
- Learning, teamwork and practical experience are my priorities at the moment. I am a fast and passionate learner, my versatile experience helps me to ramp up in new areas and domains within days. Currently I am looking for a supportive team with high ambition and healthy learning culture.

Professional History

Frontend Development Internship *with Stefanini EMEA, Chisinau*

june 2024 - december 2024

Responsibilities:

- Internship with various frontend projects

Frontend Developer *with Freelance job(inquire for reference)*

october 2022 - june 2023

Responsibilities:

- My task was to create a working prototype of an app for an oncology clinic that would track history of the patients' symptoms, diagnoses and side-effects during the treatment
- Make a graphic representation of the patient body and locations of the problems that are tracked in the duration of the treatment
- Develop both front- and back- ends of the app

Client Support Agent *with Capital.com, Belarus*

june 2021 - august 2022

Responsibilities:

- Answering questions regarding the platform, it's functionality, trading, and finance in general using the language of the inquirer
- Dealing with disgruntled clients in the way that leaves them satisfied, explaining their mistakes without hinting that they are the ones who is responsible for their losses
- Ensuring that company's strict KYC policies as well as GDPR, FATCA and FATF laws are followed

Achievements:

- Made sure that thousands of my clients understand the world of investing better that they did before making their inquiry
- Relayed relevant questions to compliance, client retention, finance or other departments
- Solved dozens of unusual situations and close calls that might have cost clients or company real financial losses

Oilfield hazmat inspector & On-site safety inspector *with 1845 Oilfield Service, USA*

october 2018 - november 2019

Responsibilities:

- Ensuring safety compliance of proppant delivery drivers
- Ensuring H2S compliance of subcontractors present on oilwell site
- Consigning safety compliance for outgoing hazmat shipments

Achievements:

- No delivery-related incidents occurred during my shifts
- Ensured no safety-related downtime during my shifts both for the contractors and the service company

Oilfield delivery driver *with Stevens Tanker Division, USA*

october 2017 - october 2018

Responsibilities:

- Delivering sand and other dry proppant to fracpads across TX, LA, NM and OK

Responsibilities:

- Delivering goods as a truck driver, including the hazardous materials
- Ensuring the integrity of the shipped goods
- Training new drivers out of driving school to be safe, successful and profitable

Achievements:

- Made over 400 deliveries during the employment time
- Trained 9 new drivers

Skills

Education

HTML

CSS

JavaScript

Python

USA Trucking

CDL

HazMat

Hours Of Service

Load Boards

Management

Native level English

Negotiations

University: Moldova State University
In: Chisinau, Moldova
Faculty: Biology and soil science faculty, 2007
Major: Biotechnology specialization