# Long-Jing (Claire) Hsu

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Education

## Indiana University Bloomington (IUB), USA

Aug 21 - May 26

DOCTOR OF PHILOSOPHY (PH.D.) IN INFORMATICS, HUMAN COMPUTER INTERACTION TRACK

Advisors: Dr. Selma Sabanovic, Dr. Chia-Fang (Christina) Chung

Cumulative GPA: 4.00/4.00

# National Taiwan University (NTU), Taiwan

Aug 18 - Jan 21

MASTER OF SCIENCE IN DEPARTMENT OF BIO-INDUSTRY COMMUNICATION AND DEVELOPMENT

Advisor: Dr. Yueh, Hsiu-Ping

Cumulative GPA: 4.26/4.30. Top 1 of 13 (2019 academic year)

## National Taiwan University (NTU), Taiwan

Aug 11 - Jan 16

BACHELOR OF SCIENCE IN SCHOOL OF FORESTRY AND CONSERVATION

Last 2.5 years GPA: 4.03/4.30

### University of Victoria, Canada

Aug 14 - Jan 15

**EXCHANGE STUDENT** 

### Experience

# Indiana University Bloomington, USA

Jan 22 - present

ASSOCIATE INSTRUCTOR

Supporting professor in "Human Computer Interaction Design Theory" class of 30 students Collaborated with the professor to grade student works and maintain course website

# Toyota Research Institute, USA

Sept 2021 - Present

STUDENT RESEARCHER

Supporting Indiana University - Toyota Research University 2.0 Collaboration

Supporting team of 10 in conducting robot interactions, adjusting tablet user interface, surveys, interviews, co-design workshops, and analysis of data

### **National Taiwan University, Taiwan**

Aug 2018 - July 2021

GRADUATE AND TEACHING ASSISTANT

Supported professor in implementing curriculum for classes of 20-80+ students.

Collaborated with the professor to create and grade the exams; collected and analyzed surveys and assignments in classes. Classes include "Storytelling in Marketing," "General Psychology," "Persuasive Technology Interactive Design Workshop," "International Companions for Learning," "Social Robotics"

# **Duofu Care Services, Taiwan**

March 2021- June 2021

INTERN

Plan and marketing local revitalization based trips and wheelchair lessons through email and podcast Reached out to 200+ professors in Taiwanese Universities

# International Companion for Learning (ICL) in NTU, Taiwan

Sept 2016- July 2018

MANAGER

Maintained the official website and Facebook FanPage.

Responsible for 400+ students and negotiated with teachers of primary and secondary schools.

Arranged and guided trips of 10-60 students to rural areas.

Assisted in arranging meetings, making recordings, preparing annual reports, and program budget.

Skills

UX Research: Qualitative methods (In-depth and focus-group interviews), Persona development, Surveys,

Usability testing, User journey, Eye tracking Statistics: Structural equation modeling, Latent class analysis, Logistic regression

Psychology: Human emotions, EEG, QOL and well-being Other skills: SPSS, AMOS, Python, ERPLAB, R, HTML/CSS

Publication	Hsu, L. J., Yueh, H. P., Hsu, S. H. (2021). Subjective Social Capital and Loneliness for the Elderly:
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The Moderator Role of Line and Facebook Use. Social Media+ Society, 7(3), 20563051211043906.

Conferences Hsu, L. J., Wang, G. Y., Hu, Y. H., Lu, M. H., Lin, Y. H., Lin, W., Yueh, H. P. (2019, October).

Investigating older adults' technological needs for social activities, paper accepted for

Poster presentation at the 11th International Association of Gerontology and Geriatrics Asia/Oceania

Regional Congress, 23-27 October, Taipei, Taiwan.

"The impact of social media on social capital and loneliness of older people."

2nd Kyushu- NTU Colloquium, June 2020, Taipei, Taiwan.

**Award** 2020 Taiwan Communication Survey (TCS) Honorable Mention Paper May 2020

Scholarships Luddy Doctoral AI Fellowship 2021-2023

> Distinguished Overseas Chinese Student Scholarship (National Taiwan University) 2018-2020