LAUREN JOHNSON

linkedin.com/in/Lauren-Johnson-OMT

Montrose, CA

EXPERIENCE

OROFACIAL MYOFUNCTIONAL THERAPIST

November 2013 - Present

- Evaluate and assess orofacial muscle function and observe for signs of tethered oral tissues
- Develop and implement individualized treatment plans to correct dysfunctions and improve function
- Collaborate with a multidisciplinary team to provide comprehensive care for optimal patient outcomes
- Coordinate care for patients with tethered oral tissues
- Provide patient teaching to facilitate long-term change and maintenance of orofacial muscular health

DENTAL PRACTICE ADMINISTRATOR & CASE MANAGER

J. Bruce Johnson, D.D.S., APDC *October 2003 – Present*

- Oversee practice operations and evaluate systems for efficiency
- Manage staff, including recruitment, onboarding, and performance evaluations
- Administer payroll, benefits, and ensure compliance with HR policies and regulations
- Monitor practice metrics and implement changes as appropriate to address deficiencies
- Work with clinical staff to improve protocol efficiency and patient satisfaction
- Network with local, state, and national professionals to facilitate patient referrals and continuation of care
- Develop and implement systems for patient care, recall, and follow-up
- Oversee case management, reviewing an average of 35 patient cases per week, ensuring progress and treatment continuity
- Coordinate patient records, documentation, and case management
- Collaborate with healthcare providers to ensure comprehensive care and resolve patient concerns
- Educate patients on home care and promote compliance for successful treatment outcomes

PRIOR WORK EXPERIENCE

- Dental Assistant and In-House Laboratory Technician
- Dental Front Office & Medical Insurance Cross-Coding Specialist

EDUCATION

BACHELOR OF SCIENCE IN NURSING

Summa Cum Laude

California State University Los Angeles • CA *May 2025*

ASSOCIATE OF SCIENCE IN HEALTH SCIENCES

Academic Honors

Glendale Community College • CA *February 2025*

STRENGTHS

- Problem-Solving & Conflict-Resolution
- Interpersonal & Networking Relations
- Efficiency-Focused & Purpose Driven
- Excellent Patient Education Skills
- Process Improvement Mindset
- Skilled Time-Management
- Intuitive Patient-Centered Care

CERTIFICATIONS

MRC MYOFUNCTIONAL THERAPIST

MyoResearch Rancho Cucamonga • CA January 2019

INTRODUCTION TO MYOFUNCTIONAL THERAPY

Academy of Orofacial Myofunctional Therapy Los Angeles • CA October 2013

CERTIFIED MASSAGE THERAPIST

Hands on Healing Institute Tujunga • CA *March 2006*

TMJ ASSISTANT

American Academy of Craniofacial Pain Dallas • TX July 2003