

LAUREN JOHNSON

linkedin.com/in/Lauren-Johnson-OMT

Montrose, CA

EXPERIENCE

OROFACIAL MYOFUNCTIONAL THERAPIST

November 2013 – Present

- Evaluate and assess orofacial muscle function and observe for signs of tethered oral tissues
- Develop and implement individualized treatment plans to correct dysfunctions and improve function
- Collaborate with a multidisciplinary team to provide comprehensive care for optimal patient outcomes
- Coordinate care for patients with tethered oral tissues
- Provide patient teaching to facilitate long-term change and maintenance of orofacial muscular health

DENTAL PRACTICE ADMINISTRATOR & CASE MANAGER

J. Bruce Johnson, D.D.S., APDC

October 2003 – Present

- Oversee practice operations and evaluate systems for efficiency
- Manage staff, including recruitment, onboarding, and performance evaluations
- Administer payroll, benefits, and ensure compliance with HR policies and regulations
- Monitor practice metrics and implement changes as appropriate to address deficiencies
- Work with clinical staff to improve protocol efficiency and patient satisfaction
- Network with local, state, and national professionals to facilitate patient referrals and continuation of care
- Develop and implement systems for patient care, recall, and follow-up
- Oversee case management, reviewing an average of 35 patient cases per week, ensuring progress and treatment continuity
- Coordinate patient records, documentation, and case management
- Collaborate with healthcare providers to ensure comprehensive care and resolve patient concerns
- Educate patients on home care and promote compliance for successful treatment outcomes

PRIOR WORK EXPERIENCE

- Dental Assistant and In-House Laboratory Technician
- Dental Front Office & Medical Insurance Cross-Coding Specialist

STRENGTHS

- Problem-Solving & Conflict-Resolution
- Interpersonal & Networking Relations
- Efficiency-Focused & Purpose Driven
- Excellent Patient Education Skills
- Process Improvement Mindset
- Skilled Time-Management
- Patient-Centered Care

EDUCATION

California State University, Los Angeles Los Angeles, CA

Bachelor of Science in Nursing

Expected Graduation May 2025

Glendale Community College Glendale, CA

Associate of Science in Health Sciences

February 2025

CERTIFICATIONS

MyoResearch Rancho Cucamonga, CA

MRC Myofunctional Therapist

January 2019

Academy of Orofacial Myofunctional Therapy

Introduction to Myofunctional Therapy

October 2013

Hands on Healing Institute Tujunga, CA

Certified Massage Therapist

March 2006

American Academy of Craniofacial Pain Dallas, TX

TMJ Assistant

July 2003