

## Return & Refund Policy

Our Return and Refund Policy was last updated [DATE]

Thank you for purchasing Subscription at [WEBSITE\_NAME].

If for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

### Interpretation and Definitions

#### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in the plural.

#### Definitions

For the purposes of this Return and Refund Policy:

- **“Company”** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to [COMPANY\_INFORMATION]
- **“Product”** refers to the items offered for sale on the Service.
- **“Orders”** means a request by You to purchase Product from Us.
- **“Service”** refers to the Website.
- **“Website”** refers to [WEBSITE\_NAME], accessible from [WEBSITE\_URL]
- **“You”** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

### Your Order Cancellation Rights

You are entitled to cancel Your Order within \_\_\_\_\_ days without giving any reason for doing so.

The deadline for canceling an Order is \_\_\_\_\_ days from the date on which You received access to the Product.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By visiting this page on our website: [WEBSITE\_CONTACT\_PAGE\_URL]
- By sending us an email: [WEBSITE\_CONTACT\_EMAIL]

We will reimburse You no later than \_\_\_\_\_ days from the day on which We receive the returned Goods. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

## Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The product were purchased in the last \_\_\_\_\_ days
- The purchased product didn't function as expected
- The product wasn't compatible with a user's existing setup
- The item was of lesser quality than expected
- The charge was for a subscription renewal payment
- The customer didn't understand what it was they were purchasing
- The customer changed their mind or decided the product was no longer required
- They can't figure out how to use it (often only with software)

We reserve the right to refuse returns that do not meet the above return conditions at our sole discretion.

## Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By visiting this page on our website: [WEBSITE\_CONTACT\_PAGE\_URL]
- By sending us an email: [WEBSITE\_CONTACT\_EMAIL]