Training Script

I will follow a script to ensure that each participant receives the same information regarding the use of the paper prototype. The script is for myself, I will not give it to the participants. The script will tell participants how to work with the paper prototype - Point to click, write on the paper to type. Tell them about blank pages.

The Training Script follows:

You will be asked to complete five tasks using a paper prototype of my website which will require navigating to the appropriate page.

To choose a menu option, simply point to the option.

To enter information into a data entry box, write the information on the paper prototype.

Some of the pages have not yet been developed. Should you choose an option that has not been developed, you will be given a blank piece of paper and asked to fill in what you would expect to find on that page.

Pre Evaluation Questions - You will be asked seven questions before you start work on the tasks.

Evaluation Questions - After each task, you will be asked a question or two about the task you just completed.

Post Evaluation Questions - Then, after you complete all the tasks, you will be asked questions about the website as a whole.

There will be twelve evaluation and post evaluation questions.

To begin, I will tell you to turn the page. Read the task. Use the paper prototype to make your selections. I will hand you the appropriate pages. At the completion of the task, I will ask you to turn the page to answer a question or two about that task.

After you have completed the last task and task questions, I will ask you to answer questions about the website as a whole.

Do you have any questions?

Sign consent agreement.

Begin tasks.

Task booklet – one task per page – five tasks all together. Turn the page, begin the task, tell me when task is completed. Answer a question or two. At end of five tasks, will ask a few more questions.

Task Scenarios

The participant needs to know when to pause and when to proceed.

Booklet will have a cover page and one task per page. Will tell the participant when to start the task by turning the page. The participant will let me know when the task is finished.