

GreenSightAI User Feedback Summary

Based on 18 valid questionnaires, this section presents an ultra-condensed overview designed to fit within a single page.

1. User Profile & Usage

- 78% are active users.
- Main scenarios: home gardening (56%), scientific observation (28%), agriculture (6%).

2. Strengths & Satisfaction

- Overall satisfaction: 4.78/5, with 94% satisfied or very satisfied.
- 89% joined through friend/colleague recommendations.
- Most used features: growth data analysis, pest/disease identification, environmental monitoring.
- High performance: accurate plant recognition, clear growth charts, timely alerts.
- UI praised for clarity and ease of use.

3. Top Priority Improvements

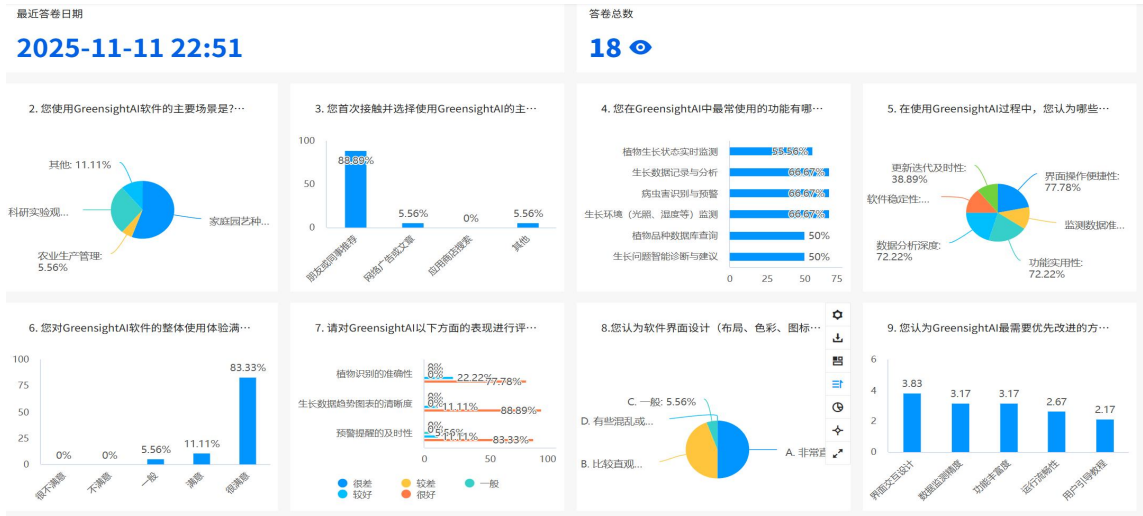
- 1) Interaction Design – main pain point despite aesthetic UI.
- 2) Feature Completeness – desire for deeper analysis and richer plant info.
- 3) Monitoring Accuracy – includes sensor precision and update frequency.
- 4) User Tutorials – lowest priority, but still room for improvement.

4. Key Suggestions

- Stronger real-time mode.
- Plant-specific cultivation guidance.
- Better localization, including full Chinese support.

5. Recommended Actions

- Continue investing in core strengths (accuracy, charts, alerts, UI).
- Conduct interaction-flow optimization.
- Expand feature depth and sensor/data reliability.
- Enhance multilingual readiness.



| Lessons Learned | Action Items |
|---|---|
| Strength: Exceptional Product Loyalty The product is primarily spread through recommendations from friends or colleagues" (88.89%), indicating high value and loyalty among existing users33. | Leverage this strong word-of-mouth by encouraging sharing and referrals to boost promotion. |
| Strength: Core Value Validation Identification accuracy, chart clarity, and alert timeliness are excellent. Interface convenience is also highly rated. | Maintain and invest in these core strengths, as they are the foundation of high satisfaction. |
| Challenge: Interaction Design is the Top Pain Point Although interface aesthetics scored highly, users explicitly ranked "Interface Interaction Design" as the highest priority for improvement. This suggests that the design is beautiful, but operational flow or details may be cumbersome. | Immediately conduct a micro-interaction audit of core user journeys to optimize operational logic, feedback mechanisms, and details (e.g., reducing clicks, refining data entry). |
| Challenge: Expectations for Richness and Precision Users desire richer features and higher data monitoring accuracy. Open-ended suggestions confirm the need for real-time mode and specific cultivation guides. | Invest in developing deeper data analysis capabilities (e.g., more complex species databases and specific cultivation plans) and explore options to improve the precision of hardware or sensor data acquisition. |