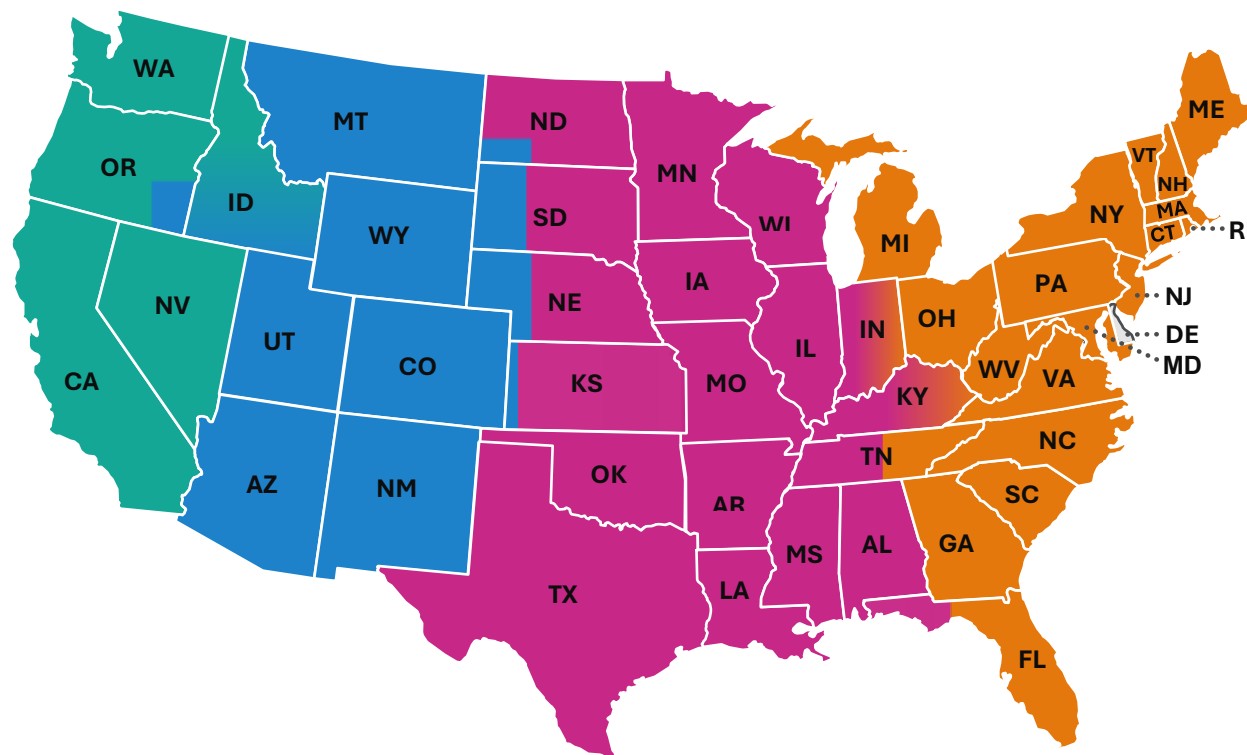


# Landmark First

## Metros Summary

### Map Overview

Time Zone Live Tracking: <https://www.time.gov/>



### Time Zone Overview

**10:00 AM**  
Eastern Standard Time (EST)

**9:00 AM**  
Central Standard Time (CST)

**8:00 AM**  
Mountain Standard Time (MST)

**7:00 AM**  
Pacific Standard Time (PST)

## Metros Listed by Market

New England	■ <u>VA: Virginia</u>	Carolinas	South
■ <u>CT: Hartford</u>	Michigan	■ <u>NC: Winstin-Salem</u>	■ <u>AR: Northeast Arkansas</u>
■ <u>MA: North Central Massachusetts</u>	■ <u>MI: Detroit</u>	■ <u>NC: Raleigh-Durham</u>	■ <u>AR: Southwest Arkansas</u>
■ <u>MA: Southeast Massachusetts</u>	■ <u>MI: East Michigan</u>	■ <u>SC: Charleston</u>	■ <u>AR / MO: Ozarks</u>
■ <u>ME: Maine</u>	■ <u>MI: West Michigan</u>	■ <u>SC: Columbia</u>	■ <u>MO / IL: St. Louis</u>
■ <u>NH: New Hampshire</u>	Gulf States	■ <u>SC: Greenville</u>	■ <u>MO / KS: Kansas City</u>
■ <u>RI: Rhode Island</u>	■ <u>AL: Birmingham</u>	■ <u>SC: Myrtle Beach</u>	■ <u>OK: Oklahoma City</u>
New York	■ <u>AL: Dothan</u>	Midwest	■ <u>OK: Tulsa</u>
■ <u>NY: Albany</u>	■ <u>AL: Huntsville</u>	■ <u>IA: Cedar Rapids</u>	■ <u>TX: Dallas Ft. Worth</u>
■ <u>NY: Buffalo</u>	■ <u>AL: Mobile</u>	■ <u>IA: Des Moines</u>	■ <u>TX: Houston</u>
■ <u>NY: New York City (NYC)</u>	■ <u>AL: Montgomery</u>	■ <u>IL: Chicago</u>	■ <u>TX: Temple</u>
■ <u>NY: Rochester</u>	■ <u>FL: Miami</u>	■ <u>In: Indiana</u>	Mountain West
■ <u>NY: Syracuse</u>	■ <u>FL: Orlando</u>	■ <u>KY: Louisville</u>	■ <u>AZ: Phoenix</u>
Mid-Atlantic	■ <u>FL: Tampa</u>	■ <u>MN: Minnesota</u>	■ <u>CA: Los Angeles</u>
■ <u>DE: Dover</u>	■ <u>GA: Atlanta</u>	■ <u>OH: Cincinnati</u>	■ <u>CO: Denver</u>
■ <u>MD: Maryland</u>	■ <u>GA: Macon</u>	■ <u>OH: Cleveland</u>	■ <u>UT: Utah</u>
■ <u>NJ: Newark</u>	■ <u>GA: Valdosta</u>	■ <u>OH: Columbus</u>	■ <u>OR: Greater Oregon</u>
■ <u>NJ: Tom's River</u>	■ <u>MS: Gulfport</u>	■ <u>WI: Green Bay</u>	■ <u>WA: Greater Washington</u>
■ <u>PA: Central Pennsylvania</u>	■ <u>TN: Knoxville</u>	■ <u>WI: Milwaukee</u>	■ <u>WA: Seattle</u>
■ <u>PA: Pittsburgh</u>	■ <u>TN: Nashville</u>		

## New England

Hartford			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 749-2009	<b>Emails:</b>	
<b>State:</b> Connecticut (CT)	<b>Office Fax:</b> (833) 983-2041	LM1 APC Escalation:	<a href="mailto:APCRNEscalationCT@Landmark.pure.cloud">APCRNEscalationCT@Landmark.pure.cloud</a>
<b>Region:</b> New England	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_connecticut@optum.com">call_center_connecticut@optum.com</a>
	<b>Escalation Ext:</b> 101	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

North Central Massachusetts			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 749-2009	<b>Emails:</b>	
<b>State:</b> Massachusetts (MA)	<b>Office Fax:</b> (833) 983-2041	LM1 APC Escalation:	<a href="mailto:APCRNEscalationMA@Landmark.pure.cloud">APCRNEscalationMA@Landmark.pure.cloud</a>
<b>Region:</b> New England	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_nwnnewengland@optum.com">call_center_nwnnewengland@optum.com</a>
	<b>Escalation Ext:</b> 102	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Southeast Massachusetts			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (877) 255-3259	<b>Emails:</b>	
<b>State:</b> Massachusetts (MA)	<b>Office Fax:</b> (844) 803-8107	LM1 APC Escalation:	<a href="mailto:APCRNEscalationMA@Landmark.pure.cloud">APCRNEscalationMA@Landmark.pure.cloud</a>
<b>Region:</b> New England	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_senewengland@optum.com">call_center_senewengland@optum.com</a>
	<b>Escalation Ext:</b> 103	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Maine			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Outreach:</b> (877) 240-3112	<b>Emails:</b>	
<b>State:</b> Maine (ME)		LM1 APC Escalation:	<a href="mailto:APCRNEscalationME@Landmark.pure.cloud">APCRNEscalationME@Landmark.pure.cloud</a>
<b>Region:</b> New England		Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

New Hampshire			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 233-3989	<b>Emails:</b>	
<b>State:</b> New Hampshire (NH)	<b>Office Fax:</b> (844) 803-8107	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNH@Landmark.pure.cloud">APCRNEscalationNH@Landmark.pure.cloud</a>
<b>Region:</b> New England	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_nwnewengland@optum.com">call_center_nwnewengland@optum.com</a>
	<b>Escalation Ext:</b> 106	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Rhode Island			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (877) 255-3259	<b>Emails:</b>	
<b>State:</b> Rhode Island (RH)	<b>Office Fax:</b> (844) 803-8107	LM1 APC Escalation:	<a href="mailto:APCRNEscalationRI@Landmark.pure.cloud">APCRNEscalationRI@Landmark.pure.cloud</a>
<b>Region:</b> New England	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_senewengland@optum.com">call_center_senewengland@optum.com</a>
	<b>Escalation Ext:</b> 104	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## New York

Albany			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (877) 243-5579	<b>Emails:</b>	
<b>State:</b> New York (NY)	<b>Office Fax:</b> (844) 574-2616	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNY@Landmark.pure.cloud">APCRNEscalationNY@Landmark.pure.cloud</a>
<b>Region:</b> New York	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_albany@optum.com">call_center_albany@optum.com</a>
	<b>Escalation Ext:</b> 122	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Buffalo			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 208-7177	<b>Emails:</b>	
<b>State:</b> New York (NY)	<b>Office Fax:</b> (844) 206-7424	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNY@Landmark.pure.cloud">APCRNEscalationNY@Landmark.pure.cloud</a>
<b>Region:</b> New York	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_buffalo@optum.com">call_center_buffalo@optum.com</a>
	<b>Escalation Ext:</b> 123	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

New York City (NYC)			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (855) 201-4988	<b>Emails:</b>	
<b>State:</b> New York (NY)	<b>Office Fax:</b> (844) 832-6320	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNY@Landmark.pure.cloud">APCRNEscalationNY@Landmark.pure.cloud</a>
<b>Region:</b> New York	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_nyc@optum.com">call_center_nyc@optum.com</a>
	<b>Escalation Ext:</b> 121	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Rochester			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 442-1509	<b>Emails:</b>	
<b>State:</b> New York (NY)	<b>Office Fax:</b> (844) 206-7424	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNY@Landmark.pure.cloud">APCRNEscalationNY@Landmark.pure.cloud</a>
<b>Region:</b> New York	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_centralny@optum.com">call_center_centralny@optum.com</a>
	<b>Escalation Ext:</b> 124	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Syracuse			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 442-1509	<b>Emails:</b>	
<b>State:</b> New York (NY)	<b>Office Fax:</b> (844) 206-7424	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNY@Landmark.pure.cloud">APCRNEscalationNY@Landmark.pure.cloud</a>
<b>Region:</b> New York	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_centralny@optum.com">call_center_centralny@optum.com</a>
	<b>Escalation Ext:</b> 125	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## Mid-Atlantic

Dover			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5485	<b>Emails:</b>	
<b>State:</b> Delaware	<b>Office Fax:</b> (833) 983-2846	LM1 APC Escalation:	<a href="mailto:APCRNEscalationDE@Landmark.pure.cloud">APCRNEscalationDE@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_dover@optum.com">call_center_dover@optum.com</a>
	<b>Escalation Ext:</b> 145	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Maryland			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Outreach:</b> (877) 240-3112	<b>Emails:</b>	
<b>State:</b> Maryland		LM1 APC Escalation:	<a href="mailto:APCRNEscalationMD@Landmark.pure.cloud">APCRNEscalationMD@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic		Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Newark			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5499	<b>Emails:</b>	
<b>State:</b> New Jersey (NJ)	<b>Office Fax:</b> (833) 983-2851	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNJ@Landmark.pure.cloud">APCRNEscalationNJ@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_newjersey@optum.com">call_center_newjersey@optum.com</a>
	<b>Escalation Ext:</b> 141	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Tom's River			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5516	<b>Emails:</b>	
<b>State:</b> New Jersey (NJ)	<b>Office Fax:</b> (833) 983-2850	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNJ@Landmark.pure.cloud">APCRNEscalationNJ@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_newjersey@optum.com">call_center_newjersey@optum.com</a>
	<b>Escalation Ext:</b> 142	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Central Pennsylvania			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (877) 257-2192	<b>Emails:</b>	
<b>State:</b> Pennsylvania (PA)	<b>Office Fax:</b> (844) 803-8108	LM1 APC Escalation:	<a href="mailto:APCRNEscalationPA@Landmark.pure.cloud">APCRNEscalationPA@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_centralpa@optum.com">call_center_centralpa@optum.com</a>
	<b>Escalation Ext.:</b> 143	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch (East PA)	<a href="mailto:eastcentralpadispatch@landmark.pure.cloud">eastcentralpadispatch@landmark.pure.cloud</a>

Pittsburgh			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5492	<b>Emails:</b>	
<b>State:</b> Pennsylvania (PA)	<b>Office Fax:</b> (833) 983-2849	LM1 APC Escalation:	<a href="mailto:APCRNEscalationPA@Landmark.pure.cloud">APCRNEscalationPA@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_pittsburgh@optum.com">call_center_pittsburgh@optum.com</a>
	<b>Escalation Ext:</b> 144	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Virginia			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Outreach:</b>	<b>Emails:</b>	
<b>State:</b> Virginia (VA)		LM1 APC Escalation:	<a href="mailto:APCRNEscalationVA@Landmark.pure.cloud">APCRNEscalationVA@Landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic		Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## Michigan

Detroit		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 908-6733	<b>Emails:</b>
<b>State:</b> Michigan (MI)	<b>Office Fax:</b> (888) 442-6976	LM1 APC Escalation: <a href="mailto:APCRNEscalationMI@Landmark.pure.cloud">APCRNEscalationMI@Landmark.pure.cloud</a>
<b>Region:</b> Detroit	<b>Outreach:</b> (877) 240-3112	Metro Call Center: <a href="mailto:call_center_detroit@optum.com">call_center_detroit@optum.com</a>
	<b>Escalation Ext:</b> 301	Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

East Michigan		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Flint Office Phone:</b> (855) 298-9006	<b>Emails:</b>
<b>State:</b> Michigan (MI)	<b>Flint Office Fax:</b> (833) 983-2840	LM1 APC Escalation: <a href="mailto:APCRNEscalationMI@Landmark.pure.cloud">APCRNEscalationMI@Landmark.pure.cloud</a>
<b>Region:</b> Greater Michigan	<b>Lansing Office Phone:</b> (810) 230-4720	Metro Call Center: <a href="mailto:call_center_eastmichigan@optum.com">call_center_eastmichigan@optum.com</a>
	<b>Lansing Office Fax:</b> (810) 230-4720	Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
	<b>Outreach:</b> (877) 240-3112	
	<b>Escalation Ext:</b> 302	

West Michigan		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (855) 295-8851	<b>Emails:</b>
<b>State:</b> Michigan (MI)	<b>Office Fax:</b> (833) 983-2840	LM1 APC Escalation: <a href="mailto:APCRNEscalationMI@Landmark.pure.cloud">APCRNEscalationMI@Landmark.pure.cloud</a>
<b>Region:</b> Greater Michigan	<b>Outreach:</b> (877) 240-3112	Metro Call Center: <a href="mailto:call_center_westmichigan@optum.com">call_center_westmichigan@optum.com</a>
	<b>Escalation Ext:</b> 303	Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>



## Gulf States

Birmingham			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (866) 607-2869	<b>Emails:</b>	
<b>State:</b> Alabama (AL)	<b>Office Fax:</b> (844) 901-9446	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAL@Landmark.pure.cloud">APCRNEscalationAL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_birmingham@optum.com">call_center_birmingham@optum.com</a>
	<b>Escalation Ext:</b> 206	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Dothan			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 837-0421	<b>Emails:</b>	
<b>State:</b> Alabama (AL)	<b>Office Fax:</b> (844) 901-9448	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAL@Landmark.pure.cloud">APCRNEscalationAL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_montgomery@optum.com">call_center_montgomery@optum.com</a>
	<b>Escalation Ext:</b> 210	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Huntsville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 837-2616	<b>Emails:</b>	
<b>State:</b> Alabama (AL)	<b>Office Fax:</b> (844) 901-9448	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAL@Landmark.pure.cloud">APCRNEscalationAL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_montgomery@optum.com">call_center_montgomery@optum.com</a>
	<b>Escalation Ext:</b> 209	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Mobile			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (866) 607-0648	<b>Emails:</b>	
<b>State:</b> Alabama (AL)	<b>Office Fax:</b> (844) 901-9447	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAL@Landmark.pure.cloud">APCRNEscalationAL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_mobile@optum.com">call_center_mobile@optum.com</a>
	<b>Escalation Ext:</b> 207	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Montgomery			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (866) 607-1498	<b>Emails:</b>	
<b>State:</b> Alabama (AL)	<b>Office Fax:</b> (844) 901-9448	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAL@Landmark.pure.cloud">APCRNEscalationAL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_montgomery@optum.com">call_center_montgomery@optum.com</a>
	<b>Escalation Ext:</b> 208	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Miami			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (844) 245-4015	<b>Emails:</b>	
<b>State:</b> Florida (FL)	<b>Office Fax:</b> (833) 886-3441	LM1 APC Escalation:	<a href="mailto:APCRNEscalationFL@Landmark.pure.cloud">APCRNEscalationFL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_miami@optum.com">call_center_miami@optum.com</a>
	<b>Escalation Ext:</b> 220	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Orlando			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 435-1730	<b>Emails:</b>	
<b>State:</b> Florida (FL)	<b>Office Fax:</b> (866) 943-6552	LM1 APC Escalation:	<a href="mailto:APCRNEscalationFL@Landmark.pure.cloud">APCRNEscalationFL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_orlando@optum.com">call_center_orlando@optum.com</a>
	<b>Escalation Ext:</b> 218	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Tampa			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 766-1079	<b>Emails:</b>	
<b>State:</b> Florida (FL)	<b>Office Fax:</b> (833) 886-3442	LM1 APC Escalation:	<a href="mailto:APCRNEscalationFL@Landmark.pure.cloud">APCRNEscalationFL@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_tampa@optum.com">call_center_tampa@optum.com</a>
	<b>Escalation Ext:</b> 221	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Atlanta			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (855) 784-1442	<b>Emails:</b>	
<b>State:</b> Georgia (GA)	<b>Office Fax:</b> (844) 732-0498	LM1 APC Escalation:	<a href="mailto:APCRNEscalationGA@Landmark.pure.cloud">APCRNEscalationGA@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_georgia@optum.com">call_center_georgia@optum.com</a>
	<b>Escalation Ext:</b> 213	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Macon			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 417-5596	<b>Emails:</b>	
<b>State:</b> Georgia (GA)	<b>Office Fax:</b> (844) 536-8557	LM1 APC Escalation:	<a href="mailto:APCRNEscalationGA@Landmark.pure.cloud">APCRNEscalationGA@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_georgia@optum.com">call_center_georgia@optum.com</a>
	<b>Escalation Ext:</b> 215	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Valdosta			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 417-5701	<b>Emails:</b>	
<b>State:</b> Georgia (GA)	<b>Office Fax:</b> (888) 618-3548	LM1 APC Escalation:	<a href="mailto:APCRNEscalationGA@Landmark.pure.cloud">APCRNEscalationGA@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_georgia@optum.com">call_center_georgia@optum.com</a>
	<b>Escalation Ext:</b> 214	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Gulfport			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 362-6703	<b>Emails:</b>	
<b>State:</b> Mississippi (MS)	<b>Office Fax:</b> (855) 362-0778	LM1 APC Escalation:	<a href="mailto:APCRNEscalationMS@Landmark.pure.cloud">APCRNEscalationMS@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_mississippi@optum.com">call_center_mississippi@optum.com</a>
	<b>Escalation Ext:</b> 211	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Knoxville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 709-8863	<b>Emails:</b>	
<b>State:</b> Tennessee (TN)	<b>Office Fax:</b> (833) 983-2043	LM1 APC Escalation:	<a href="mailto:APCRNEscalationTN@Landmark.pure.cloud">APCRNEscalationTN@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_tennessee@optum.com">call_center_tennessee@optum.com</a>
	<b>Escalation Ext:</b> 202	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Nashville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 709-8863	<b>Emails:</b>	
<b>State:</b> Tennessee (TN)	<b>Office Fax:</b> (833) 983-2043	LM1 APC Escalation:	<a href="mailto:APCRNEscalationTN@Landmark.pure.cloud">APCRNEscalationTN@Landmark.pure.cloud</a>
<b>Region:</b> Gulf States	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_tennessee@optum.com">call_center_tennessee@optum.com</a>
	<b>Escalation Ext:</b> 204	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## Carolinas

Raleigh-Durham			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 355-6036	<b>Emails:</b>	
<b>State:</b> North Carolina (NC)	<b>Office Fax:</b> (844) 813-6747	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNC@Landmark.pure.cloud">APCRNEscalationNC@Landmark.pure.cloud</a>
<b>Region:</b> Carolinas	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_eastnc@optum.com">call_center_eastnc@optum.com</a>
	<b>Escalation Ext:</b> 232	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Winston-Salem			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 355-8687	<b>Emails:</b>	
<b>State:</b> North Carolina (NC)	<b>Office Fax:</b> (855) 299-2182	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNC@Landmark.pure.cloud">APCRNEscalationNC@Landmark.pure.cloud</a>
<b>Region:</b> Carolinas	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_westnc@optum.com">call_center_westnc@optum.com</a>
	<b>Escalation Ext:</b> 231	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Charleston			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5601	<b>Emails:</b>	
<b>State:</b> South Carolina (SC)	<b>Office Fax:</b> (833) 983-2040	LM1 APC Escalation:	<a href="mailto:APCRNEscalationSC@Landmark.pure.cloud">APCRNEscalationSC@Landmark.pure.cloud</a>
<b>Region:</b> Carolinas	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a>
	<b>Escalation Ext:</b> 233	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Columbia			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5985	<b>Emails:</b>	
<b>State:</b> North Carolina (NC)	<b>Office Fax:</b> (833) 983-2839	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNC@Landmark.pure.cloud">APCRNEscalationNC@Landmark.pure.cloud</a>
<b>Region:</b> Carolinas	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a>
	<b>Escalation Ext:</b> 236	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Greenville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5987	<b>Emails:</b>	
<b>State:</b> North Carolina (NC)	<b>Office Fax:</b> (833) 983-2841	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNC@Landmark.pure.cloud">APCRNEscalationNC@Landmark.pure.cloud</a>
<b>Region:</b> Carolinas	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a>
	<b>Escalation Ext:</b> 235	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch:	<a href="mailto:greenvilledispatch@landmark.pure.cloud">greenvilledispatch@landmark.pure.cloud</a>

Myrtle Beach			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5989	<b>Emails:</b>	
<b>State:</b> North Carolina (NC)	<b>Office Fax:</b> (833) 983-2842	LM1 APC Escalation:	<a href="mailto:APCRNEscalationNC@Landmark.pure.cloud">APCRNEscalationNC@Landmark.pure.cloud</a>
<b>Region:</b> Carolinas	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a>
	<b>Escalation Ext:</b> 234	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch:	<a href="mailto:myrtlebeachdispatch@Landmark.pure.cloud">myrtlebeachdispatch@Landmark.pure.cloud</a>

## Midwest

Cedar Rapids			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 461-3829	<b>Emails:</b>	
<b>State:</b> Iowa (IA)	<b>Office Fax:</b> (888) 997-6077	LM1 APC Escalation (IA):	<a href="mailto:APCRNEscalationIA@Landmark.pure.cloud">APCRNEscalationIA@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	LM1 APC Escalation (IL):	<a href="mailto:APPcedarrapidsescalationIL@Landmark.pure.cloud">APPcedarrapidsescalationIL@Landmark.pure.cloud</a>
	<b>Escalation Ext (IA):</b> 326	Metro Call Center:	<a href="mailto:call_center_cedarrapids@optum.com">call_center_cedarrapids@optum.com</a>
	<b>Escalation Ext (IL):</b> 327	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Des Moines			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 232-8318	<b>Emails:</b>	
<b>State:</b> Iowa (IA)	<b>Office Fax:</b> (833) 983-2836	LM1 APC Escalation:	<a href="mailto:APCRNEscalationIA@Landmark.pure.cloud">APCRNEscalationIA@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_desmoines@optum.com">call_center_desmoines@optum.com</a>
	<b>Escalation Ext:</b> 328	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Indiana			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> EST	<b>Outreach:</b> (877) 240-3112	<b>Emails:</b>	
<b>State:</b> Indiana (IN)		LM1 APC Escalation:	<a href="mailto:APCRNEscalationIN@Landmark.pure.cloud">APCRNEscalationIN@Landmark.pure.cloud</a>
<b>Region:</b> Midwest		Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Chicago			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 692-7040	<b>Emails:</b>	
<b>State:</b> Illinois (IL)	<b>Office Fax:</b> (855)-273-3924	LM1 APC Escalation:	<a href="mailto:APCRNEscalationIL@Landmark.pure.cloud">APCRNEscalationIL@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_chicago@optum.com">call_center_chicago@optum.com</a>
	<b>Escalation Ext:</b> 325	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Louisville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 358-2113	<b>Emails:</b>	
<b>State:</b> Kentucky (KY)	<b>Office Fax:</b> (855) 362-0779	LM1 APC Escalation:	<a href="mailto:APCRNEscalationKY@Landmark.pure.cloud">APCRNEscalationKY@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_kentucky@optum.com">call_center_kentucky@optum.com</a>
	<b>Escalation Ext:</b> 330	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Minnesota			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 247-9591	<b>Emails:</b>	
<b>State:</b> Minnesota (MN)	<b>Office Fax:</b> (888) 618-3523	LM1 APC Escalation:	<a href="mailto:APCRNEscalationMN@Landmark.pure.cloud">APCRNEscalationMN@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_minnesota@optum.com">call_center_minnesota@optum.com</a>
	<b>Escalation Ext:</b> 329	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Cincinnati			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 358-2113	<b>Emails:</b>	
<b>State:</b> Ohio (OH), Kentucky (KY)	<b>Office Fax:</b> (855) 299-2185	LM1 APC Escalation:	<a href="mailto:APCRNEscalationOH@Landmark.pure.cloud">APCRNEscalationOH@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_cincinnati@optum.com">call_center_cincinnati@optum.com</a>
	<b>Escalation Ext:</b> 331	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Cleveland			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 358-2665	<b>Emails:</b>	
<b>State:</b> Ohio (OH)	<b>Office Fax:</b> (833) 711-1725	LM1 APC Escalation:	<a href="mailto:APCRNEscalationOH@Landmark.pure.cloud">APCRNEscalationOH@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_cleveland@optum.com">call_center_cleveland@optum.com</a>
	<b>Escalation Ext:</b> 332	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>



Columbus			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 358-2665	<b>Emails:</b>	
<b>State:</b> Ohio (OH)	<b>Office Fax:</b> (855) 362-0779	LM1 APC Escalation:	<a href="mailto:APCRNEscalationOH@Landmark.pure.cloud">APCRNEscalationOH@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_columbus@optum.com">call_center_columbus@optum.com</a>
	<b>Escalation Ext:</b> 333	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Green Bay			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 247-9620	<b>Emails:</b>	
<b>State:</b> Wisconsin	<b>Office Fax:</b> (888) 618-3543	LM1 APC Escalation:	<a href="mailto:APCRNEscalationWI@Landmark.pure.cloud">APCRNEscalationWI@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_greenbay@optum.com">call_center_greenbay@optum.com</a>
	<b>Escalation Ext:</b> 324	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Milwaukee			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 247-9616	<b>Emails:</b>	
<b>State:</b> Wisconsin	<b>Office Fax:</b> (888) 618-3548	LM1 APC Escalation:	<a href="mailto:APCRNEscalationWI@Landmark.pure.cloud">APCRNEscalationWI@Landmark.pure.cloud</a>
<b>Region:</b> Midwest	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_milwaukee@optum.com">call_center_milwaukee@optum.com</a>
	<b>Escalation Ext:</b> 323	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## South

Northeast Arkansas			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 365-0941	<b>Emails:</b>	
<b>State:</b> Arkansas (AR)	<b>Office Fax:</b> (855) 362-0782	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAR@Landmark.pure.cloud">APCRNEscalationAR@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a>
	<b>Escalation Ext:</b> 403	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Southwest Arkansas			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 387-6679	<b>Emails:</b>	
<b>State:</b> Arkansas (AR)	<b>Office Fax:</b> (855) 362-0782	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAR@Landmark.pure.cloud">APCRNEscalationAR@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a>
	<b>Escalation Ext:</b> 404	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Ozarks			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 358-0017	<b>Emails:</b>	
<b>State:</b> Arkansas (AR)	<b>Office Fax:</b> (855) 362-0782	AR LM1 APC Escalation:	<a href="mailto:APCRNEscalationAR@Landmark.pure.cloud">APCRNEscalationAR@Landmark.pure.cloud</a>
<b>State:</b> Missouri (MO)	<b>Outreach:</b> (877) 240-3112	MO LM1 APC Escalation:	<a href="mailto:APCRNEscalationMO@Landmark.pure.cloud">APCRNEscalationMO@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>AR Escalation Ext:</b> 405	AR Metro Call Center:	<a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a>
	<b>MO Escalation Ext:</b> 406	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

St. Louis			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 783 6877	<b>Emails:</b>	
<b>State:</b> Missouri (MO)	<b>Office Fax:</b> (866) 279-3314	MO LM1 APC Escalation:	<a href="mailto:APCRNEscalationMO@Landmark.pure.cloud">APCRNEscalationMO@Landmark.pure.cloud</a>
<b>State:</b> Illinois (IL)	<b>Outreach:</b> (877) 240-3112	IL LM1 APC Escalation:	<a href="mailto:APCRNEscalationIL@Landmark.pure.cloud">APCRNEscalationIL@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>MO Escalation Ext:</b> 402	Metro Call Center:	<a href="mailto:call_center_stlouis@optum.com">call_center_stlouis@optum.com</a>
	<b>IL Escalation Ext:</b> 401	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Kansas City			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 358-0017	<b>Emails:</b>	
<b>State:</b> Missouri (MO)	<b>Office Fax:</b> (855) 299-2184	MO LM1 APC Escalation:	<a href="mailto:APCRNEscalationMO@Landmark.pure.cloud">APCRNEscalationMO@Landmark.pure.cloud</a>
<b>State:</b> Kansas (KS)	<b>Outreach:</b> (877) 240-3112	KS LM1 APC Escalation:	<a href="mailto:APCRNEscalationKS@Landmark.pure.cloud">APCRNEscalationKS@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>MO Escalation Ext:</b> 407	Metro Call Center:	<a href="mailto:Call_Center_KansasCity@optum.com">Call_Center_KansasCity@optum.com</a>
	<b>KS Escalation Ext:</b> 408	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Oklahoma City			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 696-1424	<b>Emails:</b>	
<b>State:</b> Oklahoma (OK)	<b>Office Fax:</b> (833) 983-2845	LM1 APC Escalation:	<a href="mailto:APCRNEscalationOK@Landmark.pure.cloud">APCRNEscalationOK@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:Call_Center_Oklahoma@optum.com">Call_Center_Oklahoma@optum.com</a>
	<b>Escalation Ext:</b> 409	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Tulsa			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 443-4523	<b>Emails:</b>	
<b>State:</b> Oklahoma (OK)	<b>Office Fax:</b> (888) 997-6078	LM1 APC Escalation:	<a href="mailto:APCRNEscalationOK@Landmark.pure.cloud">APCRNEscalationOK@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:Call_Center_Oklahoma@optum.com">Call_Center_Oklahoma@optum.com</a>
	<b>Escalation Ext:</b> 410	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Dallas Ft. Worth			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 874-2581	<b>Emails:</b>	
<b>State:</b> Texas (TX)	<b>Office Fax:</b> (888) 262-9948	LM1 APC Escalation:	<a href="mailto:APCRNEscalationTX@Landmark.pure.cloud">APCRNEscalationTX@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:Call_Center_NorthCentralTexas@optum.com">Call_Center_NorthCentralTexas@optum.com</a>
	<b>Escalation Ext:</b> 423	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Houston			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (844) 632-9010	<b>Emails:</b>	
<b>State:</b> Texas (TX)	<b>Office Fax:</b> (833) 711-1699	LM1 APC Escalation:	<a href="mailto:APCRNEscalationTX@Landmark.pure.cloud">APCRNEscalationTX@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:Call_Center_Houston@optum.com">Call_Center_Houston@optum.com</a>
	<b>Escalation Ext:</b> 421	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Temple			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 874-2581	<b>Emails:</b>	
<b>State:</b> Texas (TX)	<b>Office Fax:</b> (888) 262-9948	LM1 APC Escalation:	<a href="mailto:APCRNEscalationTX@Landmark.pure.cloud">APCRNEscalationTX@Landmark.pure.cloud</a>
<b>Region:</b> South	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:Call_Center_NorthCentralTexas@optum.com">Call_Center_NorthCentralTexas@optum.com</a>
	<b>Escalation Ext:</b> 424	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## Mountain West

Phoenix			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Mountain (MST)	<b>Office Phone:</b> (833) 208-7533	<b>Emails:</b>	
<b>State:</b> Arizona (AZ)	<b>Office Fax:</b> (855) 299-2190	LM1 APC Escalation:	<a href="mailto:APCRNEscalationAZ@Landmark.pure.cloud">APCRNEscalationAZ@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_arizona@optum.com">call_center_arizona@optum.com</a>
	<b>Escalation Ext:</b> 468	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Los Angeles			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST)	<b>Office Phone:</b> (877) 259-4056	<b>Emails:</b>	
<b>State:</b> California (CA)	<b>Office Fax:</b> (855) 883-6300	LM1 APC Escalation:	<a href="mailto:APCRNEscalationCA@Landmark.pure.cloud">APCRNEscalationCA@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_california@optum.com">call_center_california@optum.com</a>
	<b>Escalation Ext:</b> 464	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Denver			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Mountain (MST)	<b>Office Phone:</b> (855) 783-9545	<b>Emails:</b>	
<b>State:</b> Colorado (CO)	<b>Office Fax:</b> (855) 252-0511	LM1 APC Escalation:	<a href="mailto:APCRNEscalationCO@Landmark.pure.cloud">APCRNEscalationCO@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_denver@optum.com">call_center_denver@optum.com</a>
	<b>Escalation Ext:</b> 466	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Utah			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Mountain (MST)	<b>Office Phone:</b> (833) 800-8618	<b>Emails:</b>	
<b>State:</b> Utah (UT)	<b>Office Fax:</b> (844) 294-1138	LM1 APC Escalation:	<a href="mailto:APCRNEscalationUT@Landmark.pure.cloud">APCRNEscalationUT@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_utah@optum.com">call_center_utah@optum.com</a>
	<b>Escalation Ext:</b> 467	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Greater Oregon			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST)	<b>Office Phone:</b> (888) 509-4116	<b>Emails:</b>	
<b>State:</b> Oregon (OR)	<b>Office Fax:</b> (844) 276-4208	LM1 APC Escalation:	<a href="mailto:APCRNEscalationOR@Landmark.pure.cloud">APCRNEscalationOR@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_greaternorthwest@optum.com">call_center_greaternorthwest@optum.com</a>
	<b>Escalation Ext:</b> 441	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Greater Washington			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST)	<b>Office Phone:</b> (888) 509-4116	<b>Emails:</b>	
<b>State:</b> Washington (WA)	<b>Office Fax:</b> (844) 276-4208	LM1 APC Escalation:	<a href="mailto:APCRNEscalationWA@Landmark.pure.cloud">APCRNEscalationWA@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_greaternorthwest@optum.com">call_center_greaternorthwest@optum.com</a>
	<b>Escalation Ext:</b> 442	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Seattle			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST)	<b>Office Phone:</b> (877) 260-7647	<b>Emails:</b>	
<b>State:</b> Washington (WA)	<b>Office Fax:</b> (844) 529-8515	LM1 APC Escalation:	<a href="mailto:APCRNEscalationWA@Landmark.pure.cloud">APCRNEscalationWA@Landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	Metro Call Center:	<a href="mailto:call_center_pugetsound@optum.com">call_center_pugetsound@optum.com</a>
	<b>Escalation Ext:</b> 443	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>