

Markets Summary

Market Profile Key:

Market Name -

The markets name or name commonly used when referring to a large region we serve.

Other Names / Identifiers –

Labels that may appear in Ubiquity chart headings.

Additional Market Divisions –

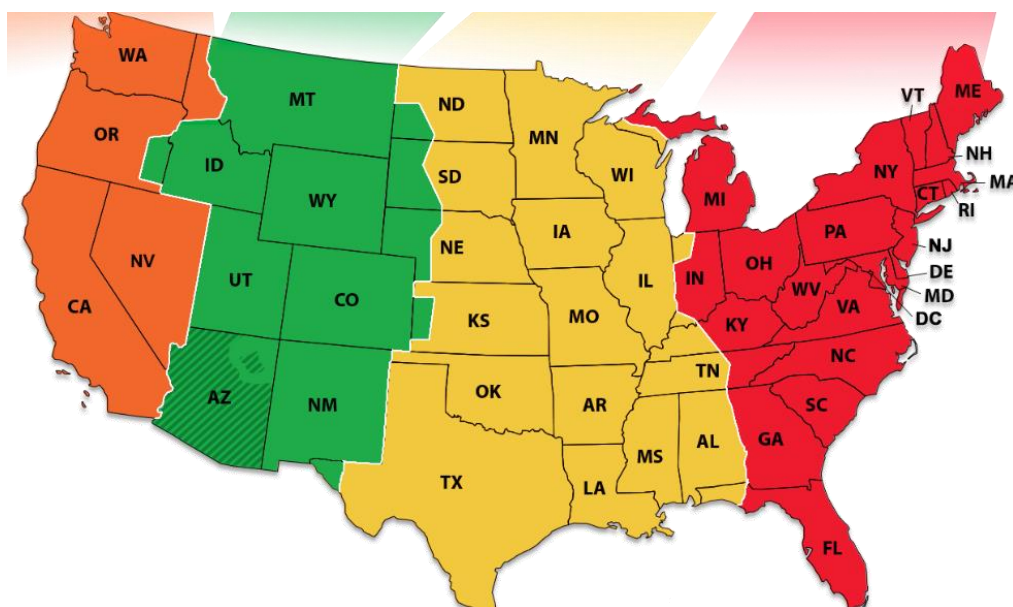
Similar to “Other Names / Identifiers” this text indicates labels that are used in our InContact Address Book.

Market Nuances:

Specific market call flows and nuances are listed in the “Call Transfer Flow” section of the PCC Training Manual. A “Market Nuances” note indicates additional information is available in that section.

Market Hours: Monday – Friday
8:30 AM – 5:30 PM (*Local Time*)

National Time Zone Map:



Pacific (PST)	Mountain (MST)	Central (CST)	Eastern (EST)
7:00 AM	8:00 AM	9:00 AM	10:00 AM

Market Quick Select

AL

- [Birmingham, Mobile, Montgomery](#)

NY

- [Albany](#)
- [Buffalo](#)
- [Central NY](#)
- [NYC Metro](#)

NJ

- [Newark & Tom's River](#)

PA / DEL

- [Pennsylvania + Delaware](#)

VA, MD

- [Mid-Atlantic South](#)

NC

- [East North Carolina](#)
- [West North Carolina](#)

SC

- [Charleston, Columbia, Greenville, Myrtle Beach](#)

OH / KY

- [Ohio / Kentucky / Fort Wayne](#)

IN

- [Indianapolis, Fort Wayne](#)

IA, AR, KS / MO

- [Des Moines](#)
- [Cedar Rapids](#)
- [Arkansas](#)
- [Kansas / Missouri](#)

IL

- [Chicago](#)

IL / MO

- [St. Louis](#)

CA

- [North California](#)
- [South California \(SoCal\)](#)

GA

- [Atlanta, Macon, Valdosta](#)

LA, MS

- [Gulf Coast](#)

CO

- [Denver](#)

FL

- [North Florida](#)
- [South Florida](#)

TN

- [Tennessee](#)

MA, ME, NH, RI, CT

- [New England](#)
- [Connecticut](#)

MI

- [Detroit](#)
- [East Michigan](#)
- [West Michigan](#)

MN, WI

- [Upper Midwest](#)

AZ

- [Arizona](#)

WA, OR

- [Greater Northwest](#)

OK

- [Oklahoma](#)

TX

- [North Central Texas, Houston](#)
- [San Antonio](#)

UT

- [Utah](#)

Landmark Health Markets

Alabama Time Zone (CST)

AL

Birmingham, Mobile, Montgomery

Birmingham Office
300 Vestavia Parkway
Suite 2300
Birmingham, AL 35216

Phone: (866) 607-2869

Fax: (844) 901-9446

Mobile Office
3205 Westside Park
Mobile, AL 36695

Phone: (866) 607-0648

Fax: (844) 901-9447

Montgomery Office
7480 Halcyon Point Drive
Suite 300
Montgomery, AL 36117

Phone: (866) 607-1498

Fax: (844) 901-9448

Market Skills:

Birmingham Market

Mobile Market

Montgomery Market

LM1 Clinical Skills:

Birmingham LM1 Clinical

Mobile LM1 Clinical

Montgomery LM1 Clinical

Triage Skills:

Birmingham Triage

Mobile Triage

Montgomery Triage

Emails:

Outreach: (205) 745-5686

Birmingham Call Center

Call_Center_Birmingham@landmarkhealth.org

Mobile Call Center

Call_Center_Mobile@Landmarkhealth.org

Montgomery Call Center

Call_Center_Montgomery@landmarkhealth.org

Birmingham Triage

BirminghamTriage@incontactemail.com

Mobile Triage

MobileTriage@incontactemail.com

Montgomery Triage

MontgomeryTriage@incontactemail.com

Birmingham Local Outreach

Birmingham_LocalOutreach@landmarkhealth.org

Mobile Local Outreach

Mobile_LocalOutreach@landmarkhealth.org

Montgomery Local Outreach

Montgomery_LocalOutreach@landmarkhealth.org

Cheat Sheets:

 [Birmingham Cheat Sheet.pdf](#)

 [Mobile Cheat Sheet.pdf](#)

 [Montgomery Cheat Sheet.pdf](#)

Albany Time Zone (EST)

NY

Albany Office
1205 Troy Schenectady Rd
Suite 101
Latham, NY 12110

Phone: (518) 348-3176
Fax: (844) 574-2616

Market Skills:

Albany Market

LM1 Clinical Skills:

Albany LM1 Clinical

Triage Skills:

Albany Triage

Emails:

Outreach: (518) 362-8197

Call Center Call_Center_Albany@landmarkhealth.org

Triage albanytriage@incontactemail.com

Local Outreach albanyoutreach@landmarkmedicalny.org

Cheat Sheets:

 [Albany Cheat Sheet.pdf](#)

Buffalo Time Zone (EST)

NY

WNY Market

Buffalo / Rochester Office
701 Seneca Street
Suite 646,
Buffalo, NY 14210

Phone: (716) 995-4450
Fax: (844) 206-7424

Market Skills:

Buffalo Market

LM1 Clinical Skills:

Buffalo LM1 Clinical

Triage Skills:

Buffalo Triage

Emails:

Outreach: (716) 995-4450

Call Center Call_Center_Buffalo@landmarkhealth.org

Triage buffalotriage@incontactemail.com

Local Outreach BuffaloOutreach@landmarkmedicalny.org

Cheat Sheets:

 [Buffalo Cheat Sheet.pdf](#)

Central NY / Syracuse

NY

Syracuse / Rochester

Central NY Office
5015 Campuswood Drive
Suite 107
East Syracuse, NY 13057

Phone: (315) 204-0397

FAX: (844) 206-7424

Market Skills:

Central NY Market

LM1 Clinical Skills:

Central NY LM1 Clinical

Triage Skills:

Central NY Triage

Emails:

Call Center callcentercentralny@landmarkhealth.org

Triage CentralNYTriage@incontactemail.com

Local Outreach lhSyracuseall@landmarkhealth.org

Cheat Sheets:



[Central NY Cheat Sheet.pdf](#)

New York City Metro Time Zone (EST)

NY

NYC Metro

NYC Metro Office
3000 Marcus Ave.
Suite 2W15
New Hyde, NY 11042

Phone: (855) 201-4988

Fax: (844) 832-6320

Market Skills:

NYC Metro Market

LM1 Clinical Skills:

NYC Metro LM1 Clinical

Triage Skills:

NYC Metro Triage

Emails:

Outreach: (347) 354-3769

Call Center Call_Center_NY_Metro@landmarkhealth.org

Triage nymetrotrriage@incontactemail.com

Local Outreach HBMC-NYCO Outreach@ds.uhc.com

Cheat Sheets:



[NYC Cheat Sheet.pdf](#)

New Jersey Time Zone (EST)

NJ

Tom's River, Secaucus, Newark

Tom's River Office
1415 Hooper Ave.
Ste. 204, Unit C
Toms River, NJ 08753

Phone: (833) 202-5516

Fax: (833) 983-2850

Secaucus Office
One Harmon Plaza
Suite 304
Secaucus, NJ 07094

Phone: (833) 202-5499

Fax: (833) 983-2851

Emails:

Newark Call Center

Tom's River Call Center

Newark Triage

Tom's River Triage

Local Outreach

Outreach: (732) 201-5774

Call_Center_Newark@landmarkhealth.org

Call_Center_TomsRiver@landmarkhealth.org

Newarktriage@incontactemail.com

TomsRiverTriage@incontactemail.com

newjerseylocaloutreach@landmarkhealth.org

Market Skills:

Newark Market

Toms River Market

LM1 Clinical Skills:

Newark LM1 Clinical

Toms River LM1 Clinical

Triage Skills:

Newark Triage

Toms River Triage

Cheat Sheets:



[Newark Cheat Sheet.pdf](#)



[Tom's River Cheat Sheet.pdf](#)

Pennsylvania / Delaware Time Zone (EST)

PA, DEL

Central PA, Harrisburg, Pittsburgh, Philadelphia, Dover

Harrisburg Office

2401 Park Drive
Harrisburg, PA 17110

Phone: (877) 257-2192

Fax: (844) 803-8108

Pittsburgh Office

2 Alleghany Center
Suite 600
Pittsburgh, PA 15212

Phone: (833) 202-5492

Fax: (833) 983-2849

Market Skills:

Harrisburg Market
Philadelphia Market
Pittsburgh Market
Dover Market

LM1 Clinical Skills:

Harrisburg LM1 Clinical
Philadelphia LM1 Clinical
Pittsburgh LM1 Clinical
Dover LM1 Clinical

Triage Skills:

Harrisburg Triage
Philadelphia Triage
Pittsburgh Triage
Dover Triage

Emails:

Outreach: (717) 732-4764

Pennsylvania Call Center

Call_Center_Pennsylvania@landmarkhealth.org

Delaware Call Center

Call_Center_Dover@landmarkhealth.org

Harrisburg Triage

harrisburgtriage@incontactemail.com

Pittsburgh Triage

PittsburghTriage@incontactemail.com

Philadelphia Triage

PhiladelphiaTriage@incontactemail.com

Dover Triage

Dovertriage@incontactemail.com

Local Outreach

CentralPAOutreach@landmarkhealth.org

Cheat Sheets:



[Central PA Cheat Sheet.pdf](#)



[Pittsburgh Cheat Sheet.pdf](#)



[Philadelphia Cheat Sheet.pdf](#)



[Dover Cheat Sheet.pdf](#)

Mid-Atlantic South Time Zone (EST)

VA, MD

Richmond, Norfolk, Virginia, Maryland, Baltimore

Virginia Office

14321 Winter Breeze Dr
Midlothian, VA 23113

Phone: (804) 223-6445

FAX: (888) 442-6953

Outreach: (804) 220-5362

Market Skills:

Virginia Market

Baltimore Market

Maryland Office

10175 Little Patuxent Pkwy
Suite 200
Columbia, MD 21044

Phone: (410) 657-5061

FAX: (866) 279-3314

Outreach: (855) 783 8039

LM1 Clinical Skills:

Virginia LM1 Clinical

Baltimore LM1 Clinical

Triage Skills:

Virginia Triage

Baltimore Triage

Emails:

Virginia Call Center

Call_Center_Virginia@landmarkhealth.org

Maryland Call Center

Call_Center_Baltimore@landmarkhealth.org

Virginia Triage

VirginiaTriage@incontactemail.com

Maryland Triage

Baltimoretriage@incontactemail.com

Local Outreach

CentralPAOutreach@landmarkhealth.org

(Central PA Outreach Mailbox)

Cheat Sheets:



[Virginia Cheat Sheet .pdf](#)



[Baltimore Cheat Sheet.pdf](#)

East North Carolina Time Zone (EST)

NC

Raleigh-Durham

Raleigh-Durham Office
2645 Meridian Pkwy
Suite 323
Durham, NC 27713

Phone: (833) 355-6036
Fax: (844) 813-6747

Market Skills:
East NC Market
LM1 Clinical Skills:
East NC LM1 Clinical
Triage Skills:
East NC Triage

Emails:

Call Center

Triage

Local Outreach

Outreach: (984) 227-8916

Call_Center_EastNC@landmarkhealth.org

EastNCTriage@incontactemail.com

NCLocalOutreach@landmarkhealth.org

Cheat Sheets:



[East North Carolina Cheat Sheet.pdf](#)

West North Carolina Time Zone (EST)

NC

Winston-Salem

Winston-Salem Office
380 Knollwood St
Suite 305
Winston-Salem, NC 27103

Phone: (833) 357-2966
Fax: (855) 299-2182

Market Skills:
West NC Market
LM1 Clinical Skills:
West NC LM1 Clinical
Triage Skills:
West NC Triage

Emails:

Call Center

Triage

Local Outreach

Outreach: (984) 227-8916

Call_Center_WestNC@landmarkhealth.org

WestNCTriage@incontactemail.com

NCLocalOutreach@landmarkhealth.org

Cheat Sheets:



[West North Carolina Cheat Sheet.pdf](#)

South Carolina Time Zone (EST)

SC

Charleston, Columbia, Greenville, Myrtle Beach,

Columbia Office

1901 Main St.
Suite 1400
Columbia, SC 29201

Phone: (833) 202-5985

Fax: (833) 983-2839

Market Skills:

Charleston OAH Market
Charleston Market
Columbia Market
Greenville Market
Myrtle Beach Market

Charleston

(No Address)

Phone: (833) 202-5601

Fax: (833) 983-2040

LM1 Clinical Skills:

Charleston LM1 Clinical
Charleston LM1 Clinical
Columbia LM1 Clinical
Greenville LM1 Clinical
Myrtle Beach LM1 Clinical

Greenville

(No Address)

Phone: (833) 202-5987

Fax: (833) 983-2841

Myrtle Beach

(No Address)

Phone: (833) 202-5989

Fax: (833) 983-2842

Triage Skills:

Charleston OAH Triage
Charleston UHG Triage
Columbia Triage
Greenville Triage
Myrtle Beach Triage

Emails:

Outreach: (984) 227-8916

Charleston Call Center

Call_Center_Charleston@landmarkhealth.org

Columbia Call Center

Call_Center_Columbia@landmarkhealth.org

Greenville Call Center

Call_Center_Greenville@landmarkhealth.org

Myrtle Beach Call Center

Call_Center_Myrtlebeach@landmarkhealth.org

Charleston Triage

charlestontriage@incontactemail.com

Columbia Triage

ColumbiaTriage@incontactemail.com

Greenville Triage

GreenvilleTriage@incontactemail.com

Myrtle Beach Triage

MyrtleBeachtriage@incontactemail.com

Local Outreach

socarolinalocaloutreach@landmarkhealth.org

Cheat Sheets:



[Charleston Cheat Sheet.pdf](#)



[Columbia Cheat Sheet.pdf](#)



[Greenville Cheat Sheet.pdf](#)



[Myrtle Beach Cheat Sheet.pdf](#)

Ohio Valley / Kentucky Time Zone (EST)

OH, KY

Ohio = Greater Cleveland, Cleveland, Columbus

**Includes areas of Cincinnati (check Demographics in Ubiquity)*

Kentucky = Greater Cincinnati, Cincinnati

Ohio Office
5151 Pfeiffer Rd
Suite 350
Blue Ash, OH 45242

Phone: (833) 358-2113
Fax: (855) 299-2185

Kentucky Office
3455 Mill Run Dr.
Suite 310
Hillard, OH 43026

Phone: (833) 358-2665
Fax: (855) 362-0779

Market Skills:

Greater Cincinnati Market
Cleveland Columbus Market
Kentucky Triage

LM1 Clinical Skills:

Greater Cincinnati LM1 Clinical
Cleveland Columbus LM1 Clinical
Kentucky LM1 Clinical

Triage Skills:

Greater Cincinnati Triage
Greater Cleveland Triage
Kentucky Market

Emails:

Outreach: (380) 390-3746

Cleveland Call Center CallCenterGreaterCleveland@landmarkhealth.org

Cincinnati Call Center Call_Center_Cincinnati@landmarkhealth.org

OH / Cleveland Triage GreaterClevelandTriage@incontactemail.com

OH / Cincinnati Triage Ohiotriage@incontactemail.com

KY / Cincinnati Triage Kentuckytriage@incontactemail.com

Local Outreach Greater Cleveland LH_Greater_Clev_CHAs@landmarkhealth.org

Local Outreach Greater Cincinnati LH_GC_CHAs@landmarkhealth.org

Cheat Sheets:

 [Greater Cleveland Cheat Sheet.pdf](#)

 [Greater Cincinnati KY Cheat Sheet.pdf](#)

Indiana Time Zone (EST)

Indianapolis, Fort Wayne

IN

Indianapolis Office
7440 Woodland Drive
Indianapolis, IN 46278

Phone: (866) 603-7608
Fax: (833) 711-1337
Outreach: (463) 204-0348

Market Skills:
Fort Wayne Market
Indianapolis Market

Fort Wayne Office
1690 Broadway
Ft. Wayne, IN 46802

Phone: (866) 603-7606
Fax: (833) 983-2037
Outreach: (260) 200-3383

LM1 Clinical Skills:
Fort Wayne LM1 Clinical
Indianapolis LM1 Clinical

Emails:

Indianapolis Call Center
Fort Wayne Call Center
Indianapolis Triage
Fort Wayne Triage
Local Outreach

Triage Skills:
Fort Wayne Triage
Indianapolis Triage

Call_Center_Indianapolis@landmarkhealth.org
Call_Center_FortWayne@Landmarkhealth.org
IndianapolisTriage@incontactemail.com
FtWayneTriage@incontactemail.com
LH_GC_CHAs@landmarkhealth.org

Cheat Sheets:



[Indianapolis Cheat Sheet.pdf](#)



[Fort Wayne Cheat Sheet.pdf](#)

Des Moines Time Zone (CST)

IA

Heartland Market, Des Moines

Market Office

1089 Jordan Creek Parkway
Suite 200
West Des Moines IA 50266

Phone: (515) 531-8013

Fax: (833) 983-2836

Market Skills:

Des Moines Market

LM1 Clinical Skills:

Des Moines LM1 Clinical

Triage Skills:

Des Moines Triage

Emails:

Call Center

Call_Center_DesMoines@landmarkhealth.org

Triage

DesMoinesTriage@incontactemail.com

Local Outreach

IALocalOutreach@landmarkhealth.org

Outreach: (319) 208-2596

Cheat Sheets:



[Des Moines Cheat Sheet .pdf](#)

Cedar Rapids Time Zone (CST)

IA

Heartland Market, Cedar Rapids

Market Office

1089 Jordan Creek Parkway
Suite 200
West Des Moines IA 50266

Phone: (515) 531-8013

Fax: (888) 997-6077

Market Skills:

Cedar Rapids IA Market

LM1 Clinical Skills:

Cedar Rapids-IA LM1 Clinical

Triage Skills:

Cedar Rapids - IA Triage

Emails:

Call Center

Call_Center_CedarRapids@Landmarkhealth.org

Triage

CedarRapidsIAtrriage@incontactemail.com

Local Outreach

IALocalOutreach@landmarkhealth.org

Outreach: (319) 208-2596

Cheat Sheets:



[Cedar Rapids Cheat Sheet .pdf](#)

Arkansas Time Zone (CST)

Heartland Market

AR

Arkansas Office
425 W. Capitol Ave
Suite 345
Little Rock, AR 72201

Phone (501) 213-1032 (Admin)
(501) 209-8671 (Clinical)

Fax: (855) 362-0782

Market Skills:

Arkansas Market

LM1 Clinical Skills:

Arkansas LM1 Clinical

Triage Skills:

Arkansas Triage

Emails: **Outreach:** (913) 971-0282

Call Center Call_Center_AR@landmarkhealth.org

Triage arkansatriage@incontactemail.com

Local Outreach AR_Local_Outreach@landmarkhealth.org

Cheat Sheets:



[Arkansas Cheat Sheet.pdf](#)

Kansas / Missouri Time Zone (CST)

KS / MO

Heartland Market, Kansas City,

Market Office
10870 Benson Dr.
Suite 2160
Overland Park, KS 66210

Phone: (833) 358-0017

Fax: (855) 299-2184

Market Skills:

Kansas Market

Missouri Market

LM1 Clinical Skills:

Kansas LM1 Clinical

Missouri LM1 Clinical

Triage Skills:

Kansas Triage

Missouri Triage

Emails: **Outreach:** (913) 971-0282

Call Center callcenterkc@landmarkhealth.org

Kansas Triage kansatriage@incontactemail.com

Missouri Triage missouritriage@incontactemail.com

Local Outreach KS_MO_LocalOutreach@landmarkhealth.org

Cheat Sheets:



[Kansas City \(KS MO\) Cheat Sheet.pdf](#)

Chicago Time Zone (CST)

IL

Illinois / IL Market

Market Office
2655 Warrenville Rd.
Suite 500
Downers Grove, IL 60515

Phone: (773) 840-1339
Fax: (855)-273-3924

Market Skills:
Chicago Market
LM1 Clinical Skills:
Chicago LM1 Clinical
Triage Skills:
Chicago Triage

Emails:
Call Center
Triage
Local Outreach

Outreach: (773) 840-1343
Call_Center_Chicago@Landmarkhealth.org
ChicagoTriage@incontactemail.com
Chi_LocalOutreach@landmarkhealth.org

Cheat Sheets:



[Chicago Cheat Sheet.pdf](#)

St. Louis Time Zone (CST)

IL, MO

Market Office
13655 Riverport Drive
Maryland Heights, MO 63043

Phone: (855) 783-6877
Fax: (866) 279-3314

Market Skills:
St Louis Market
LM1 Clinical Skills:
St Louis IL LM1 Clinical
Triage Skills:
St Louis IL Triage

Emails:

Outreach: (855) 783-7354

Call Center Call_Center_StLouis@Landmarkhealth.org
St. Luis MO Triage StLouisMOtrriage@incontactemail.com
St. Luis IL Triage StLouisILTriage@incontactemail.com
Local Outreach StLouis_LocalOutreach@landmarkhealth.org

Cheat Sheets:



[St. Louis Cheat Sheet.pdf](#)

North California Time Zone (PST)

CA

Nor Cal

Bay Area Office
395 Oyster Point Blvd
Suite 512
San Francisco, CA 94080

Phone: (650) 826-2945
Fax: (844) 832-6330

Market Skills:

Bay Area Market
Sacramento Market

LM1 Clinical Skills:

Bay Area LM1 Clinical

Triage Skills:

Bay Area Triage
Sacramento Triage

Sacramento Office
1451 Riverpark Dr
Suite 260
Sacramento, CA 95815

Phone: (916) 250-2057
Fax: (844) 813-6742

Emails:

Outreach: (650) 457-1662

Call Center	Call_Center_Bay_Area@landmarkhealth.org
Bay Area Triage	bayareatriage@incontactemail.com
Brown and Toland Triage	brownandtolandtriage@incontactemail.com
Sacramento Triage	sacramentotriage@incontactemail.com
Local Outreach	NorCal_LocalOutreach@landmarkhealth.org

Cheat Sheet:

 [NorCal \(Bay Area\) Cheat Sheet.pdf](#)

 [NorCal \(Sacramento\) Cheat Sheet.pdf](#)

South California Time Zone (PST)

CA

So Cal

**El Segundo
/ Los Angeles Office**
2101 Rosecrans Ave
Suite 3230
El Segundo, CA 90245

Phone: (323) 628-8670

Fax: (855) 883-6300

Phone: (877) 260-2261

Fax: (844) 813-6746

San Diego Office
9665 Chesapeake
Suite 350
San Diego, CA 92123

Market Skills:

El Segundo Market
Inland Empire Market
San Diego Market

LM1 Clinical Skills:

El Segundo LM1 Clinical
Inland Empire LM1 Clinical
San Diego LM1 Clinical

Triage Skills:

El Segundo Triage
Inland Empire Triage
San Diego Triage

Inland Empire:

Ontario Office
3401 Centre Lake Dr.
Suite 650
Ontario, CA 91761

Phone: (909) 566-0445

Fax: (844) 452-2909

Emails:

Outreach: (657) 400-5045

El Segundo Call Center Call_Center_El_Segundo@landmarkhealth.org

El Segundo Triage elsegundotriage@incontactemail.com

San Diego Call Center Call_Center_San_Diego@landmarkhealth.org

San Diego Triage sandiegotriage@incontactemail.com

Inland Empire Call Center Call_Center_IE@landmarkhealth.org

Inland Empire Triage inlandempiretriage@incontactemail.com

Local Outreach SoCalLocalOutreach@landmarkhealth.org

Cheat Sheets:



[El Segundo Cheat Sheet.pdf](#)



[San Diego Cheat Sheet.pdf](#)



[Inland Empire Cheat Sheet.pdf](#)

Louisiana / Mississippi Time Zone (CST)

LA / MS

Gulf Coast, New Orleans

Market Office
One Galleria Blvd
Suite 1420
Metairie, LA 70001

Phone: (833) 362-6703
Fax: (855) 362-0778
Outreach: (504) 315-2295

Market Skills:

Louisiana Market
Mississippi Market

LM1 Clinical Skills:

Louisiana LM1 Clinical
Mississippi LM1 Clinical

Triage Skills:

Louisiana Triage
Mississippi Triage

Emails:

Call Center Call_Center_LA_MS@landmarkhealth.org
Louisiana Triage louisianatriage@incontactemail.com
Mississippi Triage mississippitriage@incontactemail.com
Local Outreach LA_MS_LocalOutreach@landmarkhealth.org

Cheat Sheets:



[Gulf Coast \(LA MS\) Cheat Sheet.pdf](#)

Denver Time Zone (MST)

CO

Colorado, Great Plains

Market Office
1707 Cole Blvd
Suite 100
Golden, CO 80401

Phone: (855) 783-9545
Fax: (855) 252-0511

Market Skills:

Denver Clinical Market

LM1 Clinical Skills:

Denver LM1 Clinical

Triage Skills:

Denver Triage

Emails:

Outreach: (833) 402-9298

Call Center mailto:Call_Center_Denver@Landmarkhealth.org
Triage DenverTriage@incontactemail.com
Local Outreach HBMC-GreatPlainsOutreach@ds.uhc.com

Cheat Sheets:



[Denver Cheat Sheet.pdf](#)

Georgia Time Zone (EST)

GA

Atlanta, Macon, Valdosta

Atlanta Office

2100 RiverEdge Pkwy
Suite 600
Atlanta GA, 30328

Phone: (404) 282-0748

Fax: (844) 732-0498

Market Skills:

Atlanta Market
Macon Market
Valdosta Market

Atlanta Shipping Office

2100 RiverEdge Pkwy
Suite 500 5th Floor
Atlanta GA, 30328

LM1 Clinical Skills:

Atlanta LM1 Clinical
Macon LM1 Clinical
Valdosta LM1 Clinical

Macon Office

1000 Corporate
Pointe Suite 202
Warner Robins, GA 31088

Fax: (844) 732-0497
Medical Records

Fax: (844) 536-8557

Triage Skills:

Atlanta Triage
Macon Triage
Valdosta Triage

Emails:

Outreach: (855) 784-1476

Call Center Atlanta

Call_Center_Atlanta@Landmarkhealth.org

Call Center Macon

Call_Center_Macon@landmarkhealth.org

Call Center Valdosta

Call_Center_Valdosta@landmarkhealth.org

Atlanta Triage

AtlantaTriage@incontactemail.com

Macon Triage

MaconTriage@incontactemail.com

Valdosta Triage

ValdostaTriage@incontactemail.com

Local Outreach

Atlanta_LocalOutreach@landmarkhealth.org

Cheat Sheets:



[Atlanta Cheat Sheet.pdf](#)



[Macon Cheat Sheet.pdf](#)

North Florida Time Zone (EST)

FL

Gainesville, Jacksonville, Orlando, Pensacola

Gainesville Office

No Market Address

Phone: (833) 435-1759

Fax: (866) 731-1926

Jacksonville Office

10151 Deerwood Park Blvd.
Bldg. 300, Suite 310
Jacksonville, FL 32256

Phone: (833) 435-1749

Fax: (866) 731-2058

Orlando Office

6545 Corporate Centre Blvd
Suite 240
Orlando, FL 32822

Phone: (833) 435-1730

Fax: (866) 943-6552

Pensacola Office

No Market Address

Phone: (833) 435-1723

Fax: (833) 886-3444

Market Skills:

Gainesville Market
Jacksonville Market
Orlando Market
Pensacola Market

LM1 Clinical Skills:

Gainesville LM1 Clinical
Jacksonville LM1 Clinical
Orlando LM1 Clinical
Pensacola LM1 Clinical

Triage Skills:

Gainesville Triage
Jacksonville Triage
Orlando Triage
Pensacola Triage





Local Outreach:

Gainesville (833) 435-1760
Jacksonville (833) 435-1752
Orlando (833) 435-1731
Pensacola (833) 435-1728

Emails:

Gainesville Call Center	Call_Center_Gainsville@landmarkhealth.org
Jacksonville Call Center	Call_Center_Jacksonville@landmarkhealth.org
Orlando Call Center	Call_Center_Orlando@landmarkhealth.org
Pensacola Call Center	Call_Center_Pensacola@landmarkhealth.org
Gainesville Triage	GainesvilleTriage@incontactemail.com
Jacksonville Triage	JacksonvilleTriage@incontactemail.com
Orlando Triage	OrlandoTriage@incontactemail.com
Pensacola Triage	PensacolaTriage@incontactemail.com
Gainesville Outreach	Jacksonville_LocalOutreach@landmarkhealth.org
Jacksonville Outreach	Jacksonville_LocalOutreach@landmarkhealth.org
Orlando Outreach	Orlando_LocalOutreach@landmarkhealth.org
Pensacola Outreach	Pensacola_LocalOutreach@landmarkhealth.org

Cheat Sheets:

 [Gainesville Cheat Sheet.pdf](#)
 [Jacksonville Cheat Sheet.pdf](#)
 [Orlando Cheat Sheets.pdf](#)
 [Pensacola Cheat Sheet.pdf](#)

South Florida Time Zone (EST)

FL

Miami, Tampa, Fort Myers

Miami Office

955 South Federal Hwy.
Suite 215
Fort Lauderdale, FL 33316

Phone: (786) 840 3865

Fax: (833) 886-3441

Outreach: (786) 840-3861

Market Skills:

Miami Market

Tampa Market

Fort Myers Market

LM1 Clinical Skills:

Miami LM1 Clinical

Tampa LM1 Clinical

Fort Myers LM1 Clinical

Triage Skills:

Miami Triage

Tampa Triage

Fort Myers Triage

Tampa Office

5130 Sunforest Drive
Suite 200
Tampa, FL 33634

Phone: (813) 921-6706

Fax: (833) 886-3442

Outreach: (239) 955-6004

Fort Myers Office

13751 Metropolis Avenue
Ft. Myers FL 33912

Phone: (239) 955-6005

Fax: (833) 886-3443

Outreach: (833) 772-1779

Emails:

Miami Call Center

Call_Center_Miami@landmarkhealth.org

Tampa Call Center

Call_Center_Tampa@Landmarkhealth.org

Fort Myers Call Center

Call_Center_FortMyers@Landmarkhealth.org

Miami Triage

MiamiTriage@incontactemail.com

Tampa Triage

TampaTriage@incontactemail.com

Fort Myers Triage

FortMyersTriage@incontactemail.com

Miami Local Outreach

Miami_LocalOutreach@landmarkhealth.org

Tampa Local Outreach

tampa_localoutreach@landmarkhealth.org

Ft. Myers Local Outreach

ftmyers_localoutreach@landmarkhealth.org

Central Outreach

SFloridaCC@ds.uhc.com

Cheat Sheets:



[Miami Cheat Sheet.pdf](#)



[Fort Myers Cheat Sheet.pdf](#)



[Tampa Cheat Sheet.pdf](#)

Tennessee Time Zone (CST)

TN

Nashville, Knoxville & Tri-Cities, Memphis, Chattanooga

Nashville Metro

210 Westwood Place
Suite 110
Brentwood, TN 37027

Phone: (615) 250-1963

FAX: (833) 983-2043

Knoxville

4315 Kingston Pike
Suite 210
Knoxville, TN 37919

Phone: (865) 229-4623

FAX: (833) 983-2043

Tri-Cities Metro

207 N. Boone Street
Suite 9
Johnson City, TN 37604

Phone: (423) 226-3753

FAX: (833) 983-2043

Memphis Metro

1840 Pyramid Place
Memphis, TN 38132

Phone: (901) 250-1963

FAX: (833) 983-2043

Chattanooga Metro

1100 Market Street
Floor 6
Chattanooga, TN 37402

Phone: (423) 212-3266

FAX: (833) 983-2043

Market Skills:

Nashville Market

Knoxville Market

Memphis Market

Chattanooga Market

LM1 Clinical Skills:

Nashville LM1 Clinical

Knoxville LM1 Clinical

Tri-Cities LM1 Clinical

Memphis LM1 Clinical

Chattanooga LM1 Clinical

Triage Skills:

Nashville Triage

Knoxville Triage

Memphis Triage

Chattanooga Triage

Emails:

Nashville Metro Triage

Nashvilletriage@incontactemail.com

Nashville Metro Call Center

Call_Center_Nashville@landmarkhealth.org

Knoxville/Tri-Cities Metro Triage

Knoxvilletriage@incontactemail.com

Knoxville/Tri-Cities Metro Call Center

Call_Center_Knoxville@landmarkhealth.org

Memphis Metro Triage

Memphistriage@incontactemail.com

Memphis Metro Call Center

Call_Center_Memphis@landmarkhealth.org

Chattanooga Metro Triage

Chattanoogatriage@incontactemail.com

Chattanooga Metro Call Center

Call_Center_Chattanooga@landmarkhealth.org

Tennessee Local Outreach

TNLocalOutreach@Landmarkhealth.org

Cheat Sheets:

 [Nashville Cheat Sheet.pdf](#)

 [Knoxville Tri-Cities Cheat Sheet.pdf](#)

 [Memphis Cheat Sheet.pdf](#)

 [Chattanooga Cheat Sheet.pdf](#)

New England Time Zone (EST)

MA, ME, NH, RI

Northwest Region = Northwest Massachusetts, New Hampshire (Manchester), Maine
Southeast Region = Rhode Island, Southeast Massachusetts

Massachusetts Office
1400 Computer Dr
Suite 301
Westborough, MA 01581

Phone: (877) 255-3259
Fax: (844) 803-8107

Market Skills:

Massachusetts Market
New Hampshire Market
Maine Market
Rhode Island Market

Maine Office
778 Main Street
South Portland, ME 04106

Phone: (207) 249-6630
Fax: (844) 803-8107

LM1 Clinical Skills:

Massachusetts LM1 Clinical
New Hampshire LM1 Clinical
Maine LM1 Clinical
Rhode Island LM1 Clinical

Rhode Island Office
150 Chestnut St
4th Floor, Suite 6,
Providence, RI 02903

Phone: (877) 255-3259
Fax: (844) 803-8107

Triage Skills:

Massachusetts Triage
New Hampshire Triage
Maine Triage
Rhode Island Triage

Emails:

Outreach: (617) 804-2596

Call Center

Call_Center_Boston@landmarkhealth.org

Maine Call Center

Call_Center_Maine@landmarkhealth.org

Massachusetts Triage

massachusettstriage@incontactemail.com

Maine Triage

MaineTriage@incontactemail.com

Rhode Island Triage

rhodeislandtriage@incontactemail.com

New Hampshire Triage

newhampshiretriage@incontactemail.com

Northwest Local Outreach

LH_NW_NE_CHAs@landmarkhealth.org

Southeast Local Outreach

LH_SE_NE_CHAs@landmarkhealth.org

Cheat Sheets:



[MA RI Cheat Sheet.pdf](#)



[Northwest New England Cheat Sheet.pdf](#)



[Southeast New England Cheat Sheet.pdf](#)

Connecticut Time Zone (EST)

CT

Hartford, New Haven

Connecticut Office
Mezz Level 20 Church St.
Hartford, CT 06103

Phone: (877) 255-3259

Fax: (833) 983-2041

Outreach: (833) 596-3057

Market Skills:

Connecticut Clinical Market

LM1 Clinical Skills:

Connecticut LM1 Clinical

Triage Skills:

Connecticut Triage

Emails:

Call Center

Call_Center_Boston@landmarkhealth.org

Connecticut Triage

Connecticuttriage@incontactemail.com

Local Outreach

HBMC-CTCHAs@ds.uhc.com

Cheat Sheets:



[Connecticut Cheat Sheet.pdf](#)

Detroit Time Zone (EST)

MI

Detroit Office
26677 W. Twelve Mile Rd
Suites 166 & 168
Southfield MI 48034

Phone: (313) 306-2023
Fax: (888) 442-6976
Outreach: (717) 732-4764

Market Skills:
Detroit Market
LM1 Clinical Skills:
Detroit LM1 Clinical
Triage Skills:
Detroit Triage

Emails:

Detroit Call Center

Call_Center_Detroit@Landmarkhealth.org

Detroit Triage

DetroitTriage@incontactemail.com

Detroit Local Outreach

LH_Detroit_CHA@Landmarkhealth.org

Cheat Sheets:



[Detroit Cheat Sheet.pdf](#)

East Michigan Time Zone (EST)

MI

East Michigan Areas = Lansing, Saginaw and Flint

Saginaw Office
203 S. Washington Ave
Suite 260-12
Saginaw, MI 48607

Phone: (313) 306-2023
Fax: (888) 442-6976

Market Skills:
East Michigan Market
LM1 Clinical Skills:
East Michigan LM1 Clinical
Triage Skills:
East Michigan Triage

Lansing Office
822 Centennial Way
Suite 100
Lansing, MI 48917

Phone: (833) 908-6733
Fax: (888-442-6976

Emails:

East Michigan Call Center

Outreach: (810) 256-0513

Call_Center_EastMichigan@landmarkhealth.org

East Michigan Triage

EastMichiganTriage@incontactemail.com

East MI Local Outreach

LH_MI-E_CHA@landmarkhealth.org

Cheat Sheets:



[East Michigan Cheat Sheet.pdf](#)

West Michigan Time Zone (EST)

MI

Detroit Office

77 Monroe Center St. NW
Suite 600
Grand Rapids, MI 49503

Phone: (616) 207-3534

Fax: (855) 999-9436

Outreach: (616) 207-4270

Market Skills:

West Michigan Market

LM1 Clinical Skills:

West Michigan LM1 Clinical

Triage Skills:

West Michigan Triage

Emails:

Call Center

Call_Center_WestMichigan@landmarkhealth.org

Triage

WestMichiganTriage@incontactemail.com

Local Outreach

hbmccwestmichiganchas@ds.uhc.com

Cheat Sheets:



[West Michigan Cheat Sheet.pdf](#)

Upper Midwest Time Zone (CST)

MN, WI

Minnesota

Wisconsin = Green Bay, Milwaukee

Green Bay Office

4650 W Spencer Street
Suite 15
Appleton, WI 54914

Fax: (844) 732-0499

Medical Records

Fax: (888) 618-3543

Milwaukee Office

11220 W Burleigh St.
Suite 100
Wauwatosa, WI 53222

Fax: (844) 732-0499

Medical Records

Fax: (888) 618-3548

Milwaukee Shipping Office

11220 W Burleigh Street
Suite 139
Wauwatosa, WI 53222

Minnesota Office

8300 Norman Center Dr.
Suite 230
Bloomington, MN 55437

Phone: (833) 247-9591

Fax: (888) 618-3523

Market Skills:

Minnesota Market

Green Bay Market

Milwaukee Market

LM1 Clinical Skills:

Minnesota - LM1 Clinical

Green Bay LM1 Clinical

Milwaukee LM1 Clinical

Triage Skills:

Minnesota Triage

Green Bay Triage

Milwaukee Triage

Emails:

Green Bay Call Center

Milwaukee Call Center

Minnesota Call Center

Green Bay Triage

Milwaukee Triage

Minnesota Triage

Minnesota Local Outreach

Wisconsin Local Outreach

Outreach: (833) 247-9616

[Call Center GreenBay@Landmarkhealth.org](mailto:GreenBay@Landmarkhealth.org)

Call_Center_Milwaukee@landmarkhealth.org

Call_Center_Minnesota@landmarkhealth.org

GreenBayTriage@incontactemail.com

MilwaukeeTriage@incontactemail.com

MinnesotaTriage@incontactemail.com

Minnesota_LocalOutreach@landmarkhealth.org

Wisconsin_LocalOutreach@landmarkhealth.org

Cheat Sheets:

 [Green Bay Cheat Sheet.pdf](#)

 [Milwaukee Cheat Sheet.pdf](#)

 [Minnesota Cheat Sheet.pdf](#)

Arizona Time Zone (MST)

AZ

Phoenix, Tucson

Phoenix

2828 N. Central Avenue
Suite 829
Phoenix, AZ 85004

Phone: (602) 412-1040

Fax: (855) 299-2190

Outreach: (602) 412-1043

Market Skills:

Phoenix Market

Tucson Market

LM1 Clinical Skills:

Phoenix LM1 Clinical

Tucson LM1 Clinical

Triage Skills:

Phoenix Triage

Tucson Triage

Tucson

6700 E. Speedway Blvd.
Suite 105
Tucson, AZ 85710

Phone: (520) 640-3744

Fax: (833) 983-2843

Outreach: (520) 640-3747

Emails:

Phoenix Call Center Call_Center_Phoenix@Landmarkhealth.org

Tucson Call Center Call_Center_Tucson@Landmarkhealth.org

Phoenix Triage PhoenixTriage@incontactemail.com

Tucson Triage TucsonTriage@incontactemail.com

Local Outreach HBMC-ArizonaOutreach@ds.uhc.com

Cheat Sheet:



[Phoenix Cheat Sheet.pdf](#)



[Tucson Cheat Sheet.pdf](#)

Greater Northwest Time Zone (PST)

WA, OR

Greater Northwest = Spokane, Washington, and Portland OR, Vancouver WA

Puget Sound = Greater Seattle, Tacoma

Greater WA Area:

Federal Way Office
505 South 336th Street
Suite 500
Federal way, WA 98003

Phone: (877) 260-7647

Fax: (844) 529-8515

Spokane Office
202 East Spokane Falls Blvd
Suite 303
Spokane, WA 99202

Phone: (877) 257-8561

Fax: (844) 529-8515

Greater OR Area:

Portland Office
5933 NE Win Sivers Dr
Suite 310
Portland, OR 97220

Phone: (503) 420-5852

Fax: (844) 276-4208

Puget Sound (Greater Seattle / Tacoma)

Northgate Office
2150 North 107th Street
Suite 480
Seattle, WA 98133

Phone: (877) 260-7647

Fax: (844) 529-8515

Emails:

Outreach: (206) 899-1483

Greater NW Call Center

CallCenterGreaterNorthwest@landmarkhealth.org

Puget Sound Call Center

CallCenterPugetSound@landmarkhealth.org

Oregon Triage

GreaterNorthwestORTriage@incontactemail.com

Washington Triage

GreaterNorthwestWATriage@incontactemail.com

Puget Sound Triage

PugetSoundTriage@incontactemail.com

Greater NW Outreach

GNWOutreach@landmarkhealth.org

Puget Sound Outreach

PugetSoundOutreach@landmarkhealth.org

Cheat Sheets:



[Greater NW Cheat Sheet.pdf](#)



[Puget Sound Cheat Sheet.pdf](#)

Market Skills:

Puget Sound Market

Puget Sound Market

Greater NW OR Market

LM1 Clinical Skills:

Greater NW WA LM1 Clinical

Puget Sound LM1 Clinical

Greater NW OR LM1 Clinical

Triage Skills:

Greater Northwest WA Triage

Puget Sound Triage

Greater NW OR Triage

Oklahoma Time Zone (CST)

OK

Oklahoma City, Tulsa, Great Plains

Oklahoma City

4801 Gaillardia Parkway
Suite 200
Oklahoma City, OK 73142

Phone: (855) 696-1424

Fax: (833) 983-2845

Market Skills:

Oklahoma City Market

Tulsa Market

LM1 Clinical Skills:

Oklahoma City LM1 Clinical

Tulsa LM1 Clinical

Triage Skills:

Oklahoma City Triage

Tulsa Triage

Tulsa

5272 S. Lewis Ave.
Tulsa, OK 74105

Phone: (855) 443-4523

Fax: (888) 997-6078

Emails:

Tulsa Call Center

Oklahoma City Call Center

Tulsa Triage

Oklahoma City Triage

Local Outreach

Outreach: (405) 461-1233

Call_Center_Tulsa@Landmarkhealth.org

Call_Center_OklahomaCity@Landmarkhealth.org

TulsaTriage@incontactemail.com

OklahomaCityTriage@incontactemail.com

HBMC-GreatPlainsOutreach@ds.uhc.com

Cheat Sheet:



[Oklahoma City Cheat Sheet.pdf](#)



[Tulsa Cheat Sheet.pdf](#)

Texas Time Zone (CST)

TX

North Central Temple = Dallas, Fort Worth, Temple
Houston = Houston

North Central Office
6363 N State Highway 161
Suite 350
Irving, TX 75038

Phone: (833) 364-2886
Fax: (888) 262-9948

Market Skills:

Houston Market
Dallas Market

LM1 Clinical Skills:

Houston LM1 Clinical
Dallas LM1 Clinical

Triage Skills:

Houston Triage
North Central Texas Triage

Houston Office
14141 Southwest Freeway
Sugar Land, TX 77478

Phone: (281) 356-0364
FAX: (833) 711-1699

Temple
9325 Tarver Drive
Suite A102
Temple, TX 76502

Phone: (833) 874-2581
FAX: (888) 262-9948

Emails:

Call Center

Houston Triage

North Central Triage

Houston Local Outreach

North Central Local Outreach

Outreach: (469) 264-5788

Call_Center_Texas@landmarkhealth.org

Houstontriage@incontactemail.com

texastriage@incontactemail.com

LHHoustonCHAs@landmarkhealth.org

LHDFWTempleCHAs@landmarkhealth.org

Cheat Sheets:



[North Central Texas Cheat Sheet.pdf](#)



[Temple Cheat Sheet.pdf](#)



[Houston Cheat Sheet.pdf](#)

San Antonio Time Zone (CST)

TX

South Texas

Market Office

21750 Hardy Oak Blvd
Suite 15
San Antonio, TX 78258

Phone: (855) 784-1436

Fax: (888) 342-3223

Outreach: (855) 784-1439

Market Skills:

San Antonio Market

LM1 Clinical Skills:

San Antonio LM1 Clinical

Triage Skills:

San Antonio Triage

Emails:

Call Center Call_Center_SanAntonio@Landmarkhealth.org

Triage SanAntonioTriage@incontactemail.com

Local Outreach LHHoustonCHAs@landmarkhealth.org

Cheat Sheets:

 [San Antonio Cheat Sheet.pdf](#)

Utah Time Zone (MST)

UT

Market Office

12921 South Vista Station Blvd.
Suite 200
Draper, UT 84020

Phone: (801) 997-6372

Fax: (844) 294-1138

Medical Records Fax:

(888) 741-9170

Outreach: (833) 800-9663

Market Skills:

Utah Market

LM1 Clinical Skills:

Utah LM1 Clinical

Triage Skills:

Utah Triage

Emails:

Call Center Call_Center_Utah@optum.com

Triage UtahTriage@incontactemail.com

Local Outreach utahlocaloutreach@optum.com

Cheat Sheets:

 *(Pending)*