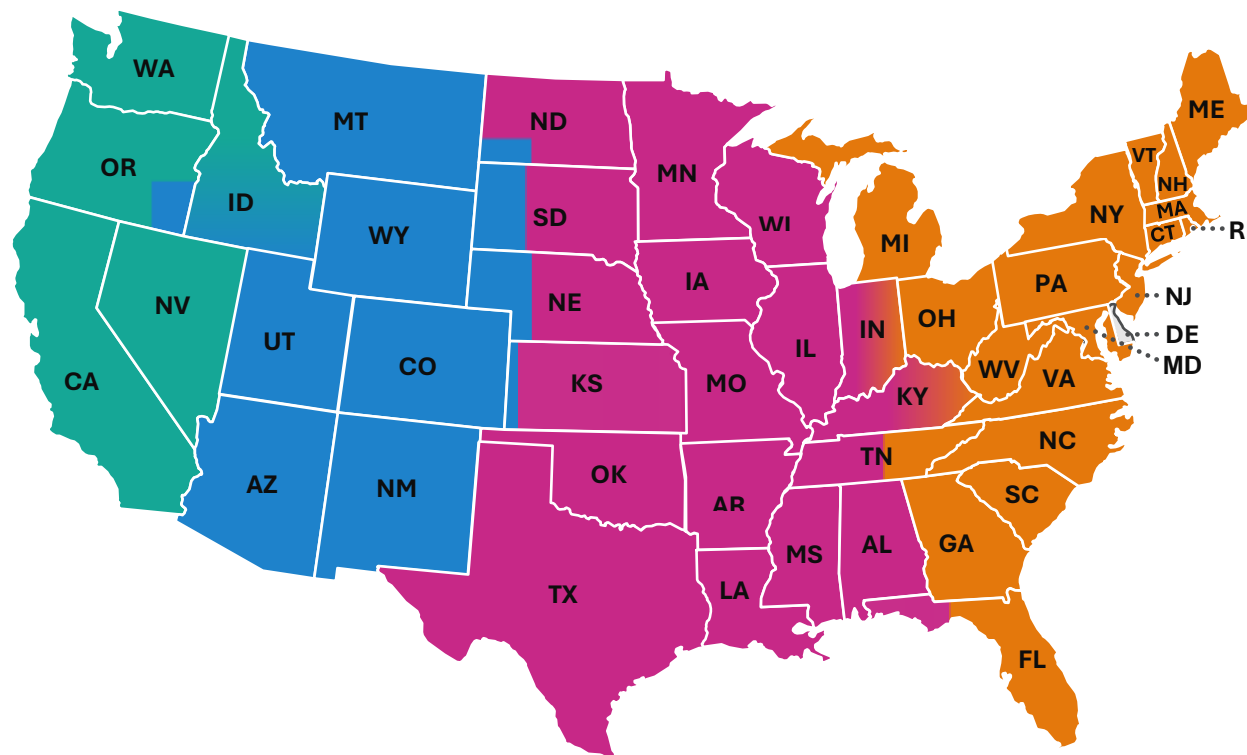


Landmark First

Metros Summary

Map Overview

Time Zone Live Tracking: <https://www.time.gov/>



Time Zone Overview

10:00 AM
Eastern Standard Time (EST)

9:00 AM
Central Standard Time (CST)

8:00 AM
Mountain Standard Time (MST)

7:00 AM
Pacific Standard Time (PST)

Metros Listed by Market

New England	Greater Michigan	Carolinas	South
■ <u>CT: Hartford</u>	■ <u>MI: East Michigan</u>	■ <u>NC: Winstin-Salem</u>	■ <u>AR: Northeast Arkansas</u>
■ <u>MA: North Central Massachusetts</u>	■ <u>MI: West Michigan</u>	■ <u>NC: Raleigh-Durham</u>	■ <u>AR: Southwest Arkansas</u>
■ <u>MA: Southeast Massachusetts</u>	Gulf States	■ <u>SC: Charleston</u>	■ <u>AR / MO: Ozarks</u>
■ <u>NH: New Hampshire</u>	■ <u>AL: Birmingham</u>	■ <u>SC: Columbia</u>	■ <u>MO / IL: St. Louis</u>
■ <u>RI: Rhode Island</u>	■ <u>AL: Dothan</u>	■ <u>SC: Greenville</u>	■ <u>MO / KS: Kansas City</u>
New York	■ <u>AL: Huntsville</u>	■ <u>SC: Myrtle Beach</u>	■ <u>OK: Oklahoma City</u>
■ <u>NY: Albany</u>	■ <u>AL: Mobile</u>	Midwest	■ <u>OK: Tulsa</u>
■ <u>NY: Buffalo</u>	■ <u>AL: Montgomery</u>	■ <u>IA: Cedar Rapids</u>	■ <u>TX: Dallas Ft. Worth</u>
■ <u>NY: New York City (NYC)</u>	■ <u>FL: Miami</u>	■ <u>IA: Des Moines</u>	■ <u>TX: Houston</u>
■ <u>NY: Rochester</u>	■ <u>FL: Orlando</u>	■ <u>IL: Chicago</u>	■ <u>TX: Temple</u>
■ <u>NY: Syracuse</u>	■ <u>FL: Tampa</u>	■ <u>KY: Louisville</u>	Mountain West
Mid-Atlantic	■ <u>GA: Atlanta</u>	■ <u>MN: Minnesota</u>	■ <u>CA: Los Angeles</u>
■ <u>DE: Dover</u>	■ <u>GA: Macon</u>	■ <u>OH: Cincinnati</u>	■ <u>CO: Denver</u>
■ <u>NJ: Newark</u>	■ <u>GA: Valdosta</u>	■ <u>OH: Cleveland</u>	■ <u>UT: Utah</u>
■ <u>NJ: Tom's River</u>	■ <u>MS: Gulfport</u>	■ <u>OH: Columbus</u>	■ <u>OR: Greater Oregon</u>
■ <u>PA: Central Pennsylvania</u>	■ <u>TN: Knoxville</u>	■ <u>WI: Green Bay</u>	■ <u>WA: Greater Washington</u>
■ <u>PA: Pittsburgh</u>	■ <u>TN: Nashville</u>	■ <u>WI: Milwaukee</u>	■ <u>WA: Seattle</u>
Detroit			
■ <u>MI: Detroit</u>			

New England

Hartford			Back to Metros List
Time Zone: East (EST) State: Connecticut (CT) Region: New England Office Address Mezz Level 20 Church St. Hartford, CT 06103	Office Phone: (833) 749-2009 Office Fax: (833) 983-2041 Outreach: (877) 240-3112 Escalation Ext: 101 Local Resources:	Emails: Triage Callback: hartfordtriage@landmark.pure.cloud LM1 APC Escalation: APPhartfordEscalation@landmark.pure.cloud Metro Call Center: call_center_connecticut@optum.com Central Outreach: centraloutreachscheduling@optum.com	
North Central Massachusetts			Back to Metros List
Time Zone: East (EST) State: Massachusetts (MA) Region: New England Office Address 1400 Computer Dr Suite 301 Westborough, MA 01581	Office Phone: (833) 749-2009 Office Fax: (833) 983-2041 Outreach: (877) 240-3112 Escalation Ext: 102 Local Resources	Emails: Triage Callback: northcentralmatriage@landmark.pure.cloud LM1 APC Escalation: APPnorthcentralmaEscalation@landmark.pure.cloud Metro Call Center: call_center_nwnewengland@optum.com Central Outreach: centraloutreachscheduling@optum.com	
Southeast Massachusetts			Back to Metros List
Time Zone: East (EST) State: Massachusetts (MA) Region: New England Office Address 1400 Computer Dr Suite 301 Westborough, MA 01581	Office Phone: (877) 255-3259 Office Fax: (844) 803-8107 Outreach: (877) 240-3112 Escalation Ext: 103 Local Resources:	Emails: Triage Callback: southeastmatriage@landmark.pure.cloud LM1 APC Escalation: APPsoutheastmaEscalation@landmark.pure.cloud Metro Call Center: call_center_senewengland@optum.com Central Outreach: centraloutreachscheduling@optum.com	

New Hampshire		Back to Metros List
Time Zone: East (EST) State: New Hampshire (NH) Region: New England Office Address 20 Trafalgar Square Suite 407 Nashua, NH 03063	Office Phone: (833) 233-3989 Office Fax: (844) 803-8107 Outreach: (877) 240-3112 Escalation Ext: 106	Emails: Triage Callback: newhampshiretriage@landmark.pure.cloud LM1 APC Escalation: APPnewhampshireEscalation@landmark.pure.cloud Metro Call Center: call_center_nwnewengland@optum.com Central Outreach: centraloutreachscheduling@optum.com

Rhode Island		Back to Metros List
Time Zone: East (EST) State: Rhode Island (RH) Region: New England Office Address 475 Kilvert St. Building B, Ste 310 Warwick, RI 02886	Office Phone: (877) 255-3259 Office Fax: (844) 803-8107 Outreach: (877) 240-3112 Escalation Ext: 104	Emails: Triage Callback: rhodeislandtriage@landmark.pure.cloud LM1 APC Escalation: APPrhodeislandEscalation@landmark.pure.cloud Metro Call Center: call_center_senewengland@optum.com Central Outreach: centraloutreachscheduling@optum.com

New York

Albany		Back to Metros List
Time Zone: East (EST) State: New York (NY) Region: New York Office Address 1205 Troy Schenectady Rd Suite 101 Latham, NY 12110	Office Phone: (877) 243-5579 Office Fax: (844) 574-2616 Outreach: (877) 240-3112 Escalation Ext: 122 Local Resources: Open List	Emails: Triage Callback: albanytriage@landmark.pure.cloud LM1 APC Escalation: APPalbanyEscalation@landmark.pure.cloud Metro Call Center: call_center_albany@optum.com Central Outreach: centraloutreachscheduling@optum.com

Buffalo		Back to Metros List
Time Zone: East (EST) State: New York (NY) Region: New York Office Address 701 Seneca Street Suite 646, Buffalo, NY 14210	Office Phone: (833) 208-7177 Office Fax: (844) 206-7424 Outreach: (877) 240-3112 Escalation Ext: 123 Local Resources: Open List	Emails: Triage Callback: buffalotriage@landmark.pure.cloud LM1 APC Escalation: APPbuffaloEscalation@landmark.pure.cloud Metro Call Center: call_center_buffalo@optum.com Central Outreach: centraloutreachscheduling@optum.com

New York City (NYC)		Back to Metros List
Time Zone: East (EST) State: New York (NY) Region: New York Office Address 3000 Marcus Ave. Suite 2W15 New Hyde, NY 11042	Office Phone: (855) 201-4988 Office Fax: (844) 832-6320 Outreach: (877) 240-3112 Escalation Ext: 121	Emails: Triage Callback: nyctriage@landmark.pure.cloud LM1 APC Escalation: APPnycEscalation@landmark.pure.cloud Metro Call Center: call_center_nyc@optum.com Central Outreach: centraloutreachscheduling@optum.com

Rochester		Back to Metros List
Time Zone: East (EST) State: New York (NY) Region: New York Office Address 5015 Campuswood Drive Suite 107 East Syracuse, NY 13057	Office Phone: (833) 442-1509 Office Fax: (844) 206-7424 Outreach: (877) 240-3112 Escalation Ext: 124 Local Resources: Open List	Emails: Triage Callback: rochestertriage@landmark.pure.cloud LM1 APC Escalation: APPProchesterEscalation@landmark.pure.cloud Metro Call Center: call_center_centralny@optum.com Central Outreach: centraloutreachscheduling@optum.com

Syracuse		Back to Metros List
Time Zone: East (EST) State: New York (NY) Region: New York Office Address 5015 Campuswood Drive Suite 107 East Syracuse, NY 13057	Office Phone: (833) 442-1509 Office Fax: (844) 206-7424 Outreach: (877) 240-3112 Escalation Ext: 125 Local Resources: Open List	Emails: Triage Callback: syracusetriage@landmark.pure.cloud LM1 APC Escalation: APPsyracuseEscalation@landmark.pure.cloud Metro Call Center: call_center_centralny@optum.com Central Outreach: centraloutreachscheduling@optum.com

Mid-Atlantic

Dover		Back to Metros List
Time Zone: East (EST) State: Delaware Region: Mid-Atlantic Office Address N/A	Office Phone: (833) 202-5485 Office Fax: (833) 983-2846 Outreach: (877) 240-3112 Escalation Ext: 145 Local Resources: Open List	Emails: Triage Callback: dovertriage@landmark.pure.cloud LM1 APC Escalation: APPdoverEscalation@landmark.pure.cloud Metro Call Center: call_center_dover@optum.com Central Outreach: centraloutreachscheduling@optum.com

Newark		Back to Metros List
Time Zone: East (EST) State: New Jersey (NJ) Region: Mid-Atlantic Office Address One Harmon Plaza Suite 304 Secaucus, NJ 07094	Office Phone: (833) 202-5499 Office Fax: (833) 983-2851 Outreach: (877) 240-3112 Escalation Ext: 141 Local Resources: Open List	Emails: Triage Callback: newarktriage@landmark.pure.cloud LM1 APC Escalation: APPnewarkEscalation@landmark.pure.cloud Metro Call Center: call_center_newjersey@optum.com Central Outreach: centraloutreachscheduling@optum.com

Tom's River		Back to Metros List
Time Zone: East (EST) State: New Jersey (NJ) Region: Mid-Atlantic Office Address 1415 Hooper Ave. Ste. 204, Unit C Toms River, NJ 08753	Office Phone: (833) 202-5516 Office Fax: (833) 983-2850 Outreach: (877) 240-3112 Escalation Ext: 142 Local Resources: Open List	Emails: Triage Callback: tomsrivertriage@landmark.pure.cloud LM1 APC Escalation: APPtomsriverEscalation@landmark.pure.cloud Metro Call Center: call_center_newjersey@optum.com Central Outreach: centraloutreachscheduling@optum.com

Central Pennsylvania		Back to Metros List
Time Zone: East (EST) State: Pennsylvania (PA) Region: Mid-Atlantic Office Address 2401 Park Dr. Suite 101 Harrisburg, PA 17110	Office Phone: (877) 257-2192 Office Fax: (844) 803-8108 Outreach: (877) 240-3112 Escalation Ext: 143	Emails: Triage Callback: centralpatriage@landmark.pure.cloud LM1 APC Escalation: APPcentralpaEscalation@landmark.pure.cloud Metro Call Center: call_center_centralpa@optum.com Central Outreach: centraloutreachscheduling@optum.com

Pittsburgh		Back to Metros List
Time Zone: East (EST) State: Pennsylvania (PA) Region: Mid-Atlantic Office Address 2 Alleghany Center Suite 600 Pittsburgh, PA 15212	Office Phone: (833) 202-5492 Office Fax: (833) 983-2849 Outreach: (877) 240-3112 Escalation Ext: 144	Emails: Triage Callback: pittsburghtriage@landmark.pure.cloud LM1 APC Escalation: APPpittsburghEscalation@landmark.pure.cloud Metro Call Center: call_center_pittsburgh@optum.com Central Outreach: centraloutreachscheduling@optum.com

Detroit

Detroit		Back to Metros List
Time Zone: East (EST) State: Michigan (MI) Region: Detroit Office Address 26677 W. Twelve Mile Rd Suites 166 & 168 Southfield MI 48034	Office Phone: (833) 908-6733 Office Fax: (888) 442-6976 Outreach: (877) 240-3112 Escalation Ext: 301	Emails: Triage Callback: detroittriage@landmark.pure.cloud LM1 APC Escalation: APPdetroitEscalation@landmark.pure.cloud Metro Call Center: call_center_detroit@optum.com Central Outreach: centraloutreachscheduling@optum.com

Greater Michigan

East Michigan		Back to Metros List
Time Zone: East (EST) State: Michigan (MI) Region: Greater Michigan Flint Office Address 4100 S Saginaw St. Suite 203 Flint MI 48507 Lansing Office Address 822 Centennial Way Suite 100 Lansing, MI 48917	Flint Office Phone: (855) 298-9006 Flint Office Fax: (833) 983-2840 Lansing Office Phone: (810) 230-4720 Lansing Office Fax: (810) 230-4720 Outreach: (877) 240-3112 Escalation Ext: 302	Emails: Triage Callback: eastmichigantriage@landmark.pure.cloud LM1 APC Escalation: APPeastmichiganEscalation@landmark.pure.cloud Metro Call Center: call_center_eastmichigan@optum.com Central Outreach: centraloutreachscheduling@optum.com

West Michigan		Back to Metros List
Time Zone: East (EST) State: Michigan (MI) Region: Greater Michigan Grand Rapids Office 77 Monroe Center St. Suite 600 Grand Rapids, MI 49503 Traverse City Office 13919 South West Bay Shore Drive Unit G03 Traverse City, MI 49684	Office Phone: (855) 295-8851 Office Fax: (833) 983-2840 Outreach: (877) 240-3112 Escalation Ext: 303	Emails: Triage Callback: westmichigantriage@landmark.pure.cloud LM1 APC Escalation: APPwestmichiganEscalation@landmark.pure.cloud Metro Call Center: call_center_westmichigan@optum.com Central Outreach: centraloutreachscheduling@optum.com

Gulf States

Birmingham		Back to Metros List
Time Zone: Central (CST) State: Alabama (AL) Region: Gulf States Office Address 300 Vestavia Parkway Suite 2300 Birmingham, AL 35216	Office Phone: (866) 607-2869 Office Fax: (844) 901-9446 Outreach: (877) 240-3112 Escalation Ext: 206 Local Resources: Open List	Emails: Triage Callback: birminghamtriage@landmark.pure.cloud LM1 APC Escalation: APPbirminghamEscalation@landmark.pure.cloud Metro Call Center: call_center_birmingham@optum.com Central Outreach: centraloutreachscheduling@optum.com

Dothan		Back to Metros List
Time Zone: Central (CST) State: Alabama (AL) Region: Gulf States Office Address 7480 Halcyon Pointe Drive Suite 300 Montgomery, AL 36117	Office Phone: (855) 837-0421 Office Fax: (844) 901-9448 Outreach: (877) 240-3112 Escalation Ext: 210 Local Resources: Open List	Emails: Triage Callback: dothantriage@landmark.pure.cloud LM1 APC Escalation: APPdothanEscalation@landmark.pure.cloud Metro Call Center: call_center_montgomery@optum.com Central Outreach: centraloutreachscheduling@optum.com

Huntsville		Back to Metros List
Time Zone: Central (CST) State: Alabama (AL) Region: Gulf States Office Address 3205 Westside Park Mobile, AL 36695	Office Phone: (855) 837-2616 Office Fax: (844) 901-9448 Outreach: (877) 240-3112 Escalation Ext: 209 Local Resources: Open List	Emails: Triage Callback: huntsvilletriage@landmark.pure.cloud LM1 APC Escalation: APP huntsville Escalation@landmark.pure.cloud Metro Call Center: call_center_montgomery@optum.com Central Outreach: centraloutreachscheduling@optum.com

Mobile		Back to Metros List
Time Zone: Central (CST) State: Alabama (AL) Region: Gulf States Office Address 3205 Westside Park Mobile, AL 36695	Office Phone: (866) 607-0648 Office Fax: (844) 901-9447 Outreach: (877) 240-3112 Escalation Ext: 207 Local Resources: Open List	Emails: Triage Callback: mobiletriage@landmark.pure.cloud LM1 APC Escalation: APPmobileEscalation@landmark.pure.cloud Metro Call Center: call_center_mobile@optum.com Central Outreach: centraloutreachscheduling@optum.com

Montgomery		Back to Metros List
Time Zone: East (EST)	Office Phone: (866) 607-1498	Emails:
State: Alabama (AL)	Office Fax: (844) 901-9448	Triage Callback: montgomerytriage@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	LM1 APC Escalation: APPmontgomeryEscalation@landmark.pure.cloud
Office Address 3205 Westside Park Mobile, AL 36695	Escalation Ext: 208	Metro Call Center: call_center_montgomery@optum.com
	Local Resources: Open List	Central Outreach: centraloutreachscheduling@optum.com

Miami		Back to Metros List
Time Zone: East (EST)	Office Phone: (844) 245-4015	Emails:
State: Florida (FL)	Office Fax: (833) 886-3441	Triage Callback: miamitriage@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	LM1 APC Escalation: APPmiamiEscalation@landmark.pure.cloud
Office Address 955 South Federal Hwy. Suite 215 Fort Lauderdale, FL 33316	Escalation Ext: 220	Metro Call Center: call_center_miami@optum.com
	Local Resources: Open List	Central Outreach: centraloutreachscheduling@optum.com

Orlando		Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 435-1730	Emails:
State: Florida (FL)	Office Fax: (866) 943-6552	Triage Callback: orlandotriage@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	LM1 APC Escalation: APPorlandoEscalation@landmark.pure.cloud
Office Address 6545 Corporate Centre Blvd. Suite 240 Orlando, FL 32822	Escalation Ext: 218	Metro Call Center: call_center_orlando@optum.com
	Local Resources: Open List	Central Outreach: centraloutreachscheduling@optum.com

Tampa		Back to Metros List
Time Zone: East (EST) State: Florida (FL) Region: Gulf States Office Address 5130 Sunforest Drive Suite 200 Tampa, FL 33634	Office Phone: (833) 766-1079 Office Fax: (833) 886-3442 Outreach: (877) 240-3112 Escalation Ext: 221 Local Resources: Open List	Emails: Triage Callback: tampatriage@landmark.pure.cloud LM1 APC Escalation: APPtampaEscalation@landmark.pure.cloud Metro Call Center: call_center_tampa@optum.com Central Outreach: centraloutreachscheduling@optum.com

Atlanta		Back to Metros List
Time Zone: East (EST) State: Georgia (GA) Region: Gulf States Office Address 2100 RiverEdge Pkwy. Suite 600 Suite 500 (<i>Shipping Only</i>) Atlanta GA, 30328	Office Phone: (855) 784-1442 Office Fax: (844) 732-0498 Outreach: (877) 240-3112 Escalation Ext: 213 Local Resources: Open List	Emails: Triage Callback: atlantatriage@landmark.pure.cloud LM1 APC Escalation: APPatlantaEscalation@landmark.pure.cloud Metro Call Center: call_center_georgia@optum.com Central Outreach: centraloutreachscheduling@optum.com

Macon		Back to Metros List
Time Zone: East (EST) State: Georgia (GA) Region: Gulf States Office Address 1000 Corporate Pointe Warner Robins, GA	Office Phone: (833) 417-5596 Office Fax: (844) 536-8557 Outreach: (877) 240-3112 Escalation Ext: 215 Local Resources: Open List	Emails: Triage Callback: macontrriage@landmark.pure.cloud LM1 APC Escalation: APPmaconEscalation@landmark.pure.cloud Metro Call Center: call_center_georgia@optum.com Central Outreach: centraloutreachscheduling@optum.com

Valdosta		Back to Metros List
Time Zone: East (EST) State: Georgia (GA) Region: Gulf States Office Address 1000 Corporate Pointe Warner Robins, GA	Office Phone: (833) 417-5701 Office Fax: (888) 618-3548 Outreach: (877) 240-3112 Escalation Ext: 214 Local Resources: Open List	Emails: Triage Callback: valdostatriage@landmark.pure.cloud LM1 APC Escalation: APPvaldostaEscalation@landmark.pure.cloud Metro Call Center: call_center_georgia@optum.com Central Outreach: centraloutreachscheduling@optum.com

Gulfport		Back to Metros List
Time Zone: East (EST) State: Mississippi (MS) Region: Gulf States Office Address 14116 Customs Blvd Suite 113 Gulfport, MS 39503	Office Phone: (833) 362-6703 Office Fax: (855) 362-0778 Outreach: (877) 240-3112 Escalation Ext: 211 Local Resources: Open List	Emails: Triage Callback: gulfporttriage@landmark.pure.cloud LM1 APC Escalation: APPgulfportEscalation@landmark.pure.cloud Metro Call Center: call_center_mississippi@optum.com Central Outreach: centraloutreachscheduling@optum.com

Knoxville		Back to Metros List
Time Zone: East (EST) State: Tennessee (TN) Region: Gulf States Office Address 4315 Kingston Pike Suite 210 Knoxville, TN 37919	Office Phone: (833) 709-8863 Office Fax: (833) 983-2043 Outreach: (877) 240-3112 Escalation Ext: 202 Local Resources: Open List	Emails: Triage Callback: knoxvilletriage@landmark.pure.cloud LM1 APC Escalation: APPknoxvilleEscalation@landmark.pure.cloud Metro Call Center: call_center_tennessee@optum.com Central Outreach: centraloutreachscheduling@optum.com

Nashville		Back to Metros List
Time Zone: Central (CST) State: Tennessee (TN) Region: Gulf States Office Address 210 Westwood Place Suite 110 Brentwood, TN 37027	Office Phone: (833) 709-8863 Office Fax: (833) 983-2043 Outreach: (877) 240-3112 Escalation Ext: 204 Local Resources: Open List	Emails: Triage Callback: memphistriage@landmark.pure.cloud LM1 APC Escalation: APPnashvilleEscalation@landmark.pure.cloud Metro Call Center: call_center_tennessee@optum.com Central Outreach: centraloutreachscheduling@optum.com

Carolinas

Raleigh-Durham		Back to Metros List
Time Zone: East (EST) State: North Carolina (NC) Region: Carolinas Office Address 2645 Meridian Pkwy. Suite 323 Durham, NC 27713	Office Phone: (833) 355-6036 Office Fax: (844) 813-6747 Outreach: (877) 240-3112 Escalation Ext: 232 Local Resources: Open List	Emails: Triage Callback: raleighdurhamtriage@landmark.pure.cloud LM1 APC Escalation: APPraleighdurhamEscalation@landmark.pure.cloud Metro Call Center: call_center_eastnc@optum.com Central Outreach: centraloutreachscheduling@optum.com

Winston-Salem		Back to Metros List
Time Zone: East (EST) State: North Carolina (NC) Region: Carolinas Office Address 380 Knollwood St Suite 305 Winston-Salem, NC 27103	Office Phone: (833) 355-8687 Office Fax: (855) 299-2182 Outreach: (877) 240-3112 Escalation Ext: 231 Local Resources: Open List	Emails: Triage Callback: winstonsalemtriage@landmark.pure.cloud LM1 APC Escalation: APPwinstonsalemEscalation@landmark.pure.cloud Metro Call Center: call_center_westnc@optum.com Central Outreach: centraloutreachscheduling@optum.com

Charleston		Back to Metros List
Time Zone: East (EST) State: South Carolina (SC) Region: Carolinas Office Address 75 Port City Landing Suite 110 Mt. Pleasant, SC 29464	Office Phone: (833) 202-5601 Office Fax: (833) 983-2040 Outreach: (877) 240-3112 Escalation Ext: 233	Emails: Triage Callback: charlestontriage@landmark.pure.cloud LM1 APC Escalation: APPcharlestonEscalation@landmark.pure.cloud Metro Call Center: call_center_southcarolina@optum.com Central Outreach: centraloutreachscheduling@optum.com

Columbia		Back to Metros List
Time Zone: East (EST) State: North Carolina (NC) Region: Carolinas Office Address 1901 Main St. Suite 1400 Columbia, SC 29201	Office Phone: (833) 202-5985 Office Fax: (833) 983-2839 Outreach: (877) 240-3112 Escalation Ext: 236	Emails: Triage Callback: columbiatriage@landmark.pure.cloud LM1 APC Escalation: APPcolumbiaEscalation@landmark.pure.cloud Metro Call Center: call_center_southcarolina@optum.com Central Outreach: centraloutreachscheduling@optum.com

Greenville		Back to Metros List
Time Zone: East (EST) State: North Carolina (NC) Region: Carolinas Office Address 1901 Main Street Suite 1400 Columbia, SC 29201	Office Phone: (833) 202-5987 Office Fax: (833) 983-2841 Outreach: (877) 240-3112 Escalation Ext: 235	Emails: Triage Callback: greenvilletriage@landmark.pure.cloud LM1 APC Escalation: APPgreenvilleEscalation@landmark.pure.cloud Metro Call Center: call_center_southcarolina@optum.com Central Outreach: centraloutreachscheduling@optum.com

Myrtle Beach		Back to Metros List
Time Zone: East (EST) State: North Carolina (NC) Region: Carolinas Office Address 1901 Main Street Suite 1400 Columbia, SC 29201	Office Phone: (833) 202-5989 Office Fax: (833) 983-2842 Outreach: (877) 240-3112 Escalation Ext: 234	Emails: Triage Callback: myrtlebeachtriage@landmark.pure.cloud LM1 APC Escalation: APPmyrtlebeachEscalation@landmark.pure.cloud Metro Call Center: call_center_southcarolina@optum.com Central Outreach: centraloutreachscheduling@optum.com

Midwest

Cedar Rapids		Back to Metros List
Time Zone: Central (CST) State: Iowa (IA) Region: Midwest Office Address 2605 Northgate Dr Iowa City, IA 52245	Office Phone: (833) 461-3829 Office Fax: (888) 997-6077 Outreach: (877) 240-3112 Escalation Ext: 326 Local Resources: Open List	Emails: Triage Callback: cedarrapidsiatriage@landmark.pure.cloud LM1 APC Escalation: APPcedarrapidsEscalation@landmark.pure.cloud Metro Call Center: call_center_cedarrapids@optum.com Central Outreach: centraloutreachscheduling@optum.com

Des Moines		Back to Metros List
Time Zone: Central (CST) State: Iowa (IA) Region: Midwest Office Address 1089 Jordan Creek Parkway Suite 200 West Des Moines, IA 50266	Office Phone: (833) 232-8318 Office Fax: (833) 983-2836 Outreach: (877) 240-3112 Escalation Ext: 328 Local Resources: Open List	Emails: Triage Callback: desmoinestriage@landmark.pure.cloud LM1 APC Escalation: APPdesmoinesEscalation@landmark.pure.cloud Metro Call Center: call_center_desmoines@optum.com Central Outreach: centraloutreachscheduling@optum.com

Chicago		Back to Metros List
Time Zone: Central (CST) State: Illinois (IL) Region: Midwest Office Address 2655 Warrenville Rd. Suite 500 Downers Grove, IL 60515	Office Phone: (855) 692-7040 Office Fax: (855)-273-3924 Outreach: (877) 240-3112 Escalation Ext: 325 Local Resources: Open List	Emails: Triage Callback: chicagotriage@landmark.pure.cloud LM1 APC Escalation: APPchicagoEscalation@landmark.pure.cloud Metro Call Center: call_center_chicago@optum.com Central Outreach: centraloutreachscheduling@optum.com

Louisville		Back to Metros List
Time Zone: East (EST) State: Kentucky (KY) Region: Midwest Office Address 9390 Bunsen Parkway Louisville, KY 40220	Office Phone: (833) 358-2113 Office Fax: (855) 362-0779 Outreach: (877) 240-3112 Escalation Ext: 330	Emails: Triage Callback: louisvilletriage@landmark.pure.cloud LM1 APC Escalation: APPlouisvilleEscalation@landmark.pure.cloud Metro Call Center: call_center_kentucky@optum.com Central Outreach: centraloutreachscheduling@optum.com

Minnesota		Back to Metros List
Time Zone: Central (CST) State: Minnesota (MN) Region: Midwest Office Address 8300 Norman Center Dr. Suite 230 Bloomington, MN 55437	Office Phone: (833) 247-9591 Office Fax: (888) 618-3523 Outreach: (877) 240-3112 Escalation Ext: 329	Emails: Triage Callback: minnesotatriage@landmark.pure.cloud LM1 APC Escalation: APPminnesotaEscalation@landmark.pure.cloud Metro Call Center: call_center_minnesota@optum.com Central Outreach: centraloutreachscheduling@optum.com

Cincinnati		Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 358-2113	Emails:
State: Ohio (OH)	Office Fax: (855) 299-2185	Triage Callback: cincinnati@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	LM1 APC Escalation: APPcincinnatiEscalation@landmark.pure.cloud
Office Address 400 East Business Way Cincinnati, OH 45241	Escalation Ext: 331	Metro Call Center: call_center_cincinnati@optum.com
		Central Outreach: centraloutreachscheduling@optum.com

Cleveland		Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 358-2665	Emails:
State: Ohio (OH)	Office Fax: (833) 711-1725	Triage Callback: cleveland@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	LM1 APC Escalation: APPclevelandEscalation@landmark.pure.cloud
Office Address 26300 Cedar Rd. Suite 1105 Beachwood, OH 44122	Escalation Ext: 332	Metro Call Center: call_center_cleveland@optum.com
		Central Outreach: centraloutreachscheduling@optum.com

Columbus		Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 358-2665	Emails:
State: Ohio (OH)	Office Fax: (855) 362-0779	Triage Callback: columbus@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	LM1 APC Escalation: APPcolumbusEscalation@landmark.pure.cloud
Office Address 5900 Parkwood Place Dublin, OH 43016	Escalation Ext: 333	Metro Call Center: call_center_columbus@optum.com
		Central Outreach: centraloutreachscheduling@optum.com

Green Bay		Back to Metros List
Time Zone: Central (CST) State: Wisconsin Region: Midwest Office Address 4650 W Spencer Street Suite 15 Appleton, WI 54914	Office Phone: (833) 247-9620 Office Fax: (888) 618-3543 Outreach: (877) 240-3112 Escalation Ext: 324 Local Resources: Open List	Emails: Triage Callback: greenbaytriage@landmark.pure.cloud LM1 APC Escalation: APPgreenbayEscalation@landmark.pure.cloud Metro Call Center: call_center_greenbay@optum.com Central Outreach: centraloutreachscheduling@optum.com

Milwaukee		Back to Metros List
Time Zone: Central (CST) State: Wisconsin Region: Midwest Office Address 11220 W Burleigh Street Suite100 Suite 139 (<i>Shipping</i>) Wauwatosa, WI 53222 Shipping Office 11220 W Burleigh Street Suite 139 Wauwatosa, WI 53222	Office Phone: (833) 247-9616 Office Fax: (888) 618-3548 Outreach: (877) 240-3112 Escalation Ext: 323 Local Resources: Open List	Emails: Triage Callback: milwaukeeetriage@landmark.pure.cloud LM1 APC Escalation: APPmilwaukeeEscalation@landmark.pure.cloud Metro Call Center: call_center_milwaukee@optum.com Central Outreach: centraloutreachscheduling@optum.com

South

Northeast Arkansas		Back to Metros List
Time Zone: Central (CST) State: Arkansas (AR) Region: South Office Address 425 W Capitol Avenue Suite 435 Little Rock, AR 72201	Office Phone: (833) 365-0941 Office Fax: (855) 362-0782 Outreach: (877) 240-3112 Escalation Ext: 403	Emails: Triage Callback: nearkansatriage@landmark.pure.cloud LM1 APC Escalation: APPnearkansasEscalation@landmark.pure.cloud Metro Call Center: call_center_arkansas@optum.com Central Outreach: centraloutreachscheduling@optum.com
Southwest Arkansas		Back to Metros List
Time Zone: Central (CST) State: Arkansas (AR) Region: South Office Address 425 W Capitol Avenue Suite 435 Little Rock, AR 72201	Office Phone: (833) 387-6679 Office Fax: (855) 362-0782 Outreach: (877) 240-3112 Escalation Ext: 404	Emails: Triage Callback: swarkansatriage@landmark.pure.cloud LM1 APC Escalation: APPswarkansasEscalation@landmark.pure.cloud Metro Call Center: call_center_arkansas@optum.com Central Outreach: centraloutreachscheduling@optum.com

Ozarks			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 358-0017	Emails:	
State: Arkansas (AR)	Office Fax: (855) 362-0782	AR Triage Callback:	ozarkstriageAR@landmark.pure.cloud
State: Missouri (MO)	Outreach: (877) 240-3112	AR LM1 APC Escalation:	APPozarksEscalationAR@landmark.pure.cloud
Region: South	AR Escalation Ext: 405	MO Triage Callback:	ozarkstriage@landmark.pure.cloud
Office Address 6860 W 115th Street Overland Park, KS 66211	MO Escalation Ext: 406	MO LM1 APC Escalation:	APPozarksEscalation@landmark.pure.cloud
	Local Resources: Open List	LM1 APC Escalation:	call_center_arkansas@optum.com
		AR Metro Call Center:	call_center_arkansas@optum.com
		Central Outreach:	centraloutreachscheduling@optum.com

St. Louis			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 783 6877	Emails:	
State: Missouri (MO)	Office Fax: (866) 279-3314	MO Triage Callback:	stlouismotriage@landmark.pure.cloud
State: Illinois (IL)	Outreach: (877) 240-3112	MO LM1 APC Escalation:	APPstlouisEscalationMO@landmark.pure.cloud
Region: South	MO Escalation Ext: 402	IL Triage Callback:	stlouisiltriage@landmark.pure.cloud
Office Address 13655 Riverport Drive Maryland Heights, MO 63043	IL Escalation Ext: 401	IL LM1 APC Escalation:	APPstlouisEscalationIL@landmark.pure.cloud
	Local Resources: Open List (IL)	Metro Call Center:	call_center_stlouis@optum.com
	Open List (MO)	Central Outreach:	centraloutreachscheduling@optum.com

Kansas City		Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 358-0017	Emails:
State: Missouri (MO)	Office Fax: (855) 299-2184	MO Triage Callback: kansascitymotriage@landmark.pure.cloud
State: Kansas (KS)	Outreach: (877) 240-3112	MO LM1 APC Escalation: APPkansascityEscalationMO@landmark.pure.cloud
Region: South	MO Escalation Ext: 407	KS Triage Callback: kansascitykstriage@landmark.pure.cloud
Office Address 6860 West 115th Street Overland Park, KS 66211	KS Escalation Ext: 408	KS LM1 APC Escalation: APPkansascityEscalationKS@landmark.pure.cloud
	Local Resources: Open List	Metro Call Center: Call_Center_KansasCity@optum.com
		Central Outreach: centraloutreachscheduling@optum.com

Oklahoma City		Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 696-1424	Emails:
State: Oklahoma (OK)	Office Fax: (833) 983-2845	Triage Callback: oklahomacitytriage@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	LM1 APC Escalation: APPoklahomacityEscalation@landmark.pure.cloud
Office Address 4801 Gaillardia Parkway Suite 200 Oklahoma City, OK 73142	Escalation Ext: 409	Metro Call Center: Call_Center_Oklahoma@optum.com
		Central Outreach: centraloutreachscheduling@optum.com

Tulsa		Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 443-4523	Emails:
State: Oklahoma (OK)	Office Fax: (888) 997-6078	Triage Callback: tulsatriage@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	LM1 APC Escalation: APPtulsaEscalation@landmark.pure.cloud
Office Address 5272 S. Lewis Ave. Tulsa, OK 74105	Escalation Ext: 410	Metro Call Center: Call_Center_Oklahoma@optum.com
		Central Outreach: centraloutreachscheduling@optum.com

Dallas Ft. Worth		Back to Metros List
Time Zone: Central (CST) State: Texas (TX) Region: South Office Address 6363 N. State Highway 161 Suite 100 Irving, TX 75038	Office Phone: (833) 874-2581 Office Fax: (888) 262-9948 Outreach: (877) 240-3112 Escalation Ext: 423 Local Resources: Open List	Emails: Triage Callback: dallasftworthtriage@landmark.pure.cloud LM1 APC Escalation: APPdallasftworthEscalation@landmark.pure.cloud Metro Call Center: Call_Center_NorthCentralTexas@optum.com Central Outreach: centraloutreachscheduling@optum.com

Houston		Back to Metros List
Time Zone: Central (CST) State: Texas (TX) Region: South Office Address 14141 Southwest Freeway Sugar Land, TX 77478	Office Phone: (844) 632-9010 Office Fax: (833) 711-1699 Outreach: (877) 240-3112 Escalation Ext: 421 Local Resources: Open List	Emails: Triage Callback: houstontriage@landmark.pure.cloud LM1 APC Escalation: APPhoustonEscalation@landmark.pure.cloud Metro Call Center: Call_Center_Houston@optum.com Central Outreach: centraloutreachscheduling@optum.com

Temple		Back to Metros List
Time Zone: Central (CST) State: Texas (TX) Region: South Office Address 9325 Tarver Drive Suite A102 Temple, TX 76502	Office Phone: (833) 874-2581 Office Fax: (888) 262-9948 Outreach: (877) 240-3112 Escalation Ext: 424 Local Resources: Open List	Emails: Triage Callback: templetriage@landmark.pure.cloud LM1 APC Escalation: APPtempleEscalation@landmark.pure.cloud Metro Call Center: Call_Center_NorthCentralTexas@optum.com Central Outreach: centraloutreachscheduling@optum.com

Mountain West

Los Angeles		Back to Metros List
Time Zone: Pacific (PST) State: California (CA) Region: Mountain West Office Address 2101 Rosecrans Ave Suite 3230 El Segundo, CA 90245	Office Phone: (877) 259-4056 Office Fax: (855) 883-6300 Outreach: (877) 240-3112 Escalation Ext: 464	Emails: Triage Callback: losangelestriage@landmark.pure.cloud LM1 APC Escalation: APPlosangelesEscalation@landmark.pure.cloud Metro Call Center: call_center_california@optum.com Central Outreach: centraloutreachscheduling@optum.com
Denver		Back to Metros List
Time Zone: Mountain (MST) State: Colorado (CO) Region: Mountain West Office Address 1707 Cole Blvd Suite 100 Golden, CO 80401	Office Phone: (855) 783-9545 Office Fax: (855) 252-0511 Outreach: (877) 240-3112 Escalation Ext: 466	Emails: Triage Callback: denvertriage@landmark.pure.cloud LM1 APC Escalation: APPdenverEscalation@landmark.pure.cloud Metro Call Center: call_center_denver@optum.com Central Outreach: centraloutreachscheduling@optum.com
Utah		Back to Metros List
Time Zone: Mountain (MST) State: Utah (UT) Region: Mountain West Office Address 12921 S Vista Station Blvd. Suite 200 Draper, UT 84020	Office Phone: (833) 800-8618 Office Fax: (844) 294-1138 Outreach: (877) 240-3112 Escalation Ext: 467	Emails: Triage Callback: utahtriage@landmark.pure.cloud LM1 APC Escalation: APPutahEscalation@landmark.pure.cloud Metro Call Center: call_center_utah@optum.com Central Outreach: centraloutreachscheduling@optum.com

Greater Oregon		Back to Metros List
Time Zone: Pacific (PST) State: Oregon (OR) Region: Mountain West Office Address 700 NE Multnomah Street Suite 400 Portland, OR 97232	Office Phone: (888) 509-4116 Office Fax: (844) 276-4208 Outreach: (877) 240-3112 Escalation Ext: 441	Emails: Triage Callback: greateroregontriage@landmark.pure.cloud LM1 APC Escalation: APPgreateroregonEscalation@landmark.pure.cloud Metro Call Center: call_center_greaternorthwest@optum.com Central Outreach: centraloutreachscheduling@optum.com

Greater Washington		Back to Metros List
Time Zone: Pacific (PST) State: Washington (WA) Region: Mountain West Office Address 707 W. Main Ave Suite B1, PBP 29 Spokane, WA 99201	Office Phone: (888) 509-4116 Office Fax: (844) 276-4208 Outreach: (877) 240-3112 Escalation Ext: 442	Emails: Triage Callback: greaterwashingtontriage@landmark.pure.cloud LM1 APC Escalation: APPgreaterwashingtonEscalation@landmark.pure.cloud Metro Call Center: call_center_greaternorthwest@optum.com Central Outreach: centraloutreachscheduling@optum.com

Seattle		Back to Metros List
Time Zone: Pacific (PST) State: Washington (WA) Region: Mountain West Seattle Office 2101 Rosecrans Ave Suite 3230 El Segundo, CA 90245 Federal Way Office 505 S 336th Street Suite 500 Federal Way, WA 98003	Office Phone: (877) 260-7647 Office Fax: (844) 529-8515 Outreach: (877) 240-3112 Escalation Ext: 443	Emails: Triage Callback: seattletriage@landmark.pure.cloud LM1 APC Escalation: APPseattleEscalation@landmark.pure.cloud Metro Call Center: call_center_pugetsound@optum.com Central Outreach: centraloutreachscheduling@optum.com