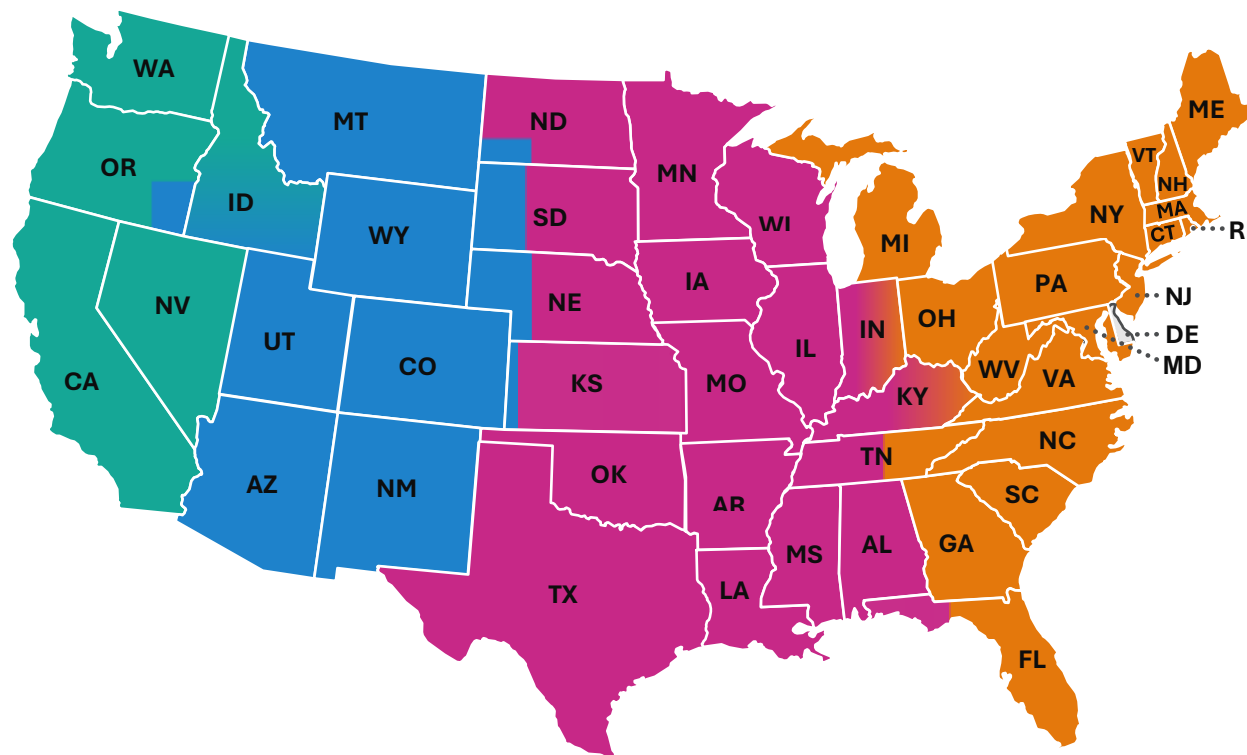


Landmark First

Metros Summary

Map Overview

Time Zone Live Tracking: <https://www.time.gov/>



Time Zone Overview

10:00 AM
Eastern Standard Time (EST)

9:00 AM
Central Standard Time (CST)

8:00 AM
Mountain Standard Time (MST)

7:00 AM
Pacific Standard Time (PST)

Metros Listed by Market

New England	Greater Michigan	Carolinas	South
■ <u>CT: Hartford</u>	■ <u>MI: East Michigan</u>	■ <u>NC: Winstin-Salem</u>	■ <u>AR: Northeast Arkansas</u>
■ <u>MA: North Central Massachusetts</u>	■ <u>MI: West Michigan</u>	■ <u>NC: Raleigh-Durham</u>	■ <u>AR: Southwest Arkansas</u>
■ <u>MA: Southeast Massachusetts</u>	Gulf States	■ <u>SC: Charleston</u>	■ <u>AR / MO: Ozarks</u>
■ <u>NH: New Hampshire</u>	■ <u>AL: Birmingham</u>	■ <u>SC: Columbia</u>	■ <u>MO / IL: St. Louis</u>
■ <u>RI: Rhode Island</u>	■ <u>AL: Dothan</u>	■ <u>SC: Greenville</u>	■ <u>MO / KS: Kansas City</u>
New York	■ <u>AL: Huntsville</u>	■ <u>SC: Myrtle Beach</u>	■ <u>OK: Oklahoma City</u>
■ <u>NY: Albany</u>	■ <u>AL: Mobile</u>	Midwest	■ <u>OK: Tulsa</u>
■ <u>NY: Buffalo</u>	■ <u>AL: Montgomery</u>	■ <u>IA: Cedar Rapids</u>	■ <u>TX: Dallas Ft. Worth</u>
■ <u>NY: New York City (NYC)</u>	■ <u>FL: Miami</u>	■ <u>IA: Des Moines</u>	■ <u>TX: Houston</u>
■ <u>NY: Rochester</u>	■ <u>FL: Orlando</u>	■ <u>IL: Chicago</u>	■ <u>TX: Temple</u>
■ <u>NY: Syracuse</u>	■ <u>FL: Tampa</u>	■ <u>KY: Louisville</u>	Mountain West
Mid-Atlantic	■ <u>GA: Atlanta</u>	■ <u>MN: Minnesota</u>	■ <u>AZ: Phoenix</u>
■ <u>DE: Dover</u>	■ <u>GA: Macon</u>	■ <u>OH: Cincinnati</u>	■ <u>CA: Los Angeles</u>
■ <u>NJ: Newark</u>	■ <u>GA: Valdosta</u>	■ <u>OH: Cleveland</u>	■ <u>CO: Denver</u>
■ <u>NJ: Tom's River</u>	■ <u>MS: Gulfport</u>	■ <u>OH: Columbus</u>	■ <u>UT: Utah</u>
■ <u>PA: Central Pennsylvania</u>	■ <u>TN: Knoxville</u>	■ <u>WI: Green Bay</u>	■ <u>OR: Greater Oregon</u>
■ <u>PA: Pittsburgh</u>	■ <u>TN: Nashville</u>	■ <u>WI: Milwaukee</u>	■ <u>WA: Greater Washington</u>
Detroit			■ <u>WA: Seattle</u>
■ <u>MI: Detroit</u>			

New England

Hartford			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 749-2009	Emails:	
State: Connecticut (CT)	Office Fax: (833) 983-2041	LM1 APC Escalation:	APPhartfordEscalation@landmark.pure.cloud
Region: New England	Outreach: (877) 240-3112	Metro Call Center:	call_center_connecticut@optum.com
	Escalation Ext: 101	Central Outreach:	centraloutreachscheduling@optum.com

North Central Massachusetts			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 749-2009	Emails:	
State: Massachusetts (MA)	Office Fax: (833) 983-2041	LM1 APC Escalation:	APPnorthcentralmaEscalation@landmark.pure.cloud
Region: New England	Outreach: (877) 240-3112	Metro Call Center:	call_center_nwnewengland@optum.com
	Escalation Ext: 102	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	northcentralmadispatch@Landmark.pure.cloud

Southeast Massachusetts			Back to Metros List
Time Zone: East (EST)	Office Phone: (877) 255-3259	Emails:	
State: Massachusetts (MA)	Office Fax: (844) 803-8107	LM1 APC Escalation:	APPsoutheastmaEscalation@landmark.pure.cloud
Region: New England	Outreach: (877) 240-3112	Metro Call Center:	call_center_senewengland@optum.com
	Escalation Ext: 103	Central Outreach:	centraloutreachscheduling@optum.com

New Hampshire			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 233-3989	Emails:	
State: New Hampshire (NH)	Office Fax: (844) 803-8107	LM1 APC Escalation:	APPnewhampshireEscalation@landmark.pure.cloud
Region: New England	Outreach: (877) 240-3112	Metro Call Center:	call_center_nwnnewengland@optum.com
	Escalation Ext: 106	Central Outreach:	centraloutreachscheduling@optum.com

Rhode Island			Back to Metros List
Time Zone: East (EST)	Office Phone: (877) 255-3259	Emails:	
State: Rhode Island (RH)	Office Fax: (844) 803-8107	LM1 APC Escalation:	APPrhodeislandEscalation@landmark.pure.cloud
Region: New England	Outreach: (877) 240-3112	Metro Call Center:	call_center_senewengland@optum.com
	Escalation Ext: 104	Central Outreach:	centraloutreachscheduling@optum.com

New York

Albany			Back to Metros List
Time Zone: East (EST)	Office Phone: (877) 243-5579	Emails:	
State: New York (NY)	Office Fax: (844) 574-2616	LM1 APC Escalation:	APPalbanyEscalation@landmark.pure.cloud
Region: New York	Outreach: (877) 240-3112	Metro Call Center:	call_center_albany@optum.com
	Escalation Ext: 122	Central Outreach:	centraloutreachscheduling@optum.com

Buffalo			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 208-7177	Emails:	
State: New York (NY)	Office Fax: (844) 206-7424	LM1 APC Escalation:	APPbuffaloEscalation@landmark.pure.cloud
Region: New York	Outreach: (877) 240-3112	Metro Call Center:	call_center_buffalo@optum.com
	Escalation Ext: 123	Central Outreach:	centraloutreachscheduling@optum.com

New York City (NYC)			Back to Metros List
Time Zone: East (EST)	Office Phone: (855) 201-4988	Emails:	
State: New York (NY)	Office Fax: (844) 832-6320	LM1 APC Escalation:	APPnycEscalation@landmark.pure.cloud
Region: New York	Outreach: (877) 240-3112	Metro Call Center:	call_center_nyc@optum.com
	Escalation Ext: 121	Central Outreach:	centraloutreachscheduling@optum.com

Rochester			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 442-1509	Emails:	
State: New York (NY)	Office Fax: (844) 206-7424	LM1 APC Escalation:	APPProchesterEscalation@landmark.pure.cloud
Region: New York	Outreach: (877) 240-3112	Metro Call Center:	call_center_centralny@optum.com
	Escalation Ext: 124	Central Outreach:	centraloutreachscheduling@optum.com

Syracuse			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 442-1509	Emails:	
State: New York (NY)	Office Fax: (844) 206-7424	LM1 APC Escalation:	APPsyracuseEscalation@landmark.pure.cloud
Region: New York	Outreach: (877) 240-3112	Metro Call Center:	call_center_centralny@optum.com
	Escalation Ext: 125	Central Outreach:	centraloutreachscheduling@optum.com

Mid-Atlantic

Dover			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5485	Emails:	
State: Delaware	Office Fax: (833) 983-2846	LM1 APC Escalation:	APPdoverEscalation@landmark.pure.cloud
Region: Mid-Atlantic	Outreach: (877) 240-3112	Metro Call Center:	call_center_dover@optum.com
	Escalation Ext: 145	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	doverdispatch@landmark.pure.cloud
Newark			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5499	Emails:	
State: New Jersey (NJ)	Office Fax: (833) 983-2851	LM1 APC Escalation:	APPnewarkEscalation@landmark.pure.cloud
Region: Mid-Atlantic	Outreach: (877) 240-3112	Metro Call Center:	call_center_newjersey@optum.com
	Escalation Ext: 141	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	newjerseydispatch@landmark.pure.cloud
Tom's River			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5516	Emails:	
State: New Jersey (NJ)	Office Fax: (833) 983-2850	LM1 APC Escalation:	APPtomsriverEscalation@landmark.pure.cloud
Region: Mid-Atlantic	Outreach: (877) 240-3112	Metro Call Center:	call_center_newjersey@optum.com
	Escalation Ext: 142	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	newjerseydispatch@landmark.pure.cloud

Central Pennsylvania			Back to Metros List
Time Zone: East (EST)	Office Phone: (877) 257-2192	Emails:	
State: Pennsylvania (PA)	Office Fax: (844) 803-8108	LM1 APC Escalation:	APPcentralpaEscalation@landmark.pure.cloud
Region: Mid-Atlantic	Outreach: (877) 240-3112	Metro Call Center:	call_center_centralpa@optum.com
	Escalation Ext.: 143	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch (East PA)	eastcentralpadispatch@landmark.pure.cloud
		Dispatch (West PA)	westcentralpadispatch@landmark.pure.cloud
		Dispatch (Philadelphia)	philadelphiadispatch@landmark.pure.cloud

Pittsburgh			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5492	Emails:	
State: Pennsylvania (PA)	Office Fax: (833) 983-2849	LM1 APC Escalation:	APPpittsburghEscalation@landmark.pure.cloud
Region: Mid-Atlantic	Outreach: (877) 240-3112	Metro Call Center:	call_center_pittsburgh@optum.com
	Escalation Ext: 144	Central Outreach:	centraloutreachscheduling@optum.com

Detroit

Detroit			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 908-6733	Emails:	
State: Michigan (MI)	Office Fax: (888) 442-6976	LM1 APC Escalation:	APPdetroitEscalation@landmark.pure.cloud
Region: Detroit	Outreach: (877) 240-3112	Metro Call Center:	call_center_detroit@optum.com
	Escalation Ext: 301	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	detroitdispatch@landmark.pure.cloud

Greater Michigan

East Michigan		Back to Metros List
Time Zone: East (EST)	Flint Office Phone: (855) 298-9006	Emails:
State: Michigan (MI)	Flint Office Fax: (833) 983-2840	LM1 APC Escalation: APPeastmichiganEscalation@landmark.pure.cloud
Region: Greater Michigan	Lansing Office Phone: (810) 230-4720	Metro Call Center: call_center_eastmichigan@optum.com
	Lansing Office Fax: (810) 230-4720	Central Outreach: centraloutreachscheduling@optum.com
	Outreach: (877) 240-3112	Dispatch: eastmichigandispatch@landmark.pure.cloud
	Escalation Ext: 302	

West Michigan		Back to Metros List
Time Zone: East (EST)	Office Phone: (855) 295-8851	Emails:
State: Michigan (MI)	Office Fax: (833) 983-2840	LM1 APC Escalation: APPwestmichiganEscalation@landmark.pure.cloud
Region: Greater Michigan	Outreach: (877) 240-3112	Metro Call Center: call_center_westmichigan@optum.com
	Escalation Ext: 303	Central Outreach: centraloutreachscheduling@optum.com
		Dispatch: westmichigandispatch@Landmark.pure.cloud

Gulf States

Birmingham		Back to Metros List
Time Zone: Central (CST)	Office Phone: (866) 607-2869	Emails:
State: Alabama (AL)	Office Fax: (844) 901-9446	LM1 APC Escalation: APPbirminghamEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center: call_center_birmingham@optum.com
	Escalation Ext: 206	Central Outreach: centraloutreachscheduling@optum.com

Dothan			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 837-0421	Emails:	
State: Alabama (AL)	Office Fax: (844) 901-9448	LM1 APC Escalation:	APPdothanEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_montgomery@optum.com
	Escalation Ext: 210	Central Outreach:	centraloutreachscheduling@optum.com
Huntsville			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 837-2616	Emails:	
State: Alabama (AL)	Office Fax: (844) 901-9448	LM1 APC Escalation:	APP huntsville Escalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_montgomery@optum.com
	Escalation Ext: 209	Central Outreach:	centraloutreachscheduling@optum.com
Mobile			Back to Metros List
Time Zone: Central (CST)	Office Phone: (866) 607-0648	Emails:	
State: Alabama (AL)	Office Fax: (844) 901-9447	LM1 APC Escalation:	APPmobileEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_mobile@optum.com
	Escalation Ext: 207	Central Outreach:	centraloutreachscheduling@optum.com
Montgomery			Back to Metros List
Time Zone: East (EST)	Office Phone: (866) 607-1498	Emails:	
State: Alabama (AL)	Office Fax: (844) 901-9448	LM1 APC Escalation:	APPmontgomeryEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_montgomery@optum.com
	Escalation Ext: 208	Central Outreach:	centraloutreachscheduling@optum.com

Miami			Back to Metros List
Time Zone: East (EST)	Office Phone: (844) 245-4015	Emails:	
State: Florida (FL)	Office Fax: (833) 886-3441	LM1 APC Escalation:	APPmiamiEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_miami@optum.com
	Escalation Ext: 220	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	miamidispatch@Landmark.pure.cloud

Orlando			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 435-1730	Emails:	
State: Florida (FL)	Office Fax: (866) 943-6552	LM1 APC Escalation:	APPorlandoEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_orlando@optum.com
	Escalation Ext: 218	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	orlandodispatch@Landmark.pure.cloud

Tampa			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 766-1079	Emails:	
State: Florida (FL)	Office Fax: (833) 886-3442	LM1 APC Escalation:	APPtampaEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_tampa@optum.com
	Escalation Ext: 221	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	tampadispatch@Landmark.pure.cloud

Atlanta			Back to Metros List
Time Zone: East (EST)	Office Phone: (855) 784-1442	Emails:	
State: Georgia (GA)	Office Fax: (844) 732-0498	LM1 APC Escalation:	APPatlantaEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_georgia@optum.com
	Escalation Ext: 213	Central Outreach:	centraloutreachscheduling@optum.com
Macon			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 417-5596	Emails:	
State: Georgia (GA)	Office Fax: (844) 536-8557	LM1 APC Escalation:	APPmaconEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_georgia@optum.com
	Escalation Ext: 215	Central Outreach:	centraloutreachscheduling@optum.com
Valdosta			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 417-5701	Emails:	
State: Georgia (GA)	Office Fax: (888) 618-3548	LM1 APC Escalation:	APPvaldostaEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_georgia@optum.com
	Escalation Ext: 214	Central Outreach:	centraloutreachscheduling@optum.com
Gulfport			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 362-6703	Emails:	
State: Mississippi (MS)	Office Fax: (855) 362-0778	LM1 APC Escalation:	APPgulfportEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_mississippi@optum.com
	Escalation Ext: 211	Central Outreach:	centraloutreachscheduling@optum.com

Knoxville			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 709-8863	Emails:	
State: Tennessee (TN)	Office Fax: (833) 983-2043	LM1 APC Escalation:	APPknoxvilleEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_tennessee@optum.com
	Escalation Ext: 202	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	knoxvilledispatch@Landmark.pure.cloud

Nashville			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 709-8863	Emails:	
State: Tennessee (TN)	Office Fax: (833) 983-2043	LM1 APC Escalation:	APPnashvilleEscalation@landmark.pure.cloud
Region: Gulf States	Outreach: (877) 240-3112	Metro Call Center:	call_center_tennessee@optum.com
	Escalation Ext: 204	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	nashvilledispatch@Landmark.pure.cloud

Carolinas

Raleigh-Durham			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 355-6036	Emails:	
State: North Carolina (NC)	Office Fax: (844) 813-6747	LM1 APC Escalation:	APPraleighdurhamEscalation@landmark.pure.cloud
Region: Carolinas	Outreach: (877) 240-3112	Metro Call Center:	call_center_eastnc@optum.com
	Escalation Ext: 232	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	NCEastdispatch@Landmark.pure.cloud

Winston-Salem			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 355-8687	Emails:	
State: North Carolina (NC)	Office Fax: (855) 299-2182	LM1 APC Escalation:	APPwinstonsalemEscalation@landmark.pure.cloud
Region: Carolinas	Outreach: (877) 240-3112	Metro Call Center:	call_center_westnc@optum.com
	Escalation Ext: 231	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	NCWestdispatch@Landmark.pure.cloud
Charleston			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5601	Emails:	
State: South Carolina (SC)	Office Fax: (833) 983-2040	LM1 APC Escalation:	APPcharlestonEscalation@landmark.pure.cloud
Region: Carolinas	Outreach: (877) 240-3112	Metro Call Center:	call_center_southcarolina@optum.com
	Escalation Ext: 233	Central Outreach:	centraloutreachscheduling@optum.com
Columbia			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5985	Emails:	
State: North Carolina (NC)	Office Fax: (833) 983-2839	LM1 APC Escalation:	APPcolumbiaEscalation@landmark.pure.cloud
Region: Carolinas	Outreach: (877) 240-3112	Metro Call Center:	call_center_southcarolina@optum.com
	Escalation Ext: 236	Central Outreach:	centraloutreachscheduling@optum.com
Greenville			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5987	Emails:	
State: North Carolina (NC)	Office Fax: (833) 983-2841	LM1 APC Escalation:	APPgreenvilleEscalation@landmark.pure.cloud
Region: Carolinas	Outreach: (877) 240-3112	Metro Call Center:	call_center_southcarolina@optum.com
	Escalation Ext: 235	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	greenvilledispatch@landmark.pure.cloud

Myrtle Beach			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 202-5989	Emails:	
State: North Carolina (NC)	Office Fax: (833) 983-2842	LM1 APC Escalation:	APPmyrtlebeachEscalation@landmark.pure.cloud
Region: Carolinas	Outreach: (877) 240-3112	Metro Call Center:	call_center_southcarolina@optum.com
	Escalation Ext: 234	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	myrtlebeachdispatch@Landmark.pure.cloud

Midwest

Cedar Rapids			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 461-3829	Emails:	
State: Iowa (IA)	Office Fax: (888) 997-6077	LM1 APC Escalation (IA):	APPcedarrapidsescalationIA@Landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	LM1 APC Escalation (IL):	APPcedarrapidsescalationIL@Landmark.pure.cloud
	Escalation Ext (IA): 326	Metro Call Center:	call_center_cedarrapids@optum.com
	Escalation Ext (IL): 327	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch (IA):	cedarrapidsiadispatch@landmark.pure.cloud
		Dispatch (IL):	cedarrapidsildispatch@landmark.pure.cloud

Des Moines			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 232-8318	Emails:	
State: Iowa (IA)	Office Fax: (833) 983-2836	LM1 APC Escalation:	APPdesmoinesEscalation@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	Metro Call Center:	call_center_desmoines@optum.com
	Escalation Ext: 328	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	desmoinesdispatch@landmark.pure.cloud

Chicago			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 692-7040	Emails:	
State: Illinois (IL)	Office Fax: (855)-273-3924	LM1 APC Escalation:	APPchicagoEscalation@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	Metro Call Center:	call_center_chicago@optum.com
	Escalation Ext: 325	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	chicagodispatch@landmark.pure.cloud

Louisville			Back to Metros List
Time Zone: East (EST)	Office Phone: (833) 358-2113	Emails:	
State: Kentucky (KY)	Office Fax: (855) 362-0779	LM1 APC Escalation:	APPLouisvilleEscalation@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	Metro Call Center:	call_center_kentucky@optum.com
	Escalation Ext: 330	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	Kentuckydispatch@landmark.pure.cloud

Minnesota			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 247-9591	Emails:	
State: Minnesota (MN)	Office Fax: (888) 618-3523	LM1 APC Escalation:	APPminnesotaEscalation@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	Metro Call Center:	call_center_minnesota@optum.com
	Escalation Ext: 329	Central Outreach:	centraloutreachscheduling@optum.com

Cincinnati		Back to Metros List
Time Zone: East (EST) State: Ohio (OH), Kentucky (KY) Region: Midwest	Office Phone: (833) 358-2113 Office Fax: (855) 299-2185 Outreach: (877) 240-3112 Escalation Ext: 331	Emails: LM1 APC Escalation: APPcincinnatiEscalation@landmark.pure.cloud Metro Call Center: call_center_cincinnati@optum.com Central Outreach: centraloutreachscheduling@optum.com Dispatch (OH): cincinnatidispatch@landmark.pure.cloud Dispatch (KY): Kentuckydispatch@landmark.pure.cloud

Cleveland		Back to Metros List
Time Zone: East (EST) State: Ohio (OH) Region: Midwest	Office Phone: (833) 358-2665 Office Fax: (833) 711-1725 Outreach: (877) 240-3112 Escalation Ext: 332	Emails: LM1 APC Escalation: APPclevelandEscalation@landmark.pure.cloud Metro Call Center: call_center_cleveland@optum.com Central Outreach: centraloutreachscheduling@optum.com Dispatch: clevelanddispatch@landmark.pure.cloud

Columbus		Back to Metros List
Time Zone: East (EST) State: Ohio (OH) Region: Midwest	Office Phone: (833) 358-2665 Office Fax: (855) 362-0779 Outreach: (877) 240-3112 Escalation Ext: 333	Emails: LM1 APC Escalation: APPcolumbusEscalation@landmark.pure.cloud Metro Call Center: call_center_columbus@optum.com Central Outreach: centraloutreachscheduling@optum.com Dispatch: columbusdispatch@landmark.pure.cloud

Green Bay			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 247-9620	Emails:	
State: Wisconsin	Office Fax: (888) 618-3543	LM1 APC Escalation:	APPgreenbayEscalation@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	Metro Call Center:	call_center_greenbay@optum.com
	Escalation Ext: 324	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	greenbaydispatch@landmark.pure.cloud

Milwaukee			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 247-9616	Emails:	
State: Wisconsin	Office Fax: (888) 618-3548	LM1 APC Escalation:	APPmilwaukeeEscalation@landmark.pure.cloud
Region: Midwest	Outreach: (877) 240-3112	Metro Call Center:	call_center_milwaukee@optum.com
	Escalation Ext: 323	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	milwaukeedispatch@Landmark.pure.cloud

South

Northeast Arkansas			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 365-0941	Emails:	
State: Arkansas (AR)	Office Fax: (855) 362-0782	LM1 APC Escalation:	APPnearkansasEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	call_center_arkansas@optum.com
	Escalation Ext: 403	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	arkansasdispatch@landmark.pure.cloud

Southwest Arkansas			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 387-6679	Emails:	
State: Arkansas (AR)	Office Fax: (855) 362-0782	LM1 APC Escalation:	APPswarkansasEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	call_center_arkansas@optum.com
	Escalation Ext: 404	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	arkansasdispatch@landmark.pure.cloud

Ozarks			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 358-0017	Emails:	
State: Arkansas (AR)	Office Fax: (855) 362-0782	AR LM1 APC Escalation:	APPozarksEscalationAR@landmark.pure.cloud
State: Missouri (MO)	Outreach: (877) 240-3112	MO LM1 APC Escalation:	APPozarksEscalation@landmark.pure.cloud
Region: South	AR Escalation Ext: 405	AR Metro Call Center:	call_center_arkansas@optum.com
	MO Escalation Ext: 406	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch (AR):	ozarksdispatchAR@Landmark.pure.cloud
		Dispatch (MO):	ozarksMOdispatch@Landmark.pure.cloud

St. Louis			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 783 6877	Emails:	
State: Missouri (MO)	Office Fax: (866) 279-3314	MO LM1 APC Escalation:	APPstlouisEscalationMO@landmark.pure.cloud
State: Illinois (IL)	Outreach: (877) 240-3112	IL LM1 APC Escalation:	APPstlouisEscalationIL@landmark.pure.cloud
Region: South	MO Escalation Ext: 402	Metro Call Center:	call_center_stlouis@optum.com
	IL Escalation Ext: 401	Central Outreach:	centraloutreachscheduling@optum.com

Kansas City			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 358-0017	Emails:	
State: Missouri (MO)	Office Fax: (855) 299-2184	MO LM1 APC Escalation:	APPkansascityEscalationMO@landmark.pure.cloud
State: Kansas (KS)	Outreach: (877) 240-3112	KS LM1 APC Escalation:	APPkansascityEscalationKS@landmark.pure.cloud
Region: South	MO Escalation Ext: 407	Metro Call Center:	Call_Center_KansasCity@optum.com
	KS Escalation Ext: 408	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch: (MO)	kansascitymodispatch@Landmark.pure.cloud
		Dispatch: (KS)	kansascityksdispatch@Landmark.pure.cloud

Oklahoma City			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 696-1424	Emails:	
State: Oklahoma (OK)	Office Fax: (833) 983-2845	LM1 APC Escalation:	APPoklahomacityEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	Call_Center_Oklahoma@optum.com
	Escalation Ext: 409	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	oklahomacitydispatch@Landmark.pure.cloud

Tulsa			Back to Metros List
Time Zone: Central (CST)	Office Phone: (855) 443-4523	Emails:	
State: Oklahoma (OK)	Office Fax: (888) 997-6078	LM1 APC Escalation:	APPtulsaEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	Call_Center_Oklahoma@optum.com
	Escalation Ext: 410	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	tulsadispatch@Landmark.pure.cloud

Dallas Ft. Worth			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 874-2581	Emails:	
State: Texas (TX)	Office Fax: (888) 262-9948	LM1 APC Escalation:	APPdallasftworthEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	Call_Center_NorthCentralTexas@optum.com
	Escalation Ext: 423	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	dallasftworthdispatch@landmark.pure.cloud

Houston			Back to Metros List
Time Zone: Central (CST)	Office Phone: (844) 632-9010	Emails:	
State: Texas (TX)	Office Fax: (833) 711-1699	LM1 APC Escalation:	APPHoustonEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	Call_Center_Houston@optum.com
	Escalation Ext: 421	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	houstondispatch@landmark.pure.cloud

Temple			Back to Metros List
Time Zone: Central (CST)	Office Phone: (833) 874-2581	Emails:	
State: Texas (TX)	Office Fax: (888) 262-9948	LM1 APC Escalation:	APPtempleEscalation@landmark.pure.cloud
Region: South	Outreach: (877) 240-3112	Metro Call Center:	Call_Center_NorthCentralTexas@optum.com
	Escalation Ext: 424	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	templedispatch@Landmark.pure.cloud

Mountain West

Phoenix			Back to Metros List
Time Zone: Mountain (MST)	Office Phone: (833) 208-7533	Emails:	
State: Arizona (AZ)	Office Fax: (855) 299-2190	LM1 APC Escalation:	APPphoenixEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_arizona@optum.com
	Escalation Ext: 468	Central Outreach:	centraloutreachscheduling@optum.com

Los Angeles			Back to Metros List
Time Zone: Pacific (PST)	Office Phone: (877) 259-4056	Emails:	
State: California (CA)	Office Fax: (855) 883-6300	LM1 APC Escalation:	APPlosangelesEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_california@optum.com
	Escalation Ext: 464	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	losangelesdispatch@Landmark.pure.cloud

Denver			Back to Metros List
Time Zone: Mountain (MST)	Office Phone: (855) 783-9545	Emails:	
State: Colorado (CO)	Office Fax: (855) 252-0511	LM1 APC Escalation:	APPdenverEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_denver@optum.com
	Escalation Ext: 466	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	denverdispatch@landmark.pure.cloud

Utah			Back to Metros List
Time Zone: Mountain (MST)	Office Phone: (833) 800-8618	Emails:	
State: Utah (UT)	Office Fax: (844) 294-1138	LM1 APC Escalation:	APPutahEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_utah@optum.com
	Escalation Ext: 467	Central Outreach:	centraloutreachscheduling@optum.com

Greater Oregon			Back to Metros List
Time Zone: Pacific (PST)	Office Phone: (888) 509-4116	Emails:	
State: Oregon (OR)	Office Fax: (844) 276-4208	LM1 APC Escalation:	APPgreateroregonEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_greaternorthwest@optum.com
	Escalation Ext: 441	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	greateroregondispatch@landmark.pure.cloud

Greater Washington			Back to Metros List
Time Zone: Pacific (PST)	Office Phone: (888) 509-4116	Emails:	
State: Washington (WA)	Office Fax: (844) 276-4208	LM1 APC Escalation:	APPgreaterwashingtonEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_greaternorthwest@optum.com
	Escalation Ext: 442	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	greaterwashingtondispatch@landmark.pure.cloud

Seattle			Back to Metros List
Time Zone: Pacific (PST)	Office Phone: (877) 260-7647	Emails:	
State: Washington (WA)	Office Fax: (844) 529-8515	LM1 APC Escalation:	APPseattleEscalation@landmark.pure.cloud
Region: Mountain West	Outreach: (877) 240-3112	Metro Call Center:	call_center_pugetsound@optum.com
	Escalation Ext: 443	Central Outreach:	centraloutreachscheduling@optum.com
		Dispatch:	seattledispatch@Landmark.pure.cloud