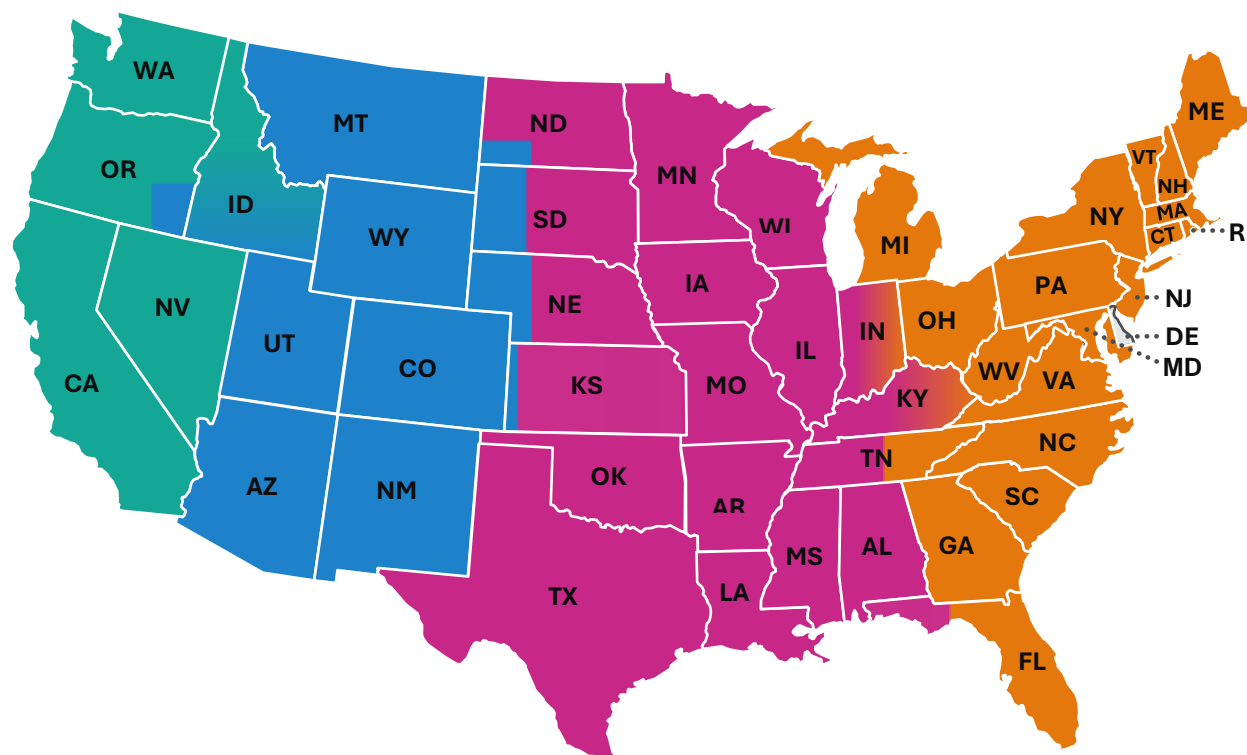


# Landmark First

## Metros Summary

### Map Overview

Time Zone Live Tracking: <https://www.time.gov/>



### Time Zone Overview

**10:00 AM**  
Eastern Standard Time (EST)

**9:00 AM**  
Central Standard Time (CST)

**8:00 AM**  
Mountain Standard Time (MST)

**7:00 AM**  
Pacific Standard Time (PST)

# Metros Listed by Market

New England	Greater Michigan	Carolinas	South
■ <u>CT: Hartford</u>	■ <u>MI: East Michigan</u>	■ <u>NC: Winstin-Salem</u>	■ <u>AR: Northeast Arkansas</u>
■ <u>MA: North Central Massachusetts</u>	■ <u>MI: West Michigan</u>	■ <u>NC: Raleigh-Durham</u>	■ <u>AR: Southwest Arkansas</u>
■ <u>MA: Southeast Massachusetts</u>	Gulf States	■ <u>SC: Charleston</u>	■ <u>AR / MO: Ozarks</u>
■ <u>NH: New Hampshire</u>	■ <u>AL: Birmingham</u>	■ <u>SC: Columbia</u>	■ <u>MO / IL: St. Louis</u>
■ <u>RI: Rhode Island</u>	■ <u>AL: Dothan</u>	■ <u>SC: Greenville</u>	■ <u>MO / KS: Kansas City</u>
New York	■ <u>AL: Huntsville</u>	■ <u>SC: Myrtle Beach</u>	■ <u>OK: Oklahoma City</u>
■ <u>NY: Albany</u>	■ <u>AL: Mobile</u>	Midwest	■ <u>OK: Tulsa</u>
■ <u>NY: Buffalo</u>	■ <u>AL: Montgomery</u>	■ <u>IA: Cedar Rapids</u>	■ <u>TX: Dallas Ft. Worth</u>
■ <u>NY: New York City (NYC)</u>	■ <u>FL: Miami</u>	■ <u>IA: Des Moines</u>	■ <u>TX: Houston</u>
■ <u>NY: Rochester</u>	■ <u>FL: Orlando</u>	■ <u>IL: Chicago</u>	■ <u>TX: Temple</u>
■ <u>NY: Syracuse</u>	■ <u>FL: Tampa</u>	■ <u>KY: Louisville</u>	Mountain West
Mid-Atlantic	■ <u>GA: Atlanta</u>	■ <u>MN: Minnesota</u>	■ <u>AZ: Phoenix</u>
■ <u>DE: Dover</u>	■ <u>GA: Macon</u>	■ <u>OH: Cincinnati</u>	■ <u>CA: Los Angeles</u>
■ <u>NJ: Newark</u>	■ <u>GA: Valdosta</u>	■ <u>OH: Cleveland</u>	■ <u>CO: Denver</u>
■ <u>NJ: Tom's River</u>	■ <u>MS: Gulfport</u>	■ <u>OH: Columbus</u>	■ <u>UT: Utah</u>
■ <u>PA: Central Pennsylvania</u>	■ <u>TN: Knoxville</u>	■ <u>WI: Green Bay</u>	■ <u>OR: Greater Oregon</u>
■ <u>PA: Pittsburgh</u>	■ <u>TN: Nashville</u>	■ <u>WI: Milwaukee</u>	■ <u>WA: Greater Washington</u>
Detroit			■ <u>WA: Seattle</u>
■ <u>MI: Detroit</u>			

## New England

Hartford		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Connecticut (CT) <b>Region:</b> New England <b>Office Address</b> Mezz Level 20 Church St. Hartford, CT 06103	<b>Office Phone:</b> (833) 749-2009 <b>Office Fax:</b> (833) 983-2041 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 101 <b>Local Resources:</b>	<b>Emails:</b> Triage Callback: <a href="mailto:hartfordtriage@landmark.pure.cloud">hartfordtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPhartfordEscalation@landmark.pure.cloud">APPhartfordEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_connecticut@optum.com">call_center_connecticut@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
North Central Massachusetts		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Massachusetts (MA) <b>Region:</b> New England <b>Office Address</b> 1400 Computer Dr Suite 301 Westborough, MA 01581	<b>Office Phone:</b> (833) 749-2009 <b>Office Fax:</b> (833) 983-2041 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 102 <b>Local Resources</b>	<b>Emails:</b> Triage Callback: <a href="mailto:northcentralmatriage@landmark.pure.cloud">northcentralmatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPnorthcentralmaEscalation@landmark.pure.cloud">APPnorthcentralmaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_nwnewengland@optum.com">call_center_nwnewengland@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:northcentralmadispatch@Landmark.pure.cloud">northcentralmadispatch@Landmark.pure.cloud</a>
Southeast Massachusetts		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Massachusetts (MA) <b>Region:</b> New England <b>Office Address</b> 1400 Computer Dr Suite 301 Westborough, MA 01581	<b>Office Phone:</b> (877) 255-3259 <b>Office Fax:</b> (844) 803-8107 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 103 <b>Local Resources:</b>	<b>Emails:</b> Triage Callback: <a href="mailto:southeastmatriage@landmark.pure.cloud">southeastmatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPsoutheastmaEscalation@landmark.pure.cloud">APPsoutheastmaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_senewengland@optum.com">call_center_senewengland@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

New Hampshire		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> New Hampshire (NH) <b>Region:</b> New England <b>Office Address</b> 20 Trafalgar Square Suite 407 Nashua, NH 03063	<b>Office Phone:</b> (833) 233-3989 <b>Office Fax:</b> (844) 803-8107 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 106	<b>Emails:</b> Triage Callback: <a href="mailto:newhampshiretriage@landmark.pure.cloud">newhampshiretriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPnewhampshireEscalation@landmark.pure.cloud">APPnewhampshireEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_nwnewengland@optum.com">call_center_nwnewengland@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Rhode Island		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Rhode Island (RH) <b>Region:</b> New England <b>Office Address</b> 475 Kilvert St. Building B, Ste 310 Warwick, RI 02886	<b>Office Phone:</b> (877) 255-3259 <b>Office Fax:</b> (844) 803-8107 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 104	<b>Emails:</b> Triage Callback: <a href="mailto:rhodeislandtriage@landmark.pure.cloud">rhodeislandtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPrhodeislandEscalation@landmark.pure.cloud">APPrhodeislandEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_senewengland@optum.com">call_center_senewengland@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## New York

Albany		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> New York (NY) <b>Region:</b> New York <b>Office Address</b> 1205 Troy Schenectady Rd Suite 101 Latham, NY 12110	<b>Office Phone:</b> (877) 243-5579 <b>Office Fax:</b> (844) 574-2616 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 122 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:albanytriage@landmark.pure.cloud">albanytriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPalbanyEscalation@landmark.pure.cloud">APPalbanyEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_albany@optum.com">call_center_albany@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Buffalo			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> New York (NY) <b>Region:</b> New York <b>Office Address</b> 701 Seneca Street Suite 646, Buffalo, NY 14210	<b>Office Phone:</b> (833) 208-7177 <b>Office Fax:</b> (844) 206-7424 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 123 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:buffalotriage@landmark.pure.cloud">buffalotriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPbuffaloEscalation@landmark.pure.cloud">APPbuffaloEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_buffalo@optum.com">call_center_buffalo@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
New York City (NYC)			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> New York (NY) <b>Region:</b> New York <b>Office Address</b> 3000 Marcus Ave. Suite 2W15 New Hyde, NY 11042	<b>Office Phone:</b> (855) 201-4988 <b>Office Fax:</b> (844) 832-6320 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 121 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:nyctriage@landmark.pure.cloud">nyctriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPnycEscalation@landmark.pure.cloud">APPnycEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_nyc@optum.com">call_center_nyc@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Rochester			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> New York (NY) <b>Region:</b> New York <b>Office Address</b> 5015 Campuswood Drive Suite 107 East Syracuse, NY 13057	<b>Office Phone:</b> (833) 442-1509 <b>Office Fax:</b> (844) 206-7424 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 124 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:rochestertriage@landmark.pure.cloud">rochestertriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPProchesterEscalation@landmark.pure.cloud">APPProchesterEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_centralny@optum.com">call_center_centralny@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	

Syracuse			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 442-1509	<b>Emails:</b>	
<b>State:</b> New York (NY)	<b>Office Fax:</b> (844) 206-7424	Triage Callback:	<a href="mailto:syracusetriage@landmark.pure.cloud">syracusetriage@landmark.pure.cloud</a>
<b>Region:</b> New York	<b>Outreach:</b> (877) 240-3112	LM1 APC Escalation:	<a href="mailto:APPsyracuseEscalation@landmark.pure.cloud">APPsyracuseEscalation@landmark.pure.cloud</a>
<b>Office Address</b> 5015 Campuswood Drive Suite 107 East Syracuse, NY 13057	<b>Escalation Ext:</b> 125	Metro Call Center:	<a href="mailto:call_center_centralny@optum.com">call_center_centralny@optum.com</a>
	<b>Local Resources:</b> <a href="#">Open List</a>	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

## Mid-Atlantic

Dover			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5485	<b>Emails:</b>	
<b>State:</b> Delaware	<b>Office Fax:</b> (833) 983-2846	Triage Callback:	<a href="mailto:dovertriage@landmark.pure.cloud">dovertriage@landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	LM1 APC Escalation:	<a href="mailto:APPdoverEscalation@landmark.pure.cloud">APPdoverEscalation@landmark.pure.cloud</a>
<b>Office Address</b> N/A	<b>Escalation Ext:</b> 145	Metro Call Center:	<a href="mailto:call_center_dover@optum.com">call_center_dover@optum.com</a>
	<b>Local Resources:</b> <a href="#">Open List</a>	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch:	<a href="mailto:doverdispatch@landmark.pure.cloud">doverdispatch@landmark.pure.cloud</a>

Newark			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST)	<b>Office Phone:</b> (833) 202-5499	<b>Emails:</b>	
<b>State:</b> New Jersey (NJ)	<b>Office Fax:</b> (833) 983-2851	Triage Callback:	<a href="mailto:newarktriage@landmark.pure.cloud">newarktriage@landmark.pure.cloud</a>
<b>Region:</b> Mid-Atlantic	<b>Outreach:</b> (877) 240-3112	LM1 APC Escalation:	<a href="mailto:APPnewarkEscalation@landmark.pure.cloud">APPnewarkEscalation@landmark.pure.cloud</a>
<b>Office Address</b> One Harmon Plaza Suite 304 Secaucus, NJ 07094	<b>Escalation Ext:</b> 141	Metro Call Center:	<a href="mailto:call_center_newjersey@optum.com">call_center_newjersey@optum.com</a>
	<b>Local Resources:</b> <a href="#">Open List</a>	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch:	<a href="mailto:newjerseydispatch@landmark.pure.cloud">newjerseydispatch@landmark.pure.cloud</a>

Tom's River			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> New Jersey (NJ) <b>Region:</b> Mid-Atlantic <b>Office Address</b> 1415 Hooper Ave. Ste. 204, Unit C Toms River, NJ 08753	<b>Office Phone:</b> (833) 202-5516 <b>Office Fax:</b> (833) 983-2850 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 142 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:tomsrivertriage@landmark.pure.cloud">tomsrivertriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPtomsriverEscalation@landmark.pure.cloud">APPtomsriverEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_newjersey@optum.com">call_center_newjersey@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:newjerseydispatch@landmark.pure.cloud">newjerseydispatch@landmark.pure.cloud</a>	
Central Pennsylvania			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Pennsylvania (PA) <b>Region:</b> Mid-Atlantic <b>Office Address</b> 2401 Park Dr. Suite 101 Harrisburg, PA 17110	<b>Office Phone:</b> (877) 257-2192 <b>Office Fax:</b> (844) 803-8108 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 143 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:centralpatriage@landmark.pure.cloud">centralpatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPcentralpaEscalation@landmark.pure.cloud">APPcentralpaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_centralpa@optum.com">call_center_centralpa@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch (East PA) <a href="mailto:eastcentralpadispatch@landmark.pure.cloud">eastcentralpadispatch@landmark.pure.cloud</a> Dispatch (West PA) <a href="mailto:westcentralpadispatch@landmark.pure.cloud">westcentralpadispatch@landmark.pure.cloud</a> Dispatch (Philadelphia) <a href="mailto:philadelphiadispatch@landmark.pure.cloud">philadelphiadispatch@landmark.pure.cloud</a>	
Pittsburgh			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Pennsylvania (PA) <b>Region:</b> Mid-Atlantic <b>Office Address</b> 2 Alleghany Center Suite 600 Pittsburgh, PA 15212	<b>Office Phone:</b> (833) 202-5492 <b>Office Fax:</b> (833) 983-2849 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 144 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:pittsburghtriage@landmark.pure.cloud">pittsburghtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPpittsburghEscalation@landmark.pure.cloud">APPpittsburghEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_pittsburgh@optum.com">call_center_pittsburgh@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	

## Detroit

Detroit		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Michigan (MI) <b>Region:</b> Detroit <b>Office Address</b> 26677 W. Twelve Mile Rd Suites 166 & 168 Southfield MI 48034	<b>Office Phone:</b> (833) 908-6733 <b>Office Fax:</b> (888) 442-6976 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 301 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:detroittriage@landmark.pure.cloud">detroittriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPdetroitEscalation@landmark.pure.cloud">APPdetroitEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_detroit@optum.com">call_center_detroit@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:detroitdispatch@landmark.pure.cloud">detroitdispatch@landmark.pure.cloud</a>

## Greater Michigan

East Michigan		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Michigan (MI) <b>Region:</b> Greater Michigan <b>Flint Office Address</b> 4100 S Saginaw St. Suite 203 Flint MI 48507 <b>Lansing Office Address</b> 822 Centennial Way Suite 100 Lansing, MI 48917	<b>Flint Office Phone:</b> (855) 298-9006 <b>Flint Office Fax:</b> (833) 983-2840 <b>Lansing Office Phone:</b> (810) 230-4720 <b>Lansing Office Fax:</b> (810) 230-4720 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 302 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:eastmichigantriage@landmark.pure.cloud">eastmichigantriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPeastmichiganEscalation@landmark.pure.cloud">APPeastmichiganEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_eastmichigan@optum.com">call_center_eastmichigan@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:eastmichigandispatch@landmark.pure.cloud">eastmichigandispatch@landmark.pure.cloud</a>



West Michigan		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Michigan (MI) <b>Region:</b> Greater Michigan <b>Grand Rapids Office</b> 77 Monroe Center St. Suite 600 Grand Rapids, MI 49503 <b>Traverse City Office</b> 13919 South West Bay Shore Drive Unit G03 Traverse City, MI 49684	<b>Office Phone:</b> (855) 295-8851 <b>Office Fax:</b> (833) 983-2840 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 303 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:westmichigantriage@landmark.pure.cloud">westmichigantriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPwestmichiganEscalation@landmark.pure.cloud">APPwestmichiganEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_westmichigan@optum.com">call_center_westmichigan@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:westmichigandispatch@Landmark.pure.cloud">westmichigandispatch@Landmark.pure.cloud</a>

## Gulf States

Birmingham		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Alabama (AL) <b>Region:</b> Gulf States <b>Office Address</b> 300 Vestavia Parkway Suite 2300 Birmingham, AL 35216	<b>Office Phone:</b> (866) 607-2869 <b>Office Fax:</b> (844) 901-9446 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 206 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:birminghamtriage@landmark.pure.cloud">birminghamtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPbirminghamEscalation@landmark.pure.cloud">APPbirminghamEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_birmingham@optum.com">call_center_birmingham@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Dothan			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Alabama (AL) <b>Region:</b> Gulf States <b>Office Address</b> 7480 Halcyon Pointe Drive Suite 300 Montgomery, AL 36117	<b>Office Phone:</b> (855) 837-0421 <b>Office Fax:</b> (844) 901-9448 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 210 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:dothantriage@landmark.pure.cloud">dothantriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPdothanEscalation@landmark.pure.cloud">APPdothanEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_montgomery@optum.com">call_center_montgomery@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Huntsville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Alabama (AL) <b>Region:</b> Gulf States <b>Office Address</b> 3205 Westside Park Mobile, AL 36695	<b>Office Phone:</b> (855) 837-2616 <b>Office Fax:</b> (844) 901-9448 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 209 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:huntsvilletriage@landmark.pure.cloud">huntsvilletriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APP huntsville Escalation@landmark.pure.cloud">APP huntsville Escalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_montgomery@optum.com">call_center_montgomery@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Mobile			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Alabama (AL) <b>Region:</b> Gulf States <b>Office Address</b> 3205 Westside Park Mobile, AL 36695	<b>Office Phone:</b> (866) 607-0648 <b>Office Fax:</b> (844) 901-9447 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 207 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:mobiletriage@landmark.pure.cloud">mobiletriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPmobileEscalation@landmark.pure.cloud">APPmobileEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_mobile@optum.com">call_center_mobile@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	

Montgomery			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Alabama (AL) <b>Region:</b> Gulf States <b>Office Address</b> 3205 Westside Park Mobile, AL 36695	<b>Office Phone:</b> (866) 607-1498 <b>Office Fax:</b> (844) 901-9448 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 208 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:montgomerytriage@landmark.pure.cloud">montgomerytriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPmontgomeryEscalation@landmark.pure.cloud">APPmontgomeryEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_montgomery@optum.com">call_center_montgomery@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Miami			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Florida (FL) <b>Region:</b> Gulf States <b>Office Address</b> 955 South Federal Hwy. Suite 215 Fort Lauderdale, FL 33316	<b>Office Phone:</b> (844) 245-4015 <b>Office Fax:</b> (833) 886-3441 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 220 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:miamitriage@landmark.pure.cloud">miamitriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPmiamiEscalation@landmark.pure.cloud">APPmiamiEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_miami@optum.com">call_center_miami@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:miamidispatch@Landmark.pure.cloud">miamidispatch@Landmark.pure.cloud</a>	
Orlando			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Florida (FL) <b>Region:</b> Gulf States <b>Office Address</b> 6545 Corporate Centre Blvd. Suite 240 Orlando, FL 32822	<b>Office Phone:</b> (833) 435-1730 <b>Office Fax:</b> (866) 943-6552 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 218 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:orlandotriage@landmark.pure.cloud">orlandotriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPorlandoEscalation@landmark.pure.cloud">APPorlandoEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_orlando@optum.com">call_center_orlando@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:orlandodispatch@Landmark.pure.cloud">orlandodispatch@Landmark.pure.cloud</a>	

Tampa			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Florida (FL) <b>Region:</b> Gulf States <b>Office Address</b> 5130 Sunforest Drive Suite 200 Tampa, FL 33634	<b>Office Phone:</b> (833) 766-1079 <b>Office Fax:</b> (833) 886-3442 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 221 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:tampatriage@landmark.pure.cloud">tampatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPtampaEscalation@landmark.pure.cloud">APPtampaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_tampa@optum.com">call_center_tampa@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:tampadispatch@Landmark.pure.cloud">tampadispatch@Landmark.pure.cloud</a>	
Atlanta			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Georgia (GA) <b>Region:</b> Gulf States <b>Office Address</b> 2100 RiverEdge Pkwy. Suite 600 Suite 500 ( <i>Shipping Only</i> ) Atlanta GA, 30328	<b>Office Phone:</b> (855) 784-1442 <b>Office Fax:</b> (844) 732-0498 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 213 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:atlantatriage@landmark.pure.cloud">atlantatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPatlantaEscalation@landmark.pure.cloud">APPatlantaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_georgia@optum.com">call_center_georgia@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Macon			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Georgia (GA) <b>Region:</b> Gulf States <b>Office Address</b> 1000 Corporate Pointe Warner Robins, GA	<b>Office Phone:</b> (833) 417-5596 <b>Office Fax:</b> (844) 536-8557 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 215 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:macontrriage@landmark.pure.cloud">macontrriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPmaconEscalation@landmark.pure.cloud">APPmaconEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_georgia@optum.com">call_center_georgia@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	

Valdosta		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Georgia (GA) <b>Region:</b> Gulf States <b>Office Address</b> 1000 Corporate Pointe Warner Robins, GA	<b>Office Phone:</b> (833) 417-5701 <b>Office Fax:</b> (888) 618-3548 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 214 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:valdostatriage@landmark.pure.cloud">valdostatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPvaldostaEscalation@landmark.pure.cloud">APPvaldostaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_georgia@optum.com">call_center_georgia@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Gulfport		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Mississippi (MS) <b>Region:</b> Gulf States <b>Office Address</b> 14116 Customs Blvd Suite 113 Gulfport, MS 39503	<b>Office Phone:</b> (833) 362-6703 <b>Office Fax:</b> (855) 362-0778 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 211 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:gulfporttriage@landmark.pure.cloud">gulfporttriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPgulfportEscalation@landmark.pure.cloud">APPgulfportEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_mississippi@optum.com">call_center_mississippi@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Knoxville		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Tennessee (TN) <b>Region:</b> Gulf States <b>Office Address</b> 4315 Kingston Pike Suite 210 Knoxville, TN 37919	<b>Office Phone:</b> (833) 709-8863 <b>Office Fax:</b> (833) 983-2043 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 202 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:knoxvilletriage@landmark.pure.cloud">knoxvilletriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPknoxvilleEscalation@landmark.pure.cloud">APPknoxvilleEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_tennessee@optum.com">call_center_tennessee@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:knoxvilledispatch@Landmark.pure.cloud">knoxvilledispatch@Landmark.pure.cloud</a>

Nashville		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Tennessee (TN) <b>Region:</b> Gulf States <b>Office Address</b> 210 Westwood Place Suite 110 Brentwood, TN 37027	<b>Office Phone:</b> (833) 709-8863 <b>Office Fax:</b> (833) 983-2043 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 204 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:memphistriage@landmark.pure.cloud">memphistriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPnashvilleEscalation@landmark.pure.cloud">APPnashvilleEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_tennessee@optum.com">call_center_tennessee@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:nashvilledispatch@Landmark.pure.cloud">nashvilledispatch@Landmark.pure.cloud</a>

## Carolinas

Raleigh-Durham		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> North Carolina (NC) <b>Region:</b> Carolinas <b>Office Address</b> 2645 Meridian Pkwy. Suite 323 Durham, NC 27713	<b>Office Phone:</b> (833) 355-6036 <b>Office Fax:</b> (844) 813-6747 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 232 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:raleighdurhamtriage@landmark.pure.cloud">raleighdurhamtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPraleighdurhamEscalation@landmark.pure.cloud">APPraleighdurhamEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_eastnc@optum.com">call_center_eastnc@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:NCEastdispatch@Landmark.pure.cloud">NCEastdispatch@Landmark.pure.cloud</a>

Winston-Salem		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> North Carolina (NC) <b>Region:</b> Carolinas <b>Office Address</b> 380 Knollwood St Suite 305 Winston-Salem, NC 27103	<b>Office Phone:</b> (833) 355-8687 <b>Office Fax:</b> (855) 299-2182 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 231 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:winstonsalemtriage@landmark.pure.cloud">winstonsalemtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPwinstonsalemEscalation@landmark.pure.cloud">APPwinstonsalemEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_westnc@optum.com">call_center_westnc@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:NCWestdispatch@Landmark.pure.cloud">NCWestdispatch@Landmark.pure.cloud</a>

Charleston			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> South Carolina (SC) <b>Region:</b> Carolinas <b>Office Address</b> 75 Port City Landing Suite 110 Mt. Pleasant, SC 29464	<b>Office Phone:</b> (833) 202-5601 <b>Office Fax:</b> (833) 983-2040 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 233	<b>Emails:</b> Triage Callback: <a href="mailto:charlestontriage@landmark.pure.cloud">charlestontriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPcharlestonEscalation@landmark.pure.cloud">APPcharlestonEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Columbia			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> North Carolina (NC) <b>Region:</b> Carolinas <b>Office Address</b> 1901 Main St. Suite 1400 Columbia, SC 29201	<b>Office Phone:</b> (833) 202-5985 <b>Office Fax:</b> (833) 983-2839 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 236	<b>Emails:</b> Triage Callback: <a href="mailto:columbiatriage@landmark.pure.cloud">columbiatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPcolumbiaEscalation@landmark.pure.cloud">APPcolumbiaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Greenville			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> North Carolina (NC) <b>Region:</b> Carolinas <b>Office Address</b> 1901 Main Street Suite 1400 Columbia, SC 29201	<b>Office Phone:</b> (833) 202-5987 <b>Office Fax:</b> (833) 983-2841 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 235	<b>Emails:</b> Triage Callback: <a href="mailto:greenvilletriage@landmark.pure.cloud">greenvilletriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPgreenvilleEscalation@landmark.pure.cloud">APPgreenvilleEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:greenvilledispatch@landmark.pure.cloud">greenvilledispatch@landmark.pure.cloud</a>	

Myrtle Beach		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> North Carolina (NC) <b>Region:</b> Carolinas <b>Office Address</b> 1901 Main Street Suite 1400 Columbia, SC 29201	<b>Office Phone:</b> (833) 202-5989 <b>Office Fax:</b> (833) 983-2842 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 234	<b>Emails:</b> Triage Callback: <a href="mailto:myrtlebeachtriage@landmark.pure.cloud">myrtlebeachtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPmyrtlebeachEscalation@landmark.pure.cloud">APPmyrtlebeachEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_southcarolina@optum.com">call_center_southcarolina@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:myrtlebeachdispatch@Landmark.pure.cloud">myrtlebeachdispatch@Landmark.pure.cloud</a>

## Midwest

Cedar Rapids		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Iowa (IA) <b>Region:</b> Midwest <b>Office Address</b> 2605 Northgate Dr Iowa City, IA 52245	<b>Office Phone:</b> (833) 461-3829 <b>Office Fax:</b> (888) 997-6077 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 326 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:cedarrapidsiatriage@landmark.pure.cloud">cedarrapidsiatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPcedarrapidsEscalation@landmark.pure.cloud">APPcedarrapidsEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_cedarrapids@optum.com">call_center_cedarrapids@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch (IA): <a href="mailto:cedarrapidsiadispatch@landmark.pure.cloud">cedarrapidsiadispatch@landmark.pure.cloud</a> Dispatch (IL): <a href="mailto:cedarrapidsildispatch@landmark.pure.cloud">cedarrapidsildispatch@landmark.pure.cloud</a>



Des Moines		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Iowa (IA) <b>Region:</b> Midwest <b>Office Address</b> 1089 Jordan Creek Parkway Suite 200 West Des Moines, IA 50266	<b>Office Phone:</b> (833) 232-8318 <b>Office Fax:</b> (833) 983-2836 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 328 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:desmoinestriage@landmark.pure.cloud">desmoinestriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPdesmoinesEscalation@landmark.pure.cloud">APPdesmoinesEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_desmoines@optum.com">call_center_desmoines@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:desmoinesdispatch@landmark.pure.cloud">desmoinesdispatch@landmark.pure.cloud</a>
Chicago		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Illinois (IL) <b>Region:</b> Midwest <b>Office Address</b> 1600 McConnor Parkway Floor 7 Schaumburg, IL, 60173	<b>Office Phone:</b> (855) 692-7040 <b>Office Fax:</b> (855)-273-3924 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 325 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:chicagotriage@landmark.pure.cloud">chicagotriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPchicagoEscalation@landmark.pure.cloud">APPchicagoEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_chicago@optum.com">call_center_chicago@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:chicagodispatch@landmark.pure.cloud">chicagodispatch@landmark.pure.cloud</a>
Louisville		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Kentucky (KY) <b>Region:</b> Midwest <b>Office Address</b> 9390 Bunsen Parkway Louisville, KY 40220	<b>Office Phone:</b> (833) 358-2113 <b>Office Fax:</b> (855) 362-0779 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 330	<b>Emails:</b> Triage Callback: <a href="mailto:louisvilletriage@landmark.pure.cloud">louisvilletriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPLouisvilleEscalation@landmark.pure.cloud">APPLouisvilleEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_kentucky@optum.com">call_center_kentucky@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:louisvilledispatch@Landmark.pure.cloud">louisvilledispatch@Landmark.pure.cloud</a>

Minnesota			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Minnesota (MN) <b>Region:</b> Midwest <b>Office Address</b> 8300 Norman Center Dr. Suite 230 Bloomington, MN 55437	<b>Office Phone:</b> (833) 247-9591 <b>Office Fax:</b> (888) 618-3523 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 329	<b>Emails:</b> Triage Callback: <a href="mailto:minnesotatriage@landmark.pure.cloud">minnesotatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPminnesotaEscalation@landmark.pure.cloud">APPminnesotaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_minnesota@optum.com">call_center_minnesota@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Cincinnati			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Ohio (OH) <b>Region:</b> Midwest <b>Office Address</b> 400 East Business Way Cincinnati, OH 45241	<b>Office Phone:</b> (833) 358-2113 <b>Office Fax:</b> (855) 299-2185 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 331 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:cincinnati@landmark.pure.cloud">cincinnati@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPcincinnatiEscalation@landmark.pure.cloud">APPcincinnatiEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_cincinnati@optum.com">call_center_cincinnati@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:cincinnati@landmark.pure.cloud">cincinnati@landmark.pure.cloud</a>	
Cleveland			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Ohio (OH) <b>Region:</b> Midwest <b>Office Address</b> 26300 Cedar Rd. Suite 1105 Beachwood, OH 44122	<b>Office Phone:</b> (833) 358-2665 <b>Office Fax:</b> (833) 711-1725 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 332 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:cleveland@landmark.pure.cloud">cleveland@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPclevelandEscalation@landmark.pure.cloud">APPclevelandEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_cleveland@optum.com">call_center_cleveland@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:cleveland@landmark.pure.cloud">cleveland@landmark.pure.cloud</a>	

Columbus			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> East (EST) <b>State:</b> Ohio (OH) <b>Region:</b> Midwest <b>Office Address</b> 5900 Parkwood Place Dublin, OH 43016	<b>Office Phone:</b> (833) 358-2665 <b>Office Fax:</b> (855) 362-0779 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 333 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:columbustriage@landmark.pure.cloud">columbustriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPcolumbusEscalation@landmark.pure.cloud">APPcolumbusEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_columbus@optum.com">call_center_columbus@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:columbusdispatch@landmark.pure.cloud">columbusdispatch@landmark.pure.cloud</a>	

Green Bay			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Wisconsin <b>Region:</b> Midwest <b>Office Address</b> 4650 W Spencer Street Suite 15 Appleton, WI 54914	<b>Office Phone:</b> (833) 247-9620 <b>Office Fax:</b> (888) 618-3543 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 324 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:greenbaytriage@landmark.pure.cloud">greenbaytriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPgreenbayEscalation@landmark.pure.cloud">APPgreenbayEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_greenbay@optum.com">call_center_greenbay@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:greenbaydispatch@landmark.pure.cloud">greenbaydispatch@landmark.pure.cloud</a>	

Milwaukee			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Wisconsin <b>Region:</b> Midwest <b>Office Address</b> 11220 W Burleigh Street Suite100 Suite 139 ( <i>Shipping</i> ) Wauwatosa, WI 53222	<b>Office Phone:</b> (833) 247-9616 <b>Office Fax:</b> (888) 618-3548 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 323 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:milwaukeeetriage@landmark.pure.cloud">milwaukeeetriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPmilwaukeeEscalation@landmark.pure.cloud">APPmilwaukeeEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_milwaukee@optum.com">call_center_milwaukee@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:milwaukeedispach@Landmark.pure.cloud">milwaukeedispach@Landmark.pure.cloud</a>	

## South

Northeast Arkansas			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Arkansas (AR) <b>Region:</b> South <b>Office Address</b> 425 W Capitol Avenue Suite 435 Little Rock, AR 72201	<b>Office Phone:</b> (833) 365-0941 <b>Office Fax:</b> (855) 362-0782 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 403 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:nearkansastriage@landmark.pure.cloud">nearkansastriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPnearkansasEscalation@landmark.pure.cloud">APPnearkansasEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>	
Southwest Arkansas			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Arkansas (AR) <b>Region:</b> South <b>Office Address</b> 425 W Capitol Avenue Suite 435 Little Rock, AR 72201	<b>Office Phone:</b> (833) 387-6679 <b>Office Fax:</b> (855) 362-0782 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 404 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:swarkansastriage@landmark.pure.cloud">swarkansastriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPswarkansasEscalation@landmark.pure.cloud">APPswarkansasEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:arkansasdispatch@landmark.pure.cloud">arkansasdispatch@landmark.pure.cloud</a>	

Ozarks			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (833) 358-0017	<b>Emails:</b>	
<b>State:</b> Arkansas (AR)	<b>Office Fax:</b> (855) 362-0782	AR Triage Callback:	<a href="mailto:ozarkstriageAR@landmark.pure.cloud">ozarkstriageAR@landmark.pure.cloud</a>
<b>State:</b> Missouri (MO)	<b>Outreach:</b> (877) 240-3112	AR LM1 APC Escalation:	<a href="mailto:APPozarksEscalationAR@landmark.pure.cloud">APPozarksEscalationAR@landmark.pure.cloud</a>
<b>Region:</b> South	<b>AR Escalation Ext:</b> 405	MO Triage Callback:	<a href="mailto:ozarkstriage@landmark.pure.cloud">ozarkstriage@landmark.pure.cloud</a>
<b>Office Address</b> 6860 W 115th Street Overland Park, KS 66211	<b>MO Escalation Ext:</b> 406	MO LM1 APC Escalation:	<a href="mailto:APPozarksEscalation@landmark.pure.cloud">APPozarksEscalation@landmark.pure.cloud</a>
	<b>Local Resources:</b> <a href="#">Open List</a>	LM1 APC Escalation:	<a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a>
		AR Metro Call Center:	<a href="mailto:call_center_arkansas@optum.com">call_center_arkansas@optum.com</a>
		Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch (AR):	<a href="mailto:ozarksdispatchAR@Landmark.pure.cloud">ozarksdispatchAR@Landmark.pure.cloud</a>
		Dispatch (MO):	<a href="mailto:ozarksMOdispatch@Landmark.pure.cloud">ozarksMOdispatch@Landmark.pure.cloud</a>

St. Louis			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST)	<b>Office Phone:</b> (855) 783 6877	<b>Emails:</b>	
<b>State:</b> Missouri (MO)	<b>Office Fax:</b> (866) 279-3314	MO Triage Callback:	<a href="mailto:stlouismotriage@landmark.pure.cloud">stlouismotriage@landmark.pure.cloud</a>
<b>State:</b> Illinois (IL)	<b>Outreach:</b> (877) 240-3112	MO LM1 APC Escalation:	<a href="mailto:APPstlouisEscalationMO@landmark.pure.cloud">APPstlouisEscalationMO@landmark.pure.cloud</a>
<b>Region:</b> South	<b>MO Escalation Ext:</b> 402	IL Triage Callback:	<a href="mailto:stlouisiltriage@landmark.pure.cloud">stlouisiltriage@landmark.pure.cloud</a>
<b>Office Address</b> 13655 Riverport Drive Maryland Heights, MO 63043	<b>IL Escalation Ext:</b> 401	IL LM1 APC Escalation:	<a href="mailto:APPstlouisEscalationIL@landmark.pure.cloud">APPstlouisEscalationIL@landmark.pure.cloud</a>
	<b>Local Resources:</b> <a href="#">Open List (IL)</a>	Metro Call Center:	<a href="mailto:call_center_stlouis@optum.com">call_center_stlouis@optum.com</a>
	<a href="#">Open List (MO)</a>	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Kansas City			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Missouri (MO) <b>State:</b> Kansas (KS) <b>Region:</b> South <b>Office Address</b> 6860 West 115th Street Overland Park, KS 66211	<b>Office Phone:</b> (833) 358-0017 <b>Office Fax:</b> (855) 299-2184 <b>Outreach:</b> (877) 240-3112 <b>MO Escalation Ext:</b> 407 <b>KS Escalation Ext:</b> 408 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> MO Triage Callback: <a href="mailto:kansascitymotriage@landmark.pure.cloud">kansascitymotriage@landmark.pure.cloud</a> MO LM1 APC Escalation: <a href="mailto:APPkansascityEscalationMO@landmark.pure.cloud">APPkansascityEscalationMO@landmark.pure.cloud</a> KS Triage Callback: <a href="mailto:kansascitykstriage@landmark.pure.cloud">kansascitykstriage@landmark.pure.cloud</a> KS LM1 APC Escalation: <a href="mailto:APPkansascityEscalationKS@landmark.pure.cloud">APPkansascityEscalationKS@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:Call_Center_KansasCity@optum.com">Call_Center_KansasCity@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: (MO) <a href="mailto:kansascitymodispatch@Landmark.pure.cloud">kansascitymodispatch@Landmark.pure.cloud</a> Dispatch: (KS) <a href="mailto:kansascityksdispatch@Landmark.pure.cloud">kansascityksdispatch@Landmark.pure.cloud</a>	

Oklahoma City			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Oklahoma (OK) <b>Region:</b> South <b>Office Address</b> 4801 Gaillardia Parkway Suite 200 Oklahoma City, OK 73142	<b>Office Phone:</b> (855) 696-1424 <b>Office Fax:</b> (833) 983-2845 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 409 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:oklahomacitytriage@landmark.pure.cloud">oklahomacitytriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPoklahomacityEscalation@landmark.pure.cloud">APPoklahomacityEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:Call_Center_Oklahoma@optum.com">Call_Center_Oklahoma@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:oklahomacitydispatch@Landmark.pure.cloud">oklahomacitydispatch@Landmark.pure.cloud</a>	

Tulsa		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Oklahoma (OK) <b>Region:</b> South <b>Office Address</b> 5272 S. Lewis Ave. Tulsa, OK 74105	<b>Office Phone:</b> (855) 443-4523 <b>Office Fax:</b> (888) 997-6078 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 410 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:tulsatriage@landmark.pure.cloud">tulsatriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPtulsaEscalation@landmark.pure.cloud">APPtulsaEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:Call_Center_Oklahoma@optum.com">Call_Center_Oklahoma@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:tulsadispatch@Landmark.pure.cloud">tulsadispatch@Landmark.pure.cloud</a>

Dallas Ft. Worth		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Texas (TX) <b>Region:</b> South <b>Office Address</b> 6363 N. State Highway 161 Suite 100 Irving, TX 75038	<b>Office Phone:</b> (833) 874-2581 <b>Office Fax:</b> (888) 262-9948 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 423 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:dallasftworthtriage@landmark.pure.cloud">dallasftworthtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPdallasftworthEscalation@landmark.pure.cloud">APPdallasftworthEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:Call_Center_NorthCentralTexas@optum.com">Call_Center_NorthCentralTexas@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:dallasftworthdispatch@landmark.pure.cloud">dallasftworthdispatch@landmark.pure.cloud</a>

Houston		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Texas (TX) <b>Region:</b> South <b>Office Address</b> 14141 Southwest Freeway Sugar Land, TX 77478	<b>Office Phone:</b> (844) 632-9010 <b>Office Fax:</b> (833) 711-1699 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 421 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:houstontriage@landmark.pure.cloud">houstontriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPHoustonEscalation@landmark.pure.cloud">APPHoustonEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:Call_Center_Houston@optum.com">Call_Center_Houston@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:houstondispatch@landmark.pure.cloud">houstondispatch@landmark.pure.cloud</a>

Temple		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Central (CST) <b>State:</b> Texas (TX) <b>Region:</b> South <b>Office Address</b> 9325 Tarver Drive Suite A102 Temple, TX 76502	<b>Office Phone:</b> (833) 874-2581 <b>Office Fax:</b> (888) 262-9948 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 424 <b>Local Resources:</b> <a href="#">Open List</a>	<b>Emails:</b> Triage Callback: <a href="mailto:templetriage@landmark.pure.cloud">templetriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPtempleEscalation@landmark.pure.cloud">APPtempleEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:Call_Center_NorthCentralTexas@optum.com">Call_Center_NorthCentralTexas@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:templedispatch@Landmark.pure.cloud">templedispatch@Landmark.pure.cloud</a>

## Mountain West

Phoenix		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Mountain (MST) <b>State:</b> Arizona (AZ) <b>Region:</b> Mountain West <b>Office Address</b> 1 E Washington St. Phoenix, AZ 85004	<b>Office Phone:</b> (833) 208-7533 <b>Office Fax:</b> (855) 299-2190 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 468	<b>Emails:</b> Triage Callback: <a href="mailto:phoenixtriage@landmark.pure.cloud">phoenixtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPphoenixEscalation@landmark.pure.cloud">APPphoenixEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_arizona@optum.com">call_center_arizona@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>

Los Angeles		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST) <b>State:</b> California (CA) <b>Region:</b> Mountain West <b>Office Address</b> 2101 Rosecrans Ave Suite 3230 El Segundo, CA 90245	<b>Office Phone:</b> (877) 259-4056 <b>Office Fax:</b> (855) 883-6300 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 464 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:losangelestriage@landmark.pure.cloud">losangelestriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPlosangelesEscalation@landmark.pure.cloud">APPlosangelesEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_california@optum.com">call_center_california@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:losangelesdispatch@Landmark.pure.cloud">losangelesdispatch@Landmark.pure.cloud</a>



Denver		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Mountain (MST) <b>State:</b> Colorado (CO) <b>Region:</b> Mountain West <b>Office Address</b> 1707 Cole Blvd Suite 100 Golden, CO 80401	<b>Office Phone:</b> (855) 783-9545 <b>Office Fax:</b> (855) 252-0511 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 466 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:denvertriage@landmark.pure.cloud">denvertriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPdenverEscalation@landmark.pure.cloud">APPdenverEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_denver@optum.com">call_center_denver@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:denverdispatch@landmark.pure.cloud">denverdispatch@landmark.pure.cloud</a>
Utah		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Mountain (MST) <b>State:</b> Utah (UT) <b>Region:</b> Mountain West <b>Office Address</b> 12921 S Vista Station Blvd. Suite 200 Draper, UT 84020	<b>Office Phone:</b> (833) 800-8618 <b>Office Fax:</b> (844) 294-1138 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 467 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:utahtriage@landmark.pure.cloud">utahtriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPutahEscalation@landmark.pure.cloud">APPutahEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_utah@optum.com">call_center_utah@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
Greater Oregon		<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST) <b>State:</b> Oregon (OR) <b>Region:</b> Mountain West <b>Office Address</b> 700 NE Multnomah Street Suite 400 Portland, OR 97232	<b>Office Phone:</b> (888) 509-4116 <b>Office Fax:</b> (844) 276-4208 <b>Outreach:</b> (877) 240-3112 <b>Escalation Ext:</b> 441 <b>Local Resources:</b> <a href="#">Open Link</a>	<b>Emails:</b> Triage Callback: <a href="mailto:greateroregontriage@landmark.pure.cloud">greateroregontriage@landmark.pure.cloud</a> LM1 APC Escalation: <a href="mailto:APPgreateroregonEscalation@landmark.pure.cloud">APPgreateroregonEscalation@landmark.pure.cloud</a> Metro Call Center: <a href="mailto:call_center_greaternorthwest@optum.com">call_center_greaternorthwest@optum.com</a> Central Outreach: <a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a> Dispatch: <a href="mailto:greateroregondispatch@landmark.pure.cloud">greateroregondispatch@landmark.pure.cloud</a>

Greater Washington			<a href="#">Back to Metros List</a>
<b>Time Zone:</b> Pacific (PST)	<b>Office Phone:</b> (888) 509-4116	<b>Emails:</b>	
<b>State:</b> Washington (WA)	<b>Office Fax:</b> (844) 276-4208	Triage Callback:	<a href="mailto:greaterwashingtontriage@landmark.pure.cloud">greaterwashingtontriage@landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	LM1 APC Escalation:	<a href="mailto:APPgreaterwashingtonEscalation@landmark.pure.cloud">APPgreaterwashingtonEscalation@landmark.pure.cloud</a>
<b>Office Address</b> 707 W. Main Ave Suite B1, PBP 29 Spokane, WA 99201	<b>Escalation Ext:</b> 442	Metro Call Center:	<a href="mailto:call_center_greaternorthwest@optum.com">call_center_greaternorthwest@optum.com</a>
	<b>Local Resources:</b> <a href="#">Open Link</a>	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
		Dispatch:	<a href="mailto:greaterwashingtondispatch@landmark.pure.cloud">greaterwashingtondispatch@landmark.pure.cloud</a>

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<b>State:</b> Washington (WA)	<b>Office Fax:</b> (844) 529-8515	Triage Callback:	<a href="mailto:seattletriage@landmark.pure.cloud">seattletriage@landmark.pure.cloud</a>
<b>Region:</b> Mountain West	<b>Outreach:</b> (877) 240-3112	LM1 APC Escalation:	<a href="mailto:APPseattleEscalation@landmark.pure.cloud">APPseattleEscalation@landmark.pure.cloud</a>
<b>Seattle Office</b> 2101 Rosecrans Ave Suite 3230 El Segundo, CA 90245	<b>Escalation Ext:</b> 443	Metro Call Center:	<a href="mailto:call_center_pugetsound@optum.com">call_center_pugetsound@optum.com</a>
<b>Federal Way Office</b> 505 S 336th Street Suite 500 Federal Way, WA 98003	<b>Local Resources:</b> <a href="#">Open Link</a>	Central Outreach:	<a href="mailto:centraloutreachscheduling@optum.com">centraloutreachscheduling@optum.com</a>
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