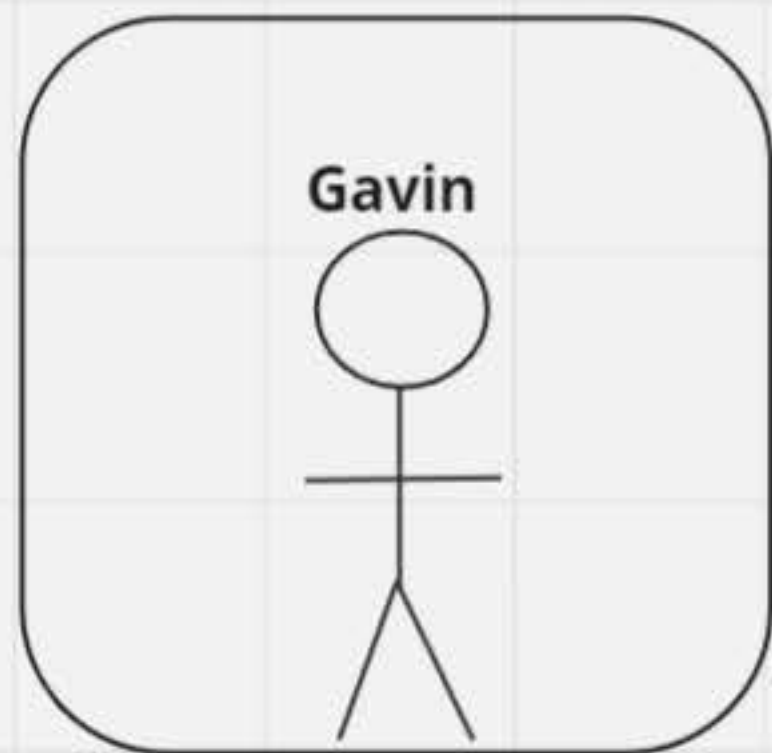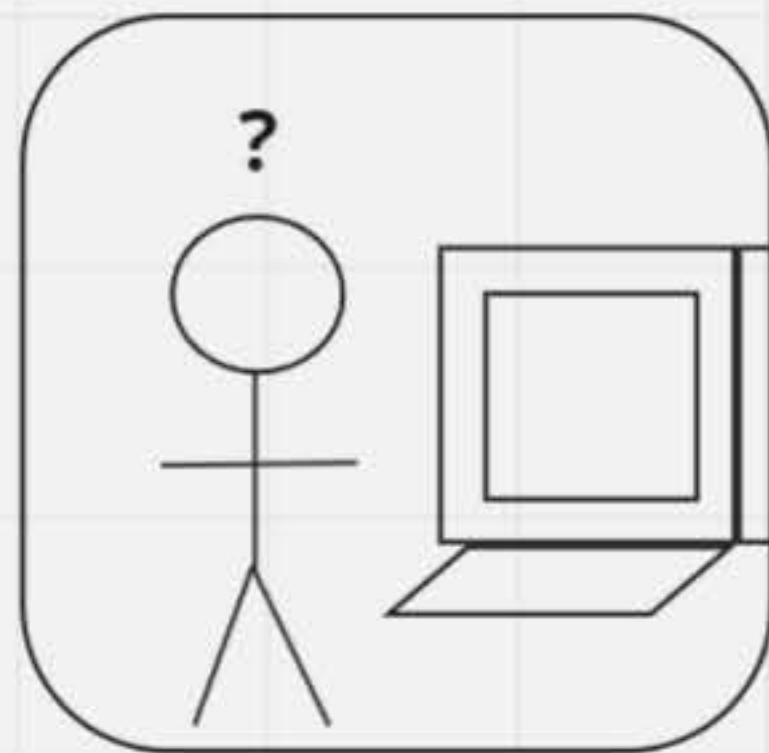**Persona: Programmer, Gavin Christenson**   **Scenario: Finding What To Program Into App**
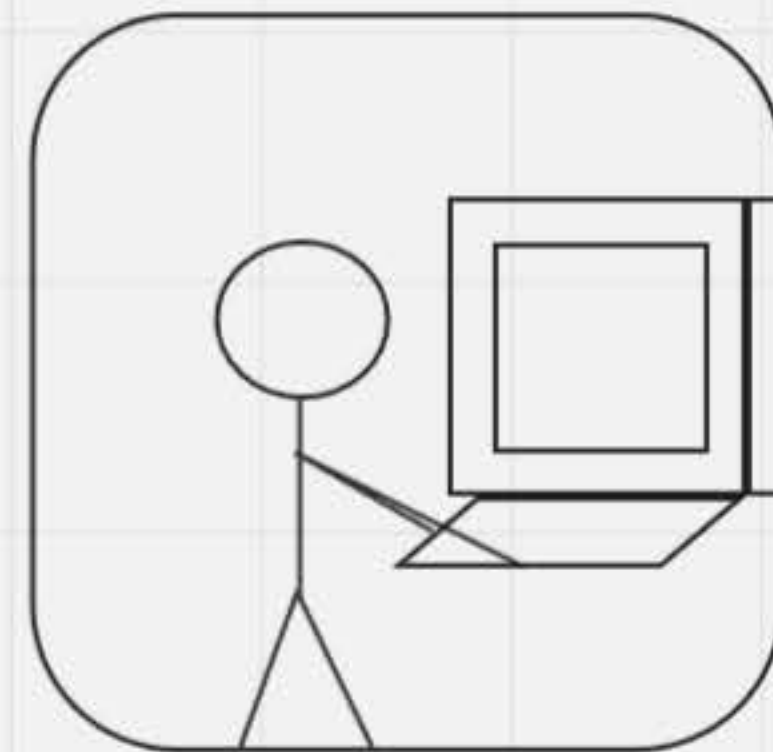

Gavin Is A Programmer For An App That Helps Users Find Local Sports Broadcasts

Gavin Has Been Tasked With Updating The Sports App, But He Doesnt Know What Needs To Be Added In The Update

Gavin Looks At The User Requests Forum To Find Bug Reports And Requested Features

Gavin Now Knows What To Develop For The Next App Update