

Laycon Muriziq

13362 Lily Street NW, Andover, MN 55304.

Email : layconmm@msn.com

Cell : 763 732 8972

Linkedin: <https://www.linkedin.com/in/laycon-muriziq-fi503362fmsm/>

GitHub : <https://lmtrain.github.io/>

Dribble : <https://dribbble.com/LMTrain>

Objective

I aim to make a difference through my creative solution by working with project teams to create user-friendly and appealing application interfaces and websites for users.

Skills

- Communication Skill.
- Ability to work independently, with less supervision.
- Ability to work as a Team.

Education

- University Of Minnesota
 - *Full Stack Web Developer* April 2019 - Present
- **Metropolitan State University**
 - *Masters in Management Information Systems (MMIS)* May 2015
 - *Information Assurance (Security) Graduate Certificate (INFOSEC)* August 2014
 - *Bachelor degree in Network Administrator.* May 2012
 - *Organizational Communication – Minor* May 2012
- **Hennepin Technical College, Brooklyn Park, MN**
 - *AAS - Network Administrator/Analyst.* May 2009

Certifications

- **CompTIA**
 - CompTIA A+ certification.
Cert # COMP001007646706
 - CompTIA Network+ certification.
Cert # COMP001007646706
 - CompTIA Security+ certification.
Cert # COMP001007646706
- **Dell**
 - Dell Certified System Expert (DCSE).
Cert # 531470

Virtual Training

- Certified Information System Security Professional (CISSP)
- Certified Ethical Hacking and Penetration Testing
- Wireless Hacking and Security
- Wireshack
- Microsoft Windows 7 Enterprise Desktop Support Technician
- Microsoft Windows 2008 R2 Server

Experience

Freelancing

Jan 2019 - Present

Front-End Web Developer

- Worked on different projects using the following technologies

Visual Studio Code	Git Bash	Terminal (Mac)	Git and GitHub	Xcode (Mac)
Homebrew (Mac)	Heroku Toolbelt	Node.js	MySQL Workbench	MAMP
APIs	TypeScript	.NET Framework	JavaScript \jQuery	HTML
CSS	Agile methodology	MongoDB	DynamoDB	GraphQL

*Check my portfolio @ <https://lmtrain.github.io/>

Vista Outdoor Inc.

Jan 2016 – Present

System/ERP Administrator

Business / Finance Application Support

- IBM Controller – It's a finance application. Ensure application is ready and stable during load period (End of each month).
 - Users Management and Access Control.
- HOST Analytics – This new financial reporting application. It's a Cloud Base application, meaning limited but essential support is required from us. Making sure to mitigate any issues that might impact the availability of the application to the Finance team.
 - Users Management and Access Control.
- Blackline – Also Finance application. Application is stable. However, occasionally during month-end, batch jobs may stop with errors due to missing files that are not yet transfer through MFT to Blackline. I keep many of these errors in check by checking file locations weekly and monitoring daily email notification for both successful job runs and failures.
- Atlas – Atlas services reset and cache cleanup is a daily reoccurrence issue due to the version of Atlas we are using and .NET version compatible with our AX. Version. I constantly monitoring and sending out email notifications to Finance team for a reset daily. An average of 3 reset can be done in a day.
 - Project – Atlas upgrade implementation in progress.
- MAX (MS Dynamic AX 2012 R2) - Respond to MAX issue as soon as an issue is reported by users. Collaborate with our 3rd party vendor (Host partner) to ensure the environment is available and stable.

- Project – AX R2 upgrade to R3 implementation in progress.
- MAX Code Promotion via TFS – As a backup TFS Administrator for Code Promotion via TFS to MAX for our 3 environments - TEST, UAT and PRODUCTION.
 - When the development team is done with their code promotion (from DEV01, REP01 or REP02) to the VSTO_Dev, they will call the TFS admin and request to promoted code to the VSTO_Main branch.
- Citrix Environment – Maintain a supported, patched, secure, and highly available portfolio of IT systems and services.

Manufacturing Applications

- Blue Star – With this application, there are couples of mini projects that surface year.
 - Blue Star Explorer for CDN machines in shop floor – This allows many users to use BlueStar functionality in AX without requiring AX license all the BS users.
 - Blue View for CDN Machine in shop floor – Allows view of graphics in 3D
 - Cabling and transferring CDN machines to Rimfire shop floor.
 - Project - Transition of Blue Star out of CDN domain to VSTO domain.
- Centric PLM – Support applications in 3 environments – TRAIN, TEST, and PRODUCTION. I supported users for file transfer. Work with application technical support for access purpose. Configured SMTP for application email notifications to users.
- SCALE – This is warehouse shipping application, that's integrated into our ERP System (MS Dynamics AX 2012 R2).
 - Maintain SCALE Batch Jobs in AX. (Integrated Logistics Solutions -ILS).
 - User Management in SCALE.
 - Resolving Stuck Orders or Loads during WAVE in SCALE by running SQL script against the ILS database.
 - Project -SCALE upgrades implementation.

SOX – HOST Analytics and IBM Controller Auditing – Maintaining appropriate access to HOST Analytics and IBM Controller. This a yearly audit of HOST and Controller Applications both internally and externally auditing. The following are review

- Admin users (Client)
- System Administrator (Server)
- Controller Administrator
- Controller Users review

During this process, I am responsible to review all current access to the application both by the Controller System administrators and Controller Users and review all terminated users. Then discuss and deliver result to Management.

CenturyLink

May 2015 – May 2017

Network Operation Technician II

- Provides proactive and reactive network surveillance, troubleshooting, coordination and restoration of service affecting or potentially affecting network events/issues.
- Provides “Superior Service” to customer MTIPS, MNS, IP, ATM/Frame, VoIP, and related 8xx, 1+ long distance reported troubles.
- Responsible for identifying and resolving customer reported trouble.

- Provide advance technical support to include remote trouble diagnostics and correction.
- Using Remedy ticketing system to document and escalate network trouble to ensure timely resolution.
- Actively work with local exchange carriers and internal Operations Centers to ensure current services are active and restored within the Service Level Agreements.
- Using INTAS, and CLI access to isolate layer 1 problems on DS0, DS1 and DS3 circuits on the IP platform, VPN and MPLS Network.
- Actively participates in maintenance bridges/calls to isolate network issues.
- Remote and manage Cisco, Juniper, Shasta routers.
- Troubleshooting and resolving DS0/1 and 3 circuits: point to point, private line, and Ethernet.

Cenveo Corporation

January 2010 – May 2015

System Administrator/Network Analyst

- Remote Desktop using VMware Remote Client, VNC, and MS Remote Assistance.
- Remote Support on Citrix environment : XenMobility, XenApp, XenDesktop, Edgesigh
- Setup and configuration of RSA SecurID and authentication process.
- Network Penetration testing.
- Packet sniffing for signs of anomalies using Wireshark
- System/Device scan for threats and removal using Anti-Malware/Virus software
- Active Directory (Windows 2008 R2 and 2003 Server)
 - Management of user and workstation configuration options through Group Policy (GPO).
 - Interoperation with other directory services, such as legacy Windows NT domains.
 - Administration of DNS and DHCP functions within a network.
 - Active Directory Backup
 - Support for open directory standards, including LDAP and X.500.
- Windows 7 Migration, setup and networking of workstations.
- Datacenter Administration – Tape backup, Server management, scanning and reporting, Network device configuration, and setup.
- Setup and configuration of RSA SecurID and authentication process.
- System/Device scan for threats and removal using Anti-Malware/Virus software
- Create and update tickets using Altiris ticket System, device inventories, and report in Altiris.
- Setup and configuration of Cisco VPN – Cenveo2Factor.
- Avaya Telephone System – User setup, Voicemail setup, and Account management.
- PC reimages using Symantec Ghost.
- Operating System Support – MS Windows 8.1, 8, and 7, Vista, Windows XP (SP3), and Mac 10.4 to 10.7.
- Application Support - MS Outlook 2013, 2010, and 2007, MS Office Suite 2013, 2010, 2007, 2003, Adobe Design Standard & Premium CS4 to CS5.5, SAP, Office Mac 2003 to 2011.
- Setup and administer computer accounts and passwords (MS Windows 2000 – 2008 R2 server).
- Remote Support using Remote Desktop, VNC and Microsoft Systems Management Servers.

BestBuy

June 2013 – January 2014

Citrix Remote Support / Application Analyst

- Citrix Application Support and implementation.
- Remote Desktop using VMware Remote Client, VNC, and MS Remote Assistance.
- Remote Support on Citrix environment : XenMobility, XenApp, XenDesktop, Edgesight
- Monitoring problems in Citrix environment.
- Support CAG (Citrix Access Gateway) authentication and Citrix NetScaler (MPX, SDX, VPX)
- Support Citrix HDX (high-definition user experience) - desktop virtualization
- Publishing applications within ZenApp.

Ecolab

June 2012 – December 2012

Service Desk Tech / Application Analyst

- Setup and configuration of RSA SecurID and authentication process
- Penetration testing
- Citrix Application Support and implementation.
- Setup and configured user's VPN using Eco Anywhere VPN.
- Data Cards - MiFi - Sprint & Verizon MiFi.
- Remote Desktop using Microsoft Systems Management Servers, Symantec PCAnywhere, and MS Remote Assistance.
- Create and update tickets using Service Now and Remedy.

Park Nicollet/Dell

May 2009 – January 2010

PC Tech/Desktop Support

- Issue and update tickets using Vantive ticket System.
- PC Migration, setup and networking of workstations.
- PC reimages using Symantec Ghost.
- Application Support - MS Office 2007 Professional, LastWord, PACS, and MethCare.
- Setup and administer computer accounts and passwords (MS Windows 2003 and 2000 Server).
- IMAC software installation.

Cargill

April 2007 - March 2009

IT Client Services/PC Tech/IT Support

- Issue and update tickets using Remedy ticket System.
- PC reimages migration, setup and networking of workstations.
- Application Support - MS Office Suite 2007, IBM AS400 iSeries.
- Setup and administer computer accounts and passwords (MS Windows 2003 and 2000 Server).
- Creating and managing computer accounts in Active Directory environment (Windows 2003 server).

- Software deployment using Altiris.
- Files backup and restoration using Altiris Recovery Agent.

Other Skills

Proficient with many applications – HTML, CSS, JavaScript, JQuery, php, Python, SQL, Node.js, All versions of MS Project, MS Visio, MS Excel, MS Word, Adobe Acrobat, and SAP.