

Role/Position	Responsibilities	Contact Information	Remarks
Chairman and CEO	Oversees governance and major compliance initiatives, sets security policies	Andrea D. Domingo	Ensures alignment with corporate governance
President and COO	Manages corporate operations, supports high-level security and incident response initiatives	Atty. Alfredo C. Lim	Engages in key compliance and security programs
Permanent Focal Person	Leads incident reporting, manages HR-related security incidents	Assistant VP of HR Operations	Point of contact for HR-related security matters
Alternate Focal Person	Supports incident management, ensures CSR aligns with security guidelines	VP of Corporate Social Responsibility	Handles response duties in PFP's absence
Senior IT Manager	Manages IT security incidents, coordinates digital forensics, and incident recovery	-	Engages in regular privacy and impact assessments
Senior HR Manager	Coordinates HR's role in incident response, supports in data breach and employee-related incidents	-	Ensures HR data security measures are adhered to
General Managers/Branch Managers	Handles localized incident management in their branches, addresses complaints via Hotline 8888	Various	Responsible for initial incident reporting
Data Privacy Officer	Ensures adherence to Data Privacy Act, manages data breaches, and conducts privacy impact assessments	-	Leads privacy-related incident response