



Your opinion is very important to JRA. Please take a moment to complete this anonymous survey. Your responses will help to improve our service. **Please mail your completed survey in the attached envelope. NO postage is required.**

EVERYDAY ESSENTIALS (TOILETRIES, DIAPERS, AND/OR INCONTINENCE SUPPLIES)

In this section we would like to learn how useful the toiletries and incontinence supplies are to your health and wellbeing. Please answer the questions below so we can better serve you.

A. What is your overall satisfaction with JRA's Everyday Essentials Program?

- ☒ 1 Very satisfied ☒ 2 Satisfied ☒ 3 Neutral ☒ 4 Somewhat dissatisfied ☒ 5 Dissatisfied

B. Select from the following list your top 3 favorite/helpful items in the Everyday Essentials Program:

- ☒ 1 Toilet paper ☒ 2 Paper Towels ☒ 3 Bar Soap ☒ 4 Laundry Detergent ☒ 5 Dish Soap
☒ 6 Facial Tissues ☒ 7 Toothpaste/Toothbrush ☒ 8 Liquid Hand Soap ☒ 9 Hand Sanitizer
☒ 10 Incontinence Supplies ☒ 11 Diapers

C. How does JRA's Everyday Essentials Program help you? Check all that apply:

- ☒ 1 Because of JRA's Everyday Essentials Program, I am able to pay other bills and/or purchase food
☒ 2 Because of JRA's Everyday Essentials Program, I am better able to provide for the health needs of myself and/or my family
☒ 3 Because I am unable to get to the store due to an illness or disability JRA brings me supplies that I am unable to get on my own
☒ 4 Because I am unable to get to the store due to lack of transportation JRA brings me supplies that I am unable to get on my own

D. What percentage of the toiletries, incontinence supplies, and/or diapers are you able to use from JRA's monthly food delivery?

- ☐ 100% ☐ 75% ☐ 50% ☐ 25%

E. If you receive children's diapers, how long do they last? Please check one:

- ☐ One week ☐ Two weeks ☐ Three weeks ☐ One month ☐ More than one month

F. If you receive incontinence supplies, how long do they last?

- ☐ One week ☐ Two weeks ☐ Three weeks ☐ One month ☐ More than one month

G. Are you receiving incontinence supplies or children's diapers from any other agencies? ☐ Yes ☐ No

If yes, from which organization(s)_____

Feel free to share additional comments below about the services you receive from JRA.

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NO postage is necessary. Thank you for participating.