



Legend

CustomerService Entity (Relation Name)

EmailAddress Attribute (Relation Column Name)

→ Link (Connection)

NationalInsuranceNumber Primary Key

CSRecordID, EmployeeID Composite Key

sNationalInsuranceNumber* Foreign Key

STEP 1 Relational Mapping: Step 1

STEP 3 Relational Mapping: Step 3

STEP 4 Relational Mapping: Step 4

STEP 5 Relational Mapping: Step 5

STEP 7 Relational Mapping: Step 7