

CustomerService						
CSRecordID	EmployeeID	FirstName	MiddleName	LastName	EmailAddress	TelephoneNumber

Student																			
NationalInsuranceNumber	uURRecordID*	uUniversityID_EnrolledTo*	StudentType	MembershipStatus	Gender	FirstName	MiddleName	LastName	EmailAddress	MobileNumber	TelephoneNumber	DateOfBirth	LaneAddress	City	ZipCode	County	EstimatedProgramCompletionDate	pPRecordID*	pPropertyID*

UndergraduateStudent		
UGRecordID	UGStudentID	sNationalInsuranceNumber*

PostgraduateStudent				
PGRecordID	PGStudentID	sNationalInsuranceNumber*	EmployerName	EmployerContactNumber

StudentEmergencyContact										
SECRRecordID	SECID	RelationshipToStudent	FirstName	MiddleName	LastName	LaneAddress	City	ZipCode	County	ContactNumber

University							
URRecordID	UniversityID	Name	TelephoneNumber	EmailAddress	LaneAddress	City	ZipCode

Property																		
PRRecordID	PropertyID	PropertyType	Status	PropertyAreaType	RentAmount	MaxNoTenants	NoOfBathrooms	NoOfBedrooms	NoOfParkingSlots	NoOfFloors	SizeInSquareFeet	OtherFacilities	BuiltDate	LaneAddress	City	ZipCode	County	

PropertyFlat				
PFRecordID	PFPropertyID	pPRecordID*	pPropertyID*	FloorNumber

PropertyTerracedHouse				
PTHRecordID	PTHPropertyID	pPRecordID*	pPropertyID*	Type

PropertyDetachedHouse			
PDHRRecordID	PDHPropertyID	pPRecordID*	pPropertyID*

Payment												
PMRecordID	PaymentID	MonthlyWaterFee	MonthlyElectricityFee	BasicMonthlyRent	MonthlyTax	TotalMonthlyFee	OneTimeDepositFee	INationalInsuranceNumber_AssignedBy*	pPRecordID*	pPropertyID_ChargedTo*	sNationalInsuranceNumber_PaidBy*	

Landlord														
NationalInsuranceNumber	LandlordType	MembershipStatus	FirstName	MiddleName	LastName	EmailAddress	MobileNumber	TelephoneNumber	LandAddress	City	ZipCode	County	csCSRecordID*	csEmployeeID_RegisteredBy*

SinglePropertyLandlord		
SPLRecordID	SPLandlordID	INationalInsuranceNumber*

MultiplePropertyLandlord				
MPLRecordID	MPLandlordID	INationalInsuranceNumber*	NoOfPropertiesOwned	NoOfPropertiesRented

SystemLogin						
SLRecordID	sSystemLoginID	Username	PasswordHash	AccountType	LoginDateTime	LogoutDateTime

ViewingDetail				
VDRecordID	ViewingID	ViewingDateTime	sNationalInsuranceNumber_InvolvedStudents*	INationalInsuranceNumber_AssignedBy*

CustomerService_Manage_SystemLogin					
csCSRecordID*	csEmployeeID_EditedBy*	sSLRecordID*	sSystemLoginID*	Modification	EditDateTime

CustomerService_Manage_Student				
csCSRecordID*	csEmployeeID_EditedBy*	sNationalInsuranceNumber*	Modification	EditDateTime

CustomerService_Manage_Landlord				
csCSRecordID*	csEmployeeID_EditedBy*	INationalInsuranceNumber*	Modification	EditDateTime

CustomerService_Manage_Property				
csCSRecordID*	csEmployeeID_EditedBy*	pPRecordID*	pPropertyID*	Modification

CustomerService_VerifyStudentEnrollment_University				
csCSRecordID*	csEmployeeID_VerifiedBy*	uURRecordID*	uUniversityID*	VerificationDateTime

RequestViewing					
sNationalInsuranceNumber_RequestedBy*	pPRecordID*	pPropertyID*	csCSRecordID*	csEmployeeID*	RequestedDateTime

CustomerService_AlertRequestingView_Landlord			
csCSRecordID*	csEmployeeID_AlertedBy*	INationalInsuranceNumber*	AlertDateTime

ViewingProperty				
sNationalInsuranceNumber*	pPRecordID*	pPropertyID*	saVDRecordID*	saViewingID*

RegisterProperty								
csCSRecordID*	csEmployeeID_RegisteredBy*	INationalInsuranceNumber*	pPRecordID*	pPropertyID*	RPRecordID	RegistrationID	RegistrationFee	RegistrationFeeStatus