receipt

# Product Overview

Commercial briefing for enterprise and regulated teams

Generated 2026-02-10

## What Receipt does

Receipt creates a neutral, file-ready record showing document delivery, access activity, review behavior, and acknowledgement for shared PDFs.

## Why commercial buyers choose it

- Recipient experience is frictionless: one link, no account required.
- Outputs are consistent and export-ready (JSON and PDF evidence packs).
- Platform claims are deliberately restrained for regulated and risk-sensitive workflows.
- Security controls include optional IP capture, password-protected links, and document hashing.
- Scales from individual professionals to multi-workspace teams with role-based controls.

# Core Product Workflow

Receipt follows a simple operational model: Share -> Review -> Acknowledge. Each step contributes observable evidence to a neutral activity record.

### 1. Share

- Upload PDF document
- Generate public link
- Optional email delivery
- Optional password gate
- Optional recipient identity requirement

### 2. Review

- Tracks first/open activity
- Captures max scroll percent
- Captures time on page
- Captures active seconds
- Optionally stores IP and user agent

### 3. Acknowledge

- Recipient submits acknowledgement
- Submission timestamp logged
- Recipient metadata attached
- Record status updates (Pending/Acknowledged)
- Evidence export available immediately

## Evidence fields captured per completion

- submitted_at, acknowledged, recipient name/email (when required)
- max_scroll_percent, time_on_page_seconds, active_seconds
- ip and user_agent (optional capture based on policy)
- document linkage, public ID, and SHA-256 document hash

# Team Operations and Governance

## Workspace Controls

- Workspace-level document catalogue with search by title or public ID
- Role model: owner, admin, member
- Invite workflow via email templates
- Role-change and removal safeguards (including owner-protection rules)
- Workspace slug and branded logo controls
- Custom domain onboarding with DNS TXT verification

## Dashboard Signals

- Counts: documents, pending items, acknowledgements, completions
- Average engagement metrics across recent completions
- Pending queue and recent activity feed for operational follow-up

## Output and Export

- Per-document record view with timeline of recipient completions
- One-click JSON export using schema receipt.evidence.v1
- One-click PDF evidence pack for filing or distribution
- Signed URL retrieval for secure PDF rendering

# Security, Privacy, and Risk Boundaries

Receipt is designed as a focused evidence utility. Its commercial strength is clarity: record observable events accurately and avoid overstated claims.

## Positive controls

- Password-protected public links supported on paid plans
- Rate limiting on password attempts (windowed lockout behavior)
- HMAC-based access token cookie model for protected links
- Optional IP and user-agent capture to meet evidence policy needs
- Document integrity captured via SHA-256 hash
- Role-gated administrative actions for workspace settings and membership

## Explicit product boundaries

- Not an e-signature platform
- Does not verify identity by default
- Does not infer intent, understanding, or legal consent
- No AI interpretation layer in the evidence model
- Designed to sit alongside specialist tools when identity/signature workflows are required

### Commercial implication

For regulated buyers, this boundary-first approach reduces procurement friction and legal ambiguity. Receipt evidences process execution without making unverifiable claims.

# Commercial Packaging and Fit

## Plan structure (current product configuration)

| Plan | Volume | Commercial value |
|---|---|---|
| **Free** | 10 documents total | Core link sharing, delivery/access tracking, basic exports |
| **Personal** | 100 documents / month | Adds password protection and email sending |
| **Pro** | 500 documents / month | Adds saved recipients, templates/defaults, priority support |
| **Team** | 1000 + 200/seat / month | Workspace admin roles, shared defaults, governance controls |
| **Enterprise** | Custom | Procurement, invoicing, tailored governance and support scope |

## Best-fit use cases

- Client care letters and policy updates where evidence of review is needed
- Terms or notice rollouts requiring clean audit trails
- Internal communications where acknowledgement status drives follow-up
- Teams that need practical evidence records without signature-system complexity

## Next commercial step

For enterprise prospects, scope plan, seat model, governance controls, and data handling requirements against your procurement checklist, then run a controlled pilot using one target document workflow.