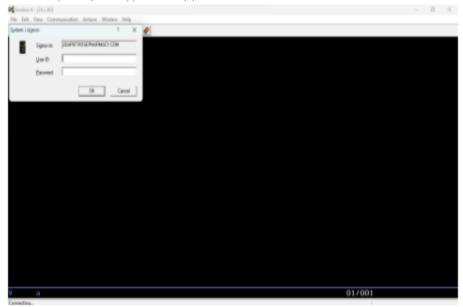
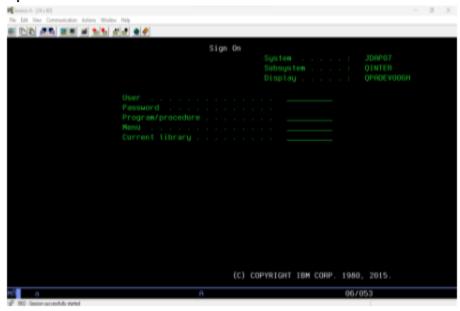
# **Sales Interface Process**

- 1. Purpose
  - 1.1. To have a standard navigational instruction to IT in the Sales Interface Process.
- 2. Scope
  - 2.1. IT and Sales Audit
- 3. Implementing Guidelines
  - **3.1.** Refer accounting manual for detailed policy.
- 4. Navigation Procedures
  - **4.1.** Open JDA MMS application. Enter credentials for USER ID and Password.



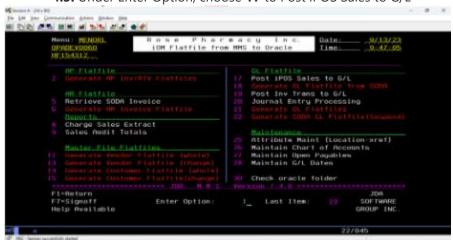
Input User and Password. Press Enter.



- \*System name: JDAP07.ROSEPHARMACY.COM
  - 4.2. Under Environment, input RPI. Press Enter.



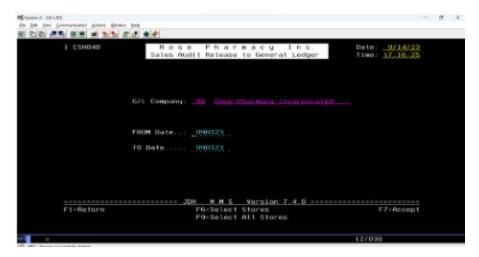
4.3. Under Enter Option, choose 17 to Post iPOS Sales to G/L



Note: Release Sales upon request of Sales Audit team

**4.4.** Fill up the fields for Range of Transaction Dates:

**From**: date of transaction **To**: same date of transaction as the From field

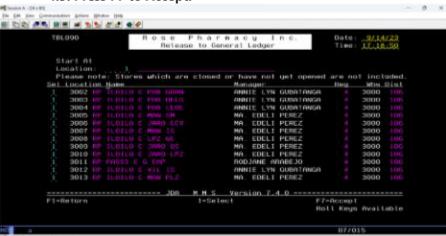


# **Press F9 to Select All Stores.**

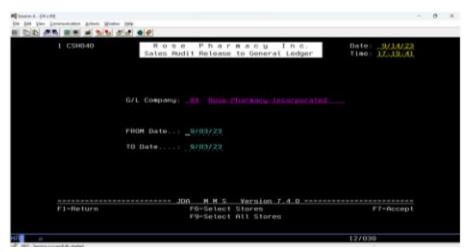
Note: Transaction date is on a per day basis, depending on the accepted sales dates by Sales Audit.

\*No sales can be released if there are no Sales transactions accepted by Sales Audit in JDA.

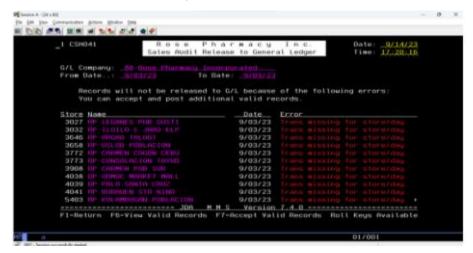
4.5. Press F7 to Accept.



4.6. Press F7.

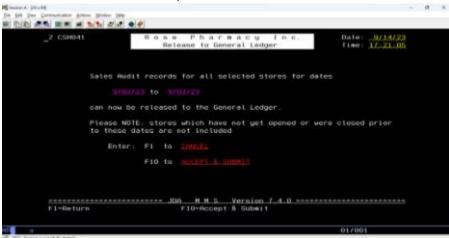


# 4.7. Press F7 to accept valid records.



**Note**: Ensure that error should only be "Trans missing for store/day". If there is a different error, contact Sales Audit team to check. Exit window by pressing F1 and wait for feedback by team before proceeding with sales release process.

4.8. Press F10 to accept & submit.

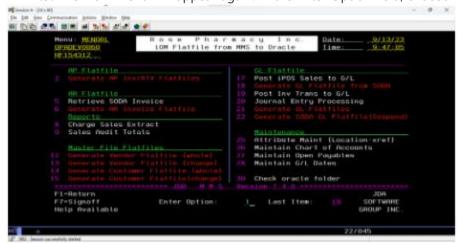


To redirect to Batch Job Submission Message screen:

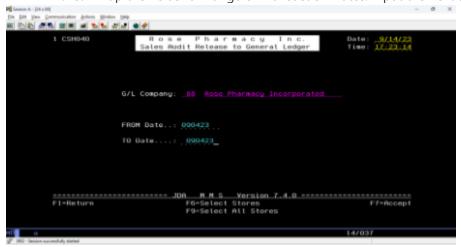


#### Press Enter to clear screen.

**4.9.** The main menu will appear again. In the Enter Option field, choose 17 to Post iPOS Sales to G/L.



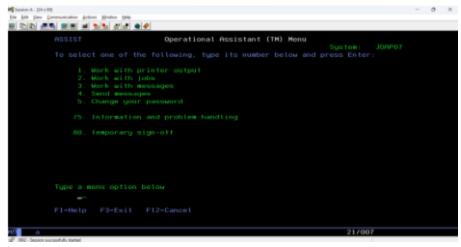
**4.10.** Fill up the fields for Range of Transaction Dates. Input the next accepted sales date.



Repeat the process until you reach the last accepted sales date.

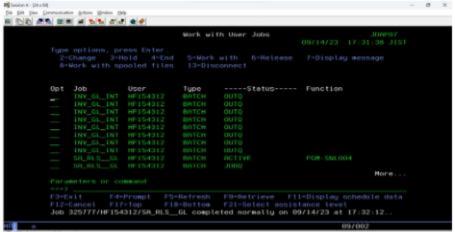
To reiterate, only release sales date that have been accepted by Sales Audit.

**4.11.** To check on the running SA jobs, **press Esc on keyboard.** Redirected to Operational Assistant Menu:



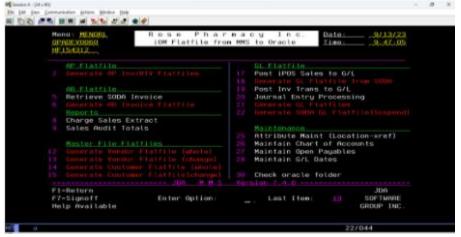
Type in 2 in field. **Press Enter.** 

**4.12.** In the Work with User Jobs screen, check if there is JOBQ in the Status column under SA\_RLS\_GL Job. If all jobs under sales release have the status OUTQ, exit this menu by **pressing F3.** 

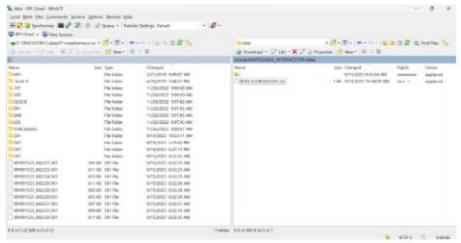


**Note**: JOBQ = ongoing or running job; OUTQ = completed job

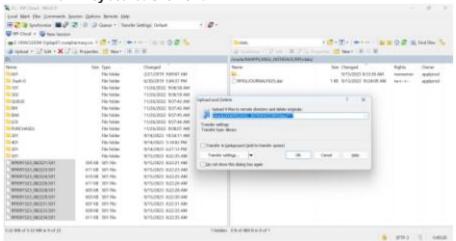
4.13. Since sales release jobs have finished, under Enter Option, choose 21 to Generate GL Flatfiles



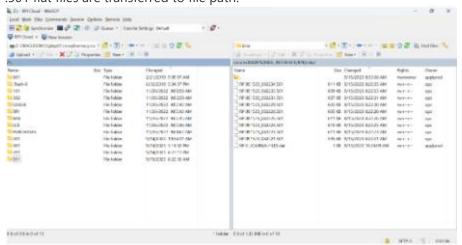
**4.14.** Go to WinSCP and open ORACLEIOM (\\jdap07.rosepharmacy.com) directory to access the generated .501 flat files. Wait for 30 mins before transferring flat file to ensure completeness of data.



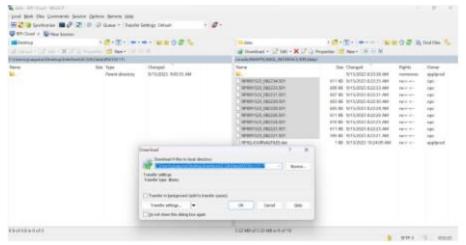
**4.15.** Transfer .501 flat files to file path /oracle/XXAPPS/XXGL\_INTERFACE/RPI/data/ by **clicking F6 in keyboa**rd. **Click OK.** 



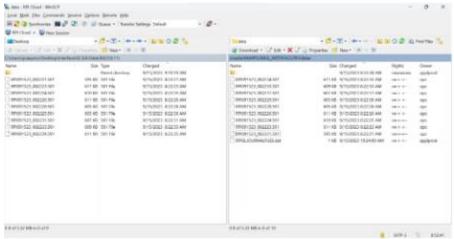
.501 flat files are transferred to file path:



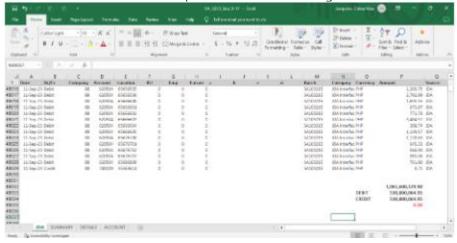
**4.16.** Transfer .501 flat files to local folder by clicking F5 in keyboard. **Click OK**.



.501 flat files have been transferred to local folder:

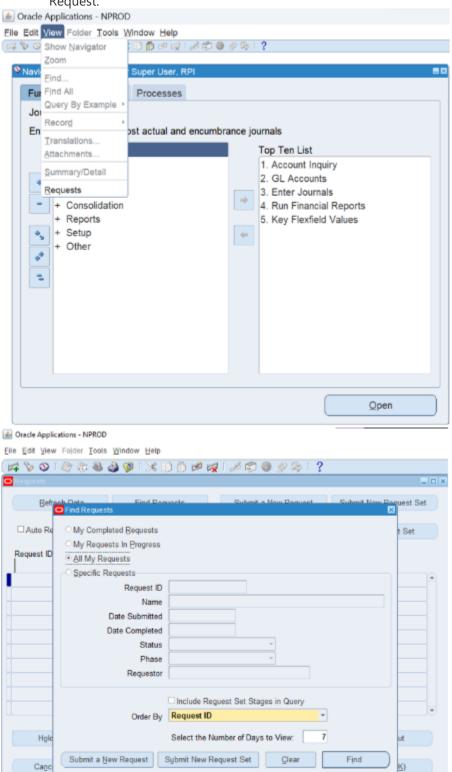


- **4.17.** Prepare a validation file. Copy the contents of the .501 flat files to an Excel file. In the **JDA sheet**, validate file:
  - **4.17.a.** Debit and credit amounts are equal.
  - **4.17.b.** There are no missing accounts. Filter Account, Location. There should be no blanks. If there are blanks, send to GL team for validation so they could provide the GL account combination. Manually add to Excel file and to .501 flat file.
  - 4.17.c. All the posted sales have been generated.

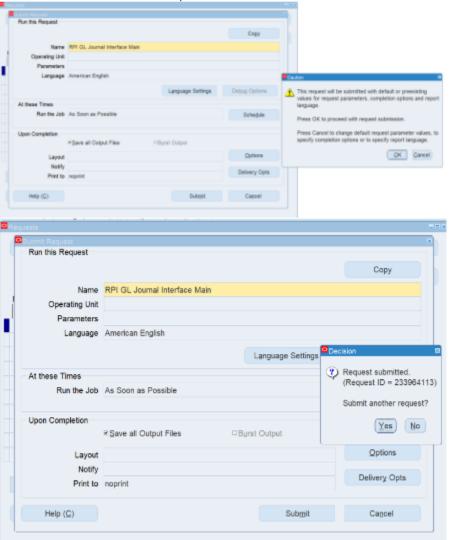


**4.18.** In WinSCP, click the Refresh button.

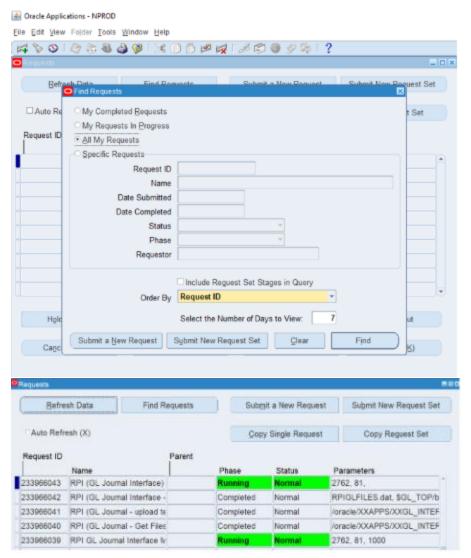
**4.19.** In Oracle, under the General Ledger module, click View, then Requests. Click Submit a New Request.



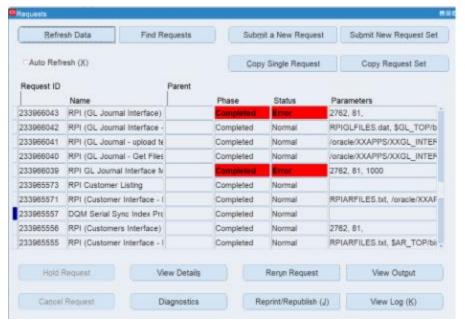
**4.20.** Under Submit Request, type RPI GL Journal Interface Main. Click Submit and OK. Choose No for Submit another request.



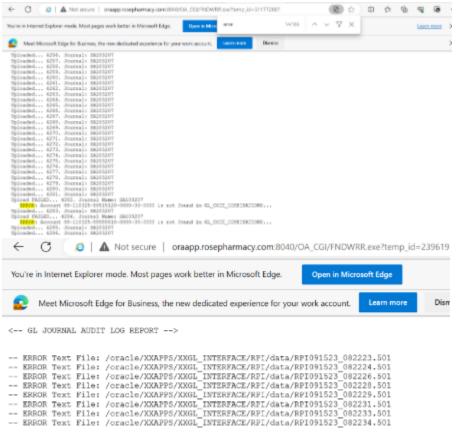
**4.21.** Click Find to view the running request.



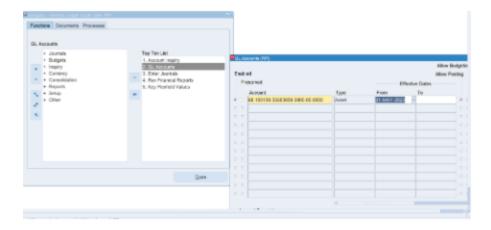
**4.22.** If the request status is Completed - Error, click View Output on the request ID with Completed – Error status.



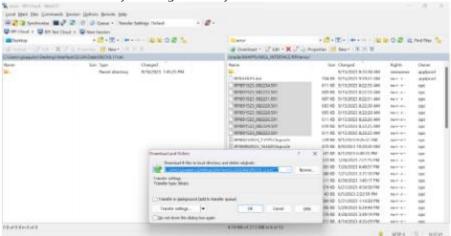
**4.23.** In the browser, check the errors and the flat files that were not uploaded due to these errors.



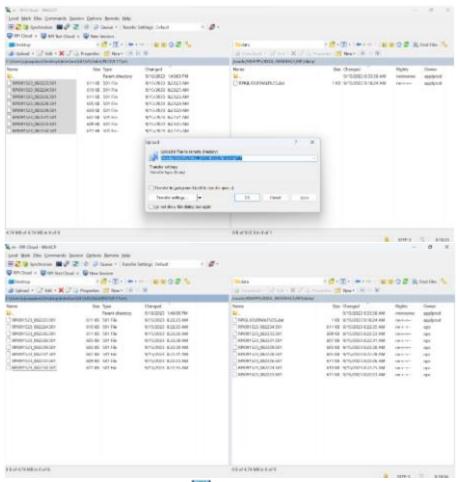
4.24. In Oracle, set up the not existing GL code combinations. Go to GL Accounts.



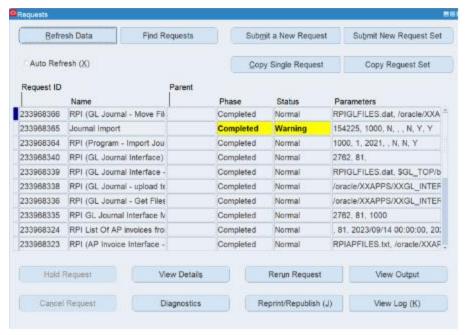
- o If the Account code starts with 1, 2 or 3...
  - It should have an alternate account e.g. 88.110302.35363604.0000.00.0000 > 88.110302.00000000.0000.00000
  - It has an end date. Copy Effective Date From and paste to To field.
  - Click save.
- o If the Account code starts with 4, 5, 6 or 7...
  - It does not have an alternate account. After inputting the Account combination, save.
- **4.25.** In WinSCP, go to file path /oracle/XXAPPS/XXGL\_INTERFACE/RPI/error/ and transfer .501 flat files to local folder by clicking F6 in keyboard. **Click OK.**



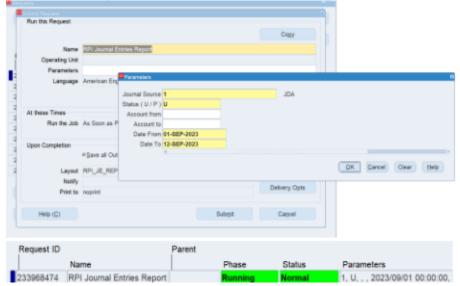
**4.26.** Transfer .501 flat files to file path /oracle/XXAPPS/XXGL\_INTERFACE/RPI/data/ by clicking F5 in keyboard. **Click OK.** 



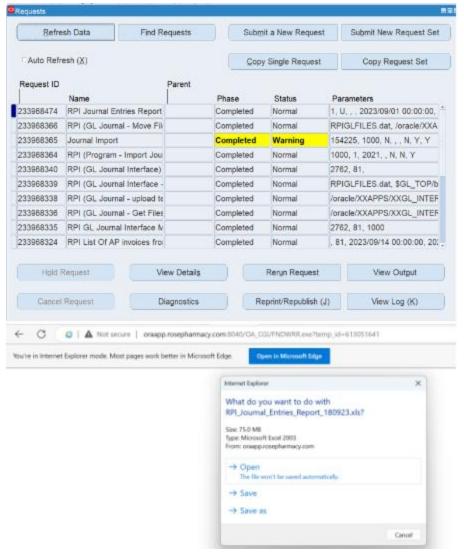
- **4.27.** Click the Refresh button.
- **4.28.** In Oracle, Submit a New Request for RPI GL Journal Interface Main.
- **4.29.** Once the program has finished running (Completed Normal), click Submit a New Request to extract the uploaded data.



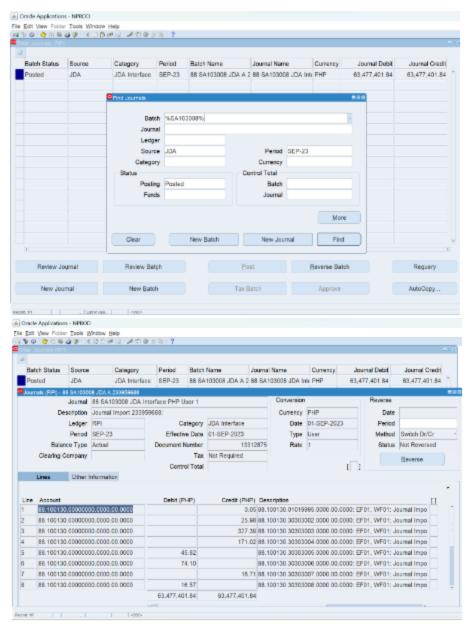
**4.30.** Submit request for RPI Journal Entries Report. Input Journal Source (1), Status (U) and GL date of uploaded data. **Click OK, then Submit.** 



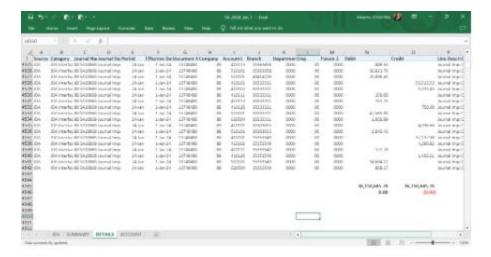
4.31. Click View Output. Redirected to browser, click Open.



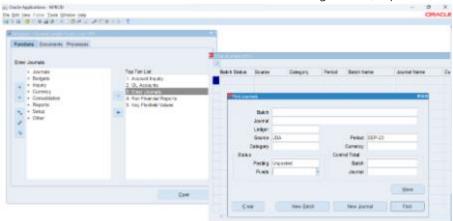
- **4.32.** Check the uploaded data in the report and transfer to the **Details sheet** in the validation file to confirm if the data in the .501 flat files have been completely interfaced.
  - 4.32.a. Debit and credit amounts are equal to the debit and credit amounts in JDA sheet.
  - **4.32.b.** All the posted sales have been uploaded.
  - 4.32.c. Filter Account codes.
- -If the account code starts with 1-3, then the Location and BU/Dept should be zero (0). Line Description should have alternate accounts e.g. "88.110302.35363604.0000.00.0000: EF01, WF01: Journal Import Created"
- \*If the Location and BU/Dept is NOT zero...
  - a. correct the GL code combination in General Ledger Superuser, RPI > GL Accounts
  - b. correct the GL code combination and Line Description in General Ledger Superuser, RPI
- > Enter Journals > Input in Find Journals the GL batch with wrong GL code combination > Find
- > Review Journal > Put cursor in Lines > F11 > Input the wrong GL combination in Account > Ctrl + F11 > Revise Account and Description > Save



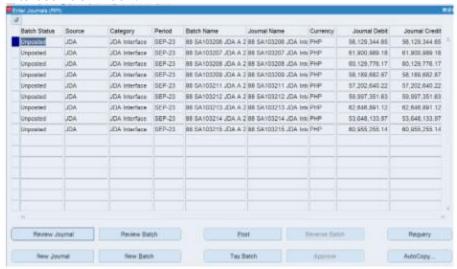
- c. generate RPI Journal Entries Report to validate if the GL code combination and Line Description have been corrected
- -If the account code starts with 4-7, then the Location has 8-digit store location and BU/Dept may or may not have 4-digit department code. Line Description should indicate "Journal Import Created"



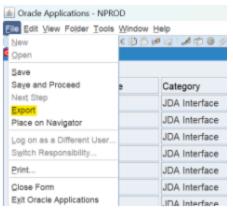
4.33. Go to Enter Journals. Enter Source, Period, Posting status (Unposted). Click Find.



Enter Journals window:



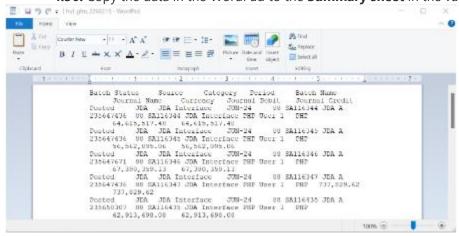
4.34. Click File, then Export.



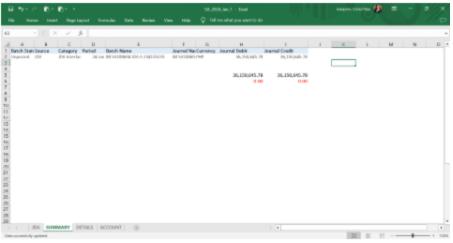
4.35. Go to browser. Click Open.



**4.36.** Copy the data in the WordPad to the **Summary sheet** in the validation file.

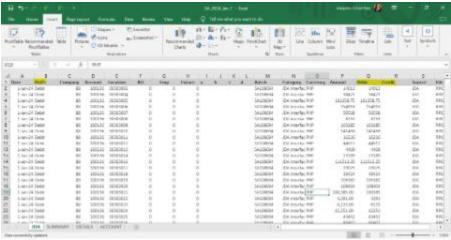


**4.36.a.** Debit and credit amounts are equal to the debit and credit amounts in JDA sheet.

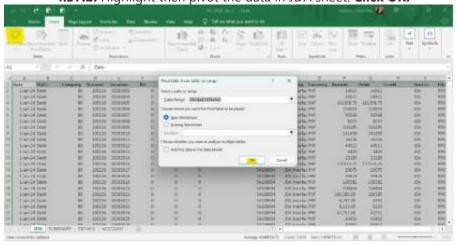


## **4.37.** For the **Account sheet**:

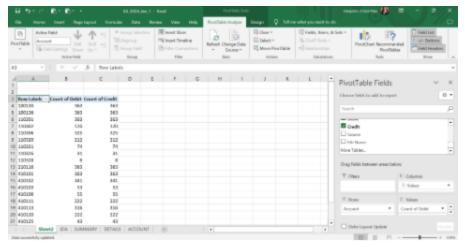
**4.37.a.** Add Debit and Credit columns after the Amount column in JDA sheet.



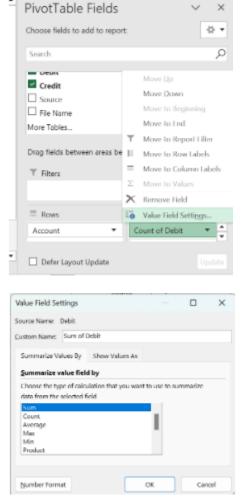
Note: Use IF formula; e.g. for Debit column: =IF(Dr/Cr column data="Debit",Amount data,"")
4.37.b. Highlight then pivot the data in JDA sheet. Click OK.



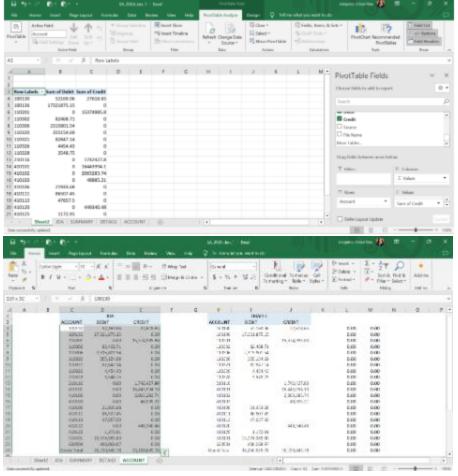
**4.37.c.** In the new sheet, drag Account field to Rows; Debit and Credit fields to Values.



**4.37.d.** Change Count of Debit to Sum. Click Value Field Settings. Choose Sum. Click OK. Repeat for Count of Credit.

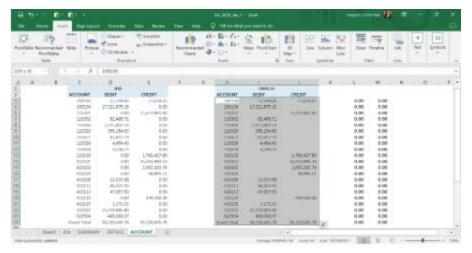


**4.37.e.** Copy the amounts including Total to Account sheet, under JDA.

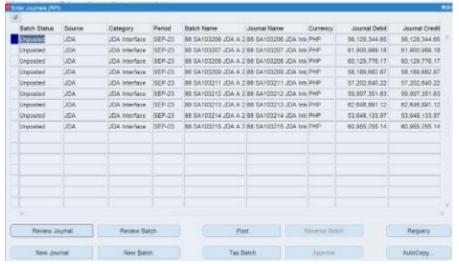


**4.37.f.** Repeat process for Details sheet, to be copied under Oracle in Account sheet. Ensure that the amounts are equal.

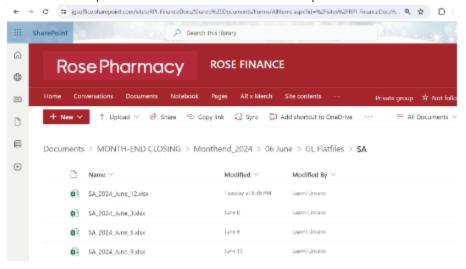




4.38. In Oracle, in the Enter Journals screen, click Post.



**4.39.** Upload validation file to Finance sharepoint.



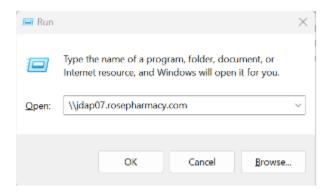
4.40. Send email to Sales Audit team to notify of successful upload.

Re: SALES FOR RELEASE\_Sep 20-25.2023

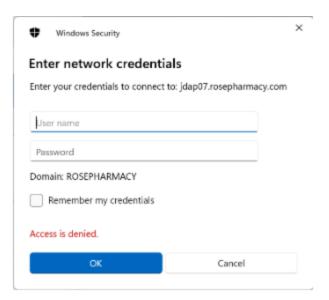


#### 5. Access Permissions

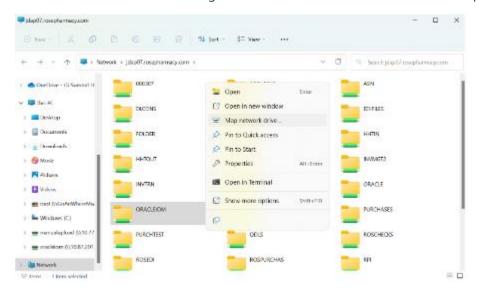
- **5.1.** JDA MMS credentials (user and password) are provided by IT Helpdesk team.
- **5.2.** To access the generated flat files in ORACLEIOM (\\jdap07.rosepharmacy.com) directory, user must map this directory:
  - **5.2.a.** Go to Run
  - **5.2.b.** Input \\jdap07.rosepharmacy.com in field. **Click OK.**



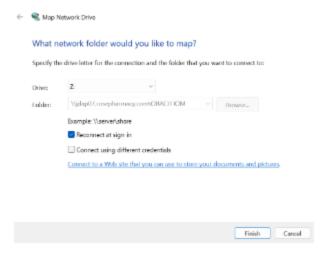
**5.2.c.** Enter JDA credentials then **click OK**.



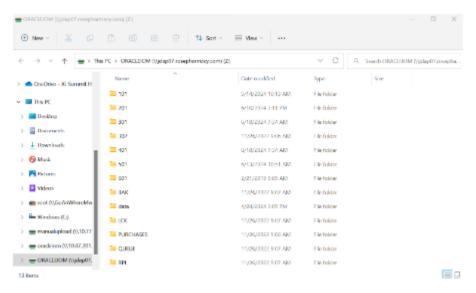
5.2.d. Right click on ORACLEIOM folder then click Map network drive...



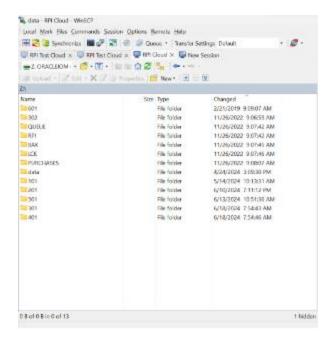
**5.2.e.** Check the details for the drive and folder then click Finish.



**5.2.f.** The OracleIOM folder shall open. Close this window and check WinSCP if the directory can be accessed.



WinSCP:

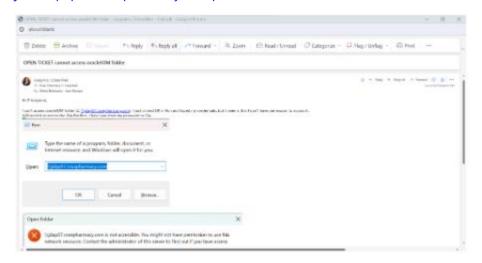


**5.3.** If an error is encountered when trying to access the ORACLEIOM (\\ightragonia) directory, send a ticket to IT Helpdesk.

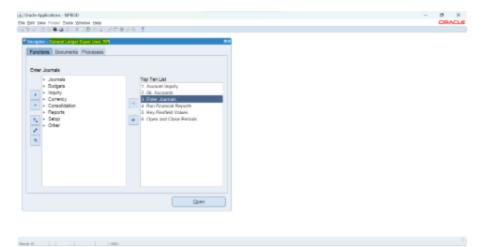
Subject: OPEN TICKET: cannot access oracleIOM folder

To: Rose Pharmacy IT Helpdesk <i thelpdesk@rosepharmacy.com.ph>

**cc**: Shiela Bolotaulo <shiela.bolotaulo@rosepharmacy.com.ph> ; Joan Espepe joan.espepe@rosepharmacy.com.ph



- **5.4.** Oracle credentials (user and password) are provided by IT Oracle Applications team via email.
- **5.5.** User must have access to the General Ledger Super User, RPI responsibility to be able to interface the .501 flat files. This is assigned by IT Oracle Applications team.



## 6. File Structure

**6.1.** .501 flat file

No	Column Name	Description	Data Type	Req?
1	ACCTG_DATE	Accounting Date	Date	Y
2	ACCOUNT_TYPE	"Debit" or "Credit"	VARCHAR2 (10)	Y
3	SEGMENTI	Company	VARCHAR2 (25)	Y
4	SEGMENT2	Account	VARCHAR2 (25)	Y
5	SEGMENT3	Location	VARCHAR2 (25)	Y
6	SEGMENT4	Department	VARCHAR2 (25)	Y
7	SEGMENT5	Employee ID	VARCHAR2 (25)	Y
8	SEGMENT 6	Future	VARCHAR2 (25)	Y
9	SECMENT7	Extra field only	VARCHAR2 (25)	N
10	SEGMENT9	Extra field only	VARCHAR2 (25)	DI.
11	SEGMENTS	Extra field only	VARCHAR2 (25)	N
12	SEGMENT10	Extra field only	VARCHAR2 (25)	N
13	JOURNAL_NAME	Journal Name	VARCHAR2(100)	Y
14	CATEGORY_NAME	Category Name	VARCHAR2(100)	Y
15	CURRENCY CODE	Currency Code	VARCHAR2 (15)	Y
16	AMOUNT	Amount	NUMBER	Y
17	SOURCE_REFERENCE	Source Reference (JDA)	VARCHAR2(100)	Y
18	FILENAME	Text Filename	VARCHAR2(100)	Y

Y = required field

# 7. Schedule

- **7.1.** SA Interface is performed **per sales acceptance by Sales Audit.**
- **7.2.** Generation of .501 flat files is done after sales posting in JDA by IT. IT uploads the .501 flat files the same day. Email notification of successful upload on the same day.

## 8. Troubleshooting

**8.1.** When checking the JDA sheet, if there are blank GL account combinations:

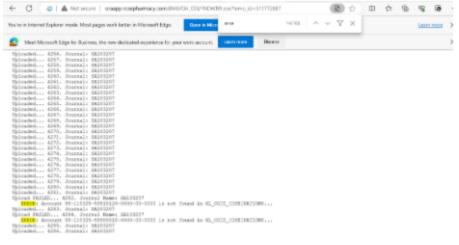


- **8.1.a.** Send to GL team for validation so they could provide the GL account combination.
- **8.1.b.** Go to WinSCP. Open the .501 flat file with the blank account combination, then copy the correct account combination and edit Batch name (should follow the Batch name of the other lines).
  - **8.1.c.** Use the revised flat file when uploading.
- **8.2.** If running the RPI GL Journal Interface Main, the program returns **Completed Error**:

**8.2.a.** Highlight the line with the error, then click View Output.



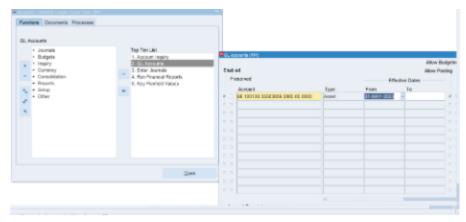
**8.2.b.** Go to browser. The sales transactions with error can be found there.



#### **8.2.c.** Find the errors:

- -by pressing Ctrl + F in keyboard in the page and inputting ERROR
- -or copying the data to an Excel file and filtering ERROR
- 8.2.d. If the error is -
- -ERROR: Account is not found in GL\_CODE\_COMBINATIONS...

Set up the not existing GL code combinations. Go to GL Accounts.



Run the RPI GL Journal Interface Main for these flat files again.

-ERROR: Journal name already exists in main table...

```
Upload FALLED... 1. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 2. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 3. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 4. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 5. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 6. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 7. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
Upload FALLED... 7. Journal Name: SAl16638

ERROR: Journal name already exists in main table...
```

The .501 flat file has already been uploaded. Exclude from the interface. Confirm by searching for the journal name in Enter Journals.

**8.2.e.** For issues like the RPI GL Journal Interface Main taking time to upload (>1 hr) and other technical issues, contact IOM for support by submitting a ticket to iOM Help in https://support.iomphilippines.com/help/135183837 and sending an email to Oracle EBS Support <ebs.support@iomphilippines.com>