

Supplier Interface Process (Trade)

1. Purpose

1.1. To have a standard navigational instruction to IT in the **Supplier Interface Process**.

2. Scope

2.1. IT

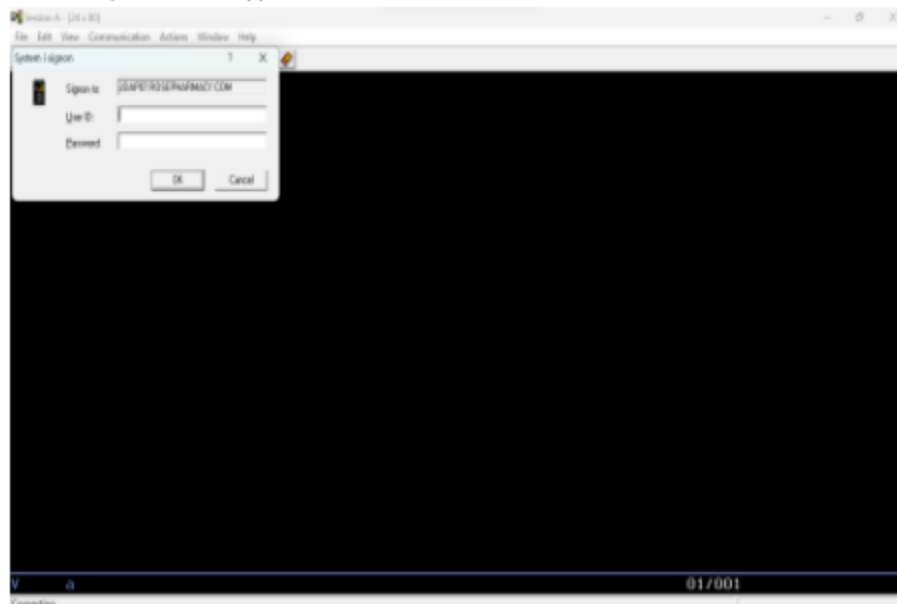
3. Implementing Guidelines

3.1. Refer accounting manual for detailed policy.

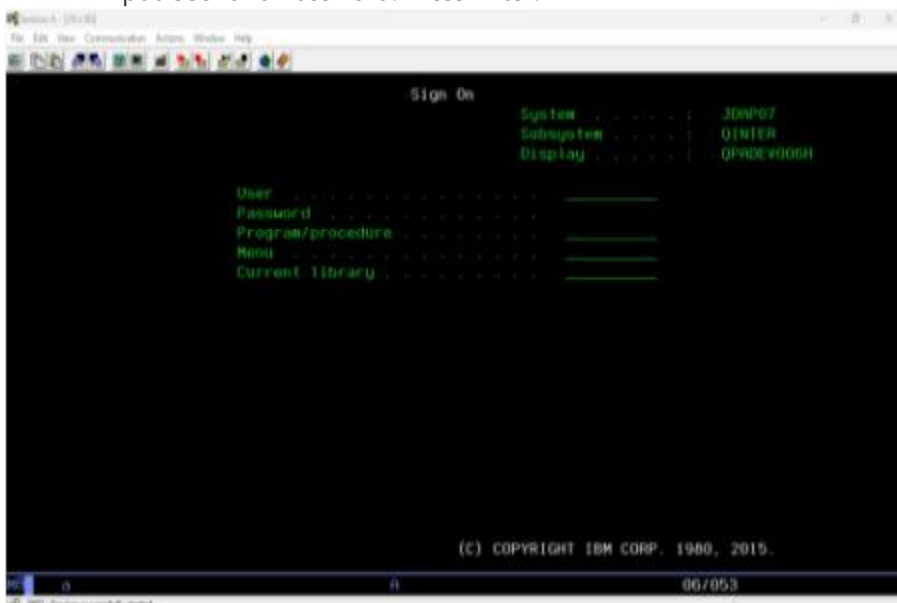
4. Navigation Procedures

VENDOR - TRADE

4.1. Open JDA MMS application. Enter credentials for USER ID and Password.



- Input User and Password. Press Enter.

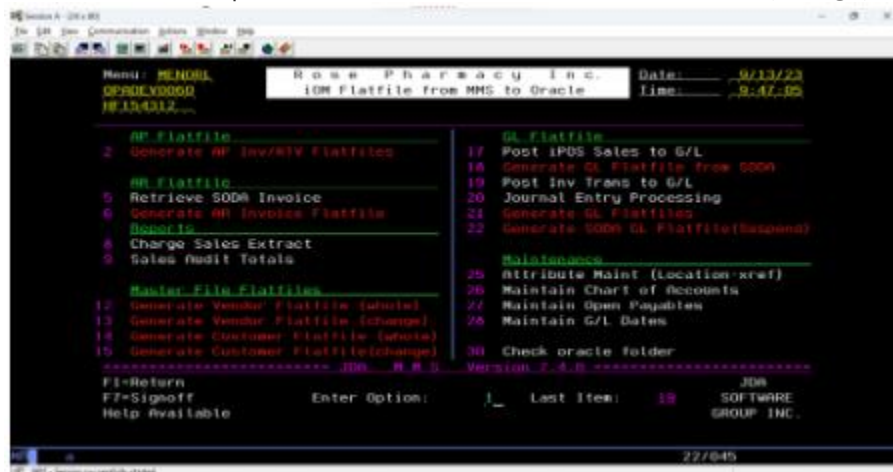


*System name: JDAP07.ROSEPHARMACY.COM

4.2. Under Environment, input RPL. Press Enter.

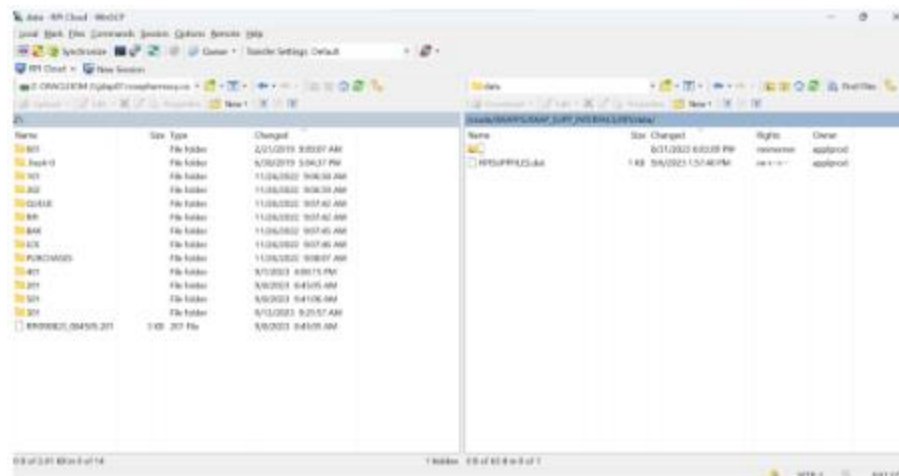


4.3. Under Enter Option, choose 13 to Generate Vendor Flatfile (change)

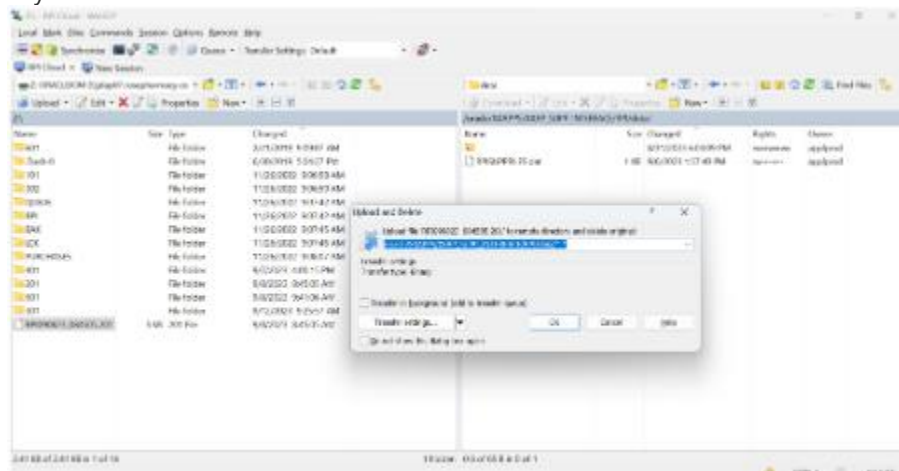


Note: User may opt to use the .201 flat file generated when MFT team creates a new vendor in JDA instead, which can be found in the ORACLEIOM folder.

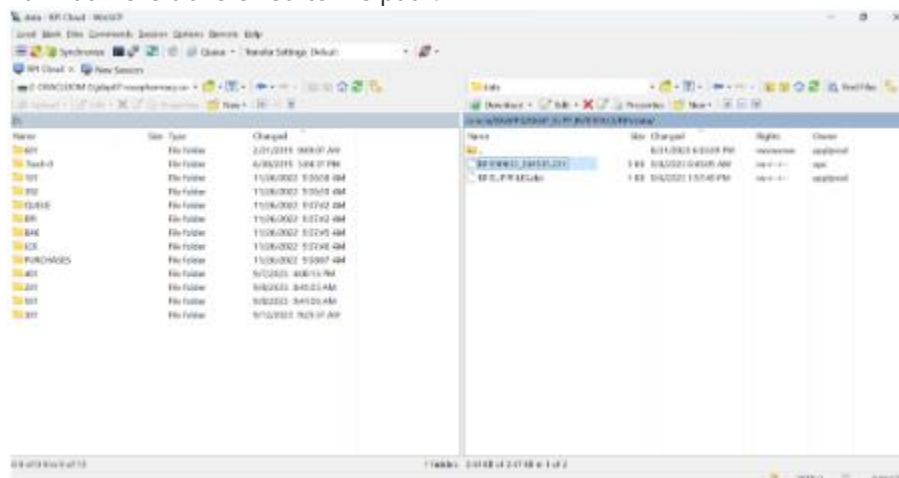
4.4. Go to WinSCP and open ORACLEIOM (\\jdap07.rosepharmacy.com) directory to access the generated .201 flat file. Wait for 30 mins before transferring flat file to ensure completeness of data.



4.5. Transfer .201 flat file to file path /oracle/XXAPPS/XXAP_SUPP_INTERFACE/RPI/data/ by clicking F6 in keyboard. Click OK.



201 flat file is transferred to file path:



4.6. Transfer .201 flat file to local folder by clicking F5 in keyboard. Click OK.

*If vendor is existing, same TIN with new vendor, then inform MFT team of the existing vendor and do not interface or set up the new vendor.

**If vendor is existing, but different TIN with new vendor, then inform MFT team, and ask them to verify with AP team if there are active transactions with the existing vendor. If none, then request for vendor update form from MFT team for deactivation of existing vendor, and then set up the new vendor.

4.7.b. Revise data based on the BIR 2303 -

Refer HDR_SUPPLIER_NAME from BIR 2303's Name of Taxpayer. Remove text like [5803] in HDR_SUPPLIER_NAME. In HDR_SUPPLIER_TYPE, replace TRADE with either CORPORATE or SOLE PROPRIETOR. Supplier code is set by MFT team.

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	HDR_TERMS_NAME	HDR_PAY_DATE Basis Lookup Code	HDR_INVOICE_CURR_CODE
Supplier Name VARCHAR(40)	Supplier Code VARCHAR(30)	Supplier Type VARCHAR(30)	Supplier Payment Terms VARCHAR(30)	Supplier Payment Date - Basis Default = DUE VARCHAR(20)	Supplier Invoice Currency Code VARCHAR(3)
existing should be	AGAINST THE TIDE CORPORATION [5803]	5803	TRADE	200 NET 200 NET	PHP
	AGAINST THE TIDE CORPORATION	5803	CORPORATE		PHP

In HDR_PAYMENT_METHOD_CODE, replace CHECK with BILLS_PAYABLE. For the GL account combination, input 88 (company), 210101 (account code - Trade), 00000000 (location), 0000 (department), 00 (employee), and 0000 (future).

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	HDR_PAYMENT_METHOD_CODE	HDR_ACCTS_PAY_CODE_COMPANY	HDR_ACCTS_PAY_CODE
Supplier Name VARCHAR(40)	Supplier Code VARCHAR(30)	Supplier Type VARCHAR(30)	Supplier Payment Method Code VARCHAR(30)	Supplier Liability Account - Company VARCHAR(30)	Supplier Liability Account VARCHAR(30)
existing should be	AGAINST THE TIDE CORPORATION [5803]	5803	CHECK	88	210101
	AGAINST THE TIDE CORPORATION	5803	BILLS_PAYABLE		

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	HDR_ACCTS_PAY_CODE_LOCATION	HDR_ACCTS_PAY_CODE_DEPARTMENT	HDR_ACCTS_PAY_CODE_FUTURE
Supplier Name VARCHAR(40)	Supplier Code VARCHAR(30)	Supplier Type VARCHAR(30)	By Account - Location - Future VARCHAR(30)	Supplier Liability Account - Department VARCHAR(30)	Supplier Liability Account - Section VARCHAR(30)
existing should be	AGAINST THE TIDE CORPORATION [5803]	5803	00000000	0000	00
	AGAINST THE TIDE CORPORATION	5803			

Change DTL_SITE_CODE from Head Office to HEAD OFFICE. Revise DTL_ADDRESS_LINE1 based on BIR 2303. Move city and postal code to POSTAL_CODE and CITY columns. If there is a comma (,) in the address in the 2303, this serves as reference to break the address from LINE1 to LINE2, etc,

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	HDR_ACCTS_PAY_CODE_LOCATION	DTL_SITE_CODE	DTL_SITE_NAME	DTL_ADDRESS_LINE1	DTL_ADDRESS_LINE2
Supplier Name VARCHAR(40)	Supplier Code VARCHAR(30)	Supplier Type VARCHAR(30)	By Account - Location - Future VARCHAR(30)	Site Code - Legacy Site Flag - Order value location in these columns. This may apply to the VARCHAR(20)	Site Name VARCHAR(30)	Supplier Address Line 1 VARCHAR(255)	Supplier Address Line 2 VARCHAR(255)
existing should be	AGAINST THE TIDE CORPORATION [5803]	5803	00000000	HEAD OFFICE	HEAD OFFICE	HEAD OFFICE	HEAD OFFICE
	AGAINST THE TIDE CORPORATION	5803					

Change DTL_PAYMENT_METHOD_CODE from CHECK to BILLS_PAYABLE.

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	DTL_PAYMENT_METHOD_CODE	DTL_PAYMENT_METHOD_NAME	DTL_PAYMENT_METHOD_ADDRESS
Supplier Name VARCHAR(40)	Supplier Code VARCHAR(30)	Supplier Type VARCHAR(30)	Site Payment Method Code VARCHAR(30)	Site Payment Method Name VARCHAR(30)	Site Payment Method Address VARCHAR(255)
existing should be	AGAINST THE TIDE CORPORATION [5803]	5803	CHECK	CHECK	CHECK
	AGAINST THE TIDE CORPORATION	5803	BILLS_PAYABLE		

Input TIN from BIR 2303 to DTL_TIN and Supplier TIN. For the GL account combination, input 88 (company), 210101 (account code - Trade), 00000000 (location), 0000 (department), 00 (employee), and 0000 (future).

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	DTL_TIN	DTL_ADDRS_RAT_CODE_COMPANY	DTL_ADDRS_RAT_CODE_ACCOUNT	DTL_NOCTS_PRF_C
Supplier Name (MAX 100 CHAR)	Supplier Code (MAX 10 CHAR)	Supplier Type (MAX 10 CHAR)		Supplier Address - Company (MAX 100 CHAR)	Supplier Address - Account (MAX 100 CHAR)	Supplier Profile (MAX 100 CHAR)
existing should be	AGASAT THE TEE CORPORATION (SBS)	5003	TRADER	603-578-718-0000	230221	00000
	AGASAT THE TEE CORPORATION	5003	CORPORATE			

Remove data from DTL2_CONT_FIRST_NAME, DTL2_CONT_MIDDLE_NAME.

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	DTL2_CONT_FIRST_NAME	DTL2_CONT_MIDDLE_NAME	DTL2_CONT_LAST_NAME	DTL2_CONT_PREF	DTL2_CO
Supplier Name (MAX 100 CHAR)	Supplier Code (MAX 10 CHAR)	Supplier Type (MAX 10 CHAR)	State Contact First Name (MAX 40 CHAR)	State Contact Middle Name (MAX 40 CHAR)	State Contact Last Name (MAX 40 CHAR)	State Contact Prefix (MAX 10 CHAR)	State Contact (MAX 10 CHAR)
existing should be	AGASAT THE TEE CORPORATION (SBS)	5003		AGASAT THE TEE CORP			
	AGASAT THE TEE CORPORATION	5003					

Refer DTL_ADDRESS_LINE1 for POSTAL_CODE and CITY. Transfer TIN in STATE to Supplier TIN. For Check Name, refer Trade Name in BIR 2303. Transfer file name from Distribution Set to FILENAME. Copy concatenate formula from previous set ups in the Excel file.

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	POSTAL_CODE (For US Suppliers)	CITY (For US Suppliers)	COUNTRY (For US Suppliers)	STATE (For US Suppliers)
Supplier Name (MAX 100 CHAR)	Supplier Code (MAX 10 CHAR)	Supplier Type (MAX 10 CHAR)	Supplier Postal Code (MAX 10 CHAR)	Supplier City Address (MAX 100 CHAR)	Supplier Country Address (MAX 100 CHAR)	Supplier State Address (MAX 100 CHAR)
existing should be	AGASAT THE TEE CORPORATION (SBS)	5003	TRADER	603-578-718-0000	AGASAT THE TEE CORP	AGASAT THE TEE CORP
	AGASAT THE TEE CORPORATION	5003				

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	STATE (For US Suppliers)	Supplier TIN	Check Name	DTL2_CONT_PREF
Supplier Name (MAX 100 CHAR)	Supplier Code (MAX 10 CHAR)	Supplier Type (MAX 10 CHAR)	Supplier State Address (MAX 100 CHAR)	Supplier TIN (MAX 10 CHAR)	Supplier State Address (MAX 100 CHAR)	Supplier State Address (MAX 100 CHAR)
existing should be	AGASAT THE TEE CORPORATION (SBS)	5003	TRADER	603-578-718-0000	AGASAT THE TEE CORP	AGASAT THE TEE CORP
	AGASAT THE TEE CORPORATION	5003				

HDR_SUPPLIER_NAME	HDR_SUPPLIER_CODE	HDR_SUPPLIER_TYPE	FILENAME
Supplier Name (MAX 100 CHAR)	Supplier Code (MAX 10 CHAR)	Supplier Type (MAX 10 CHAR)	Supplier State Address (MAX 100 CHAR)
existing should be	AGASAT THE TEE CORPORATION (SBS)	5003	TRADER
	AGASAT THE TEE CORPORATION	5003	

4.7.c. For HDR_TERMS_NAME and DTL_TERMS_NAME, refer to Payment Terms in vendor master maintenance form (VMMF). 30 Days = 30D NET; 15 Days = 15D NET; If blank = IMMEDIATE.

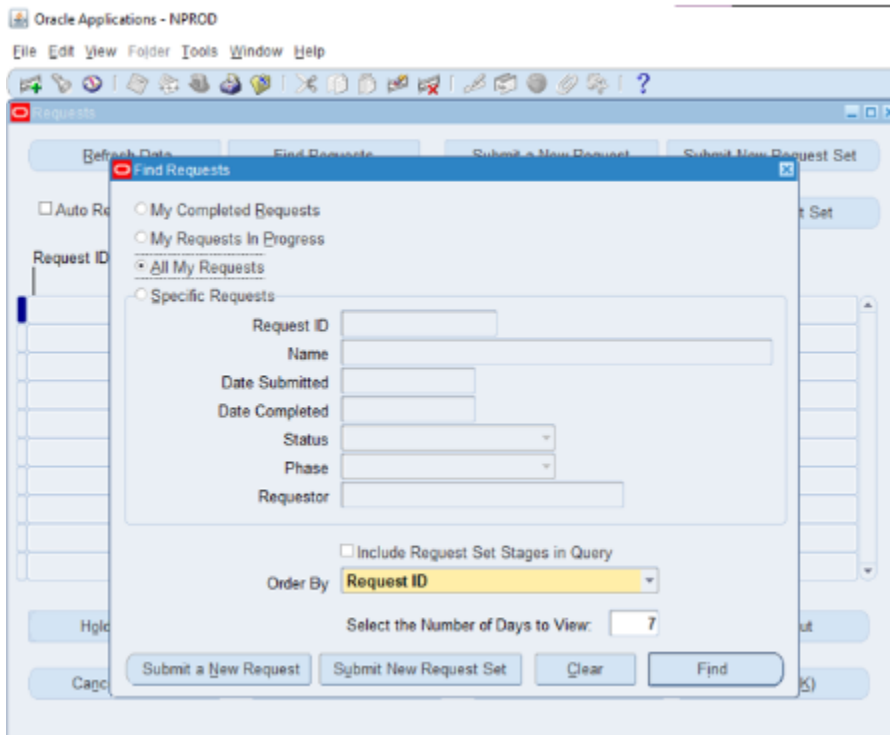
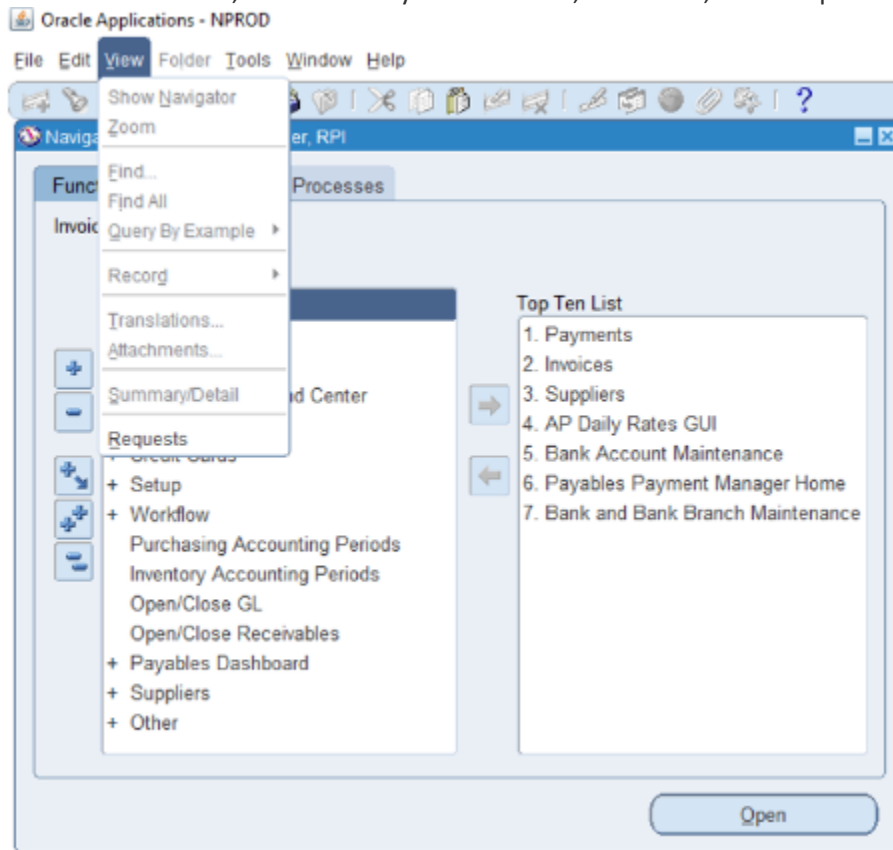
4.7.d. For HDR_VAT_CODE and HDR_AWT_GROUP_NAME, refer to Tax Classification under TAX INFORMATION in vendor master maintenance form (VMMF). If vatiable (IVAT12, IVAT_SERVICES, IVAT_CAPITAL_GOODS, etc), then HDR_AUTO_TAX_CALC_FLAG is Y. If NONVAT, IVAT_SERVICES, NO_TAX_CLASS, or IMPORTATION, then it is N. Same rule followed for DTL columns.

4.7.e. For HDR_AWT_GROUP_NAME, refer to Alphanumeric Tax Code (ATC) in TAX INFORMATION in vendor master maintenance form (VMMF). If business under sole proprietor, then ATC begins with WI; if corporate, then WC. If ATC is WC158, WC160, etc, then HDR_ALLOW_AWT_FLAG is Y. If ATC is NOWTAX or blank, it is N. Same rule followed for DTL columns.

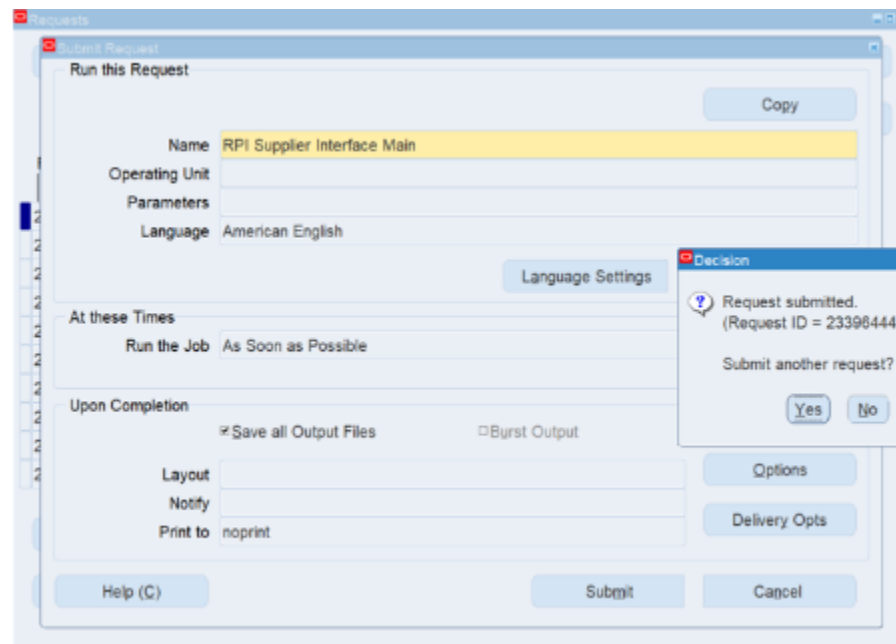
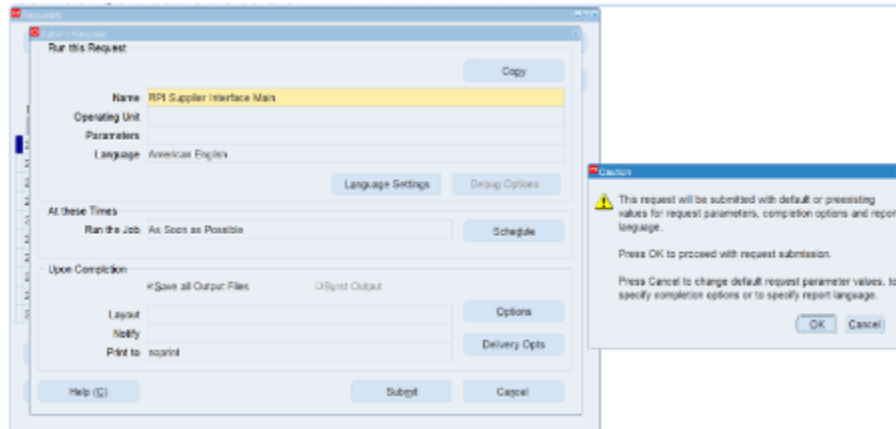
4.8. Copy the concatenated data from the Excel file to the .201 flat file. Save a copy in the local folder. *Ensure that there are no special characters like Ñ, double space (), long dash (—), or space before vertical bar (|).

4.9. In WinSCP, click the Refresh  button.

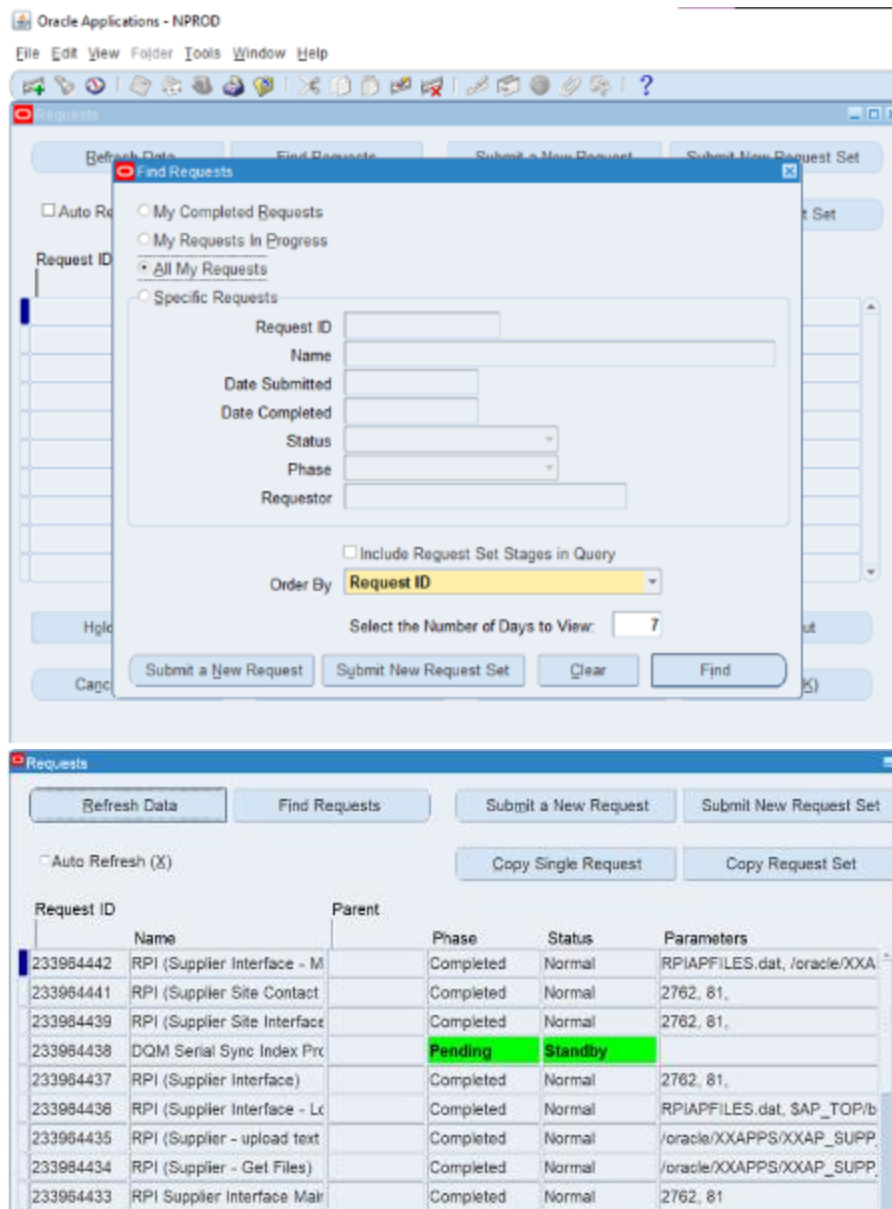
4.10. In Oracle, under the Payables module, click View, then Requests. Click Submit a New Request.



4.11. Under Submit Request, type RPI Supplier Interface Main. Click Submit and OK. Choose No for Submit another request.



4.12. Click Find to view the running request.



4.13. Once the program has finished running (Completed – Normal), click Submit a New Request to extract the uploaded data.

Requests

Refresh Data Find Requests Submit a New Request Submit New Request Set

☐ Auto Refresh (X) Copy Single Request Copy Request Set

Request ID	Name	Parent	Phase	Status	Parameters
233964441	RPI (Supplier Site Contact		Completed	Normal	2762, 81,
233964439	RPI (Supplier Site Interface		Completed	Normal	2762, 81,
233964438	DQM Serial Sync Index Proc		Completed	Normal	
233964437	RPI (Supplier Interface)		Completed	Normal	2762, 81,
233964436	RPI (Supplier Interface - Lc		Completed	Normal	RPIAPFILES.dat, \$AP_TOP/b
233964435	RPI (Supplier - upload text		Completed	Normal	/oracle/XXAPPS/XXAP_SUPP
233964434	RPI (Supplier - Get Files)		Completed	Normal	/oracle/XXAPPS/XXAP_SUPP
233964433	RPI Supplier Interface Main		Completed	Normal	2762, 81
233964411	RPI (AP Invoice Interface -		Completed	Normal	RPIAPFILES.txt, /oracle/XXAF
233964403	Child request 1 (Invoice Va		Completed	Normal	New, . . . 715315, . . . N, 23:

Hold Request View Details Rerun Request View Output

Cancel Request Diagnostics Reprint/Republish (J) View Log (K)

4.14. Submit request for RPI Supplier Listing New. Click OK, then Submit.

Run this Request

Name: RPI Supplier Listing New

Operating Unit:

Parameters:

Language: American English

Language Settings Debug Options

At these Times:

Run the Job: As Soon as Possible

Schedule

Upon Completion:

☒ Save all Output Files ☐ Ignore Output

Layout: RPL_SUP_NEW

Notify:

Print to: reprint

Options Delivery Opt

Help (G) Submit Cancel

Caution

This request will be submitted with default or preexisting values for request parameters, completion options and report language.

Press OK to proceed with request submission.

Press Cancel to change default request parameter values, to specify completion options or to specify report language.

OK Cancel

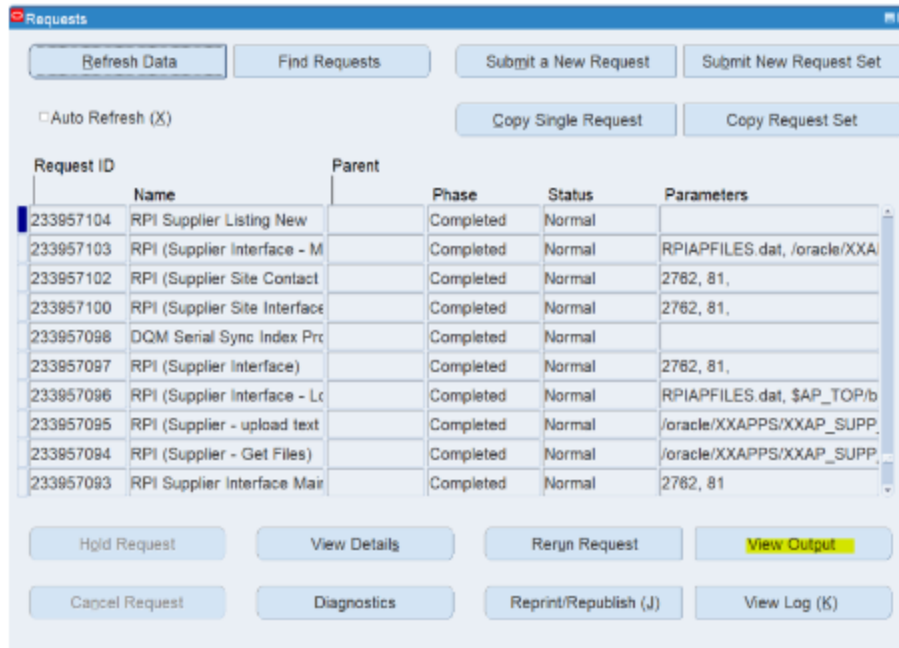
Requests

Refresh Data Find Requests Submit a New Request Submit New Request Set

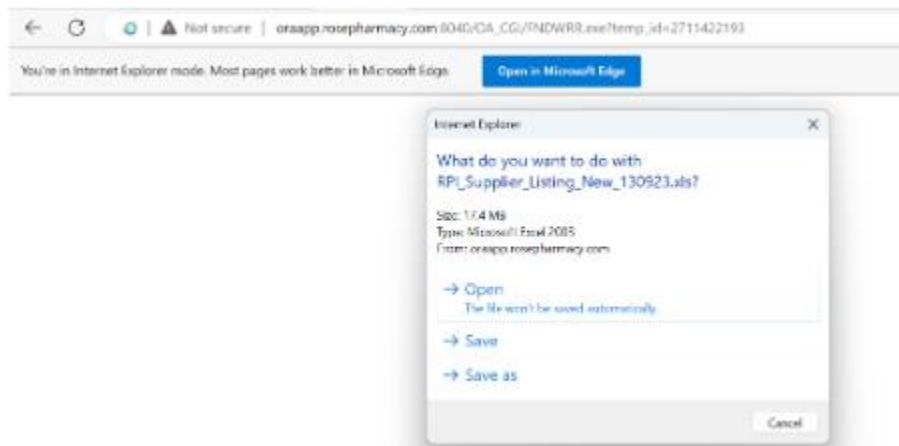
☐ Auto Refresh (X) Copy Single Request Copy Request Set

Request ID	Name	Parent	Phase	Status	Parameters
233964449	RPI Supplier Listing New		Pending	Normal	

4.15. Click View Output.

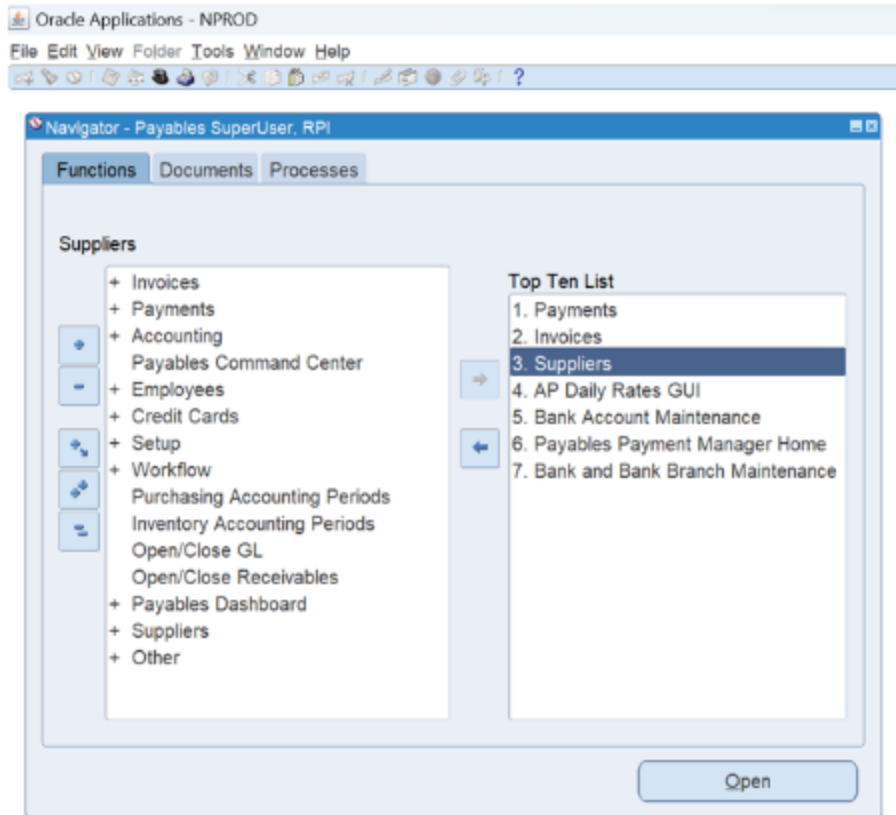


Redirected to browser, click Open.

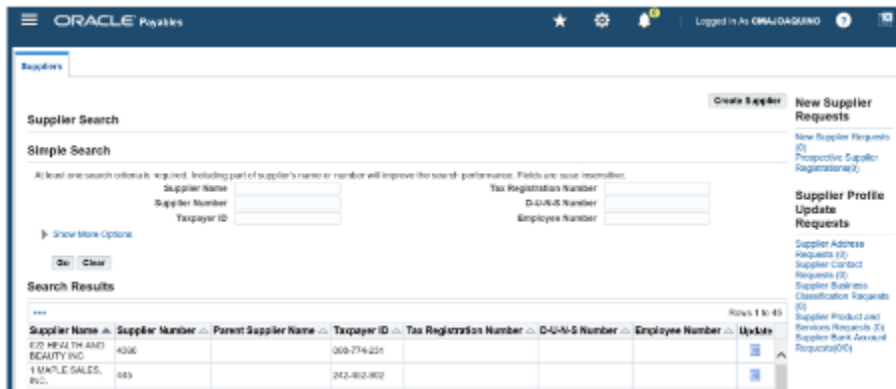


4.16. Check if the vendor can be found in the report.

4.17. In Oracle, go to Suppliers. Click Open.

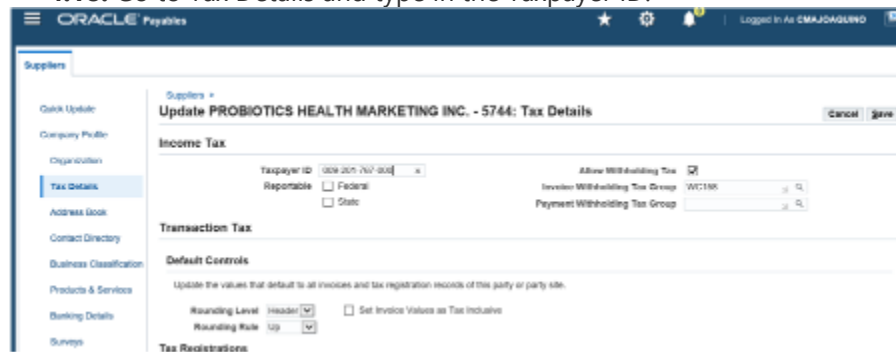


To redirect to browser:

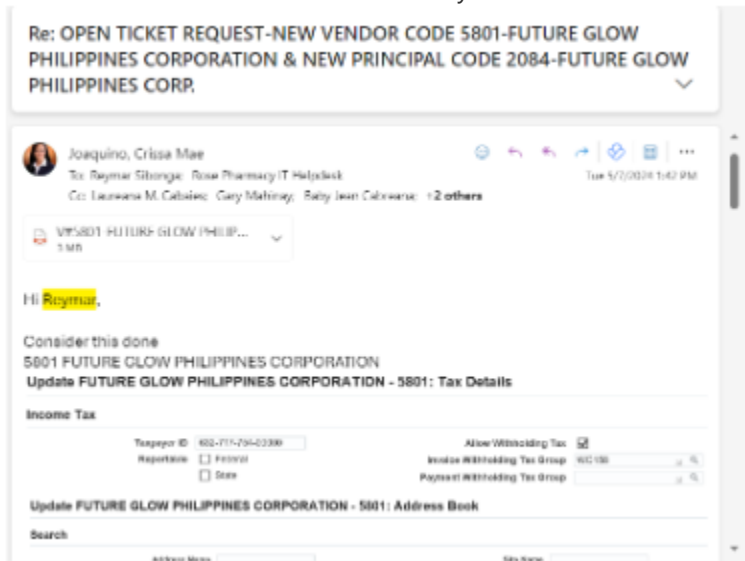


Enter vendor number under Supplier Number field.

4.18. Go to Tax Details and type in the Taxpayer ID.



4.19. Send email to MFT team to notify of successful vendor set up.



Note: MFT team sends vendor set up request via open ticket. Reply to ticket to notify team.

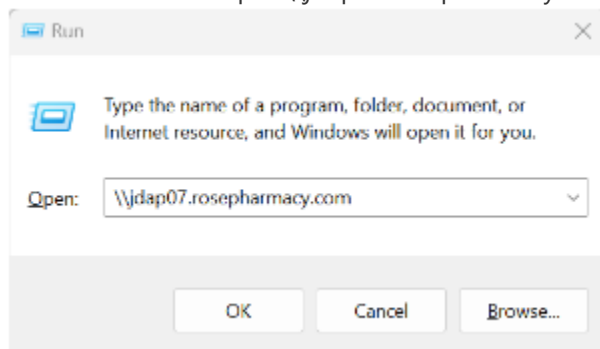
5. Access Permissions

5.1. JDA MMS credentials (user and password) are provided by IT Helpdesk team.

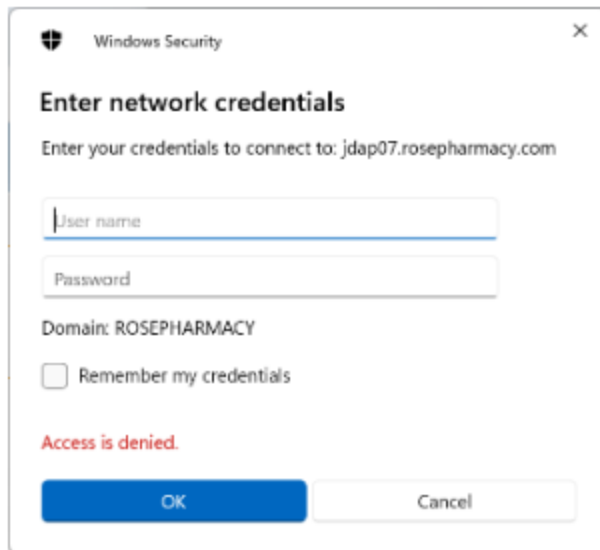
5.2. To access the generated flat files in ORACLEIOM ([\\jdap07.rosepharmacy.com](https://jdap07.rosepharmacy.com)) directory, user must map this directory:

5.2.a. Go to Run

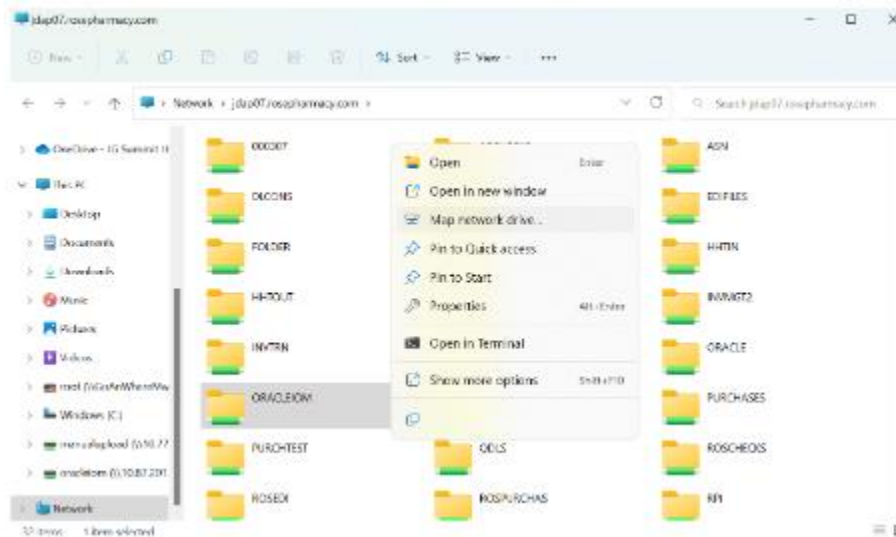
5.2.b. Input `\\jdap07.rosepharmacy.com` in field. Click OK.



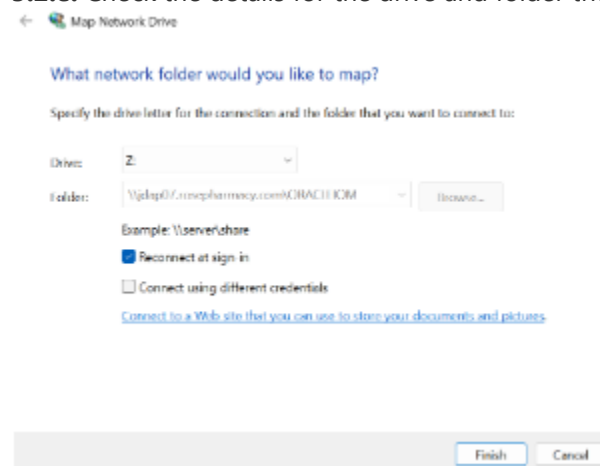
5.2.c. Enter JDA credentials then click OK.



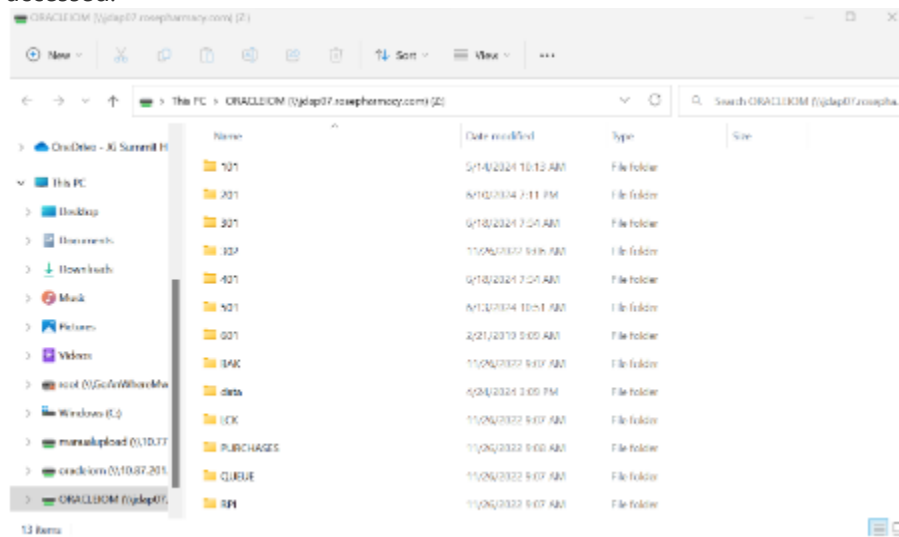
5.2.d. Right click on ORACLEIOM folder then click Map network drive...



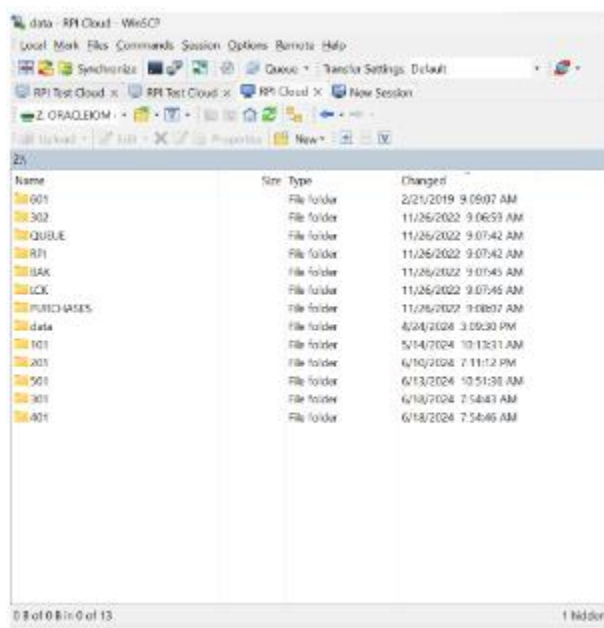
5.2.e. Check the details for the drive and folder then click Finish.



5.2.f. The OracleIOM folder shall open. Close this window and check WinSCP if the directory can be accessed.



WinSCP:

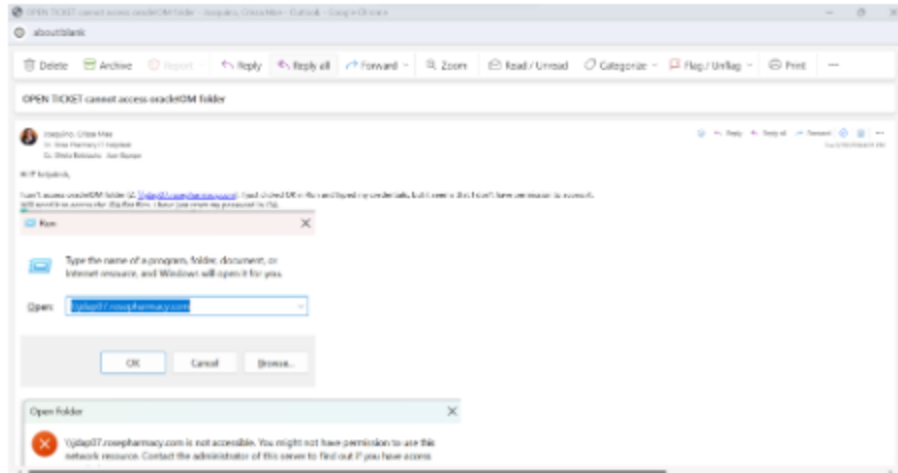


5.3. If an error is encountered when trying to access the ORACLEIOM (\\jdap07.rosepharmacy.com) directory, send a ticket to IT Helpdesk.

Subject: OPEN TICKET: cannot access oracleIOM folder

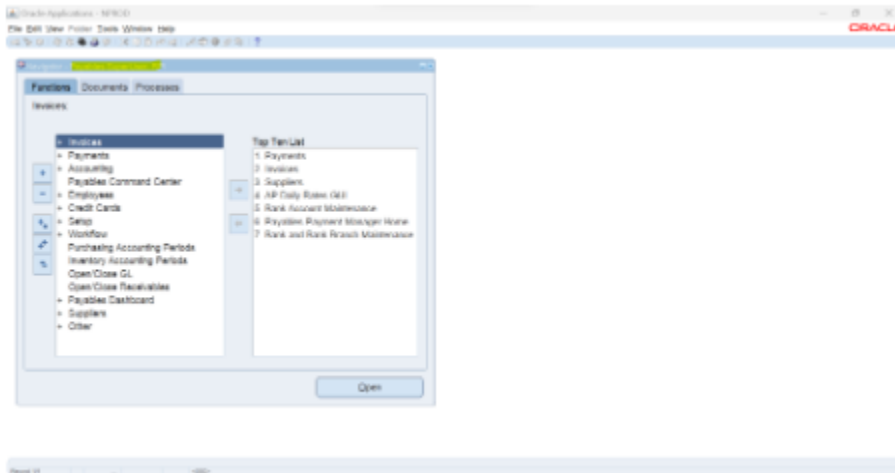
To: Rose Pharmacy IT Helpdesk <ithelpdesk@rosepharmacy.com.ph>

cc: Shiela Bolotaulo <shiela.bolotaulo@rosepharmacy.com.ph> ; Joan Espepe <joan.espepe@rosepharmacy.com.ph>



5.4. Oracle credentials (user and password) are provided by IT - Oracle Applications team via email.

5.5. User must have access to the Payables SuperUser, RPI responsibility to be able to interface the .201 flat files. This is assigned by IT - Oracle Applications team.



6. File Structure

6.1. .201 flat file

No	Column Name	Description	Data Type	Req?
1	HDR_SUPPLIER_NAME	Supplier Name	VARCHAR(240)	Y
2	HDR_SUPPLIER_CODE	Supplier Code	VARCHAR(30)	Y
3	HDR_SUPPLIER_TYPE	Supplier Type	VARCHAR(30)	Y
4	HDR_TERMS_NAME	Supplier Payment Terms	VARCHAR(50)	Y
5	HDR_PAY_DATE_BASIS_LOOKUP_CODE	Supplier Payment Date - Basis. Default = "DUE"	VARCHAR(25)	N
6	HDR_INVOICE_CURR_CODE	Supplier Invoice Currency Code	VARCHAR(15)	Y
7	HDR_PAYMENT_CURR_CODE	Supplier Payment Invoice Code	VARCHAR(15)	Y
8	HDR_VAT_CODE	Supplier VAT Code	VARCHAR(15)	Y
9	HDR_TERMS_DATE_BASIS	Supplier Terms Date Basis Options: Invoice Date, System Date, Goods Received Date)	VARCHAR(25)	N
10	HDR_AUTO_TAX_CALC_FLAG	Supplier Auto Tax Calculate Flag	VARCHAR(1)	Y
11	HDR_AMOUNT_INCLUDES_TAX_FLAG	Supplier Invoice Include Tax Flag	VARCHAR(1)	N
12	HDR_ALLOW_AWT_FLAG	Supplier Allow AWT Flag	VARCHAR(1)	Y
13	HDR_AWT_GROUP_NAME	Supplier AWT Group Name. (withholding tax code)	VARCHAR(25)	N
14	HDR_PAYMENT_METHOD_CODE	Supplier Payment Method Code	VARCHAR(30)	Y
15	HDR_ACCTS_PAY_CODE_COMPANY	Supplier Liability Account - Company	VARCHAR(30)	N
16	HDR_ACCTS_PAY_CODE_ACCOUNT	Supplier Liability Account - Account	VARCHAR(30)	N
17	HDR_ACCTS_PAY_CODE_LOCATION	Supplier Liability Account - Location (Includes Region, District and Store)	VARCHAR(30)	N
18	HDR_ACCTS_PAY_CODE_DEPARTMENT	Supplier Liability Account - Department	VARCHAR(15)	N
19	HDR_ACCTS_PAY_CODE_FUTURE	Supplier Liability Account - Section	VARCHAR(1)	N
20	HDR_ACCTS_PAY_CODE_FUTURE	Supplier Liability Account - Future	VARCHAR(240)	N
21	DTL_SITE_CODE	Unique Supplier Site Code = 'Head Office' or 'HO'	VARCHAR(240)	Y
22	DTL_PAY_SITE_FLAG	Pay Site Flag - Default value 'N'	VARCHAR(240)	Y
23	DTL_ADDRESS_LINE1	Enter the address for your customer in these columns. You can enter up to three lines of an address.	VARCHAR(25)	Y
24	DTL_ADDRESS_LINE2		VARCHAR(10)	N
25	DTL_ADDRESS_LINE3		VARCHAR(20)	N
26	DTL_COUNTRY	Site Country	VARCHAR(10)	Y
27	DTL_PHONE_AREA_CODE	Site Phone Area Code	VARCHAR(20)	N
28	DTL_PHONE_NUMBER	Site Phone Number	VARCHAR(25)	N
29	DTL_FAX_AREA_CODE	Site Fax Area Code	VARCHAR(20)	N
30	DTL_FAX_NUMBER	Site Fax Number	VARCHAR(50)	N
31	DTL_TERMS_DATE_BASIS	Site Terms Date Basis	VARCHAR(25)	N
32	DTL_VAT_CODE	Site VAT Code	VARCHAR(15)	Y
33	DTL_TERMS_NAME	Site Terms Name	VARCHAR(15)	Y
34	DTL_PAY_DATE_BASIS_LOOKUP_CODE	Site Payment Date Basis. Default = "DUE"	VARCHAR(25)	N
35	DTL_INVOICE_CURR_CODE	Site Invoice Currency Code	VARCHAR(15)	Y
36	DTL_PAYMENT_CURR_CODE	Site Payment Invoice Code	VARCHAR(15)	Y
37	DTL_AUTO_TAX_CALC_FLAG	Site Auto Tax Calculate Flag	VARCHAR(30)	N
38	DTL_AMOUNT_INCLUDES_TAX_FLAG	Site Invoice Include Tax Flag	VARCHAR(1)	N
39	DTL_PRIMARY_PAY_SITE_FLAG	Site Primary Pay Site Flag	VARCHAR(25)	N
40	DTL_PAYMENT_METHOD_CODE	Site Payment Method Code	VARCHAR(2000)	Y
41	DTL_ALLOW_AWT_FLAG	Site Allow AWT Flag	VARCHAR(30)	Y
42	DTL_AWT_GROUP_NAME	Site AWT Group Name	VARCHAR(30)	N
43	DTL_EMAIL_ADDRESS	Site Email Address	VARCHAR(30)	N
44	DTL_TIN			
45	DTL_ACCTS_PAY_CODE_COMPANY	Supplier Liability Account - Company	VARCHAR(30)	N
46	DTL_ACCTS_PAY_CODE_ACCOUNT	Supplier Liability Account - Account	VARCHAR(30)	N
47	DTL_ACCTS_PAY_CODE_LOCATION	Supplier Liability Account - Location	VARCHAR(30)	N
48	DTL_ACCTS_PAY_CODE_DEPARTMENT	Supplier Liability Account - Department	VARCHAR(15)	N
49	DTL_ACCTS_PAY_CODE_FUTURE	Supplier Liability Account - Section	VARCHAR(15)	N
50	DTL_ACCTS_PAY_CODE_FUTURE	Supplier Liability Account - Future	VARCHAR(20)	N
51	DTL3_CONTACT_FIRST_NAME	Site Contact First Name	VARCHAR(15)	Y
52	DTL3_CONTACT_MIDDLE_NAME	Site Contact Middle Name	VARCHAR(30)	Y
53	DTL3_CONTACT_LAST_NAME	Site Contact Last Name	VARCHAR(15)	Y
54	DTL3_CONTACT_PREFIX	Site Contact Prefix	VARCHAR(20)	N
55	DTL3_CONTACT_TITLE	Site Contact Title	VARCHAR(10)	N
56	DTL3_CONTACT_PHONE_AREA_CODE	Site Contact Phone Area Code	VARCHAR(20)	N
57	DTL3_CONTACT_PHONE_NUMBER	Site Contact Phone Number	VARCHAR(50)	N
58	DTL3_CONTACT_FAX_AREA_CODE	Site Contact Fax Area Code	VARCHAR(50)	N
59	DTL3_CONTACT_FAX_NUMBER	Site Contact Fax Number	VARCHAR(50)	N
60	POSTAL_CODE (For US Suppliers)	Supplier Postal Code	VARCHAR (50)	N
61	CITY (For US Suppliers)	Supplier City Address	VARCHAR	N
62	COUNTY (For US Suppliers)	Supplier County Address	VARCHAR (100)	N
63	STATE (For US Suppliers)	Supplier State Address	VARCHAR (30)	N
64	Supplier TIN	Supplier TIN	VARCHAR(100)	Y
65	Check Name	Check Name/Payee Name		N
66	Distribution Set	For fixed recurring entries		N
67	FILENAME	This column will identify the grouping of data or source text file of data.		Y

Y = required field

7. Schedule

7.1. Supplier Interface is performed **per request (open ticket)**.

7.2. Generation of .201 flat files is done after receiving ticket from MFT team. IT uploads the .201 flat files. Email notification of successful upload on the same day. SLA = P3 (turnaround time = within 3 days)

8. Troubleshooting

8.1. For issues like the RPI Supplier Interface Main taking time to upload (>1 hr) and other technical issues, contact IOM for support by submitting a ticket to iOM Help in <https://support.iomphilippines.com/help/135183837> and sending an email to Oracle EBS Support <ebs.support@iomphilippines.com>

