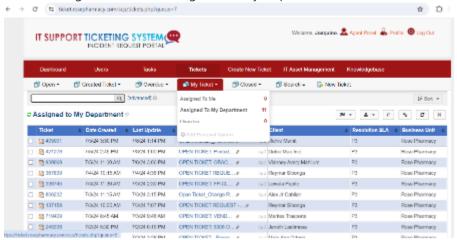
Check upload

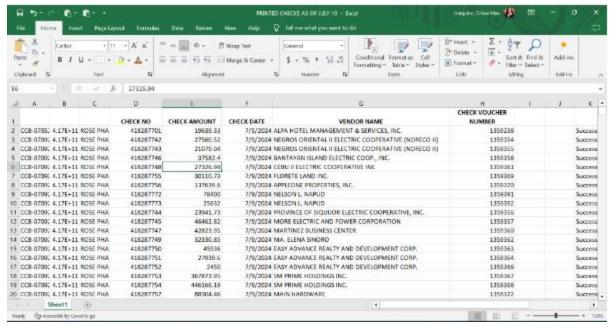
- 1. Purpose
 - **1.1.** To have a standard navigational instruction to IT in the ticketing for **Check Upload**.
- 2. Scope
 - 2.1. IT users
- 3. Implementing Guidelines
 - **3.1.** Refer manual for detailed policy.
- 4. Navigation Procedures
 - **4.1.** Go to IT Support Ticketing System Incident Request Portal for IT agents. Go to My Ticket > Assigned To Me or Assigned To My Department.



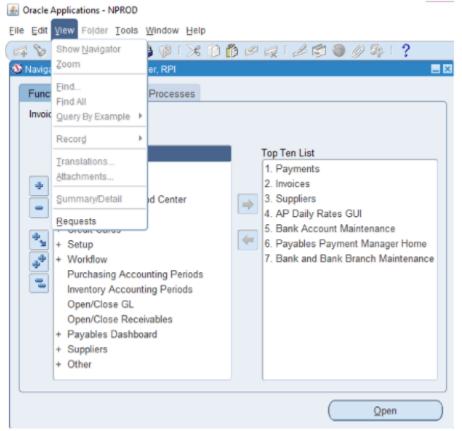
4.2. Treasury sends an open ticket to IT Helpdesk with the Excel file with the checks for updating. Click Ticket number or Incident Description to open this ticket.

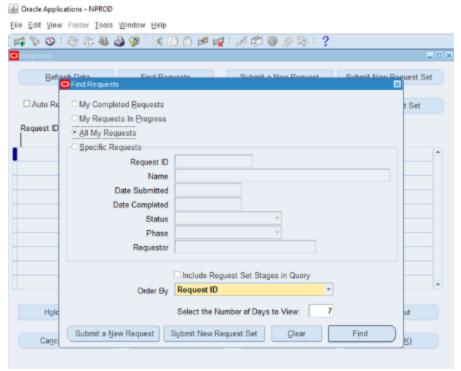


4.3. Open Excel file.

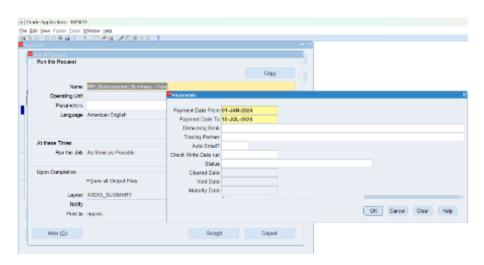


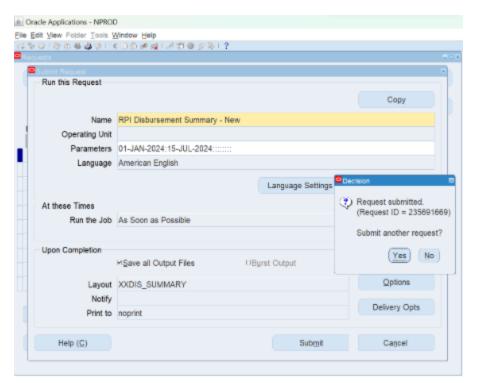
4.4. In Oracle, go to Payables SuperUser, RPI. Click View, then Requests. Click Submit a New Request.





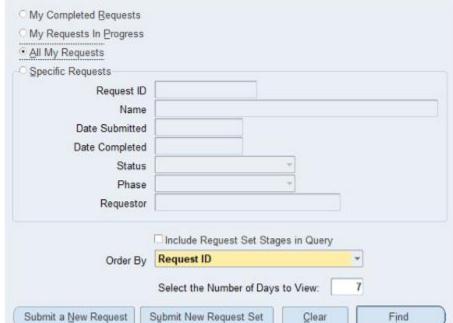
4.5. Under Submit Request, type RPI Disbursement Summary - New. Input Payment Date From - start date of report Payment Date To - end date of report Click OK.



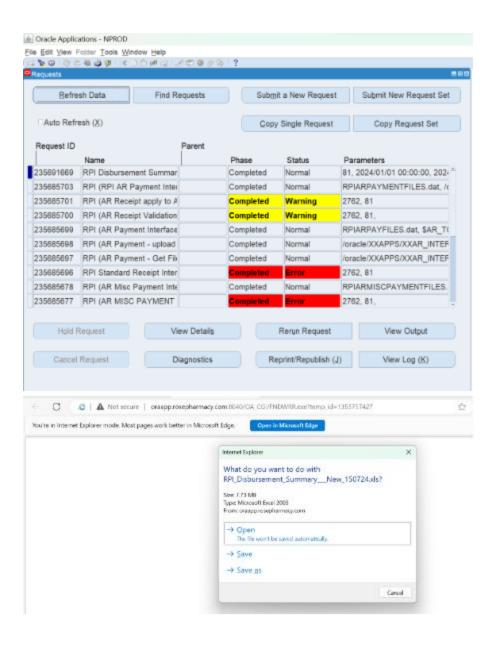


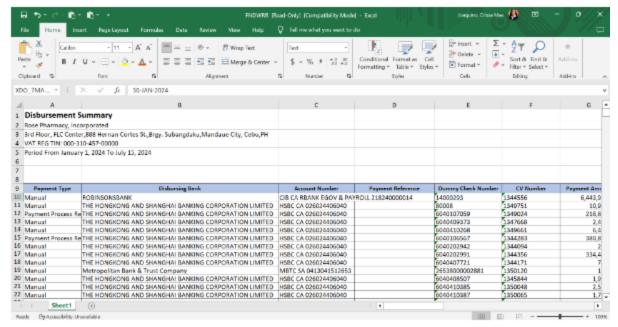
Click Submit. Choose No for Submit another request.

4.6. Click Find to view the running request. Find Requests My Completed Requests

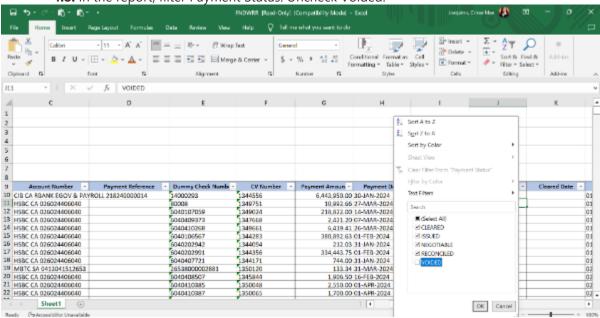


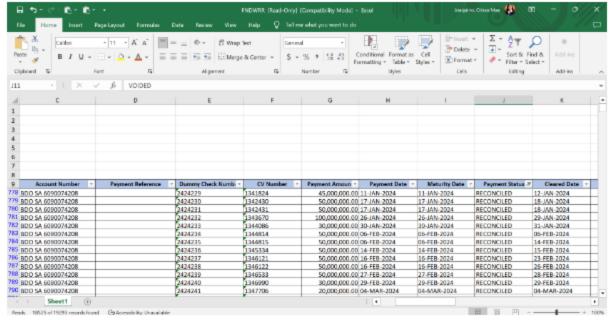
4.7. Once the program has finished running (Completed – Normal), click View Output. Redirected to browser, click Open.



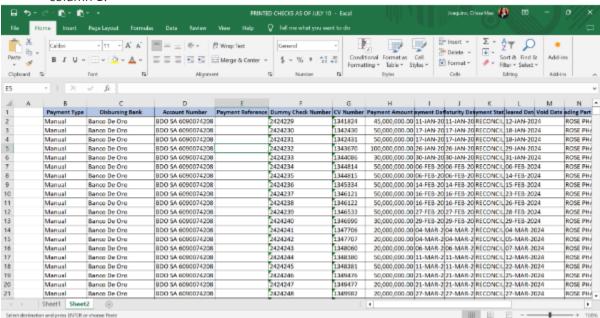


4.8. In the report, filter Payment Status. Uncheck Voided.

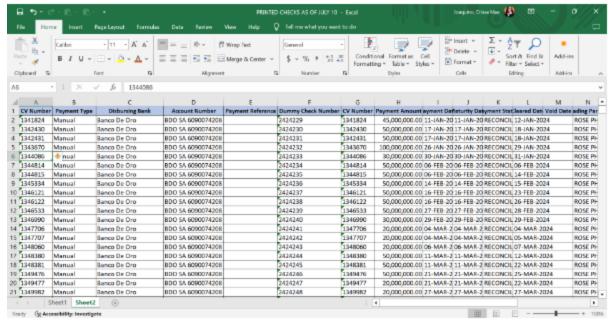




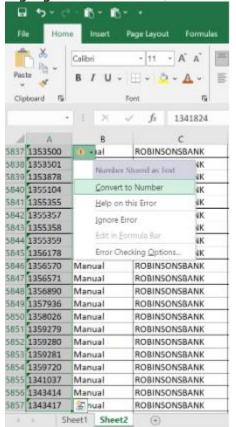
4.9. Copy data to the Printed checks Excel file provided by Treasury on Sheet 2, starting on column B.



4.10. Copy CV number to column A.

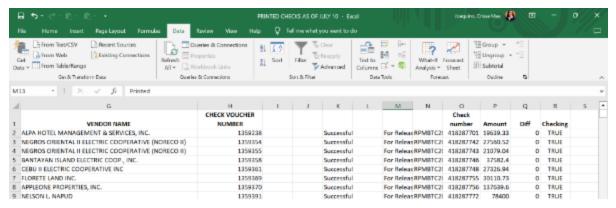


Highlight the cv numbers, then click on error sign to convert to number.



*Ensure that the cv numbers have been converted so that they could be looked up by vlookup.

4.11. In Sheet 1, validate data -



4.11.a. Check number -

- Go to a column without data. Input formula =VLOOKUP(Check voucher number, Sheet 2!CV number to Payment reference number,5,0)
- Copy then paste as values.
- o Remove extra spaces or convert to number.

4.11.b. Payment amount -

 Input formula =VLOOKUP(Check voucher number, Sheet 2!CV number to Payment amount,8,0)

4.11.c. Amount difference -

 Ensure that there is no amount difference between Oracle report and Excel file provided by Treasury. Subtract vlooked up amount from check amount in report. Amount must be zero (0).

4.11.d. Check number checking -

Ensure that vlooked up check number is equal to check number in report. Input formula
=check number in Oracle=check number in Oracle

4.12. Filter FALSE data in checking column. Input formula =check voucher number&","&check number

^{*}If the check number checking is FALSE, the check uploaded in Oracle previously needs to be updated with the data provided by Treasury to override wrong data.

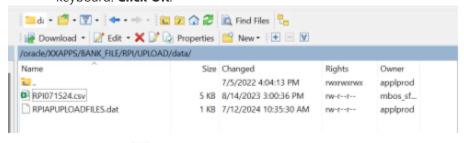
^{**#}N/A data could be due to Cancelled checks.



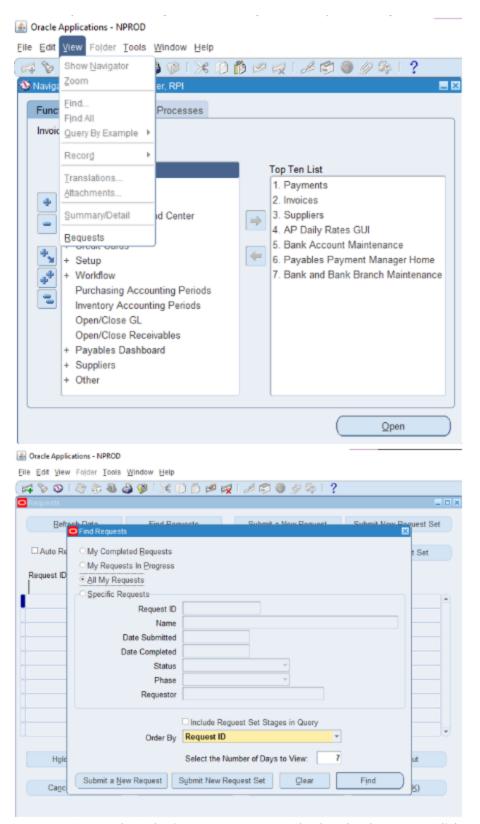
4.13. Copy the concatenated data from the Excel file to a .csv file in WinSCP.



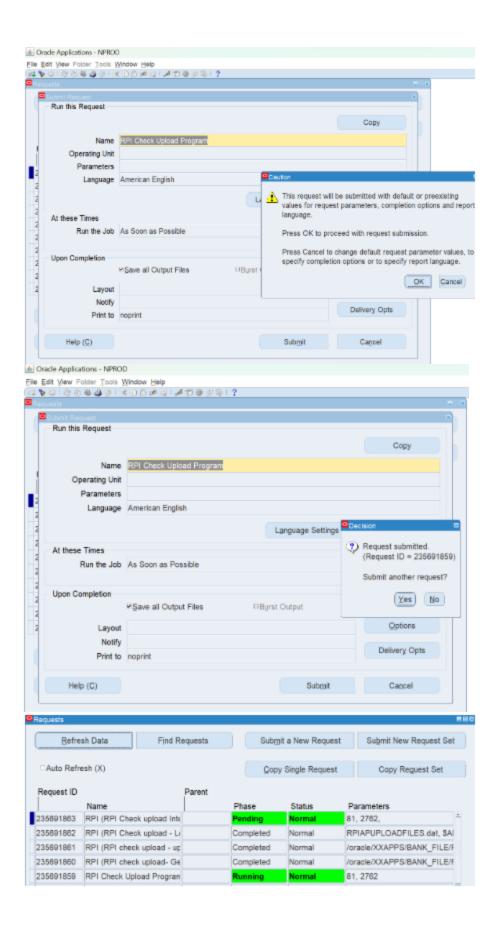
4.14. Rename csv file name to RPI+mmddyy.csv Transfer .csv file to file path /oracle/XXAPPS/BANK_FILE/RPI/UPLOAD/data/ by clicking F5 in keyboard. **Click OK**.



- **4.15.** Click the Refresh button.
 - 4.16. In Oracle, under the Payables module, click View, then Requests. Click Submit a New Request.

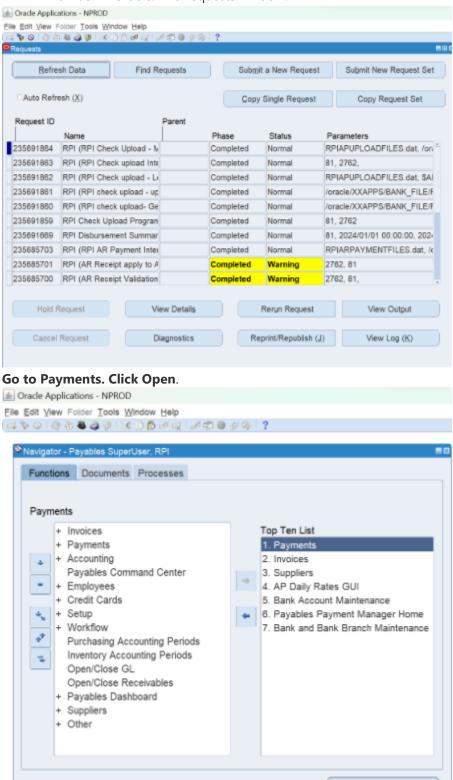


4.17. Under Submit Request, type RPI Check Upload Program. Click Submit and OK. Choose No for Submit another request.



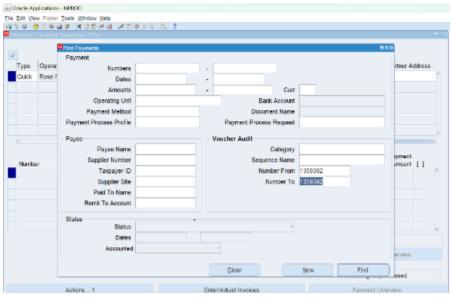
4.18. Once the program has finished running (Completed – Normal), check the updated check number in Oracle. Exit Requests window.

Open

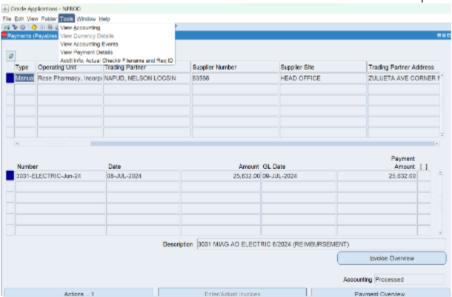


4.19. In Payment workbench, click flash light icon to Find Payments. Copy check voucher number in Voucher Audit Number From - Number To.

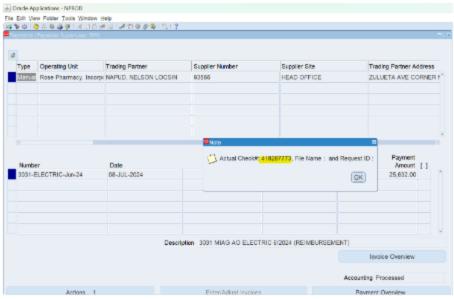
Click Find



4.20. Go to Tools > Addtl Info: Actual Check# Filename and Req ID

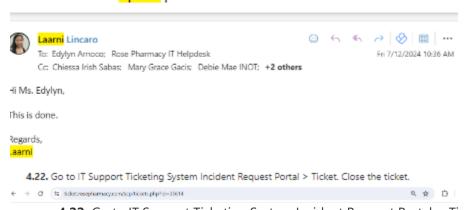


The Actual Check# should be the same as the provided check number in the Excel file provided by Treasury.

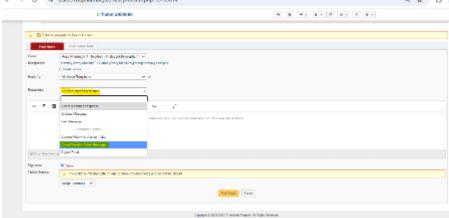


4.21. Notify Treasury of successful set up.

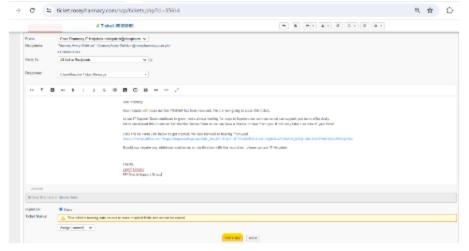
RE: OPEN TICKET: Update printed checls



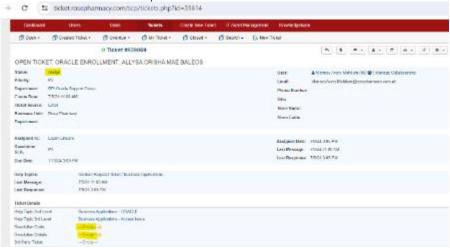
4.22. Go to IT Support Ticketing System Incident Request Portal > Ticket. Close the ticket.



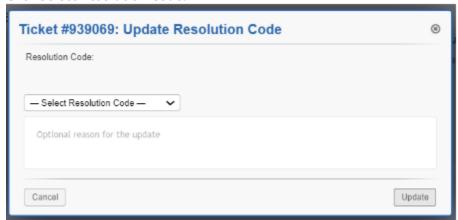
- 4.22.a. In Response, Select a canned response. Choose Close/Resolve Ticket Message.
- **4.22.b.** The close message with the survey link shall appear. Post Reply.



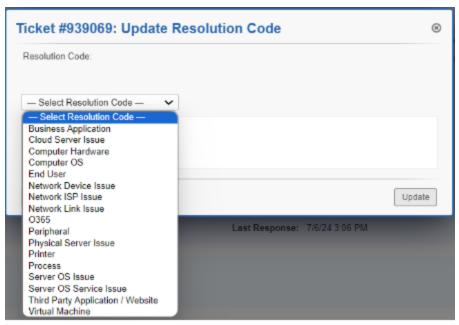
4.22.c. Input Resolution Code.



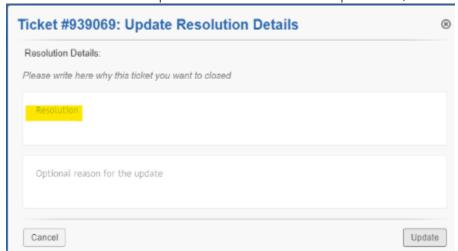
Click Select Resolution Code.



Choose Business Application. Click Update.



4.22.d. Input Resolution Details - the steps to close/fulfill the user request



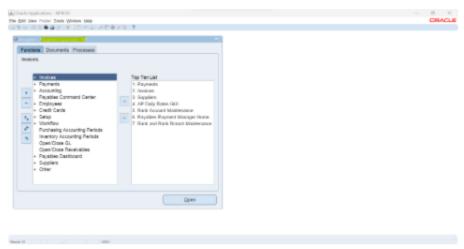
4.22.e. Change Status. Click Assign. Choose Closed (if no user feedback needed)/ Resolved (if user may provide feedback).

5. Access Permissions

- **5.1.** IT Support Ticketing System Incident Request Portal user credentials are provided by Rey Castro (IT Manager).
 - **5.2.** Oracle credentials (user and password) are provided by IT Oracle Applications team via email.
- **5.3.** User must have access to the Payables SuperUser, RPI responsibility to be able to interface. This is assigned by IT Oracle Applications team.

^{*}The emailed response to the ticket is added to the thread in the ticket in the portal.

^{**}The ticket is transferred to Closed tickets.



6. File Structure

6.1. N/A

Y = required field

7. Schedule

- **7.1.** Check upload is performed **per request (open ticket).**
- **7.2.** Check upload is done by IT after receiving ticket from Treasury. Email notification of successful upload on the same day. SLA = P2 (turnaround time = 1 day)

8. Troubleshooting

8.1. For technical issues like the program taking time to upload (>1 hr), contact IOM for support by submitting a ticket to iOM Help in https://support.iomphilippines.com/help/135183837 and sending an email to Oracle EBS Support <ebs.support@iomphilippines.com>