

SCD Refund Interface

1. Purpose

1.1. To have a standard navigational instruction to IT in the **SCD Refund Interface**.

2. Scope

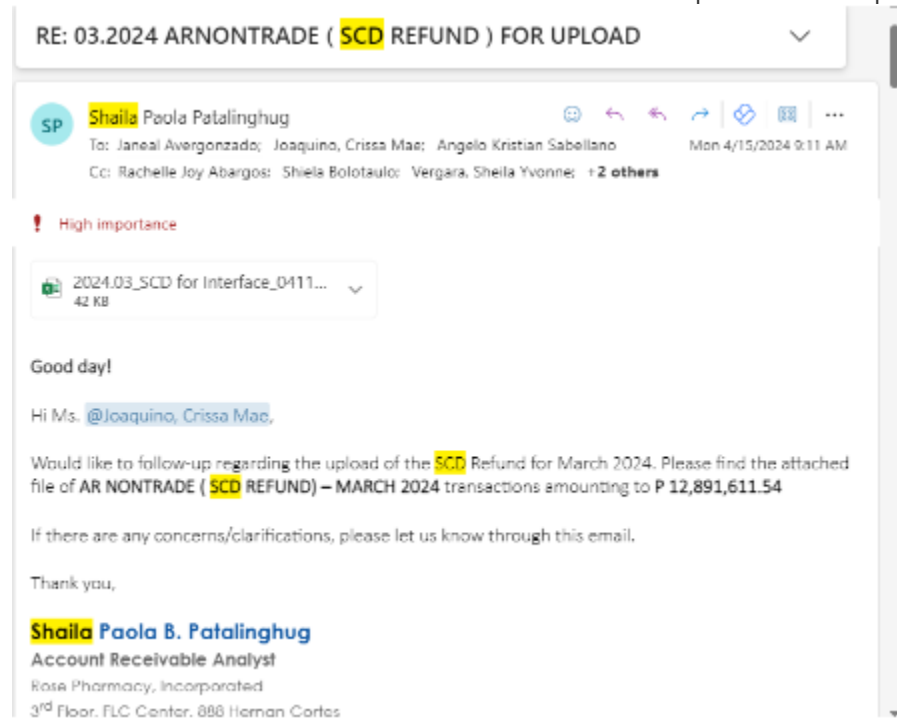
2.1. IT and AR Oracle users

3. Implementing Guidelines

3.1. Refer accounting manual for detailed policy.

4. Navigation Procedures

4.1. AR team sends the SCD refund invoices as request to IT via open ticket.



4.2. Validate file -

- GL date fall on the current open period.
- Amount should be up to 2 decimal places only. Use =Round(amount,2) formula.
- Payment Term should be 45D NET
- No special characters like Ñ, double space () in Comments and Line Description. Use =Trim() formula.
- Source = SCD REFUND
- Type = RP SCD REFUND

2024.03 SCD for Interface 04/11/24 - Excel

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do

Clipboard Font Paragraph Alignment Styles Cells Editing

D95 269

	A	B	C	D	E	F	G	H	I	J	K	L	M
	Tra No.	Tra Date	Type	Prin Code	Branch	Trans	Source	GL Date	Comments	Line Description	Qty	Amount	Tax Class
80	SCD 2024030001	31 Mar 24	RP SCD REFUND	1846	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<1846> SCD REFUND FOR MAR 2024	<V> 1851	1	132.35	UNAT EXEMPT - D
81	SCD 2024030002	31 Mar 24	RP SCD REFUND	034	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<034> SCD REFUND FOR MAR 2024	<V> 1499	1	42,824.93	UNAT EXEMPT - D
82	SCD 2024030003	31 Mar 24	RP SCD REFUND	35	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<35> SCD REFUND FOR MAR 2024	<V> 1499	1	307.16	UNAT EXEMPT - D
83	SCD 2024030004	31 Mar 24	RP SCD REFUND	1891	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<1891> SCD REFUND FOR MAR 2024	<V> 1499	1	23.73	UNAT EXEMPT - D
84	SCD 2024030005	31 Mar 24	RP SCD REFUND	1897	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<1897> SCD REFUND FOR MAR 2024	<V> 1499	1	109.93	UNAT EXEMPT - D
85	SCD 2024030006	31 Mar 24	RP SCD REFUND	269	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<269> SCD REFUND FOR MAR 2024	<V> 1499	1	1,562.51	UNAT EXEMPT - D
86	SCD 2024030007	31 Mar 24	RP SCD REFUND	2647	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<2647> SCD REFUND FOR MAR 2024	<V> 1499	1	549.04	UNAT EXEMPT - D
87	SCD 2024030008	31 Mar 24	RP SCD REFUND	2026	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<2026> SCD REFUND FOR MAR 2024	<V> 1499	1	948.31	UNAT EXEMPT - D
88	SCD 2024030009	31 Mar 24	RP SCD REFUND	199	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<199> SCD REFUND FOR MAR 2024	<V> 1499	1	11,930.90	UNAT EXEMPT - D
89	SCD 2024030010	31 Mar 24	RP SCD REFUND	141	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<141> SCD REFUND FOR MAR 2024	<V> 1499	1	15,748.40	UNAT EXEMPT - D
90	SCD 2024030011	31 Mar 24	RP SCD REFUND	1563	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<1563> SCD REFUND FOR MAR 2024	<V> 1499	1	13,727.22	UNAT EXEMPT - D
91	SCD 2024030012	31 Mar 24	RP SCD REFUND	2087	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<2087> SCD REFUND FOR MAR 2024	<V> 1499	1	8,171.01	UNAT EXEMPT - D
92	SCD 2024030013	31 Mar 24	RP SCD REFUND	1564	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<1564> SCD REFUND FOR MAR 2024	<V> 1499	1	38.03	UNAT EXEMPT - D
93	SCD 2024030014	31 Mar 24	RP SCD REFUND	114	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<114> SCD REFUND FOR MAR 2024	<V> 1499	1	96.72	UNAT EXEMPT - D
94	SCD 2024030015	31 Mar 24	RP SCD REFUND	1776	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<1776> SCD REFUND FOR MAR 2024	<V> 1499	1	203,813.90	UNAT EXEMPT - D
95	SCD 2024030016	31 Mar 24	RP SCD REFUND	269	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<269> SCD REFUND FOR MAR 2024	<V> 1499	1	7,099.89	UNAT EXEMPT - D
96	SCD 2024030017	31 Mar 24	RP SCD REFUND	765	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<765> SCD REFUND FOR MAR 2024	<V> 1499	1	7,810.00	UNAT EXEMPT - D
97	SCD 2024030018	31 Mar 24	RP SCD REFUND	269	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<269> SCD REFUND FOR MAR 2024	<V> 1499	1	12,979.70	UNAT EXEMPT - D
98	SCD 2024030019	31 Mar 24	RP SCD REFUND	766	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<766> SCD REFUND FOR MAR 2024	<V> 1499	1	12.00	UNAT EXEMPT - D
99	SCD 2024030020	31 Mar 24	RP SCD REFUND	269	RP SCD	SCD REFUND	SCD REFUND	01 Apr 24	<269> SCD REFUND FOR MAR 2024	<V> 1499	1	11.22	UNAT EXEMPT - D
100												12,891,811.54	

2023.12 SCD For Interface

Ready Accessibility: Good to go

- Tax class should follow mapping based on Transaction type. Refer below:

Transaction Type	Description	Class	Receivable Account	Revenue Account	Tax Class	Method	Code	Revenue Mapping	Revenue Account
TRADE DISCOUNT	TRADE DISCOUNT	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT EXEMPT - D	Cash Basis	TD	COS - Discount	510131
FIXED REBATE	FIXED REBATE	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	FR	BI - Rebates	510330
PRODUCT INCENTIVE	PRODUCT INCENTIVE	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	PR	BI - Vendor Support	510835
INTRO DISCOUNT	INTRO DISCOUNT	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	ID	BI - Vendor Support	510333
DISCOUNT ALLOWANCE	DISCOUNT ALLOWANCE	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	DA	BI - Allowance	510842
VOLUME REBATES	VOLUME REBATES	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT EXEMPT - D	Cash Basis	VR	COS - Rebates	510132
DISCOUNT ALLOWANCE	DISCOUNT ALLOWANCE	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	DA	BI - Allowance	510842
PROMOTION FUND	PROMOTION FUND	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	PT	BI - Vendor Support	510232
NEW S/DISK CHURN	NEW S/DISK CHURN	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	NS	BI - Vendor Support	510844
ADMIN FEE	ADMIN FEE	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	RA	BI - Listing Fee	510331
VENDOR LISTING	VENDOR LISTING	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	VL	BI - Listing Fee	510841
DATA MANAGEMENT	DATA MANAGEMENT	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	DM	BI - Vendor Support	510332
PRODUCT LISTING	PRODUCT LISTING	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	PL	BI - Listing Fee	510831
SERVICE PENALTY	SERVICE LEVEL PENALTY	INV	88.110422.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	UNAT12-D	Cash Basis	SP	BI - Vendor Support	510333
DISPLAY RENTAL	DISPLAY RENTAL	INV	88.110422.00000000.0000.00.0000	88.510332.01019996.0000.00.0000	UNAT12	Accrual Basis	DR	BI - Rental	510830
SCD REFUND	SCD REFUND	INV	88.110422.00000000.0000.00.0000	88.210607.00000000.0000.00.0000	UNAT EXEMPT - D	Cash Basis	SCD	COS - SCD REFUND	510130

4.3. Copy the data to the AR Invoice Template updated v2 file under SCD sheet. Use previous upload as reference.

[illegible]

4.5. Copy the concatenated data from the Excel file to a .401 flat file in WinSCP. Save a copy in the local folder.

```

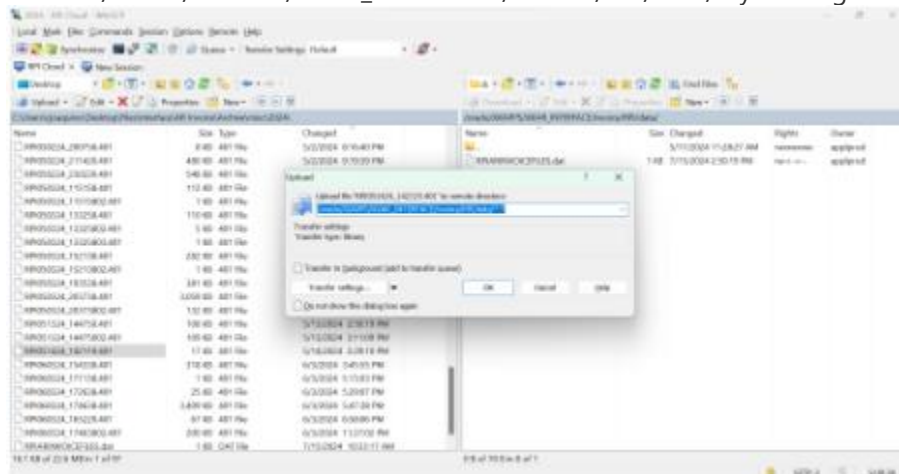
C:\Users\jgougo\Desktop\FireInterf\AR\Invoice\Archive\unsc\2024\RPI051424_142115401 - Editor - WinSCP
Encoding: UTF-8
Color:
SCD-2024040001 30-Apr-2024 RP SCD REFUND 960 RPI SSC 450 NET SCD REFUND 01-May-2024 <1537> SCD REFUND FOR APR 2024 <V> 28|1|738.83|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040002 30-Apr-2024 RP SCD REFUND 1537 RPI SSC 450 NET SCD REFUND 01-May-2024 <1537> SCD REFUND FOR APR 2024 <V> 120|1|23.9|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040003 30-Apr-2024 RP SCD REFUND 126 RPI SSC 450 NET SCD REFUND 01-May-2024 <126> SCD REFUND FOR APR 2024 <V> 120|1|2991.32|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040004 30-Apr-2024 RP SCD REFUND 134 RPI SSC 450 NET SCD REFUND 01-May-2024 <134> SCD REFUND FOR APR 2024 <V> 157|1|35.53|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040005 30-Apr-2024 RP SCD REFUND 45 RPI SSC 450 NET SCD REFUND 01-May-2024 <45> SCD REFUND FOR APR 2024 <V> 183|1|2825868.82|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040006 30-Apr-2024 RP SCD REFUND 48 RPI SSC 450 NET SCD REFUND 01-May-2024 <48> SCD REFUND FOR APR 2024 <V> 183|1|767776.54|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040007 30-Apr-2024 RP SCD REFUND 116 RPI SSC 450 NET SCD REFUND 01-May-2024 <116> SCD REFUND FOR APR 2024 <V> 183|1|180450.21|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040008 30-Apr-2024 RP SCD REFUND 168 RPI SSC 450 NET SCD REFUND 01-May-2024 <168> SCD REFUND FOR APR 2024 <V> 183|1|18177.56|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040009 30-Apr-2024 RP SCD REFUND 223 RPI SSC 450 NET SCD REFUND 01-May-2024 <223> SCD REFUND FOR APR 2024 <V> 183|1|59781.27|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040010 30-Apr-2024 RP SCD REFUND 533 RPI SSC 450 NET SCD REFUND 01-May-2024 <533> SCD REFUND FOR APR 2024 <V> 183|1|227946.64|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040011 30-Apr-2024 RP SCD REFUND 1566 RPI SSC 450 NET SCD REFUND 01-May-2024 <1566> SCD REFUND FOR APR 2024 <V> 183|1|52400.55|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040012 30-Apr-2024 RP SCD REFUND 1183 RPI SSC 450 NET SCD REFUND 01-May-2024 <1183> SCD REFUND FOR APR 2024 <V> 183|1|24437.32|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040013 30-Apr-2024 RP SCD REFUND 1183 RPI SSC 450 NET SCD REFUND 01-May-2024 <1183> SCD REFUND FOR APR 2024 <V> 183|1|1745.04|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040014 30-Apr-2024 RP SCD REFUND 1183 RPI SSC 450 NET SCD REFUND 01-May-2024 <1183> SCD REFUND FOR APR 2024 <V> 183|1|69.38|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040015 30-Apr-2024 RP SCD REFUND 174 RPI SSC 450 NET SCD REFUND 01-May-2024 <174> SCD REFUND FOR APR 2024 <V> 144|1|6887.51|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040016 30-Apr-2024 RP SCD REFUND 191 RPI SSC 450 NET SCD REFUND 01-May-2024 <191> SCD REFUND FOR APR 2024 <V> 228|1|7238.66|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040017 30-Apr-2024 RP SCD REFUND 142 RPI SSC 450 NET SCD REFUND 01-May-2024 <142> SCD REFUND FOR APR 2024 <V> 268|1|793.89|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040018 30-Apr-2024 RP SCD REFUND 14 RPI SSC 450 NET SCD REFUND 01-May-2024 <14> SCD REFUND FOR APR 2024 <V> 307|1|21397.7|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040019 30-Apr-2024 RP SCD REFUND 16 RPI SSC 450 NET SCD REFUND 01-May-2024 <16> SCD REFUND FOR APR 2024 <V> 307|1|8530.69|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040020 30-Apr-2024 RP SCD REFUND 23 RPI SSC 450 NET SCD REFUND 01-May-2024 <23> SCD REFUND FOR APR 2024 <V> 307|1|637487.02|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040021 30-Apr-2024 RP SCD REFUND 81 RPI SSC 450 NET SCD REFUND 01-May-2024 <81> SCD REFUND FOR APR 2024 <V> 307|1|215571.41|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040022 30-Apr-2024 RP SCD REFUND 180 RPI SSC 450 NET SCD REFUND 01-May-2024 <180> SCD REFUND FOR APR 2024 <V> 307|1|8318.6|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040023 30-Apr-2024 RP SCD REFUND 120 RPI SSC 450 NET SCD REFUND 01-May-2024 <120> SCD REFUND FOR APR 2024 <V> 307|1|28587.04|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040024 30-Apr-2024 RP SCD REFUND 127 RPI SSC 450 NET SCD REFUND 01-May-2024 <127> SCD REFUND FOR APR 2024 <V> 307|1|645.39|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040025 30-Apr-2024 RP SCD REFUND 132 RPI SSC 450 NET SCD REFUND 01-May-2024 <132> SCD REFUND FOR APR 2024 <V> 307|1|120.95|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040026 30-Apr-2024 RP SCD REFUND 164 RPI SSC 450 NET SCD REFUND 01-May-2024 <164> SCD REFUND FOR APR 2024 <V> 307|1|300|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040027 30-Apr-2024 RP SCD REFUND 189 RPI SSC 450 NET SCD REFUND 01-May-2024 <189> SCD REFUND FOR APR 2024 <V> 307|1|370593.55|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040028 30-Apr-2024 RP SCD REFUND 183 RPI SSC 450 NET SCD REFUND 01-May-2024 <183> SCD REFUND FOR APR 2024 <V> 307|1|59532.16|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040029 30-Apr-2024 RP SCD REFUND 383 RPI SSC 450 NET SCD REFUND 01-May-2024 <383> SCD REFUND FOR APR 2024 <V> 307|1|49038.66|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040030 30-Apr-2024 RP SCD REFUND 540 RPI SSC 450 NET SCD REFUND 01-May-2024 <540> SCD REFUND FOR APR 2024 <V> 307|1|561659.39|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040031 30-Apr-2024 RP SCD REFUND 540 RPI SSC 450 NET SCD REFUND 01-May-2024 <540> SCD REFUND FOR APR 2024 <V> 307|1|43842.26|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040032 30-Apr-2024 RP SCD REFUND 898 RPI SSC 450 NET SCD REFUND 01-May-2024 <898> SCD REFUND FOR APR 2024 <V> 307|1|6198.15|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040033 30-Apr-2024 RP SCD REFUND 919 RPI SSC 450 NET SCD REFUND 01-May-2024 <919> SCD REFUND FOR APR 2024 <V> 307|1|19369.01|OVAT EXEMPT - D|PHP|||RP105:
SCD-2024040034 30-Apr-2024 RP SCD REFUND 1191 RPI SSC 450 NET SCD REFUND 01-May-2024 <1191> SCD REFUND FOR APR 2024 <V> 307|1|75999.96|OVAT EXEMPT - D|PHP|||RP105:

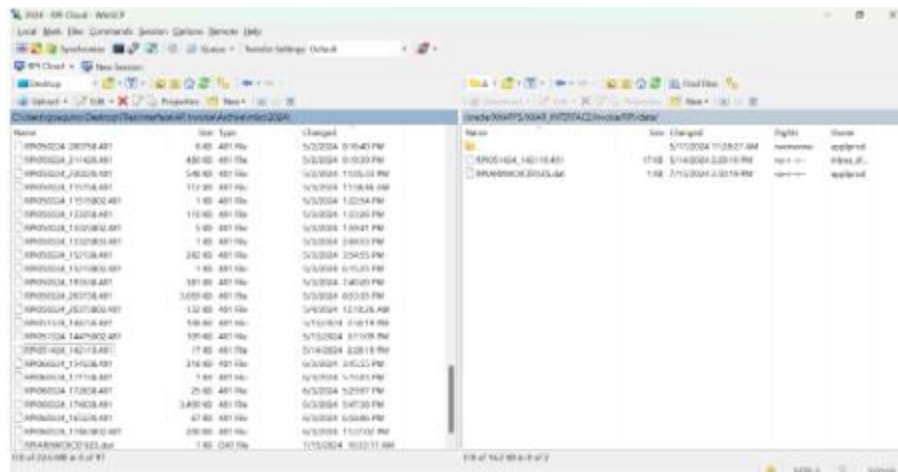
```


*Ensure that there are no special characters like Ñ, double space (), long dash (—), or space before vertical bar (|).

4.6. In WinSCP, transfer .401 flat file to file path

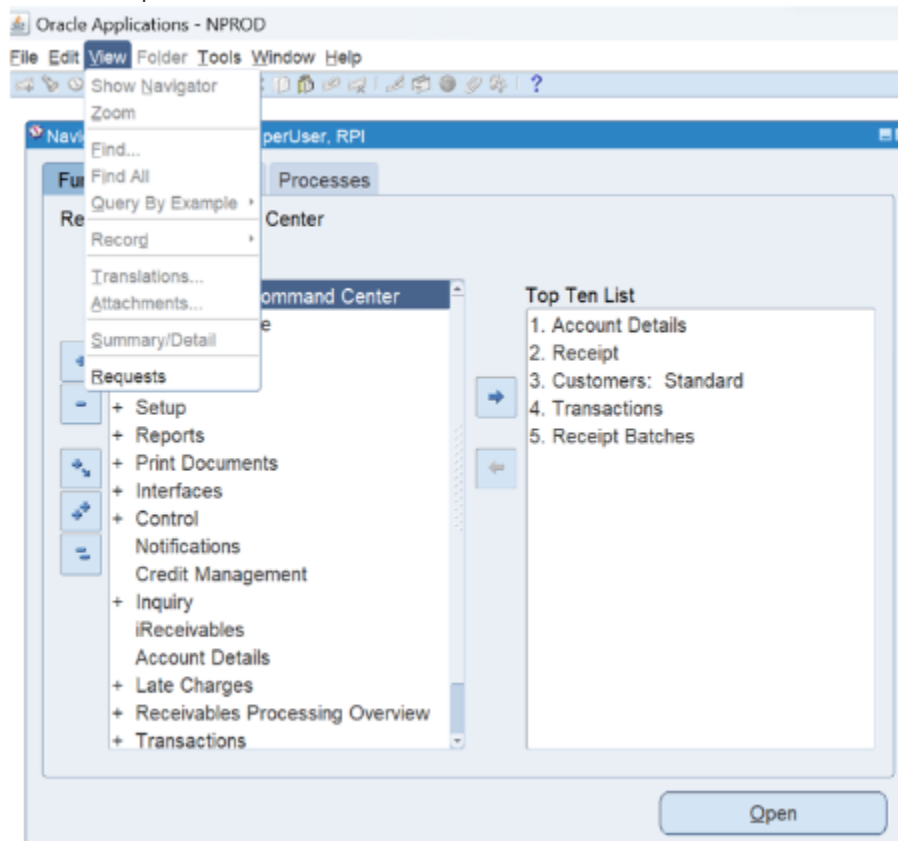
/oracle/XXAPPS/XXAR_INTERFACE/invoice/RPI/data/ by clicking F5 in keyboard. Click OK.

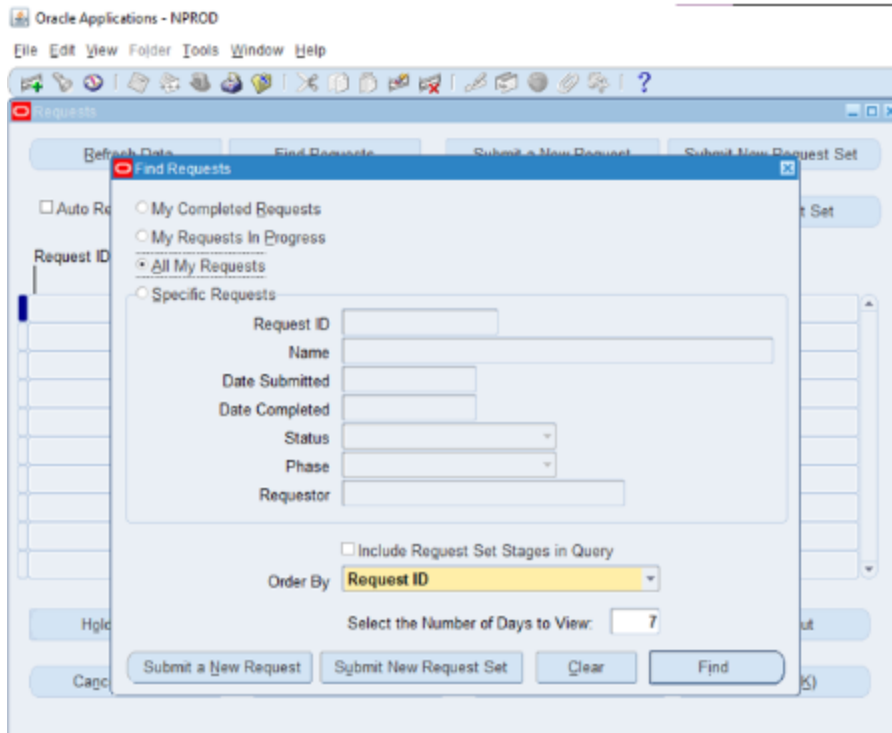




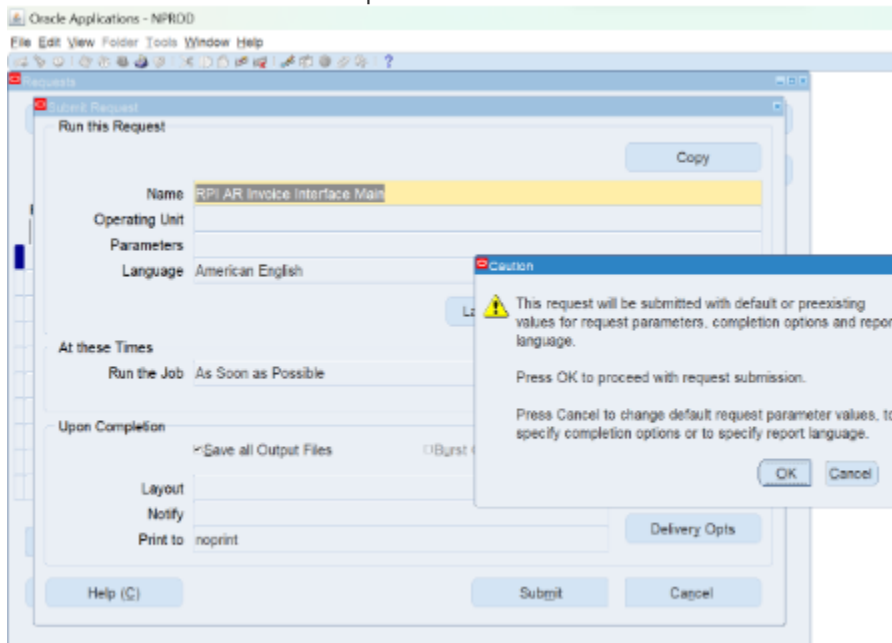
4.7. Click the Refresh  button.

4.8. In Oracle, under the Receivables module, click View, then Requests. Click Submit a New Request.





4.9. Under Submit Request, type RPI AR Invoice Interface Main. Click Submit and OK. Choose No for Submit another request.



Oracle Applications - NPROD

File Edit View Folder Tools Window Help

Requests

Submit Request

Run this Request

Copy

Name RPI AR Invoice Interface Main

Operating Unit

Parameters

Language American English

Language Settings

At these Times

Run the Job As Soon as Possible

Upon Completion

☒ Save all Output Files ☐ Burst Output

Layout

Notify

Print to noprint

Options

Delivery Opts

Help (C) Submit Cancel

Decision

Request submitted.
(Request ID = 235692065)

Submit another request?

Yes No

4.10. Click Find to view the running request.

Find Requests

☐ My Completed Requests

☐ My Requests In Progress

☒ All My Requests

☐ Specific Requests

Request ID

Name

Date Submitted

Date Completed

Status

Phase

Requestor

☐ Include Request Set Stages in Query

Order By Request ID

Select the Number of Days to View: 7

Submit a New Request Submit New Request Set Clear Find

Requests

Refresh Data Find Requests Submit a New Request Submit New Request Set

☐ Auto Refresh (X)

Copy Single Request Copy Request Set

Request ID	Name	Parent	Phase	Status	Parameters
233963666	RPI AR Invoice Interface M		Pending	Normal	2762, 81

4.11. Once the program has finished running (Completed – Normal), click Submit a New Request to extract the uploaded data.

The 'Requests' window displays a table of requests with the following columns: Request ID, Name, Parent, Phase, Status, and Parameters. The 'RPI AR Invoice Interface -' request (ID 233963361) is highlighted.

Request ID	Name	Parent	Phase	Status	Parameters
233963443	Prepayment Matching Prog		Completed	Normal	AutoInvoice Batch, 233963361
233963441	RPI (AR Credit Memo Appl		Completed	Normal	2762, 81
233963440	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, /oracle/XXAF
233963361	RPI (AutoInvoice Import Pn		Completed	Normal	MAIN, T, 1001, JDA Interface,
233963360	RPI (AR Invoice Interface)		Completed	Normal	2762, 81.
233963359	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, \$AR_TOP/bi
233963358	RPI (AR Invoice - upload te		Completed	Normal	/oracle/XXAPPS/XXAR_INTERF
233963357	RPI (AR Invoice - Get Files		Completed	Normal	/oracle/XXAPPS/XXAR_INTERF
233963355	RPI AR Invoice Interface M		Completed	Normal	2762, 81
233963220	RPI Customer Listing		Completed	Normal	

4.12. Submit request for RPI AR TRANSACTIONS. Input GL date of uploaded data. Click OK, then Submit.

The 'Submit Request' dialog box for 'RPI AR TRANSACTIONS' is shown. The 'Parameters' sub-dialog is open, displaying the GL date range from 09-SEP-2023 to 11-SEP-2023.

The 'Requests' window shows the 'RPI AR TRANSACTIONS' request (ID 233963671) in the 'Running' phase with a 'Normal' status.

Request ID	Name	Parent	Phase	Status	Parameters
233963671	RPI AR TRANSACTIONS		Running	Normal	2023/09/09 00:00:00, 2023/09

4.13. Click View Output. Redirected to browser, click Open.

The screenshot shows a web application titled "Requests" with a table of request data. The table has columns: Request ID, Name, Parent, Phase, Status, and Parameters. The first row is highlighted. Below the table are several buttons: Refresh Data, Find Requests, Submit a New Request, Submit New Request Set, Auto Refresh (X), Copy Single Request, Copy Request Set, Hold Request, View Details, Rerun Request, View Output (highlighted in yellow), Cancel Request, Diagnostics, Reprint/Republish (J), and View Log (K).

Request ID	Name	Parent	Phase	Status	Parameters
233963467	RPI AR TRANSACTIONS		Completed	Normal	2023/09/01 00:00:00, 2023/09/01 00:00:00
233963443	Prepayment Matching Prog		Completed	Normal	AutoInvoice Batch, 233963361
233963441	RPI (AR Credit Memo Appl		Completed	Normal	2762, 81
233963440	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, /oracle/XXAF
233963361	RPI (Autoinvoice Import Pn		Completed	Normal	MAIN, T, 1001, JDA Interface,
233963360	RPI (AR Invoice Interface)		Completed	Normal	2762, 81,
233963359	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, \$AR_TOP/bi
233963358	RPI (AR Invoice - upload te		Completed	Normal	/oracle/XXAPPS/XXAR_INTEF
233963357	RPI (AR Invoice - Get Files		Completed	Normal	/oracle/XXAPPS/XXAR_INTEF
233963355	RPI AR Invoice Interface M		Completed	Normal	2762, 81

Below the table, there is a file download dialog box titled "Internet Explorer" with the text: "What do you want to do with RPIAR_TRANSACTIONS_120923.xls?". The dialog shows the file size as 1.21 MB and the type as Microsoft Excel 2003. The source is listed as "From: swapp.mroepharma.com". The options are "Open", "Save", and "Save as". The "Open" option is selected.

4.14. Check the uploaded data in the report and transfer to validation file to confirm if the data in the .401 flat file has been completely interfaced.

- **Click Yes.**



Validation file:

RIAR Invoice.051424.SCD - Book

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do.

Calibri Light 10 A A

Font Paragraph Alignment Number Styles Conditional Formatting Table Styles Cells Editing Add-ins

E99

Invoice No.	Inv Date	Inv Typ	Amount	Branch	Terms	Source	GL Desc	Contra	Is Descr	Line No.	Line Amount	Tax Code	Currency	File No.
20-100-000400702	30-Apr-24	NP SCD REP	2774.99	ASC	400 NET	SCD REPUNE	L-May-24 L2774 SCD Inv=2550			1	2774.92	0047	USD	RPOS-0424_14
20-100-000400703	30-Apr-24	NP SCD REP	2602.99	ASC	400 NET	SCD REPUNE	L-May-24 L2602 SCD Inv=2550			2	2602.91	0047	USD	RPOS-0424_14
20-100-000400704	30-Apr-24	NP SCD REP	2900.99	ASC	400 NET	SCD REPUNE	L-May-24 L2900 SCD Inv=2550			3	2900.91	0047	USD	RPOS-0424_14
20-100-000400705	30-Apr-24	NP SCD REP	2803.99	ASC	400 NET	SCD REPUNE	L-May-24 L2803 SCD Inv=2550			4	2803.91	0047	USD	RPOS-0424_14
20-100-000400706	30-Apr-24	NP SCD REP	527.99	ASC	400 NET	SCD REPUNE	L-May-24 L527 SCD Inv=2550			5	527.91	0047	USD	RPOS-0424_14
20-100-000400707	30-Apr-24	NP SCD REP	928.99	ASC	400 NET	SCD REPUNE	L-May-24 L928 SCD Inv=2550			6	928.91	0047	USD	RPOS-0424_14
20-100-000400708	30-Apr-24	NP SCD REP	1094.99	ASC	400 NET	SCD REPUNE	L-May-24 L1094 SCD Inv=2550			7	1094.91	0047	USD	RPOS-0424_14
20-100-000400709	30-Apr-24	NP SCD REP	954.99	ASC	400 NET	SCD REPUNE	L-May-24 L954 SCD Inv=2550			8	954.91	0047	USD	RPOS-0424_14
20-100-000400710	30-Apr-24	NP SCD REP	35.99	ASC	400 NET	SCD REPUNE	L-May-24 L35 SCD Inv=2550			9	35.91	0047	USD	RPOS-0424_14
20-100-000400711	30-Apr-24	NP SCD REP	1027.99	ASC	400 NET	SCD REPUNE	L-May-24 L1027 SCD Inv=2550			10	1027.91	0047	USD	RPOS-0424_14
20-100-000400712	30-Apr-24	NP SCD REP	307.99	ASC	400 NET	SCD REPUNE	L-May-24 L307 SCD Inv=2550			11	307.91	0047	USD	RPOS-0424_14
20-100-000400713	30-Apr-24	NP SCD REP	2043.99	ASC	400 NET	SCD REPUNE	L-May-24 L2043 SCD Inv=2550			12	2043.91	0047	USD	RPOS-0424_14
20-100-000400714	30-Apr-24	NP SCD REP	1021.99	ASC	400 NET	SCD REPUNE	L-May-24 L1021 SCD Inv=2550			13	1021.91	0047	USD	RPOS-0424_14
20-100-000400715	30-Apr-24	NP SCD REP	120.99	ASC	400 NET	SCD REPUNE	L-May-24 L120 SCD Inv=2550			14	120.91	0047	USD	RPOS-0424_14
20-100-000400716	30-Apr-24	NP SCD REP	141.99	ASC	400 NET	SCD REPUNE	L-May-24 L141 SCD Inv=2550			15	141.91	0047	USD	RPOS-0424_14
20-100-000400717	30-Apr-24	NP SCD REP	2650.99	ASC	400 NET	SCD REPUNE	L-May-24 L2650 SCD Inv=2550			16	2650.91	0047	USD	RPOS-0424_14
20-100-000400718	30-Apr-24	NP SCD REP	2087.99	ASC	400 NET	SCD REPUNE	L-May-24 L2087 SCD Inv=2550			17	2087.91	0047	USD	RPOS-0424_14
20-100-000400719	30-Apr-24	NP SCD REP	2244.99	ASC	400 NET	SCD REPUNE	L-May-24 L2244 SCD Inv=2550			18	2244.91	0047	USD	RPOS-0424_14
20-100-000400720	30-Apr-24	NP SCD REP	124.99	ASC	400 NET	SCD REPUNE	L-May-24 L124 SCD Inv=2550			19	124.91	0047	USD	RPOS-0424_14
20-100-000400721	30-Apr-24	NP SCD REP	289.99	ASC	400 NET	SCD REPUNE	L-May-24 L289 SCD Inv=2550			20	289.91	0047	USD	RPOS-0424_14
20-100-000400722	30-Apr-24	NP SCD REP	259.99	ASC	400 NET	SCD REPUNE	L-May-24 L259 SCD Inv=2550			21	259.91	0047	USD	RPOS-0424_14
20-100-000400723	30-Apr													

ORACLE sheet - copied data from the RPI AR Transactions report

RP AR Invoice 051424.SCD - Excel

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do

Clipboard Font Alignment Number Styles Cells Editing Add-ins

B10 V183

Customer Name	Customer Number	Address	Invoice No	Invoice Date	GL Date	Invoice Amount	Order No	Tax Type	Tax Source/Comments	File Name
1 Rose Pharmacy, Inc										
2 AR Transactions										
3 Report Total:										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										
17										
18										
19										
20										
21										
22										
23										
24										
25										
26										
27										

JDA ORACLE EXCLUDED

Review Accessibility Investigate

Ensure that the JDA vs Oracle totals match.

EXCLUDED sheet - if there are AR transactions for exclusion as confirmed by AR team

RP AR Invoice 051424.SCD - Excel

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do

Clipboard Font Alignment Number Styles Cells Editing Add-ins

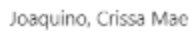
E16

Invoice No.	Tax Date	Tax Type	Customer Co	Branch	Terms	Source	GL Date	Comments at Receipt	Line No.	Line Amount	Tax Code	Currency	File Name
1													
2													
3													
4													
5													
6													
7													
8													
9													
10													
11													
12													
13													
14													
15													
16													
17													
18													
19													
20													
21													
22													
23													
24													
25													
26													
27													

JDA ORACLE EXCLUDED

Review Accessibility Investigate

4.15. Send email to AR team to notify of successful upload. Attach the Excel file with the remarks.



To: Shaila Paola Patalinghug; Rose Pharmacy IT Helpdesk

Cc: Rachele Joy Abargos; Shiela Bolotaulo; Vergara, Sheila Yvonne; +3 others

Tue 5/14/2024 2:34 PM

 RPI AR Invoice_051424_SCD.xlsx
95 KB

Hi Paola,

Consider this done

Thanks,
Crissa

4.16. Go to IT Support Ticketing System Incident Request Portal > Ticket. Close the ticket.

← → ⓘ <https://sclerosepharmacy.com/ncpi/ncpi.php?id=35614>

4.16. Go to IT Support Ticketing System Incident Request Portal > Ticket. Close the ticket.

← → G <https://www.fda.gov/oc/foia/foia-requests/foia-requests-2017-2018>



4.16.a. In Response, Select a canned response. Choose Close/Resolve Ticket Message.

4.16.b. The close message with the survey link shall appear. Post Reply.



4.16.c. Input Resolution Code.

→ ticket.rosepharmacy.com/scp/tickets.php?id=35614

Dashboard Tickets Cases Tickets Create New Ticket IT Asset Management Knowledgebase

Open Create Ticket Overview My Tickets Closed Search New Ticket

Ticket #939069

OPEN TICKET: ORACLE ENROLLMENT, ALLYSA GRISHA MAE BAILEOS

Status: Open	User: Allysa Grisha Mae Baileos
Priority: P2	Email: allysa.grisha.mae.baileos@rosepharmacy.com
Department: IT - Oracle Support Group	Phone Number:
Create Date: 7/6/24 11:00 AM	Site:
Ticket Source: Email	Store Name:
Business Unit: Pharm Division	Store Type:
Requester: 	
Assigned To: Lucas Lemos	Assigned Date: 7/6/24 3:06 PM
Resolution Code: P2	Last Message: 7/6/24 11:00 AM
Last Date: 7/6/24 3:06 PM	Last Response: 7/6/24 3:06 PM

Help Topics: **Incident Report Ticket / Business Applications**

Last Message: **7/6/24 11:00 AM**

Last Response: **7/6/24 3:06 PM**

Ticket Details

Help Topic 2nd Level: **Business Applications - ORACLE**

Help Topic 3rd Level: **Business Applications - Access Issue**

Resolution Code: **P2**

Resolution Details:

3rd Party Ticket:

- **Click Select Resolution Code.**

Ticket #939069: Update Resolution Code

Resolution Code:

— Select Resolution Code —

Optional reason for the update

Cancel Update

- **Choose Business Application. Click Update.**

Ticket #939069: Update Resolution Code

Resolution Code:

— Select Resolution Code —

— Select Resolution Code —

- Business Application
- Cloud Server Issue
- Computer Hardware
- Computer OS
- End User
- Network Device Issue
- Network ISP Issue
- Network Link Issue
- O365
- Peripheral
- Physical Server Issue
- Printer
- Process
- Server OS Issue
- Server OS Service Issue
- Third Party Application / Website
- Virtual Machine

Update

Last Response: 7/6/24 3:06 PM

4.16.d. Input Resolution Details - the steps to close/fulfill the user request

Ticket #939069: Update Resolution Details

Resolution Details:

Please write here why this ticket you want to closed

Resolution

Optional reason for the update

Cancel Update

4.16.e. Change Status. Click Assign. Choose Closed (if no user feedback needed)/ Resolved (if user may provide feedback).

Resolution Details updated successfully

Ticket #939069

OPEN TICKET: ORACLE ENROLLMENT_ALLYSA GRISHAMAE BAILEO8

Series: Assign

Priority: P1

Department: 809 Oracle Support Group

Create Date: 7/6/24 11:09 AM

Ticket Source: Email

Business Rule: User Pharmacy

Processing: Pending

Processing: Closed

Processing: Pending

Processing: In Progress

Processing: Closed

Processing: Unassigned

Processing: Pending

Assigned Date: 7/6/24 11:09 AM

Last Message: 7/6/24 11:09 AM

Last Response: 7/6/24 11:09 AM

Incident Request Ticket: Business Applications

Last Message: 7/6/24 11:09 AM

Last Response: 7/6/24 11:09 AM

Ticket Details

Help Topic: 3rd Level: Business Applications - ORACLE

Help Topic: 3rd Level: Business Applications - Access Issues

Resolution Code: Business Applications

Resolution Details: create a new user account in Oracle via system

3rd Party Ticket: ---CLOSE---

*The emailed response to the ticket is added to the thread in the ticket in the portal.

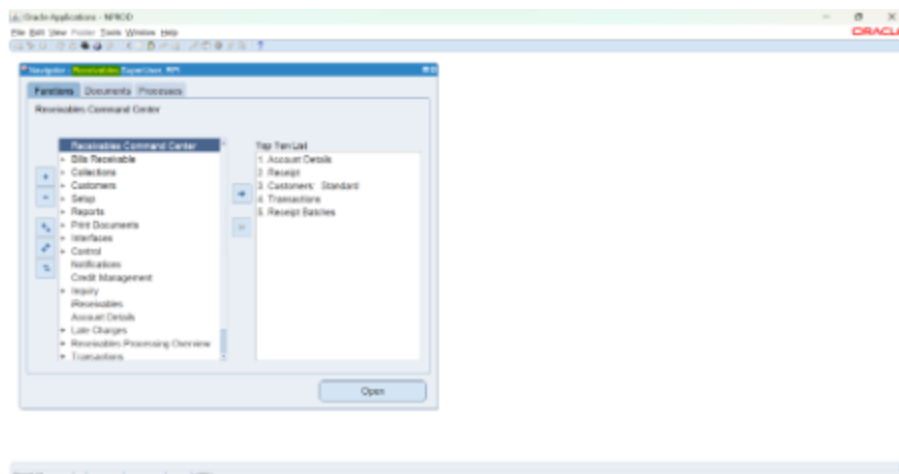
**The ticket is transferred to Closed tickets.

5. Access Permissions

5.1. IT Support Ticketing System Incident Request Portal user credentials are provided by Rey Castro (IT Manager).

5.2. Oracle credentials (user and password) are provided by IT - Oracle Applications team via email.

5.3. User must have access to the Receivables SuperUser, RPI responsibility to be able to interface the .401 flat file. This is assigned by IT - Oracle Applications team.



6. File Structure

6.1. .401 flat file

NO	Column Name	Description	Data Type	Req?
1	HDR_TXL_NUMBER	Invoice Number	VARCHAR2(20)	Y
2	HDR_TXL_DATE	Invoice Date	DATE	Y
3	HDR_PAYMENT_TYPE	Payment Type (Transaction Type example: Credit Card Sales, Corporate Sales, Saleses)	VARCHAR2(5)	Y
4	HDR_CUSTOMER_NUMBER	Customer Number	VARCHAR2(20)	Y
5	HDR_CUSTOMER SITE	Customer Site Code	VARCHAR2(30)	Y
6	HDR_PAYMENT_TERM	Payment Term	VARCHAR2(10)	N
7	HDR_BATCH_SOURCE_NUMP	Example = IBM MMS	VARCHAR2(100)	N
8	LINE CD DATE	As Date	DATE	Y
9	HDR_SOURCE_REFERENCE	Source reference description	VARCHAR2(30)	N
10	OTL_LINE_DESC	LINE DESCRIPTION/Batch Number	VARCHAR2(200)	Y
11	OTL_QUANTITY	Quantity = 1	NUMBER	Y
12	OTL_AMOUNT	Amount	NUMBER	Y
13	OTL_VAT_CODE	Tax Code	VARCHAR2(30)	N
14	OTL_CURRENCY	Invoice Currency	VARCHAR2(15)	Y
15	INVOICE_APPLIED	Invoice number to apply CM	VARCHAR2(20)	N
16	FILENAME	This column will identify the grouping of data or source text file of data.	VARCHAR2(100)	Y

Y = required field

7. Schedule

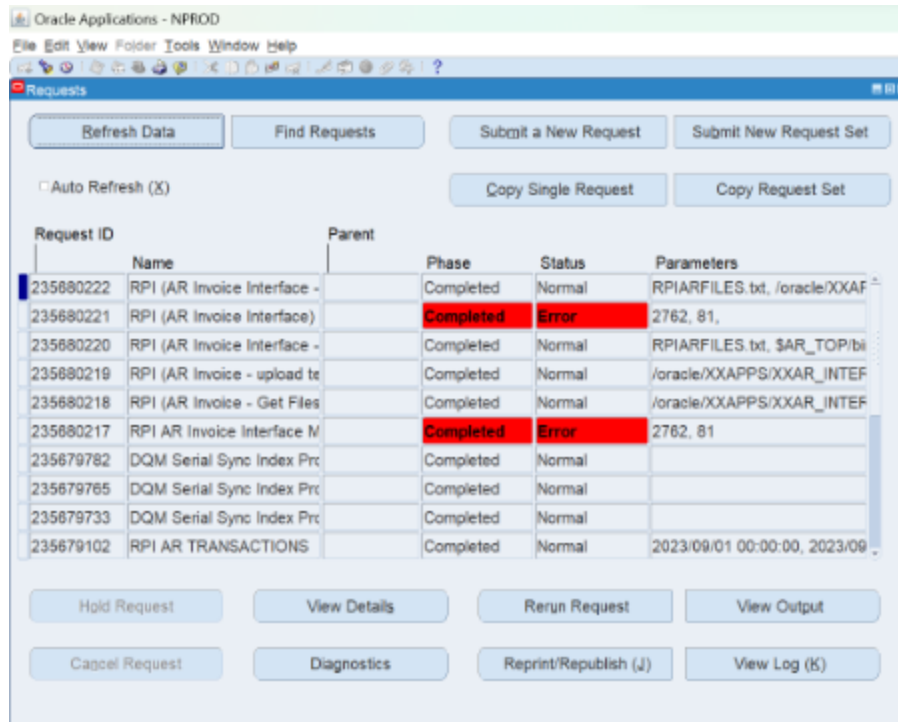
7.1. SCD refund interface is performed **per request**.

7.2. SCD refund data is provided by AR team. Interface is done by IT per request. Email notification of successful upload on the same day. SLA = P3 (turnaround time = 3 days)

8. Troubleshooting

8.1. If running the RPI AR Invoice Interface Main, the program returns **Completed - Error:**

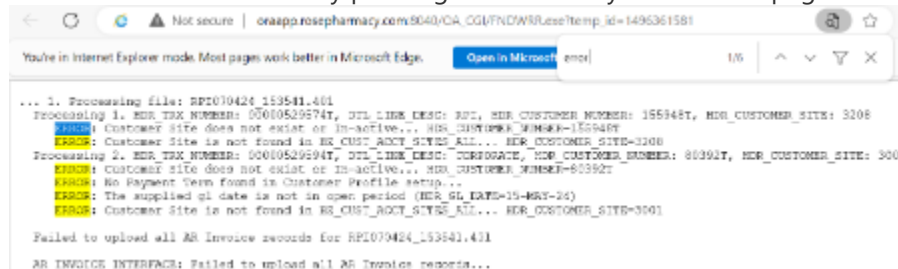
8.2.a. Highlight the line with the warning, then click View Output.



8.2.b. Go to browser. The AR transactions with error can be found there.

8.2.c. Find the errors:

-by pressing Ctrl + F in keyboard in the page and inputting ERROR



-or copying the data to an Excel file and filtering ERROR

8.2.d. If the error is -

-Customer Site does not exist or In-active... Customer Site is not found in HZ_CUST_ACCT_SITES_ALL...

```

... 1. Processing file: RPI070424_153541.401
Processing 1. HIR TAX NUMBER: 00005295740, DTL LINE DESC: RPI, HIR CUSTOMER NUMBER: 1553487, HIR CUSTOMER SITE: 3208
ERROR: Customer Site does not exist or In-active... HIR CUSTOMER NUMBER=1553487
ERROR: Customer site is not found in HZ_CUST_ACCT_SITES_ALL... HIR CUSTOMER SITE=3208

```

The customer is not yet enrolled in Oracle or the site is not yet an existing site for the customer. Confirm first with AR team if customer is valid and for set up. If for set up, interface the new customer/site via RPI Customer Interface Main. Proceed with AR interface. If not valid, remove from flat file and include in Excluded sheet in the AR validation file.

-The supplied gl date is not in open period

The provided GL date for the transaction is not the current open period. Inform AR team so they could advise if GL date should be revised. Proceed with AR interface

8.2.e. For issues like the program taking time to upload (>1 hr) and other technical issues, contact IOM for support by submitting a ticket to iOM Help in <https://support.iomphilippines.com/help/135183837> and sending an email to Oracle EBS Support <ebs.support@iomphilippines.com>