

Buying Income Interface

1. Purpose

1.1. To have a standard navigational instruction to IT in the **Buying Income Interface**.

2. Scope

2.1. IT and AR Oracle users


3. Implementing Guidelines

3.1. Refer accounting manual for detailed policy.

4. Navigation Procedures


4.1. AR team sends the buying income invoices as request to IT via open ticket.


04.2024 ARNONTRADE (BUYING INCOME) FOR UPLOAD


 **Shaila** Paola Patalinghug

To: Joaquin, Crissa Mae; Shiela Bolotaulo; Laarni Lincaro
Cc: Rachelle Joy Abargos; Malelot, Hannah Lou; Gracel G. Casut; +1 other

Mon 5/13/2024 9:18 AM

 **High importance**

 You replied on Mon 5/13/2024 2:02 PM

 2024.04_BI for Interface_05112...
100 KB

Hi @Joaquino, Crissa Mae

Good day!

Please find attached file of AR NONTRADE (**BUYING INCOME**) – April 2024 transactions for upload amounting to **PHP 17,355,243.17**.

In addition, please change payment term from *Immediate* to **45D Net**, to account the processing period.

Should there be any clarification and/or inquiries, please let us know.

Thank you and keep safe!

Best Regards,

4.2. Validate file -

- GL date fall on the current open period.
- Amount should be up to 2 decimal places only. Use =Round(amount,2) formula.
- Payment Term should be 45D NET
- No special characters like Ñ, double space () in Comments and Line Description. Use =Trim() formula.
- Source = BUYING INCOME

2024.05 BI for Interface 05112024 (1) - Excel

Trx No.	Trx Date	Type	Bill To Code	Branch	Payment Term	Source	GL Date	Comments (Sales Person)	Lin
PF2024040001	30-Apr-24	RP PROMOTION FUND	1902	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (MYRA 400 E CAP <v>	
PF2024040002	30-Apr-24	RP PROMOTION FUND	1963	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (TOTAL SANGOB <v>	
PF2024040003	30-Apr-24	RP PROMOTION FUND	1989	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (ESSENTIALS F<v>	
PF2024040004	30-Apr-24	RP PROMOTION FUND	932	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (TOTAL NATURE<v>	
PF2024040005	30-Apr-24	RP PROMOTION FUND	111	RPI SSC	450 Net	BUYING INCOME	01-May-24	-RWL> KUMUSTAHAN WITH PHARMACISTS (APR 24, 202<v>	
PF2024040006	30-Apr-24	RP PROMOTION FUND	1860	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> PROPOSAL OF PRODUCT SAMPLING & PUSH SE<v>	
PF2024040007	30-Apr-24	RP PROMOTION FUND	1846	RPI SSC	450 Net	BUYING INCOME	01-May-24	-JN> PREFERRED BRANDING FOR 25 SKUS <v>	
PF2024040008	30-Apr-24	RP PROMOTION FUND	1864	RPI SSC	450 Net	BUYING INCOME	01-May-24	-JN> PREFERRED BRANDING FOR FEXOXAN <v>	
PF2024040009	30-Apr-24	RP PROMOTION FUND	2071	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ECM> HOT DEALS JOINING FEE (FITBAR TIRAMISU DE<v>	
PF2024040010	30-Apr-24	RP PROMOTION FUND	1964	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (MUNIPULUS HERBIF<v>	
PF2024040011	30-Apr-24	RP PROMOTION FUND	1598	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (DIFFLAM FORTE THR<v>	
PF2024040012	30-Apr-24	RP PROMOTION FUND	876	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (POTEN CEE+C CAP<v>	
PF2024040013	30-Apr-24	RP PROMOTION FUND	533	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (CALTRATE SILVER AL<v>	
PF2024040014	30-Apr-24	RP PROMOTION FUND	2071	RPI SSC	450 Net	BUYING INCOME	01-May-24	-CVD> HOT DEALS JOINING FEE (DIABETASOL CAPPU<v>	
PF2024040015	30-Apr-24	RP PROMOTION FUND	533	RPI SSC	450 Net	BUYING INCOME	01-May-24	-BCC> HOT DEALS JOINING FEE (SENODYNE TP RAP<v>	
PF2024040016	30-Apr-24	RP PROMOTION FUND	2031	RPI SSC	450 Net	BUYING INCOME	01-May-24	-BCC> HOT DEALS JOINING FEE (DERMPLUS ULTIMATE<v>	
PF2024040017	30-Apr-24	RP PROMOTION FUND	932	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> EXCLUSIVE DEALS JOINING FEE (NE GINGKO BI<v>	
PF2024040018	30-Apr-24	RP PROMOTION FUND	270	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ECM> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040019	30-Apr-24	RP PROMOTION FUND	898	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040020	30-Apr-24	RP PROMOTION FUND	1989	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040021	30-Apr-24	RP PROMOTION FUND	1537	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040022	30-Apr-24	RP PROMOTION FUND	1963	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040023	30-Apr-24	RP PROMOTION FUND	1593	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040024	30-Apr-24	RP PROMOTION FUND	533	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	
PF2024040025	30-Apr-24	RP PROMOTION FUND	533	RPI SSC	450 Net	BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	

2024.05 BI for Interface 05112024 (1) - Excel

Source	GL Date	Comments (Sales Person)	Line Description	Qty	Amount	Tax Class	Currency	File N
BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (MYRA 400 E CAP <v>	5525	1	150.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (TOTAL SANGOB <v>	307	1	150.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (ESSENTIALS F<v>	183	1	150.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC- BRAND MENTION JOINING FEE (TOTAL NATURE<v>	6466	1	150.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-RWL> KUMUSTAHAN WITH PHARMACISTS (APR 24, 202<v>	307	1	40.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> PROPOSAL OF PRODUCT SAMPLING & PUSH SE<v>	4336	1	1.350.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-JN> PREFERRED BRANDING FOR 25 SKUS <v>	4142	1	52.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-JN> PREFERRED BRANDING FOR FEXOXAN <v>	4054	1	2.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ECM> HOT DEALS JOINING FEE (FITBAR TIRAMISU DE<v>	5787	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (MUNIPULUS HERBIF<v>	6663	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (DIFFLAM FORTE THR<v>	183	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (POTEN CEE+C CAP<v>	625	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> HOT DEALS JOINING FEE (CALTRATE SILVER AL<v>	183	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-CVD> HOT DEALS JOINING FEE (DIABETASOL CAPPU<v>	6787	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-BCC> HOT DEALS JOINING FEE (SENODYNE TP RAP<v>	6742	1	50.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> EXCLUSIVE DEALS JOINING FEE (NE GINGKO BI<v>	6466	1	45.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ECM> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	172	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	307	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	183	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	110	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	307	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	307	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-BCC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	183	1	200.000.00	OVAT12-D	PHP	
BUYING INCOME	01-May-24	-ESC> SUMMER SPLASH PROMO: GOLD PACKAGE PAR<v>	183	1	200.000.00	OVAT12-D	PHP	

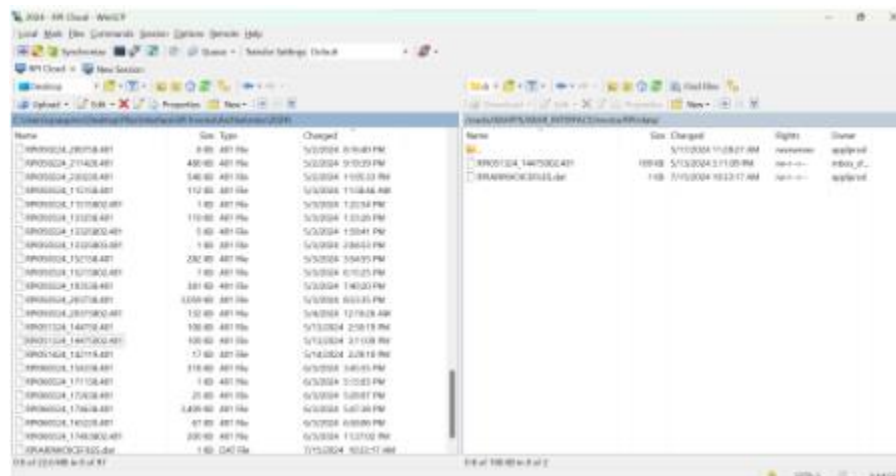
- Tax class should follow mapping based on Transaction type. Refer below:


Transaction Type	Description	Class	Receivable Account	Revenue Account	Tax Class	Method	Code	Revenue Mapping	Revenue Account
TRADE DISCOUNT	TRADE DISCOUNT	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT EXEMPT - D	Cash Basis	TD	COS - Discount	510131
FIXED REBATE	FIXED REBATE	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	FR	BI - Rebates	510130
PRODUCT INCENTIVE	PRODUCT INCENTIVE	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	PR	BI - Vendor Support	510144
INTRO DISCOUNT	INTRO DISCOUNT	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	ID	BI - Vendor Support	510133
DAMAGED ALLOWANCE	DAMAGED ALLOWANCE	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	OK	BI - DC Allowance	510146
VOLUME REBATES	VOLUME REBATES	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT EXEMPT - D	Cash Basis	VR	COS - Rebates	510132
DISTRIBUTION ALLOWANCE	DISTRIBUTION ALLOWANCE	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	OK	BI - DC Allowance	510144
PROMOTION FUND	PROMOTION FUND	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	PT	BI - Vendor Support	510133
NEW STOCK OFFER	NEW STOCK OFFER	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	NS	BI - Vendor Support	510133
ADMIN FEE	ADMIN FEE	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	FA	BI - Listing Fee	510131
VENDOR LISTING	VENDOR LISTING	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	VR	BI - Listing Fee	510131
DATA MANAGEMENT	DATA MANAGEMENT	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	DM	BI - Vendor Support	510133
PRODUCT LISTING	PRODUCT LISTING	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	PL	BI - Listing Fee	510131
SERVICE PENALTY	SERVICE LEVEL PENALTY	INV	88.1104322.00000000.0000.00.0000	88.210606.00000000.0000.00.0000	OVAT12-D	Cash Basis	SP	BI - Vendor Support	510133
DISPLAY RENTAL	DISPLAY RENTAL	INV	88.1104322.00000000.0000.00.0000	88.510332.0101.9996.0000.00.0000	OVAT12	Accrual Basis	DR	BI - Rental	510133
SCD REFUND	SCD REFUND	INV	88.1104322.00000000.0000.00.0000	88.210607.00000000.0000.00.0000	OVAT EXEMPT - D	Cash Basis	SCD	COS - SCD REFUND	510130

4.4. Create FILENAME based on RPI+date today (mmddyy)+ time (hrmnss).401. Copy concatenate formula to capture all lines.

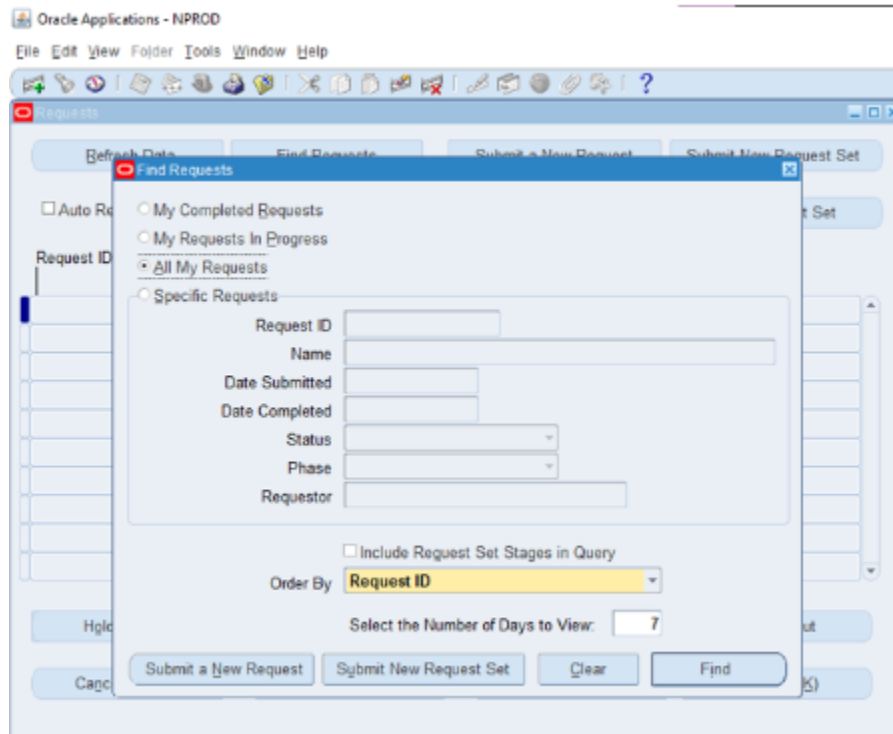
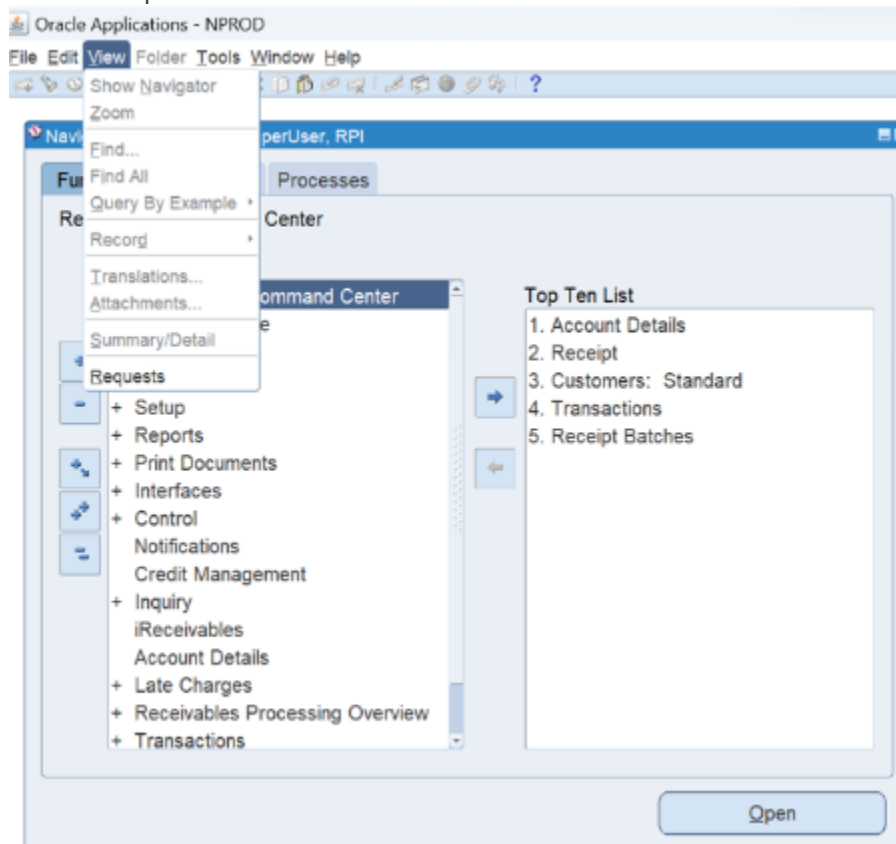
4.5. Copy the concatenated data from the Excel file to a .401 flat file in WinSCP. Save a copy in the local folder.

The screenshot shows the 'AR Invoicing Template v2 - Excel' spreadsheet. The interface includes a ribbon with tabs for File, Home, Insert, Page Layout, Formulas, Data, Review, View, and Help. A 'SECURITY WARNING' banner is visible at the top, stating 'Automatic update of this file has been disabled'. The spreadsheet itself has columns labeled G through V. The data is organized into rows, with the first row (G1) containing 'M4995L' and 'OVAT12 D'. Subsequent rows (G2-G10) contain invoice details, including 'Invoice No.', 'Date', 'Description', 'Amount', and 'Status'. The 'Status' column is highlighted in green. The bottom of the spreadsheet shows a summary row with 'SCD', 'EMP DED', 'RETURNS', '1%', '40%', 'GL UL DCP', 'RBANK', and 'Other Pay modes'.

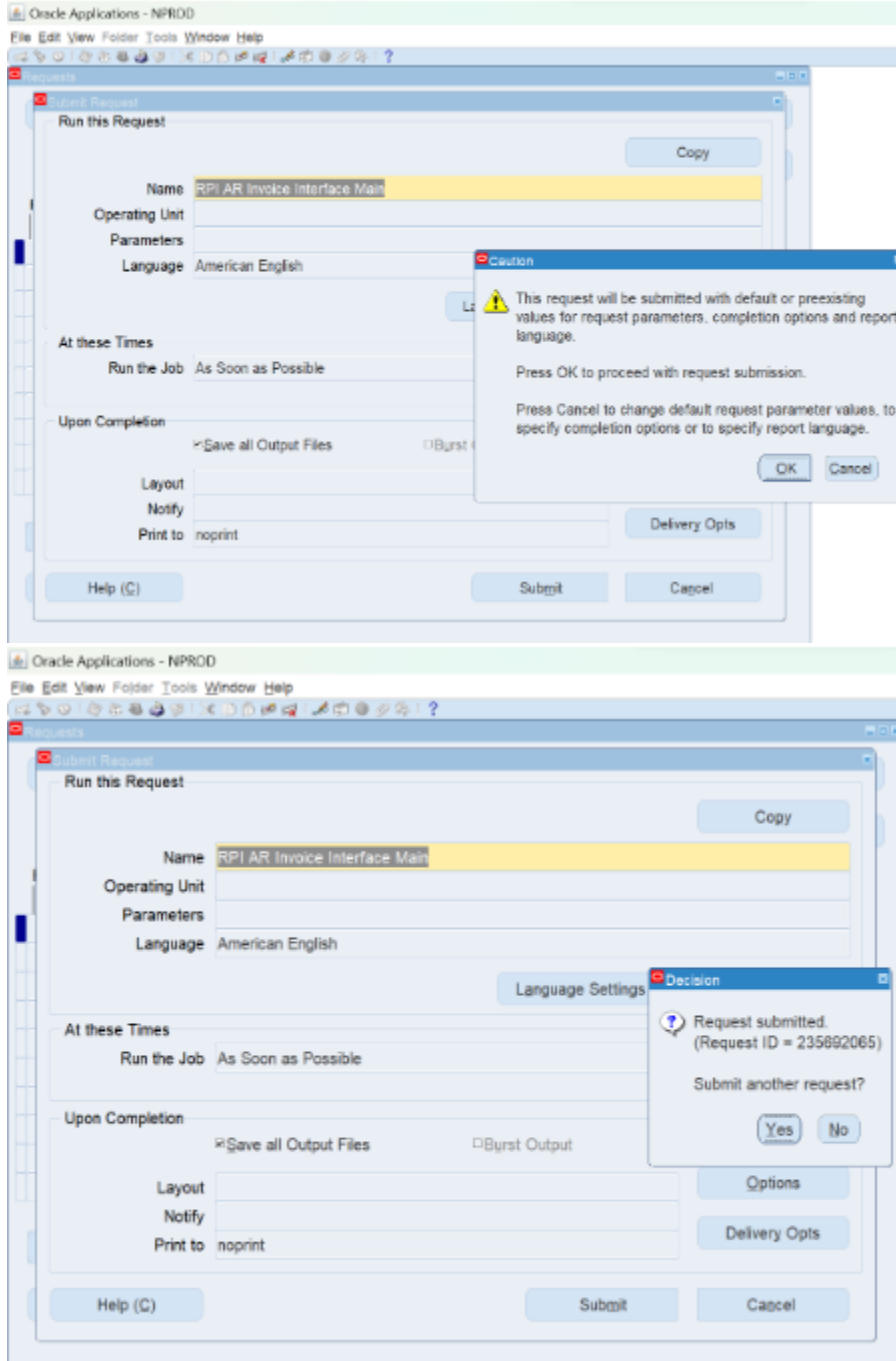


4.7. Click the Refresh  button.

4.8. In Oracle, under the Receivables module, click View, then Requests. Click Submit a New Request.



4.9. Under Submit Request, type RPI AR Invoice Interface Main. Click Submit and OK. Choose No for Submit another request.



4.10. Click Find to view the running request.

Find Requests

☐ My Completed Requests
☐ My Requests In Progress
☒ All My Requests
☐ Specific Requests

Request ID
 Name
 Date Submitted
 Date Completed
 Status
 Phase
 Requestor

☐ Include Request Set Stages in Query
 Order By **Request ID**
 Select the Number of Days to View:

Requests

☐ Auto Refresh (X)

Request ID	Name	Parent	Phase	Status	Parameters
233963666	RPI AR Invoice Interface M		Pending	Normal	2762, 81

4.11. Once the program has finished running (Completed – Normal), click Submit a New Request to extract the uploaded data.

Requests

☐ Auto Refresh (X)

Request ID	Name	Parent	Phase	Status	Parameters
233963443	Prepayment Matching Prog		Completed	Normal	AutoInvoice Batch, 233963361
233963441	RPI (AR Credit Memo Appl		Completed	Normal	2762, 81
233963440	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, /oracle/XXAF
233963361	RPI (AutoInvoice Import Pn		Completed	Normal	MAIN, T, 1001, JDA Interface,
233963360	RPI (AR Invoice Interface)		Completed	Normal	2762, 81,
233963359	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, \$AR_TOP/bi
233963358	RPI (AR Invoice - upload te		Completed	Normal	/oracle/XXAPPS/XXAR_INTEF
233963357	RPI (AR Invoice - Get Files		Completed	Normal	/oracle/XXAPPS/XXAR_INTEF
233963355	RPI AR Invoice Interface M		Completed	Normal	2762, 81
233963220	RPI Customer Listing		Completed	Normal	

4.12. Submit request for RPI AR TRANSACTIONS. Input GL date of uploaded data. Click OK, then Submit.

Submit Request

Run this Request

Name: RPI AR TRANSACTIONS

Operating Unit:

Parameters:

Language: American English

At these Times

Run the Job: As Soon as Possible

Upon Completion

☒ Save all Output Files ☐ Burst Output

Layout: RPI_CORP_SALE

Notify:

Print to: noprint

Parameters

GL date from: 09-SEP-2023

GL date to: 11-SEP-2023

Buttons: Copy, Options, Delivery Opts, Help (C), Submit, Cancel

Requests

Buttons: Refresh Data, Find Requests, Submit a New Request, Submit New Request Set, Copy Single Request, Copy Request Set

Auto Refresh (X)

Request ID	Name	Parent	Phase	Status	Parameters
233963671	RPI AR TRANSACTIONS		Running	Normal	2023/09/09 00:00:00, 2023/09/11 00:00:00

4.13. Click View Output. Redirected to browser, click Open.

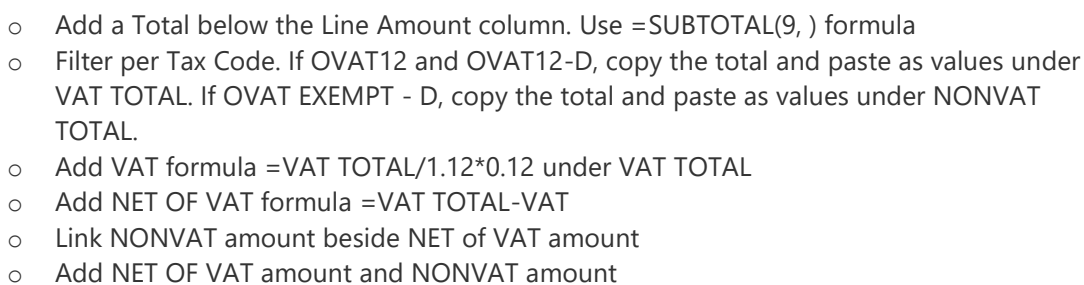
Requests

Buttons: Refresh Data, Find Requests, Submit a New Request, Submit New Request Set, Copy Single Request, Copy Request Set

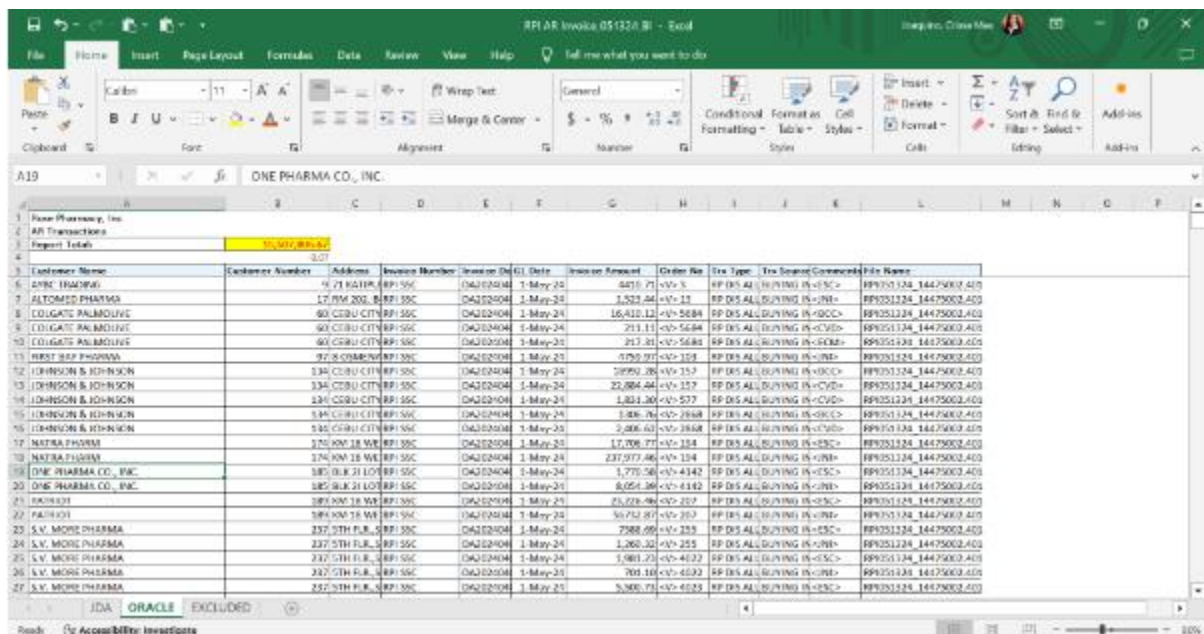
Auto Refresh (X)

Request ID	Name	Parent	Phase	Status	Parameters
233963467	RPI AR TRANSACTIONS		Completed	Normal	2023/09/01 00:00:00, 2023/09/11 00:00:00
233963443	Prepayment Matching Prog		Completed	Normal	AutoInvoice Batch, 233963361
233963441	RPI (AR Credit Memo Appl		Completed	Normal	2762, 81
233963440	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, /oracle/XXAF
233963361	RPI (Autoinvoice Import Pn		Completed	Normal	MAIN, T, 1001, JDA Interface,
233963360	RPI (AR Invoice Interface)		Completed	Normal	2762, 81,
233963359	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, SAR_TOP/bi
233963358	RPI (AR Invoice - upload te		Completed	Normal	/oracle/XXAPPS/XXAR_INTER
233963357	RPI (AR Invoice - Get Files		Completed	Normal	/oracle/XXAPPS/XXAR_INTER
233963355	RPI AR Invoice Interface M		Completed	Normal	2762, 81

Buttons: Hold Request, View Details, Rerun Request, View Output, Cancel Request, Diagnostics, Reprint/Republish (J), View Log (K)



ORACLE sheet - copied data from the RPI AR Transactions report

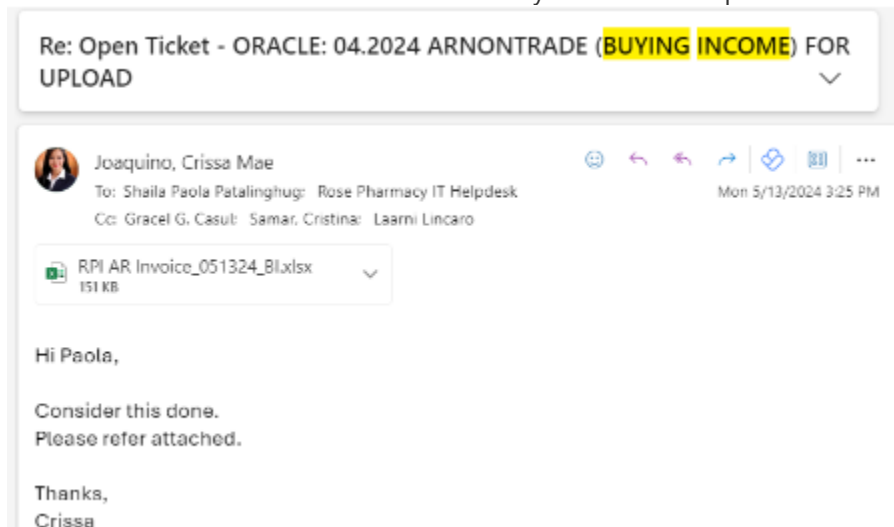


Ensure that the JDA vs Oracle totals match. Decimal amount difference is fine, caused by rounding off VAT.

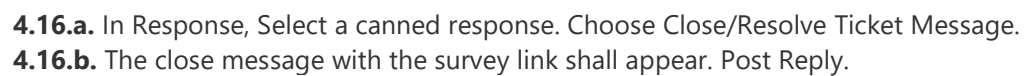
Excluded sheet - if there are AR transactions for exclusion as confirmed by AR team

Invoice No.	Trx Date	Trx Type	Amount	To	Branch	Terms	Source	NL Date	Comment & Description	Line No.	Line Amount	Tax Code	Currency	File Name
0000404000	30-Apr-24	RP VENDOR	2081.00	PPH	PPH	450 NET	BUYING INC	3-May-24	PPH-24 VENDOR	1	2081.00	004712-D	PHP	PPH251224_1447551081
0000404001	30-Apr-24	RP INTRN D	2409.00	PPH	PPH	450 NET	BUYING INC	3-May-24	PPH-24 VENDOR	1	2409.00	004712-D	PHP	PPH251224_1447551081
0000404002	30-Apr-24	RP INTRN D	2409.00	PPH	PPH	450 NET	BUYING INC	3-May-24	PPH-24 VENDOR	1	2409.00	004712-D	PHP	PPH251224_1447551081
0000404003	30-Apr-24	RP INTRN D	2409.00	PPH	PPH	450 NET	BUYING INC	3-May-24	PPH-24 VENDOR	1	2409.00	004712-D	PHP	PPH251224_1447551081

4.15. Send email to AR team to notify of successful upload. Attach the Excel file with the remarks.



4.16. Go to IT Support Ticketing System Incident Request Portal > Ticket. Close the ticket.



Ticket #939069: Update Resolution Code

Resolution Code:

— Select Resolution Code —

Optional reason for the update

Cancel Update

Choose Business Application. Click Update.

Ticket #939069: Update Resolution Code

Resolution Code:

— Select Resolution Code —

- Business Application
- Cloud Server Issue
- Computer Hardware
- Computer OS
- End User
- Network Device Issue
- Network ISP Issue
- Network Link Issue
- O365
- Peripheral
- Physical Server Issue
- Printer
- Process
- Server OS Issue
- Server OS Service Issue
- Third Party Application / Website
- Virtual Machine

Update

Last Response: 7/6/24 3:06 PM

4.16.d. Input Resolution Details - the steps to close/fulfill the user request.

Ticket #939069: Update Resolution Details

Resolution Details:

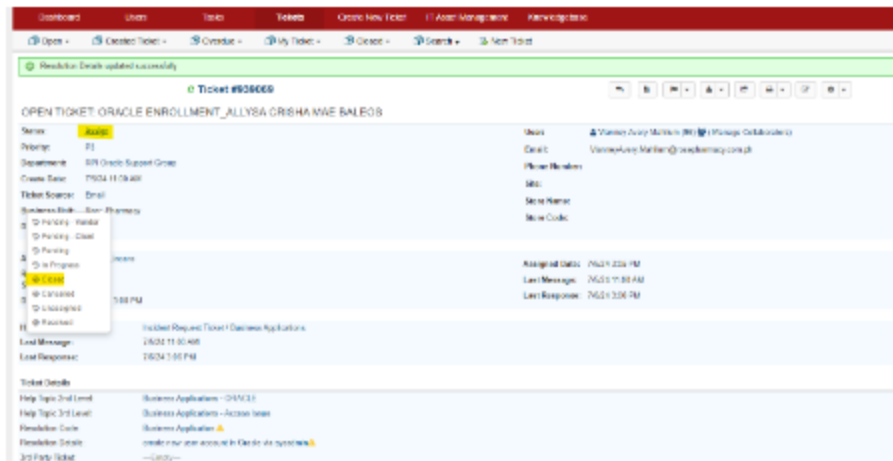
Please write here why this ticket you want to closed

Resolution

Optional reason for the update

Cancel Update

4.16.e. Change Status. Click Assign. Choose Closed (if no user feedback needed)/ Resolved (if user may provide feedback).



*The emailed response to the ticket is added to the thread in the ticket in the portal.

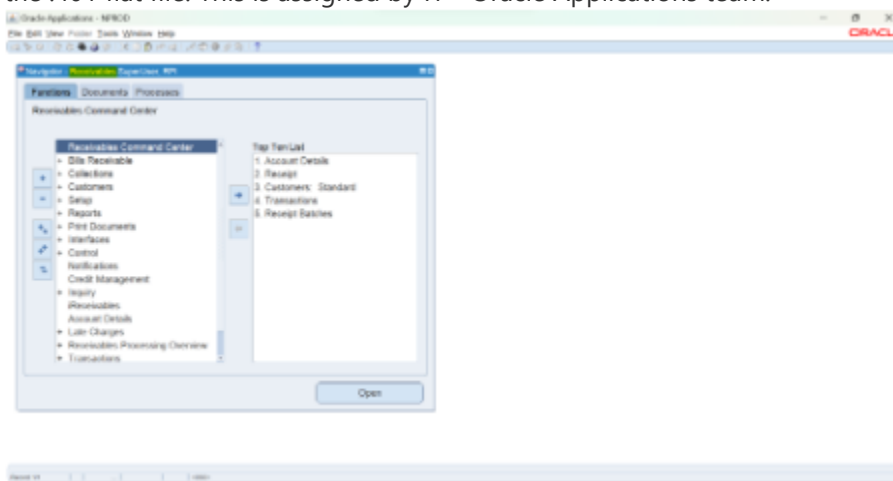
**The ticket is transferred to Closed tickets.

5. Access Permissions

5.1. IT Support Ticketing System Incident Request Portal user credentials are provided by Rey Castro (IT Manager).

5.2. Oracle credentials (user and password) are provided by IT - Oracle Applications team via email.

5.3. User must have access to the Receivables SuperUser, RPI responsibility to be able to interface the .401 flat file. This is assigned by IT - Oracle Applications team.



6. File Structure

6.1. .401 flat file

NO	Column Name	Description	Data Type	Req?
1	HDR_TRX_NUMBER	Invoice Number	VARCHAR2(20)	Y
2	HDR_TRX_DATE	Invoice Date	DATE	Y
3	HDR_PAYMENT_TYPE	Payment Type (Transaction Type example: Credit Card Sales, Corporate Sales, Stubcheck)	VARCHAR2(15)	Y
4	HDR_CUSTOMER_NUMBER	Customer Number	VARCHAR2(10)	Y
5	HDR_CUSTOMER_SITE	Customer Site Code	VARCHAR2(10)	Y
6	HDR_PAYMENT_TERM	Payment Term	VARCHAR2(10)	N
7	HDR_BATCH_SOURCE_NAME	Example = IDA MMS	VARCHAR2(100)	N
8	HDR_BATCH	Batch	DATE	Y
9	HDR_SOURCE_REFERENCE	Source Reference Description	VARCHAR2(30)	N
10	DTL_LINE_DESC	LINE DESCRIPTION/Batch Number	VARCHAR2(200)	Y
11	DTL_QUANTITY	Quantity = 1	NUMBER	Y
12	DTL_AMOUNT	Amount	NUMBER	Y
13	DTL_VAT_CODE	Tax Code	VARCHAR2(30)	N
14	DTL_CURRENCY	Invoice Currency	VARCHAR2(15)	Y
15	INVOICE_APPLIED	Invoice number to apply CRM	VARCHAR2(20)	N
16	FILENAME	This column will identify the grouping of data or source text file of data.	VARCHAR2(100)	Y

Y = required field

7. Schedule

7.1. Buying income interface is performed **per request**.

7.2. Buying income data is provided by AR team. Interface is done by IT per request. Email notification of successful upload on the same day. SLA = P3 (turnaround time = 3 days)

8. Troubleshooting

8.1. If running the RPI AR Invoice Interface Main, the program returns **Completed - Error**:

8.2.a. Highlight the line with the warning, then click View Output.

Oracle Applications - NPROD

File Edit View Folder Tools Window Help

Requests

Refresh Data Find Requests Submit a New Request Submit New Request Set

☐ Auto Refresh (X) Copy Single Request Copy Request Set

Request ID	Name	Parent	Phase	Status	Parameters
235680222	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, /oracle/XXAF
235680221	RPI (AR Invoice Interface)		Completed	Error	2762, 81,
235680220	RPI (AR Invoice Interface -		Completed	Normal	RPIARFILES.txt, \$AR_TOP/bi
235680219	RPI (AR Invoice - upload te		Completed	Normal	/oracle/XXAPPS/XXAR_INTEF
235680218	RPI (AR Invoice - Get Files		Completed	Normal	/oracle/XXAPPS/XXAR_INTEF
235680217	RPI AR Invoice Interface M		Completed	Error	2762, 81
235679782	DQM Serial Sync Index Pro		Completed	Normal	
235679785	DQM Serial Sync Index Pro		Completed	Normal	
235679733	DQM Serial Sync Index Pro		Completed	Normal	
235679102	RPI AR TRANSACTIONS		Completed	Normal	2023/09/01 00:00:00, 2023/09

Hold Request View Details Rerun Request View Output

Cancel Request Diagnostics Reprint/Republish (J) View Log (K)

8.2.b. Go to browser. The AR transactions with error can be found there.

8.2.c. Find the errors:

-by pressing Ctrl + F in keyboard in the page and inputting ERROR.

```
... 1. Processing file: RPI070424_153541.401
Processing 1. HIR_TXN_NUMBER: 00005295747, DTL_LINK_DESC: RPT, HIR_CUSTOMER_NUMBER: 155948T, HIR_CUSTOMER_SITE: 3208
ERROR: Customer Site does not exist or In-active... HIR_CUSTOMER_NUMBER=155948T
ERROR: Customer Site is not found in HZ_CUST_ACCT_SITES_ALL... HIR_CUSTOMER_SITE=3208
Processing 2. HIR_TXN_NUMBER: 0000529594T, DTL_LINK_DESC: CORFOGAC, HIR_CUSTOMER_NUMBER: 80390T, HIR_CUSTOMER_SITE: 3001
ERROR: Customer site does not exist or In-active... HIR_CUSTOMER_NUMBER=80390T
ERROR: No Payment Term found in Customer Profile setup...
ERROR: The supplied gl date is not in open period (HIR_GL_DATE=15-MAY-24)
ERROR: Customer Site is not found in HZ_CUST_ACCT_SITES_ALL... HIR_CUSTOMER_SITE=3001

Failed to upload all AR Invoice awards for RPI070424_153541.401
AR_INVOICE_INTERFACE: Failed to upload all AR Invoice records...
```

-or copying the data to an Excel file and filtering ERROR

8.2.d. If the error is -

-Customer Site does not exist or In-active... Customer Site is not found in HZ_CUST_ACCT_SITES_ALL...

```
... 1. Processing file: RPI070424_153541.401
Processing 1. HIR_TXN_NUMBER: 00005295747, DTL_LINK_DESC: RPT, HIR_CUSTOMER_NUMBER: 155948T, HIR_CUSTOMER_SITE: 3208
ERROR: Customer Site does not exist or In-active... HIR_CUSTOMER_NUMBER=155948T
ERROR: Customer Site is not found in HZ_CUST_ACCT_SITES_ALL... HIR_CUSTOMER_SITE=3208
```

The customer is not yet enrolled in Oracle or the site is not yet an existing site for the customer. Confirm first with AR team if customer is valid and for set up. If for set up, interface the new customer/site via RPI Customer Interface Main. Proceed with AR interface. If not valid, remove from flat file and include in Excluded sheet in the AR validation file.

-The supplied gl date is not in open period

The provided GL date for the transaction is not the current open period. Inform AR team so they could advise if GL date should be revised. Proceed with AR interface

8.2.e. For issues like the program taking time to upload (>1 hr) and other technical issues, contact IOM for support by submitting a ticket to iOM Help in <https://support.iomphilippines.com/help/135183837> and sending an email to Oracle EBS Support <ebs.support@iomphilippines.com>