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# LETLHOGONOLO THEODORE OBONYE

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## SKILLS

A former Network Engineer looking for a position as a Technical Consultant. Proficient in many aspects of software development. Customer Service enthusiast and advocate of collaboration.

## EXPERIENCE

### **SELF**, — *FREELANCE SOFTWARE DEVELOPER*

JAN 2017 - PRESENT

- FULL STACK Development of web and mobile applications
- Developed technical specifications and coding documentations for new projects.
- Analyse and Design applications based on project requirements.
- Implemented best coding practices to improve project effectiveness.
- Create project plan and release plan.
- Coordinated with customers to test software applications.

### **BOFINET, Botswana, Gaborone** — *Access Network Assistant Engineer*

FEB 2018 - AUG 2018

- Operate and maintain the IP network delivering IP data, voice and video to an assigned customer access network. Assist in the installation, maintenance and administration of the computer network.
- Troubleshooting, support, maintenance of IT equipment.
- Ensure IP network support of new and existing services and features.
- Extend all the necessary support for the second and third-tier escalations for all operational outages in IP network.
- Offer engineering solutions based on a thorough understanding of Data Network architecture, topology and other configuration details.
- Escalate problems quickly with thorough troubleshooting of all IP network issues.
- Maintain a record of engineering solutions, such as detailed engineering requirements, detailed reference design, and detailed integration test plan documents.

### **PRINSAN GROUP, Botswana, Gaborone** — *NETWORK ENGINEER*

JUN 2016 - JAN 2018

- Ensure Resolution of Customer queries via telephone or email or in person within agreed SLAs.

- Installation, maintenance and administration of software systems
- Document incident report, trouble ticket and solutions applied by vendors of all network faults
- Provision and manage services on network technologies like Wi-Fi, Routing Protocols, VPN, firewalls, intrusion prevention systems and routers
- Identify and recommend needed and optimal infrastructure improvements .

**PRINSAN GROUP, Botswana, Gaborone** — *JUNIOR DEVELOPER/NETWORK ASSISTANT ENGINEER*

MAY 2015 - JUN 2016

- Assisting during the implementation and support of an ERP system
- Responsible for the accurate and timely preparation of user training manuals and documents for ERP. Undertaking regular systematic testing and preparations of test cases for ERP
- Taking responsibility for the coordination of user acceptance
- Worked with Network Engineers to develop voice and data wiring infrastructure.

## EDUCATION

**THE UNIVERSITY OF SUNDERLAND, UK** — *BSc(Hons) Applied Business Computing 2:1*

AUG 2010 - JUL 2014

**LIVINGSTONE KOLOBENG COLLEGE, BW** — *AS LEVEL - PASS*

JAN 2009 - NOV 2009

**BAISAGO UNIVERSITY COLLEGE, BW** — *SOFTWARE SPECIALIST - PASS*

FEB 2005 - NOV 2006

**LEDUMANG SSS, BW** — *BGCSE - PASS*

FEB 2002 - NOV 2004

## VOLUNTARY WORK

MISSIONARY

MAR 2007 - JAN 2009

- Plan logistics for 90 individuals to be transfer around the country
- Procure reading materials for missionaries
- Procure household and office supplies for missionaries
- Daily record keeping of activities and resulting output
- Weekly reports with various MS office suite apps
- Planning of daily/weekly activities

**REFEREES** - Will be provided on request.