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PASSPORT NO: BN1759394
CSV EXPIRY DATE: 30 APR 2019
DRIVERS' LICENCE: VALID CODE 8

WEBSITE: HTTPS://LTO01.GITHUB.IO

LETLHOGONOLO THEODORE OBONYE

SKILLS

A Network Engineer looking for a position in Software Development. Proficient in HTML5, CSS, jQuery as well as JavaScript and common JavaScript libraries on visual studio IDE and various text editors. Customer Service enthusiast and advocate of collaboration.

EXPERIENCE

SELF, — *FREELANCE SOFTWARE DEVELOPER*

JAN 2015 - PRESENT

- FULL STACK Development of web and mobile applications

- Developed technical specifications and coding documentations for new projects.
- Analyse and Design applications based on project requirements.
- Implemented best coding practices to improve project effectiveness.
- Create project plan and release plan.
- Coordinated with Tester to test and debug software applications.

BOFINET, Botswana, Gaborone — *Access Network Assistant Engineer*

FEB 2018 - AUG 2018

- Operate and maintain the IP network delivering IP data, voice and video to an assigned customer access network.Assist in the installation, maintenance and administration of the computer network.
- Troubleshooting, support, maintenance of IT equipment.
- Ensure IP network support of new and existing services and features.
- Extend all the necessary support for the second and third-tier escalations for all operational outages in IP network.
- Offer engineering solutions based on a thorough understanding of Data Network architecture, topology and other configuration details.
- Escalate problems quickly with thorough troubleshooting of all IP network issues.
- Maintain a record of engineering solutions, such as detailed engineering requirements, detailed reference design, and detailed integration test plan documents.

PRINSAN GROUP, Botswana, Gaborone — *NETWORK ENGINEER*

JUN 2016 - JAN 2018

- Ensure Resolution of Customer queries via telephone or email or in person within agreed SLAs.
- Installation, maintenance and administration of software systems
- Document incident report, trouble ticket and solutions applied by vendors of all network faults
- Provision and manage services on network technologies like Wi-Fi, Routing Protocols, VPN, firewalls, intrusion prevention systems and routers
- Identify and recommend needed and optimal infrastructure improvements .

PRINSAN GROUP, Botswana, Gaborone — *JUNIOR DEVELOPER/NETWORK ASSISTANT ENGINEER*

MAY 2015 - JUN 2016
- Assisting during the implementation and support of an ERP system
- Responsible for the accurate and timely preparation of user training manuals and documents for ERP Undertaking regular systematic testing and preparations of test cases for ERP
- Taking responsibility for the coordination of user acceptance
- Worked with Network Engineers to develop voice and data wiring infrastructure.

EDUCATION

THE UNIVERSITY OF SUNDERLAND, UK — *BSc(Hons) Applied Business Computing 2:1*

AUG 2010 - JUL 2014

LIVINGSTONE KOLOBENG COLLEGE, BW — *AS LEVEL - PASS*

JAN 2009 - NOV 2009

BAISAGO UNIVERSITY COLLEGE, BW — *SOFTWARE SPECIALIST - PASS*

FEB 2005 - NOV 2006

LEDUMANG SSS, BW — *BGCSE - PASS*

FEB 2002 - NOV 2004

VOLUNTARY WORK

MISSIONARY

MAR 2007 - JAN 2009
- Plan logistics for 90 individuals to be transfer around the country
- Procure reading materials for missionaries
- Procure household and office supplies for missionaries
- Daily record keeping of activities and resulting output
- Weekly reports with various MS office suite apps
- Planning of daily/weekly activities

REFEREES - Will be provided on request.