Leslie Talbert

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Cybersecurity Analyst with 8+ years in Customer Service, and currently completing Google Cybersecurity Professional Certificate. Experienced in problem solving and risk management, with expertise in WindowsOS, Splunk, NIST CSF, and great work ethic. Seeking a cybersecurity role with opportunities for career advancement and continuous learning. A proactive and adaptable individual with proven people skills, ready to apply my growing cybersecurity expertise in a role that fosters continuous professional development.

RELEVANT SKILLS & EXPERTISE

Tools/Languages: Linux, Windows, SQL (BigQuery), Splunk, WireShark, Tcpdump, Suricata, Python, ChatGPT
Security Practices: Information Security, Network Security, Vulnerability Assessment, Threat Analysis, Log Analysis, Security Frameworks and Controls
Software Platforms: Google Workspace, Slack, Microsoft Teams, Windows OS, Zoom, Github
Strengths: Problem-Solving, Collaboration, Attention to Detail, Calmness Under Pressure, Typing (90+ WPM), Strong Work Ethic

CYBERSECURITY PROJECTS

TryHackMe Rooms: Utilized interactive, gamified virtual environment to enhance practical knowledge and hands-on skills:
- **Linux Fundamentals** (1, 2, & 3) and **Linux Strength Training** - Navigated directories and files, adjusted permissions, analyzed logs, explored common utilities
- **Intro to Logs** and **Log Analysis** - Identified log types, located logs, employed regular expressions (RegEx), and utilized command line and CyberChef for effective log analysis
- **Wireshark Basics** and **Wireshark 101** - Gained proficiency in packet dissection, navigation, and filtering techniques; analyzed ARP, ICMP, TCP, DNS, HTTP, and HTTPS traffic for network troubleshooting and security analysis
- **Windows Fundamentals** (1, 2, & 3) and **Windows Forensics** (1 & 2) - Acquired fundamental understanding of Windows, including file systems, user account control (UAC), control panel, system configuration, security, firewall, registry, and FAT/NTFS file systems; developed skills in accessing hives, utilizing registry explorer, and recovering files
- **Splunk Basics**, **Incident Handling with Splunk**, and **Splunk** (2 & 3) - Developed skills in navigating Splunk; conducting incident handling using Splunk; participated in the Boss of the SOC investigation for security analysis

PROFESSIONAL EXPERIENCE

Patient Advisor • *TruManagement LLC, Clarksville, Arkansas*   05/2024 - 01/2025
- Educated 40+ patients daily on medication types, leading to improved patient confidence and satisfaction
- Handled $1,000+ in daily transactions, ensuring accuracy in register counts and financial accountability
- Applied up-to-date product knowledge to match patient needs with effective medical solutions
- Adhered to HIPAA Guidelines, ensuring patient confidentiality and securing their private information
- Sustained a clean and organized workspace to increase productivity and elevate customer experience

Patient Advisor • *Revolution Global INC, Clarksville, Arkansas*   08/2021 - 05/2024
- Delivered personalized guidance to patients daily, resulting in consistently high satisfaction scores
- Executed precise cash handling procedures with minimal discrepancies during end-of-day counts
- Trained new employees in protocols and proper use of computer software
- Received 2 "Employee of the Month" awards by maintaining consistent attendance and exceeding sales goals

Shift Manager/Team Lead • *Taco Bell/K-Mac Enterprises, Clarksville, Arkansas*   05/2017 - 09/2020
- Led a team of 7 employees per shift, increasing service speed and maintaining customer satisfaction
- Conducted regular inventory audits to reduce overhead and losses
- Reinforced team-wide adherence to rigorous standards and protocols, leading to consistent compliance within the operational environment
- Counted registers and safe containing $100,000+ weekly to maintain accurate cash counts

CERTIFICATES

Google Cybersecurity Professional Certificate • *Merit America, Virtual*   08/2025
- Cultivated holistic understanding of cybersecurity's critical role in organizational security, privacy, and success, including how to systematically identify and mitigate risks, threats, and vulnerabilities
- Gained practical experience with **Linux**, **SQL**, **Python** and utilized **SIEM tools**, **IDS**, and **network protocol analyzers** for proactive threat management
- Applied knowledge to real-world scenarios, developing skills in proactive **threat detection** and **response** through completion of dynamic hands-on projects, including: conducting a simulated **security audit**, responding to a **cyber incident**, analyzing **vulnerable systems**, and completing an **incident handler's journal**