#### **CURRICULUM VITAE**

FIRST NAME: Louis LAST NAME: Chaw

DATE OF BIRTH: 9 December 1989

GENDER: Male STATUS: Single

ADDRESS: Sabah, Kota Kinabalu, Malaysia. CONTACTS: +601125638819 / +60138504633

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NATIONALITY: Gambian

LANGUAGES: English/ French / Turkish

#### PERSONAL PROFILE

Am a Gambian, age 27 years old, am Adaptable, committed and enthusiastic individual with proven interpersonal, communication and organizational skills. Possessing a significant record of achievement in the Global world of technology and able to quickly understand the inextricable links between an effective and efficient workforce and the attainment of wider organizational goals. Can work and keep calm under pressure as part of a team and on own initiative and always willing to learn and develop new skills.

I am now looking for a new challenging opportunity to further my personal and professional development in Software engineering and communication to enhance and widen my existing skills and experience.

#### **EDUCATIONAL INSTITUTES AND YEAR**

Sanchaba Sulay School (1997-2003) Sukuta Upper Basic School (2003 - 2006) Daddy Jobe Comprehensive (2006 – 2009)

#### **Business Dot Com Institution of Technology** (2006 – 2007)

• Information & Technology (I.T)

Quantum Net Institution of Technology (2009 – 2012)

- Aries PC Maintenance & Repair Hardware (A+)
- Aries PC Maintenance & Repair Operating System (OS)
- Aries Networking (N+)
- Cisco Network Academy (CCNA)

# LASTING SOLUTIONS INSTITUTION OF MANAGEMENT AND TECHNOLOGY (2012 – 2013)

- Microsoft Certified Technology Specialist (MCTS)
- System Administrator
- Diploma Information & Technology
- Windows Server 2003\2008

#### **ISTANBUL AYDIN UNIVERSITY** (2014 – 2016)

Degree in Computer Programming

#### SP JAIN SCHOOL OF GLOBAL MANAGEMENT

• Bachelors in Business Administration

### **ACADEMIC QUALIFICATIONS**

Diploma in Information & Technology (I.T)

Aries PC Maintenance & Repair Hardware (A+)

Aries PC Maintenance & Repair Operating System (OS)

Aries Networking (N+)

Cisco Network Academy (CCNA)

Microsoft Certified Technology Specialist (MCTS)

System Administrator

Window Server 2008

**Computer Programming** 

#### **KEY SKILLS AND COMPETENCIES**

#### **Teaching attributes:**

- Able to interact and form relationships with other professionals and agencies associated with the school.
- Knowledgeable about all areas of teaching.
- Can support students with emotional or behavioural problems and help develop their social skills.

- Excellent classroom skills
- Responding to accidents and emergencies relating to pupils.
- Providing regular feedback regarding student's progress to line managers and teaching staff.

### **Technical Proficiencies:**

- Knowledge of PC setup, and installation. As well as various peripherals, data entry, file updating and web development skills (HTML).
- Familiar with windows server 2003\ 2008, windows XP, windows vista, window 7, window 8 and Linux OS.
- Good hardware and software trouble shooting knowledge.
- Office proficiency: Microsoft office 2010 (Excel, PowerPoint, word & visual).
- Excellent hand on management & Communications Skills
- Networking and Designing
- Software & Database Management
- Accustomed to Working with senior management
- Strong presentation, report reviewing and negotiations skills
- Contacting and communicating with high end decision makers
- Ability to do follow up in a timely and professional manner. Ability to work long hours, often under pressure.
- Working in a high level speed and fast-paced environment
- Compassionate and understanding as well as possessing cultural differences and awareness.

### PERSONAL KEY SKILLS

- Communication Possesses excellent interpersonal skills, highly perceptive and quickly able to develop relationships with customers and colleagues. A good listener, with well-developed presentation skills.
- Customer Service Always ensuring customer's expectations are met and often try to exceed
- Problem Solving Applies initiative and creativity to resolve difficult situation, any solutions to problems, I run by my line manager for confirmation.
- Organization Plans, prioritizes and schedules tasks efficiently and handling multiple demands and competing priorities.
- Computer competency Good information technology skills, with proficient in Microsoft Office Suite of software {Microsoft Office Word, Excel, PowerPoint, Publisher, Access etc}, Adobe Premiere Pro CS3, Adobe Sound booth CS3, Adobe Audition 1.5, and Audacity. Good Financial acumen

Results Focused

#### Lecture

## **INDUSTRIAL EXPERIENCE**

## GENERAL & I.T MANAGER ( IT-WORLD CONSULTING )

The primary representative of the company, lead meetings, oversee the day to day operations of the company, and tend to the immediate needs of company's projects and activities. Also directs and coordinates the operations of the company's computer software, information integration system and IT projects Etc. **Founder ( 2012 )** 

## Vice President (Youths-ITnet Charitable Org Gambia) Founder (2013)

- Working with the board of directors and other senior executives of the organization, plans, develops and enforces policies and objectives for the organization to ensure it maintains its values and meets established goals.
- Manages employees and the day-to-day activities of the organization. This includes
  developing responsibilities for the staff, hiring employees, developing and mentoring
  staff, as well as ensuring the organization accomplishes tasks to meet its overall goals.
- Creates public awareness initiatives and ensures the organization is visible to the community and those interested in assisting the foundation. This includes assigning staff members to coordinate fundraisers, community events and other programs to create responsiveness to the organization.
- Ensuring the organization is compliant with state and federal guidelines as a nonprofit organization, allocating funds for each department and ensuring the financial stability of the organization.
- Exchange ideas and suggest changes to improve operations.

#### LASTING SOLUTIONS INSTITUTION OF MANAGEMENT AND TECHNOLOGY

**Senior Training Manager** (Responsible for lecturer and Training IT certificate, diploma levels, CCNA and A+ & N+)

From Jan 2014 till date

## **HOBBIES/ INTERESTS**

- Reading novels
- Share ideas
- Research
- Working on computers
- Listening to music
- Visiting Friends & Socializing
- Watching movies

## **REFEREES**

Mr. Jammeh, Senior Lecturer in QIT, President of Youths IT-net (Business Partner) Mob: +2203100913

Mr. Bah, Senior Cisco Lecturer in QIT – Mob +2203100942

Mr. Abdou E.A Mbye, IT and Repair Technician RLG – Mob +2207653797

Mr. AliueBaye, IT and Server Manager GIEPA – Mob 3900815

Ms. IsatouJammeh, Admin/Finance Manager, at Lasting Solutions – Mob +2209259200

Dr Moses Benjamin Jallow, Former Ambassador of the Gambia to France - Mob +33695924739