

## **Part A: User Stories**

### **Story #1: Register**

As a customer I want to register so that I can login to the system.

### **Story #2: Business Owner Login**

As a business owner I want to be able to login so that I can access my system.

### **Story #3: Customer Login**

As a customer I want to be able to login so that I can view my details.

### **Story #4: Customer Make Bookings**

As a customer I want to be able to login and make a booking.

### **Story #5: Set working hours**

As a business owner I want to be able to add available working hours for my employees.

### **Story #6: View all available appointments**

As a customer I want to view all the bookings so that I can avoid a double booking.

### **Story #7: Booking an Appointment**

As a customer I want to book an appointment so that I can schedule the appointment.

### **Story #8: Booking a Service**

As a customer I want to be able to choose the service I want to receive and select the day and also select the employee who provides the service as well for my appointment.

### **Story #9: Booking a Service**

As a customer I want to be able to view available time slots for all employees or a specific employee.

### **Story #10a: Booking a Service**

As a business owner I want my customers to be able to make a booking for a specific service (e.g. hairdressing) of my business.

### **Story #10b: Booking a Specific Day**

As a business owner I want my customers to be able to make a booking for a specific day with my business.

### **Story #10c: Booking an Employee**

As a business owner I want my customers to be able to make a booking for a specific employee of my business.

### **Story #10c: Booking an Activity**

As a business owner I want my customers to be able to make a booking for a specific activity (e.g. hair cut) of my business.



## **Part B: User Stories**

### **Story #11: GUI**

As a business owner I want a GUI so that UX of the application is better for customers.

### **Story #12: View Booked Appointments/Bookings**

As a customer I want to be able to view my bookings made so I can check my bookings.

### **Story #13: Booking for a Customer as a Business Owner**

As a business owner I want to be able to create a booking for a customer so that I can make the booking in the case of a customer booking via phone.

### **Story #14: Scheduling Employee Work Days**

As a business owner I want to be able to add employee working hours for specific days and times.

### **Story #15: Varying Appointment Length**

As a business owner I want to be able to have activities provided by services which book differing intervals of time.

