

## Dorothy Anne Houston



Dorothy Houston is a 68 year old supermarket owner. She is widowed, and has a successful lawyer as a son from her late husband who passed in a car crash. Upon first impression, she comes across as a very prestigious and luxurious. She's very strict when it comes to business otherwise is very friendly. She inherited the supermarket after her husbands death.

Dorothy suffers from mild depression from the loss of her husband, however she keeps it a secret to public always flashing a smile. She has a minor case of diabetes and has terrible eye sight making reading hard for her.

In a typical day, she likes to start off by walking her dog at 6 am in the morning. She uses her iPad to read the daily news, uses her laptop to Skype with her son, and takes public transport to the supermarket bi-daily. Her assistant, who happens to be her cousin usually takes care of daily business. She also participates in numerous charity events believing that it's her duty to give back to society, this is also reflected in her store when she gives 5% of her monthly earnings to the local hospital.

She believes that the key to having a successful business is to be original, so on her days off, she bakes pies to sell in her supermarket. These sales have been a tremendous success and have proven her methods correct.

Dorthy is fluent in English and French, and while using the system, she expects the font to be big and clear so that she can compensate for her poor eye sight, in which she refuses to use vision aid.