Turn in a single document with all answers. No hand written work.  Due Feb 2 at 5pm. Dropbox [Unit 0 Assignment](https://bbcsulb.desire2learn.com/d2l/common/dialogs/quickLink/quickLink.d2l?ou=835920&type=dropbox&rcode=CSULB-5712774)

1. Describe how you would (or did) assess the quality of a university before applying to it. What factors would be important to you? Which would be critical?
2. Describe the software quality dilemma in your own words.
3. Considering each of the aspects of the cost of software quality as described on slide 19 of the lecture notes, which do you think is the most expensive and why?
4. All five (Garvin, ISO 9126, McCall, Boehm, Sommerville) sources of quality characteristics state maintainability (Garvin calls it durability) as an important characteristic. Explain at depth why maintainability is so important. If necessary, spend some time researching the answer. Expecting about a page of double spaced response. Consider such factors as the difficulty of doing software maintenance, its cost, its impact on customer relations and its impact on future versions of the product.