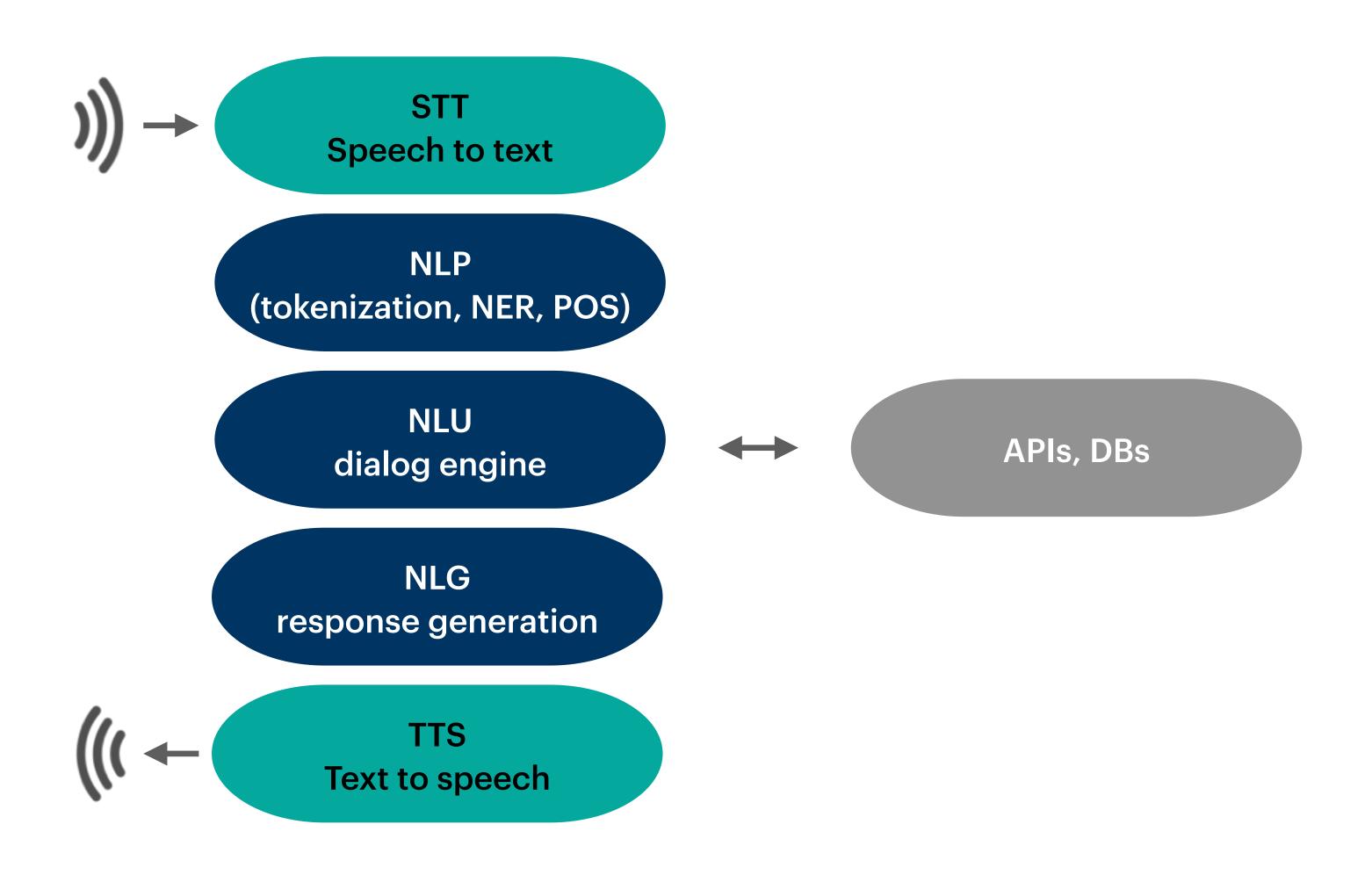
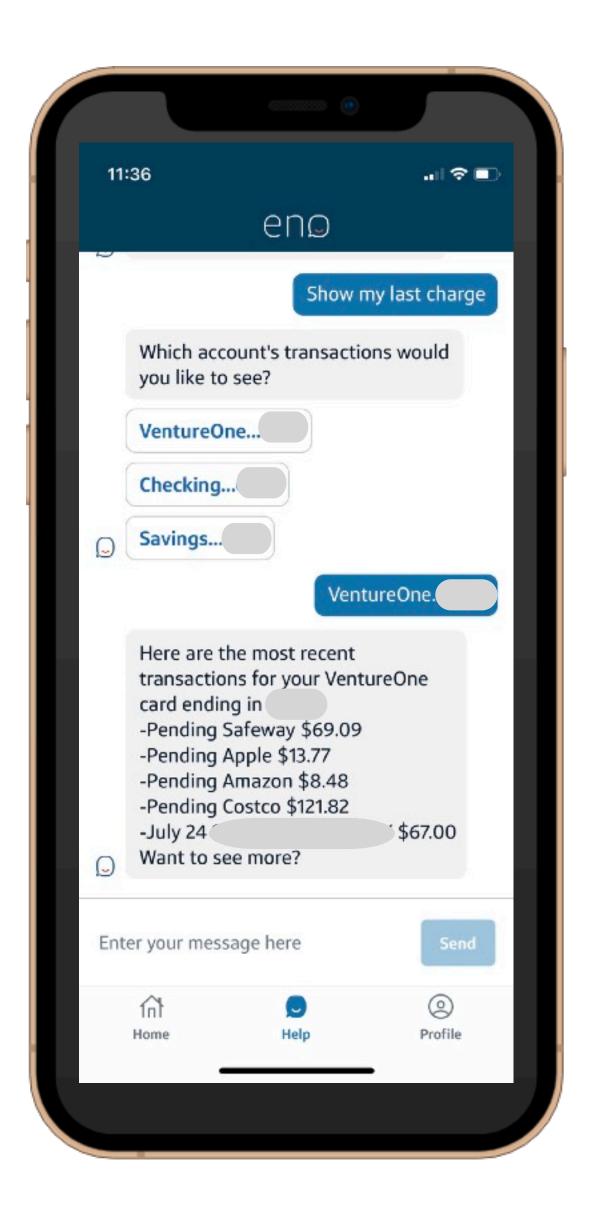
Conversational systems





Why is conversation is hard?

World Knowledge

Domain knowledge

Discourse knowledge

What flights to SFO are there tomorrow afternoon?

I found three flights from WAS to SFO tomorrow afternoon:



- \$199 DCA-SFO 2:15-3:44pm
- \$377 BMI-SFO 4:45-5:15pm
- \$232 IAD-SFO 6:00-6:30pm

Ok book the last expensive one for two adults and 1 infnt

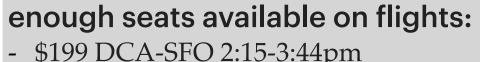


Ok, you want to book:

\$232 IAD-SFO 6:00-6:30pm Right?

No, the DCA flight

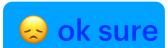




Unfortunately there are not

- \$232 IAD-SFO 6:00-6:30pm Would you like to book this flight?

\$377 BMI-SFO 4:45-5:15pm





Ok, first I'll need the name and ID of the first adult passenger.