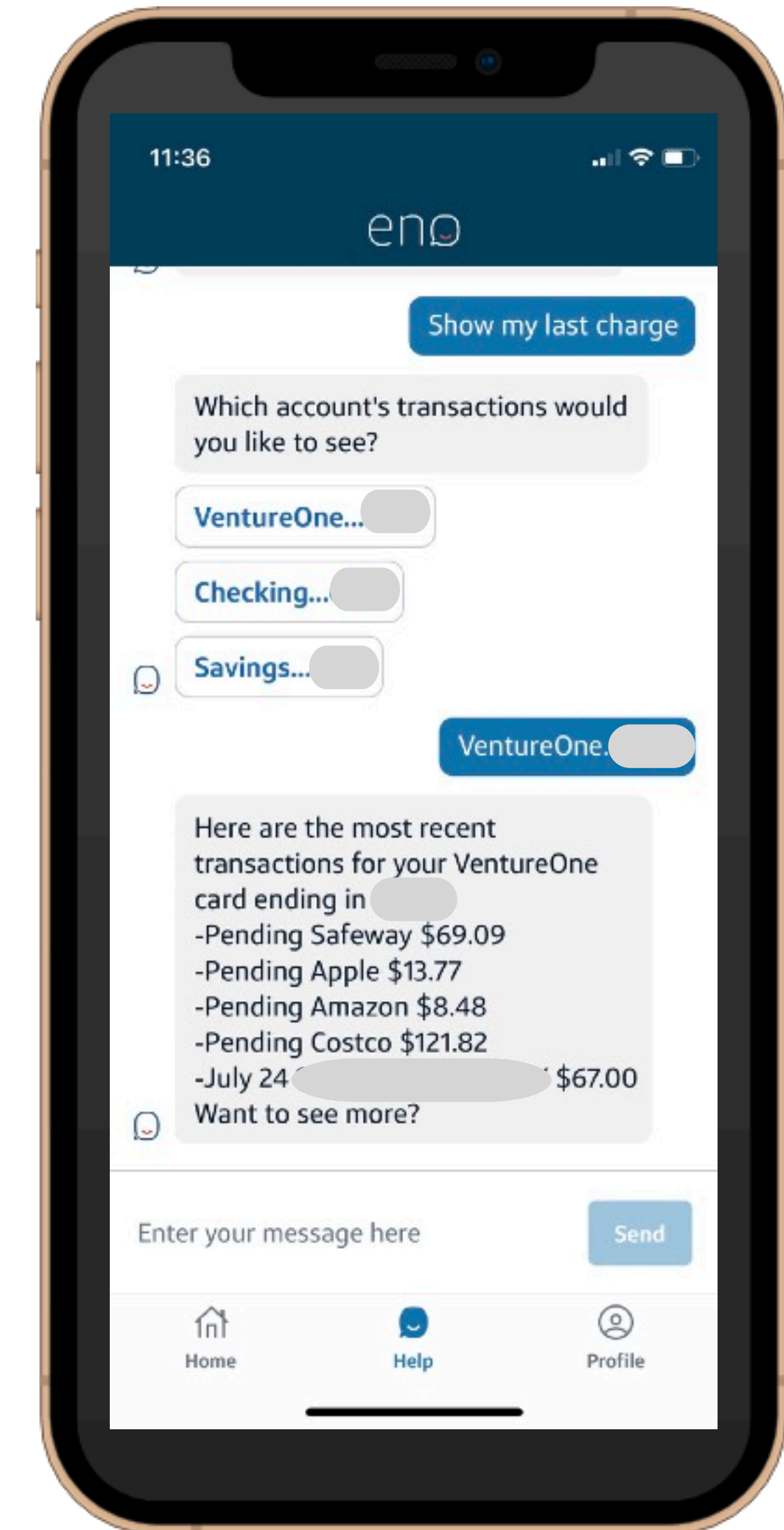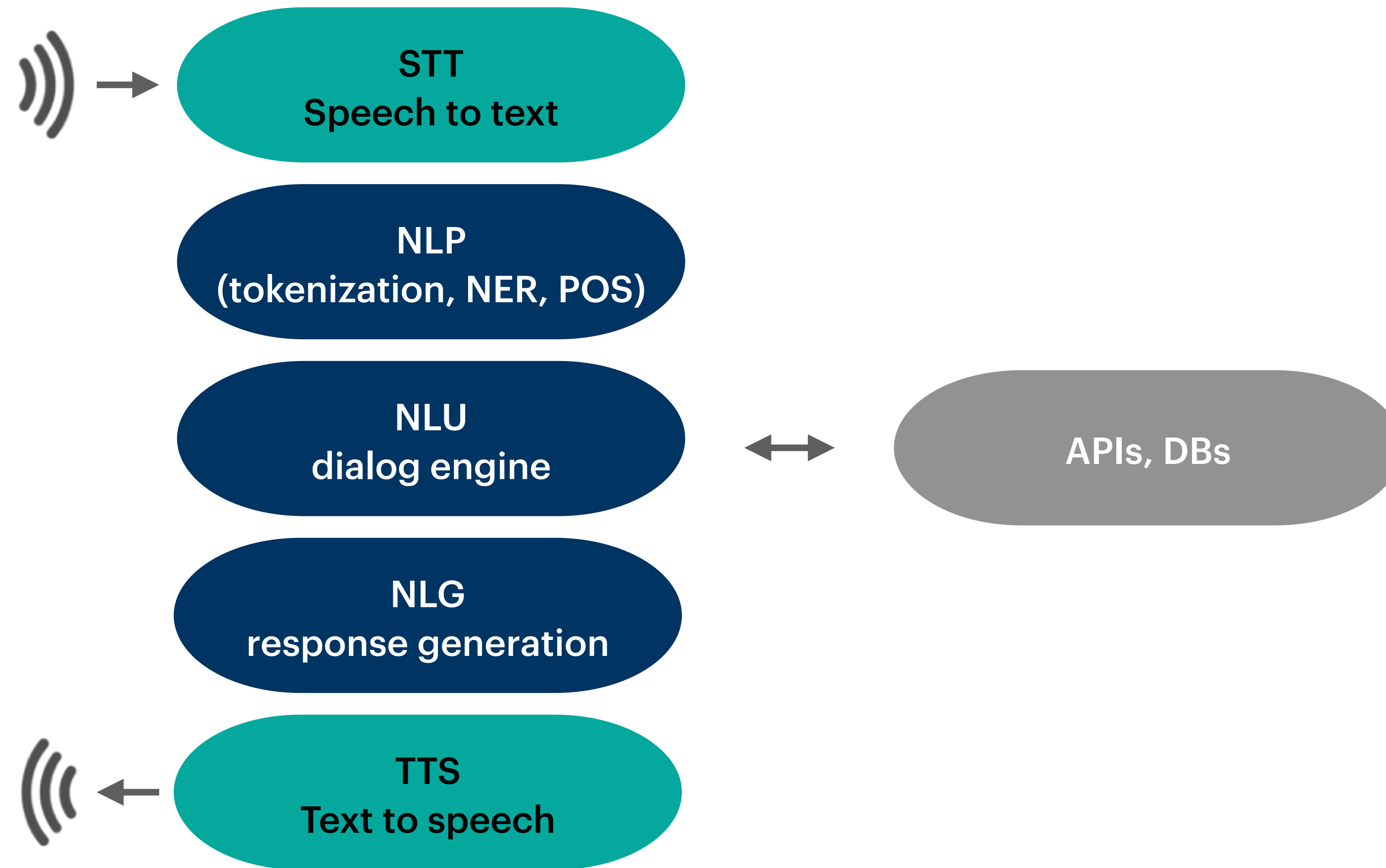# Conversational systems

Why is conversation is hard?

World Knowledge

Domain knowledge

Discourse knowledge

What flights to SFO are there tomorrow afternoon?

I found three flights from WAS to SFO tomorrow afternoon:
- $199 DCA-SFO 2:15-3:44pm
- $377 BMI-SFO 4:45-5:15pm
- $232 IAD-SFO 6:00-6:30pm

Ok book the last expensive one for two adults and 1 infnt

Ok, you want to book:
- $232 IAD-SFO 6:00-6:30pm
Right?

No, the DCA flight

Unfortunately there are not enough seats available on flights:
- $199 DCA-SFO 2:15-3:44pm
- $232 IAD-SFO 6:00-6:30pm
Would you like to book this flight?
- $377 BMI-SFO 4:45-5:15pm

😣 ok sure

Ok, first I'll need the name and ID of the first adult passenger.

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