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Insurance company

The control was focused on processing

personal data in connection with the provision of assistance services. Assistance

the company proceeded at

fulfillment of travel insurance obligations during the process of repatriation of persons from abroad and related obligations of the administrator of personal data contrary to the general regulation.

The inspected person demonstrated

processing of personal data of clients for the purpose of fulfilling the contractual relationship within insurance events in the sense of Article 6 point 1 letter b) or letter c) and f) of the general ordinance.

In connection with the identified processing of personal data during disposal insurance events (while the fulfillment of the information obligation was checked controlled person when arranging travel insurance and was also controlled publicly accessible "Information Memorandum" located on the web websites of both the controlled person and the assistance company) proceeded controlled person, or assistance company, towards the complainant in a transparent, understandable and easily accessible way. A controlled person, then proceeded in accordance with Article 12 paragraph 1, Article 13 and Article 14 of the general regulation.

The inspectors found

that the controlled person and assistance

the company has developed technical and organizational measures within the meaning of Art.

24 of the general regulation, they noted that the inspected person proceeded in accordance with Article 32 of the general regulation

ordinance. Further

the inspectors have verified that the inspected person has appointed a protection officer of personal data, and therefore proceeded in accordance with Article 37 and Article 39 of the General ordinance.

Links

Control report (UOOU-02977/20) [PDF, 506 kB]

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