Penalty for GDPR violation

In February 2022, the National Supervisory Authority completed an investigation at the Kaufland Romania SCS operator and found a violation of the provisions of art. 15 para. (3) of the General Regulation on Data Protection, regarding the right of access.

As such, the operator was fined 9889.4 lei (equivalent to 2000 EURO).

The investigation was started as a result of a complaint, and during the investigation, it was found that the Kaufland operator did not provide the petitioner with a copy of all the recordings from the video surveillance system, which constitutes a violation of art. 15 para. (3) of the General Data Protection Regulation

Thus, it was found that the operator did not send, at the request of the person concerned, a full copy of the records concerning her, from the premises of the store, although they were available at the time requested by her.

At the same time, the operator was also given the corrective measure of communicating to the person concerned all the images requested by him, as far as they are available, with the blurring of images that lead to the identification of other people, according to art. 15 of the General Data Protection Regulation.

Legal and Communication Department

A.N.S.P.D.C.P.