

Sanction for violating the RGPD

The National Supervisory Authority completed on 18.11.2019 an investigation with the operator Royal President S.R.L., finding the following:

violation of the provisions of art. 12 para. (3) and (4) and art. 15 of the General Data Protection Regulation;

violation of art. 5 para. (1) lit. f) and art. 32 para. (1) letter b) of Regulation (EU) 679/2016.

Operator Royal President S.R.L. was sanctioned with a warning for violating the provisions of art. 15 and art. 12 para. (3) and (4) of Regulation (EU) 679/2016 and with a fine in the amount of 11,932.25 lei, the equivalent of the amount of 2500 EURO for violating art. 5 para. (1) lit. f) and art. 32 para. (1) letter b) of Regulation (EU) 679/2016.

The sanctions were applied as a result of a complaint alleging that Royal President S.R.L. refused to resolve a request to exercise the right of access provided by art. 15 of the General Data Protection Regulation, as well as the fact that he disclosed personal data without the consent of the data subject.

In the investigation, Royal President S.R.L. could not prove the solution of the request for exercising the right of access within the term provided by art. 12 para. (3) of Regulation (EU) 2016/679.

It was also found that the personal data collected through the accommodation card were not processed in a way that ensures their security, by taking appropriate technical or organizational measures, in order to avoid any unauthorized disclosure in violation of the provisions of art. 5 para. (1) lit. f), of art. 32 para. (1) lit. b) and of art. 32 para. (2) of Regulation (EU) 2016/679,

At the same time, a corrective measure was applied to the operator, which consisted in the elaboration and implementation of an internal procedure regarding the protection of the personal data of the beneficiaries of the accommodation services, by reference to the provisions of art. 32 of Regulation (EU) 2016/679.

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