Fine for GDPR violation

The National Supervisory Authority completed an investigation at the operator BNP Paribas Personal Finance SA Paris Sucursala Bucharest (CETELEM IFN S.A.), finding a violation of the provisions of art. 12 para. (3) of the General Data Protection Regulation.

The operator BNP Paribas Personal Finance SA was fined 9508 lei, the equivalent of 2000 EURO.

The investigation was started as a result of some complaints claiming that the operator did not respond to the petitioner within the term stipulated by art. 12 para. (3) of the General Data Protection Regulation, although it had requested the deletion of certain personal data reported in the Credit Bureau's record system.

In accordance with art. 12 para. (3) of the General Data Protection Regulation, the operator has the obligation to respond to the requests of the data subjects without undue delay and at the latest within one month of receiving the request.

Also, a corrective measure was applied to the operator BNP Paribas Personal Finance SA which consisted in the adoption of measures, at the company level, regarding the settlement of the requests of the persons concerned, so that the provisions of art. 12 of Regulation (EU) 2016/679.

A.N.S.P.D.C.P.