

## Penalty for GDPR violation

The National Supervisory Authority completed, on 14.04.2020, an investigation at the operator Banca Comercială Română S.A., finding a violation of the provisions relating to processing security, respectively art. 32 para. (4) in conjunction with art. 32 para. (1) and para. (2) of the General Data Protection Regulation.

The operator Banca Comercială Română S.A. was penalized for contravention with a fine of 24163.50 lei, the equivalent of 5000 EURO.

The investigation was started following the receipt of a complaint, and during its development, the National Supervisory Authority found that Banca Comercială Română S.A. did not implement adequate technical and organizational measures in order to ensure a level of security corresponding to the processing risk. At the same time, the operator has not taken measures to ensure that any natural person acting under his authority and who has access to personal data does not process them except at his request, unless this obligation rests with him under the law Union or domestic law.

Thus, it was found that there was a collection of copies of identity documents of clients of natural persons (minors and legal representatives) through the personal phone of an employee of the operator, as well as transmissions of copies of these documents at the level of the operator, through the Whatsapp application, in violation of the internal work procedure.

A.N.S.P.D.C.P.