

We hereby advise users of A1 Croatia, if they have not been notified that their data has been compromised, they can exercise their right guaranteed by the General Data Protection Regulation and request information from A1 whether their personal data and to what extent are covered by the relevant personal data breach (hacker attack). .

A1 users who have received a notification that their personal data is potentially exposed, are advised to contact the Agency for the Protection of Personal Data if they notice misuse of personal data (for example, you received an invoice for a service that you did not contract for).

Please note that the Agency has initiated competent proceedings against the data controller A1 Croatia in order to determine whether A1 Croatia applied appropriate technical and organizational measures to ensure the appropriate level of security of personal data processing. In accordance with the determination in the case, the Agency will take appropriate further actions and inform the public about the same.