

Press release from the Conference of Independent Data Protection Authorities

of the federal and state governments from November 13, 2020

Data protection when using video conferencing systems

The conference of the independent data protection supervisory authorities of the federal and

Länder (DSK) has published an "orientation guide for video conferencing systems". In this

the data protection requirements for the implementation of video conferencing

by companies, authorities and other organizations. pro-

chen are both responsible persons who operate a video conferencing service themselves or

operated by service providers as well as users of video conferencing systems who

offered as an online service. In addition to the guidance, the

DSK a checklist in which the legal and technical requirements for video con-

ference systems are summarized in a clear form.

The reason for the creation of the orientation guide and the associated checklist

increasing uncertainties among users and those responsible in

related to the use of video conferencing systems. The guidance describes

which technical and organizational measures are to be implemented. at the Nut-

video conferencing systems, personal data of the participating

processed by the persons and, where applicable, by third parties, including their

ments in sound and image. This data processing requires the implementation

the video conference controller has a legal basis. Will a video conference

service provider used, the personal data for their own purposes or

purposes of third parties is a legal basis for the associated disclosure

regularly difficult to justify. Compared to a contract

It must therefore be ensured in the order processing contract that this includes the personal

personal data of the participating persons only on the instructions of the person responsible

chen and not processed for own purposes.

In addition, those responsible are obliged to data economy. Only they are allowed personal data are processed that are necessary to achieve the purpose are. This principle is already in the selection, but also in the setup and operation of a video conferencing system.