

RGPD fine

The National Supervisory Authority has completed an investigation into the operator S.C. Viva Credit IFN S.A., finding the violation of art. 12 para. (3) and (4) of the General Regulation on Data Protection, by reference to art. 17 of the same Regulation.

Operator S.C. Viva Credit IFN S.A. was sanctioned with a fine of 9680 lei, the equivalent of 2000 EURO.

The investigation was carried out as a result of a complaint alleging that the operator did not resolve the petitioner's request by which he exercises his right to delete the data, according to art. 17 of the General Data Protection Regulation.

The operator also did not provide the applicant with information on the actions taken following his request within a maximum of one month (or a maximum of 3 months, including the reasons for the delay) at his home address or contact address (e-mail). ) available in its records.

Thus, the operator S.C. Viva Credit IFN S.A. violated the provisions of art. 12 para. (3) and (4), reported to art. 17 of the General Data Protection Regulation.

The operator has the obligation, according to art. 12 para. (3), to respond to the requests of the persons concerned without undue delay and at the latest within one month from the receipt of the request, and according to par. (4) of the same Article "if he does not take action on the application of the data subject, the controller shall inform the data subject without delay and no later than one month after receipt of the application, to lodge a complaint with a supervisory authority and to bring a judicial appeal. "

At the same time, the operator S.C. Viva Credit IFN S.A. a corrective measure was also applied to him, based on the provisions of art. 58 para. (2) lit. d) of the General Regulation on Data Protection, which is obliged to send a reply to the petitioner to the request submitted, within 5 working days from the communication of the minutes.

A.N.S.P.D.C.P.