

RGPD sanction

On 25.02.2020, the National Supervisory Authority completed an investigation at the operator Enel Energie Muntenia SA and found that it violated the provisions of art. 32 of the General Regulation on Data Protection, regarding the security of processing.

The operator Enel Energie Muntenia SA was sanctioned with a fine of 14,423.7 lei, the equivalent of 3000 EURO.

The violation of the security and confidentiality of personal data consisted in the fact that the operator Enel Energie Muntenia SA sent on the e-mail address of a customer a natural person, personal data (name and surname, address, e-mail address, customer code, eneltel code) of another client.

The operator Enel Energie Muntenia SA was sanctioned for not implementing adequate technical and organizational measures in order to ensure a level of security appropriate to the processing risk generated in particular, accidentally or illegally, by unauthorized disclosure or unauthorized access to personal data.

The National Supervisory Authority carried out the investigation following a notification sent by a customer of the operator, which was accompanied by conclusive evidence regarding those reported.

At the same time, a corrective measure was applied to the operator Enel Energie Muntenia SA, based on the provisions of art. 58 para. (2) lit. i) of the General Regulation on Data Protection.

Thus, the controller was obliged to ensure compliance with the General Data Protection Regulation by implementing adequate and effective security measures, both from a technical and organizational point of view, within 30 working days from the communication. minutes.

Legal and Communication Department