PROTECTION OF PRIVACY AND TRANSPARENCY OF THE STATE Little America 19/10129 Tallinn / 627 4135 / info@aki.ee / www.aki.ee Registry code 70004235 PRECAUTIONS-WARNING in personal data protection matter no. 2.1.-6/18 Preceptor Senior Inspector of the Data Protection Inspectorate Helina-Aleksandra Lettens Time and place of precept 29.06.2018 in Tallinn Addressee of the precept - personal data processor OÜ Visual address: Lasteaia tn 12-2, 93813 Kuressaare e-mail address: martavirves@hot.ee Personal data processor - responsible person Member of the Management Board RESOLUTION: (KorS) On the basis of subsections 23 (3) and (4), I issue a mandatory precept for compliance: to respond to the repeated inquiry No. 2.1.-1/18/1122 prepared by the Data Protection Inspectorate on 23.05.2018. I set 13 July 2018 as the deadline for compliance with the precept. Contestation of a precept does not suspend the obligation to comply with the precept or the application of the measures necessary for compliance. PENALTY OF WARRANTY: If the precept is not complied with by the specified term, the Data Protection Inspectorate shall impose a penalty payment of 1,500 (one thousand five hundred) euros on the addressee of the precept on the basis of subsection 23 (4) of the Law Enforcement Act. The penalty payment may be imposed repeatedly - until the precept is complied with. If the addressee does not pay the penalty payment, it is forwarded to the bailiff to start enforcement proceedings. In this case, the bailiff's fee and other enforcement costs are added to the penalty payment. FACTUAL CIRCUMSTANCES: xxxxxxxxxxx has a complaint in the proceedings of the Inspectorate, according to which an employee of the private limited company Visualis xxxxxxxxxx has made inquiries in the health information system about his or her health data. It appears from the complaint that the health data was viewed on 26.07.2017 at 14:26; 13.08.2017 at 20:07; 28.09.2017 at 19.52; 15.04.2018 at 15:59 2017. Inquiries have also been made in 2018. The Data Protection Inspectorate has prepared an inquiry for the protection of personal data and a repeated inquiry in the matter of personal data protection for Visualis on 02.05.2018 and 23.05.2018, respectively. The inquiry asked to answer the following questions: 1. Please explain on what legal basis xxxxxxxxxx has made inquiries about xxxxxxxxx health data on 26.07.2017 at 14:26; 13.08.2017 at 20:07; 28.09.2017 at 19.52; 15.04.2018 at 15:59 2017. 2. Were the inquiries during these times related to the performance of xxxxxxxxxx tasks, if so, please describe which ones? 3. Were these inquiries related to the provision of health care xxxxxxxxxxx (was the xxxxxxxxxx treatment relationship xxxxxxxxxxx at the time of the inquiry)? 4. Please explain for what reasons xxxxxxxxxxxxxxx made these requests? 5. Please provide any explanations and justifications you consider necessary in this case. Both mentioned documents have been sent to the address Lasteaia tn 12-2, 93813 Kuressaare as well as digitally to the e-mail address martavirves@hot.ee using the contacts of the private limited company

indicated in the commercial register. I note that with regard to the registered letter sent on 02.05.2018, the Data Protection Inspectorate received confirmation that Marta Virves has received the letter on 11.05.2018. As of today, the representative of OÜ Visualis has not responded to the inquiries of the Data Protection Inspectorate and has not informed about the circumstances preventing them from responding to the inquiry. GROUNDS FOR THE DATA PROTECTION INSPECTORATE: Pursuant to subsections 30 (1) and (3) of the Law Enforcement Act and subsection 321 (1) of the Personal Data Protection Act, the Data Protection Inspectorate has the right to request explanations and other information, including submission of documents. In view of the above and guided by the provisions of subsection 38 (1) of the Administrative Procedure Act, an administrative authority has the right to require participants in the proceedings and other persons to submit the evidence and information in their possession on the basis of which the administrative authority determines the circumstances.

Helina-Aleksandra Lettens Senior Inspector on behalf of the Director General