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P r e s s e release

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Berlin data protection officer publishes the results of a brief review of

Video conferencing services for those responsible in Berlin

The Berlin Commissioner for Data Protection and Freedom of Information published the results of a

Short review of video conferencing services from various providers on their website

published.

Against the background of the corona pandemic, companies, authorities, associations and

freelancers based in Berlin increasingly with questions about data protection compliance

Use of video conferencing solutions to the supervisory authority. To those responsible in Berlin

to facilitate the examination of the legality of the use of different solutions

Berlin data protection officer therefore carried out a brief examination in the past few weeks

various services.

The order processing contracts that those responsible have with the

Close video conferencing service providers by default. So far the

Order processing contracts are legally compliant, there was also a cursory

Examination of some technical aspects of the Services.

The supervisory authority points out that they do not carry out a comprehensive examination of the services

has performed. In particular, there is no comprehensive technical examination and as a rule

the data protection declaration is also not checked. The latter only affect the

independent data processing by the video conference system provider. Not from

The data protection declarations include those data processing operations that

Responsible bodies based in Berlin carry out when they use the services

take.

If there are legal deficiencies in the checked documents, the services may

only be used if different agreements have been made with the provider.

To better illustrate the assessment, the supervisory authority uses one

traffic light system. The short check did not reveal any deficiencies for providers marked in green. The

yellow marking means in the legal assessment that defects were found that

exclude a legally compliant use of the service, but their elimination

probably possible without significant adjustments to business processes and technology.

In the technical exam, a yellow mark means that the providers are under

Observing certain framework conditions can be used. Lie with providers marked in red

Defects that exclude a legally compliant use of the service and their

Eliminate what are likely to be significant business process and/or technical adjustments  
require.

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- 2 -

The list is updated continuously by the Berlin Commissioner for Data Protection and Freedom of Information

supplemented if other offers are examined as part of their supervisory and advisory activities

became. Providers of video conferencing solutions who offer their services to those responsible in Berlin

Make available and have not been reviewed are invited to contractual documents and

technical information for a short check with the Berlin data protection officer

to submit.

Maja Smoltczyk:

“Checking whether a service can be used in compliance with data protection regulations is time-consuming and brings a lot of work

leaders to their limits. With our short test we want to offer help.

I welcome the fact that the first providers have already approached us of their own accord so that we include their ministry in our trials. If our test results lead to

It would of course be special if previously inadequate services were to improve their offer pleasing. We have already been able to record the first successes in this regard.”

The results of the short test can be found on the website of the Berlin Commissioner for

Data protection and freedom of information at <https://www.datenschutz-berlin.de/infothek-und-service/themen-a-bis-z/corona-pandemic.html>.