media information
Saxon data protection officer
Secure digitization:
More protection against cyber attacks needed
□ Saxony's data protection officer advocates more prevention.
□ Each cyber attack costs more than 21,000 euros on average.
In view of the recent hacker attacks against German companies
the Saxon data protection officer pleads for significantly more prevention.
"Saxony's companies shouldn't wait until they fall victim to
hacker attacks," says Andreas Schurig. On the contrary:
"Prevention is more effective and more important than ever to keep data from customers
and employees do not fall into the wrong hands."
Increase in reported data breaches
According to the General Data Protection Regulation, companies must just as
organizations and managing data breaches at the
report to the competent supervisory authority. The trend in Saxony shows this
clearly upwards: In 2018, those responsible reported to the Saxon
Data Protection Officer 227 cases. In 2019 there were 450 reports. 2020
the authority recorded an increase of 40 percent to 635 reports.
And this continuous increase will continue in 2021: in the past
ten months, 750 reports have already been registered. About one of them
third attributed to cybercrime – a noticeable increase in the
Work of the Saxon data protection officer. "I'm assuming, though
that in reality there are many more people affected. The dark figure should
be very high," says Andreas Schurig. And these hacking attacks are for them
affected companies and organizations expensive: A cyber attack

costs an average of EUR 21,818 per incident (source: Statista). The number of attacks
and the extent of the damage increases sharply. In total, the
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Data protection.
Costs for digital attacks on the German economy to around 24.3 billion in 2020 alone
Euro. That was four times more than in 2019 (source: Bitkom study).
Even more serious are those caused by ransomware
Damage: The companies average total cost to fix a
Attacks by blackmail software are around one million euros; about 46 percent
of German companies are affected (source: Sophos State of Ransomware 2021).
"This development is very worrying. Poor data security revealed
usually also weaknesses in data protection. It's not just for those affected
Companies threatening their existence, but also for people whose data is in the
possessed by criminals. Identity theft is one of the worst
Consequences. Those affected are at risk of a total financial and social loss," warns Andreas
Schurig.
Prevention is the best way
At the same time, the top Saxon data protection officer makes it clear that prevention and
precautions are the right means against hacker attacks and cyber blackmail. "Of the
The best protection is to be well prepared for an emergency." The following precautions are
to recommend:
□ Back up data! The data of companies and organizations must absolutely
be secured. These backups should not themselves be caught by cyberattacks
can become.
□ Configure the firewall correctly! The firewall should only be required

Allow data connections. Also an early warning system about abnormally high
Data traffic can help system managers avoid greater damage
turn off
□ Observe the emergency plan! For cases of cyber blackmail or hacker
Attacks should have an emergency plan that is to be worked through in an acute case. In addition
also includes a regulation as to when the IT administrator, data protection officer
or the employees, company management and customers are to be informed.
□ Reserve technology! Another urgent recommendation is reserve technology
to hold up. Investigators can forensically examine the attacked IT system,
while the company is quickly able to work again despite the cyber attack.
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□ Communicate early! Those responsible should be data subjects or
Inform departments quickly about the incident even if not yet sure
is whether and which personal data is affected.
□ Further training! IT managers and all those who work in companies and
Organizations responsible for IT security require regular
further education.
"Prevention is a right and wise investment that pays off significantly in the event of an attack
pays off", says Saxony's data protection officer Andreas Schurig. The alternative to
In the case of cyber blackmail, prevention is often just an expensive ransom.
Notification and notification to the competent data protection authority
In the event of a personal data breach, the
Responsible according to Article 33 of the General Data Protection Regulation immediately and
if possible within 72 hours after he became aware of the violation
to report to the Saxon data protection officer. The authority offers this on its
website an online form with which those responsible can submit all relevant

information can be transmitted quickly and easily.
What information does the Saxon Data Protection Officer need?
In the event of a hacker attack, data theft or other attacks, companies should
or responsible persons report to the police as soon as possible. Parallel should
communicated the data protection violation to the Saxon data protection officer
will. Important information for such a report under Article 33 data protection
Basic regulations are:
☐ Information on the person responsible (name of the company/association concerned etc.)
incl. telephone and e-mail contact;
□ Period of breakdown and time of incident;
□ Details of the area and category of the incident (e.g. hacking, theft, etc.);
$\hfill\Box$ Information on the data concerned (e.g. addresses, e-mail addresses, bank or
credit data, passwords, health)
□ Details of the incident and actions taken and/or intended.
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On the notification of the data breach
follows the examination by the Saxon
Data Protection Officer. Of particular interest here is: what damage could occur
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Data protection officer in clarifying these questions with the person responsible in

Exchange and advise on the measures to be taken. The goal is always

Inform citizens of high risks and get them through the right ones

measures to prevent damage.

About the Saxon data protection officer

The Saxon data protection officer is the independent data protection supervisory authority for Saxony

according to Article 51 paragraph 1 of the General Data Protection Regulation (GDPR). This arises with regard to non-

public bodies (eg companies and associations) from § 14 paragraph 2 of the Saxon

Data Protection Implementation Act; with regard to public bodies (e.g. authorities) from § 14 paragraph 1

same law.

Andreas Schurig has held the office since 2004 and is managed by more than 30 people in his office in Dresden

employees supported. The Saxon data protection officer controls the

compliance with data protection rules and investigates complaints from citizens. To the

other tasks

includes advice

responsible for Saxony

data protection issues.

More information: www.saechsdsb.de

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