

26.11.2021

Fine for GDPR violation

The National Supervisory Authority completed in October 2021 an investigation at the operator Valoris Center S.R.L. as a result of which the violation of the provisions of art. 29, art. 32 para. (1) lit. b) and para. (4) of the General Data Protection Regulation.

As such, the operator was penalized with a fine of 9,898.00 lei (equivalent to 2,000 EURO).

The investigation was started as a result of a notification of a breach of the security of personal data that was sent by an operator, based on the provisions of art. 33 of the General Data Protection Regulation.

According to what was mentioned in the notification form, the violation of the security of personal data processing occurred as a result of the fact that a call center employee of Valoris Center S.R.L. (person authorized by the operator) attached, by mistake, to a customer of the operator, an excel file containing the data of the respective operator's customers who have the Internet Banking service.

During the course of the investigation, it was found that this breach led to the unauthorized disclosure or unauthorized access to certain personal data, such as email address, username, user CNP, phone number, customer name, customer code, The customer's PIN, with 11169 individuals affected by the incident.

Considering these aspects, it was established that Valoris Center S.R.L., as the person authorized by the operator, according to the provisions of art. 29 and 32 of the General Data Protection Regulation, has not taken adequate measures to ensure that any natural person acting under its authority and who has access to personal data does not process them except at its request.

Legal and Communication Department

A.N.S.P.D.C.P.