☐ File No.: EXP202103038

RESOLUTION OF TERMINATION OF THE PROCEDURE FOR PAYMENT

**VOLUNTEER** 

Of the procedure instructed by the Spanish Agency for Data Protection and based on

to the following

**BACKGROUND** 

FIRST: On February 25, 2022, the Director of the Spanish Agency for

Data Protection agreed to initiate a sanctioning procedure against FINCAS ARENYS SL

(hereinafter, the claimed party), through the Agreement that is transcribed:

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File No.: EXP202103038

AGREEMENT TO START A SANCTION PROCEDURE

Of the actions carried out by the Spanish Data Protection Agency and in

based on the following

**FACTS** 

FIRST: A.A.A. (hereinafter, the complaining party) dated September 21,

2021 filed a claim with the Spanish Data Protection Agency.

The claim is directed against FINCAS ARENYS SL with NIF B61544920 (in

hereafter, the party claimed).

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2/12

The grounds on which the claim is based are as follows:

The claimant states that she contacted the estate agency Fincas Arenys to rent a house.

He indicates that they requested certain documentation to carry out the rental, for which on September 15, 2021 he sent them, by email that

Provide this documentation.

He states that, after sending them the information, he received a call from the entity telling him that the landlord had ruled out his candidacy for the lease and states that he was not provided with a consent document or information about the treatment of your data.

He indicates that he has requested contact information from his DPD, without having obtained response.

Provide emails sent to the claimed entity and the document in which

The personal documentation was requested to access the intended rental. In this
document does not include any informative clause regarding the protection of
data.

SECOND: In accordance with article 65.4 of Organic Law 3/2018, of 5

December, of Protection of Personal Data and guarantee of digital rights (in hereinafter LOPDGDD), on October 18, said claim was transferred to the party claimed, so that it proceeded to its analysis and inform this Agency within the period of a month, of the actions carried out to adapt to the foreseen requirements in data protection regulations.

On November 18, 2021, this Agency received a response letter

The transfer, which was carried out in accordance with the regulations established in Law 39/2015, of October 1, of the Common Administrative Procedure of the Administrations

Public (hereinafter, LPACAP), was collected on October 19, 2021 as

It is stated in the acknowledgment of receipt that is in the file.

indicating that they are adopting all the necessary measures in relation to the data protection of the people with whom they relate and the information and documentation, receives the correct protection treatment, eliminated and destroyed that which is not necessary for the exercise of the activity.

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3/12

It is stated that the information and documentation of potential tenants is received and used exclusively by the administrator, in order to establish the circumstances of each candidate, assess them and depending on the conditions of each property to be leased, according to the indications established by each lessor, determine the candidate who is considered to meet the most suitable conditions for formalize the lease.

It states that once the lease has been determined in firm and the contract, the information and documentation of the unsuccessful bidders is destroyed. However, the respondent entity considers that the only error, possibly caused for the delay or delay to the appointment, the rush, and the insistence, produced in the during the visit to the house, on September 15, was to deliver to the claimant, in response to his request, the document of information and request for documentation, without requiring him in that same act, to sign and deliver the consent, trusting that he would send it later as he said, without I've done.

The statements of the claimed party conclude, affirming that there has been no no threat, risk or violation, or infraction in the processing of data

claimant's personal

Accreditation of the request for consent prior to data processing is provided of other clients and the certificate of the audit of compliance with data protection of the entity Fincas Arenys, SL, carried out by a company consultant.

THIRD: On December 21, 2021, in accordance with article 65 of the LOPDGDD, the claim presented by the claimant was admitted for processing.

**FOUNDATIONS OF LAW** 

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Yo

4/12

By virtue of the powers that article 58.2 of Regulation (EU) 2016/679 of the

European Parliament and of the Council of April 27, 2016, regarding the protection of
individuals with regard to the processing of personal data and the free
circulation of these data (General Data Protection Regulation, hereinafter

RGPD) recognizes each control authority, and according to what is established in the articles
47, 64.2 and 68.1 of Organic Law 3/2018, of December 5, on Data Protection

Personal and guarantee of digital rights (hereinafter LOPDGDD), the

Director of the Spanish Data Protection Agency is competent to initiate
this procedure.

Article 63.2 of the LOPDGDD determines that: "The procedures processed by the Spanish Agency for Data Protection will be governed by the provisions of the Regulation (EU) 2016/679, in this organic law, by the provisions

regulations issued in its development and, as long as they do not contradict them, with a subsidiary, by the general rules on administrative procedures."

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Article 4 of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, regarding the protection of natural persons in what regarding the processing of personal data and the free circulation of these data (General Data Protection Regulation, hereinafter RGPD), under the rubric "Definitions", provides that:

"For the purposes of this Regulation, the following shall be understood as:

"personal data": any information about an identified natural person or identifiable ("the interested party"); An identifiable natural person shall be deemed to be any person whose identity can be determined, directly or indirectly, in particular by an identifier, such as a name, an identification number,
 location, an online identifier or one or more elements of the identity
 physical, physiological, genetic, psychic, economic, cultural or social of said person;
 "processing": any operation or set of operations carried out on

personal data or sets of personal data, whether by procedures automated or not, such as the collection, registration, organization, structuring, conservation, adaptation or modification, extraction, consultation, use, communication by transmission, broadcast or any other form of enabling of access, collation or interconnection, limitation, suppression or destruction;" Article 13 of the RGPD, a precept that determines the information that must be provided to the interested party at the time of collecting their data, it has:

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5/12

- "1. When personal data relating to him is obtained from an interested party, the responsible for the treatment, at the time these are obtained, will provide all the information indicated below:
- a) the identity and contact details of the person in charge and, where appropriate, of their representative;
- b) the contact details of the data protection delegate, if applicable;
- c) the purposes of the treatment to which the personal data is destined and the legal basis
  of the treatment;
- d) when the treatment is based on article 6, paragraph 1, letter f), the interests legitimate of the person in charge or of a third party;
- e) the recipients or the categories of recipients of the personal data, in their case;
- f) where appropriate, the intention of the controller to transfer personal data to a third party country or international organization and the existence or absence of a decision to adequacy of the Commission, or, in the case of transfers indicated in the Articles 46 or 47 or Article 49, paragraph 1, second paragraph, reference to the adequate or appropriate warranties and the means to obtain a copy of these or to the fact that they have been borrowed.
- 2. In addition to the information mentioned in section 1, the person responsible for the treatment will facilitate the interested party, at the moment in which the data is obtained personal, the following information necessary to guarantee data processing fair and transparent
- a) the period during which the personal data will be kept or, when it is not

possible, the criteria used to determine this period;

- b) the existence of the right to request from the data controller access to the personal data relating to the interested party, and its rectification or deletion, or the limitation of its treatment, or to oppose the treatment, as well as the right to portability of the data;
- c) when the treatment is based on article 6, paragraph 1, letter a), or article
- 9, paragraph 2, letter a), the existence of the right to withdraw consent in any time, without affecting the legality of the treatment based on the consent prior to its withdrawal;
- d) the right to file a claim with a supervisory authority;
- e) if the communication of personal data is a legal or contractual requirement, or a necessary requirement to sign a contract, and if the interested party is obliged to provide personal data and is informed of the possible consequences of not provide such data;
- f) the existence of automated decisions, including profiling, to which referred to in article 22, sections 1 and 4, and, at least in such cases, information www.aepd.es

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6/12

about applied logic, as well as the importance and consequences provisions of said treatment for the interested party.

3. When the controller plans the further processing of data personal data for a purpose other than that for which they were collected, you will provide the interested party, prior to such further processing, information on that other purpose

and any additional information relevant under paragraph 2.

4. The provisions of sections 1, 2 and 3 shall not apply when and in the to the extent that the interested party already has the information.

For its part, article 11 of the LOPDGDD, provides the following:

- "1. When the personal data is obtained from the affected party, the person responsible for the treatment may comply with the duty of information established in article
  13 of Regulation (EU) 2016/679, providing the affected party with the basic information to referred to in the following section and indicating an electronic address or other medium that allows easy and immediate access to the rest of the information.
- 2. The basic information referred to in the previous section must contain, at less:
- a) The identity of the data controller and his representative, if any.
- b) The purpose of the treatment.
- c) The possibility of exercising the rights established in articles 15 to 22 of the Regulation (EU) 2016/679.

If the data obtained from the affected party were to be processed for the preparation of profiles, the basic information will also include this circumstance. In this In this case, the affected party must be informed of their right to oppose the adoption of automated individual decisions that produce legal effects on him or her significantly affect in a similar way, when this right concurs in accordance with the provisions of article 22 of Regulation (EU) 2016/679."

IV

By virtue of the provisions of article 58.2 of the RGPD, the Spanish Agency for Data Protection, as a control authority, has a set of corrective powers in the event of an infraction of the precepts of the GDPR.

Article 58.2 of the RGPD provides the following:

"2 Each supervisory authority shall have all of the following corrective powers listed below:

(...)

d) order the person in charge or in charge of the treatment that the operations of treatment comply with the provisions of this Regulation, where appropriate, in a specified manner and within a specified period;"

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7/12

 i) impose an administrative fine under article 83, in addition to or instead of the measures mentioned in this section, according to the circumstances of each particular case;"

Article 83.5.b) of the RGPD establishes that:

"The infractions of the following dispositions will be sanctioned, in accordance with the paragraph 2, with administrative fines of a maximum of EUR 20,000,000 or, in the case of a company, an amount equivalent to a maximum of 4% of the global total annual turnover of the previous financial year, opting for the largest amount:

a) the rights of the interested parties pursuant to articles 12 to 22;"

In turn, article 74.a) of the LOPDGDD, under the heading "Infringements considered mild has:

"They are considered minor and the remaining infractions of a legal nature will prescribe after a year.

merely formal of the articles mentioned in paragraphs 4 and 5 of article 83

of Regulation (EU) 2016/679 and, in particular, the following:

a)

Failure to comply with the principle of transparency of information or the right of information of the affected party for not providing all the information required by the articles 13 and 14 of Regulation (EU) 2016/679."

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In this case, this Agency has confirmed that the defendant has requested the claimant who provided her personal data, without indicating any of the aspects required in article 13 of the RGPD, indicated in the legal basis III, according to which, the claimed party must inform the owner of the personal data that he takes about the aspects indicated in said precept such as the identity and contact details of the responsible for the treatment, the purposes of the treatment to which the data is destined data and the legal basis of the treatment.

Therefore, since the respondent does not comply with the information required in the aforementioned article 13 of the RGPD, it could incur in an infringement of the RGPD.

SAW

The penalty to be imposed on the person claimed would be set at the amount of €3,000 in accordance with article 58.2 of the RGPD.

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8/12

Likewise, if the existence of an infraction is confirmed, in accordance with the provisions of the aforementioned article 58.2.d) of the RGPD, in the resolution the claimed party may be ordered, as responsible for the treatment, to prepare an adequate privacy policy,

so that the information required in the aforementioned article 13 of the

GDPR.

Therefore, based on the foregoing,

By the Director of the Spanish Data Protection Agency,

Legal Department of the Public Sector (LRJSP).

HE REMEMBERS:

FIRST: START SANCTION PROCEDURE against FINCAS ARENYS SL with NIF B61544920, in accordance with the provisions of article 58.2.i) of the RGPD, by the alleged infringement 13 of the RGPD, typified in article 83.5.b) of the RGPD SECOND: APPOINT B.B.B. as Instructor. and as Secretary to C.C.C., indicating that any of them may be challenged, as the case may be, in accordance with established in articles 23 and 24 of Law 40/2015, of October 1, on the Regime

THIRD: INCORPORATE to the disciplinary file, for evidentiary purposes, the claim filed by the claimant and the documents obtained and generated by the General Subdirectorate of Data Inspection in relation to said claim; all of them are part of the file.

FOURTH: THAT for the purposes provided in art. 64.2 b) of Law 39/2015, of 1

October, of the Common Administrative Procedure of the Public Administrations, the sanction that could correspond would be 3,000 Euros (three thousand euros), without prejudice of what results from the instruction.

FIFTH: NOTIFY this agreement to FINCAS ARENYS SL with NIF

B61544920, granting him a hearing period of ten business days to formulate

the allegations and present the evidence it deems appropriate. In his writing of

allegations you must provide your NIF and the procedure number that appears in the

header of this document.

If within the stipulated period it does not make allegations to this initial agreement, the same

may be considered a resolution proposal, as established in article

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9/12

64.2.f) of Law 39/2015, of October 1, of the Common Administrative Procedure of Public Administrations (hereinafter, LPACAP).

In accordance with the provisions of article 85 of the LPACAP, in the event that the sanction to be imposed was a fine, it may recognize its responsibility within the term granted for the formulation of allegations to this initial agreement; it which will entail a reduction of 20% of the sanction to be imposed in the present procedure. With the application of this reduction, the sanction would be established at 2,400 euros, resolving the procedure with the imposition of this sanction.

Similarly, you may, at any time prior to the resolution of this procedure, carry out the voluntary payment of the proposed sanction, which will mean a reduction of 20% of its amount. With the application of this reduction, the sanction would be established at 2,400 euros and its payment will imply the termination of the process.

The reduction for the voluntary payment of the penalty is cumulative with the corresponding apply for the acknowledgment of responsibility, provided that this acknowledgment of the responsibility is revealed within the period granted to formulate arguments at the opening of the procedure. The voluntary payment of the referred amount in the previous paragraph may be done at any time prior to the resolution. In

set at 1,800 euros.

In any case, the effectiveness of any of the two reductions mentioned will be conditioned to the abandonment or renunciation of any action or resource in via administrative against the sanction.

In case you chose to proceed to the voluntary payment of any of the amounts previously indicated 2,400 or 1,800 euros, you must make it effective through your Deposit in account number ES00 0000 0000 0000 0000 0000 opened in the name of the Spanish Data Protection Agency at Banco CAIXABANK, S.A., indicating in the concept the reference number of the procedure that appears in the heading of this document and the reason for the reduction of the amount to which welcomes

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10/12

Likewise, you must send proof of payment to the General Subdirectorate of Inspection to proceed with the procedure in accordance with the quantity entered.

The procedure will have a maximum duration of nine months from the date of the start-up agreement or, where appropriate, of the draft start-up agreement.

Once this period has elapsed, it will expire and, consequently, the file of performances; in accordance with the provisions of article 64 of the LOPDGDD.

Finally, it is pointed out that in accordance with the provisions of article 112.1 of the LPACAP, there is no administrative appeal against this act.

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Director of the Spanish Data Protection Agency

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SECOND: On March 16, 2022, the claimed party has proceeded to pay of the sanction in the amount of 1800 euros making use of the two reductions provided for in the Start Agreement transcribed above, which implies the acknowledgment of responsibility.

THIRD: The payment made, within the period granted to formulate allegations to the opening of the procedure, entails the waiver of any action or resource in via administrative action against the sanction and acknowledgment of responsibility in relation to the facts referred to in the Initiation Agreement.

**FOUNDATIONS OF LAW** 

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In accordance with the powers that article 58.2 of Regulation (EU) 2016/679

(General Data Protection Regulation, hereinafter RGPD), grants each control authority and as established in articles 47 and 48.1 of the Law

Organic 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights (hereinafter, LOPDGDD), is competent to initiate and resolve this procedure the Director of the Spanish Data Protection Agency.

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11/12

Likewise, article 63.2 of the LOPDGDD determines that: "The procedures processed by the Spanish Agency for Data Protection will be governed by the provisions in Regulation (EU) 2016/679, in this organic law, by the provisions

regulations issued in its development and, as long as they do not contradict them, with a subsidiary, by the general rules on administrative procedures."

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Article 85 of Law 39/2015, of October 1, on Administrative Procedure

Common to Public Administrations (hereinafter, LPACAP), under the rubric

"Termination in sanctioning procedures" provides the following:

- "1. Started a sanctioning procedure, if the offender acknowledges his responsibility, the procedure may be resolved with the imposition of the appropriate sanction.
- 2. When the sanction is solely pecuniary in nature or it is possible to impose a pecuniary sanction and another of a non-pecuniary nature, but the inadmissibility of the second, the voluntary payment by the alleged perpetrator, in any time prior to the resolution, will imply the termination of the procedure, except in relation to the replacement of the altered situation or the determination of the compensation for damages caused by the commission of the infringement.
- 3. In both cases, when the sanction is solely pecuniary in nature, the competent body to resolve the procedure will apply reductions of, at least,20% of the amount of the proposed sanction, these being cumulative with each other.

The aforementioned reductions must be determined in the notification of initiation of the procedure and its effectiveness will be conditioned to the withdrawal or resignation of any administrative action or recourse against the sanction.

The reduction percentage provided for in this section may be increased regulations."

According to what was stated,

the Director of the Spanish Data Protection Agency RESOLVES:

FIRST: TO DECLARE the termination of procedure EXP202103038, of in accordance with the provisions of article 85 of the LPACAP.

SECOND: NOTIFY this resolution to FINCAS ARENYS SL.

In accordance with the provisions of article 50 of the LOPDGDD, this

Resolution will be made public once it has been notified to the interested parties.

Against this resolution, which puts an end to the administrative procedure as prescribed by

the art. 114.1.c) of Law 39/2015, of October 1, on Administrative Procedure

Common of the Public Administrations, the interested parties may file an appeal

contentious-administrative before the Contentious-administrative Chamber of the

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12/12

National Court, in accordance with the provisions of article 25 and section 5 of

the fourth additional provision of Law 29/1998, of July 13, regulating the

Contentious-Administrative Jurisdiction, within a period of two months from the

day following the notification of this act, as provided in article 46.1 of the

aforementioned Law.

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