UX Feedback Document

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Introduction

User Experience is very important for a web application. And before finishing the final version of the project the web design needs to be tested. This testing will be performed by 2 individuals:

- Radoslav Radev
- Balsa Stevovic

They will test the application for its user friendliness and provide their feedback for each page of the website below.

UX Feedback

Radoslav Radev

In this review I will be giving my opinion on:

Home Page

- When opening the website, I am first greeted by a picture of a footballers
- This provides me with the context that is a football application website, which I find very helpful

Matches Page

- The page has a title, which explains everything on the page
- All the information about the matches is shown, which makes the browsing easy and understandable
- It is very easy to continue if you want to buy a ticket for a match, as the button for doing that is placed good
- However, the filtering does not say on what exactly it filters, so that is an area of improvement

Tickets Sale Page

- The page displays all the necessary information (ex. match info, ticket price, etc.), which is needed for buying a ticket
- It is thought out well that you can't purchase a ticket if you're not logged in
- When I purchase a ticket the system notifies me, which I really like because I get a confirmation for my purchase

- Moreover, if my input is incorrect the system notifies me, which helps me understand what to change
- Another thing I like is that after a purchase I am automatically redirected to the matches page
- However, at the moment, the text box for ticket amount accepts characters

Login Page

- Very happy that the page is very clear and simple
- I like that if I type something incorrect the system notifies me
- Delighted that I get redirected to my profile upon logging in

Register Page

- Again, happy that it is clear and simple, no unnecessary information
- I like that if I type something incorrect the system notifies me
- I find it very useful and time saving that after successful registration I get redirected to the Login Page

Profile Page (Customer)

- All my profile information is displayed, which is nice
- Even better is that all my purchase tickets are displayed, so that I always know what tickets I possess
- Very happy that the updating of profile information is very fast and easy
- Changing a password is very clear and easy too
- Moreover, I like that I get notified for both successful and wrong input, which doesn't leave me with questions
- However, I find the placement of the 'Log out' button odd

Admin Page (Admin)

- All my profile information is displayed and is easily visible when you need it
- Very happy that the updating of profile information is very fast and easy
- Changing a password is very clear and easy too
- Moreover, I like that I get notified for both successful and wrong input, which doesn't leave me with questions
- Maybe, the form for making an account an admin can be moved to its own page
- The placement of the 'Team/Match Management' buttons is something I would change
- I find the placement of the 'Log out' button odd too

Team/Match Management Pages (Admin):

- I have combined them because they are identical

- I like that they are understandable and straight to the point, no unnecessary information
- Updating of team/match information is very fast and easy
- Satisfied with the notifications I get for both successful and wrong input, which doesn't leave me with questions

Overall, I find the application very user friendly and I didn't have any problems navigation through the website or use its functionality. However, there are some small exceptions that can be fixed.

Balsa Stevovic

In this review I will be giving my opinion on the following:

Home Page

- Image speaks for itself

Matches Page

- Title explains the functionality of the page
- Everything on the page seems correctly proportional
- Browsing through the matches is very user friendly
- Item filtering feature is very interesting, but the filtering on the search bar could be more specified

Tickets Sale Page

- The page displays clear information
- User can't purchase tickets un-authenticated.
- Notifications messages seem on point
- Another thing I like is that after a purchase I am automatically redirected to the matches page
- Change the button for going back to an icon or something similar
- Make ticket amount field only accept numbers

Login Page

- Very clean and simple design, less is more
- System notifies incorrect data

Register Page

- Again, happy that it is clear and simple, no unnecessary information
- System notifies duplicate entries

Profile Page (Customer)

- All my profile information is displayed, clean, proportioned
- My purchased tickets are displayed as well, good thinking
- Detail updating works properly
- I get notified for both successful and wrong input, doesn't leave me with questions
- Change the placement of log out button

Admin Page (Admin)

- Updating of profile information is very fast and easy
- Changing a password is very clear and easy
- I get notified for both successful and wrong input, again, doesn't leave me with questions
- Maybe, the form for making an account an admin can be moved to its own page
- The placement of the 'Team/Match Management' buttons is something I would change
- Change the placement of log out button

Team/Match Management Pages (Admin):

- I like that they are understandable and straight to the point, no unnecessary information
- Updating team/match information is very fast and easy
- I like the notifications as well

So far it seems awesome, there are some minor details to be changed, but keep up the good work. I`m excited to see the final version of the website!