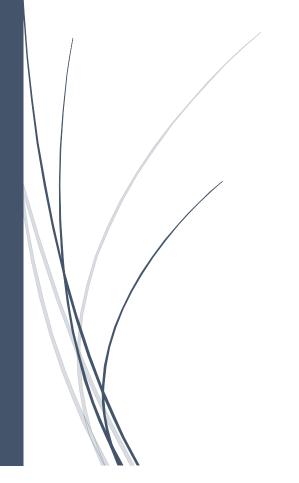
# UX Feedback Document



Mitov,Lachezar L.G.

## Contents

Introduction	 	2
UX Feedback	 	2
Radoslav Radev	 	2
Balsa Stevovic		4

### Introduction

User Experience is very important for a web application. And before finishing the final version of the project the web design needs to be tested. This testing will be performed by 2 individuals:

- Radoslav Radev
- Balsa Stevovic

They will test the application for its user friendliness and provide their feedback for each page of the website below.

## **UX Feedback**

#### Radoslav Radev

In this review I will be giving my opinion on:

#### **Home Page**

- When opening the website, I am first greeted by a picture of a footballers
- This provides me with the context that is a football application website, which I find very helpful

#### **Matches Page**

- The page has a title, which explains everything on the page
- All the information about the matches is shown, which makes the browsing easy and understandable
- It is very easy to continue if you want to buy a ticket for a match, as the button for doing that is placed good
- However, the filtering does not say on what exactly it filters, so that is an area of improvement

#### **Tickets Sale Page**

- The page displays all the necessary information (ex. match info, ticket price, etc.), which is needed for buying a ticket
- It is thought out well that you can't purchase a ticket if you're not logged in
- When I purchase a ticket the system notifies me, which I really like because I get a confirmation for my purchase

- Moreover, if my input is incorrect the system notifies me, which helps me understand what to change
- Another thing I like is that after a purchase I am automatically redirected to the matches page
- However, at the moment, the text box for ticket amount accepts characters

#### **Login Page**

- Very happy that the page is very clear and simple
- I like that if I type something incorrect the system notifies me
- Delighted that I get redirected to my profile upon logging in

#### **Register Page**

- Again, happy that it is clear and simple, no unnecessary information
- I like that if I type something incorrect the system notifies me
- I find it very useful and time saving that after successful registration I get redirected to the Login Page

#### **Profile Page (Customer)**

- All my profile information is displayed, which is nice
- Even better is that all my purchase tickets are displayed, so that I always know what tickets I possess
- Very happy that the updating of profile information is very fast and easy
- Changing a password is very clear and easy too
- Moreover, I like that I get notified for both successful and wrong input, which doesn't leave me with questions
- However, I find the placement of the 'Log out' button odd

#### Admin Page (Admin)

- All my profile information is displayed and is easily visible when you need it
- Very happy that the updating of profile information is very fast and easy
- Changing a password is very clear and easy too
- Moreover, I like that I get notified for both successful and wrong input, which doesn't leave me with questions
- Maybe, the form for making an account an admin can be moved to its own page
- The placement of the 'Team/Match Management' buttons is something I would change
- I find the placement of the 'Log out' button odd too

#### **Team/Match Management Pages (Admin):**

I have combined them because they are identical

- I like that they are understandable and straight to the point, no unnecessary information
- Updating of team/match information is very fast and easy
- Satisfied with the notifications I get for both successful and wrong input, which doesn't leave me with questions

Overall, I find the application very user friendly and I didn't have any problems navigation through the website or use its functionality. However, there are some small exceptions that can be fixed.

#### Balsa Stevovic

In this review I will be giving my opinion on the following:

#### **Home Page**

Image speaks for itself

#### **Matches Page**

- Title explains the functionality of the page
- Everything on the page seems correctly proportional
- Browsing through the matches is very user friendly
- Item filtering feature is very interesting, but the filtering on the search bar could be more specified

#### **Tickets Sale Page**

- The page displays clear information
- User can't purchase tickets un-authenticated.
- Notifications messages seem on point
- Another thing I like is that after a purchase I am automatically redirected to the matches page
- Change the button for going back to an icon or something similar
- Make ticket amount field only accept numbers

#### **Login Page**

- Very clean and simple design, less is more
- System notifies incorrect data

#### **Register Page**

- Again, happy that it is clear and simple, no unnecessary information
- System notifies duplicate entries

#### **Profile Page (Customer)**

- All my profile information is displayed, clean, proportioned
- My purchased tickets are displayed as well, good thinking
- Detail updating works properly
- I get notified for both successful and wrong input, doesn't leave me with questions
- Change the placement of log out button

#### Admin Page (Admin)

- Updating of profile information is very fast and easy
- Changing a password is very clear and easy
- I get notified for both successful and wrong input, again, doesn't leave me with questions
- Maybe, the form for making an account an admin can be moved to its own page
- The placement of the 'Team/Match Management' buttons is something I would change
- Change the placement of log out button

#### Team/Match Management Pages (Admin):

- I like that they are understandable and straight to the point, no unnecessary information
- Updating team/match information is very fast and easy
- I like the notifications as well

So far it seems awesome, there are some minor details to be changed, but keep up the good work. I'm excited to see the final version of the website!