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Mitov,Lachezar L.G.

UX Feedback Document

**Contents**

[Introduction 2](#_Toc120303866)

[UX Feedback 2](#_Toc120303867)

[Radoslav Radev 2](#_Toc120303868)

[Balsa Stevovic 4](#_Toc120303869)

# **Introduction**

User Experience is very important for a web application. And before finishing the final version of the project the web design needs to be tested. This testing will be performed by 2 individuals:

* Radoslav Radev
* Balsa Stevovic

They will test the application for its user friendliness and provide their feedback for each page of the website below.

# **UX Feedback**

## Radoslav Radev

In this review I will be giving my opinion on:

**Home Page**

* When opening the website, I am first greeted by a picture of a footballers
* This provides me with the context that is a football application website, which I find very helpful

**Matches Page**

* The page has a title, which explains everything on the page
* All the information about the matches is shown, which makes the browsing easy and understandable
* It is very easy to continue if you want to buy a ticket for a match, as the button for doing that is placed good
* However, the filtering does not say on what exactly it filters, so that is an area of improvement

**Tickets Sale Page**

* The page displays all the necessary information (ex. match info, ticket price, etc.), which is needed for buying a ticket
* It is thought out well that you can’t purchase a ticket if you’re not logged in
* When I purchase a ticket the system notifies me, which I really like because I get a confirmation for my purchase
* Moreover, if my input is incorrect the system notifies me, which helps me understand what to change
* Another thing I like is that after a purchase I am automatically redirected to the matches page
* However, at the moment, the text box for ticket amount accepts characters

**Login Page**

* Very happy that the page is very clear and simple
* I like that if I type something incorrect the system notifies me
* Delighted that I get redirected to my profile upon logging in

**Register Page**

* Again, happy that it is clear and simple, no unnecessary information
* I like that if I type something incorrect the system notifies me
* I find it very useful and time saving that after successful registration I get redirected to the Login Page

**Profile Page (Customer)**

* All my profile information is displayed, which is nice
* Even better is that all my purchase tickets are displayed, so that I always know what tickets I possess
* Very happy that the updating of profile information is very fast and easy
* Changing a password is very clear and easy too
* Moreover, I like that I get notified for both successful and wrong input, which doesn’t leave me with questions
* However, I find the placement of the ‘Log out’ button odd

**Admin Page (Admin)**

* All my profile information is displayed and is easily visible when you need it
* Very happy that the updating of profile information is very fast and easy
* Changing a password is very clear and easy too
* Moreover, I like that I get notified for both successful and wrong input, which doesn’t leave me with questions
* Maybe, the form for making an account an admin can be moved to its own page
* The placement of the ‘Team/Match Management’ buttons is something I would change
* I find the placement of the ‘Log out’ button odd too

**Team/Match Management Pages (Admin):**

* I have combined them because they are identical
* I like that they are understandable and straight to the point, no unnecessary information
* Updating of team/match information is very fast and easy
* Satisfied with the notifications I get for both successful and wrong input, which doesn’t leave me with questions

Overall, I find the application very user friendly and I didn’t have any problems navigation through the website or use its functionality. However, there are some small exceptions that can be fixed.

## Balsa Stevovic

In this review I will be giving my opinion on the following:

**Home Page**

* Image speaks for itself

**Matches Page**

* Title explains the functionality of the page
* Everything on the page seems correctly proportional
* Browsing through the matches is very user friendly
* Item filtering feature is very interesting, but the filtering on the search bar could be more specified

**Tickets Sale Page**

* The page displays clear information
* User can’t purchase tickets un-authenticated.
* Notifications messages seem on point
* Another thing I like is that after a purchase I am automatically redirected to the matches page
* Change the button for going back to an icon or something similar
* Make ticket amount field only accept numbers

**Login Page**

* Very clean and simple design, less is more
* System notifies incorrect data

**Register Page**

* Again, happy that it is clear and simple, no unnecessary information
* System notifies duplicate entries

**Profile Page (Customer)**

* All my profile information is displayed, clean, proportioned
* My purchased tickets are displayed as well, good thinking
* Detail updating works properly
* I get notified for both successful and wrong input, doesn’t leave me with questions
* Change the placement of log out button

**Admin Page (Admin)**

* Updating of profile information is very fast and easy
* Changing a password is very clear and easy
* I get notified for both successful and wrong input, again, doesn’t leave me with questions
* Maybe, the form for making an account an admin can be moved to its own page
* The placement of the ‘Team/Match Management’ buttons is something I would change
* Change the placement of log out button

**Team/Match Management Pages (Admin):**

* I like that they are understandable and straight to the point, no unnecessary information
* Updating team/match information is very fast and easy
* I like the notifications as well

So far it seems awesome, there are some minor details to be changed, but keep up the good work. I`m excited to see the final version of the website!