

LACHLAN BARRY

JUNIOR DEVELOPER

<https://lachiebarry.github.io/>

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SUMMARY

Coming from a small country town out in South Gippsland, I've had to forge my own path in Melbourne. I'm a tenacious worker who loves to solve new problems with new people. Beginning my journey into technology in 2021, where I worked my way out of the warehouse, becoming a Network Engineer on the Assurance Team with brief sojourn on the Helpdesk. In 2023, I was looking for a sea-change. Moving into development was the logical choice, adjacent to networking but with an emphasis on creation which suits a self-starter like myself. Now I'm looking for a role where I can cut my teeth and grow into a valued member of the team.

Please find links to my portfolio for your perusal – and feel free to reach out.

EDUCATION

Oct 23 – Dec 23

LE WAGON

Senior Data Analyst

- Completed a rigorous 10-week intensive, full-time coding bootcamp. Through the course, I laid the groundwork for my coding skill, developing proficiency across; HTML, Ruby, Ruby on Rails, RESTful APIs, PostgreSQL, CSS, Bootstrap, SCSS, Javascript, StimulusJS, Git and Github.
- Application creation of Postings. A Rails-based web app utilising PostgreSQL.
- Collaborated with a diverse team and assisted my peers when they ran into blockers, helping to refine my understanding.

Feb 17 – Oct 21

MONASH UNIVERSITY

BSc Arts

- Double major in History and Archeology with a minor in Literature.
- Achieved a High Distinction

EXPERIENCE

Jun 23 – Oct 23

EASYWEB DIGITAL

Network Engineer

- Monitored and assured over 2000 sites for multiple clients; including nbn and City of Melbourne.
- Configured networking devices (routers, switches, APs, PTPs and PMPs) across multiple vendors for assurance, demonstrating my ability to understand new contexts quickly.
- Identification of anomalous behaviours or statistics that could indicate bugs or site issues, alongside rectifying these and working closely with vendors to resolve their issues.
- Worked closely with clients to configure router access and whitelist, while also designing and creating clients' hotspot's landing page.
- Participating in mid-and-high-level meetings with nbn and LGAs to discuss projects' progress and blockers with a non-technical audience.
- Report writing and analysis of sites' data to suggest points of improvement and strength to clients.

Feb 22– Jun 23

EASYWEB DIGITAL

Production Technician

- Utilized Salesforce's ticketing system to consistently respond to network incidents and service requests within set SLA, alongside delegation and escalation of tickets where necessary.
- Developed documentation for co-workers, end-users, field technicians and nbn agents to ensure better understanding of systems and processes. Additionally I assisted in ISO 45001 documentation.
- Diagnosis and triage of complex WiFi systems before continuing with BAU process or researching further for issues.
- Distilled and communicated troubleshooting instructions to non-technical end-users and developed into a conscientious communicator, having navigated sensitive topics like "Sorry Business" in Indigenous Communities.
- Report writing and analysis of sites' data to suggest points of improvement and strength to clients.

Jun 20 – Nov 20

OCEANSOUTH

Warehouse Hand

- Dispatching non-wholesale orders – typically 100–200 orders per day and assisting with wholesale orders.
- Catering and responding to customers – this was usually 200 emails per day, mostly regarding returns, shipping ETAs and product recommendations.
- Managing in-store stock levels and reflecting these on our online storefronts.
- Copy editing technical documents and improving writing quality of current listings.