

Churn Dashboard

Customer At Risk

7043

No. of Tech Tickets

2955

No. of Admin Ticket

3632

Total Annual Charges

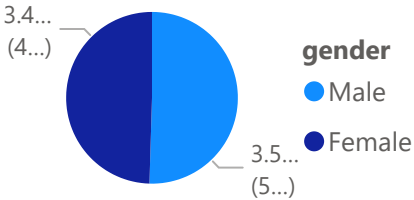
16.06M

Monthly Charges

456.12K

Demographics

Count of gender by gender



0.25

% of Senior Citizen

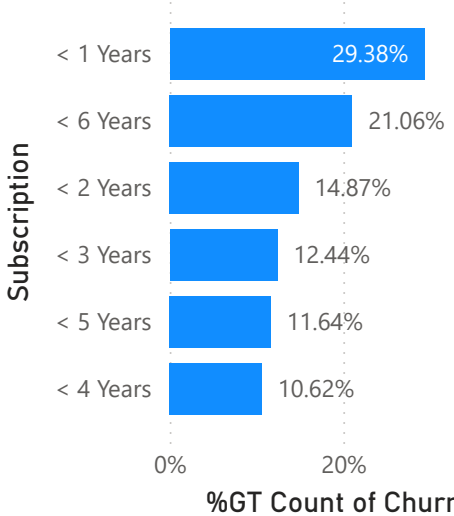
0.36

% of Partner

17%

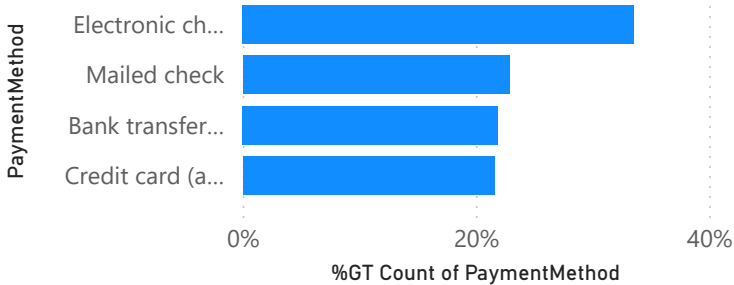
Dependent in %

Subscription Type

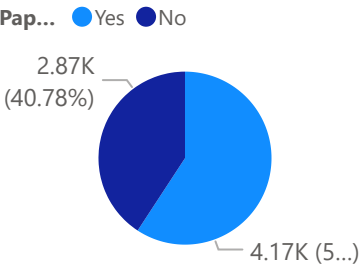


Account Information

Payment Method

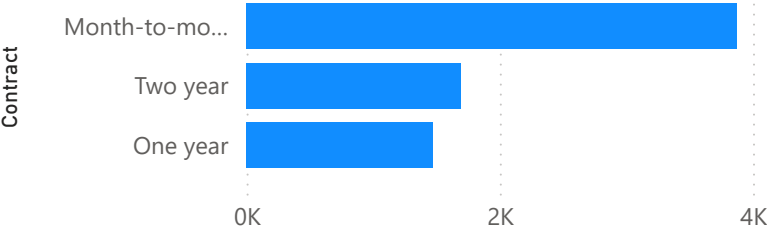


Paperless Billing



64.76
Average MonthlyCharges
2,283.30
Average TotalCharges

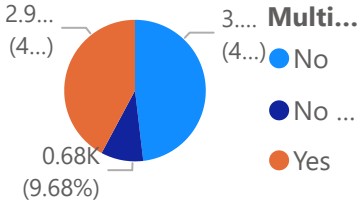
Contract Type



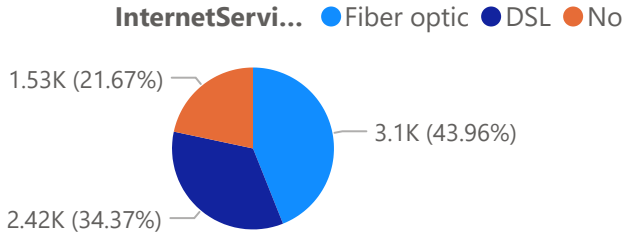
Services Signed Up

- 29% Device protection in %
- 91%
- Phone service in %
- 44%
- Streaming Movies in %
- 44%
- Streaming TV in %
- 17%
- Tech Support in %
- 28%
- Online backup in %
- 16%
- Online security in %

Count of MultipleLines by MultipleLines



Internet Service



Customer Risk Analysis

Contract

☐ Month-to-month

☐ One year

☐ Two year

Churn

☐ No

☐ Yes

InternetService

☐ DSL

☐ Fiber optic

☐ No

tenure

0

72

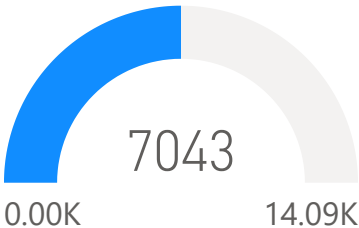
Tech Tickets

2955

Admin Tickets

3632

Customer ID



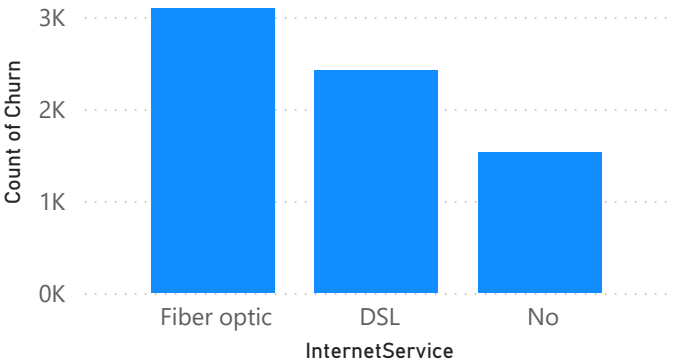
Churn Rate

27%

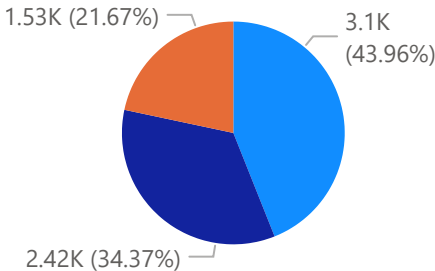
Total Churn

7043

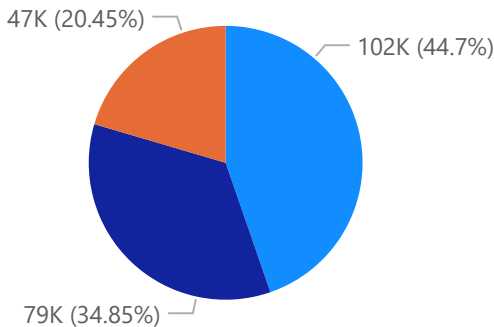
Churn by Type of Internet Service



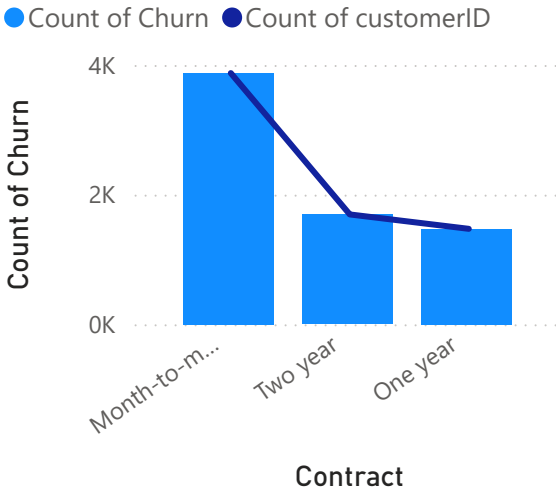
No. of Customers by Internet Service



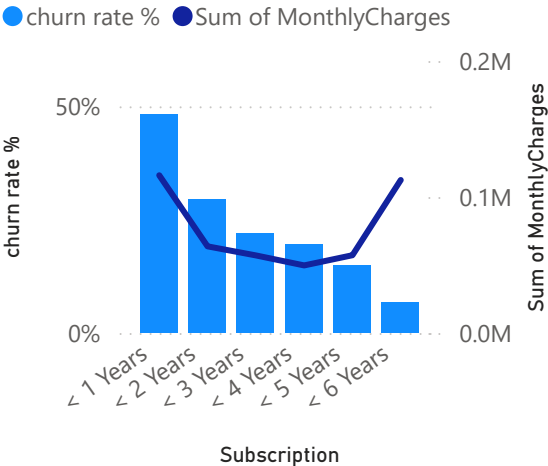
Sum of Monthly Charges



Type of Contract



Years of Contract



Churn in Payment Mode

