

# Tyson Lackey

Motivated Junior Developer transitioning from a career in Business Intelligence. IT Professional with over 5 years of experience in Logistics & Supply Chain and recent graduate from Epicodus coding school.

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## EDUCATION

### Epicodus, Portland OR — *HTML/Javascript/C#/React*

May 2020 - Nov. 2020

- Full-time classes and pair programming from 8am to 5pm, (Monday - Friday)
- Courses in HTML, CSS, Javascript, C#, .NET, React
- 800+ hours of coding experience over the course of the program

### Portland State University, Portland OR

Sept. 2009 - Jan. 2011

- Business Administration Major

### Oregon State University, Corvallis OR

Sept. 2008 - Jun. 2009

- Business Administration Major

## PROJECTS

### Hair Salon — [Source](#)

A Hair Salon employee portal and associated SQL database that stores Stylist and Client information

### Factory — [Source](#)

A Factory portal that allows engineers and machines to be added/removed/updated/related.

### Mr. Roboger's Neighborhood — [Source](#)

Takes a user inputted number and outputs a list from 0->input number with certain values replaced with phrases

### Age Calculator — [Source](#)

Calculates a users age in years and life expectancy information, converted to different planets in the solar system

## SKILLS

TSQL

C#

HTML

CSS

JavaScript

React

DAX

## EXPERIENCE

### **XPO Logistics, Portland OR — *Business Intelligence Analyst***

Sept. 2016 - Aug. 2019

- Developed and implemented a unified BI solution in SQL and Power BI that has become a primary sales tool for new client acquisition.
- Managed support of JIRA incidents and enhancements.
- Primary Power BI development resource for custom client dashboards and standard offerings within the business.
- SSRS report writer coordinating with the business and internal stakeholders, authored SQL reports and implemented enhancements.

### **DSV Logistics / Uti Worldwide Inc., Portland OR — *Business Analyst***

Dec. 2013 - Aug. 2016

- Coordinated with the business to implement master data solutions, requirements gathering and delivery.
- Data Steward for master data management, ensuring data quality and accuracy feeding transactional systems across the business
- Managed projects on an agile development team to improve system processes and data quality.
- Assisted with migration efforts after the company acquisition, successfully sunsetted previous database.

### **Netflix Inc., Hillsboro OR — *Customer Service Representative***

Aug. 2011 - Dec. 2013

- Fielded inbound support calls for customers across the United States
- Supported in all technical, billing, and marketing.
- Communication focused, active listening, attention to detail, and the ability to quickly context switch.
- maintained a top 3% of performance across all employee metrics.