Ladislav Szolik

Research-driven UX Designer

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PROFILE

UX designer with over 10 years of experience in user research, digital design, software engineering and mentoring. Holds Master's degree in computer science. Advocate of user-centric product development and inclusive design.

PROFESSIONAL EXPERIENCE

Senior UX Engineer
Swisscom AG, Zürich
NOV 2021 - PRESENT

- Conducted field research with mupltiple users, combined with bug reports from customer support, which led to an actionable list of usability issues.
- Prototyped, tested and refined new features with over 14 actual users.
- Led the redesign of a configuration portal as part of the agile delivery team. Closely collaborated with Product owners, Project Manager to define timeline and priorities.
- Trained and mentored two junior designers.

Senior UX Designer
Credit Suisse AG, Zürich
JAN 2018 - OCT 2021

- Led the design of the new mobile banking app for retail clients, by running design thinking workshops, conducting focus groups and usability testings, creating an accessible design system, working closely with agile development team.
- Created a consistent look and feel for the bank's payment system by merging the private and corporate features into a single experience.
- Advocated user centricity by involving stakeholders in design process and coaching more then 10 career starters from different disciplines.
- Created an inclusive design system, by testing with users from all age groups and collaborated with Swiss Federation of the Blind and Visually Impared.

Sr. Java Developer & UX Designer
ELCA Informatik AG, Zürich
MAR 2017 - DEC 2017

- Designed and developed an event management tablet app, which enabled the client to efficiently organise and host larger events.
- Developed an event management back office web application.

Sr. Java Developer
ELCA Informatik AG, Zürich
JUN 2016 - DEC 2017

Enhanced the encryption system of money transaction between Swiss banks, by developing and testing new features. Additionally participated in 24X7h production support team.

DESIGN SKILLS

Field studies
User interviews
Usability testing
Define analytics
Wireframing
User interface design
Prototyping
Interaction design
Information architecture
Journey mapping
Design workshop facilitation

DESIGN TOOLS

SketchApp, Figma, Adobe Illustrator, InVision, Origami Studio, Adobe XD, Adobe analytics

FRONTEND SKILLS

HTML5
CSS3 (Bootstrap, Tailwindcss)
Javascript/Typescript (Angular, React)
PHP (Laravel)

BACKEND SKILLS

Oracle, PostgreSQL
Android, Swift
Java EE, AWS

DEVELOPER TOOLS

VS Code, IntelliJ, Eclipse, Git, Docker

COLLABORATION TOOLS

JIRA, Confluence, Slack, Zoom, InVision Freehand, Miro, Teams, FigJam

Sr. Software Engineer
Accenture AG, Zürich
JUL 2012 - MAY 2016

- Ensured successful production releases by performing technical troubleshooting for more than 8 production releases of a Swiss trade management system.
- By being the scrum master for an off-shore team of 12, successfully planned and delivered sprints using scrum methodology, which was recognised by getting the Scrumbler of the month title
- Maintained database schema during the development process over >7 releases for a large development team (>100 developers onshore and offshore) by collecting and creating bi-weekly database scripts with meta data.
- Improved algorithm to update data in the trade management system by reducing replication process time and implementing new real-time update which received senior account manager recognition.

Software Engineer
Accenture s.r.o., Bratislava
AUG 2011 - JUN 2012

Supported best practice architecture design by introducing a central notification component in to the tax reporting web application which was appreciated with promotion.

Adobe Flash developer (part-time)
STIEFEL s.r.o., Bratislava
JUN 2007 - JUL 2011

Contributed to the improvement of the Slovakian education system by developing and releasing 6 new standalone desktop educational apps, which were also sold in 5 different countries in Europe.

EDUCATION

Applied Informatics
Slovak University of Technology - Master's degree
JUN 2007 - AUG 2011

For the university project created a portal to provide possibility for students to perform experiments on real dynamic system with custom created regulator from home. The project was presented on the Remote Engineering and Virtual Instrumentation (REV) conference.

OTHER PROJECTS

iOS inventory app
Swift developer
Created a Minimal Viable Product for a second-hand shop to discover possible improvements in their workflow.

Admin site for hotel data
Frontend (React) developer
Built an admin platform for a startup to be able to easily collect information from their hotel partners. The web application is built for desktop using React and AWS Amplify.

LANGUAGES
German (Professional)
English (Professional)
Hungarian (Native)
Slovak (Professional)

CERTIFICATES
Careerfoundry UX
TryDesignLab Design 101
Product Mgmt. Academy
German B2

INTERESTS
Writing,
Gym,
Healthy lifestyles,
Coaching designers,
Drawing,
Non-mainstream travel experiences,
Non-fiction books,
Latest gadgets,

Online booking system

PHP (Laravel) developer
Enabled online bookings and payments to a startup which offers mobile car washing services by designing and developing a responsive web app using Laravel PHP framework.

Maths for kids

Angular developer
Developed a simple education app with over 20 lessons for elementary schools to practice and improve in maths.

Children book illustrations

Procreate iPad and Adobe Illustrator
Illustrated and designed 5 small books with over 200 illustrations with educational content.