



# Lahcene Toudjine

## .NET Application Support

I am an IT engineer with a passion for innovation and a track record of delivering exceptional results. With years of experience in the industry, I have honed my skills in designing, developing, and implementing network solutions in Cloud Computing. My expertise in a wide range of technologies, coupled with my ability to work seamlessly with cross-functional teams, has enabled me to consistently meet the expectations of every project I have worked on.

## Experience

### 03/2023 -present

Unisys I Budapest, Hungary

#### .NET Application Support

Providing support for Unisys product AB suite -Eportal -Data exchange  
Taking responsibilities as diagnosis, triage, research, and resolution of Product's issues

Trouble Reports (ClearQuest Defects, UCFs)/Using VS 2019 with SQL2019

Provide a code-language LDL+ solution for customers, installing and deploying applications to their text environments

Testing application in Azure Platform

DevOps testing application before deployment

Deploying ASP.net applications

### 02/2022 – 02/2023

Tata Consultancy Services (TCS) Budapest, Hungary

#### Information Technology Support Analyst

Provided IT support for a large multinational alcoholic beverages company

Accountable for internal quality management in order to achieve best practises

Managed wireless devices, network infrastructure, virtualization platforms, and key infrastructure servers

Applications Troubleshooting

Ticketing Tools: Service Now

Took on tasks such as user diagnosis, triage, research, and resolution.

Office 365 administration center, proprietary ticketing tools Active Directory/ Azure

Platform: add account unlock and password reset, create security groups, add/remove users from security groups exchange ,create the mailbox object in active directory/Office 365

### 09 / 2021 - 01 / 2022

Lina Computer I Setif, Algeria

#### IT Support-Help desk

Solved hardware and software issue for laptops and desktops

Trained and supported end-users with software, hardware, and network standards and use processes

Provided standars and approved hardware and software OS support, managed, optimized and maintained the configuration and installation of the desktop and laptop

### 03 / 2021 - 08 / 2021

Cevita Group- Brandt I Setif, Algeria

#### Network Administrator Intern

Provided on-call support for network engineering duties

Resolved issues and escalated problems with knowledgeable support and quality service

Managed and monitored wireless devices, and multi-site network infrastructure.

Performed network security monitoring and troubleshooting duties

Enhanced availability of infrastructure through enterprise-wide planning, thorough testing, implementation and comprehensive support

## CONTACT

**Website** : [https://lacino-](https://lacino-portfolio.azurewebsites.net/index.html)

[portfolio.azurewebsites.net/index.html](https://lacino-portfolio.azurewebsites.net/index.html)

### LinkedIn Profile

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## EDUCATION

### Master's degree in Computer Science - Networking Engineer

Université Mohamed El Bachir El Ibrahimi

## SKILLS

- Cloud Security /Cloud Networking
- Front End Coding/CSS-HTML/JAVAscript
- Programing C#/LDL+
- SQL-server/SSMC
- Routing and switching cisco
- Networking essential

## CERTIFICATIONS

- Microsoft Certified: Azure Security Engineer Associate AZ-500
- Microsoft Certified: Azure Fundamentals AZ-900
- Agile Business Suite (AB Suite) Certified Developer Unisys
- AZ-700 Microsoft Azure Networking Solutions Microsft/Udemy
- CCNA 201-300 Udemy

## LANGUAGE

- Arabic- Native
- English- Full professional proficiency
- French- Full professional proficiency

## AWARDS

- Star of the month at Tata Consultancy Services (TCS) in September 2022