

Lahcene Toudjine

Lahcene.toudjine@gmail.com

+36704016503

[Lahcen Toudjine | LinkedIn](#)

lahcene-toudjine.github.io/Azure-repo/index.html

Summary

Cloud Support Engineer with hands-on experience managing production systems in Azure and Kubernetes. Proven ability to troubleshoot complex identity and access flows (OAuth2, OIDC, SAML) and support enterprise clients in high-stakes environments. Proficient in Network modeling and skilled in SQL, holding a successful AZURE certification in security and networking fundamentals. Additionally, certified as a Cloud Associate in GCP. Currently preparing for IT certifications AWS and LFCS . Actively seeking opportunities in Cloud Engineering roles.

Projects and qualifications:

A- Azure Pet Store Project (demo on website)

- Spearheaded the development of a cloud-agnostic Pet Store web application and three microservices for pet management, product catalog, and order processing.
- Successfully deployed services into Azure App Service (petstoreapp) and Azure Kubernetes Service (petstorepetservice, petstoreproductservice, and petstoreorderservice).
- Utilized Java/Spring Boot for application development, employing Docker for local deployment.
- Integrated additional Azure services such as Azure B2C, Application Insights, API Management, Function App, Power App, and Regression Suite to enhance functionality.
- Proficiently utilized Azure DevOps Pipelines and GitHub Actions for automated build and deployment processes, ensuring seamless integration and continuous delivery.

B- SAAS Company (demo on website)

- Orchestrated the creation of a Software as a Service (SaaS) company setup from inception within AWS.
- Implemented comprehensive strategies covering:
 - multi-account configurations for enhanced organization and management/ Multi-environment
- setup (Dev, QA, Prod)/ Multi-region deployment (US, UK, Asia).
- Automated EC2 instance provisioning on AWS using GitLab and Terraform.
- Developed efficient Infrastructure as Code (IaC) scripts for AWS resource management.
- Utilized GitLab for seamless version control and collaboration.

Experience

Cloud support engineer , Nevis Security

Budapest Hungary , Oct 2024 – Present

- Provide advanced troubleshooting for Kubernetes, Docker, and Azure-hosted environments .
- Collaborate across DevOps, Engineering, and Consulting teams to align support with business objectives.
- Actively participate in cloud migration projects, including deploying softwares with PostgreSQL/Oracle DB backends on AKS.
- Enable secure identity flows via OAuth2, OpenID Connect, and SAML for enterprise clients.
- Monitor system health and respond to alerts within Azure cloud environments; perform test environment maintenance including software updates and backups

- Document solutions, workarounds, and investigative steps to improve our knowledge base for common issues.
- Coordinate with cross-functional teams and assist customers in leveraging Nevis documentation and learning platforms

.Net Application Support , Unisys

Budapest Hungary , Feb 2023 – Present

- Provided advanced support for critical AB Suite, Data Exchange, and ePortal applications, ensuring seamless operations and user satisfaction.
- Assisted clients in resolving code-related issues by providing tailored code solutions and guidance.
- Orchestrated CI/CD pipelines using Azure DevOps for streamlined deployment.
- Skilled in SQL Server 2019 administration, DMSII, and KAFKA for efficient database management.
- Experienced in Visual Studio, Team Foundation Server (TFS), and Azure DevOps for collaborative development.

Information technology analyst , TCS (Tata consultancy services)

Budapest Hungary, Mar 2022 – Feb 2023

- Troubleshooting hardware and software issues.
- Operating systems: Windows, macOS, Linux.
- ServiceNow for efficient ticket management and resolution.
- Networking concepts: TCP/IP, DNS, DHCP, Strong communication skills, adept at translating technical language.
- Committed to continuous learning and staying updated with emerging technologies..

Skills

- Operating Systems: Linux, Windows
- Databases: SQL, PostgreSQL, CosmosDB, DataBricks
- Programming Languages: Java, C#, CSS, HTML, JavaScript, React.js
- Cloud Platforms: Amazon Web Services (AWS), Google Cloud Platform (GCP), Microsoft Azure
- Troubleshooting, Networking :Cisco switching and routing .

Education

Bachelor in Computer Science

Educational Faculty Of Science FERHAT ABBAS UNIVERSITY

Sep 2019

Master in Computer Science (Network engineering)

Educational Faculty of Mathematics Bachir Brahimi University

Sep 2022

Certifications

- [AZ-900 : Azure Fundamentals](#)
- [AZ-500: Azure Security Engineer Associate](#)
- [AZ-700: Microsoft Azure Networking Solutions](#)
- [GCP: Associate Cloud Engineer](#)