

# Gestion de ticketing avec ServiceNow

## Traitement des tickets

Incidents

New

Search

Number

Search

All > Active = true

<

## Vision globale des tickets

Incidents reportés par les personnes concernées avec une description, le genre de problème, la date, le numéro de ticket, la priorité du ticket (l'urgence), quand est ce qu'il a été ouvert.

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Questions and Answers

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All results for 'i need help with password'

Warranty coverage details for SCI and DeSC computers

and are not sure, please call the OIT Help Desk at 8-HELP. A Help Desk representative will determine work done on these items. If you suspect one of these components has failed and the Help Desk, your

Article: KB0000010 · Published: 6y ago

How do I create and delete users?

to the user. In the "Password:" field, type a password for the user, and then type it again in the "Verify:" field. You can optionally set a password hint for the user. For the hint, try to use

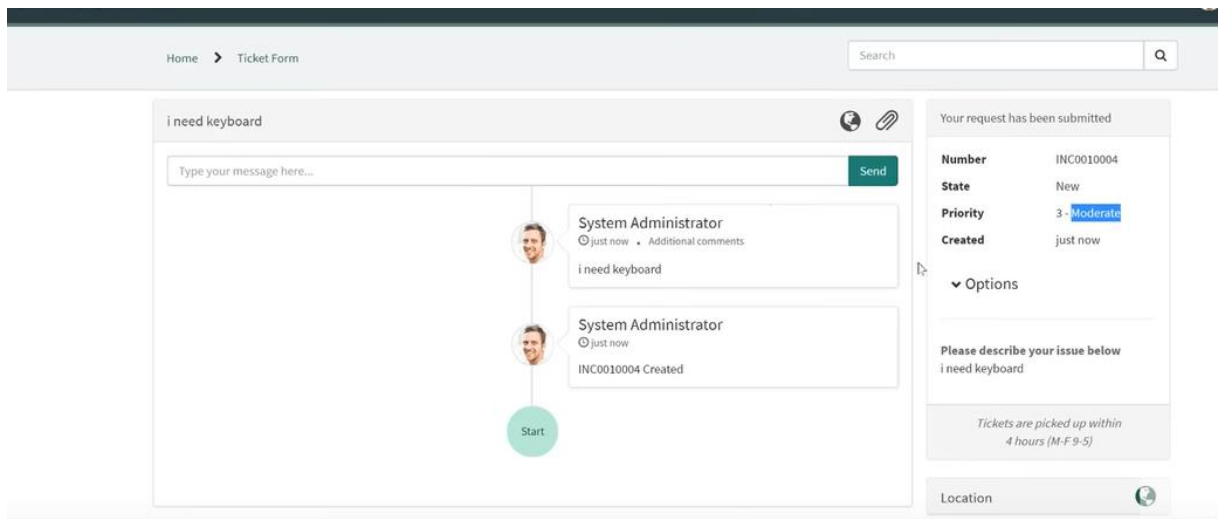
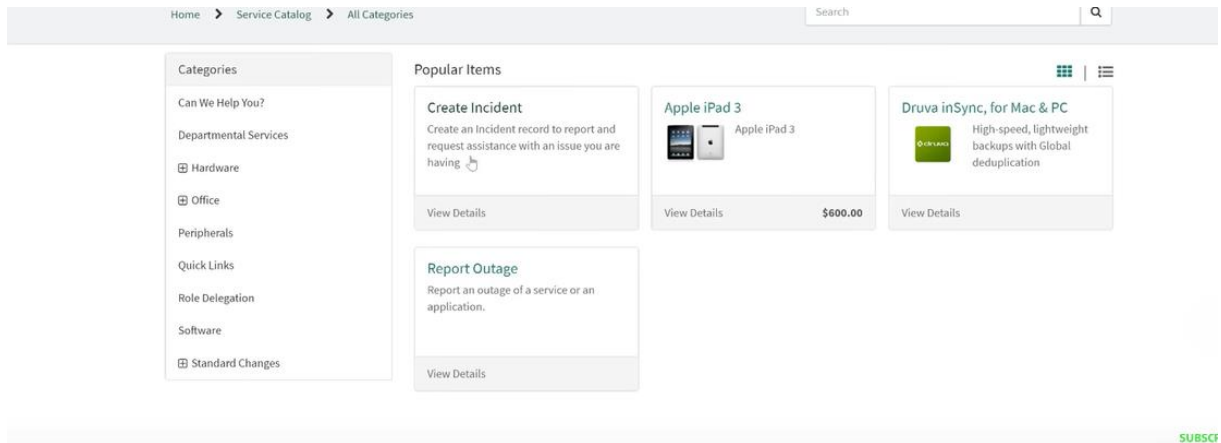
Article: KB0000015 · Published: 6y ago

How can I restore my computer to a previous configuration?

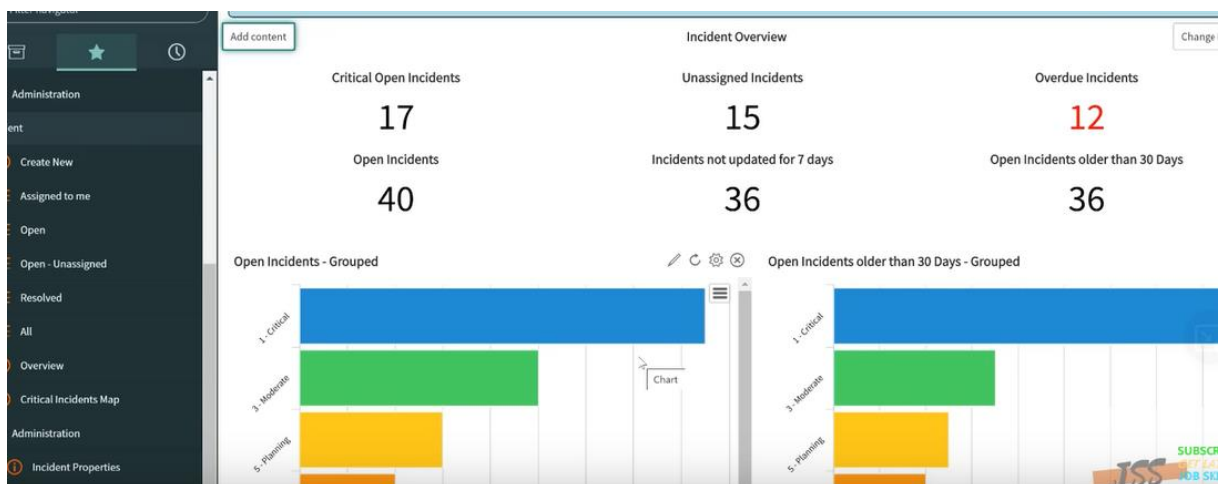
the appropriate steps for your operating system. Note:For help navigating, seeGetting around in Windows stopped working. Note:If you need to select a restore point that isn't listed, clickShow more

Article: KB0000019 · Published: 6y ago

Les problèmes et questions traitées peuvent aidés les utilisateurs à trouver une solution à leur probleme.



Communication avec le client ou le membre de la société concerné.



Vue globale des incidents