

Official Return to Work State Guidelines for Foodservice Establishments

Updated on 10/1/20 with updates for Hawaii, Idaho, and New York.

- Hawaii: On September 30, officials <u>announced</u> a state program that will distribute <u>restaurant cards</u> "that will help unemployed residents while also giving local restaurants a much-needed boost." Qualified recipients will receive cards beginning on October 16.
- Idaho: Governor Little <u>announced</u> on 10/1 that the state will remain in Stage 4 of the <u>Idaho Rebounds</u> plan for another two weeks.
- New York: New York City Mayor Bill de Blasio issued emergency <u>executive order 150</u> on September 30, extending the local state of emergency for another five days and instructing the Department of Buildings "to issue guidance for the determination of the 25% maximum indoor dining capacity" as permitted under Governor Cuomo's order no. 202.61.

The Official Return to Work Guidelines for Foodservice Establishments is also available online or you may contact Angelo I. Amador, Executive Director of the Restaurant Law Center, at 202-492-5037 or via e-mail at amador@restaurant.org with questions or to request a copy of the latest version. Special thanks to Michael J. Lotito and Walt Mullon from Littler's Workplace Policy Institute for their assistance in drafting this document

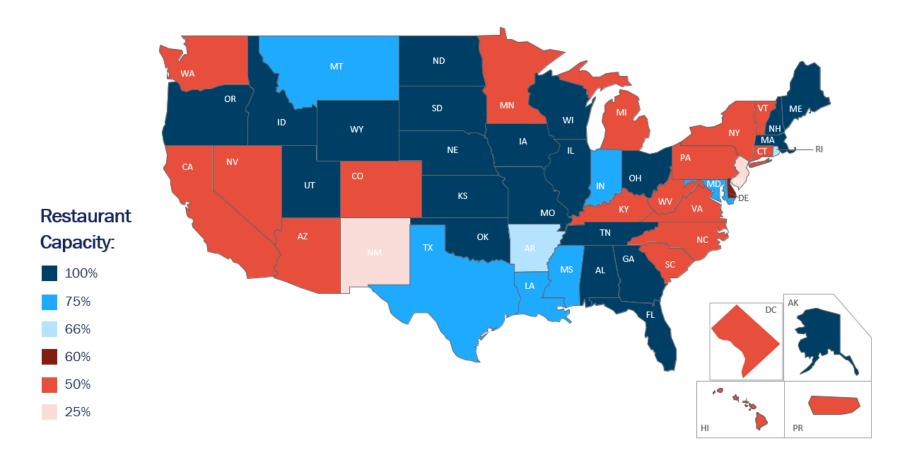
In addition, the ServSafe Compliance team has created this document on <u>State Reopening Training & Certification Requirements/Recommendations</u>. This document is updated regularly and covers all training and certification requirements for restaurants by state as each enters new reopening phases—outlined below. It also covers any state food protection manager and food handler certificate expiration extensions and required recertification deadlines.

Federal Guidelines

Jurisdiction	United States
Official Guidelines	 Opening Up America Again Guidelines CDC Considerations for Restaurants and Bars
	 Limiting Workplace Violence Associated with COVID-19 Prevention Policies in Retail and Services Businesses
	• <u>EEOC FAQ - What You Should Know About COVID-19 and the ADA, the Rehabilitation Act, and Other EEO Laws</u>



State Indoor Dining Occupancy Map



Note: The percentages shown represent the maximum allowable indoor dining occupancy in a particular state. However, there are many other state restrictions, such as number of patrons allowed, mandatory table distancing, and others, plus city and county



limitations, which need to be taken into account. Please refer to the details below for complete and accurate information for your state.

State Guidelines

State	Alabama
Official Orders	Safer-at-home order expiration date: 10/2/20
and Guidance	Reopening Alabama Guidance
	Alabama Department of Health Guidelines
	Alabama Restaurant & Hospitality Association Reopening Guidelines
Dine-In	Permitted, with restrictions
	Curbside pickup and delivery are strongly encouraged
Employee PPE	Each employee shall wear a mask or other facial covering that covers his or her nostrils and mouth at all times while in regular interaction with patrons or guests
Employee Health	Plan calls for monitoring the health of employees and sending home any employee who displays symptoms
Checks	All employees are required to report any fever or illness to supervisor
Customer Health	• N/A
Checks / PPE	
Sanitation	Hand washing required; no provisions regarding frequency or breaks
	High customer contact areas (e.g. door entrances) will be cleaned every two hours
	Drink refills shall be in clean/unused glass/cups
	Menus, if laminated, should be cleaned after each usage or paper menus shall be designed for single use and disposed of
	Use single-use items as much as possible, such as packets of ketchup or salt
	Have hand sanitizer and sanitizing products readily available for employees and guests
	Create a plan for and checklist of all surfaces your staff and guests will come in contact with
	 Train your staff on these surfaces and prepare procedures for elevated cleaning and sanitizing of these surfaces
	Dedicate staff members on each shift to sanitizing surfaces in dining areas and restrooms
Distancing and	Tables must be distanced 6 feet apart with no more than 8 guests per table
Occupancy	Staff will limit the number of customers in the restaurant to those that can be adequately distanced 6 feet apart
Restrictions	Adhere to social distancing guidelines in bar areas
	Avoid gathering of guests at entrances and exits and designate appropriate social distancing spacing
	Designate with signage, tape, or by other means appropriate social distancing spacing for employees and customers
	 Spacing should be illustrated, as much as possible, in a waiting area, kitchen, back of the house, laundry, and prep area
	Any indoor or outdoor waiting area must be marked so that social distancing standards are met
	 One member of a party may be allowed in waiting area while other members of their party wait in their car



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Changes to Payment Systems	Where practicable, use physical barriers such as partitions or plexiglass at registers.
Other Operational Guidelines	 All ABC licensees are required to cease the service and/or sale of alcoholic beverages for on-premises consumption between the hours of 11 p.m. and 6 a.m. with on-premise consumption to end at 11:30 p.m., effective 8/1/20 for 120 days Businesses open to the public should post a sign at the entrance stating that individuals who have a fever, cough or any sign of sickness should not enter, and should also post a description of their sanitation and social distancing measures Condiments are not to be left on tables; provided by request and sanitized after usage or disposable packets should be used Employees are encouraged to take ServSafe Food Handler class to learn more about food safety as it relates to COVID-19
Local Exceptions	• N/A
State	Alaska
Official Orders and Guidance	Alaska Cabaret, Hotel, Restaurant, and Retailers Association Reopening Guidance
Dine-In	• Yes
Employee PPE	• N/A
Employee Health Checks	 Consider pre-shift screening of staff for symptoms (while protecting staff privacy) Encourage sick staff to stay home and provide a sick leave policy that is flexible and non-punitive, as well as telework policies where possible Establish an action plan in the event that someone becomes sick – this should include contact tracing and notifications, notification of authorities, and closing and properly disinfecting affected areas
Customer Health Checks / PPE	• N/A
Sanitation	 Promote social distancing and healthy hygiene practices, such as handwashing and cloth face coverings; examples include: Use touch-free methods of communication, such as replacing "buzzers" with text notifications of table availability and allowing dine-in customers to order ahead Avoid any self-serve food or drink options such as buffets, salad bars, and drink stations Maintain high standards for cleaning, disinfection, and ventilation; important actions include: Cleaning and disinfecting frequently touched surfaces at least daily, and shared objects between use Use products that met EPA's criteria for use against SARS-CoV-2 Avoid sharing items as much as possible – use disposable or digital menus, single serving condiments, touchless payment methods, and disposable food service items
	 Sanitize pens between use Ensure that ventilation systems operate property and where possible, increase circulation of outdoor air
Distancing and Occupancy Restrictions	 Provide drive-through, delivery, or curbside pick-up options, and provide outdoor seating as much as possible Provide physical guides to ensure that customers remain six feet apart, and physical barriers where maintaining distance is difficult (such as sneeze guards and partitions at host stands)



Changes to Payment Systems	• N/A
Other Operational Guidelines	Implement a comprehensive and operations plan to prevent spread of the virus
Local Exceptions	 On 8/28, Anchorage Mayor Berkowitz issued <u>Emergency Order EO-14-v2</u>, which returns the municipality to a modified Phase Two of the <u>Safe Anchorage</u> plan Restaurants, bars, breweries, and nightclubs can re-open sit-down service at 50% max. occupancy (although outdoor service should be prioritized) The order is effective Monday, 8/31 at 12 a.m. and until revoked
State	Arizona
Official Orders and Guidance	 Stay at home expiration date: 5/15/20 Order to resume dining room operations, effective 5/11/20 Accompanying restaurant guidance Requirements for Restaurants and Bars Providing Dine-In Services Order allowing alcohol with to-go orders Arizona Restaurant Association – "Welcome Back to the Table" Reopening Guidance
Dine-In	Permitted, with restrictions
Employee PPE	 If the local government has not mandated mask or cloth face covering requirements, cloth masks are required for all servers, host staff and employees that interact with customers Develop and enforce standards for the use of non-medical grade masks or cloth face coverings by employees when near other employees and customers
Employee Health Checks	 Implement symptom screening for employees prior to the start of their shift Wellness/symptom checks, including temperature checks for all restaurant personnel, as they arrive on premises and before the opening of a restaurant
Customer Health Checks / PPE	Post physical and/or electronic signage posting at the restaurant entrance of public health advisories prohibiting individuals who are symptomatic from entering the premises
Sanitation	 Restaurants should sanitize customer areas after each sitting with EPA-registered disinfectant, including but not limited to: Tables Tablecloths Chairs/booth seats Table-top condiments and condiment holders Any other surface or item a customer is likely to have touched Enforce hand washing, covering coughs and sneezes Ensure adequate supplies to support healthy hygiene practices for both employees and customers including soap, hand sanitizer with at least 60 percent alcohol (perhaps on every table, if supplies allow), and tissues



	Intensify cleaning, disinfection and ventilation practices	
	Wash, rinse, and sanitize food contact surfaces, food preparation surfaces, and beverage equipment after use	
	Avoid using or sharing items such as menus, condiments, and any other food. Instead, use disposable or digital menus, single	
	serving condiments, and no-touch trash cans and doors	
	Avoid using or sharing items such as menus, condiments, and any other food	
	 Use disposable or digital menus, single serving condiments, and no-touch trash cans and doors 	
	Train all employees in the above safety actions	
	Implement comprehensive sanitation protocols, including increased sanitation schedules for bathrooms	
	Develop and enforce handwashing policy for servers as it exists in the <u>Food Code</u>	
Distancing and	Indoor seating capacity is limited to less than 50% of total occupancy, effective 7/11	
Occupancy	Enforce physical distancing of at least 6 feet between customers	
Restrictions	Maintain physical distancing of at least 6 feet in between tables, including limiting parties to no more than 10	
	 Clearly mark tables and chairs that are not in use 	
	Maintain clearly marked 6-foot spacing marks and/or signage along entrances, waiting areas, hallways, patios, and restrooms and	
	any other location within a restaurant where queues may form or patrons may congregate	
	Bar top or counter seating is not allowed, unless each party is spaced approximately 6 feet apart	
	Operate with reduced occupancy and capacity based on the size of the business location with special attention to limiting areas	
	where customers and employees can congregate	
Changes to	Changes to payment systems: If possible, use touchless payment (pay without touching money, a card, or a keypad). If you must	
Payment Systems	handle money, a card, or use a keypad, use hand sanitizer immediately after	
Other	Avoid instances where customers serve their own food	
Operational		
Guidelines		
Local Exceptions	N/A	
State	Arkansas	
Official Orders	Restaurant restrictions ease starting 4/29/20	
and Guidance	Restaurant Reopening Guidance – Phase 2	
Dine-In	Permitted, with restrictions	
Employee PPE	All staff who come in contact with patrons must wear a face mask that completely covers their nose and mouth	
	 Staff in the back are encouraged to wear a face mask 	
	All staff are required to wear gloves	
	 Gloves shall be changed out between each customer, customer group, or task 	
Employee Health	All staff shall be screened daily before entering the facility	
Checks	 Any employee with a cough, sore throat, fever, or shortness of breath shall be immediately excluded from the facility 	
	 Facilities with any employee testing positive shall be reported to the Arkansas Department of Health immediately 	
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	Patrons must wear a face covering upon entrance and while in the restaurant until the food or drink is served	
Customer Health	Patrons must wear a face covering upon entrance and while in the restaurant until the food or drink is served	
Checks / PPE	Service may be declined to patrons not wearing masks	
Sanitation	 Following each meal service, the tables, chairs, menus and any other frequently contacted surfaces including, but not limited to, condiment containers, napkin holders and salt/pepper shakers shall be cleaned and disinfected prior to seating the next customer Products with an EPA-approved emerging viral pathogen claims are expected to be effective against COVID-19. Follow the manufacturer's instructions for these products. For a list of EPA-approved emerging pathogen sanitizers:	
Distancing and	Seating shall be limited up to 66% of total seating capacity. This includes indoor and outdoor dining areas	
Occupancy	 Seating shall be adjusted to maintain 6-foot physical distancing between tables so occupied seats are six feet from seats at 	
Restrictions	adjacent tables	
	Groups shall be limited, not to exceed 10 people	
Changes to	N/A	
Payment Systems		
Other	Reservations should be encouraged when practical	
Operational	 If reservations are not made, physical distancing must be maintained when customers are waiting to be seated 	
Guidelines	• Signage must be placed at the front of restaurants to alert patrons not to enter the facility if they are sick or have symptoms such as cough, sore throat, fever, or shortness of breath	
	Encourage customers to pre-order meals to reduce time spent in the facility	
	 Encourage customers to pre-order meals to reduce time spent in the facility This includes for takeout services. 	
	Restaurants are encouraged to have a senior hour to provide exclusive access to these high-risk individuals	
	 Bars and entertainment operations (such as live music, in-seat gaming devices, or arcades) within restaurants are prohibited Normal service of alcohol within the restaurant seating area is allowed; this does not restrict the preparation of alcoholic beverages in the bar area 	
	Self-service operations, including, but not limited to, salad bars, buffets, and condiment bars may operate with the following requirements:	
	Capacity of the buffet area will be dependent on the ability of customers to maintain six (6) feet physical distance from each other at all times	
	Facility should provide an employee to monitor physical distancing of six (6) feet is maintained Made and required for all page and within the payete page and for all page and the p	
	Masks are required for all persons within the customer self-service area	
	 Hand sanitizer and single-use food service gloves 2 shall be located at all entrances to the customer selfservice area along with signage stating: "Use of hand sanitizer and food service gloves is required for all patrons in this area—Please use a new plate and a new glove for each trip to the buffet/salad bar" 	



	 Serving utensils shall be replaced every sixty (60) minutes and/or every time a food item is replaced on the buffet 			
Local Exceptions	• N/A			
State	California			
Official Orders and Guidance	 Stay at home order in effect until rescinded Phased Roadmap for Recovery Dine-in restrictions set to ease in "Expanded" Phase 2 (no date specified) Guidance for restaurants Specific guidance for restaurants providing takeout, drivethru, or delivery 			
Dine-In	 Outdoor dining permitted Indoor dining: On 8/28, Governor Newsom <u>unveiled</u> a new color-coded, county-specific framework with four tiers for assessing and publicizing the status of the recovery. Under the <u>Blueprint for a Safer Economy</u>, each county will be assigned a tier based on local case and positivity rates "Purple" counties: restaurants remain restricted to outdoor dining only "Red" counties can open at 25% indoor capacity or 100 customers, whichever is fewer "Orange" counties can operate at 50% or 200 customers "Yellow" counties do not have a maximum number of diners, so long as capacity remains at 50% 			
Employee PPE	 Employers should provide and ensure workers use all required protective equipment, including face coverings and gloves where necessary Employers should consider where disposable glove use may be helpful to supplement frequent handwashing or use of hand sanitizer; examples are for workers who are screening others for symptoms or handling commonly touched items Workers should wear gloves when handling items contaminated by body fluids Face coverings are strongly recommended when employees are in the vicinity of others Workers should have face coverings available and wear them when at work, in offices, or in a vehicle during work-related travel with others Face coverings must not be shared Servers, bussers, and other workers moving items used by customers (dirty cups, plates, napkins, etc.) or handling trash bags should use disposable gloves (and wash hands before putting them on and after removing them) and provide aprons and change frequently Dishwashers should use equipment to protect the eyes, nose, and mouth from contaminant splash using a combination of face coverings, protective glasses, and/or face shields 			
Employee Health Checks	Provide temperature and/or symptom screenings for all workers at the beginning of their shift and any vendors, contractors, or other workers entering the establishment. Make sure the temperature/symptom screener avoids close contact with workers to the extent possible. Both screeners and employees should wear face coverings for the screening			



	If requiring self-screening at home, which is an appropriate alternative to providing it at the establishment, ensure that screening		
	was performed prior to the worker leaving the home for their shift and follows <u>CDC guidelines</u>		
Customer Health			
Checks / PPE	covering when not eating or drinking		
CHECKS / FFL			
	Appropriate signage should also be prominently displayed outlining proper face covering usage and current physical distancing practices in use at all entrances and throughout the property		
Canitation			
Sanitation	Provide disposable menus to guests and make menus available digitally so that customers can view on a personal electronic device, if a sail-lectronic devic		
	if possible		
	o If disposable menus cannot be provided, properly disinfect menus before and after customer use		
	Consider options for customers to order ahead of time		
	Discontinue pre-setting tables with napkins, cutlery, glassware, food ware, etc.		
	These should be supplied individually to customers as needed		
	Do not leave card stands, flyers, napkin holders, or other items on tables		
	• Suspend use of shared food items such as condiment bottles, salt and pepper shakers, etc. and provide these foods in single serve containers, if possible		
	 Where this is not possible, shared items such as condiment bottles, shakers, etc., should be supplied as needed to customers and disinfected after each use 		
	Pre-roll utensils in napkins prior to use by customers		
	 Employees must wash hands before pre-rolling utensils in napkins 		
	 The pre-roll should then be stored in a clean container 		
	 After customers are seated, the pre-roll should be put on the table by an employee who recently washed their hands 		
	Reusable customer items including utensils, food ware, breadbaskets, etc., must be properly washed, rinsed, and sanitized		
	 Cleaned flatware, stemware, dishware, etc., must be properly stored away from customers and personnel until ready for use Use disposable items if proper cleaning of reusable items is infeasible 		
	Takeout containers must be filled by customers and available only upon request		
	Perform thorough cleaning in high traffic areas, such as customer waiting areas and lobbies, break rooms, lunch areas and areas of		
	ingress and egress including host stands, entry ways, stairways, stairwells, escalators, handrails, and elevator controls		
	 Frequently disinfect commonly used surfaces including doors, door handles, crash bars, light switches, waiting area chairs, credit 		
	card terminals, ATM PIN pads, receipt trays, bus tubs, serving trays, water pitcher handles, phones, toilets, and handwashing		
	facilities		
	 Frequently clean items touched by patrons, especially those that might attract contact from children including candy and toy 		
	vending machines, decorative fish tanks, display cases, decorative fountains, etc.		
	 Dirty linens used at dining tables such as tablecloths and napkins should be removed after each customer use and transported 		
	from dining areas in sealed bags		
	Employees should wear gloves when handling dirty linens		
	Thoroughly clean each customer dining location after every use		



- This will include disinfecting tables, chairs, booster seats, highchairs, booths, etc. and allowing adequate time for proper disinfection, following product instructions
- o Many EPA-approved disinfectants require minimal contact time (seconds to one minute) against human coronavirus
- Close areas where customers may congregate or touch food or food ware items that other guests may use
 - o Provide these items to guests individually and discard or clean and disinfect after each use, as appropriate.
 - This includes but is not limited to:
 - Self-service areas with condiment caddies, utensil caddies, napkins, lids, straws, water pitchers, to-go containers, etc.
 - Self-service machines including ice, soda, frozen yogurt dispensers, etc.
 - Self-service food areas such as buffets, salsa bars, salad bars, etc.
- Clean touchable surfaces between shifts or between users, whichever is more frequent, including but not limited to working surfaces, phones, registers, touchpads/touchscreens, tablets, timeclocks, appliances, kitchen and bar utensils and implements, oven doors, grill and range knobs, carts and trolleys, keys, etc.
- Avoid sharing audio equipment, phones, tablets, laptops, desks, pens, and other work supplies wherever possible
- Discontinue shared use of audio headsets and other equipment between employees unless the equipment can be properly disinfected after use
 - Consult equipment manufacturers to determine appropriate disinfection steps, particularly for soft, porous surfaces such as foam earmuffs
- Provide time for workers to implement cleaning practices during their shift. Cleaning assignments should be assigned during working hours as part of the employees' job duties
- Procure options for third-party cleaning companies to assist with the increased cleaning demand, as needed
- Equip spaces such as dining rooms, bar areas, host stands, and kitchens with proper sanitation products, including hand sanitizer
 and sanitizing wipes to all staff directly assisting customers
- Ensure that sanitary facilities stay operational and stocked at all times and provide additional soap, paper towels, and hand sanitizer when needed
- When choosing cleaning chemicals, employers should use products approved for use against COVID-19 on the Environmental Protection Agency (EPA)-approved list and follow product instructions
 - Use disinfectants labeled to be effective against emerging viral pathogens, diluted household bleach solutions (5 tablespoons per gallon of water), or alcohol solutions with at least 70% alcohol that are appropriate for the surface
 - o Provide employees training on manufacturer's directions and Cal/OSHA requirements for safe use
 - Workers using cleaners or disinfectants should wear gloves as required by the product instructions
- Restaurants should increase fresh air circulation by opening windows or doors, if possible to do so
- Consider installing portable high-efficiency air cleaners, upgrading the building's air filters to the highest efficiency possible, and making other modifications to increase the quantity of outside air and ventilation in all working areas
- Discontinue tableside food preparation and presentation such as food item selection carts and conveyor belts, guacamole
 preparation, etc.



Do not leave out after-meal mints, candies, snacks, or toothpicks for customers; offer them with the check or provide only on request. Install hand sanitizer dispensers, touchless if possible, at guest and employee entrances and contact areas such as driveways, reception areas, in dining rooms, near elevator landings, etc. Discontinue use of shared entertainment items such as board games, pool tables, arcade games, vending machines, etc o Close game and entertainment areas where customers may share items such as bowling alleys, etc. Continue to follow existing codes regarding requirements for sanitizing (rather than disinfecting) food contact surfaces **Distancing and** Prioritize outdoor seating and curbside pickup to minimize cross flow of customers in enclosed environments Occupancy Restaurants, bars, and wineries can expand their outdoor seating if they comply with local laws and regulations Restrictions Remove tables and chairs from dining areas so that six feet of physical distance can be maintained for customers and employees o If tables, chairs, booths, etc., cannot be moved, use visual cues to show that they are not available for use or install Plexiglas or other types of impermeable physical barriers to minimize exposure between customers Bar areas should remain closed to customers Discontinue seating of customers where customers cannot maintain six feet of distance from employee work and food and drink preparation areas Adjust maximum occupancy rules inside the establishment based on its size to limit the number of people inside and/or use impermeable barriers between service tables to protect customers from each other and employees For outdoor seating, maintain physical distancing standards outlined above Limit the number of patrons at a single table to a household unit or patrons who have asked to be seated together People in the same party seated at the same table do not have to be six feet apart o All members of the party must be present before seating and hosts must bring the entire party to the table at one time Limit the number of employees serving individual parties, in compliance with wage and hour regulations Face coverings are strongly encouraged for all employees, however, they are required for any employee (e.g., server, manager, busser, food runner, etc.) who must be within six feet of customers

- o All restaurant workers should minimize the amount of time spent within six feet of guests
- Close breakrooms, use barriers, or increase distance between tables/chairs to separate workers and discourage congregating during breaks
 - o Where possible, create outdoor break areas with shade covers and seating that ensures physical distancing
- Reconfigure kitchens to maintain physical distancing in those areas where practical and if not practical staggers shifts if possible to
 do work ahead of time
- · Discourage food preparation employees from changing or entering others' work stations during shifts
- Discourage employees from congregating in high traffic areas such as bathrooms, hallways, bar areas, reservation and credit card terminals, etc.
- Implement measures to ensure physical distancing of at least six feet between workers and customers
 - This can include use of physical partitions or visual cues (e.g., floor markings or signs to indicate to where employees and/or guests should stand)



	• Install physical barriers or partitions at cash registers, bars, host stands, and other areas where maintaining physical	l distance of six
	feet is difficult	
	 Any area where guests or employees queue should also be clearly marked for appropriate physical distancing 	
	 This includes check-stands and terminals, deli counters and lines, restrooms, elevator lobbies, host stands 	and waiting
	areas, valet drop off and pickup, and any other area where customers congregate	
	 Physical distancing protocols should be used in any office areas, kitchens, pantries, walk-in freezers, or other high-c traffic employee areas 	lensity, high-
	 Face coverings are required where employees cannot maintain physical distancing including in kitchens, st 	orage areas,
	etc.	_
	 Employee pre-shift meetings and trainings should be conducted virtually or in areas that allow for appropriate phys 	ical distancing
	between employees	
	 Food, beverages, food ware, etc., should not be shared 	
	 Prioritize outdoor seating and curbside pickup to minimize cross flow of customers in enclosed environments 	
	 Restaurants can expand their outdoor seating, and alcohol offerings in those areas, if they comply with loc 	al laws and
	regulations	
	 Provide takeout, delivery, and drive through options for customers when possible 	
	• Encourage reservations to allow for time to disinfect restaurant areas and provide guidance via digital platforms if	oossible to
	customers for physical distancing while at the restaurant	
	• Consider allowing dine-in customers to order ahead of time to limit the amount of time spent in the establishment	
	 Ask customers to wait in their cars or away from the establishment while waiting to be seated 	
	o If possible, alert patrons through their mobile phones when their table is ready to avoid touching and use	of "buzzers."
	• Establish directional hallways and passageways for foot traffic, if possible, to eliminate employees from passing by	one another
	 Require employees to avoid handshakes and similar greetings that break physical distance 	
	Eliminate person-to-person contact for delivery of goods whenever possible	
	 Designate drop-off locations to receive deliveries away from high traffic areas 	
	 Maintain physical distance of at least six feet with delivery drivers 	
	 Guests should enter through doors that are propped open or automated, if possible 	
	 Hand sanitizer should be available for guests who must touch door handles 	
	 Implement peak period queueing procedures, including a host to remind guests to queue with at least six feet of di 	stance between
	parties outside or in waiting areas	
	Takeout food items should be made available using contactless pick-up and delivery protocols	
Changes to	• N/A	
Payment Systems		
Other	• Display a set of clearly visible rules for customers and restaurant personnel at the restaurant entrance(s) that are to	be a condition
Operational	of entry	
Guidelines		



Local Exceptions	 The rules could include instructions to use hand sanitizer, maintain physical distance from other customers, avoid unnecessary touching of restaurant surfaces, contact information for the local health department, and changes to restaurant services Whenever possible, the rules should be available digitally, include pictograms, and included on/with menus Establish a written, worksite-specific COVID-19 prevention plan at every location, perform a comprehensive risk assessment of all work areas, and designate a person at each establishment to implement the plan Identify contact information for the local health department where the restaurant is located for communicating information about COVID-19 outbreaks among employees or customers Train and communicate with employees and employee representatives on the plan Investigate any COVID-19 illness and determine if any work-related factors could have contributed to risk of infection; update the plan as needed to prevent further cases Identify close contacts (within six feet for 15 minutes or more) of an infected employee and take steps to isolate COVID-19 positive employee(s) and close contacts Regularly evaluate the establishment for compliance with the plan and document and correct deficiencies identified Information and county specific restaurant reopening plans can be found here 	
State	Colorado	
Official Orders and Guidance	 State of emergency order Restaurant guidance effective 6/18/20 Face Covering Order Temporary Outdoor Structures for Restaurants and Events 	
Dine-In	 Permitted, with restrictions Restaurants are encouraged to continue curbside pick-up/delivery, options and recommend for vulnerable individuals 	
Employee PPE	 All employees must wear facial coverings that cover the nose and mouth, except where doing so would inhibit that individual's health, in which case reasonable accommodations should be pursued to maintain the safety and health of all parties, or when the work space allows for 6 feet distancing at all times Employees may utilize disposable gloves as normally required by their governing regulations Employees that are directly involved with disinfecting equipment and surfaces within critical business and/or have direct contact with customers shall wear gloves when involved in these activities 	
Employee Health Checks	 Implement symptom monitoring protocols (including workplace temperature monitoring and symptom screening questions) where possible (<u>Additional Guidance</u>) Require employees showing any symptoms or signs of sickness, or who has been in contact with known positive cases to stay home Appoint one employee per shift to monitor staff and public for adherence to safety measures 	
Checks / PPE	Facial coverings must be worn by customers when not seated for dining	
Sanitation	Post clear signs notifying patrons and employees of hygiene and sanitation expectations, including not entering if they or anyone in their household is experiencing any symptoms of illness	



- Minimize objects touched by multiple patrons including:
 - Remove/close games and dance floors that require or encourage standing around (darts/pool tables/shuffleboard, arcade games); remove board games
 - o Discontinue use of tablecloths, or move to single-use, or remove and replace laundered tablecloths between patrons
- Disinfect any shared objects such as check presenters and POS machines thoroughly between uses
- Increase cleaning and disinfection protocols and track with publicly posted cleaning logs including:
 - Use disposable single-use menus, menu boards, or create online menus for guests to review from their electronic device
 - Provide single-use or single serving condiments
 - o Disinfect restrooms every hour
 - Block off stalls and urinals with proper signage to support 6 feet between patrons
 - This may require reduced bathroom capacity or even only one person in a bathroom at a time
- Provide hand sanitizer at check-in area and throughout the venue.
- Frequently sanitize all high-touch areas (<u>Additional Guidance</u>)
- Eliminate or regularly sanitize any items in common spaces (i.e., break rooms) that are shared between individuals (i.e., condiments, coffee makers, vending machines) (Additional Guidance)
- Provide hand washing facilities/stations and hand sanitizer
- Encourage breaks to wash hands or use hand sanitizer
- Require gloves or frequent handwashing
 - o Encourage frequent breaks to wash hands (at least every 30 minutes) including upon arrival and departure

Distancing and Occupancy Restrictions

- Indoor dine-in service can be held at a 50% of the posted occupancy code limit and a maximum of 50 patrons, if the following requirements can be met:
 - o Patrons in different parties must be a minimum of 6 feet apart
 - The spacing of tables may need to be 6 feet or more to ensure proper physical distancing between diners from different parties
 - o Ensure maximum ventilation by opening windows and minimizing air conditioning to the extent possible
 - Deep clean and disinfect all shared surfaces between parties/at each turnover
 - o Keep parties together, and do not allow them to mingle with each other
- Indoor and outdoor in-person services
 - o Patrons in different parties must be a minimum of 6 feet apart
 - The spacing of tables should be a minimum of 6 feet to ensure proper distancing
 - Limit party size to 8 people or less
- Limit party size to eight people or fewer
 - Make efforts to reduce congregating inside and outside the establishment including:
 - Encouraging reservations, and preferably requiring reservations, if feasible
 - Waiting parties must not congregate in entrance areas and should wait in their cars or off premises until seating is available



	 No communal seating
	 No self-service stations or buffets
	 No seat-yourself options to ensure that a table has been disinfected prior to a new patron
	 Do not seat people in the bar if it is being used to prepare food or drink
	 If the bar area is not being used to prepare food or drink, parties could sit there under the same
	distancing requirements as a regular table
	 Clearly mark floor and ground to delineate 6 -foot spacing for people in lines, and mark how foot traffic should
	move
	 Clearly mark closed tables not available for seating customers
	Provide appropriate signs or markings within the Restaurant or Bar to space lines, indicate which tables are unavailable, prohibit
	games and dance floors that encourage gatherings, and direct foot traffic
	Ensure 6 foot distancing at all times by implementing the following:
	 Block of lobbies or waiting areas completely, or establish customer waiting areas that maintain proper social distancing
	from other guests, and
	 Restrict standing or congregating in public spaces such as the bar area, entrance or exit;
	Employers must implement the following measures for employees to minimize disease transmission:
	Establish a minimum of 6 foot physical distancing standards and train employees on maintaining distancing between
	employees to the greatest extent possible
	 Consider implementing workflow requirements, dividers at pay counters and hostess areas, and modifying the
	menu to free up kitchen space
	 Limit group interactions including staggering of shift changes, breaks, no consumption of family or shift meals
	onsite, etc
	 Conduct virtual staff meetings whenever possible, any all staff meetings must meet 6 foot distancing
	requirements
Changes to	Use contactless payment solutions whenever possible
Payment Systems	Provide contactless payment or prepayment options whenever possible
Other	Alcohol sales are prohibited after 11:00 p.m. each day, effective 8/22 until 9/21
Operational	Provide an option for customers to "sign in" to facilitate notifying them if an exposure occurs
Guidelines	Establish customer waiting areas, outdoors if possible, that maintain proper physical distancing from other guests
	Restrict standing and/or congregating in the bar area, entrance/exit, and any interior spaces
	Continue curbside pick up/delivery options and recommend them for vulnerable individuals
	Request customers to wear face coverings when not eating or drinking, e.g., walking past other tables to get to delivery areas or
	• restrooms
	Consider refusing service to customers who refuse to adhere to hygiene and physical distancing requirements
	Make accommodations for individuals unable to adhere to masking and physical distancing requirements, such as takeout,
	curbside or delivery
Local Exceptions	• N/A
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State	Connecticut
Official Orders	EXECUTIVE ORDER NO. 7ZZ
and Guidance	Restaurant Guidance, updated 7/20/20
Dine-In	Permitted, with restrictions
Employee PPE	PERSONAL PROTECTION FOR EMPLOYEES
	 All employees are required to wear a facemask or other cloth face covering that completely covers the nose and mouth,
	unless doing so would be contrary to his or her health or safety due to medical conditions
	 Employees may utilize their own cloth face covering over that provided by their employer if they choose
	 Gloves are required for table servers, and must be replaced frequently
	 Gloves and eye protection are required when using cleaning chemicals
	 Kitchen workers shall follow FDA guidelines on usage of gloves where appropriate
	EMPLOYERS ARE RESPONSIBLE FOR PROVIDING PERSONAL PROTECTION TO THEIR EMPLOYEES
	 If businesses do not have adequate personal protection, they cannot open
Employee Health	DAILY HEALTH CHECK
Checks	Ask employees resuming on-premise work to confirm they have not experienced COVID-19 CDC-defined symptoms; and to monitor
	their own symptoms, including cough, shortness of breath, or any two of the following symptoms:
	o Fever
	o Chills
	Repeated shaking with chills
	o Muscle pain
	o Headache
	o Sore throat
	 New loss of taste or smell
	Employees shall stay home if sick
	IN THE EVENT OF A POSITIVE COVID-19 CASE
	 Employees shall inform their employers, and follow state testing and contact tracing protocols
Customer Health	PERSONAL PROTECTION FOR CUSTOMERS
Checks / PPE	 Customers are required to bring and wear masks or cloth face coverings that completely cover the nose and mouth unless
	doing so would be contrary to his or her health or safety due to a medical condition or when eating in the restaurant
Sanitation	HAND SANITIZER
	 Hand sanitizer shall be made available at entrance points and common areas, where possible
	HANDWASHING
	 Ensure employees wash their hands routinely using soap and water for at least 20 seconds
	CLEANING, DISINFECTANT PRODUCTS, AND/OR DISPOSABLE DISINFECTANT WIPES
	 Make available near commonly used surfaces where possible (e.g., tables and chairs, bathrooms, self-service areas)
	CLEANING AND DISINFECTING



	 Follow federal guidelines (CDC, EPA) on what specific products should be used and how:
	 Use products that meet EPA's criteria for use against SARS-CoV-2 and that are appropriate for the surface
	 Prior to wiping the surface, allow the disinfectant to sit for the necessary contact time recommended by the manufacturer
	 Train staff on proper cleaning procedures to ensure safe and correct application of disinfectants
	 Disinfectants are irritants and sensitizers, and should be used cautiously
	 Avoid all food contact surfaces when using disinfectants; these surfaces should be sanitized instead
	 Clean and disinfect common areas, high transit areas, and frequently touched surfaces on an ongoing basis (at least daily) and more frequently if used more often
	Clean and disinfect shared objects after each use, examples include:
	Entrances and exits
	Payment devices (e.g., PIN pad)
	• Chairs
	• MENUS
	 Offer paper menus and dispose after guests have ordered, or display menu on a wall/white board, and/or encourage customers to view the menu on their phone
	• SILVERWARE
	 Use rolled or packaged silverware
	• CONDIMENTS
	 Use single use packets or containers
	TOUCHLESS APPLIANCES
	 Install touchless appliances wherever possible, including:
	 Contactless payments, paper towel dispensers, soap dispensers, and trash cans
	SEATING AREA AND TABLES
	 Sanitize seating area, tables, and common items after each seating
	• KITCHEN
	 Sanitize kitchen and kitchen equipment on an ongoing basis (at least daily) and more frequently if used more often
	SHARED EQUIPMENT
	 Ensure employees do not share equipment to the extent possible (e.g., cooking equipment, trays, etc.)
	• BATHROOMS
	 Clean frequently, implement use of cleaning log for tracking
Distancing and	INDOOR CAPACITY
Occupancy	 50% of its regular indoor seating capacity
Restrictions	Increasing to 75% on October 8
	ENTRY & EXIT
	 Consider an exit from the facility separate from the entrance to allow for one-way foot traffic
	SOCIAL DISTANCING MARKERS



	 Install visual social distancing markers to encourage customers to remain 6 ft apart (e.g., the entrance to the restaurant,
	lines to be seated, lines to make payments, lines to use the restroom)
	SEATING/TABLE ARRANGEMENT
	 Rearrange space to maintain at least 6 feet of distance between customers
	 Ensure tables are at least 6+ ft apart
	 If customers are sitting in booths or seating is fixed, groups of customers must still be 6+ ft apart
	 This may require keeping some booths or seats empty
	 Distance shall be measured from the closest chair at one table to the closest chair at another table
	DISCRETE WORK ZONES FOR SERVERS
	 Servers shall serve specific zones in the restaurant to minimize overlap, where possible
	IN THE KITCHEN
	 Rearrange workstations so that food workers do not face one another and are 6 ft apart where possible (e.g., stagger
	workstations on either side of processing lines)
Changes to	Use contactless payment systems whenever possible
Payment Systems	
Other	Institute a training program and ensure employee participation in the program prior to reopen
Operational	 Training shall include:
Guidelines	 The rules contained in this <u>document</u>
	 Protocols on how to clean and use cleaning products (including disinfectants) safely
	 Additional guidance can be found <u>here</u>
	SIGNAGE Post clear signage that supports new policies, like:
	 Social distancing protocols
	 Cleaning and disinfection protocols
	 Personal protection (face masks, gloves)
	 Employees shall stay home if sick/experiencing symptoms
	 Customers shall not enter if they are experiencing symptoms
	BUFFETS
	 Eliminate buffet self-serve stations; only permit employees to serve from food counters
	NON-ESSENTIAL AMENITIES
	 Close or remove amenities non-essential to business' main function (e.g., dance floors, pool tables, playgrounds, etc.)
	VENTILATION
	 Increase ventilation rates and increase the percentage of outdoor air that circulates into the system where possible
	 Note: This only applies to operational indoor areas (e.g. the kitchen), given customers will only be outside
	HOTLINE FOR VIOLATIONS
	 Post clear signage that includes the state hotline (211) for employees and customers to report potential violations of
	these rules
	WHISTLEBLOWER PROTECTION
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	 Employers may not retaliate against workers for raising concerns about COVID-related safety and health conditions
	Additional information can be accessed at www.OSHA.gov Additional information for the mobile part to a second at a second
	Additional information for the public sector can be accessed at <u>www.connosha.com</u>
Local Exceptions	• N/A
State	Delaware
Official Orders	State of Emergency Order
and Guidance	Reopening Guidance
	o Phase 1 to begin on 6/1/20
	o Phase 2 to begin on 6/15/20
	o Phase 2 Guidance
	Phase 3 start date to be announced week of 6/29/20
Dine-In	Restaurants may offer indoor dining at a maximum of 60% occupancy
	Restaurants may apply to expand their outdoor seating for serving food and drinks by submitting to the appropriate political
	subdivision a plan that meets the following minimum requirements:
	 The plan must consider local traffic patterns and parking capacity needs, but may extend the boundaries of seating
	beyond current property boundaries, subject to the discretion of the appropriate political subdivision and applicable
	property owners on all local right of ways;
	 The plan must not, at any time, intrude upon the State right of way, unless otherwise approved by the Delaware
	Department of Transportation ("DelDOT") in writing;
	 The plan must maintain current access, unless otherwise approved by DelDOT in writing;
	 The plan must maintain proper access to the property for all emergency services;
	 With the exception of the 60% indoor fire code capacity limitation, the plan must follow all additional requirements for
	food and drink establishments outlined in the Phase 1 Business Guidelines, including any subsequent amendments,
	including but not limited to requiring social distancing between individuals from different households;
	 The plan must comply with the Americans with Disabilities Act ("ADA");
	 The plan must adhere to all local noise ordinances;
	o The plan must allow for proper control over the distribution of alcoholic beverages, including a clear property boundary to
	prevent beverages from being removed from the premises;
	 The plan may allow for the service of drinks (alcoholic or otherwise) without the requirement to serve food; and
	 The plan may not result in total outdoor seating capacity that exceeds the indoor seating capacity that the establishment
	was authorized to have prior to the State of Emergency
Employee PPE	Staff must follow the general guidance on the wearing of cloth face coverings at all times
Employee Health Checks	All employees required to go to work should perform a daily health check as prescribed by the <u>Delaware Division of Public Health</u>
Customer Health	Customers must follow the general guidance on the wearing of cloth face coverings at all times, except for customers seated at a
Checks / PPE	table to eat or drink, who may remove the cloth face covering while seated at the table in order to do so



Sanitation All employees should wash hands regularly with soap and water throughout the work day, and in particular after any time they come into contact with a customer Hand sanitizer should be used to supplement hand washing throughout the day Businesses must make hand sanitizer or handwashing stations readily available for all employees and customers All surfaces touched by customers, including doors, restrooms, and point of sale infrastructure must be disinfected using an EPAapproved disinfectant every 15 minutes to 2 hours Tables must be disinfected in between each party Guests should be provided with single use, paper, disposable menus All condiments (salt, pepper, ketchup, mustard, mayo, sugar, etc.) must be provided directly to diners in single-use disposable containers or reusable containers that are cleaned between each party Cups, lids, napkins, and straws must be delivered to the table after the party has been seated Proper precautions must be taken when handling ready-to-eat foods Variances or other allowances for bare hand contact are void until these restrictions are lifted Any to-go containers for food guests bring home after dining must be protected from possible contamination Distancing and The total number of guests within a facility shall at no time exceed 60% of the fire code occupancy Occupancy Tables and booths must be arranged in a way that ensures seated customers at one table are at least six feet apart from seated Restrictions customers at another table o For booths, this typically will mean seating customers at every other booth o For freestanding tables (with pull out chairs), there should be eight feet apart to ensure that a seated guest is six feet from seated guests at other tables • Inside and outside seating must both comply with these standards Outside seating areas must be confined to their pre-State of Emergency footprints Only members of the same household unit may be seated at a table, and guests must all have seats, be seated, and remain seated unless going to the restroom • Orders must be placed from the table, and both food and drink must be delivered to the table by the staff of the facility, a guest should not leave the table to retrieve food or drink For restaurants that do not provide table service: Counter service locations must be spaced 6 feet apart Signage and floor markings must be present to guide patrons in appropriately spacing while in line Staff must be designated to monitor patrons entering facility, monitor lines and ensure social distancing throughout facility Customers should be guided to seats by staff to control traffic in, out, and through restaurant to ensure that safe social distancing is maintained as much as possible o If guiding to a table is not practical or safe, restaurant should provide clear signage and instructions to control the flow of traffic through the facility Employees must also social distance from each other while working; this can be accomplished through spacing or moving workstations, staggering shifts or other means **Changes to** N/A **Payment Systems**



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Other	Food and Drink establishments are required to give customers the option to leave information on file to help with contact tracing
Operational	in the event of a positive case being linked to the establishment
Guidelines	 Such establishments are not required to deny service to customers who choose not to provide such information
	• Employers should post signs on how to stop the spread of COVID-19, hand hygiene, and properly wear a cloth face covering
	Every restaurant is expected to have its own reopening plan and must follow DPH guidance
	For restaurants that provide table service: diners must have a reservation in order to sit down in a facility (takeout can still
	continue under pre-Phase 1 guidelines, but should be done without those ordering entering the dining facility when picking up
	order)
	• Signage must be posted to remind people not to enter restaurant without a reservation and provide a number to call from their car
	in order to place a reservation
	Self-service food and buffet options may not reopen
	Bar service and seating at a bar may not reopen
	The bar of a restaurant may open to prepare drinks to be brought to diners at their tables
	No activities, outside of those guests engage in while seated at a table, may take place, and any common areas where people
	would typically stand must be off limits if not otherwise occupied by tables with seated guests
	 This includes dance floors, arcade/bar game areas, pool tables, and similar spaces
Local Exceptions	• N/A
Jurisdiction	District of Columbia
Official Orders	Stay at home order expiration date: 5/29/20
and Guidance	Phase 2 Restaurant Guidance
	Face Mask order (eating and drinking exempted)
Dine-In	Permitted, with restrictions
Employee PPE	• N/A
Employee Health	Screen employees by assessing symptoms of workers (including fever) with a questionnaire, at the beginning of their shift, ideally
Checks	before entering the facility or operation
	 Sick employees should not report to work
	 Inform all employees in writing that they should not come to work if sick and of applicable paid leave provision
	 Implement leave policies that are flexible and non-punitive, and allow sick employees to stay home
Customer Health	
	• Post signage stating that nobody with a fever or symptoms of COVID-19 is permitted to enter the facility and that individuals must
Checks / PPE	 Post signage stating that nobody with a fever or symptoms of COVID-19 is permitted to enter the facility and that individuals must wear a mask or face covering
Checks / PPE Sanitation	wear a mask or face covering
	 wear a mask or face covering Clean and disinfect surfaces that are frequently touched or used by employees (e.g., door handles, work stations, computers) at
	 Wear a mask or face covering Clean and disinfect surfaces that are frequently touched or used by employees (e.g., door handles, work stations, computers) at least every four to six hours, and shared objects and surfaces (e.g., ordering and payment terminals, cash registers, tables,
	 Wear a mask or face covering Clean and disinfect surfaces that are frequently touched or used by employees (e.g., door handles, work stations, computers) at least every four to six hours, and shared objects and surfaces (e.g., ordering and payment terminals, cash registers, tables, countertops/bars, receipt trays) between uses
	 Wear a mask or face covering Clean and disinfect surfaces that are frequently touched or used by employees (e.g., door handles, work stations, computers) at least every four to six hours, and shared objects and surfaces (e.g., ordering and payment terminals, cash registers, tables, countertops/bars, receipt trays) between uses Hand sanitizer must be made easily accessible at the entrance of every establishment
	 Clean and disinfect surfaces that are frequently touched or used by employees (e.g., door handles, work stations, computers) at least every four to six hours, and shared objects and surfaces (e.g., ordering and payment terminals, cash registers, tables, countertops/bars, receipt trays) between uses Hand sanitizer must be made easily accessible at the entrance of every establishment



	 Items from self-service areas such as drink stations, condiment stations, and utensil and napkin stations should be removed, and employees should instead provide these items directly to patrons The use of single use items is strongly encouraged All table items must either be single use and disposed of after use, or cleaned and sanitized between uses/table seatings This includes digital ordering screens, utensils, dinnerware, drinkware, tablecloths, and napkin and condiment containers (i.e., any items that may have been touched by customers) Tables and chairs must be cleaned and disinfected after each seating, and check presenters are to be cleaned and disinfected after every use Ensure that cleaning or disinfecting product residues are not left on table surfaces Restrooms must be cleaned and disinfected frequently and appropriately marked and monitored to ensure social distancing guidelines are followed Ensure an adequate supply of soap and paper towels is present at all times
	 All food contact surfaces must be cleaned and sanitized at least every 2 hours Cleaning procedures throughout the restaurant must be developed in advance of opening and shared with employees so that they can be properly trained
	 Verify that dishwashing machines are operating at the required wash and rinse temperatures and ensure adequate supplies of appropriate detergents and sanitizers
	• For more information about disinfectants that are effective against the virus that causes COVID19, see the CDC website
Distancing and Occupancy	• Service is limited to outdoor service and indoor service up to 50% capacity to seated patrons only (including hotel restaurants), with tables placed so that patrons are at least 6 feet apart, or to carryout service
Restrictions	 Bar areas where a bartender is present must remain closed to patrons for seating and standing Bar areas where a bartender will not be present may seat patrons with proper social distancing and table style service Establishments with multiple bar areas must designate each bar area as either for staff use for bartending or for patron seating. No standing is permitted at the bar area Tables are still limited to 6 persons, preferably from the same household Reservations are encouraged and customers should provide names and contact information and record time of arrival. Dining records must be saved for at least 30 days
Changes to Payment Systems	• N/A
Other Operational Guidelines	Buffets, salad bars and other communal serving areas are prohibited
Local Exceptions	• N/A
State	Florida Planta de la Companya del Companya de la Companya del Companya de la Comp
Official Orders and Guidance	 Florida Restaurant and Lodging Association suggested guidance Best Practices for Food Service Workers – Florida Department of Health



	Updated FAQ for Restaurants and Food Service Establishments
	Executive Order 20-244 (indoor capacity at 100%)
Dine-In	Permitted, with restrictions
Employee PPE	Use Personal Protective Equipment (PPE) such as face masks, gloves, aprons, shoe coverings, or goggles, if needed
	Wear gloves or use utensils when handling ready to eat foods; change gloves often
Employee Health	Employees should stay home if you are sick or caring for an ill individual
Checks	Employees should cover infected wounds, cuts, or boils with an impermeable bandage or cover
	 If on the hand or wrist, use an impermeable bandage or cover and disposable glove
Customer Health	• N/A
Checks / PPE	
Sanitation	• Employees should wash hands often with soap and water for at least 20 seconds and use hand sanitizer with at least 60% alcohol
	as an additional safety level
	Clean and sanitize food contact surfaces after each use
	Disinfect non-food contact surfaces such as doorknobs, light switches, etc.
	Use EPA registered chemicals for sanitizing and disinfecting (i.e. chlorine or quaternary ammonia)
Distancing and	Indoor occupancy set to 100%
Occupancy	Maintain a minimum of 6 feet between tables (whether indoors or outdoors), only seating parties of 10 or fewer people
Restrictions	Bartop seating permitted with appropriate social distancing
	Utilize social distancing measures are taken to restrict when and where people can gather to stop or slow the spread of infectious
	diseases
Changes to	• N/A
Payment Systems	
Other	Keep bar counters closed to seating
Operational	
Guidelines	
Local Exceptions	
State	Georgia
Official Orders	Stay at home order (for vulnerable populations as explained in order) expiration date: 5/13/20
and Guidance	Empowering a Healthy Georgia Order (effective 8/15/20)
	Georgia Restaurant Association Reopening Guidance
Dine-In	Permitted, with restrictions
Employee PPE	Require Workers to wear face coverings while interacting with patrons
	 Workers may also wear face shields in addition to their face coverings
	 Such face coverings and face shields shall be cleaned or replaced daily
Employee Health	Screen and evaluate all workers who exhibit signs of illness, such as a fever over 100.4 degrees Fahrenheit, cough, or shortness of
Checks	breath



	Require workers who exhibit signs of illness to not report to work or to seek medical attention
	Per existing U.S. Food and Drug Administration Food Code requirements, employees who are sick should remain home
	• If an employee becomes ill or presents signs of illness at work, the operator should identify the employee's condition during a prework screening and send the employee home
	Restaurants shall create, maintain, and follow established policies regarding when employees who have become ill are permitted to return to work
	 An employee with known or suspected COVID-19 must follow Centers for Disease Control and Prevention guidelines to self-isolate
	for at least seven (7) days after symptom onset and end isolation only after symptoms have improved and the employee has been
	fever-free and/or symptom-free for three (3) consecutive days without medication before returning to work
Customer Health	• N/A
Checks / PPE	
Sanitation	Thoroughly detail, clean, and sanitize the entire facility prior to resuming dine-in services and continue to do so regularly, focusing on high contact areas shared by patrons and employees
	• Train all employees on the importance and expectation of increased frequency of handwashing, the use of hand sanitizers with at least 60% alcohol, and provide clear instruction to avoid touching hands to face
	Between diners, clean and sanitize: table condiments, digital ordering devices, check presenters, self-service areas, tabletops and commonly touched areas, and discarding single-use items
	Use rolled silverware and eliminate table presets
	Remove items from self-service drink, condiment, utensil, and tableware stations and have workers provide such items to patrons directly wherever practicable
	The use of disposable paper menus is strongly encouraged, which should be discarded after each patron use. Otherwise,
	businesses subject to this Section shall clean and sanitize reusable menus between each use by a patron. Non-touch menus are also acceptable for use
	Clean and sanitize restrooms regularly, check restrooms based on the frequency of use, and ensure adequate supply of soap and paper towels at all times
	 Implement procedures to increase cleaning and sanitizing frequency of surfaces in the back-of-house. Avoid all food contact surfaces when using disinfectants
	Check restrooms regularly and clean and sanitize based on frequency of use
	Provide hand sanitizer for use by patrons, including contactless hand sanitizing stations when available
	 Verify that ware-washing machines are operating at the required wash and rinse temperatures and with the appropriate
	detergents and sanitizers
Distancing and	Update seating arrangements to ensure at least 6 feet between tables; physical barriers should be utilized for both seating when
Occupancy	available
Restrictions	Enforce Social Distancing of non-cohabitating persons while present on such entity's leased or owned property
	Increase physical space between workers and patrons
	Limit contact between wait staff and patrons
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	Do not allow patrons to congregate in waiting areas or bar areas. Design a process to ensure patron separation while waiting to be
	seated that can include floor markings, outdoor distancing, or waiting in cars
	Where practical, consider a reservations-only business model or call-ahead seating
	Remind third-party delivery drivers and any suppliers of your internal distancing requirements
	Where practicable, physical barriers such as partitions or Plexiglas at registers should be used
	 Use technological solutions where possible to reduce person-to-person interaction: mobile ordering, mobile access to menus to
	plan in advance, text on arrival for seating, and contactless payment options
	If possible, use an exit from the facility separate from the entrance
	Mark ingress/egress to and from restrooms to establish paths that mitigate proximity for patrons and staff
	Where practicable, take-out and curbside pick-up services should be prioritized over dine-in services
	All restaurant or dining room playgrounds shall be closed
Changes to	Contactless payment options to be used when possible
Payment Systems	
Other	For salad bars and buffets, a worker can use cafeteria-style service to serve patrons or the establishment can provide hand
Operational	sanitizer, install a sneeze guard, enforce social distancing, and regularly replace shared utensils to allow patron self-service
Guidelines	Implement staggered shifts for all possible workers
	Hold all meetings and conferences virtually, whenever possible
	Discourage workers from using other workers' phones, desks, offices, or other work tools and equipment;
	Where possible, stagger workstations to avoid employees standing adjacent to one another or next to each other. Where six (6)
	feet of separation is not possible, consider spacing options that include other mitigation efforts with increased frequency of
	cleaning and sanitizing surfaces
	Establish limit numbers to reduce contact in employee breakrooms
	Prohibit handshaking and other unnecessary person-to-person contact in the workplace
	Discard all food items that are out of date
	If providing a "grab and go" service, stock coolers to no more than minimum levels
	Ensure the Food Safety Manager certification of the person in charge is up-to-date and provide food handler training to refresh
	employees
Local Exceptions	Statewide order preempts any local orders
State	Hawaii
Official Orders	Stay at home order expiration date: 6/30/20
and Guidance	Beyond Recovery: Reopening Hawai'i
	 Restaurant dine-in restrictions expected to ease on June 5
	State Guidance for Restaurants
	• The Hawaii Restaurant Association is asking its members to follow the 'COVID-19 Re-Opening Guidance' from the National
	Restaurant Association with a few adjustments
Dine-In	Permitted, with restrictions, effective 6/5/20



Employee PPE	Staff with direct customer contact should wear a cloth face mask or other types of masks at all times
Employee PPE	7,
	Identify a workplace coordinator to be responsible for COVID-19 assessment and control planning Plan about include subset on feet a covariance and the control planning.
- 1	Plan should include when face coverings are to be used by employees
Employee Health	Before starting their shift, all staff should be screened and evaluated for signs of illness, such as:
Checks	o Cough
	 Shortness of breath or difficulty breathing
	o Fever
	o Chills
	o Muscle Pain
	o Sore throat
	Recent loss of the sense of taste or smell
	 This is not a comprehensive list of all possible signs of illness
	Any employee who exhibit signs of illness should not be allowed to report to work
	Any employee who develops signs of illness while at work should be immediately separated from other employees and customers
	and sent home for self-isolation or seek medical attention as appropriate
Customer Health	Customers should wear a cloth face mask or other types of masks at all times which should only be removed while actively eating
Checks / PPE	Post signage at the entrance that states that no one with a fever or symptoms of COVID-19 is to be permitted in the restaurant
Sanitation	• Employees should be trained on the importance of frequent hand washing with soap and water, the use of hand sanitizers with at
	least 60% alcohol content and the importance of avoiding touching hands to face
	Clean and sanitize restrooms based on the frequency of use and ensure adequate supply of soap and paper towels at all times
	Thorough cleaning and disinfection of frequently contacted surfaces after each meal service to include but not limited to tables,
	chairs, partitions, condiments, reusable menus, etc.
	Use only sanitizers and disinfectants that are EPA approved and labeled specifically for use on food contact surfaces and within
	food establishments
	For non-food contact surfaces, use only disinfectants and cleaning products that are EPA approved and clearly labeled for use
	within food establishments
Distancing and	Gradually allow dine-in service to reopen while still maintaining a physical distance of 6 feet between tables
Occupancy	• It is further recommended to have no more than 50% or 1/2 of the total seating capacity be available for use while keeping dining
Restrictions	tables at least 6 feet apart
	Outdoor seating does not count toward the building occupancy limit
	Maintain a physical distance of 6 feet between groups for those waiting for dine-in using floor markings, signage, etc. to reinforce
	physical distancing
	Customer seating per table limits:
	 Maximum of 6 customers, not living in same household, per group per table
	 Maximum of 10 customers, living in the same household, per group per table
	Tables/booths to be spaced at least 6 feet apart which can be achieved by removing tables/booths or marking tables/booths as
	closed
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	Providing a physical barrier between tables or booths is also acceptable
	Whenever feasible, workers should maintain at least 6 feet of distance from each other, including while on breaks
Changes to Payment Systems	Encourage electronic contactless payment
Other	Restaurants are encouraged to require reservations for dine-in
Operational	Consider a reservations-only business model for greater control of customer volume
Guidelines	 Consider allowing customers to pre-order while making reservations to decrease the length of time they are in the establishment
	No self-service salad bar or buffet
Local Exceptions	Businesses should check with their respective counties for reopening guidance
State	Idaho
Official Orders	Stay at home order expiration date: 4/30/20
and Guidance	Reopening guidance
	o Stage 4 Guidance
Dine-In	Permitted, with restrictions
Employee PPE	Require all employees in contact with patrons to wear cloth face coverings and gloves during their shift and change them after
	touching patron items
	Recommend all employees in the dish washing room to wear face shields in addition to face coverings and gloves
Customer Health Checks / PPE	• N/A
Employee Health	Update employee illness policy and provide COVID-19 staff training, considerations might include:
Checks	 Monitor employee health by screening employees for fever and symptoms before every shift
	 Check temperature with non-contact thermometer; if no fever, which is a temperature greater than 100.4°F, or COVID-19 symptoms are present, require workers to self-monitor and report onset of symptoms during their shift
	 Inform staff regarding when they should stay home or when they should leave work due to illness
	 Make sure a procedure is in place for contacting your local public health district if an employee is diagnosed with COVID-
Sanitation	Establish protocols to reduce the risk of spread of the COVID-19 virus by training employees on cleaning and disinfection procedures and protective measures; consider the following: Covid-19 Covid-1
	procedures, and protective measures; consider the following: O Dedicate certain staff members to disinfection of high contact surfaces throughout the establishment and disinfection of
	 Dedicate certain staff members to disinfection of high contact surfaces throughout the establishment and disinfection of tables between parties
	Refrain from using pre-set tableware
	 Clean and disinfect coolers, to-go containers, and delivery vehicles often
	 Verify ware-washing machines are operating at the required wash and rinse temperatures and with the appropriate sanitizers each day



	Consider other strategies such as using disposable menus or menus that can be disinfected and increasing ventilation throughout
	the restaurant
Distancing and	Establish protocols to maintain six feet of physical distance among employees and patrons, considerations might include:
Occupancy	 Limit occupancy as necessary to maintain six feet physical distancing
Restrictions	 Space tables appropriately apart to keep patrons six feet apart while seated and moving in and out of chairs
	 Reduce the use of waiting areas and lobbies as feasible
	 Continue to keep playground areas closed
	 Limit employee and patron contact by using a reservation or call ahead model and using contactless payment methods
	when possible
Changes to	Consider requiring noncash transactions
Payment Systems	
Other	Identify how close interactions with patrons will be limited, considerations might include:
Operational	 Offer online, digital, or phone-in ordering
Guidelines	Offer takeout or delivery service
	 Establish hours of operation for patrons at high-risk of severe disease
	 Limit the number of patrons in the restaurant at one time
	 Direct the flow of traffic in the restaurant to maximize space between people (e.g., lines)
	 Use signage and barrier protection to limit movement and maintain distancing
Local Exceptions	• N/A
State	Illinois
State Official Orders	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20
Official Orders	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20 Fall and Winter outdoor dining guidance for Chicago
Official Orders and Guidance Dine-In	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20 Fall and Winter outdoor dining guidance for Chicago Permitted, with restrictions
Official Orders and Guidance	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20 Fall and Winter outdoor dining guidance for Chicago Permitted, with restrictions Employees should wear face coverings over their nose and mouth when within 6-ft. of others (cloth masks preferred)
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Official Orders and Guidance Dine-In Employee PPE	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20 Fall and Winter outdoor dining guidance for Chicago Permitted, with restrictions Employees should wear face coverings over their nose and mouth when within 6-ft. of others (cloth masks preferred) Exceptions may be made where accommodations are appropriate – see IDHR's guidance Gloves should be worn by staff preparing food per pre-COVID food handling protocols, such as handling Ready to Eat (RTE) foods
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Official Orders and Guidance Dine-In Employee PPE	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20 Fall and Winter outdoor dining guidance for Chicago Permitted, with restrictions Employees should wear face coverings over their nose and mouth when within 6-ft. of others (cloth masks preferred) Exceptions may be made where accommodations are appropriate – see IDHR's guidance Gloves should be worn by staff preparing food per pre-COVID food handling protocols, such as handling Ready to Eat (RTE) foods Employees should not report to, or be allowed to remain at, work if sick or symptomatic (with cough, shortness of breath or difficulty breathing, fever of 100.4 degrees or above, chills, muscle pain, headache, sore throat, new loss of taste or smell, or other CDC-identified symptoms), and sick or symptomatic employees should be encouraged to seek a COVID-19 test at a state or local
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Official Orders and Guidance Dine-In Employee PPE	 Restaurant & Bar Establishment Safety Guidelines, updated 8/25/20 Fall and Winter outdoor dining guidance for Chicago Permitted, with restrictions Employees should wear face coverings over their nose and mouth when within 6-ft. of others (cloth masks preferred) Exceptions may be made where accommodations are appropriate – see IDHR's guidance Gloves should be worn by staff preparing food per pre-COVID food handling protocols, such as handling Ready to Eat (RTE) foods Employees should not report to, or be allowed to remain at, work if sick or symptomatic (with cough, shortness of breath or difficulty breathing, fever of 100.4 degrees or above, chills, muscle pain, headache, sore throat, new loss of taste or smell, or other CDC-identified symptoms), and sick or symptomatic employees should be encouraged to seek a COVID-19 test at a state or local government testing center, healthcare center or other testing locations Employers should make temperature checks available for employees and encourage their use Employers should post information about the symptoms of COVID-19 in order to allow employees to self-assess whether



	 Employer should conduct in-person screening of employees upon entry into workplace and mid-shift screening to
	verify no presence of COVID-19 symptoms
	• If employee does contract COVID-19, they should remain isolated at home for a minimum of 10 days after symptom onset and can
	be released after feverless and feeling well (without fever-reducing medication) for at least 72 hours OR has 2 negative COVID-19
	tests in a row, with testing done at least 24 hours apart
	• If an employee is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting should be performed as soon after the confirmation of a positive test as practical
	Where appropriate, notify employees who have been exposed
	Any employee who has had close contact with co-worker or any other person who is diagnosed with COVID-19 is required to
	quarantine for 14 days after the last/most recent contact with the infectious individual and should be encouraged to seek a COVID-
	19 test at a state or local government testing center, healthcare center or other testing locations
	 All other employees should be on alert for symptoms of fever, cough, or shortness of breath and taking temperature if symptoms develop
Customer Health	Customers are required to wear face coverings for indoor and outdoor dining, when approached and services by establishments
Checks / PPE	employees, including but not limited to when employees take patron orders, deliver food and beverages, and service tables
Sanitation	Cleaning and disinfecting of premises should be conducted in compliance with CDC protocols on a routine basis
	Clean and disinfect common areas (e.g., restrooms, cafeterias) and surfaces which are touched by multiple people (e.g., entry/exit)
	doorknobs, stair railings) frequently; every half hour recommended for high-traffic areas
	Sanitization of multi-use items (e.g., menus, if reuse, special cards, pens, check presenters, etc.) should be completed after each
	use
	Disinfect tables and chairs between parties and again at closing time (see EPA approved list of disinfectants)
	Discard any single-use or paper articles (e.g., paper menus) after each use
	Employer should provide hand washing capability or sanitizer to employees and customers
	Bar and restaurant employees should wash hands for 20 seconds every 30 minutes, and:
	 Upon arrival to work
	 Prior to and during food preparation
	 When switching between tasks
	 Before donning gloves to work with food or clean equipment and utensils
	After using the restroom
	 After handling soiled dishes and utensils
	 When visibly soiled
	 After coughing, sneezing, using a tissue, touching face,
	After eating or drinking
	 After smoking or vaping
	After handling cell phone
	 An adequate supply of soap, disinfectant, hand sanitizer, and paper towels must be available



• Employers should eliminate table presets (e.g., table tents, menus, salt and pepper shakers, lemons, straws, shared condiments, etc.)

- Employers should use single packet condiments, if possible, OR serve condiments in containers such as a washable bowl or paper cup that can be sanitized or disposed of after use (no shared condiments permitted)
- Employers should use disposable silverware, if possible, OR use rolled silverware or silverware place in sleeves (employers should utilize gloves while rolling/placing in sleeves)
- Employers should use disposable or touchless menus, if practical, or use menus that can be sanitized between each use
 - o If practical, QR Digital menu or app-based ordering should be used
- Employers should eliminate refilling customer beverages altogether and should use a new glass cleaned using proper dishwashing procedures
- Close all self-service beverage stations
- Water fountains in employee breakrooms, except for touchless water bottle refill stations, should be made unavailable for use (e.g. turned off, covered, area blocked)
 - o If no touchless fountain is available, water may be served in sealed, single-use water bottles
 - Customers should handle their leftover food to be taken to-go

Distancing and Occupancy Restrictions

- Parties should be limited to 10 persons or fewer
- Arrange seating to provide a minimum of 6-ft between tables
 - o impermeable barriers may be installed between booths which are less than 6 ft. apart
- Standing areas (in restaurants or bars) should be limited to no more than 25% of standing area capacity
- Employer should configure space to allow for at least 6-ft. of distance between tables or other designated customer service areas
- Employees should maintain social distance to the extent possible while performing services
- Outdoor area capacity shall be determined by arranging seating to provide a minimum of six feet between tables or other designated customer service areas
- Employee should social distance from customers while not performing services
- Employer should limit the occupancy of common areas/ break rooms to allow for social distancing of 6-ft or greater by removing/decommissioning furniture or staggering break times; this guideline is not intended to diminish employees break time requirements
- Live music is permitted but employees and performers should follow social distancing guidelines, keeping the maximum distance possible from each other and from customers
 - Performers should wear face coverings where possible and the use of barriers between singers and customers and employees during the performance is strongly encouraged
- Employer should close all open congregate areas (e.g., waiting areas)
- Employers should close all self-service food areas (e.g., buffets, salad bars, coffee station)
- Ensure that the area for take-out customers allows for at least 6-ft of separation from seated customers
- Customers should not be seated if inclement weather is forecasted.
- In case of inclement weather or emergency while customers are outdoor dining, food should be packaged to-go and customers encouraged to leave



Changes to	• N/A
Other Operational Guidelines Local Exceptions	 Employer should display signage at entry with face covering requirements, social distancing guidelines, and cleaning protocols, in multiple languages as needed All employees should complete health and safety training related to COVID-19when initially returning to work Resources to design a training are posted on the DCEO Restore Illinois guidelines website Implement a reservation or call ahead model, if practical All outdoor dining areas must be staffed to ensure social distancing will be maintained prior to guests being seated Customers should wait for services off premises, either outdoors and maintaining social distance of 6-ft with use of recommended face coverings or in their vehicles
	and a reservation requirement; and (2) a limit on gatherings to 25 guests or 25% of the overall room capacity, whichever is fewer. These measures will remain in place for a 14-day monitoring period before being reassessed
State	Indiana
Official Orders and Guidance	 Back on Track Indiana – Phase 4, effective 6/12/20 Back on Track Indiana General Guidelines for All Businesses Back on Track Indiana Suggested Restaurant Guidelines COVID-19 Food Safety Guidelines
Dine-In	Permitted, with restrictions
Employee PPE	Provide non-surgical masks and require use by employees
Employee Health Checks	 Employees must be screened for COVID-19 symptoms before being allowed to work Educate food employees on the symptoms of COVID-19 to include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat or new loss of taste or smell



	Educate employees on good respiratory hygiene to include hand washing, covering coughs and sneezes, and avoid touching the
	face, nose, or mouth
	Follow CDC guidelines on home isolation for food employees who are COVID-19 cases, symptomatic contacts, or have respiratory symptoms
	 All food employees should monitor for symptoms of cough, shortness of breath or difficulty breathing, fever, chills, muscle pain,
	sore throat or new loss of taste or smell. Food employees should notify management of symptoms, exposure to COVID-19 cases, or if they were diagnosed with COVID-19
	 Promptly separate employees experiencing acute respiratory illness symptoms from other employees and send home immediately They should only return to work when no longer experiencing symptoms
	• COVID-19 cases will be excluded until 24 hours after fever has subsided (without use of a fever reducer), when other symptoms have improved (cough or shortness of breath), and at least 10 days after symptoms appeared.
Customer Health Checks / PPE	Post signage stating customers should not enter with a fever or symptoms of COVID-19 or develop a protocol to screen customers
Sanitation	Frequently clean high-contact areas such as door handles, phones, pens, and keypads
	Use electronic ordering or disposable menus, or sanitize menus after each use
	Use disposable silverware or rolled silverware (and use gloves when rolling)
	Sanitize all tabletops and chair arms after each table turns
	Increase cleaning of restrooms
	Enhance cleaning of facility after hours and use recommended disinfectants
	Place hand sanitizer in lobby, at cashier stations, and in restrooms
	Require employees to wash hands frequently
	Provide food handling refresher training to all employees
Distancing and	Limit the number of customers in the restaurant to 75% of the seating capacity
Occupancy	Tables or available booths should be spaced at least 6 feet apart (including outside seating areas)
Restrictions	Limit the number of customers at any table to 6 or less
	Consider using a reservation and/or call ahead only process to ensure capacity and distancing requirements are not exceeded
	Limit number of persons in a waiting area (consider using a text or intercom system or allowing only one member of a party to
	remain in waiting area with areas in the waiting area marked to ensure proper distance)
	Ensure that food employees practice social distancing of at least 6 feet between individuals
	Consider installing shields at host/hostess stand and cashier stand
Changes to	• N/A
Payment Systems	
Other	Bar areas to remain closed
Operational	Live music not permitted
Guidelines	Do not offer self-serve buffets, beverage stations, or condiments on a counter for access by multiple users
Local Exceptions	Marion County, Indiana (Indianapolis) is limited to 50% capacity for indoor dining
<u> </u>	



State	lowa
Official Orders	COVID-19: Frequently-Asked Questions for Restaurants, Bars, and Other Food Businesses
and Guidance	Proclamation extending current Covid-19 mitigation polices, through 9/20
	Public Health Proclamation, 8/21 through 9/20
Dine-In	Permitted, with restrictions
Employee PPE	• It is recommended that employees with direct customer contact be required to wear cloth or other mask that is laundered or replaced daily
Employee Health	• Screen all employees each shift before entering the facility for symptoms (i.e., fever of 100°F or higher, cough, shortness of breath,
Checks	runny or stuffy nose, sore throat, muscle aches, fatigue, diarrhea, or vomiting).
	 Immediately exclude anyone with symptoms from entering
Customer Health	• N/A
Checks / PPE	
Sanitation	Disinfect tables and chairs after each customer use
	• Clean and sanitize table condiments, reusable menus, digital ordering devices, check presenters, pens, napkin dispensers, salt and
	pepper shakers, and other commonly-touched items between each customer use
	• Use prewrapped silverware and eliminate table presets including table tents, menus, salt and pepper shakers, napkin dispensers, and condiments
	Eliminate refilling customer beverages from common containers (i.e., pitchers)
	Discard single-use or paper articles, such as paper menus, after each use
	• Create and implement an enhanced cleaning/sanitizing schedule for all food contact surfaces, and cleaning/disinfecting of non-food contact surfaces
	Disinfect commonly-touched surfaces throughout entire facility (both front and back-of-house) such as door handles, credit card machines, bathrooms, etc., at least once every hour
	Frequently monitor employee handwashing and ensure no bare hand contact with ready-to-eat foods
Distancing and	Party size limited to no more than six people
Occupancy	Ensure at least six feet of physical distance between each group or individual dining alone
Restrictions	Designate with signage, tape, or by other means appropriate social distancing spacing for employees and customers
	 Facilitate and designate social distancing for those waiting to enter your establishment
	If possible, provide distinct walking lanes to minimize close contact as customers are being seated to conform to social distancing
	practices
	 For example, in a table/booth layout, central tables can be removed, and markings can be installed designating the path for seating
	The establishment must ensure at least six feet of physical distance between each group or individual dining alone
	• Seating at booths closer than six feet may satisfy this requirement if the booths are separated by a barrier of a sufficient height to fully separate seated customers



Changes to Payment Systems Other Operational	 All patrons must have a seat at a table, booth, or bar, and must consume their food and beverage while seated at the table, booth, or bar Establishments must limit patrons from congregating together closer than six feet Use technological solutions where possible to reduce person-to-person interaction (contactless payment options) Alcohol may only be served up until 10:00pm, effective 8/27 to 9/20 No self-service of food or beverages, including buffets or salad bars
Guidelines	 Notify customers by signage to report concerns of social distancing infractions to the restaurant manager Use technological solutions where possible to reduce person-to-person interaction (e.g. mobile ordering, mobile access to menus to plan in advance, text on arrival for seating, contactless payment options) Enhance employee safety training, emphasizing employee health, handwashing, and personal hygiene practices
Local Exceptions	• N/A
State	Kansas
Official Orders and Guidance	 A plan to reopen Kansas Kansas guidance recommends following National Restaurant Association plan
Dine-In	Permitted, with restrictions
Employee PPE	 Effective at 12:01 a.m. on 7/3/20, all restaurants must require all employees, customers, visitors, members, or members of the public to wear a mask or other face covering when: Employees are working in any space visited by customers or members of the public, regardless of whether anyone from the public is present at the time; Employees are working in any space where food is prepared or packaged for sale or distribution to others; Employees are working in or walking through common areas, such as hallways, stairways, elevators, and parking facilities; Customers, members, visitors, or members of the public are in a facility managed by the business or organization; or Employees are in any room or enclosed area where other people (except for individuals who reside together) are present and are unable to maintain a 6-foot distance except for infrequent or incidental moments of closer proximity
Employee Health Checks	 Potentially Sick Employees: Any employees exhibiting symptoms should be required to stay at home and asked to call their health care provider
Customer Health Checks / PPE	 Effective at 12:01 a.m. on 7/3/20, all restaurants must require all employees, customers, visitors, members, or members of the public to wear a mask or other face covering when: Employees are working in any space visited by customers or members of the public, regardless of whether anyone from the public is present at the time; Employees are working in any space where food is prepared or packaged for sale or distribution to others;
	 Employees are working in or walking through common areas, such as hallways, stairways, elevators, and parking facilities; Customers, members, visitors, or members of the public are in a facility managed by the business or organization; or Employees are in any room or enclosed area where other people (except for individuals who reside together) are present and are unable to maintain a 6-foot distance except for infrequent or incidental moments of closer proximity



	Persons who are seated at a restaurant or other establishment that offers food or beverage service, while they are eating or
	drinking, provided they maintain a 6-foot distance between individuals (not including individuals who reside together or are seated
	together) with only infrequent or incidental moments of closer proximity are exempt from wearing masks or other face coverings
Sanitation	Fundamental cleaning and public health practices must be followed. Businesses should follow industry-specific guidelines as
	provided on covid.ks.gov.
	 Any additional best practices guidance from each business sector is strongly encouraged
Distancing and	On-site Operations: Avoid large gatherings of employees of 10 or more where social distancing protocols cannot be maintained
Occupancy	except for infrequent or incidental moments of closer proximity and phase in employees on-site as possible while maintaining 6
Restrictions	feet of distance between employee workstations
	Maintain at least 6 feet of distance between consumers (individuals or groups)
	 Restaurants or dining establishments may meet this requirement by using physical barriers sufficient to prevent virus
	spread between seated customers or groups of seated customers
	Restaurants must avoid any instances in which groups of more than 10 individuals are in one location and are unable to
	consistently maintain 6 feet of distance with only infrequent or incidental moments of closer proximity
	 This does not limit the total occupancy of a business, but requires that businesses limit areas and instances in which
	consistent physical distancing cannot be maintained, such as tables, entrances, lobbies, break rooms, check-out areas, etc.
Changes to	• N/A
Payment Systems	
Other	• N/A
Operational	
Guidelines	
Local Exceptions	State guidance recommends following county restrictions
State	Kentucky
Official Orders	Stay at home order (encouraged, but not enforced) in effect until rescinded
and Guidance	10 Rules to Reopening as Businesses Plan to Restart
and database	Healthy at Work Requirements for Restaurants, effective 8/11/20
	 Executive Order 2020-586, requiring masks in the general public, with exceptions for restaurants
Dine-In	Permitted, with restrictions
Employee PPE	Restaurants and bars must:
Employeerre	Require employees to use face coverings whenever they are near other employees or customers so long as such use does
	not jeopardize the employees' health or safety
	 Employers should provide appropriate face coverings at no cost to employees and provide instruction on proper
	use of them
	 Require contractors, vendors, and drivers to wear face coverings or masks while at the location
	 Ensure employees wash their hands with soap and water and/or use hand sanitizer frequently after any direct contact
	with customers and when engaging in high touch activities
	with customers and when engaging in high touch activities



 Ensure, to the greatest extent practicable, that employees use gloves, along with any PPE normally used for routine tasks,
when cleaning equipment, workspaces, and high-touch areas
Restaurants and bars should/may:
 Train employees to properly dispose of, disinfect, inspect for damage, maintain, and be aware of the limitations of PPE
• Entities must require employees to undergo daily temperature and health checks; these checks may be either self-administered or
administered by the entities prior to workplace entry
 Self-administered temperature and health checks may performed at home
• Sick employees should be directed to their health care provider to be tested and then instructed to quarantine at home as soon as
any illness is detected
 This includes employees that passed a temperature and health check prior to reporting to work but became ill during the course of the day
Guidance on COVID-19 symptoms and how to conduct temperature and health checks can be found in the "Health Requirements"
and Temperature Checks" section <u>here</u>
• When an entity has identified an employee who has COVID-19 or the associated symptoms, entities must further ensure that they
immediately restrict access to contaminated areas and post signage and adequately clean impacted areas
 Any contaminated area should be off-limits to all but essential personnel for a minimum of 24 hours if practicable
Entities must ensure that an employee is designated as its Healthy at Work Officer
 This individual will be responsible for the entity' compliance with this guidance and any other guidance provided
 Entities should allow for employees to identify and communicate potential improvements and/or concerns to the Healthy
at Work designated Officer or management
Customers must wear masks while in a restaurant, except for when seated and eating /drinking
Inform any person attempting to enter the restaurant or bar without a face covering of the requirement to wear a face covering
o If the individual refuses and is not subject to any of the exemptions listed in the Executive Order, the individual must not
be permitted entry onto the premises
Instruct any person who was previously wearing a face covering and removed it while on the premises and not subject to any of
the exemptions listed in the Executive Order (e.g., individuals are permitted to remove face coverings when seated and actively
consuming food or beverages) to put the face covering back on
 If the individual refuses to do so, the restaurant or bar must not provide them service and must ask them to leave
• Restaurants and bars who fail to follow these requirements of the Executive Order will be subject to a fine and may also be subject
to an order from a local health department or the Labor Cabinet requiring immediate closure
Restaurants and bars must:
 Ensure workstations and seating areas are properly cleaned and ventilated
 Require employees to frequently wash their hands or use hand sanitizer, which should be provided by the establishment
 Ensure cleaning and sanitation of frequently touched surfaces with appropriate disinfectants
 Areas with frequently touched surfaces or items, include all seating, table-tops, and other table-top items, door
handles, phones, pens, and keypads



- Appropriate disinfectants include EPA registered household disinfectants, diluted household bleach solution, and alcohol solutions containing at least 60% alcohol
- Establishments must establish a cleaning and disinfecting process that follows CDC guidelines when any individual is identified, suspected, or confirmed as a COVID-19 case
- Sanitize restrooms frequently
- Ensure employees wipe down their workstations/cash registers with disinfectant at the end of their shift or whenever they stop using their workstations/cash register for a significant period of time
- Ensure disinfecting wipes or other disinfectant are available near shared equipment (e.g., in kitchen, wait stations, and hostess stations)
- Restaurants and bars should:
 - Establish procedures for disinfecting tabletops, seating, and dining ware (plates, bowls, utensils)
 - Encourage customers to use hand sanitizer prior to dining and immediately following their meal
 - o Use disposable menus, napkins, tablecloths, disposable utensils, and condiments to the greatest extent practicable
 - o Ensure employees do not use cleaning procedures that could aerosolize infectious particles
 - This includes, but is not limited to, avoiding dry sweeping or use of high-pressure streams of air, water, or cleaning chemicals

Distancing and Occupancy Restrictions

- Restaurants and bars must:
 - o Require that all customers be seated and served at tables or booths
 - Discontinue bar seating and bar service
 - Prohibit customer traffic in the bar or restaurant except for the purposes of entry, exit, and restroom
 - traffic
 - Limit the number of customers present in any given establishment to 50% of the maximum permitted occupancy or the
 greatest number that permits individuals not from the same household to maintain six (6) feet of space between each
 other with that level of occupancy
 - Outdoor seating remains at 100%
 - Maximize use of outdoor seating while still maintaining six (6) feet of space between customers seated at different table
 - Revise floor plans for seating areas, redesigning seating arrangement to maximize the ability to social distance to the greatest extent practicable
 - Ensure employees wear face masks for any interactions with customers, co-workers, or while in common travel areas of the business (e.g., aisles, hallways, loading docks, breakrooms, bathrooms, entries and exits)
 - Employees are not required to wear face masks while alone in personal offices, while more than six (6) feet from any other individual, or if doing so would pose a serious threat to their health or safety
 - Require employees who operate equipment or vehicles to limit, to the greatest extent practicable, the number of employees riding in the vehicle together
 - If riding in separate vehicles is not practicable then employees should maximize social distancing and wear face masks in the vehicle
 - Thorough cleaning and disinfecting vehicles after each trip are required



Restaurants and bars should: o Provide food and beverage service via curbside, takeout, and delivery services to the greatest extent practicable, to minimize the number of persons within the establishment and the contacts between them Consider using a reservations-only business model or call-ahead seating to better space households and individuals Establish a system for limiting entry and tracking occupancy numbers Once a restaurant has reached its capacity, it should permit a new customer inside only after previous customers have left the premises on a one-to-one basis Establish a safe means for customers to await entry, such as asking customers to remain in their car and notifying them via phone when they are able to enter the restaurant or demarking spots six (6) feet apart where customers can safely stand without congregating Limit party size to ten (10) people or fewer Persons not living within the same household should not be permitted to sit at the same table Promote social distancing by limiting customer movement through the restaurant to the greatest extent practicable Establishments should inform customers they may travel to entries, exits, and the restroom, unless circumstances (e.g. health and safety) require otherwise Restaurants/bars should, to the greatest extent practicable, modify the establishment's traffic flow to minimize contacts Modify internal traffic flow to minimize contacts between employees and customers Restrict access to common areas, to the greatest extent practicable, to maximize social distancing and reduce congregating Common areas include, but are not limited to, break rooms, waiting areas, and open areas in bars Demarcate six feet of distance between customers and employees, to the greatest extent practicable, except at the moment of payment and/or exchange of food and drink Install floor decals, when practicable, in cashier and queuing areas to establish safe waiting distance Close children's play areas Provide services and conduct business via phone or Internet to the greatest extent practicable Any employees able to perform their job duties via telework (e.g., accounting staff) should continue to telework **Changes to** Restaurants should implement contactless payment options, pickup, and delivery to the greatest extent practicable **Payment Systems** Establishments should, to the greatest extent practicable, enable receipts to be completed electronically by using e-signature technology or create a procedure whereby restaurant employees can complete the receipt for the customer within the customer's view Other Restaurants and bars must: **Operational** Discontinue dine-in food and drink service by 10:00 p.m. local prevailing time Guidelines Close no later than 11:00 p.m. local prevailing time, except for drive-thru, carry-out and delivery services Post signs at entrance that no one with fever or symptoms of COVID-19 is permitted in the establishment Place conspicuous signs at entrances and throughout the restaurant alerting staff and customers to required occupancy limits, six feet of physical distance, policy on face coverings, and good hygiene practices



	 Discontinue self-service drink stations to the greatest extent practicable. If an establishment cannot discontinue self-
	service drink stations, it must:
	a) frequently clean and sanitize the stations,
	b) prohibit customers from bringing their own cup, glass, or mug,
	c) prohibit refills unless a new cup, glass, or mug is provided to the customer for each refill, and
	 d) remove any unwrapped or non-disposable items (e.g. straws or utensils), as well as fruit (e.g. lemons),
	sweeteners, creamers, and any condiment containers that are not in single- use, disposable packages
	 Discontinue use of salad bars and other buffet style dining to the greatest extent practicable
	 If an establishment cannot discontinue buffet style dining, the restaurant must ensure that employees provide
	buffet service
	 Restaurants must not permit customer self-service
	 Restaurants providing buffet service should ensure appropriate sneeze guards are in-place and that employees
	are equipped with gloves and other PPE as appropriate
	Restaurants and bars should/may:
	 Provide hand sanitizer, handwashing facilities, and tissues in convenient locations to the greatest extent practicable
	 Limit the number of individuals in restrooms to ensure proper social distancing and ensure that frequently touched
	surfaces are appropriately disinfected (e.g., doorknobs and handles)
	 Stock "grab and go" coolers to more reduced levels to minimize excess touching of items
	 Use, if they choose, linens such as cloth hampers, cloth napkins, tablecloths, wiping cloths, and work garments including
	cloth gloves, in dining establishments consistent with Food service regulations 4-801.11 and 4-802.11
	 Linens, cloth gloves, and cloth napkins are to be laundered between uses to prevent the transfer of pathogenic
	microorganisms between foods or to food-contact surfaces
	Discourage employees from sharing workstations and other work- related items and utensils (e.g., pens and aprons), to
	the greatest extent practicable
	Remind third-party delivery drivers and any suppliers of the social distancing requirements
	o Implement, to the extent possible, hours when service can be more safely provided to customers at higher risk for severe
	illness per CDC guidelines o Inform employees they may identify and communicate potential improvements and/or concerns, without fear of
	 Inform employees they may identify and communicate potential improvements and/or concerns, without fear of retribution, to reduce risk of exposure at the workplace
	Education and training should be communicated in a language understood by the individual receiving the
	education and training should be communicated in a language understood by the individual receiving the
Local Exceptions	• N/A
State	Louisiana
Official Orders	Stay at home order expiration date: 5/15/20
and Guidance	Visit opensafely.la.gov to register your business
	Outdoor seating criteria
	Phase 1 Guidelines, effective 5/15/20



	Phase 2 Proclamation, effective 6/5/20
	o Phase 2 extended until 7/23/20
Dine-In	Permitted, with restrictions
	 Phase 3, effective 9/12
Employee PPE	Crowd Managers and employees are required to wear cloth face coverings while working. Refer to guidance offered by LDH here
	Employees should wear gloves for preparing and serving food and should change gloves between customers
	Crowd Managers and employees should wear gloves when handling chairs and other items as part of their duties
Employee Health	Employees shall be screened daily for fever or respiratory symptoms and shall be sent home if symptoms exist
Checks	
Customer Health	• N/A
Checks / PPE	
Sanitation	Employees shall:
	Wash hands frequently
	 Not touch customers' hands when passing food or drinks
	 Use gloves for contact with money or credit cards. Gloves must be replaced between each customer interaction. If gloves
	are not available, then hand sanitizer between each customer interaction is acceptable
	 Clean and sanitize all frequently touched items in food preparation areas
	 Clean and sanitize tables, chairs, and high touch surfaces in dining areas after every customer. High touch surfaces include
	doorknobs/handles/plates, light switches, countertops, handles, etc.
	Clean and disinfect restrooms regularly
	Clean the area or item with soap and water or another detergent if it is dirty. Then, use disinfectant
	Recommend use of <u>EPA-registered household disinfectant</u> . Follow the instructions on the label to ensure safe and effective use of
	the product. Many products recommend:
	Keeping surface wet for a period of time (see product label)
	 Precautions such as wearing gloves and making sure you have good ventilation during use of the product
	Diluted household bleach solutions may also be used if appropriate for the surface
	 Check the label to see if your bleach is intended for disinfection and ensure the product is not past its expiration date
	 Some bleaches, such as those designed for safe use on colored clothing or for whitening, may not be suitable for
	disinfection
	 Unexpired household bleach will be effective against coronaviruses when properly diluted. Follow manufacturer's
	instructions for application and proper ventilation. Never mix household bleach with ammonia or any other cleanser
	 Leave solution on the surface for at least 1 minute
	To make a bleach solution, mix:
	 5 tablespoons (1/3rd cup) bleach per gallon of water, or
	 4 teaspoons bleach per quart of water
	Alcohol solutions with at least 70% alcohol may also be used
L	



Distancing and	Maximum capacity limited to 75% occupancy
Occupancy	Tables shall be arranged such that a minimum of 6 feet of distance between persons seated at other tables is maintained
Restrictions	 An additional 2 feet shall be provided per person occupying the space between tables
	o Specifically:
	 Tables shall be placed a minimum of 6 feet apart, measured from the table edges, where movement or seating
	between tables is not necessary
	 Where movement between tables is necessary, or where one person is seated between tables, the tables shall be spaced a minimum of 8 feet apart from the table edges
	 Where persons are seated at each table back-to-back, the tables shall be spaced a minimum of 10 feet apart from the edges
	The maximum individual table seating shall be limited to 10 persons
	Human contact as part of table servicing shall eliminated
	 Interior waiting spaces or queuing shall not be allowed. Waiting may be provided outside following distancing guidelines or in cars Eliminate gatherings in the building while entering, exiting, or moving about
	Kitchen and employee area capacity shall be reduced to allow for 6-foot distancing between employees
	Crowd Management:
	 Crowd Managers shall be provided to call for emergency evacuation, enforce the maximum capacity and social distancing
	requirements, assign seating, and further manage any movement of people at all times that the building is occupied. This function may be performed by management or assigned and trained staff
	 One Crowd Manager shall be provided for every 50 persons in attendance
	 In the event of a fire or other emergency, they must call for orderly evacuation and then call 911
	 Crowd managers shall prevent the building from exceeding 25% of the normal building capacity as outlined above
	 Crowd managers shall maintain 6-foot distance between persons or between members of a household and others when entering, moving about, seating and exiting
	 Exterior queuing, stanchions, or other methods of control shall not block exits and shall be arranged to maintain social distancing requirements
Changes to	Employees shall wear gloves to handle money when clearing the register/cash drawer
Payment Systems	
Other	Alcohol sales for on premises consumption to cease at 11:00pm, effective 9/17
Operational	
Guidelines	
Local Exceptions	New Orleans/Orleans Parish will cap indoor dining at 25 people
State	Maine
Official Orders	Safer-at-home order expiration date: 5/31/20
and Guidance	Stay Home 2.0 Restaurant Reopening Guidance
<u> </u>	



	COVID-19 Prevention Checklist Restaurant Guidance
Dine-In	Permitted, with restrictions
Employee PPE	Require employees to wear cloth face coverings and practice good hygiene
	 It is acceptable for kitchen staff to wear face shields in lieu of masks when the kitchen or weather is warm
Employee Health Checks	• N/A
Customer Health Checks / PPE	 Signage must be prominently posted throughout the venue to ask customers if they are experiencing COVID-19 symptoms, including: Fever Respiratory symptoms such as sore throat, cough, or shortness of breath Flu-like symptoms such as muscle aches, chills, and severe fatigue Changes in a person's sense of taste or smell If you answered yes to any of these questions, please do not put our employees and other guests at risk and come back another day when you feel better Customers should be asked to bring and wear a cloth face covering when entering and exiting a facility to protect other patrons and employees during the seating and exiting process, or when getting up to use the restroom Cloth face coverings are not necessary while a customer is seated and dining outdoors
Sanitation	 Alcohol-based hand-sanitizer should be made readily available at the reception desk for both customers and employees Place hand sanitizer stations in restaurant lobby reception and bathrooms, as well as at cashier stations Restrooms should be monitored and routinely cleaned and soap dispensers regularly filled Disinfect all front-of-house surfaces including door handles, screens, phones, pens, keyboards and other areas of hand contact every two hours, at a minimum A disposable ordering system is also advisable when possible to limit guest interaction with wait staff Menus should be laminated or plastic covered and sanitized after each use, or single use paper Use of 'self-serve' utensils, plates or napkins, are not allowed. Consider using rolled silverware and eliminating table presets Sanitize all tabletop items, including condiments, after each table turns (or use disposables) Disinfect chairs, especially where contact occurs, after each table use
Distancing and Occupancy Restrictions	 Limit tables to no more than eight (8) guests per table Tables spacing should be maintained so people sitting at adjacent tables are at least 6 feet apart The total number of people any one time should be no more than 50 people per room and each party must be 6 feet apart from other parties This also applies to outdoor seating areas Have a back-up plan for outdoor seating that adheres to physical distance requirements in case of inclement weather Restroom occupancy should be limited for group restrooms to incorporate social distancing, and waiting lines outside of restrooms should be avoided Avoid crowding at restaurant entrance and maintain physical distancing in any waiting line Maintain physical distancing protocols during guest check-in and seating



	Bar or counter service within restaurant establishments must follow physical distance guidelines
	 Provide physical barriers to protect customers and wait staff such as partitions or plexiglass barriers or face coverings plus
	face shields for staff if there is not 6 feet of distance between customers and counter staff
	Establishments where counter service is combined with liquor service must also take measures to ensure customers do not
	congregate at the counter
	Bar areas within restaurants must close at the same time the kitchen closes for dining patrons
	Where practical, especially in booth seating, physical barriers are acceptable
	Where possible, stagger employee shifts and meal breaks to avoid crowding in common work areas
	Ensure employees stay 6 feet apart whenever practical
	Adjust seating in break rooms and other common areas to reflect physical distancing practices
	Prohibit gatherings or meetings of employees of 10 or more during working hours
	Permit employees to take breaks and lunch outside, or in such other areas where physical distancing is attainable
Changes to	Promote "Contactless" payment options:
Payment Systems	On-line shopping
	 Contactless payment options (e.g., RFID credit and debit cards, Apple Pay, Google Pay, etc.)
	 Self-checkout
	 Pickup and delivery services
	Wash hands or use alcohol-based hand sanitizer (at least 60% alcohol) after handling cash
	Consider adding physical barriers such as partitions or plexiglass barriers at registers
Other	For contact tracing purposes, maintain records of customers, including one customer name and contact information per party and
Operational	the server of the table, for at least 21 days
Guidelines	 This does not apply to counter- and window-service establishments without wait staff
	Restaurants are permitted to expand outside wherever an outdoor area can be set up safely, such as parking spaces close to
	entrances, sidewalks, existing patios, lawn areas
	Reservations or call ahead seating is recommended to promote social distancing and prevent groups of guests waiting for tables
	 Establishments may use a text alert system to alert guests of available seating, an intercom system for guests waiting in
	their vehicles, or only one member of the party being allowed to wait in the waiting area for their table to be ready
	Reservations should be staggered to prevent congregating in waiting areas Maiting areas the stable wild in a significant stage and a stage are stage are stage as a stage are stage.
	 Waiting areas should build in social distancing so customers and employees are spaced at least 6 feet apart (either through spacing of seating while waiting, or demarcation's on the floor
	 No self-serve buffets or appetizers, condiments on a counter for use by multiple tables, or beverage station re-use
	No catering or large-group functions allowed
Local Exceptions	N/A
State	Maryland
Official Orders	Stay at home order in effect until 5/15/20
and Guidance	Transitioning to Safer-At-Home Advisory on 5/15/20
	1



	Maryland Roadmap to Recovery
	Restaurant Guidance, updated 7/2/20
Dine-In	Permitted, with restrictions
Employee PPE	 Face coverings are required when interacting with other staff or guests, particularly if social distancing cannot be assured Employees should wear gloves when removing food service items and wash their hands immediately afterwards Employees and customers should continue to wear facial coverings where applicable or required; removal of masks is appropriate when customers are consuming food and beverage
Employee Health Checks	 Implement a daily screening process for workers, which includes <u>CDC</u> or MDH recommended health questions, and consider temperature testing Direct sick workers to follow CDC and state guidelines regarding home isolation for suspected or confirmed COVID-19 infections and returning to work
Customer Health Checks / PPE	 Post signage advising customers to not enter the establishment if they are sick or symptomatic Provide a phone number or website for alternative purchasing methods, such as carryout or delivery, which should be encouraged
Sanitation Dictancing and	 Frequently clean and disinfect facilities per CDC guidelines, particularly high touch areas, and every table after each use Use cleaners appropriate for food contact surfaces that still meet the EPA criteria for use against COVID-19 When removing soft goods from the table, place in a tote to await laundry service and launder the soft goods in the warmest water possible The use of buffets and/or customer self-service is strongly discouraged Coffee bars should incorporate enhanced cleaning protocols, limit the number of customers at one time, and provide customers with napkins or other barriers when touching carafes, condiments, milk cartons, etc. For customer comfort, place table settings after the party is seated, provide condiments in either single use containers or disinfected manufactured packaging Use menu boards, disposable menus, or mobile ordering apps If a facility uses regular menus, they must be cleaned and sanitized between each customer's use Multi-use amenities and unnecessary items such as magazines, coupons, menus and brochures should be removed from areas open to the public Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees and customers, particularly at key patron and employee entrances and contact areas where guests are likely to congregate Wait and order stations should be wiped down after each use and those tools and equipment that are shared should be sanitized prior to giving to another employee and at the beginning and end of each shift Provide disposable hand towels and trash bins in restrooms, so that customers can exit the restrooms without touching doors handles with clean bare hands
Distancing and Occupancy Restrictions	 Indoor dining allowed at 75% capacity, effective 9/21/20 Encourage employees to maintain social distancing, including during breaks, and modify procedures to avoid staff congregation Establish a 6-foot marking system to visually demonstrate the recommended social distancing at all locations where customers and staff congregate



	Modify floor plans to ensure patrons are seated at least 6 feet away from each other, except for households seated together
	 For facilities with booth seating, the social distance of 6 feet must be maintained by closing every other booth
	Designate and signpost the direction of foot traffic in main circulation paths
	Consider one-way circulation routes
	Minimize congregating in common areas through signage, floor markings, barriers, and employee communications
	 Restrict access to areas where social distancing and social gathering requirements cannot be followed
	Customers seated at the bar must comply with the appropriate social distancing guideline of at least 6 feet
	 Standing in a bar area should not be permitted
	Use a reservation system wherever possible to avoid crowding
	Use phone apps, texting, or signs to let patrons know when their table or carryout order is ready
	 Avoid the use of pagers
	Prepare guidance on facility capacity, how customers queue in and outside of the store, and curbside pickup
	 Be mindful of creating situations that might cause lines and crowds
	No more than six people may be seated at a table; large gatherings and parties should not take place at this time
Changes to	Where possible, implement and encourage touchless payment
Payment Systems	
Other	Develop a plan or checklist for reopening consistent with CDC, FDA, and National Restaurant Association guidance that includes:
Operational	Staff training
Guidelines	 Leave policies, absenteeism plans, and employee screenings
	 Facial covering requirements for patrons and staff
	 Physical facility evaluation for any damage or issues caused by vacancy
	 Follow CDC and Maryland Department of the Environment guidance on reopening buildings, including checking
	mechanical, air, and water/ice systems
	 Ensure all water lines are flushed, including equipment water lines and connections, according to the manufacturer's
	instructions
	 Social distancing protocols and procedures for staff, vendors, and patrons, with special consideration for entrances and
	exits, queues, bottlenecks, facility layouts, and safe capacity limits
	Communications and signage
	Routine and frequent environmental cleaning and disinfecting, especially for high-touch surfaces, in accordance with CDC
	recommendations
	Develop a plan for vendors to bring products safely into the business by arranging for deliveries when there are the fewest
	customers and employees
	Establish procedures for third-party food delivery businesses to safely pick up orders while adhering to COVID-19 prevention
	precautions
	Communicate these procedures directly with each business and/or with signage
	• Check with your local health department for any additional requirements in your jurisdiction, or if you have questions, especially if
	modifying operations (such as adding outdoor dining)



	• Train employees on the proper responses to customers who challenge social distancing, facial covering, and other protocols
	Communicate commitment to cleanliness by posting compliance adherence with the CDC's guidelines Chave post again and the basic and the trade of the control of the co
	Show customers care by having signage that details social distancing protocol and COVID-19 prevention
	Communicate with employees and customers on the measures taken for their comfort and on the shared responsibility to monitor their health and attack and attack as a facility and the shared responsibility to monitor
	their health and stay home if not feeling well
	• Communicate to customers in advance or during the reservation process about any changes to their dining experience, including procedures for seating, serving, ordering, paying and wearing face coverings
	 Reach out to customers through communication channels that you are open for business
Local Exceptions	 Indoor dining at bars and restaurants is prohibited in Baltimore City, effective Friday, 7/24
Local Exceptions	 The Montgomery County Council approved an executive order that requires bars to cease on premises consumption of alcohol at
	10 PM, carryout and delivery sales can continue until closing time
	 Counties maintain the right to be able to further restrict operations, and applicable county orders should be referenced before
	proceeding
State	Massachusetts
Official Orders	Stay at home order expiration date: 5/18/20
and Guidance	Massachusetts Four Stage Reopening plan, announced 5/11/20
	Safety Standards and Checklist: Restaurants, effective 9/28
Dine-In	Permitted, with restrictions
Employee PPE	Require face coverings or masks for all employees
Employee Health	Employees who are displaying COVID19-like symptoms do not report to work
Checks	Restaurants must screen workers at each shift by ensuring the following:
	 Worker is not experiencing any symptoms such as fever (100.3 and above), cough, shortness of breath, or sore throat; Worker has not had 'close contact' with an individual diagnosed with COVID-19
	 "Close contact" means living in the same household as a person who has tested positive for COVID-19, caring for a person who has tested positive for COVID-19, being within 6 feet of a person who has tested positive for
	COVID-19 for 15 minutes or more, or coming in direct contact with secretions (e.g., sharing utensils, being
	coughed on) from a person who has tested positive for COVID-19, while that person was symptomatic
	 Worker has not been asked to self-isolate or quarantine by their doctor or a local public health official
	Workers who are sick or feeling ill must be sent home
	Anyone showing signs of illness may be denied entry
	Notify workers that they may not work if they test positive for COVID-19 (they should be isolated at home) or are found to be a
	close contact of someone with COVID-19 (they should be quarantined at home)
Customer Health	Require face coverings for all customers and workers at all times, except where an individual is unable to wear a face covering due
Checks / PPE	to medical condition or disability
	Customers may remove face coverings while seated at tables



Sanitation All workers must wash their hands frequently, and table servers must wash their hands or apply hand sanitizer between each table interaction Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative Alcohol-based hand sanitizers with at least 60% alcohol should be made available at entrances, exits, and in the dining area Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes) Post visible signage throughout the site to remind workers and customers of hygiene and safety protocols Self-serve, unattended buffets, topping bars, drink stations, and other communal serving areas must remain closed Condiments and similar products (e.g., salt, pepper, and salad dressing) should not be pre-set on tables and should instead only be provided upon request either in single-serving portions (e.g., individual packages or cups) or in serving containers that are sanitized between each use Menus must be one of the following: 1) paper, single-use menus disposed after each use, 2) displayed menu (e.g., digital, whiteboard, chalkboard), 3) electronic menus viewed on customers' phones / mobile devices Utensils and place settings must be either single-use or sanitized after each use; utensils should be rolled or packaged. Tables should not be pre-set to reduce opportunity for exposure Tables and chairs must be cleaned and sanitized thoroughly between each seating Clean commonly touched surfaces in restrooms (e.g., toilet seats, doorknobs, stall handles, sinks, paper towel dispensers, soap dispensers) frequently and in accordance with CDC guidelines Keep cleaning logs that include date, time, and scope of cleaning Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, elevator buttons, staircases) Implement procedures to increase cleaning / disinfecting in the back-of-house. Avoid all food contact surfaces when using disinfectants. Food contact surfaces must be cleaned and sanitized before use with a sanitizer approved for food contact surfaces. Non-food contact surfaces must be frequently cleaned In the event of a presumptive or actual positive COVID-19 case of a worker, patron, or vendor, the restaurant must be immediately shut down for 24 hours and then must be cleaned and disinfected in accordance with current CDC guidance before re-opening Distancing and Tables must be positioned so to maintain at least a 6 foot distance from all other tables and any high foot traffic areas (e.g., routes Occupancy to bathrooms, entrances, exits); tables may be positioned closer if separated by protective / non-porous barriers (e.g., structural walls or plexi-glass dividers) not less than 6 feet high installed between tables and high foot traffic areas Restrictions The size of a party seated at a table cannot exceed 10 people Bar seating is permitted provided that either: o There are no active work areas or working staff behind the bar at least 6 ft away; or There is a physical barrier (e.g. Plexiglas) separating customers from the bar space that is at least 30 inches high and a gap/opening at the bottom of the barrier is allowed for food and drink service as long as the gap/opening is no more than 8 inches high In addition, parties must be seated at bars (no standing customer service) and parties must be spaced at least 6 ft from



other parties

	 Subject to any applicable building and fire code requirements, bar areas may be re-configured to accommodate table seating that complies with all spacing and other requirements in these COVID-19 safety standards Tables must not be placed within 6 feet of the staffed bartending area All customers must be seated; eat-in service to standing customers (e.g., around bar areas) is prohibited
	• Ensure separation of 6 feet or more between all individuals (workers, vendors, and customers) unless this creates a safety hazard due to the nature of the work or the configuration of the workspace
	• Close or reconfigure worker common spaces and high density areas where workers are likely to congregate (e.g., break rooms, eating areas) to allow 6 feet of physical distancing; redesign work stations to ensure physical distancing (e.g., separate tables, stagger workstations on either side of processing lines so workers are not face-to-face, use distance markers to assure spacing including in the kitchen area)
	• Establish directional hallways and passageways for foot traffic if possible, to minimize contact (e.g., one-way entrance and exit to the restaurant). Post clearly visible signage regarding these policies
	 Prohibit lingering in common areas (e.g., waiting areas, bathrooms) and ensure social distancing in common areas by marking 6 feet spacing with tape or paint on the floor and signage
	All customer-facing workers (e.g., servers, bus staff) must minimize time spent within 6 feet of customers
	 Designate assigned working areas to workers where possible to limit movement throughout the restaurant and limit contact between workers (e.g., assigning zones to servers)
	• Stagger work schedules and staff meal and break times, regulating maximum number of people in one place and ensuring at least 6 feet of physical distancing
	 Minimize the use of confined spaces (e.g., elevators, vehicles) by more than one individual at a time
Changes to	• N/A
Payment Systems	
Other	• Restaurants may provide carry-out or delivery service, but all safety standards for table separation, size of party, and hygiene must
Operational	be maintained for any indoor or outdoor table seating that is available to carry-out patrons
Guidelines	• Recreation amenities which are allowed to open in Step 1 of Phase III (such as arcade games) may be open if adhering to all safety
	protocols in the Arcades & Other Indoor & Outdoor Game & Recreation Businesses including the requirement that active use of
	pool tables and other games involving patrons not seated at tables is not permitted in areas where food service is provided
	 When possible, reservations or call ahead seating should be encouraged; managers must ensure that diners waiting for tables do not congregate in common areas or form lines
	 Restaurants may not provide customers with buzzers or other devices to provide alerts that seating is available or orders are ready; restaurants should instead use no-touch methods such as audio announcements, text messaging, and notices on fixed video screens or blackboards
	Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at
	reducing disease transmission, including:
	 Social distancing, hand-washing, and requirement and proper use of face coverings
	Modifying practices for serving in order to minimize time spent within 6 feet of customers
	 Self-screening at home, including temperature or symptom checks



 Reinforcing that staff may not come to work if sick When to seek medical attention if symptoms become severe Which underlying health conditions may make individuals more susceptible to contracting and suffering from a sever case of the virus Restaurant operators should establish adjusted workplace hours and shifts for workers to minimize contact across workers ar reduce congestion at entry points Limit visitors and vendors on site; shipping and deliveries should be completed in designated areas Post notice to workers and customers of important health information and relevant safety measures as outlined in the Commonwealth's Mandatory Safety Standards for Workplace 	re
 Which underlying health conditions may make individuals more susceptible to contracting and suffering from a seven case of the virus Restaurant operators should establish adjusted workplace hours and shifts for workers to minimize contact across workers are reduce congestion at entry points Limit visitors and vendors on site; shipping and deliveries should be completed in designated areas Post notice to workers and customers of important health information and relevant safety measures as outlined in the 	re
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Post notice to workers and customers of important health information and relevant safety measures as outlined in the	
Designate the Person in Charge (105 CMR 590) for each shift to oversee implementation of the guidelines in this document	
 Restaurants will be allowed to maximize outdoor dining space, including patios and parking lots where available, where municipalities. 	cipal
approval is obtained	
Local Exceptions • N/A	
State Michigan	
Official Orders • COVID-19 Restaurant and Bar Guidelines – Michigan Occupational Safety and Health Administration	
and Guidance	
Dine-In ● Permitted, with restrictions	
Employee PPE • Require hosts and servers to wear face coverings in the dining area	
Require employees to wear face coverings and gloves in the kitchen area when handling food, consistent with guidelines from	ı the
Food and Drug Administration ("FDA")	
Employee Health • Prohibit employees who are sick from reporting to work and send employees home if they display symptoms of COVID-19	
• Employees who test positive for COVID-19 or who display one or more of the principal symptoms of COVID-19 should follow to procedures of Executive Order 2020-36 or any order that follows from it	:he
Develop and implement a daily screening program, as described herein, for all staff upon or just prior to reporting to work sit	es;
the screening procedures must include the following questions:	
 Do you have any of the following symptoms? 	
 Fever of 100.4 degrees or higher (as measured by a touchless thermometer if available, but a verbal confirm of lack of fever is sufficient if a touchless thermometer is not available); 	nation
Cough (excluding chronic cough due to a known medical reason other than COVID-19);	
Shortness of breath; or	
Sore throat	
 Have you travelled internationally or outside of Michigan in the last 14 days, excluding commuting from a home loca 	tion
outside of Michigan? For purposes of this order, commuting is defined as traveling between one's home and work or	
regular basis.	
 Have you had any close contact in the last 14 days with someone with a diagnosis of COVID-19? 	
 Any affirmative response to screening questions requires the individual to be excluded: 	



For at least 72 hours with no fever (three full days of no fever without use of medicine that reduces fever) and other symptoms have improved (for example, when cough and shortness of breath have improved) and at least seven days have passed since symptoms first appeared Except for necessary workers engaged in travel related to supply chain and critical infrastructure, for 14 days following travel unless that travel was due to commuting from a home location outside of Michigan An employee who provides an affirmative response to screening question may be allowed to continue work at the employer's discretion provided they remain asymptomatic and the employer implements the following additional precautions to protect the employee and the community: Employers should measure the employee's temperature and assess symptoms each day before they start work. Ideally, temperature checks should happen before the individual enters the facility. A touchless thermometer, or a dedicated thermometer for the employee if not touchless, should be used. Sharing of any thermometer other than a touchless thermometer is strictly prohibited As long as the employee does not have a fever or other symptoms, they should self-monitor under the supervision of their employer's occupational health program or other programs in place to protect employee health and safety o If the employee begins to experience symptoms during the day, they should be sent home immediately The employee should wear a face mask at all times while in the workplace for 14 days after last exposure. Employers can issue facemasks or can approve employees' supplied cloth face coverings in the event of shortages The employee should maintain at least six feet of distance from other people as work duties permit Beyond standard cleaning protocol, clean and disinfect all areas such as offices, bathrooms, common areas, and shared electronic equipment routinely known to be impacted by the exposed employee for 14 days after last exposure If an employee at a food-selling establishment tests positive for COVID-19, the establishment must notify food vendors and other employees of the positive test result as soon as possible and in no case later than 12 hours after receiving the test result, without revealing the personal health-related information of any employee Strict compliance with sections 3119, 4109, 4113, and 4115 of the Food Law, 92 PA 2000, as amended, MCL 289.3119, MCL 289.4109, MCL 289.4113, and MCL 289.4115, is temporarily suspended to the extent necessary to extend the deadline for local health departments to submit fees under section 3119, and to extend the license and registration expiration dates under sections 4109 and 4115, until 60 days after the end of the declared states of emergency and disaster. Furthermore, late fees shall not be assessed under sections 4113 or 4115 during the 2020–2021 license year. Strict compliance with subsection 6137 of the Food Law, MCL 289.6137, is suspended to the extent necessary to make a license holder eligible for a special transitory temporary food unit for the 2020–2021 licensing year, even if the license holder received only 1 evaluation during the 2019–2020 licensing year. **Customer Health** Post sign(s) at store entrance(s) informing customers not to enter if they are or have recently been sick Checks / PPE Post sign(s) instructing customers to wear face coverings until they get to their table Sanitation Limit shared items for customers (e.g., condiments, menus) and clean high-contact areas after each customer (e.g., tables, chairs, menus, payment tools, condiments) Close self-serve food or drink options, such as buffets, salad bars, and drink stations Hand washing required; no provisions regarding frequency or breaks



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	Provide access to handwashing facilities, including those available in public restrooms
	Use best efforts to ensure checkout employees to disinfect their hands between orders to prevent cross-contamination
	• Use best efforts to provide employees and customers access to an alcohol-based hand sanitizer that contains at least 60% alcohol,
	as recommended by the Centers for Disease Control and Prevention (CDC)
	Use best efforts to provide disinfecting wipes at cash registers and entrance points for customers, as well as at other appropriate
	locations
	Adopt procedures to meet the environmental cleaning guidelines set by the CDC, including by cleaning and disinfecting frequent
	touchpoints throughout the day such as point of sale terminals at registers, shopping carts, and shopping baskets
Distancing and	Limit capacity to 50% of normal seating
Occupancy	Require six feet of separation between parties or groups at different tables or bar tops (e.g., spread tables out, use every other)
Restrictions	table, remove or put up chairs or barstools that are not in use)
	Close waiting areas and ask customers to wait in cars for a call when their table is ready
	Provide physical guides, such as tape on floors or sidewalks and signage on walls to ensure that customers remain at least six feet
	apart in any lines
	• Install physical barriers, such as sneeze guards and partitions at cash registers, bars, host stands, and other areas where
	maintaining physical distance of six feet is difficult
	• To the maximum extent possible, limit the number of employees in shared spaces, including kitchens, break rooms, and offices, to
	maintain at least a six-foot distance between employees
Changes to	Encourage cash transactions to be processed at self-checkout kiosks when possible
Payment Systems	
Other	Create communications material for customers (e.g., signs, pamphlets) to inform them of changes to restaurant or bar practices
Operational	and to explain the precautions that are being taken to prevent infection
Guidelines	Train employees on:
	 Appropriate use of personal protective equipment in conjunction with food safety guidelines
	 Food safety health protocols (e.g., cleaning between customers, especially shared condiments)
	 How to manage symptomatic customers upon entry or in the restaurant.
	Notify employees if the employer learns that an individual (including an employee, customer, or supplier) with a confirmed case of
	COVID-19 has visited the store
	• Close restaurant immediately if an employee shows multiple symptoms of COVID-19 (fever, atypical shortness of breath, atypical
	cough) and perform a deep clean, consistent with guidance from the FDA and the CDC. Such cleaning may occur overnight
	•
Local Exceptions	• N/A
State	Minnesota
Official Orders	Stay at home order expiration date: 5/18/20
and Guidance	Safely Reopening Minnesota's Economy Order, effective May 13
	Phase 3 of restaurant reopening to begin June 10
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	Safely Returning to Work Guidance
	Industry Guidance for Safely Reopening: Restaurants and Bars
Dine-In	Permitted, with restrictions
Employee PPE	Workers are required to use a face covering and face shield when serving customers (www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-clothface-coverings.html)
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Francisco Hoolth	Customers are strongly encouraged to bring and wear face coverings at any time when not eating Catalytic by a label to a second a second and a second
Employee Health Checks	Establish health screening protocols for workers at the start of each shift (e.g. health screening survey, taking temperature) See the Minnesette Department of Health (MDIV) Wiston and Final even Health Screening Chaptelist
Checks	See the Minnesota Department of Health (MDH)'s <u>Visitor and Employee Health Screening Checklist</u> Western with COVID 10 asymptoms about the court home increasing to the property of the court home.
	 Workers with COVID-19 symptoms should be sent home immediately If they cannot be sent home immediately isolate in a closed room until they can be sent home
	 If they cannot be sent home immediately, isolate in a closed room until they can be sent home Workers who have been in close contact with a household member with COVID should not be at work until their
	quarantine period is finished
	 Establish communication protocols and steps to take when workers have been exposed to COVID-19 in the workplace
	 Designate an individual to maintain communication with and gather information from workers who may be ill, as to
	ensure the privacy of workers is maintained
	 Establish worker sickness reporting protocols
	 Establish protocols for workers to return to work, and follow <u>MDH Guidance</u>
	 Establish a process to identify contact between infected workers and other workers who may have been exposed
Customer Health	Advise customers and clients to conduct a self-check of their body temperature on the day of their appointment
Checks / PPE	Email or text a screening survey on the day of the appointment or reservation and/or post screening questions at the
	establishment
	Have customer and clients respond to the screening survey questions upon arrival and check-in, and verify that they have read the
	screening-survey and can respond "no" to all questions
	Decline to provide services to a customer or client if there is any suspicion that they are sick or symptomatic, and advise them to
	leave the facility
	<u>Customer checklist</u> to help customers see if an establishment is taking the right steps to keep customers and workers safe
Sanitation	Clean and sanitize food contact surfaces according to the Minnesota Food Code
	 Follow the manufacturer's label to ensure that appropriate products are used to sanitize food contact surfaces
	 Not all disinfectants are appropriate for food contact surface sanitizing
	 Clean and sanitize food contact surfaces, food preparation surfaces, and beverage equipment after each use
	 Follow the manufacturer's instructions for all cleaning and disinfection products
	 For example, concentrations, application method, contact and drying time, and the use of personal protective
	equipment, and do not mix products together
	Clean and disinfect reusable menus after each use
	 If using paper menus, discard them after each customer use



- Recommended best practice: Consider providing cleaning and disinfection kits (sprays or buckets, hand sanitizers or other cleaning supplies) that are readily accessible throughout the establishment for areas that will be cleaned and disinfected frequently
- Remove high-touch self-service containers and items requiring frequent hand contact from use (e.g., condiments such as ketchup bottles and salt/pepper shakers, straws, napkin holders, etc.)
 - Use single-use items when possible
- Use wrapped silverware and do not preset tables
- Use a fresh glass or cup for every refill and remove used glasses from the table or bars frequently
- Have customers box their own leftovers
- Close play areas, arcade rooms, playgrounds, etc.
- Remove shared board games, cards and toys
- Provide hand sanitizer at the entrance, point of purchase, and prominent locations for customers/clients
- Ensure workers regularly wash their hands
 - o Ensure handwashing and/or hand-sanitizer facilities are readily available and appropriately stocked
- Provide protective equipment and supplies, such as source control face coverings, face-shields, gloves, hand-sanitizer, disinfectants and provide training when required and on proper use
- Require the use of source control face coverings (e.g. cloth face coverings)
- Post "hand-washing" and "cover your cough" signs
- Doors to multi-stall restrooms should be able to be opened and closed without touching the handles, opening-devices, or powered door-operators with the hand, whenever possible
 - o If the door cannot be opened without touching the handle or door-operator with the hand, the business must ensure a trash-receptacle is placed by the door to ensure a paper towel can be readily disposed of when operating the door
 - The location and positioning of waste-receptacles should not interfere with Life Safety requirements (e.g. egress, evacuation, emergency equipment) or any reasonable accommodations provided under the Americans with Disabilities Act
- Community drinking stations and water-fountains should not be available for use. Touchless water-filling stations may still be provided
- Food should not be shared communally
- Provide tissues for proper cough/sneeze etiquette and no-touch disposal bins
- Establish a documented sanitation schedule and checklist, identifying surfaces/equipment to be sanitized, the agent to be used, and the frequency at which sanitation occurs
- Routinely clean and disinfect all areas, such as offices, restrooms, locker and changing rooms, common areas, shared electronic equipment, machinery, tools, controls, etc.
- Frequently clean all high-touch items, such as doorknobs, countertops, barriers, railings, handles, and other surfaces
- Electronic devices (e.g. light-switches, circuit-breakers) should not be sanitized with a liquid agent
 - Consider covering switches/devices with a poly-covering that allows the user to manipulate the device without touching the switch, and change out the poly-covering frequently



Electronic devices must be sanitized only when disconnected from the power-source, and sanitized in accordance with the listing/labeling requirements o Personal equipment, tools and phones should not be shared or, if shared, should be disinfected after each use o Implement immediate cleaning and disinfecting of the workplace if a worker, client or visitor becomes ill with COVID-19 Distancing and Indoor dine-in to at 50% occupancy Occupancy Outdoor seating only is allowed at this time Restrictions Businesses must limit number of customers and clients necessary to allow for the required social distancing and not exceed required percentage of occupancy where required o Number of customers at any one time is limited to the number for whom physical distancing of 6' can be maintained between tables, not to exceed 50 o A limit of two customers may be seated together at the counter for service at any one time o A limit of four customers may be seated together at a table at any one time, unless the customers are a household, then the limit is six customers Check-out areas and other areas of congestion should be marked to provide for physical distancing of at least 6 feet, including floor markers for distance, lane lines and marking of adjacent areas where customers or clients may be waiting for business access • Space, configuration and flow of the establishment should be evaluated to allow for physical distancing of 6-feet by all workers and customers/clients • Do not allow guests to congregate in checkout and waiting areas, outside restrooms or in bars, maintain at a minimum 6' physical distancing Require appointments for services or reservations with call-ahead seating or online reservations to better space clients or customers and eliminate waiting Stagger shifts and breaks; Extend work-hours and create additional shifts to reduce number of workers per shift Evaluate traffic patterns and "choke points" to reduce crowding at entrances, in hallways, elevators, waiting areas, break areas, common areas to maintain 6' of physical distancing Limit collective gatherings of workers to 10 people or less to maintain 6' of physical distancing Limit the number of people in restrooms to maintain 6' feet of physical distancing Ensure 6' of physical distancing in work areas, including at workstations, productions lines, break rooms, meeting rooms, waiting rooms, lobbies, etc. Limit worker interaction across floors, buildings, campuses, worksites, etc. Increase physical space between workers and other workers, customers and clients through the use of partitions and barriers of sufficient dimension and appropriate material, e.g. Plexiglass or taut heavy plastic curtains stretched and secured, as necessary, to protect workers **Changes to** Contactless payment should be used whenever possible **Payment Systems** Utilize an electronic fund-transfer service or credit-card payment method that allows the client to fully initiate and complete the payment transaction remotely, or while separated from the worker When contactless payment is not possible, payment must be made in a manner that allows for at least 6-feet of distance between the worker and client or customer



During check-in and check-out, the configuration at the payment stations, and the space between the worker and the customer/client must allow for physical distancing of at least 6-feet, or a physical barrier must be installed Install barriers of sufficient dimension and appropriate material, e.g. Plexiglass or taut heavy plastic curtains stretched and secured, as necessary, to protect worker at the check-in and check-out counter Other Suspend self-service food or drink options, such as buffets, salad bars, and drink stations until further notice **Operational** Post instructions for customers at entrances, and inform customers: Guidelines Not to enter if they are experiencing symptoms; About the facility's occupancy limits; They are required to wear face-coverings, unless outside or not medically or physically possible; and o They are required to adhere to hygiene and social distancing instructions, signage and markings Communications and training practices and protocol All workers and members of management must be trained regarding COVID-19 exposure, as well as applicable policies, procedures, practices, and protocols The training must be provided by and paid for by the business o The training must be provided in a manner and language that each employee can understand, and must be adjusted to reasonably accommodate all limiting factors present o Businesses must ensure the COVID-19 Business Preparedness Plan is posted at all of the business's workplaces in readily accessible locations, and is shared with and reviewed by all workers o Businesses must ensure the necessary or required rules and practices are communicated to workers, and adequately enforce their provisions Workers must ensure they comply with and follow established rules and practices o Communication to educate clients and customers about the steps being taken for their protection to mitigate the spread of COVID-19 is encouraged o Protective measures should be communicated to clients and customers prior to, and at the start of, the appointment or reservation to both educate customers and clients as well as inform them of their role in protecting the workers and other clients and customers Ventilation System Start-up: Businesses must evaluate the operational capacity, and increase, improve, and maintain ventilation provided throughout the building Increase the outdoor air-percentage to increase dilution of contaminants, and eliminate recirculating, whenever possible, while maintaining indoor air conditions o For heating-ventilation-air-conditioning systems that recirculate air, businesses need to improve central air filtration to at least the MERV-13 or the highest compatible with the filter rack (at least MERV-14 preferred), and seal the edges of filters to further limit by-pass around the filters Replace and upgrade air filters prior to re-occupancy Run systems on full economizer as outside air conditions allow Consult an HVAC professional to ensure proper ventilation is maintained Drop-off, pick-up, and delivery practices and protocols



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	Receive deliveries via a contactless method whenever you can
	 Businesses must provide for contactless deliveries that promote for delivery at a doorstep, where persons maintain a
	distance at least 6-feet away while verifying receipt of the delivery between the worker and the delivery person
	 Whenever possible, businesses should attempt to do everything electronically (e.g. app, phone) to eliminate the need for
	close contact between workers and delivery personnel
	 Workers must maintain a distance 6-feet or greater from others during interactions while receiving or exchanging
	deliveries
	 Workers must minimize the unnecessary exchanging or sharing of scanners, pens, or other tools with delivery personnel
Local Exceptions	• N/A
State	Mississippi
Official Orders	Executive Order 1478 – Guidance for restaurants to resume in-house dining
and Guidance	Safe Return Order
	Safe Return FAQ
Dine-In	Permitted, with restrictions
Employee PPE	Appropriate PPE shall be worn by all employees based on their duties and responsibilities and in adherence to state and local
	regulations and guidelines
	Every employee who comes into direct contact with customers shall be provided a cloth mask and required to wear that mask
	while on duty
Employee Health	Restaurants and bars shall conduct a daily screening of all employees at the beginning of their shifts
Checks	 Such daily screening shall include the following questions, and any employee answering any question in the affirmative shall be sent home:
	• Have you been in close contact with a confirmed case of COVID-19 in the past 14 days?
	Are you experiencing a cough, shortness of breath, or sore throat?
	Have you had a fever in the last 48 hours?
	Have you had new loss of taste or smell?
	Have you had vomiting or diarrhea in the last 24 hours?
	All employees shall be required to report any symptoms of COVID-19 to their supervisor, and any employee who exhibits
	any of the symptoms of COVID-19 during their shift shall be sent home immediately and advised to consult with their
	physician
Customer Health	Signage shall be posted at each entrance stating no customer with a fever or other symptom of COVID-19 is permitted in the
Checks / PPE	restaurant or bar
, , , ,	Customers shall be screened for illness upon their entry into the restaurant or bar
Sanitation	 Prior to resuming in-house dinning, the entire restaurant and bar, including areas not open to the public, shall be deep cleaned,
	disinfected, and sanitized
	All employees shall be provided training regarding minimizing the spread of COVID-19, including the importance of frequent hand
	washing and personal hygiene, proper sanitation, cough and sneeze etiquette, use of PPE, and safe food-handling procedures
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	Break rooms shall be thoroughly cleaned and sanitized
	Hand washing required; no provisions regarding frequency or breaks
	All front-of-house high contact surfaces shall be sanitized, at a minimum, every two hours.
	The use of disposable menus is encouraged
	 All non-disposable menus shall be sanitized between each use
	Tables, chairs, and tabletop items shall be sanitized after each table turns
	Hand sanitizer shall be placed at all points of entry and exit, the hostess station, in or near the bathrooms, and at the cashier
	station
	All food service areas shall be deep cleaned daily
Distancing and	The number of customers in the restaurant or bar shall be no greater than 75% of seating capacity
Occupancy	Party sizes shall be limited to a maximum of 10 customers per table
Restrictions	Where possible, workstations should be staggered so employees can avoid standing next to each other
	 Where separation of workstations is not possible, the frequency of surface cleaning and sanitizing should be increased
	The number of employees in a break room shall be limited to allow for strict social distancing (a minimum of six feet between
	employees and no gathering of more than ten employees)
	Floor plans shall be updated to ensure at least-six feet of separation between each party/group whether dining indoor or outdoor
	• Customers shall not be allowed to congregate in the waiting area or bar area; the restaurant shall adopt a process to ensure that a
	minimum of six feet separation is maintained between customers while waiting to be seated or in the bar area
Changes to	The use of contactless payment options is encouraged
Payment Systems	
Other	Restaurants and bars shall set hours of operations to close to the public no later than 10:00pm
Operational	No alcohol may be sold at restaurants or bars between 11:00pm and 7:00am
Guidelines	Bars or bar areas that do not offer food services shall remain closed, and live music shall not be permitted
	The use of technology solutions to minimize person-to-person contact is encouraged, including mobile reservations systems, text
	upon arrival, mobile ordering, and contactless payment options
	Self-service buffets, food stations, and drink stations are prohibited
	 Cafeteria style (worker served) buffets and food stations are permitted with appropriate barriers in place
Local Exceptions	• N/A
State	Missouri
Official Orders	Missouri Department of Health Guidance for Restaurants and Bars
and Guidance	
Dine-In	Permitted, with restrictions
	Consider protective measures such as only offering drive thru, curbside pick-up or delivery
Employee PPE	• N/A
Employee Health	• N/A
Checks	



Customer Health	• N/A
Checks / PPE	
Sanitation	• N/A
Distancing and	Establishments should limit the number of patrons that are in the facility to allow for social distancing of at least 6 feet
Occupancy	Related groups of no more than 10 people may be seated together closer than 6 feet
Restrictions	Establishments can have patrons wait in their cars and contact them by phone when they can enter
	Employees should also practice social distancing where possible
Changes to	• N/A
Payment Systems	
Other	No self-service buffet style dining should be allowed
Operational	
Guidelines	
Local Exceptions	•
State	Montana Montan
Official Orders	Stay at home order expiration date: 4/27/20
and Guidance	Phase 2 Guidance
Dine-In	Permitted, with restrictions
Employee PPE	• N/A
Employee Health	Employers should:
Checks	 Develop and implement appropriate policies, in accordance with federal, state, and local regulations and guidance, and
	informed by industry best practices, regarding:
	 Social distancing and protective equipment
	■ Temperature checks and/or symptom screening
	Testing, isolating, and contact tracing, in collaboration with public health authorities
	Monitor workforce for indicative symptoms. Do not allow people with symptoms of COVID-19 to work Only to work the state of the official and the official
	 Collaborate with public health officials when implementing policies and procedures for workforce contact tracing following an employee's COVID-19 positive test result
Customer Health	N/A
Checks / PPE	
Sanitation	A specific cleaning plan must be implemented, and employees must be trained in proper sanitation practices; materials will be
	available on the Montana Department of Public Health and Human Services (DPHHS) food and consumer services website
	All surfaces occupied must be cleaned between customers, including tables, chairs, booths, and highchairs
	Table items including, condiments, menus, napkins, and décor, should be removed from the table unless they can be adequately
	cleaned between customers
	Menus must be cleaned between customers



Distancing and	Capacity must be limited to 75% of normal operating capacity to allow for adequate group spacing
Occupancy	Tables must be limited to six people per table
Restrictions	 Establishments must provide for 6 feet of physical distancing between groups and or tables by:
	 Increasing table spacing, removing tables, or marking tables as closed;
	 Providing for a physical barrier between tables; or
	 Back-to-back booth seating provides adequate separation
Changes to	• N/A
Payment Systems	
Other	• In-house dining for quick service restaurants should remain closed, if all guidelines can't be met, including the cleaning of every
Operational	table between customers
Guidelines	Sitting or standing at bars or counters is not allowed
	In bars, drinks and food must be served to customers at a table
	Self-service buffets must be closed
	Drink refills are not allowed
	Self-service cups, straws and lids should be behind a counter and handed to customers
	Self-service condiments should be eliminated
Local Exceptions	• N/A
State	Nebraska
Official Orders	Prohibits gatherings of 10 or more people: 4/30/2020
and Guidance	Restaurant Reopening Guidelines
and duidance	
Dina In	Phase 3 and 4 Guidelines
Dine-In	Permitted, with restrictions
Employee PPE	 All employees should wear face coverings (cloth mask) that are washable and must be laundered or replaced daily Employees must wash hands before and after putting on the face mask and after every time they touch it
Employee Health	Complete employee pre-screening (e.g., take temperature and assess for any symptoms consistent with COVID-19) prior to starting
Checks	work
	 Consider using stickers after fever check and a confidential symptoms log
	Communicate daily with staff that they must immediately inform a manager if they feel sick or experience any symptoms,
	including, but not limited to: onset of fever, cough, or shortness of breath
	• Employees who are well but who have a sick family member at home with COVID-19 (either lab-confirmed or clinical diagnosis)
	should notify their supervisor prior to the start of their work shift. The employer should consult with their local health department
	to assess whether there was an exposure to the family member at home (example: if the individual takes care of the sick family
	member) or if there is no exposure (example: individual resides in a separate room and bathroom) before determining if it is
	member) or if there is no exposure (example: individual resides in a separate room and bathroom) before determining if it is appropriate to come into work or needs to self-quarantine
Customer Health Checks / PPE	member) or if there is no exposure (example: individual resides in a separate room and bathroom) before determining if it is



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Sanitation	 Disinfect tables and chairs after each customer use using an <u>EPA-registered disinfectant</u>
	Disinfect all high touch surfaces at least once every four (4) hours
	Create and implement an enhanced cleaning/sanitizing schedule for all food contact surfaces, and cleaning/disinfecting of non-
	food contact surfaces using an EPA-registered disinfectant. Increase disinfection frequency of commonly touched surfaces
	throughout entire facility (both front and back-of-house) such as door handles, credit card machines, bathrooms, etc.
	 Although the food code does not emphasize front-of-house sanitation, COVID-19 requires enhanced cleaning/disinfection
	of any frequently touched but non-food contact surface, in addition to enhanced sanitization of food contact surfaces
	Have hand sanitizer and sanitizing products readily available for employees and customers
	 If possible, have an automated, touchless hand sanitizing station to avoid frequent touching of hand sanitizer device. Have
	employees use hand sanitizer between customers
	• Implement digital menu boards or tablets with anti-microbial screens in lieu of paper menus. If digital options are not available,
	switch to single use menus
	Consider cleaning and disinfection of the POS terminal between transactions or when a different employee uses it
Distancing and	• 100% rated occupancy
Occupancy	• Each dining party must maintain a minimum of six (6) feet of separation from each dining party
Restrictions	 Maximum of eight individuals in each dining party (groups larger than eight will need to split into multiple tables)
	Each dining party must be seated at individual tables
	Bar and counter seating permitted
	Whenever possible, practice social distancing between staff. Redesign workflow, designate tasks and workstations to specific
	employees or contact pods to minimize comingling and maximize social distancing
	• Designate with signage, tape, or by other means appropriate social distancing spacing for employees and customers. Facilitate and
	designate social distancing for those waiting to enter your establishment
	• If possible, provide distinct walking lanes to minimize close contact as customers are being seated to conform with social distancing
	practices.
	o For example, in a table/booth layout, central tables can be removed, and markings can be installed designating the path
	for seating
	If possible, implement partition walls to separate high traffic walking areas from tables and customers
Changes to	Implement touchless payment or pay-at-table options if possible
Payment Systems	For restaurants without touchless payment, consider disinfection of the credit card upon return to the customer
Other	Self-serve buffets and salad bars are prohibited.
Operational	Restaurant staff must serve food directly to customers or implement buffet orders from the customer table; no customer self-
Guidelines	service
	Patrons may only consume alcohol on premise if also consuming a meal
	Whenever possible, restaurant staff should not perform multiple roles (Example – servers should not also take money)
	 Ensure proper training for food employees with new or altered duties and that they apply the training according to
	established procedures
	Pool tables, dart boards, shuffle board, arcades and other gaming areas in a restaurant are allowed



Local Exceptions	• 89 Counties in Phase 2, 4 counties in Phase 1 (89 counties move to Phase 3 and 4 counties to Phase 2 effective 6/22/20
State	Nevada
Official Orders and Guidance	 Nevada Phase One Reopening: Industry Specific Guidance Southern Nevada Health District – Reopening Guidance and Checklist for Food Establishments During Phase 1 Guidance for bars located within restaurants
Dine-In	 Dine-in permitted, with restrictions, effective Restaurants are strongly encouraged to continue curbside, delivery, and/or pickup operations
Employee PPE	 Employees must wear face coverings Remind back-of-house employees of the need to use cloth face coverings
Employee Health Checks	 Each day, complete employee health screenings upon arrival (<u>COVID-19 Screening Questionnaire for Food Establishment Employees</u>) Require employees to stay home if symptomatic
Customer Health Checks / PPE	 Post a sign directing customers who have symptoms of COVID-19, have been exposed to the virus, or have underlying health conditions to use delivery options Face coverings are recommended for guests
Sanitation	 Provide touchless (when possible) hand sanitizer dispensers at entrance, customer restrooms and high-contact areas in the facility For menus, consider using menu boards posted throughout facility, posting them electronically (on the internet or e-mailing to diners), or using disposable/paper menus Remove all customer self-service condiments and utensils; provide them upon request Provide utensils to the table while seating the customers, do not preset tables Do not remove glasses from table for refills Provide new glasses or leave a bottle or pitcher at the table If you have not already done so, flush each of the hot and cold water fixtures for five minutes prior to reopening to replace the stale water in the facility's plumbing with a fresh and safe water supply Daily deep disinfection of high contact surfaces (e.g. door handles, light switches, seats, railings, cabinetry handles, appliance handles, toilets, countertops, phones, tables, etc.) Develop a cleaning and disinfecting plan for high-touch surfaces and access areas. Train staff to clean and disinfect the table and chairs between each meal served High-touch surfaces include waiting area, tables, chairs, floors, walls, equipment, and restroom areas. Visit the CDC's website "Environmental Cleaning and Disinfection Recommendations" for information on how to clean and disinfect; use a disinfectant on the EPA's List N Switch to disposable utensils, cups, and plates when possible. Alternately, tableware should be disinfected, washed, rinsed, and sanitized before using again Provide touchless (when possible) hand sanitizer dispensers for employees at entrances and high-contact areas, such as a timeclock or schedule board



	Require frequent and thorough hand washing, including providing workers, customers, and worksite visitors with a place to wash
	their hands
	 If soap and running water are not immediately available, provide alcohol-based hand sanitizer
Distancing and	Maximum occupancy for onsite dining must be 50% of the maximum seating capacity under normal circumstances, excluding bar
Occupancy	seating
Restrictions	 Ensure a minimum of 6 feet between tables; adjust floor plan for tables and booths to accommodate social distancing There is a 6-person party size limit
	Create an adjusted floor plan to reduce occupancy to State and Federal guidelines allowing for social distancing of at least 6 feet
	between tables (for example, posting a "DO NOT USE" sign, block booths with caution tape, remove tables or chairs, and install partitions)
	• Post social distancing signage (multiple languages) in areas where guests gather, such as host stand, front counter, customer lines, registers, and food stations
	• Provide markings on the floor to ensure that people in the waiting area are maintaining 6 feet of social distancing (waiting area can be for customers waiting to be seated or waiting for pick-up)
	• Encourage reservations and limit the number of people in all indoor and outdoor waiting areas to maintain social distance between parties
	Limit parties to five people or less
	 Remind employees to practice social distancing and avoid gathering in groups
	 Customers waiting to be seated must wait outside and must practice social distancing from people not in their household
	 Stagger employee shifts to minimize large groups in back-of-house corridors and service elevators
	 Post social distancing signage (multiple languages) and clearly mark cues for appropriate physical distancing in any area where
	employees gather, such as, timeclock, locker room, breakroom, and employee dining
	 All bar areas within restaurants are required to follow all Statewide Standards, including but not limited to:
	Limit occupancy to no more than 50% capacity
	 Face coverings are required for employees and patrons
	 Parties should be limited to no more than 6 individuals
	 Patrons and tables must be spaced 6 feet apart
	 Bar top seating must be limited such that barstools are spaced a min. of 6 ft. apart from customers not in the same party
	 Congregation areas shall be closed, including billiards, dancing, etc.
Changes to	Encourage electronic payment
Payment Systems	
Other	Post signage throughout the establishment on the proper use of cloth face coverings
Operational	Buffets, cafeterias, and self-serve dining facilities are closed
Guidelines	 For employees, conduct pre-shift meetings, virtually or in areas that allow for social distancing of a minimum of 6 feet, to review:
	 Proper use and care of required cloth face coverings for all staff following the Centers for Disease Control and Prevention
	(CDC) recommendations on "Use of Cloth Face Coverings."



	 Hand hygiene protocols including washing frequency, no bare hand contact with ready-to-eat food, use of hand sanitizer,
	and proper glove use
	The difference between sanitizer and disinfectant, and the appropriate use for each
Local Exceptions	• N/A
State	New Hampshire
Official Orders	Safer at Home Order, through 8/1/20
and Guidance	Governor's Economic Reopening Task Force
	Addendum C to Emergency Order #40
	Phase 2 Guidance, effective 6/15/20
Dine-In	Permitted, with restrictions
Employee PPE	Employees shall wear cloth face coverings over their nose and mouth when at work and around others in settings where social
	distancing may be difficult
Employee Health	Employers must develop a process for screening all employees reporting for work for COVID-19 related symptoms as follows:
Checks	 Identify a location and assign a person who will screen each employee every day before they enter the work-place
	Such plans should be clearly communicated with employees
	 The person performing the screening should wear a cloth face covering/mask
	 The screener should ask the following questions:
	Have you been in close contact with a confirmed case of COVID-19?
	Have you had a fever or felt feverish in the last 72 hours?
	Are you experiencing any respiratory symptoms including a runny nose, sore throat, cough, or shortness of breath?
	Are you experiencing any new muscle aches or chills?
	Have you experienced any new change in your sense of taste or smell?
	 Document the temperature of all employees daily before their shift:
	 Employers should take the temperatures of their employees on-site with a nontouch thermometer each day upon the employees arrival at work
	 If this is not possible, temperatures can be taken before arriving as long as it can sufficiently be authenticated by the employee
	 Normal temperature should not exceed 100.0 degrees Fahrenheit
	• Employers must handle employee(s) who exhibit COVID-19 symptoms (e.g. Answers "yes" to any of the screening questions or who
	is found to have a fever) as follows:
	 Instruct the employee to leave the premises immediately and to seek medical advice
	 Per EEOC and other pertinent guidelines, employers must maintain the confidentiality of employee health information
	 Prevent stigma and discrimination in the workplace
	 Do not make determinations of health risk or health status based on race or country of origin



Customer Health	Signage must be prominently posted throughout the venue to ask customers if they are experiencing COVID-19 symptoms,
Checks / PPE	including:
	o Fever
	 Respiratory symptoms such as sore throat, cough, or shortness of breath
	 Flu-like symptoms such as muscle aches, chills, and severe fatigue
	 Changes in a person's sense of taste or smell
	 If you answered yes to any of these questions, please do not put our employees and other guests at risk and come back another day when you feel better
	Customers should be asked to bring and wear a cloth face covering when entering and exiting a facility to protect other patrons
	and employees during the seating and exiting process, or when getting up to use the restroom
	Cloth face coverings are not required while a customer is seated and dining outdoors
Sanitation	Alcohol-based hand-sanitizer must be made readily available at the reception desk for both customers and employees
	Place hand sanitizer stations in restaurant lobby reception and bathrooms, as well as at cashier stations
	Restrooms should be monitored and routinely cleaned and soap dispensers regularly filled
	Disinfect all front-of-house surfaces including door handles, screens, phones, pens, keyboards and other areas of hand contact
	every two hours, at a minimum.
	To the extent possible, use menus that are disposable or sanitized between each use
	 A disposable ordering system is also advisable when possible to limit guest interaction with wait staff
	Use of 'self-serve' utensils, plates or napkins, are not allowed
	 Consider using rolled silverware and eliminating table presets
	 Sanitize all tabletop items, including condiments, after each table turns (or use disposables)
	Disinfect chairs, especially where contact occurs, after each table use
Distancing and	Indoor seating is allowed at 100% capacity in all counties as long as all other guidelines, including table spacing, are observed
Occupancy	Outdoor seating permitted
Restrictions	Tables must be limited to no more than six (6) guests per table
	Tables spacing (both indoors and outdoors) should be maintained so people sitting at adjacent tables are more than 6 feet apart,
	and servers and waiters/waitresses should be able to maintain social distance while interacting with tables (e.g. taking orders)
	People moving between tables (e.g. customers going to the restroom) should also have adequate space to move between tables
	Reservations or call ahead seating is required to promote social distancing and prevent groups of guests waiting for tables
	Establishments may use a text alert system to alert guests of available seating, an intercom system for guests waiting in their
	vehicles, or only one member of the party being allowed to wait in the waiting area for their table to be ready
	Reservations should be staggered to prevent congregating in waiting areas
	 Waiting areas should build in social distancing so customers and employees are spaced at least 6 feet apart (either
	through spacing of seating while waiting, or demarcation's on the floor)
Changes to	N/A
Payment Systems	
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Other	Bar areas can open while following social distancing protocols between groups or individuals seated at the bar (capacity may be
Operational	affected to maintain the appropriate social distancing)
Guidelines	Customers are not allowed to stand/mingle in the bar area and must be seated (no groups interacting with each other)
	Games and other bar functions (e.g. pool/billiards, darts, arcade games, etc.) are not allowed
	No self-serve buffets or appetizers, condiments on a counter for use by multiple tables, or beverage station re-use
	No catering or large-group functions shall be allowed
	Restroom occupancy should be limited for group restrooms to incorporate social distancing, and waiting lines outside of restrooms should be avoided
Local Exceptions	• Indoor seated dining is allowed in Belknap, Coos, Carrol, Cheshire, Sullivan and Grafton Counties; however, seated dining areas are
	limited in capacity to the number of people/tables where table spacing is able to be maintained as outlined above and
	congregating in other locations is avoided (e.g. lobby and reception areas, bathrooms, etc.)
	 Indoor seated dining is allowed in Rockingham, Hillsborough, Merrimack and Strafford County; however, seated dining at 50 percent capacity occupancy based on New Hampshire's Building and Fire Code
	 Additionally, seated dining areas in these counties are limited in capacity to the number of people/tables where table
	spacing is able to be maintained as outlined above and congregating in other locations is avoided (e.g. lobby and reception
	areas, bathrooms, etc.)
State	New Jersey
Official Orders	Stay at home order in effect until rescinded
and Guidance	Guidance for Bars and Restaurants
	Executive Order 150 – outdoor dining guidance
	Executive Order 156
	New Jersey Restaurant and Hospitality Association's "Safe Dining" Re-Opening Plan
Dine-In	Permitted, with restrictions
Employee PPE	Require workers and customers to wear cloth face coverings, and require workers to wear gloves
Employee Health	• N/A
Checks	
Customer Health	Require patrons to wear a face covering while inside the indoor premises of the food or beverage establishment, unless the patron
Checks / PPE	has a medical reason for not doing so or is a child under two years of age
Sanitation	Clean and disinfect high-touch areas routinely
	Maintain current cleaning procedures in all other areas of the facility
	Provide hand sanitizer and wipes to staff and customers
	Frequently sanitize high-touch areas like credit card machines, keypads, and counters
	Require infection control practices such as regular hand washing, coughing and sneezing etiquette, and proper tissue usage
Distancing and	25% capacity limit for indoor dining
Occupancy	Party size may not exceed 8 people
Restrictions	



	• Ensure that tables seating individual groups are six feet apart in all directions and that individual seats in any shared area that is not reserved for individual groups, such as an outdoor bar area, are also six feet apart in all directions
	 Prohibit patrons from entering the indoor premises of the food or beverage establishment, except to walk through such premises when entering or exiting the food or beverage establishment in order to access the outdoor area, or to use the restroom
	Ensure 6 feet of distance between workers and customers (except at the moment of payment or exchange of goods)
	Place conspicuous signage at entrances and throughout the food business alerting staff and customers to the required 6 feet of
	distance
Changes to Payment Systems	Arrange for contactless pay options wherever possible
Other	Food and beverage may only be consumed while patrons are seated
Operational	Prohibit smoking in any outdoor areas designated for the consumption of food and/or beverages. The requirement that food or
Guidelines	beverage establishments impose this prohibition shall automatically sunset once food or beverage establishments are permitted to
	offer in-person service in indoor areas
Local Exceptions	Ensure all areas designated for food and/or beverage consumption are in conformance with applicable local, State, and Federal
	regulations
State	New Mexico
Official Orders	Stay at home order expires on 5/31/20
and Guidance	All Together New Mexico Plan
	New Mexico Public Health Order, 5/15/20
Dine-In	Permitted to outdoor seating areas, with restrictions
Employee PPE	Ensure all employees have face coverings or masks and wear them in the workplace at all times when in the presence of others, avent when eating dripking or exercising or upless otherwise advised by a health care provider.
Employee Health	except when eating, drinking or exercising, or unless otherwise advised by a health care provider Screen employees before they enter the workplace each day (verbally or with a written form or textbased or other app)
Checks	 Screen employees before they enter the workplace each day (verbally or with a written form or textbased or other app) Send employees home who are experiencing the following COVID-19 symptoms related to COVID-19 and direct them to obtain free
CHECKS	testing through the Department of Health
	o Fever
	o Cough
	 Shortness of breath
	o Sore throat
	o Headache
	Muscle pain
	o Chills
	Repeated shaking with chills
	Loss of taste or smell
	Prohibit employees with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until
	authorized by the Department of Health
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Customer Health	• N/A
Checks / PPE	
Sanitation	• Employees that handle items used or provided by customers must properly wash their hands or change gloves before serving another customer (e.g. tableware, cutlery, glasses, credit cards, cash, pens, etc.)
	Clean and sanitize reusable items such as menus and condiment containers left on tables after each use
	 If items cannot be cleaned and sanitized after each use, offer single-use items
	Train all employees on daily cleaning and disinfecting protocol, hygiene, and respiratory etiquette (e.g., covering coughs)
	Make handwashing, sanitizer, and other hygiene support available to employees
	 Note: the use of gloves is not a substitute for frequent handwashing
	Maintain a schedule of stringent daily cleaning and sanitizing
	Once every two hours (or more frequently), clean and disinfect high-touch items such as doors and credit card terminals
Distancing and	Restaurants may offer dine-in service indoors at 25% and outdoor seating areas at up to 50% of their outdoor area fire code
Occupancy	occupancy
Restrictions	Outdoor dine-in service may only be provided to patrons who are seated
	Tables must be placed with at least six feet of distance between one another
	No more than six patrons may be seated at any single table
	 No bar or counter seating is permitted
	Discontinue service stations that require customers to congregate in certain areas or use common utensils/dispensers, including
	salad bars, buffets and beverage and coffee stations
	Comply with state Public Health Order limitations on bar and counter seating and non-seated service; and, if otherwise permitted,
	ensure that six feet or more distance is maintained between customers
	Discontinue gaming areas and other such areas of the restaurant where customers may congregate for extended periods of time
	and/or surfaces that are repeatedly touched and cannot be cleaned and disinfected between each use
	Arrange workplace to provide for 6 feet of distance between individuals wherever possible
	Close common areas where personnel are likely to congregate wherever possible or modify them to minimize contact
	Utilize signs, stanchions and/or floor decals to support 6-foot social distancing, including one-way aisle traffic and separate
	entry/exit wherever possible
	Utilize signage to communicate occupancy limits and encourage customers to wear face coverings
Changes to	• N/A
Payment Systems	
Other	On 8/5, the State Environment Department <u>announced</u> that it filed an <u>emergency amendment</u> requiring employers to report
Operational	positive COVID-19 cases to the Department within 4 hours of being notified of the case. The emergency amendment is effective on
Guidelines	8/5 and will remain in effect for no more than 120 days unless the Department (and the Board adopts) a permanent rule.
	Establish safety protocols to allow for contactless curbside pickup and home delivery wherever possible
	Discontinue allowing pets, excluding service animals, inside the establishment, onto patios, into stores or other such areas
	To support contact tracing, retain a daily log for at least four weeks including the date, name, and phone number or email address
	of all customers and employees who enter the establishment
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Local Exceptions	• N/A
State	New York
Official Orders	Stay at home order expiration date: 6/13/20
and Guidance	New York State Reopening Plan
B: 1	o Interim Guidance for Restaurants in regions that have reached Phase 3
Dine-In	Permitted, with restrictions
Employee PPE	 In addition to the necessary PPE as required for certain workplace activities, Responsible Parties must procure, fashion, or otherwise obtain acceptable face coverings and provide such coverings to their employees while at work at no cost to the employee
	 Responsible Parties should have an adequate supply of face coverings, masks and other required PPE on hand should an employee need a replacement or should a vendor be in need. Acceptable face coverings include, but are not limited to, cloth (e.g. homemade sewn, quick cut, bandana), surgical masks, N95 respirators, and face shields
	 Face coverings must be cleaned or replaced after use and may not be shared. Please consult the CDC guidance for additional information on cloth face coverings and other types of PPE, as well as instructions on use and cleaning Note that cloth face coverings or disposable masks shall not be considered acceptable face coverings for workplace activities that impose a higher degree of protection for face covering requirements
	 For example, if N95 respirators are traditionally required for specific food service activities, a cloth or homemade mask would not suffice. Responsible Parties must adhere to OSHA standards for such safety equipment
	 Responsible Parties must allow their employees to use their own acceptable face coverings but cannot require their employees to supply their own face coverings. Further, this guidance shall not prevent employees from wearing their personally owned additional protective coverings (e.g. surgical masks, N95 respirators, or face shields), or if the Responsible Parties otherwise require employees to wear more protective PPE due to the nature of their work
	Employers should comply with all applicable OSHA standards
	 Responsible Parties must ensure that all staff wear face coverings at all times Responsible Parties must ensure staff practice hand hygiene and use bare hand barriers consistent with State and Local Sanitary Codes
	 If employees wear gloves during non-food preparation activities, Responsible Parties must: Ensure employees replace gloves frequently; and
	 Encourage employees to change gloves when switching tasks (e.g. serving customers to prerolling silverware) If employees do not wear gloves, Responsible Parties must ensure employees frequently wash and/or sanitize their hands Responsible Parties must ensure that employees who are bussing tables wash their hands with soap and water and, if they are wearing gloves, replace their gloves, before and after cleaning and disinfecting tables
	• Responsible Parties must put in place measures to limit the sharing of objects, such as kitchen tools, pens and pads, as well as the touching of shared surfaces, such as doorknobs, keypads, and touchscreens; or, require workers to wear gloves (trade-appropriate or medical) when in contact with shared objects or frequently touched surfaces; or, require workers to wash their hands before and after contact



	Responsible Parties must train their employees on how to adequately put on, take off, clean (as applicable), and discard PPE,
	including but not limited to, appropriate face coverings
Employee Health Checks	 Responsible Parties must implement mandatory daily health screening practices of their employees and, where practicable, vendors, but such screening shall not be mandated for customers and delivery personnel Screening practices may be performed remotely (e.g. by telephone or electronic survey), before the employee reports to the site, to the extent possible; or may be performed on site Screening should be coordinated to prevent employees from intermingling in close or proximate contact with each other prior to completion of the screening At a minimum, screening should be required of all employees and vendors completed using a questionnaire that determines whether the employee or vendor has: (a) knowingly been in close or proximate contact in the past 14 days with anyone who has tested positive for COVID-19 or who has or had symptoms of COVID-19; (b) tested positive for COVID-19 in the past 14 days; and/or (c) has experienced any symptoms of COVID-19 in the past 14 days Refer to CDC guidance on "Symptoms of Coronavirus" for the most up to date information on symptoms associated with COVID-19. Responsible Parties should require employees to immediately disclose if and when their responses to any of the aforementioned questions changes, such as if they begin to experience symptoms, including during or outside of work hours In addition to the screening questionnaire, daily temperature checks may also be conducted per U.S. Equal Employment Opportunity Commission or DOH guidelines Responsible Parties are prohibited from keeping records of employee health data (e.g. temperature data) Responsible Parties must ensure that any personnel performing screening activities, including temperature checks, are appropriately protected from exposure to potentially infectious workers or vendors entering the site. Personnel
	 Responsible Parties must review all employee and vendor responses collected by the screening process on a daily basis and maintain a record of such review. Responsible Parties must also identify a contact as the party for workers to inform if they later are experiencing COVID-19-related symptoms, as noted in the questionnaire Responsible Parties must designate a site safety monitor whose responsibilities include continuous compliance with all aspects of the site safety plan



Customer Health Checks / PPE

- Responsible Parties cannot mandate that customers complete a health screen or provide contact information but may encourage customers to do so. Responsible Parties may provide an option for customers to provide contact information so they can be logged and contacted for contact tracing, if necessary
- Patrons must wear face coverings at all times, except while seated; provided, however, that the patron is over the age of two and able to medically tolerate such covering
- Responsible Parties must only permit customer entry into the establishment if they wear an acceptable face covering; provided, however, that the customer is over the age of two and able to medically tolerate such covering
- Responsible Parties should require customers to wear face coverings when not seated at a table (e.g. when waiting for pickup, placing order at counter or window, walking to/from table, walking to/from restroom)
- Once seated, Responsible Parties should encourage, but not require customers to wear face coverings when not eating and/or drinking

Sanitation

- Responsible Parties must ensure adherence to hygiene and cleaning and disinfection requirements as advised by the CDC and DOH, including "<u>Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19</u>," and the "<u>STOP THE SPREAD</u>" poster, as applicable
- Responsible Parties must maintain logs that include the date, time, and scope of cleaning and disinfection
- Responsible Parties must provide and maintain hand hygiene stations on site, as follows:
 - o For handwashing: soap, running warm water, disposable paper towels, and a lined garage can
 - o For hand sanitizing: an alcohol-based hand sanitizer containing at least 60% alcohol for areas where handwashing facilities may not be available or practical
 - o Responsible Parties should make hand sanitizer available throughout high touch areas (e.g. outside restrooms)
 - It should be placed in convenient locations, such as at entrances, exits, cashiers
 - Touch-free hand sanitizer dispensers should be installed where possible
 - Responsible Parties should place signage near hand sanitizer stations indicating that visibly soiled hands should be washed with soap and water; hand sanitizer is not effective on visibly soiled hands
 - o Place receptacles around the site for disposal of soiled items, including PPE
 - o For take-out/delivery, Responsible Parties must:
 - Provide hand hygiene stations for customers waiting for food and/or drinks;
 - Ensure staff wash hands with soap and water or use hand sanitizer, and, if staff use gloves, regularly replace them; and
 - Ensure, if pick-up/delivery is in indoors/enclosed space, windows and/or doors are opened to allow for ventilation
- Responsible Parties must provide appropriate cleaning and disinfection supplies for shared and frequently touched surfaces and
 encourage their employees to use these supplies following manufacturer's instructions for use before and after use of these
 surfaces, followed by hand hygiene
- Responsible Parties must conduct regular cleaning and disinfection of the site and more frequent cleaning and disinfection for high risk areas used by many individuals and for frequently touched surfaces



- Cleaning and disinfection must be rigorous and ongoing and should occur at least after each shift, daily, or more
 frequently as needed. Please refer to DOH's "<u>Interim Guidance for Cleaning and Disinfection of Public and Private Facilities</u>
 for COVID-19" for detailed instructions on how to clean and disinfect facilities
- o Responsible Parties must ensure regular cleaning and disinfection of restrooms
- Restrooms should be cleaned and disinfected more often depending on frequency of use
- Responsible Parties must ensure distancing rules are adhered to by using signage, occupied markers, or other methods to reduce restroom capacity where feasible
 - Responsible Parties must ensure that equipment and tools are regularly cleaned and disinfected using registered disinfectants, including at least as often as employees change workstations or move to a new set of tools
 - Refer to the Department of Environmental Conservation (DEC) <u>list of products</u> registered in New York State and identified by the EPA as effective against COVID-19
- If cleaning or disinfection products or the act of cleaning and disinfecting causes safety hazards or degrades the material or machinery, Responsible Parties must put in place hand hygiene stations for between use and/or supply disposable gloves and/or limitations on the number of employees using such machinery
- Responsible Parties must provide for the cleaning and disinfection of exposed areas in the event an individual is confirmed to have COVID-19, with such cleaning and disinfection to include, at a minimum, all heavy transit areas and high-touch surfaces (e.g. shared tools, equipment, machines, work stations, keypads, telephones)
- CDC guidelines on "Cleaning and Disinfecting Your Facility" if someone is suspected or confirmed to have COVID-19 are as follows:
 - Close off areas used by the person suspected or confirmed to have COVID-19
 - Affected areas need to be close off and cleaned and disinfected
 - If an employee of a food truck is suspected or confirmed to have COVID-19, the food truck must be closed until cleaned and disinfected
 - Open outside doors and windows to increase air circulation in the area
 - Wait 24 hours before you clean and disinfect. If 24 hours is not feasible, wait as long as possible
 - Clean and disinfect all areas used by the person suspected or confirmed to have COVID-19, such as offices, bathrooms, common areas, and shared equipment
 - Once the area has been appropriately cleaned and disinfected, it can be reopened for use
 - Workers without close or proximate contact with the person who is suspected or confirmed to have COVID-19 can return to the work area immediately after cleaning and disinfection
 - Refer to DOH's "Interim Guidance for Public and Private Employees Returning to Work Following COVID-19
 Infection or Exposure" for information on "close or proximate" contacts
 - o If more than seven days have passed since the person who is suspected or confirmed to have COVID-19 visited or used the facility, additional cleaning and disinfection is not necessary, but routine cleaning and disinfection should continue
- Responsible Parties must prohibit employees sharing food and beverages among themselves, encourage bringing lunch from home, and reserve adequate space for employees to observe social distancing while eating meals
- Responsible Parties must ensure that all condiments provided directly to customers be in single-use disposable containers or reusable containers that are regularly cleaned and disinfected, ideally between each party's use



• Responsible Parties should ensure that guests are provided with single use, paper, disposable menus and/or that menus are displayed on white boards/chalk boards/televisions/projectors, where possible

- o If non-disposable menus are used, Responsible Parties must clean and disinfect the menus between each party's use
- Responsible Parties should encourage customers to view menus online (e.g. on their own smartphone or electronic device) where possible
- Responsible Parties must use pre-packaged silverware or pre-rolled silverware
 - Silverware must be pre-rolled while wearing masks and gloves
 - o Responsible Parties must not offer or otherwise provide unwrapped straws and toothpicks

Distancing and Occupancy Restrictions

- Indoor capacity is limited to no more than 50% of the maximum occupancy for a particular area as set by the certificate of occupancy, exclusive of employees
- Outdoor capacity is limited to the number of tables that can be safely and appropriately arranged such that each table is a minimum of six feet away from another
- Ensure that a distance of at least six feet is maintained among workers at all times, unless the core activity requires a shorter distance (e.g. cooking, cleaning, cleaning tables, maintenance)
- Ensure that indoor and outdoor tables with seating for customers are separated by a minimum of six feet in all directions
 - Wherever distancing is not feasible between tables, Responsible Parties must enact physical barriers between such tables
 - The physical barriers must be at least five feet in height and must not block emergency and/or fire exits
- Responsible Parties may allow customers to sit at indoor and outdoor bar areas, provided a distance of at least six feet can be maintained between parties (i.e. groups of patrons)
- All service at bar tops must only be for seated patrons who are socially distanced by six feet or separated by physical barriers
- Responsible Parties must ensure that bar area staff keep a distance of at least six feet between each other and/or customers, when possible
- Responsible Parties may seat as many individuals at a single table as the table allows, with a maximum of 10 individuals per table
- Individuals seated at a table must be members of the same party but may be from different households
- Communal tables in which multiple parties are seated at the same large table are only permitted if a distance of at least six feet can be maintained between the parties
- Responsible Parties offering restroom access to customers must promote social distancing within and while waiting for restrooms
- Responsible Parties may modify the use and/or restrict the number of work stations and employee seating areas, so that employees are at least six feet apart in all directions (e.g. side-to-side and when facing one another) and are not sharing areas without cleaning and disinfection between use
- When distancing is not feasible (e.g. pick-up stations, cash registers), Responsible Parties may enact physical barriers (e.g. plastic shielding walls) in areas where they would not affect air flow, heating, cooling, or ventilation) and must not block emergency and/or fire exits
 - o If used, physical barriers should be put in place in accordance with OSHA guidelines
 - Physical barrier options may include: strip curtains, plexiglass or similar materials, or other impermeable dividers or partitions



	• Responsible Parties should prohibit the use of small spaces (e.g. freezers or storage rooms) by more than one individual at a time,
	unless all employees in such space at the same time are wearing acceptable face coverings
	 However, even with face coverings in use, occupancy must never exceed 50% of the maximum capacity of the space, unless it is designed for use by a single occupant
	Responsible Parties should put in place measures to reduce bi-directional foot traffic using tape or signs with arrows in narrow
	aisles, hallways, or spaces, and post signage and distance markers denoting spaces of six feet in all commonly used areas and any
	areas in which lines are commonly formed or people may congregate (e.g. clock in/out stations, health screening stations,
	breakrooms)
	Responsible Parties must clearly signal six foot spacing in:
	 Any lines for customers waiting to order, pick up food, be seated, or use the restroom (e.g. by using tape or other equally
	effective means); and
	 Any pick-up or payment location (e.g. counter, table, register)
	Responsible Parties must designate entrances/exits for customers and separate entrances/exits for employees, where possible
	• Responsible Parties should consider closing non-essential amenities and communal areas that promote gathering or are high-touch
	(e.g. vending machines, communal coffee machines)
	Responsible Parties must put in place practices for adequate social distancing in small areas, such as restrooms and breakrooms,
	and should develop signage and systems (e.g. flagging when occupied) to restrict occupancy when social distancing cannot be
	maintained in such areas
	 Responsible Parties operating food trucks should implement such practices to the extent practicable
	Responsible Parties should stagger schedules for their employees to observe social distancing (i.e. six feet of space) for any
	gathering (e.g. breaks, meals, shift starts/stops)
	Where practicable, Responsible Parties should limit the numbers of entrances in order to (1) manage the flow of traffic into the
	building and (2) facilitate health screenings, as described below while remaining in compliance with fire safety and other applicable
	regulations
	Develop a plan for people to maintain six feet of social distance while queuing inside or outside of the establishment for screening,
	as applicable
Changes to	Where possible, Responsible Parties should allow for contactless payment
Payment Systems	 When contactless payment is not feasible, Responsible Parties should minimize the use of billfolds and present paper
	receipts only
Other	Alcohol can only be served to people who are ordering and eating food.
Operational	 Under current law, only establishments that serve food are permitted to serve alcoholic beverages
Guidelines	• Restaurants can continue to sell takeout beer, wine, and cocktails through 9/4 (however alcohol purchased for takeout or delivery
	must be accompanied by food)
	Also, restaurants and bars can serve alcohol in expanded outdoor seating when accompanied by food
	 Those establishments found to be violating these <u>rules</u> set by the State Liquor Authority risk losing their liquor license
	Responsible Parties should increase ventilation with outdoor air to the greatest extent possible (e.g. opening windows and doors to
	kitchen), while maintaining safety protocols



- Responsible Parties should encourage customers to wait in their car or outside at an appropriate social distance until food is ready to be picked up or they are ready to be seated
- · Responsible Parties should encourage customers to place remote orders online or by phone
- Where possible, Responsible Parties should allow for contactless order, delivery, and pickup and/or implement curbside pick-up
- Responsible Parties should consider allowing customers that will be seated to order ahead of time to limit the amount of time spent in the establishment
- Responsible Parties must post signs throughout the site, consistent with DOH COVID-19 signage
- Responsible Parties can develop their own customized signage specific to their workplace or setting, provided that such signage is consistent with the Department's signage. Signage should be used to remind employees and patrons to:
 - Cover their nose and mouth with a face covering
 - Properly store and, when necessary, discard PPE
 - Adhere to physical distancing instructions
 - o Report symptoms of or exposure to COVID-19, and how they should do so
 - Follow hand hygiene and cleaning and disinfection guidelines
 - Follow appropriate respiratory hygiene and cough etiquette
- Responsible Parties must take measures to reduce interpersonal contact and congregation, through methods such as:
 - Limiting in-person presence to only those staff who are necessary;
 - adjusting workplace hours;
 - o reducing on-site workforce to accommodate social distancing guidelines;
 - o shifting design (e.g. A/B teams, staggered arrival/departure times);
 - o prioritizing tasks that allow for social distancing over those that do not;
 - o avoiding multiple crews and/or teams working in one area by staggering scheduled tasks and
 - o using signs to indicate occupied areas; and/or
 - o segmenting and batching activities, where possible, so individuals can adhere to social distancing and reduce the number of hands touching equipment at the same time
- Where practicable, Responsible Parties should discourage food preparation employees from changing or entering others' work stations during shifts, unless they are appropriately cleaned and/or disinfected, as appropriate
- Responsible Parties should designate discrete work zones for servers, where possible
 - Servers should serve specific zones in the restaurant to minimize overlap
- Responsible Parties should encourage customer reservations for seating, where practicable, to reduce the congregation of patrons waiting to be seated and served
- Responsible Parties must not provide customers with devices (e.g. buzzers) to provide alerts that seating or an order is available, unless such devices are thoroughly cleaned and disinfected between each use
- Responsible Parties are encouraged to use audio announcements, text messages, or notices on screens to communicate with customers awaiting an order or seating
- Responsible Parties are encouraged to phase-in reopening activities so as to allow for operational issues to be resolved before production or work activities return to normal levels



- Responsible Parties should consider limiting the number of employees, hours, and number of customers available to be served when first reopening so as to provide operations with the ability to adjust to the changes
- Responsible Parties must affirm that they have reviewed and understand the state-issued industry guidelines, and that they will implement them
- Responsible Parties should develop a communications plan for employees, vendors, and customers that includes applicable
 instructions, training, signage, and a consistent means to provide employees with information. Responsible Parties may consider
 developing webpages, text and email groups, and social media
- To the extent possible, Responsible Parties should maintain a log of every person, including workers and vendors, who may have close or proximate contact with other individuals at the work site or area; excluding customers and deliveries that are performed with appropriate PPE or through contactless means
- The log should contain contact information, such that all contacts may be identified, traced and notified in the event an employee is diagnosed with COVID-19
- Responsible Parties must cooperate with state and local health department contact tracing efforts
 - Responsible Parties cannot mandate that customers complete a health screen or provide contact information but may encourage customers to do so
- Responsible Parties should refer to DOH's "<u>Interim Guidance for Public and Private Employees Returning to Work Following COVID-19 Infection or Exposure</u>" regarding protocols and policies for employees seeking to return to work after a suspected or confirmed case of COVID-19 or after the employee had close or proximate contact with a person with COVID-19
- Responsible Parties must notify the state and local health department immediately upon being informed of any positive COVID-19 test result by a worker at their site
- Responsible Parties must designate a site safety monitor whose responsibilities include continuous compliance with all aspects of the site safety plan
- In the case of an employee, vendor, or customer who interacted at the business testing positive, the Responsible Parties must cooperate with the state and local health department to trace all contacts in the workplace, and the health department where the site is located must be notified of all employees logged and vendors/customers (as applicable) who entered the food service location dating back 48 hours before the individual first experienced COVID-19 symptoms or tested positive, whichever is earlier
- Confidentiality must be maintained as required by federal and state law and regulations
- Local health departments may, under their legal authority, implement monitoring and movement restrictions of infected or exposed persons including home isolation or quarantine
- Individuals who are alerted that they have come into close or proximate contact with a person with COVID-19, and have been alerted via tracing, tracking or other mechanism, are required to selfreport to their employer at the time of alert and shall follow the protocol described and referenced above
- Responsible Parties must conspicuously post completed safety plans on site for employees
 - The State has made available a business reopening safety plan template to guide business owners and operators in developing plans to protect against the spread of COVID-19

Local Exceptions

- New York City indoor dining to resume on 9/30 at 25% capacity
 - New York City Indoor Dining Guidance



State	North Carolina
Official Orders	Executive Order 163
and Guidance	• Executive Order 169 – Phase 3
Dine-In	Permitted, with restrictions
Employee PPE	Restaurants must have all workers wear Face Coverings when they are or may be within six (6) feet of another person
	Restaurants must have all customers wear Face Coverings when not at their table, unless the customer states that an exception applies
Employee Health	Encourage sick workers to stay home and provide support to do so with a sick leave policy
Checks	Follow the CDC guidance if a worker has been diagnosed with COVID-19
Customer Health Checks / PPE	Restaurants must have all customers wear Face Coverings when not at their table, unless the customer states that an exception applies
Sanitation	Promote hygiene, including frequent hand-washing and use of hand sanitizer
	Follow the Core Signage, Screening, and Sanitation Requirements as defined in this Executive Order, along with the following additional requirements:
	• Increase disinfection during peak times or high customer density times, and disinfect all shared objects (e.g., dining tables, booths,
	counters, payment terminals, tables, countertops/bars, receipt trays, condiment holders, and reusable menus) between each use
	Promote frequent use of hand-washing and hand sanitizer for wait staff and food service staff throughout the shift and upon
	reporting to work
	Hand washing must at least meet the requirements specified in the North Carolina Food Code Manual
Distancing and	Mark six (6) feet of spacing in lines at high-traffic areas for customers, such as a cash register or place where customers wait to be
Occupancy Restrictions	seated at their table
Restrictions	• Limit customers in indoor and outdoor seating areas to Emergency Maximum Occupancy; under this Executive Order, the Emergency Maximum Occupancy for a restaurant is the lowest number produced by applying the following three tests:
	 Limit the number of customers in the restaurant to fifty percent (50%) of stated fire capacity (or, for spaces without a
	stated fire capacity, no more than twelve (12) customers for every one thousand (1000) square feet of the location's total
	square footage, including the parts of the location that are not accessible to customers or guests)
	Limit the number of people in the space so that groups can stay six (6) feet apart
	 Arrange the restaurant so that customers sitting at a table are not within six (6) feet of any customers sitting at another table
	 Moreover, each group of customers sitting at a counter should be separated from other groups by six (6) feet
	Limit customers at tables so that no more than ten (10) people shall be seated together at the same table
	However, more than ten (10) people may sit together at the same table if they are members of the same household
	People sitting at a table need not be members of the same household and do not need to stay six (6) feet apart
	Moreover, this Executive Order does not require servers and wait staff to stay six (6) feet away from customers
Changes to Payment Systems	• N/A



Other Operational Guidelines	The sale of alcohol is prohibited after 11:00pm, through 10/23
Local Exceptions	• N/A
State	North Dakota
Official Orders and Guidance	ND Smart Start Restaurant and Bar Standards
Dine-In	Permitted, with restrictions
Employee PPE	• Encourage use of cloth face coverings to employees and contracted workers whose duties require close contact (within 6 feet for 10 minutes or more) with other employees and/or the public
Employee Health Checks	 Where appropriate, <u>screen employees</u> for symptoms prior to entering the workplace Encourage employees to stay home when sick
Customer Health Checks / PPE	• N/A
Sanitation	Hygiene and Cleaning: Red/Critical Risk Level: Recommend closure Orange/High Risk Level: Recommend activities limited to take-out, curbside or delivery only Yellow/Moderate Risk Level:



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Distancing and Occupancy	Gathering size:
Restrictions	Red/Critical Risk Level: Recommend closure
Restrictions	Recommend closure
	 Orange/High Risk Level: Recommend activities limited to take-out, curbside or delivery only
	Will the Land State of
	 Yellow/Moderate Risk Level: Capacity should be limited to 50% of normal operating capacity
	Green/Low Risk Level:
	Capacity should be limited to 75% of normal operating capacity
	Blue/New Normal:
	Normal occupancy capacity applies
	Physical Distancing:
	Red/Critical Risk Level:
	Recommend closure
	Orange/High Risk Level:
	Recommend activities limited to take-out, curbside or delivery only
	Yellow/Moderate Risk Level:
	 Allow for 6 feet of spacing between groups: increase table spacing by removing tables, marking tables closed or
	provide a physical barrier between tables
	Back to back booth seating is allowed
	 Waiting areas (indoor or outdoor) should be marked so physical distancing standards are met
	Restaurants can determine policy for wait areas
	 Tables should be limited to 10 people per table (existing group, for example family)
	 Standing in bars is not recommended. Bar stool seating can be allowed for 1-2 guests, with 6 feet of separation
	between groups
	o Green/Low Risk Level:
	Yellow protocols are strongly recommended with the following exceptions:
	Tables can seat more than 10 if part of an existing group, for example family
	Maintain distancing between tables
	o Blue/New Normal:
	 Normal occupancy and activities can resume, with heightened cleaning, standard precautions and awareness of
	health guidelines TBD
Changes to	Provide contactless payment systems or, if not feasible, disinfect all payment portals, pens and styluses after each use
Payment Systems	
Other	Special Measures:
Operational	o All Levels:
Guidelines	 Encourage customers to download the Care19 App collection to increase success levels with contact tracing
Operational	o All Levels:



	Red/Critical Risk Level:
	 Recommend closure
	 Orange/High Risk Level:
	 Recommend activities limited to take-out, curbside or delivery only
	 Yellow/Moderate Risk Level:
	 Blackjack and poker tables should remain closed
	 Gaming machines should be separated by a solid barrier such as plexiglass when feasible, or by a minimum distance of 6 feet or placed out of service
	 Hand-held entertainment or reservation notification devices are not recommended; if used, clean and disinfect between customers
	Dance floors should remain closed
	 BINGO games should be single-use paper disposed after use or made of material that can be cleaned and disinfected after each use
	 Avoid sharing equipment unless proper cleaning and disinfecting occurs between use
	o Green/Low Risk:
	Yellow protocols are strongly recommended with the following exceptions:
	 Consider use of hand-held entertainment and reservation notification devices (buzzers) if proper cleaning and disinfecting occurs between use
	 Gaming including blackjack and poker can resume with precautions taken for social distancing while minimizing transmissible moments such as avoid sharing playing cards and chips; BINGO dobbers and reusable BINGO cards; unless proper cleaning and disinfecting occurs between use. Blue/New Normal:
	 Normal occupancy and activities can resume, with heightened cleaning, standard precautions and awareness of health guidelines TBD
Local Exceptions	Local municipalities have enacted stricter reopening guidelines
State	Ohio
Official Orders	<u>Dine Safe Ohio Order</u>
and Guidance	Ohio Restaurant & Food Establishment Best Practices
	• Gov. DeWine Announces Enforcement of Safety Checks on Restaurants and Bars to ensure compliance with Restart Ohio Guidance
Dine-In	Permitted, with restrictions
Employee PPE	Businesses must require all employees to wear facial coverings, except for one of the following reasons:
	 Facial coverings in the work setting are prohibited by law or regulation
	 Facial coverings are in violation of documented industry standards
	 Facial coverings are not advisable for health reasons
	 Facial coverings are in violation of the business's documented safety policies
	 Facial coverings are not required when the employee works alone in an assigned work area
	 There is a functional (practical) reason for an employee not to wear a facial covering in the workplace



Employee Health Checks	 Businesses must provide written justification, upon re quest, explaining why an employee is not required to wear a facial covering in the workplace At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin Employees must perform daily symptom assessment Daily symptom assessments should include assessing for symptoms and taking your temperature with a thermometer and monitoring for fever Per the CDC, symptoms include cough, shortness of breath or difficult breathing, and two of the following: fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat and new loss of taste or smell
Customer Health Checks / PPE	 Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work Ask customers and guests not to enter if symptomatic
Sanitation	 Provide access to hand washing methods while in the food service establishment, and if possible, place approved hand washing/sanitizing products in high-contact areas An elevated cleaning and sanitizing schedule for all surfaces that staff and customers contact should be created and executed Equipment and surfaces that are touched by individuals who have tested positive or displayed symptoms for COVID-19 should be disinfected. Food contact surfaces must be properly washed, rinsed, and sanitized after disinfection Restrooms should be routinely cleaned and sanitized, and hand sinks should be stocked with soap and paper towels or hand dryers Employee safety training should continue, highly emphasizing proper handwashing, glove use, and proper hygiene practices Food establishments should use mobile ordering and payments where possible to reduce hand contact The use of no-touch entrances and exits are suggested, as well as separate entrances and exits where possible Instead of using containers for condiments to be used by multiple customers, restaurants should use single packets or cups Daily cleaning for the entire establishment. Clean and sanitize tabletops, chairs, and menus between seatings Clean all high touch areas every two hours, and more frequently as needed (e.g. door handles; light switches; phones, pens, touch screens) Provide approved hand washing/sanitizing products in common areas When appropriate, establish ordering areas and waiting areas with clearly marked safe distancing and separations per individual/social group for both restaurant and bar service Remove self-service, table, and common area items (e.g. table tents, vases, lemons, straws, stir sticks, condiments)
Distancing and Occupancy Restrictions	 Ensure a minimum of six feet between parties waiting and when dining - if not possible, utilize barriers or other protective devices Food service establishments offering dine-in service must take affirmative steps with customers to achieve safe social distancing guidelines Private dining and bar seating areas within a foodservice establishment must follow all approved safe social distancing guidelines Establish and post maximum dining area capacity using updated COVID-19 compliant floor plans With maximum party size per state guidelines (currently 10) Post a kitchen floor plan, establishing safe social distancing guidelines and following established state health dept guidance for masks and gloves



	Ensure minimum of six feet between employees, if not possible, utilize barriers
	Limit number of employees allowed in break rooms at the same time and practice social distancing
	Maximum to be current group size per state guidelines (currently 10)
Changes to	• N/A
Payment Systems	
Other	Alcohol sales are prohibited after 10:00pm
Operational	Consumption of alcohol must end by 11:00pm
Guidelines	Restaurants may sell 3 (previously 2) liquor and mixed drinks with a meal to-go
	Post a list of COVID-19 symptoms in a conspicuous place
	Salad bars and buffets are permitted if served by staff with safe six feet social distancing between parties
	The open congregate areas in restaurants and bars that are not necessary for the preparation and service of food or beverages
	(billiards, card playing, pinball games, video games, arcade games, dancing, entertainment) shall remain closed
	Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except
	for specifically documented legal, life, health or safety considerations and limited documented security considerations
Local Exceptions	• N/A
State	Oklahoma
Official Orders	Stay at home order (for those 65 and older or with a serious medical condition) expiration date: 5/16/20
and Guidance	Open up and Recover Safety Plan; restaurants ease restrictions starting May 1
	Restaurant guidance
Dine-In	Permitted, with restrictions
	Restaurants are encouraged to use takeout and delivery options
Employee PPE	• Recommend wearing masks for staff interacting with customers and for kitchen staff if unable to maintain physical distancing due to the workspace constraints (removed at Phase 3)
Employee Health Checks	Recommend screening of employees and vendors for symptoms (cough, fever, shortness of breath, and close contact with someone who has tested positive for COVID-19)
	 If unable to take temperatures on-site at start of shift, verbal temperature acknowledgment screening can be taken if employee self-monitors temperatures at home
	Workers that are possibly sick with COVID-19 symptoms (Fever over 100.4F) are required to stay home or be sent home immediately
	Workers who have COVID-19 symptoms should not return to work until they are symptom free for 72 hours without taking any fever reducing medication
Customer Health Checks / PPE	• Inform customers to refrain from visiting the establishment if they feel sick, have been exposed to someone with COVID-19, or are exhibiting symptoms
Sanitation	 Limit or remove use of reused customer items (i.e. menus, condiment containers on tables, etc.) Disposable menus or single use items preferred
	 Sanitize reusable items such as menus and condiment bottles after each table change (removed at Phase 3)



	• Increased cleaning of frequently touched surfaces (tables, restrooms, doors, menus, armrests, chair seats and backs, phones, etc.)
	in accordance with the CDC recommendations
	Recommend sanitizing each dining area between guests
	Make hand sanitizer bottles or stations available to customers
	Employees need to increase washing of hands with soap and water for at least 20 seconds
	 Even with hand washing, recommend using barriers such as tongs, gloves, tissues, or other utensil to prevent direct hand contact with ready-to-eat foods
	Employees need to be reminded to cover coughs and sneezes and use a disposable tissue when possible then follow immediately
	with washing hands for at least 20 seconds
Distancing and	Proper distancing for customers (i.e. every other table occupied, 6 ft. spacing markings on floor at registers)
Occupancy Restrictions	 Recommend removing chairs from tables or blocking entrances to booths to ensure physical distancing requirements are met (removed at Phase 3)
	Outdoor dining areas such as patios may resume regular capacity as long as the 6 ft. physical distancing can be maintained
	• In waiting areas, a 6-foot distance must be maintained between parties, whether indoor or outdoor (removed at Phase 3)
Changes to	• N/A
Payment Systems	
Other	Encourage reservations and call ahead orders to reduce time in facility
Operational	During Phases 1-2, if the food service operational plan includes buffet or customer self-service dining options, provide designated
Guidelines	staff and physical distancing (i.e. 6 ft. spacing markings on floor in these areas)
	Limit use of high-risk staff (age 65+ or immunocompromised)
	 If assigned to work, have them perform duties with limited contact to others (removed at Phase 3)
	Ensure that sick leave policies are flexible and consistent with public health guidance and that employees are aware of these policies
	• If an employee is confirmed to have COVID-19, employers should inform fellow employees of possible exposure to COVID-19 in the workplace but maintain confidentiality as required by the Americans with Disabilities Act (ADA)
	• Employees exposed to a co-worker with confirmed COVID-19 should refer to CDC guidance for how to conduct a risk assessment of their potential exposure
	Cross-train personnel to perform essential functions so that the workplace is able to operate even if key staff members are <u>absent</u>
Local Exceptions	• N/A
State	Oregon
Official Orders	State of Emergency Order
and Guidance	Phase 1 Reopening Guidance for Restaurants
	Phase 2 Guidance, updated 7/24/20
Dine-In	Permitted, with restrictions
Employee PPE	A business is required to:



	o Require employees, contractors and volunteers to wear a mask, face shield, or face covering, unless an accommodation or
	exemption is required by law or the following exemption applies:
	Employees, contractors and volunteers: Masks, face shields or face coverings are not required when
	eating/drinking or when at or in a location where the employee, contractor or volunteer is not interacting with
	the public and six (6) or more feet of distance can be maintained from other people
	 Provide masks, face shields, or face coverings for employees
	• Provide accommodations and exemptions from the mask, face shield, or face covering requirement for employees, contractors and volunteers if such accommodations or exemptions are required by:
	 State and federal disabilities laws if applicable, including the Americans with Disabilities Act (ADA) which protects people
	with disabilities from discrimination in employment and requires employers to engage in the interactive process for
	accommodations
	State or federal labor laws where applicable
	 State of federal labor laws where applicable State and federal public accommodations laws that provide all persons with full and equal access to services,
	transportation, and facilities open to the public
	OHA public health guidance if applicable
	A business should, but is not required to:
	 Provide, at no cost, at least disposable face coverings for customers or visitors who do not have one
	 Post signs about any mask, face shield or face coverings requirement in languages that are commonly spoken by
	customers and visitors
	Educate employees:
	 On how to safely work and communicate with people who cannot wear masks, face shields, or face coverings
	 That they may need to remove a mask or face covering while communicating with an individual who needs to
	read lips or see facial expressions to communicate
Employee Health	Know the signs and symptoms of COVID-19 and what to do if employees develop symptoms at the workplace
Checks	Consider regular health checks (e.g., temperature and respiratory symptom screening) or symptom self-report of employees, if job-
	related and consistent with business necessity
	If customers or visitors will be required to wear a mask, face shield or face covering:
	 Post clear signs about any such requirements
	 Provide accommodations and exceptions for:
	 People with disabilities and medical conditions
	Children under 12 years of age (except public transit, see below)
	Review and require employees, contractors and volunteers to review OHA's Mask and Face Covering Guidance for Business,
	Transit, and the Public Frequently Asked Questions to learn about how requiring people to wear face coverings affects people
	differently including people with disabilities and people of color who may have heightened concerns about racial profiling and
	harassment due to wearing face coverings in public.
Customer Health	• N/A
Checks / PPE	



Sanitation Minimize employee bare-hand contact with food through use of utensil. Reinforce that meticulous hand hygiene (frequent and proper handwashing) is of utmost importance for all employees, including chefs, line cooks and waitstaff Have employees wear gloves when performing cleaning, sanitizing, or disinfecting activities o Please note that for non-cleaning activities, non-Oregon Department of Agriculture (ODA) licensed facility employees are not required to wear gloves Wearing gloves for activities that might overlap with food handling can foster cross-contamination If businesses choose to have employees use gloves, they must provide non-latex gloves and employees must prevent cross-contamination by replacing gloves after touching faces or changing tasks (e.g., food preparation versus taking out garbage) See <u>OHA guidance</u> regarding glove use. **Businesses must:** o Disinfect customer-contact surfaces at tables between each customer/dining party including seats, tables, menus, condiment containers and all other touch points Provide condiments, such as salt and pepper, ketchup, hot sauce and sugar, in single-service packets or from a singleservice container. If that is not possible, condiment containers should not be pre-set on the table and must be disinfected between each customer or dining party. Disinfection must be done in a way that does not contaminate the food product; for example, do not use a spray device on a saltshaker Not pre-set tables with tableware (napkins, utensils, glassware) Frequently disinfect all common areas and touch points, including payment devices Use menus that are single-use, cleanable between customers (laminated), online, or posted on a whiteboard or something similar in order to avoid multiple contact points To the extent possible, businesses should, but are not required to: Limit the number of staff who serve individual parties. Consider assigning the same employee to each party for entire experience (service, busing of tables, payment) An employee may be assigned to multiple parties but must wash hands thoroughly or use hand sanitizer (60-95%) alcohol content) when moving between parties Consider providing hand-washing facilities for customer use in and around the business Hand sanitizer is effective on clean hands; businesses may make hand sanitizer (at least 60-95% alcohol content) available to customers Hand sanitizer must not replace hand washing by employees Distancing and The maximum indoor capacity limit is 100 and 250 outdoor Occupancy Ensure tables are spaced at least six (6) feet apart so that at least six (6) feet between parties is maintained, including when Restrictions customers approach or leave tables Businesses will need to determine seating configuration to comply with these physical distancing requirements Remove or restrict seating to facilitate the requirement of at least six (6) feet of physical distance between people not in the same party



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	 If booth seating is back-to-back, only use every other booth
	• Limit parties to 10 people or fewer. Do not combine parties/guests at shared seating situations who have not chosen to congregate together
	 People in the same party seated at the same table do not have to be six (6) feet apart
	• If a business is unable to maintain at least six (6) feet of distance, except for brief interactions (for example, to deliver food to a table), it may operate only as pick up/to go service. This applies to both indoor and outdoor seating
	Businesses must:
	 Ensure customers/parties remain at least six (6) feet apart when ordering
	 Signs should be posted as necessary to ensure that customers meet the requirements of this guidance Mark designated spots on the floors must have designated spots where customers will wait in line
	Businesses may:
	 Install plexiglass (acrylic) or other nonpermeable physical barrier that is easily cleaned, between booths in lieu of having six (6) feet of distance, if the barrier is at least one (1) foot higher than head level for customers seated and at least three (3) feet wide or at least the width of the booth if wider than three (3) feet
	To the extent possible, businesses should, but are not required to:
	 Assign a designated greeter or host to manage customer flow and monitor distancing while waiting in line, ordering, and during the entering and exiting process
	 Do not block egress for fire exits
	 Assign employee(s) to monitor customer access to common areas such as restrooms to ensure that customers do not
	congregate
Changes to	• N/A
Payment Systems	
Other	Businesses must:
Operational	 End all on-site consumption of food and drinks, including alcoholic beverages by 10:00pm
Guidelines	 Prohibit customer self-service operations, including buffets, salad bars, soda machines and growler refilling stations
	 Prohibit counter and bar seating unless the counter faces a window or wall and at least six (6) feet of distance is maintained between parties
	 This applies to all facilities including bars, breweries and tasting rooms. Counter and bar ordering are acceptable if the operation finds that this decreases worker exposure
	 The counter ordering approach requires that food and alcohol are taken to a table that meets distancing
	requirements for consumption and at least six (6) feet of physical distance is maintained among customers and employees during the ordering process
	 Prohibit use of karaoke machines, pool tables, and bowling
	To the extent possible, businesses should, but are not required to:
	 Strongly encourage all customers to wear cloth, paper or disposable face coverings
	 Customers do not need to wear face coverings while seated at the table
	·



Local Exceptions	 If a business sets a policy that all customers are required to wear cloth, paper or disposable face coverings, business management should consult with their legal counsel to determine whether such a requirement can be enforced Encourage reservations or advise people to call in advance to confirm seating/serving capacity Consider a phone reservation system that allows people to queue or wait in cars and enter only when a phone call, text, or restaurant-provided "buzzer" device, indicates that a table is ready Post clear signs (available at healthoregon.org/coronavirus) listing COVID-19 symptoms, asking employees and customers with symptoms to stay home, and listing who to contact if they need assistance A state map showing the status of each county can be found here
State	Pennsylvania
Official Orders and Guidance	 Process to Reopen Pennsylvania Pennsylvania Restaurant Industry Guidance Restaurant Self-Certification Program FAQs Restaurant Self-Certification Portal
Dine-In	Permitted, with restrictions
Employee PPE	 Provide non-medical masks for employees to wear at all times and make it mandatory to wear masks while at the restaurant or retail food service business An employee does not need to wear a mask if it impedes their vision, if they have a medical condition, or if it would create an unsafe condition in which to operate equipment or execute a task Employers may approve masks obtained or made by employees according to Department of Health policies When protective equipment such as face coverings are used, launder daily and wash hands after touching/adjusting face covering while working
Employee Health Checks	Prior to each shift, ask that the employees self-measure their temperature and assess symptoms
Customer Health Checks / PPE	 Require all customers to wear masks while entering, exiting, or otherwise traveling throughout the restaurant or retail food service business Face coverings may be removed while seated Individuals who cannot wear a mask due to a medical condition (including children under the age of two years per CDC guidance) are not required to wear masks and are not required to provide documentation of such medical condition
Sanitation	 Use single-use disposable menus (e.g., paper) and discard after each customer, or utilize a written posting such as a chalkboard or whiteboard to relay menu information Train all employees on the importance and expectation of increased frequency of handwashing, the use of hand sanitizer with at least 60% alcohol, and provide clear instructions to avoid touching hands to face Assign employee(s) to monitor and clean high touch areas frequently while in operation including entrance doors, bathroom surfaces, host stands etc., and continue to regularly clean all other areas of the restaurant or retail food service businesses



- Clean and disinfect any shared items with which customers will come in contact such as tabletops, digital menus, check presenters, and digital payment devices after each customer use
- Implement procedures to increase cleaning and sanitizing frequency in the back of house
 - Avoid all food contact surfaces when using disinfectants
- Ensure employees do not share equipment to the extent possible (e.g., cooking equipment, trays, etc.).
- Verify that dishwashing machines are operating at the required wash, rinse and sanitize temperatures and with appropriate detergents and sanitizers
- Follow all requirements of the Department of Agriculture's <u>Food Code regulations</u>, even when altering from normal types of food delivery
- Schedule closure periods throughout the day to allow for cleaning and disinfecting, including bathrooms (i.e., after lunch service)
- Servers should avoid touching items on tables while customers are seated to the extent possible
 - Dedicated staff should remove all items from the table when customers leave
- All businesses and employees in the restaurant and retail food service industry authorized to conduct in-person activities in Yellow
 phase counties pursuant to this guidance are prohibited from doing the following:
 - Using self-service food or drink options, such as buffets, salad bars, and condiments
 - o Condiments must be removed from tables and dispensed by employees upon the request of a customer
 - Using reusable menus, other than digital menus sanitized after each use
 - Refilling food and beverage containers or implements brought in by customers

Distancing and Occupancy Restrictions

- 50% indoor dining capacity
- Provide at least six feet between parties at tables, (i.e., the six feet cannot include the space taken up by the seated guest)
 - o If tables or other seating are not movable, seat parties at least six feet apart
- Allow no more than 10 people at a table, unless they are a family from the same household
- Spacing must also allow for physical distancing from areas outside of the facility's control (i.e. such that pedestrians on a sidewalk can pass with at least six feet of distance to customer)
- Ensure maximum occupancy limits for indoor and outdoor areas are posted and strictly enforced
- Don't use shared tables among multiple parties unless the seats can be arranged to maintain six feet of distance between parties
- Provide physical guides, such as tape on floors or sidewalks and signage on walls to ensure that customers remain at least six feet apart in lines or waiting for seating or in line for the restroom
 - Encourage customers ordering take-out to wait in their vehicles after ordering
- Where possible, stagger work stations to avoid employees standing adjacent or next to each other
 - Where six feet of separation is not possible, consider spacing options that include other mitigation efforts with increased frequency of cleaning and sanitizing surfaces
- Establish a limit for the number of employees in shared spaces, including break rooms, and offices to maintain at least a six-foot distance
- Use separate doors to enter and exit the establishment when possible
- Close or remove amenities and congregate areas non-essential to the preparation and service of food or beverages such as dance floors, child play areas, interactive games, and video arcades



Changes to	Consider methods to make point of sale terminals safer, including use of no contact applications, placement of a glass or clear
Payment Systems	plastic barrier between the employee and the customer, and providing a hand sanitizer station for customer and employee use
	after handling credit/debit cards, PIN terminals, or exchange of cash.
Other	Starting 9/21, restaurants that have alcohol sales will close alcohol sales at 11:00 PM
Operational	Use technology solutions where possible to reduce person-to-person interaction, including mobile ordering; text or phone app
Guidelines	technology to alert customers when their table is ready to avoid use of "buzzers;" and contactless payment options
	• Utilize reservations for dining on premises to maintain records of all appointments, including contact information for all customers
	Use staff-facilitated seating where appropriate. If seating is not staff facilitated and tables cannot be moved to meet the physical
	distancing requirements outlined above, tables that should not be used must be clearly marked as out of service
	• Establish a written, worksite-specific COVID-19 prevention plan at every location, perform a comprehensive risk assessment of all
	work areas, and designate a person to implement the plan
	Follow all applicable provisions of the Guidance for Businesses Permitted to Operate During the COVID-19 Disaster Emergency to
	Ensure the Safety and Health of Employees and the Public, available here, including provisions requiring the establishment of
	protocols for execution upon discovery that the business has been exposed to a person who is a probable or confirmed case of
	COVID-19
Local Exceptions	A map showing the respective stages of PA counties can be found here
	Indoor dining in Philadelphia at 50% effective October 2
	 Guidance for restaurants and food trucks is <u>here</u>
Territory	Puerto Rico
Official Orders	Stay at home order expiration date: 5/25/20
and Guidance	Executive Order 2020-054
Dine-In	Permitted at 50% capacity
	 Curfew in effect from 10pm to 5am
Employee PPE	Masks are required by anyone outside the home and in any business
Employee Health	• N/A
Checks	
Customer Health	Masks are required by anyone outside the home and in any business
Checks / PPE	
Sanitation	• N/A
Distancing and	Keep 6 feet apart in lines at fast-service restaurants
Occupancy	
Restrictions	
Changes to	• N/A
Payment Systems	



Other	Alcohol sales are banned after 10:00 p.m.
Operational	Executive Order requires that reservations be promoted to maintain control of the number of clients
Guidelines	
Local Exceptions	•
State	Rhode Island
Official Orders	Emergency Declaration-Extension of Executive Orders, 7/17/20
and Guidance	Phase 3 Restaurant Guidance, effective 6/30/20
Dine-In	Permitted, with restrictions
Employee PPE	• In furtherance of the requirement that all employees, customers, and members of the general public wear face coverings/masks when social distance cannot be easily, continuously, and measurably maintained, customers are required to wear face masks when entering or exiting the restaurant, when in a common area (e.g. hallway or restroom), or when otherwise traveling within or through the restaurant
Employee Health Checks	 RIDOH requires that establishments screen employees, customers, and visitors entering an establishment People whose responses to screening questions indicate they are sick, or who show visible signs of illness, must be denied entrance and instructed to isolate
	 Employers may supplement screening questions with temperature checks Screening of customers and visitors may consist of self-screening as guided by posted signage In addition to screening for COVID-19 symptoms and risk factors as outlined in the general guidance, restaurants should inform customers upon securing a reservation of screening requirements and notify customers that they should not dine at the restaurant if any member of their party does not meet screening standards This notification can be done by phone, text, email, or verbally
Customer Health	RIDOH requires that establishments screen employees, customers, and visitors entering an establishment
Checks / PPE	People whose responses to screening questions indicate they are sick, or who show visible signs of illness, must be denied entrance and instructed to isolate
	• Establishments are permitted to establish their own facial covering policy pertaining to customers when they are dining, provided that such policy is in addition to, and not in conflict with, the State's policy and complies with other applicable law
Sanitation	Prior to reopening, an establishment should conduct a thorough cleaning of the facility, including all dining, kitchen, bathroom, and commonly-touched areas
	Outdoor dining tables fall into the category of frequently touched surfaces, and restaurants must clean each table, chair, and other commonly touched surfaces related to that table in accordance with CDC guidelines, and between parties
	Establishments must make hand washing facilities (with running soap and water) or hand sanitizer available to all employees and customers
	 Hand sanitizer should be made available at the establishment's entrances and exits, as well as in dining areas, when practicable
	• Establishments must clean bathrooms, pick-up locations, payment stations, and other commonlytouched or customer-facing areas in accordance with the CDC guidelines documented in the general business guidelines



- Establishments should remind employees of pre-existing food safety regulations, healthy handwashing practices, and the importance of regular cleaning
- Condiments and similar products (e.g. salt, pepper, and salad dressing) can only be provided via single-servings (e.g. individual packages or cups) unless provided upon request and sanitized between each use
- Establishments must use one of the following:
 - o (1) paper menus that are immediately disposed after use
 - o (2) digital, electronic, whiteboard, or chalkboard menus
 - o (3) reusable menus that are sanitized after each use
- Utensils and dishware used for table service must either:
 - o (1) be disposable and discarded between, or
 - o (2) be removed, sanitized, and replaced between parties
- Utensils should be rolled or packaged
- Self-service drink refills are not allowed. Any drink refill must use clean dishware (sanitized between use) or new
- Establishments providing bathroom access must clean commonly touched surfaces in restrooms (e.g. toilet seats, doorknobs, stall handles, sinks, paper towel dispensers, soap dispensers) frequently and in accordance with CDC guidelines

Distancing and Occupancy Restrictions

- An establishment's indoor dining capacity is limited to 66% of an establishment's regular seating capacity so long as spacing requirements described below can be maintained
 - Outdoor dining is still encouraged as long as the restaurant does not service more than its normal operating capacity and physical distancing can be maintained
 - Additionally, if an establishment has established extra outdoor dining capacity in Phase I or Phase II, that additional
 outdoor capacity may remain in Phase III if the municipality continues to approve such additional capacity (in accordance
 with the municipality's approval processes)
- Tables must:
 - Be separated by at least 8 feet from table edge to table edge or to allow six feet spacing between seated customers at different tables
 - Be at least 6 feet away from areas with regular customer foot traffic (e.g. routes to bathrooms, entrances, and exits)
 - O Tables may be closer together provided that physical, nonporous barriers (i.e. plexi-glass, plastic) of an appropriate height (tall enough to fully separate seated customers) are installed between tables
- All customers consuming food or drink on premises must be seated in accordance with all indoor and outdoor dining requirements
- Mingling or congregating of customers is prohibited
 - Establishments should take measures to prevent mingling and congregating of customers—especially at bars and in waiting areas, including outdoor bars and waiting areas
 - Examples of these measures include designating staff to enforce physical distancing at bars and in waiting areas, establishing queues of customers with demarcated 6-foot physical distancing spacing in waiting areas, and posting signage reminding customers of the importance of physical distancing
- The maximum party size is 50 people for indoor settings and 100 people for outdoor settings in accordance with the social gathering size with restaurant rules for Phase III



- Customers are strongly encouraged to minimize the size of their party, to minimize the number of non-household members they dine with, and to keep their party to eight people or fewer
- Additionally, no more than eight customers are allowed at a single table. Parties of eight or more customers are to be seated at two or more separate tables, and it is recommended strongly that restaurants seat such larger parties outdoors, where possible
- Restaurants may also choose not to allow larger parties
- Service to standing customers (e.g. in a bar area) is prohibited with the exception of food pick-up where standards for pick-up referenced below in the Guidance for Pick-up, Drivethrough, and Delivery section are followed
 - o This guidance includes six feet of physical distance between individuals in pick-up and waiting areas
- Establishments must prevent customer access to potential gathering spaces on the premises (e.g. dance floors, courtyards)
 - Customer seating anywhere other than at tables or designated seating areas of a bar is prohibited
- Restaurants are recommended to help prevent socializing or mixing between tables or between different parties
- It is recommended that, to the extent possible, establishments maximize spacing between individuals
- Establishments are reminded of the State's general guidance regarding physical distancing which reads that "All persons should remain at least six (6) feet apart at all times
- If social distancing is not feasible, individuals must minimize time in violation of social distancing, and additional precautions should be taken
 - Procedures that cannot be executed with social distancing should be documented by businesses and organizations in the written COVID-19 Control Plan required."
- Establishments should consider designating separate entrances and exits for customers, where practicable, to promote one-way customer traffic
- Establishments should demarcate physical distancing spaces in waiting areas and indicate customer traffic flows with tape or paint on the floor as well as with signage
- In order to facilitate physical distancing among staff and to minimize the number of people staff interact with, establishments should consider:
 - Staggering employee shifts and break times;
 - Cohorting staff within each shift (i.e. keeping the same shift schedules and avoiding mixing staff across shifts)
 - Designating separate work zones for servers
 - Spacing workstations and personnel positioning by six feet, when practicable
 - Eliminating or minimizing the use of shared equipment
- Establishments should make adjustments to promote physical distancing within bathrooms (alternating stalls, sinks, etc.), or take other steps as is practicable (including the posting of signage)
- Servers, bartenders, bussers, and other customer-facing staff should minimize time spent within six feet of customers and other staff
- Online and phone reservations are strongly encouraged
 - o If online and phone reservations cannot be implemented, outdoor reservation or host stations for taking in-person reservations and receiving customers are strongly recommended as an alternative



	• Upon arriving at the premises for dining, the establishment should ensure that parties are directed to their table in a manner that
	respects physical distancing guidelines
	Self-service drink refills are not allowed
	 Any drink refill must use clean dishware (sanitized between use) or new
	All self-service food stations where food is not prepackaged, wrapped, or otherwise protected (e.g. salad bars and buffets) are
	prohibited
Changes to	Establishments should use contactless and/or cashless payment methods where feasible
Payment Systems	Establishments should encourage staff handling customer transactions to wash their hands with increased frequency
	To the extent customer contact is required in processing transactions (e.g. entering a pin number, signing a receipt), the
	establishment should take special measures to ensure contacted areas (e.g. payment devices, pens, cardholders) are sanitized
	frequently (e.g. after each use)
Other	Bar areas within restaurants must close by 11:00pm, effective 8/7/20
Operational	• In addition to applicable guidance for on-premise dining, restaurants providing pick-up, drive-through, and delivery should take the
Guidelines	following steps to assist customers with social distancing:
	 Encourage customers to place remote orders online or by phone
	 Offer curbside pick-up (i.e. not allowing customers indoors) where practicable
	 Demarcate 6-foot spacing in any lines (e.g. by using tape and/or with signage, rope/belt stanchions, or other methods)
	 Demarcate a 6-foot distance between each pick-up or payment location (e.g. counter, table, register)
	 Demarcate a 6-foot distance between the waiting line for customers and any pick-up or payment locations
	 Close any waiting areas and demarcate 6-foot spacing for pick-up lines
	 Establishments may use the non-critical retail guidance (1 customer per 300 sf of floor area) as a rule of thumb for
	determining how many customers should be allowed in a space at a time for takeout operations
	o Install physical, non-porous barriers (i.e. plexi-glass, plastic) in accordance with standards established by RIDOH at key
	points of customer interaction (e.g. pick-up areas, payment stations)
	 Establishments must designate an employee to implement and monitor for compliance with social distancing measures,
	sanitization, and other standards included in this guidance
	 This employee may be the Food Safety Manager; however, establishments may designate an alternative employee
	Establishments should institute employee training programs on these standards
	 Establishments should post signage, visible to customers, that communicates expected social distancing, mask wearing, and
	customer screening policies
	 Dining must be restricted to outdoor dining areas only (indoor dining is not allowed at this time)
	All indoor dining areas and seating (such as within waiting areas) must remain closed to customers
	 Bar seating and service to standing customers is prohibited. Additionally, establishments should prevent customer access to
	potential gathering spaces on the premises (e.g. dance floors, courtyards). Customer seating anywhere other than at tables is
	prohibited
	Service for outdoor dining requires that reservations be made in advance electronically or by phone (no walk-ins)
	All self-service food stations where meals need to be assembled by the customer (e.g. salad bars and buffets) are prohibited
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	Valet services are prohibited
	Establishments should increase ventilation rates and outdoor air circulation in kitchens and other functional indoor areas (e.g.
	kitchens, food prep areas), when safe and practicable
	Establishments shall maintain an employee work log and retain the names and contact information of individuals placing
	reservations for a period of at least 30 days and make this information available to RIDOH upon request for the purposes of contact
	tracing
Local Exceptions	• N/A
State	South Carolina
Official Orders	South Carolina Reopening Guidance for Businesses
and Guidance	South Carolina Opening Restaurants Phase Two Recommendations
	South Carolina Restaurant and Lodging Association Temporary Outdoor Seating Guidelines
	South Carolina Restaurant and Lodging Association Suggested Phase Two Guidelines for Reopening
	South Carolina Palmetto Priority
Dine-In	Dine-in permitted, with restrictions
Employee PPE	Avoid sharing indoor space unless it is essential
	 In that scenario, employees should be encouraged to wear masks or cloth face coverings
	Staff should wear disposable gloves when cleaning and disinfecting surfaces
	 Gloves should be discarded after cleaning and disinfecting is completed. Ensure that staff properly wash their hands
	immediately after gloves are removed
Employee Health	Each employee will pass a health check or health survey prior to each shift
Checks	Heightened hygienic practices including peer observation and supervisor oversight to ensure staff are washing hands frequently
	and correctly, gloves may be used and must be changed properly, and that staff avoid touching their eyes, nose or mouth
	• Each staff member will have his/her temperature taken before their shift and there will be ongoing interaction with staff on their
	health status and the health of anyone with whom they may be in close contact (family members, roommates, etc.)
	• Immediately exclude any staff members indicating symptoms or that have been diagnosed with COVID-19 or have been in contact
Customerallaski	with someone diagnosed COVID-19
Customer Health	• N/A
Checks / PPE Sanitation	Provide hand sonitizers at all entry deers, toughless is preferred if availability permits
Samilation	 Provide hand sanitizers at all entry doors, touchless is preferred if availability permits At your main entrance, provide a cleaning station with alcohol-based hand sanitizer, tissues, and a trash can for visitors
	• Table condiments, such as salt, pepper, ketchup, etc. should be removed from the table and provided upon request. Consider using portion control products when appropriate
	 Use sanitizing solutions to clean tables, chairs, and check presenters after each seating
	 Clean and sanitize salt and pepper fixtures or use single use condiments
	Use paper menus if possible or sanitize menus after each use
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• Sanitize all doorknobs and other frequently touched surfaces as much as possible between newly arriving parties with approved sanitizing solution

- Cleaning supplies should be single use (paper towels, disposable mop heads) or laundered between uses (dish towels, mop heads)
- During routine business hours, frequently and thoroughly clean and disinfect all frequently touched objects within the dining and customer areas (doorknobs, cabinet handles, handrails, light switches, kitchen counters, dining room tables)
- Deep clean and disinfect the entire facility during non-operational hours at least five times per week
- Only use kiosks or touch screens if they can be sanitized between uses, encourage touchless payment operations like credit cards with no signature required
- Do not place utensils on table until patron is seated and, if possible, use disposable single-use utensils

Distancing and Occupancy Restrictions

- Occupancy may not exceed 50% during Phase Two
- Space tables both indoor and outdoor at least six to eight feet apart depending on chair placement to keep diners at least 6' apart from other tables
 - o If not possible, seat tables in rotation, or block seats
 - Reduce seating in dining rooms to the appropriate level based on square footage and layout of the dining room
- No more than eight customers at a table during Phase One of the reopening of our restaurants.
- Manual or digital reservation system would be helpful to be more efficient with table seating
 - Have diners wait for tables in cars or outdoors using social distancing regulations rather than congregating in your dining room
 - Text them when their table is available
- If there is any waiting outside the restaurant or at the counter, tape or markings should be used to monitor six feet physical distance
- Existing approved outdoor seating areas, to include open air patio, balcony, rooftop, parking lots and sidewalks, must maintain operating features per approved Fire Marshal occupancy
 - The following modifications are required:
 - Space tables a minimum of 8 feet from each other (measured from all edges of the table)
 - Limit table groups to 8 individuals
 - Eliminate gatherings in the building when entering or exiting outdoor seating area
 - Maintain strict social/physical distancing guidelines
- Open Areas and temporary tents utilized by existing, permitted restaurants, must have all sides of the tent open
 - The following conditions are required:
 - Space tables a minimum of 8 feet from each other (measured from all edges of the table)
 - Limit table groups to 8 individuals
 - State approved fire extinguisher within 75 feet of tent area
 - Minimum 7-foot 6-inch head room (ceiling height)
- In self-service seating restaurants, signage should be placed on tables/booths which are not to be occupied so that proper social distancing can be maintained



Changes to Payment Systems	 We recommend to remove bar stools or maintain a 6' distance between each party to allow people to order drinks at the bar and sit using appropriate social distancing Do not allow groups of people to order drinks and stand around to consume Customers should be seated to ensure proper distancing and the safety of all guests Set up guidelines for server stations so they are not congregating together Depending on the size of the restaurant, consider having a station for each server N/A
Other	Buffets and self-service stations: Have staff dispense food from buffets (cafeteria-style) or discontinue these services to prevent
Operational Guidelines	customer reuse of service utensils and potential physical contamination
Local Exceptions	 The sale of alcoholic beverages in all bars and restaurants after 11:00 p.m. nightly is prohibited, effective 7/11/20 at 11:00 p.m N/A
State	
State	South Dakota
Official Orders and Guidance	 COVID-19 Frequently Asked Questions COVID-19: What Can Employers Do?
Dine-In	 Permitted Offer or continue to offer takeout, delivery, drive-through, curb side service, offsale services or other innovative business models that do not involve public gatherings
Employee PPE	•
Employee Health Checks	Ask employees reporting to work the following questions: Do you have any of the following? Fever or chills Employees who have symptoms of acute respiratory illness are recommended to notify their supervisor and stay home until they are free of fever (100.4° F [38.0° C] or greater using an oral thermometer), have signs of a fever, and any other symptoms for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines (e.g. cough suppressants) Cough Shortness of breath or difficulty breathing Fatigue Muscle or body aches Headache New loss of taste or smell Sore throat Congestion or runny nose Nausea or vomiting Diarrhea



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	Are you ill, or caring for someone who is ill?
	Employees who are well but who have a sick family member at home with COVID-19 should notify their
	supervisor
	If an employee is confirmed to have COVID-19, employers should inform fellow employees of their possible
	exposure to COVID-19 in the workplace but maintain confidentiality as required by the Americans with
	Disabilities Act (ADA)
	o In the two weeks before you felt sick, did you:
	Have contact with someone diagnosed with COVID-19?
	Live in or visit a place where COVID-19 is spreading?
	Considering implementing a daily health screening check point and log for all employees entering the workplace.
Customer Health	• N/A
Checks / PPE	
Sanitation	Perform routine cleaning of all frequently touched surfaces
	For more strategies, refer to the CDC website for businesses
Distancing and	•
Occupancy	
Restrictions	
Changes to	•
Payment Systems	
Other	•
Operational	
Guidelines	
Local Exceptions	•
State	Tennessee
Official Orders	Stay at home order expiration date: 4/30/20
and Guidance	Restaurant reopening guidelines
Dine-In	Permitted, with restrictions
Employee PPE	Have dedicated face coverings and dedicated gloves (i.e., only used by one person) worn by all employees, at all times
	 Should not be N-95 or medical variety – these should be saved for use by healthcare workers
Employee Health	Screen all employees reporting to work for COVID-19 symptoms with the following questions:
Checks	Have you been in close contact with a confirmed case of COVID-19?
	 Are you experiencing a cough, shortness of breath, or sore throat?
	Have you had a fever in the last 48 hours?
	Have you had new loss of taste or smell?
	O Have you had vomiting or diarrhea in the last 24 hours?
	Temperature screening employees:
	- k



Customer Health Checks / PPE	 Best practice: employers to take temperatures on site with a no-touch thermometer each day upon arrival at work. Minimum: Temperatures can be taken before arriving. Normal temperature should not exceed 100.4 degrees Fahrenheit. Direct any employee who exhibits COVID-19 symptoms (i.e., answers yes to any of the screening questions or who is running a fever) to leave the premises immediately and seek medical care and/or COVID-19 testing, per CDC guidelines. Require all employees to report any symptoms of illness to supervisor and require notification of COVID-19 positive case in employee's household Provide ServSafe COVID-19 training for all food handlers as soon as possible Employers should maintain the confidentiality of employee health information. Screen customers for illness upon their entry into the restaurant: Best practice: Temperature checks for every customer. Customers with temperatures above 100.4 degrees Fahrenheit should not be permitted on premise Minimum: Question customers regarding COVID-19 symptoms Have you been in close contact with a confirmed case of COVID-19? Are you experiencing a cough, shortness of breath, or sore throat?
	Have you had a fever in the last 48 hours?
Sanitation	 Implement workplace cleaning and disinfection practices, according to CDC guidelines, with regular sanitization of high-touch surfaces at least every two hours Place hand sanitizer stations in restaurant lobby and bathrooms, as well as at cashier stations Sanitize all front-of-house contact surfaces including door handles, screens, phones, pens, keyboards and other areas of hand contact every two hours, at a minimum Use menus that are disposable or sanitized between each use Use rolled silverware/napkins stored in sealed bins (gloves should be used by staff while rolling silverware in designated sanitary areas) Sanitize all tabletop items, including condiments, after each table turns (or use disposables) Sanitize chairs, especially where contact occurs, after each table turns Do not offer self-serve buffets, condiments on a counter for use by multiple tables, or beverage station re-use
Distancing and	Tables should be spaced at least 6 feet apart
Occupancy Restrictions	 Limit tables to no more than 10 guests per table Mark any indoor or outdoor waiting area so that social distancing standards are met (options can include a text system to alert guests of available seating, an intercom system, or only one member of a party being allowed to wait in the waiting area)
	Mitigate exposure in the workplace by implementing social distancing guidelines and modify scheduling
Changes to Payment Systems	• N/A
Other Operational Guidelines	 Bar areas should remain closed unless the area is utilized to accommodate seated tables Live music should not be permitted
Guidennes	Allow employees to work from home as much as possible



	Update the Employee Illness Policy to include the symptoms of "COVID-19" or create a COVID-19 specific policy. All staff should
	sign the policy, and the policy should be posted for confirmation
	Limit self-service options (customer samples, communal packaging, food/beverages, etc.)
	Post extensive signage on health policies, including the following documents in the workplace to help educate building occupants
	on COVID-19 best practices:
	 CDC guidance to stop the spread of germs
	CDC guidance on COVID-19 symptoms
Local Exceptions	Nashville: Effective 8/17, all restaurants may remain open until 10:30 p.m. and take-out, window, or curb-side delivery of alcohol
	is prohibited after 10:30 p.m
	 Limited service restaurants and bars holding an "on-premises beer permit" but no alcoholic beverage license may reopen
	with social distancing up to a maximum of 25 patrons
	 The modified guideline further provides that full-service restaurants may continue to offer dine-in service at 50% capacity,
	customers must be seated to be served, and anyone standing or walking around the establishment must wear a mask
	o For further guidance, see Roadmap for Reopening Nashville: Phase 2 Guidance and Resources
	 Current health orders are expected to remain in effect through August 31
State	Texas
Official Orders	Order prohibiting gatherings of 10 or more people; requires "minimizing" of social gatherings and in-person contact with people
and Guidance	who are not in the same household; expiration date: 4/30/20
	Texas Reopening Plan (Phase 1 effective 5/1/20)
	o Phase 2 Order
	o Phase 3 Order
	Executive Order 28, limiting restaurant capacity to 50%, effective 6/29/20
	Restaurant Health Protocols Checklist
	Restaurant Customer Health Protocols Checklist
Dine-In	Permitted, with restrictions
Employee PPE	Consistent with the actions taken by many employers across the state, <i>consider</i> having all employees wear cloth face coverings
. ,	(over the nose and mouth). If available, employees should consider wearing non-medical grade face masks
Employee Health	Screen employees before coming into the business:
Checks	 Send home any employee who has any of the following new or worsening signs or symptoms of possible COVID-19:
	■ Cough
	 Shortness of breath or difficulty breathing
	• Chills
	 Repeated shaking with chills
	Muscle pain
	■ Headache
	■ Sore throat
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	 Loss of taste or smell
	 Diarrhea
	 Feeling feverish or a measured temperature greater than or equal to 100.0 degrees Fahrenheit
	 Known close contact with a person who is lab confirmed to have COVID-19
	Do not allow employees with the new or worsening signs or symptoms listed above to return to work until:
	 In the case of an employee who was diagnosed with COVID-19, the individual may return to work when all three of the following criteria are met: at least 3 days (72 hours) have passed since recovery (resolution of fever without the use of fever-reducing medications); and the individual has improvement in respiratory symptoms (e.g., cough, shortness of breath); and at least 7 days have passed since symptoms first appeared; or – In the case of an employee who has symptoms that could be COVID-19 and does not get evaluated by a medical professional or tested for COVID-19, the individual is assumed to have COVID-19, and the individual may not return to work until the individual has completed the same three-step criteria listed above; or – If the employee has symptoms that could be COVID-19 and wants to return to work before completing the above self-
	isolation period, the individual must obtain a medical professional's note clearing the individual for return based on an alternative diagnosis.
	• Do not allow an employee with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until the end of the 14 day self-quarantine period from the last date of exposure (with an exception granted for healthcare workers and critical infrastructure workers)
Customer Health	• N/A
Checks / PPE	
Sanitation	Train all employees on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette
	Have employees wash or sanitize their hands upon entering the business
	Regularly and frequently clean and disinfect any regularly touched surfaces, such as doorknobs, tables, and chairs
	 Clean and disinfect the area used for dining (table, etc.) after each group of customers depart
	Regularly and frequently clean restrooms, and document the cleanings
	Disinfect any items that come into contact with customers
	 Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees and customers Make a hand sanitizing station available upon entry to the restaurant
Distancing and	Restaurant occupancy to be limited to 50% capacity
Occupancy Restrictions	 Restaurants in regions where hospitalization rates are below 15% will be allowed to increase reopening capacity to 75%, effective 9/21
	Have employees maintain at least 6 feet separation from other individuals
	 If such distancing is not feasible, other measures such as face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced
	Parties maintain at least 6 feet distance apart from other parties at all times, including while waiting to be seated in the restaurant
Changes to	Contactless payment is <i>encouraged</i> . Where not available, contact should be minimized
Payment Systems	



Other	Consider having an employee manage and control access to the restaurant, including opening doors to prevent patrons from
Operational	touching door handles
Guidelines	Place readily visible signage at the business to remind everyone of best hygiene practices
Local Exceptions	• Trace readily visible signage at the business to remind everyone of best hygiene practices
State	Utah
Official Orders	Stay at home directive expiration date: 5/1/20
and Guidance	Utah Leads Together 2.0
	Phased Health Guidelines v. 4.9
Dine-In	Permitted, with restrictions
	Takeout, curbside pickup, or delivery options encouraged
Employee PPE	Staff must wear face coverings at all times and perform hand hygiene between interactions with each table
Employee Health	Manager checks each employee for symptoms before every shift and asks if any member of the employee's household has tested
Checks	positive for COVID-19 in the past 14 days
	 Log must be kept and available for inspection by the local health officer or designee
Customer Health	• N/A
Checks / PPE	
Sanitation	Staff must perform hand hygiene between interactions with each table
	Cups, lids, napkins and straws must be handed directly to customers by staff
	Do not place utensils on table until patron is seated
	Staff avoid touching items that have been placed on the table (menus, plates, utensils, pens, cups, etc.)
	 The table will be cleared by a dedicated staff member once all guests have left
	 Dedicated staff member sanitizes the area occupied by customers upon departure including tables, menus, pens, salt and pepper shakers, etc.; consider use of disposable items if necessary
	Hand sanitizer must be available immediately adjacent to bathrooms
	• Close restaurant for cleaning and disinfecting in the morning, afternoon, and evening. Cleaning and disinfecting includes all tables, chairs, door handles, floors, bathrooms, and any high-touch surfaces
	Buffet and self-serve restaurants will provide utensils, cups, plates and other service items only from the counter where food is ordered
	None of these items will be accessible to the public
	Buffet style restaurants will provide servers who will serve the meals from buffet to limit exposure
	 Patrons will not be allowed within 6 feet of the food serving area
	To-go boxes, pizza boxes, paper cups, and any other paper product that touches food must be treated as food
	Staff must use gloves when handling ready-to-eat foods (including ice)
	 Gloves are not required when handling foods that have yet to be cooked
	Hosts preferably open doors for customers and guide them to their seats to prevent traffic or congregating
	Buffet and self-serve restaurants will hand utensils, cups, plates and other service items directly to patrons



 None of these items will be set out for patrons to self-serve Buffet restaurants will either provide staff who serve meals from the food bars, or patrons may self-serve from f sanitizer is used by each patron each time they enter a different food bar line Where patrons are allowed to self-serve, serving utensils are replaced with clean serving utensils every Face coverings must be worn by patrons in food serving areas 	ood bars if hand	
sanitizer is used by each patron each time they enter a different food bar line O Where patrons are allowed to self-serve, serving utensils are replaced with clean serving utensils every	ood bars if hand	
 Where patrons are allowed to self-serve, serving utensils are replaced with clean serving utensils every 		
 Face coverings must be worn by natrons in food serving areas 	30 minutes	
o race coverings must be worn by pations in rood serving areas		
Close restaurant for cleaning and disinfecting in the morning		
 If the restaurant operates 24 hours per day, close restaurant for cleaning and disinfecting each morning 	g and evening	
 Cleaning and disinfecting includes all tables, chairs, door handles, floors, bathrooms, and any high-touch 	h surfaces	
Distancing and • Limit tables to groups of 10, preferably members of the same household		
Occupancy • Groups of patrons at a table must maintain a distance of 6 feet from patrons of other parties at all times		
Restrictions o Either move tables or mark off tables not to be used		
 In waiting areas, a 6-foot distance must be maintained between parties, whether indoor or outdoor 		
 Maintain signage to remind individuals from separate parties to stand at least 6 feet apart; waiting area has floor 	r markers to	
indicate proper spacing		
 Hosts preferably open doors for customers and guide them to their seats to prevent traffic or congregating; hand 	d sanitizer	
available at door		
 Recommendation that upon entry, hosts point guests to signage that includes the following information: 		
 Outlines symptoms and encourages that if the patron, or someone they live with, has experienced COVI 	ID-19 symptoms,	
to please order takeout instead		
 Recommendation for higher-risk individuals to order takeout/delivery instead of dining in for the protect 	ction of that	
individual		
Changes to ● Encourage contactless and non-signature payment; when not possible, card and payment stations must be sanit	ized after each use	
Payment Systems • Staff must sanitize hands between handling payment options and food/containers		
Other • Indoor playgrounds in restaurants remain closed		
Operational		
Guidelines		
Local Exceptions • N/A		
State Vermont	Vermont	
Official Orders • Protecting the Safety and Health of Workers – Vermont Department of Labor		
and Guidance • Guidance for Bars, Restaurants, Catering, and Food Service		
Dine-In ● Permitted, with restrictions		
Employee PPE • Employees must wear face coverings over their nose and mouth when in the presence of others		
Employee Health • To the extent feasible, prior to the commencement of each work shift, pre-screening or survey shall be required	to verify each	
	ura chacks	
Checks employee has no symptoms of respiratory illness (fever, cough, and/or shortness of breath), including temperatures are considered to the contract of th	uie Cilecks	
	uie CileCKS	



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Sanitation	Disposable or electronic menus are required
	Consider using rolled silverware and eliminating table presets
	Disposable/single use condiment packets are encouraged
	Multi-use condiments and all other items for general use must be cleaned and sanitized between customers
	Employees must have "easy and frequent access" to soap and water or hand sanitizer during duration of work handwashing or
	hand sanitization should be required before entering, and leaving, job sites
	Restrooms should be monitored and routinely cleaned and soap dispensers regularly filled
	Disinfect all front-of-house surfaces including door handles, screens, phones, pens, keyboards; as well as tables, chairs and other
	areas of high hand contact frequently
Distancing and Occupancy	• Indoor operations are limited to 50% of approved fire safety occupancy or 1 person per 100 square feet, with a maximum of 75 people indoors and 150 people outdoors, or their maximum licensed seating capacity, whichever is less
Restrictions	Operators must limit the total number of customers served/seated in OUTSIDE seating at one time to 150 or their maximum licensed seating capacity, whichever is less
	Seating must be available for all patrons and seating must allow for physical distancing of at least 6 feet between seated dining parties
	 Standing is not allowed at this time
	Bar seating may only be open if a physical barrier, such as a piece of plexiglass, separates the patrons from bartenders and the
	drink preparation area
	Reservations or call ahead seating is required
	 Reservations should be staggered to prevent congregating in waiting areas
	 Waiting areas must accommodate physical distancing
	Employees must observe strict social distancing of 6 feet while on the job
Changes to	None specified
Payment Systems	
Other	Signs must be posted at all entrances clearly indicating that no one may enter if they have symptoms of respiratory illness
Operational	• Use of shared food service (buffet style, coffee stations, beverage stations) and self-serve utensils, plates or napkins, are prohibited
Guidelines	 However, a staffed banquet style buffet may occur if serving lines can accommodate physical distancing
	Operators must maintain an easily accessible log of customers and their contact information for 30 days in the event contact
	tracing is required by the Health Department
	 This must include at least the name and phone number of one member of a party making a reservation with the date and
	time the person visited the establishment
Local Exceptions	• N/A
State	Virginia
Official Orders	Stay at home order expiration date: 6/10/20
and Guidance	Forward Virginia Blueprint
	Virginia Phase Two Reopening Guidance, effective 6/5/20



	Phase Three Guidance, effective 7/1/20
	• Executive Order 63 requires all individuals age 10 and over to wear a face covering when inside public buildings, including
	<u>restaurants</u>
Dine-In	Permitted, with restrictions
Employee PPE	• Employees working in customer dining and service areas are required to wear face coverings over their nose and mouth, such as using CDC Use of Cloth Face Coverings guidance
Employee Health	Prior to each shift, employers should ask that the employee self-measure their temperature and assess symptoms
Checks	 Please see VDH Interim Guidance for Implementing Safety Practices for Critical Infrastructure Workers During Widespread
	Community Transmission
Customer Health	Require customers age 10 and over to wear face coverings while entering, exiting, or otherwise traveling throughout the
Checks / PPE	restaurant
	 Face coverings do not have to be worn while eating or drinking
Sanitation	Use single-use disposable menus (e.g., paper) and discard after each customer
	Reusable menus are not permitted in Phase 1
	Refilling food and beverage containers or implements brought in by customers is not allowed in Phase 1
	No self-service of food (except beverages), including condiments
	 Condiments must be removed from tables and dispensed by employees upon the request of a customer
	 Buffets must be staffed by servers. For self-service beverage areas, use beverage equipment designed to dispense by a
	contamination-free method
	Perform thorough cleaning and disinfection of frequently contacted surfaces including digital ordering devices, check presenters,
	self-service areas, tabletops, bathroom surfaces, and other common touch areas every 60 minutes during operation.
	Tabletops and credit card/bill folders must be disinfected between patrons
	Table resets must be done by an employee who has washed their hands with soap and water for at least 20 seconds just prior to
	reset activities
Distancing and	Occupancy must be limited to no more than 50% of the lowest occupancy load on the certificate of occupancy, if applicable, while
Occupancy	maintaining a minimum of six feet of physical distancing between all individuals as much as possible
Restrictions	 Capacity limits will be removed in Phase 3, effective 7/1/20
	 Social distancing requirements will remain in Phase 3
	 Provide a minimum of six feet between parties at tables, (i.e., the six feet cannot include the space taken up by the seated guest)
	o If tables are not movable, seat parties at least six feet apart. Spacing must also allow for physical distancing from areas
	outside of the facility's control (i.e. provide physical distancing from persons on public sidewalks)
	Do not seat parties of more than 10 patrons
	 All parties, whether seated together or across multiple tables, must be limited to 10 patrons or less
	 Do not seat multiple parties at any one table unless marked with six foot divisions (such as with tape)
	 Only 10 patrons may wait for takeout in the lobby area at one time
	 Establish policies and practices for physical distancing between co-workers and between members of the public
	- Establish policies and practices for physical distancing between to-workers and between members of the public



	Provide clear communication and signage for physical distancing in areas where individuals may congregate, especially at
	entrances, in seating areas, and in check-out lines
	Limit the occupancy of physical spaces to ensure that adequate physical distancing may be maintained
	Temporarily move or stagger workstations to ensure six feet of separation between co-workers and between members of the
	public
	Only if you have a permit for outside seating can you have limited outdoor dining at 50% capacity, table spacing and employees wear masks
Changes to	Encourage cashless transactions where possible
Payment Systems	
Other	Bar seats and congregating areas of restaurants must be closed to patrons except for through-traffic
Operational	 Non-bar seating in the outdoor bar area (i.e., tables or counter seats that do not line up to a bar or food service area) may
Guidelines	be used for customer seating as long as a minimum of six feet is provided between parties at tables
	Keep game areas, dance floors, and playgrounds closed. If live musicians are performing at an establishment, they must remain at
	least six feet from patrons and staff
	• Post signage at the entrance that states that no one with a fever or symptoms of COVID-19, or known exposure to a COVID-19 case
	in the prior 14 days, is permitted in the establishment
	Post signage to provide public health reminders regarding physical distancing, gatherings, options for high risk individuals, and
	staying home if sick (See samples at the bottom of this document)
Local Exceptions	• On 7/28, Governor Northam <u>announced</u> new restrictions to mitigate the spread of COVID-19 in the Hampton Roads region, which
	includes 9 cities (Virginia Beach, Chesapeake, Norfolk, Suffolk, Portsmouth, Hampton, Williamsburg, Newport News, Poquoson)
	and 2 counties (James City County, York County). Executive Order No. 68 (2020)/ Public Health Order No. 8 prohibits on-site sale,
	consumption, and possession of alcohol in any restaurant after 10 p.m.; and such establishments must close by midnight. Indoor
	dining in these establishments will be limited to 50% capacity. The Order is effective Friday, 7/31 at midnight.
State	Washington
Official Orders	Stay at home order expiration date: 5/31/20
and Guidance	Safe Start Washington
	Phase 2 and Phase 3 Restaurant / Tavern Reopening COVID-19 Requirements
	• 7/28/20 Memo on Safe Start Changes
Dine-In	Permitted, with restrictions
Employee PPE	Provide personal protective equipment (PPE) such as gloves, goggles, face shields and face masks as appropriate or required to
	employees for the activity being performed
	 Cloth facial coverings must be worn by every employee not working alone on the jobsite unless their exposure dictates a
	higher level of protection under Department of Labor & Industries safety and health rules and guidance
	 Refer to <u>Coronavirus Facial Covering and Mask Requirements</u> for additional details
	 A cloth facial covering is described in the <u>Department of Health guidance</u>
<u></u>	



Employee Health	Screen employees for signs/symptoms of COVID-19 at start of shift
Checks	Make sure sick employees stay home or immediately go home if they feel or appear sick
CHECKS	
	Cordon off any areas where an employee with probable or confirmed COVID-19 illness worked, touched surfaces, etc. until the area and equipment is cleaned and sanitized
Customer Health Checks / PPE	Businesses are required to enforce the use of face coverings by all customers or visitors, effective 7/7/20
Sanitation	Hand sanitizer should be available at entry for all staff and patrons (assuming supply availability)
	Single use menus are required for in-person dining
	Any condiments typically left on the table (ketchup, soy sauce, etc.) must be single-use or sanitized after each use
Distancing and	Guest occupancy must be 50% of maximum building occupancy or lower as determined by the fire code
Occupancy	Outdoor seating is permitted but must also be at 50% capacity
Restrictions	Outdoor seating does not count toward the building occupancy limit
	All parties and tables must be 5 guests or less
	o Indoor dining is limited to members of the same household
	Tables must be placed far enough apart when measured from occupied chair to occupied chair, to ensure dine-in guests seated at
	a table are a minimum of 6 feet away from guests at adjacent table, or there must be a physical barrier or wall separating booths
	or tables
	If the establishment does not offer table service, they must have protocols in place to ensure adequate social distancing at food
	and drink pick-up stations, and seating within their dining area
	Restaurants must have implemented a plan to ensure proper physical distancing in lobby/waiting areas/payment counters
	Minimize the number of staff serving any given table. It is strongly recommended that one staff person take a table's order, bring
	all of their beverages/food/utensils, take their payment, etc.
	Maintain minimum six-foot separation between all employees (and customers) in all interactions at all times
	When strict physical distancing is not feasible for a specific task, other prevention measures are required, such as use of barriers,
	minimize staff or customers in narrow or enclosed areas, stagger breaks, and work shift starts
Changes to	• N/A
Payment Systems	
Other	All restaurants are required to develop at each establishment, a comprehensive COVID-19 exposure control, mitigation, and
Operational	recovery plan which must be adhered to
Guidelines	 A site-specific COVID-19 monitor shall be designated at each location to monitor the health of individuals and enforce the
	COVID-19 job site safety plan
	 A copy of the plan must be available at all locations and available for inspection by state and local authorities
	 Failure to meet this requirement may result in sanctions up to, and including, license suspension
	Restaurants must cease alcohol service at 10:00 p.m
	Bar seating is not permitted
	 If an establishment has bar seating it must be closed off to prohibit use
	Buffets and salad bars are now permitted, subject to the restaurant:



	 Strictly complying with all Phase 2 and Phase 3 restaurant requirements;
	 Ensuring the use of antimicrobial hand sanitizer by customers before and after handling serving utensils;
	 Installing permanent barriers, such as sneeze guards, to protect food; and
	 Monitoring the communal food and beverage areas to ensure that customers maintain physical distancing and all other rules
	If the establishment offers table service, create a daily log of all customers and maintain that daily log for 30 days, including
	telephone/email contact information, and time in
	This will facilitate any contact tracing that might need to occur
	Live music is prohibited
	If a temporary structure is erected to provide outdoor service, the structure cannot be enclosed by more than two walls
	 The limitation on walls applies to both rigid and flexible walls
Local Exceptions	Check with county officials regarding which stage your county is in
State	West Virginia
Official Orders	Stay at home order in effect until rescinded
and Guidance	Executive Order No. 39-20 Issued on 5/21/20
	Reopening plan; outdoor dining to resume (with restrictions) in week 2 of plan
	Restaurant guidance
Dine-In	Permitted, with restrictions
Employee PPE	Face coverings: Require all employees to wear cloth face coverings at all times. Such coverings shall be cleaned or replaced daily
Employee Health	Post signage: Post signage on entrances that no one with a fever or symptoms of COVID-19 is permitted at the facility
Checks	
Customer Health	Face coverings are required while indoors for all individuals age 9 and up
Checks / PPE	 The requirement does not apply when customers are seated at a table in a restaurant
Sanitation	Preparation: Thoroughly detail, clean, and sanitize the entire facility and continue to do so regularly, focusing such cleaning and
	sanitation on high contact areas that would be touched by employees and patrons
	• Sanitizing between each customer: Between diners, clean and sanitize table condiments, digital ordering devices, check presenters,
	self-service areas, tabletops, chairs and commonly touched areas
	 Discard any single-use items left by the last patron
	Back-of-house cleaning: Implement procedures to increase cleaning and sanitizing frequency of surfaces in the back-of-house
	 Avoid all food contact surfaces when using disinfectants
	Restroom cleaning: Clean and sanitize restrooms regularly, check restrooms based on the frequency of use, and ensure adequate
	supply of soap and paper towels at all times
	Hand sanitizers: Provide hand sanitizer for use by patrons, including contactless hand sanitizing stations when available
	Menus: The use of non-touch or disposable paper menus discarded after each patron use is strongly encouraged
	 If not feasible, reusable menus should be cleaned and sanitized between use by each patron
	Disposable plates and utensils: The use of disposable containers and utensils is strongly encouraged
Official Orders and Guidance Dine-In Employee PPE Employee Health Checks Customer Health Checks / PPE	 Check with county officials regarding which stage your county is in West Virginia Stay at home order in effect until rescinded Executive Order No. 39-20 Issued on 5/21/20 Reopening plan; outdoor dining to resume (with restrictions) in week 2 of plan Restaurant guidance Permitted, with restrictions Face coverings: Require all employees to wear cloth face coverings at all times. Such coverings shall be cleaned or replaced daily Post signage: Post signage on entrances that no one with a fever or symptoms of COVID-19 is permitted at the facility Post signage: Post signage on entrances that no one with a fever or symptoms of COVID-19 is permitted at the facility Preparation: Thoroughly detail, clean, and sanitize the entire facility and continue to do so regularly, focusing such cleaning and sanitation on high contact areas that would be touched by employees and patrons Sanitizing between each customer: Between diners, clean and sanitize table condiments, digital ordering devices, check presente self-service areas, tabletops, chairs and commonly touched areas



	 If disposable utensils are not available, silverware must be pre-rolled Trash bins: Where restaurants use disposable containers and utensils, restaurants must place designated trash bins outside where patrons can dispose of all trash at the completion of their meal to minimize contact with wait staff. Bins should be placed in areas that do not create lines for patrons practicing proper social distancing Beverages: Drinks should be served in cans or bottles. If cans or bottles are not available, disposable cups are strongly encouraged Install barriers: Where practicable, physical barriers such as partitions or Plexiglass at cash registers or ordering windows should be used
Distancing and	Indoor seating occupancy limited to 50% such restaurant's seating capacity
Occupancy Restrictions	• Distance: Update plans for outdoor dining areas, redesigning seating arrangements to ensure at least six (6) feet of separation from seating to seating. Clear paths must be designated to allow diners to enter and exit the outdoor dining area without breaking the six feet social-distancing barriers
	Party size: Limit outdoor dining party size at tables to no more than six (6) Party size: Limit outdoor dining party size at tables to no more than six (6)
	 Party type: Enforce social distancing of those not residing together while present on such entity's leased or owned property Waiting areas: Do not allow patrons to congregate in waiting areas. Design a process to ensure patron separation while waiting to be seated outside or pick up their take-away order that can include ground markings, distancing, or waiting in cars No entry: Patrons are not permitted to enter or exit restaurants except to access restrooms, pick up a take-out order, or to access
	outdoor seating areas. O Mark ingress/egress to and from restrooms to establish paths to restrooms and outdoor dining areas to establish paths
	that mitigate proximity for patrons and staff
	• Limit contact with outdoor dining guests: Limit contact between workers and patrons by reducing the number of visits wait staff makes to each outdoor table
Changes to Payment Systems	Use contactless payment options where possible to reduce person-to-person contact
Other	Reservations: Where practical, implement a call-ahead seating model
Operational	No buffets: Do not offer self-serve salad bars or buffets in outdoor dining areas
Guidelines	 No self-service: No self-service food, drink, condiment or utensil stations are permitted for outdoor dining
	ABCA Regulations: To facilitate restaurants offering outdoor dining, in addition to their takeaway and delivery services, the West
	Virginia Alcohol Beverage Control Administration ("ABCA") is developing a streamlined process with no fees for a restaurant to
	temporarily expand their floor space to include new or expanded outdoor dining space. Additional guidance on this process will be issued by the ABCA
	 Dining only: Limit activity to outdoor dining or pickup of food or beverages to be taken away
	 No live music, and all restaurant playgrounds shall remain closed.
Local Exceptions	• N/A
State	Wisconsin
Official Orders	Stay at home order struck down by WI Supreme Court on 5/13/20
and Guidance	 Localities still enforcing their own stay at home orders in some jurisdictions



	Badger Bounce Back Plan
	• Face Covering Order – 7/30/20
	Wisconsin Restaurant and Food Service Reopening Guidance
	Wisconsin Restaurant Association Reopening Guidance
Dine-In	Permitted, with restrictions
Employee PPE	Employees are required to wear masks when working
Employee Health Checks	Employees who have a fever or other symptoms of COVID-19 will not be allowed to work
Customer Health	Customers age five and older are required to wear a mask inside the restaurant
Checks / PPE	 The mask may be removed when eating or drinking
Sanitation	Familiarize yourself with requirements from your <u>local health department</u> and make sure you are adhering to them
	In food preparation areas, utilize only appropriate food service chemicals
	Sanitize high-contact areas in the front and back of the house (for example, doorknobs, buttons, cooler doors, shopping)
	carts/baskets and check-out counters) every two hours, or after each user if feasible
	Sanitize tables and seating after each guest
	Sanitize food contact surfaces after each use
	Restrooms should be sanitized frequently, and the establishment shall monitor that patrons and staff adhere to social distancing
	guidelines regarding restroom use
	Use disposable menus or sanitize menus after each use
	Use rolled silverware/napkins stored in sealed bags
	 Staff will roll silverware in designated sanitary areas
	 Do not preset silverware
	 Once removed from the sealed bags, utensils may not be reused, even if they have not been unwrapped
	Do not use disinfecting wipes to wipe more than one surface; use one wipe per item or area and discard after each use or when visibly soiled
	Ensure you are adhering to the requirements in the Wisconsin Food Code
	Use gloves to avoid direct bare hand contact with ready-to-eat foods or unwrapped single-use items such as straws, stir sticks or toothpicks
	Wrap food containers to prevent cross-contamination
	Follow four steps to food safety: Clean, Separate, Cook and Chill
	Encourage staff to become Certified Food Protection Managers
	Do not allow customers to refill their own drinks; only allow staff to refill drinks, and use a new cup or mug for the refill
	• Install sanitizing stations (with hand sanitizer that is at least 60% alcohol) at the entrance to your business and encourage customers to use them
	Remove all unnecessary touchpoints, especially those that cannot be sanitized; examples include the use of pens to sign receipts (cashless and contactless transactions are recommended), paper ordering slips, and order/table buzzers



	Utilize disposable items instead of reusable whenever possible, and provide adequate trash receptacles to accommodate waste
	Remove shared condiments from tables. Provide them by request and sanitize after usage, or provide single-use containers or diagraphic modules.
Distance	disposable packets
Distancing and	The capacity of customer-facing businesses should be reduced as much as possible to ensure adequate social distancing
Occupancy	Any indoor or outdoor waiting area must be marked to enforce social distancing standards
Restrictions	 One member of a party should be allowed in the waiting area, while other members of the party wait in their vehicle Advance reservations are preferred to walk-in dining
	Dining rooms should maintain six feet between tables
	 When possible, physical barriers made of plastic or similar solid material should separate tables/booths Tables and booths that are not compliant should be clearly signed and blocked off (i.e., with visible tape) across seats and tables
İ	Limit each tables to six guests
l	 Extra chairs should be removed and tables may not be combined
	• Eliminate any unnecessary physical contact between staff and customers, and maintain social distancing with a six-foot distance between individuals whenever possible.
	• Install physical barriers such as sneeze guards and partitions at cash registers, bars, host stands and other areas where maintaining physical distance of six feet is difficult
	• For bar areas, two bar stools should be left empty between customers not in the same party; the same rules apply to outdoor patio areas
	Adjust menu offerings and kitchen workflows to allow employees to maintain six feet of distance
	Use floor markings in entry and cash wrap areas to encourage social distancing
	Smoking patios should be closed or limited to one person at a time
	Common-use areas (such as lounge areas and child play areas) should be closed if social distancing and sanitizing between users cannot be maintained
Changes to	Offer cashless and contactless transactions whenever possible
Payment Systems	When exchanging paper and coin money, do not touch your face afterward. Ask customers to place cash on the counter rather than directly into your hand
İ	 Place money on the counter, not in hand, when providing change back to customers
	Clean counter after each customer at checkout
Other	Post signage on the front door letting customers know about changes to your policies and instructing them to stay away if they are
Operational	experiencing COVID-like symptoms
Guidelines	Close all self-service food and drink stations (for example, salad bars and buffets)
Local Exceptions	• N/A
State	Wyoming
Official Orders	Stay at home (urged, but not mandated) expiration date: 4/30/20
and Guidance	Plan to ease COVID-19 Restrictions



	Restaurant Operating Restrictions, 5/15 through 5/31/20
Dine-In	Permitted, with restrictions
Employee PPE	Staff that come within 6 feet of customers or other staff shall wear face coverings
Linployee FFL	 The business shall not operate without appropriate protective equipment for staff (face coverings, gloves for serving and cleaning, etc.)
	 Gloves shall be worn when handling to-go boxes, pizza boxes, paper cups, and any other paper product that touches food; Staff shall use gloves when handling ready-to-eat foods (including ice)
	o gloves are not required when handling foods that have yet to be cooked
Employee Health	Employees shall be screened for symptoms of COVID-19, or exposure to an individual with COVID-19, prior to each shift
Checks	 Employees who are ill shall not be allowed to work
	 Employees who have been exposed to a COVID-19 positive person within the previous 14 days shall not be allowed to work
	 Employee logs of the screening activity must be kept and made available for inspection by the local health officer
Customer Health Checks / PPE	Signage must remind customers not to enter the business if they have symptoms of COVID-19 and must be displayed at the business entrance
Sanitation	Staff shall perform hand hygiene between interactions with each table
	Cups, lids, napkins, and straws must be handed directly to customers by staff
	Self-service condiments should not be used, unless the condiments can be cleaned adequately between customers
	Tables must not be set prior to customer arrival
	 staff shall avoid touching items that have been placed on the table
	 tables must be cleared by dedicated staff once all guests have left the table
	• Dedicated staff shall sanitize all areas occupied by customers upon customer departure, including tables, menus, pens, salt and pepper shakers, tables, chairs, etc. (consider the use of disposable items as necessary)
	 The business shall not operate without EPA-approved disinfectants and sanitizers, soap and other necessary cleaning supplies Hand sanitizer shall be available at the business entrance and immediately adjacent to all bathrooms
	Cleaning and disinfecting shall be performed in the morning, afternoon, and evening; all tables, chairs; door handles, floors, and bathrooms, and any high-touch surfaces must be cleaned and disinfected
	No self-serve food service or buffet options shall be available unless food is prepackaged; drink refills are not allowed in the same containers
Distancing and	All patrons shall be seated at tables
Occupancy	Tables must be limited to groups of 8, preferably of the same household
Restrictions	 A business may make exceptions for groups greater than 8 if the group is solely comprised of members from the same household
	• Tables with patrons must be positioned such that patrons at different tables are at least 6 feet apart (and preferably 10 feet apart) on all sides when seated
	 the number of people in a confined area at any time must be limited in such a way as to allow for adequate distancing between tables



	Signage must be positioned on premises reminding separate parties to stand at least 6 feet apart
	 Designated waiting areas must have floor markers to indicate proper spacing
	 Physical distancing guidelines must be maintained while customers enter and remain on premises
Changes to	The business shall encourage contactless and non-signature payment
Payment Systems	 if not possible for the customer, card and payment stations must be sanitized after each use
	 staff shall sanitize hands between handling payment options and food containers
Other	• The business shall maintain a record of staff working hours by date and time for purposes of COVID-19 contact tracing
Operational	 If such recordkeeping is done manually, sanitizing measures must be taken on the instruments used for recordkeeping in
Guidelines	between use
	Playgrounds at the business must remain closed
	 No dart/pool leagues, dances, events, or karaoke may take place at the business
Local Exceptions	 Individual counties are responsible for applying for variances in order to lift operating restrictions

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