Streamlined Solutions

*Network, Support,
and Information Services*

REGION 13
EDUCATION SERVICE CENTER

Texas Education Network (TXED) Internet Services

Every educator knows that the foundation to student success in the 21st century relies on their ability to reliably connect to the outside world.

We offer a wide area network referred to as the Texas Education Network Internet Services (TXED). TXED is built with the unique needs of school districts in mind. We provide more than just direct internet access to your districts. We designed our services to work for school districts, meaning we spend more time dedicated to you and your unique needs.

Services included, but not limited to:

- high speed dedicated internet access (view Service Terms)
- multiple upstream carriers/redundant internet access sources
- network security services (DDOS Mitigation)
- district firewall management
- district network edge equipment management and monitoring
- school technical support
- web content filtering
- network monitoring and troubleshooting (minimized downtime)
- DNS management
- offsite data storage
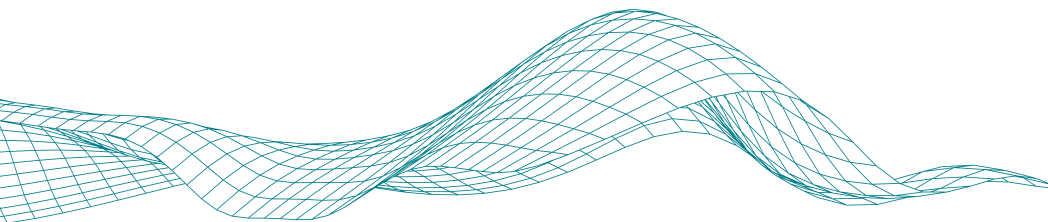- SPI E-Rate billing upon request

Empower your students and educators to succeed in the 21st century.

Pricing starts at $2,000 per month.

Contact us to get started with a custom quote.
TXED Services Team │ network@esc13.net │ 512-505-0507

Please Note: Pricing affected by various factors, such as provider limitations in the area.

TXED Content Filtering

LightSpeed: *Helping K-12 communities provide safe, secure, and equitable education — effortlessly.* LightSpeed is dedicated to providing time-saving solutions and empowering districts to focus where it matters most—students and learning.

About the Filter:

- 100% cloud based technology. No costly/bulky hardware (no bottle necks or throughput issues)
- Adaptive AI database (ensures educational content is always accessible)
- Easy SSL decryption at the OS level (no more certificates, proxy servers, PAC Files)
- Granular YouTube controls (safely allow educational content, while removing comments and other distracting content)
- Flexible Policy Management (allow specific access down to individual students)
- Parental Transparency (provide parents with a weekly summary, or parent portal access with up to the minute student activity)

About the Alert Option:

- Comprehensive protection within o365/ Google environments as well as across the internet
- Customization allows for alerts and notifications based on schools, classes, or user
- In-house Human Review team consists of former law enforcement, mental health experts, guidance counselors (in-house also means your data stays within the United States)
- Notification/Cases based on self-harm, violence, bullying, explicit images, weapons images

Digital Insights:

- Data Privacy and Security Analysis (Analysis of app, software, and resource compliance with data privacy and security policies)
- Cost and ROI Reports (Analysis of cost and ROI of all hardware, apps, and paid resources)
- License Usage Reports (Customized reporting on used and unused licenses for software, app, and online resources)
- Usage Tracking (Adoption and engagement analysis for apps, software, and online resources

About the Classroom Option:

- Monitor Students Screens
- Customizable Class Controls (Lock devices to get eyes up front, close tabs, or limit student web access for secure testing or focused learning.)
- Sharing (Co-teaching compatible, teachers can easily share links, broadcast teacher or student screens, and check in with students safely.)
- Automation (Save precious class minutes by employing automation to move students out of restricted internet access

Pricing – Per Student Per Year:
- Filter - $3.00
- Alert - $1.54
- Classroom - $1.54

Contact us to get started.
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network@esc13.net │ 512-505-0507

Technology Support Service

School districts and campuses rely on technology to ensure that all of their students and staff members are successful. Our school IT systems support team provides free and premium support options, so your campus technology is always working.

Our Standard Support

Our standard school IT systems support includes troubleshooting for problems that cause internet access for districts. We help with network edge, web filtering, DNS servers, and network connectivity problems. We'll also work to answer and advise on basic questions related to technical support.

Our Priority Technical Support

Designed for districts that regularly need an IT professional's attention, our priority technical support helps with project planning, server or internal network troubleshooting, maintenance and configuration, internal wireless configuration, desktop support for Windows, and enhanced monitoring of critical district servers/services.

E-Rate Eligible Support Service

Many of our technical support services are eligible for the E-Rate Reimbursement as a Category 2 service of "Basic Maintenance of Internal Connections."

Ensure that your campus technology is always working.

Our Rate Breakdown
- On-demand pricing is billed at $105/hour.
- Custom Contracts:
    — Allows for unlimited remote support;
    — Up to 10 On-Site visits per school year;
    — Yearly Needs Assessment;
    — Discounted TXED Services;
    — And many more benefits.
- Custom Contract Pricing – Tiered pricing schedule:
    — < 250 Students $4,000, starting price
    — 250 – 500 $5,500, starting price
    — 501 – 1000 $9,000, starting price
    — 1001 – 1500 $15,000, starting price
    — > 1501 $20,000, starting price
    — Additional on-site days on contract priced at $400/day

Contact us to get started with a custom quote.
TXED Services Team │ network@esc13.net │ 512-505-0507

TXED DNS Hosting

We understand districts often struggle to find reliable and affordable DNS hosting solutions. That's why we offer Primary and Secondary DNS hosting services to districts for a nominal fee.

Our DNS servers are located in Austin and Dallas, two of the most technologically advanced cities in Texas. Our servers are monitored 24/7, ensuring your district's website and online services are always accessible to your students, staff, and community.

With our Primary and Secondary DNS hosting services, you can rest assured that your district's online presence is in good hands. We offer fast and reliable service, and our knowledgeable support team is always available to help you with any questions or concerns you may have.

Pricing starts at $400 per year.

Contact us today to learn how we can help your district stay connected to the online world. TXED Services Team │ network@esc13.net │ 512-505-0507

TXED Virtual Hosting

The Texas Education Network virtual hosting platform is designed to provide your District with a robust and flexible hosting solution.

Our virtual hosting platform is highly customizable, with servers that can be tailored to your specific needs and requirements. Our base server specifications include 2-vCPU, 4 GB RAM, and an 80 GB drive allotment, but we can easily scale up or down depending on your needs.

With our virtual hosting platform, you'll enjoy the benefits of a dedicated server without the added costs and maintenance headaches.
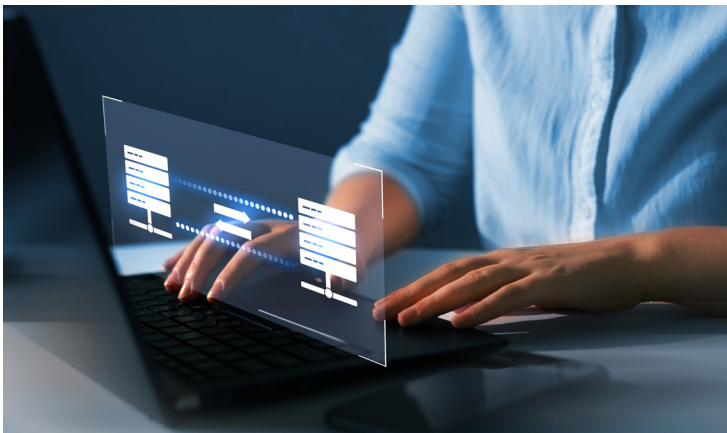
In addition to our reliable infrastructure, we also offer exceptional customer support. Our knowledgeable support team is available around the clock to answer your questions and help you troubleshoot any issues that may arise.

At TXED, we understand the unique needs and challenges facing Districts today. That's why we've designed our virtual hosting platform to be both flexible and affordable, giving you the power to build a hosting solution that meets your specific needs. Contact us today to learn how we can help your District achieve its hosting goals.

Pricing
- Initial Setup One-Time Fee - $500
- First Server starts at $1,500 per year with base specifications.
- Additional servers start at $1,250 per year with base specifications.
- Additional vCPU, RAM, and drive space are subject to additional fees.

Contact us to get started with a custom quote.
TXED Services Team │ network@esc13.net │ 512-505-0507

Cybersecurity Training

INFOSEC IQ: *Industry-leading security awareness & phishing simulations.*

Infosec IQ security awareness and phishing training empowers your employees with the knowledge and skills to stay cybersecure at work and at home.

Build awareness. Transform your culture.

Prepare every employee with industry-leading security awareness training so they're ready when a real attack hits. Infosec IQ provides personalized security awareness and anti-phishing training to help you engage every employee, keep education relevant and deliver training automatically to those who need it most.

Infosec named a Leader and Outperformer for Security Awareness Training

Infosec has received exceptional performance scores in the GigaOm Radar for their:
- Impact on organizational culture and behavior change
- Ease of use and administration
- Vendor service and support

Browse 1000+ security training resources

Infosec's in-house team of cyber experts and creative ninjas are at the cutting edge of adult learning. From gamified education and microlearning resources to in-the-moment training and more, Infosec IQ gives you the tools to make security education engaging, educational and — dare we say — fun.

Phishing simulations & training

Conduct anti-phishing education at the point of attack — the inbox. Send your workforce phishing tests to measure your risk, prepare employees for new attacks and deliver training the moment someone clicks a simulated phishing link.

Infosec IQ phishing simulations go beyond phishing awareness training by automatically serving custom education based on the simulated emails employees click and encouraging them to report suspicious emails to your security team.

Automate your security awareness training

Running a security awareness program shouldn't slow you down. It should leverage your existing solutions and equip you to take on your greatest security challenges.

With one-click campaigns and integrations with your employee management, training and security tools, Infosec IQ helps you automate, save time and position your team for success.

Strengthen your cybersecurity culture

Your cybersecurity culture is one of the greatest reflections of your organization's security practices and a top predictor of employee behaviors. Infosec IQ tools and training resources engage and empower employees to be active contributors to your organization's security and build cybersecurity into your culture.

Infosec IQ makes it easy to measure your employees' attitudes and perceptions towards security, quantify your cybersecurity culture and track changes over time.

Priced at $3.50 per employee.
Contact us to get started with a quote.

Contact a member of our team for more information.
TXED Services Team
network@esc13.net │ 512-505-0507

Please Note: Employee seat pricing rounded up to nearest 50.

ASCENDER Enterprise System

ASCENDER is a powerful web-based Business and Student administrative application written specifically for Texas school districts/charter schools.

For more than 50 years the Texas Computer Cooperative (TCC) has been the leader in delivering products and services that support Texas school districts/charter schools in managing student and business information. ASCENDER builds on the Texas Computer Cooperative's statewide success in compliance and reporting, empowering school districts/charter schools to make informed decisions through powerful and flexible tools, applications, and portals.
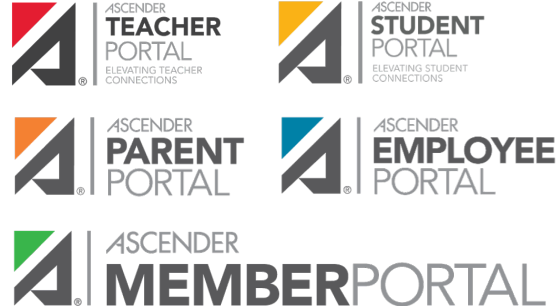
ESC Region 13 ASCENDER clients receive superior, reliable support from a dedicated team of consultants. Our consultants are highly trained and operate with consistent support standards, while also offering extensive training and local support to our school districts and charter schools.

Pricing

Pricing is offered on a Tier based system for the number of students that your School District, or Charter has listed in AskTED for the October Count. Please see below for current tiers.

Enrollment Tier	
From	To
0	499
500	999
1,000	2,999
3,000	4,999
5,000	9,999
10,000	19,999
20,000	And Up

Our ASCENDER specialists work with your campus or district to help you implement the ASCENDER system.

Contact us to get started with a custom quote.
Michael Naber │ michael.naber@esc13.txed.net │ 512-919-5362

ASCENDER support: support.esc13.net
ASCENDER Student email support: ASCS13@esc13.txed.net
ASCENDER Business email support: ASCB13@esc13.txed.net

ASCENDER 3rd Party Extracts

Our team is happy to assist with 3rd party extracts for systems that your ASCENDER data feeds. If you have new 3rd Party Extracts, or you need to adjust a current extract, you can contact us at ASC13@esc13.txed.net.

Please give us all the details that you need us to create or update and we will submit a statement of work for the maximum that we will charge the district. Once signed, we will not consider the work complete until your 3rd party receives their data.

If a current export is not working for some reason, please reach out to us as soon as you realize that the extract is not performing properly. Please give us the pertinent information for the extract and we will work to resolve the issue and get your data flowing again.

Pricing
Pricing for new extracts or adjusting a current extract because of changes in what the 3rd party needs is set at $110 /per hour. *There will be no charge for fixing a broken extract.*

Contact us to for more information.
ASC13@esc13.txed.net

Region 13 Audit Service

To help ensure LEA data accuracy and integrity, ESC Region 13 is offering the following service. Please note, the availability of this services is limited at this time. All prices include travel expenses within Region 13. Travel expenses outside of region 13 will be billed at the actual rate.

Each area of review listed will include a narrated report of findings and recommendations.

OPTION: The ESC R 13 staff can also offer to personally review the findings with the applicable staff and conduct LEA specific training on best practices, to enable procedures leading to improved data integrity, to be charged at a daily or ½ day rate.

Grade Point Averages and Class Ranking Review

Students and parents expect their Grade Point Averages to be 100% correct. Failing to do so could result in a student losing scholarship money or awarding the top graduate honors inaccurately. A school cannot afford to endure a lawsuit brought by parents due to incorrectly calculated GPAs and ranks. Therefore, Region 13 staff will review your board approved GPA and class ranking policy, and review how the policy is being applied in your LEA's Student Information System (SIS), as well as return the findings to your school.

Estimated time to complete:

3-5 workdays

Estimated cost of services

$5000 with a max of 5 days. If there are changes in scope requirements, additional audit days are billed at the current daily rate.

Contact a member of our team for more information.
Michael Naber │ michael.naber@esc13.txed.net │ 512-919-5362

Texas Student Data Systems (TSDS) PEIMS Cooperative

Our Texas Student Data System (TSDS) PEIMS Cooperative provides in-depth and timely information on PEIMS and other TSDS submissions. Our team will keep you updated on critical issues and provide training throughout the year on PEIMS and TSDS application related topics. We provide technical support via phone, webinars, and emails, and also provide ongoing oversight and guidance related to PEIMS and TSDS applications and support for school district officials who are assigned to a TSDS role. Included in the Cooperative is an in-depth analysis of each LEAs PEIMS Fall and PEIMS Summer submission data. The data review is intended to identify any potential issues in the data that might impact funding, accountability, or trigger an audit.

Learn more about how the TSDS PEIMS Cooperative can help your district achieve its data management goals.

Pricing
2023-2024 - TSDS PEIMS Cooperative Fee: $5,000 per year

Contact a member of our team for more information.
Andrea Laina │ andrea.laina@esc13.txed.net │ 512-919-5377
Michael Naber │ michael.naber@esc13.txed.net │ 512-919-5362