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How to keep your Samsung washer fresh and odor-free

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If your Samsung washing machine is plagued by a mildew smell or visible mold, it's essential to address the issue promptly. Below is our step-by-step guide on how to tackle this problem.

Note: The information provided is specific to washers sold in Canada. Settings may vary for washing machines sold in different countries.

Troubleshooting guide



1 Run a Spin-only cycle

Ensure the washer's drum is empty, and any remaining water is drained by running a **Spin-only** cycle.

2 Add chlorine bleach

Pour liquid chlorine bleach into the **detergent compartment**, filling it to the max line. Avoid using the bleach compartment; this step is for tackling

mildew smell or mold specifically.

3 Choose a Self Clean cycle

Never run a Self Clean cycle with laundry inside, as it can damage the washer and its contents. After adding bleach, start the Self Clean process immediately. Close the washer's lid or door, press the **Power** button, select **Self Clean**, **Self Clean+**, or **Pure Cycle**, and then press the **Start/Pause** button. Self Clean duration varies by model, typically around 1 hour for top load washers and 4 hours for front load washers. If your Samsung washer lacks these cycles, run a **Normal** cycle.

4 Wipe down the tub

After completing the Self Clean cycle, use paper towels to wipe any residue inside the tub.

5 Run a Rinse+Spin cycle

To remove any remaining residue, run a **Rinse+Spin** cycle. Repeat if needed until no visible mold residue remains.

6 Allow the washing machine to dry

Leave the lid or door open to allow the washer to dry thoroughly. Also, keep the detergent drawer open to aid in drying.

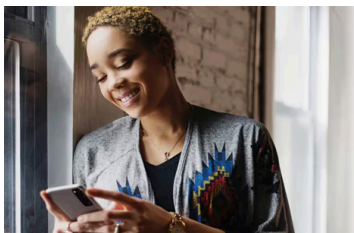
7 Clean the pump filter (Front Load models only)

Front load models typically have a pump filter near the bottom front behind a panel. Failing to clean it regularly can lead to odors. Refer to our guide on [cleaning a washer](#) for instructions on maintaining the pump filter.

8 Request Service

If the odor or mold persists despite your efforts, visit the [Service Centre](#) for further assistance.

By following these steps, you can eliminate mildew smells and mold growth in your Samsung washer, ensuring it operates efficiently and odor-free.



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