**Lakshay Randhawa**

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\_\_\_\_\_ (587)-432-5226\_\_\_\_\_\_\_

**Professional Summary**

* Experienced, reliable, energetic, resourceful service-oriented individual with strong customer handling skills.
* Ability to perform independently as well as a team player.
* CS student with a GPA over 3.6 and have strong knowledge of latest technology.
* Fluent in English, Hindi, Punjabi.

**Work Experience**

**---Customer Service/Kitchen---**

**Kabob Garden- Falconridge NE August 2021 – till date**

* Handled multiple customers at one time.
* Had a 100% customer satisfaction.
* Worked on grill.
* Have basic chopping skills.
* Comfortable in fast pace environment

**---Team Member---**

**Munchies- Gurdaspur, India March 2019 – August 2019**

* Maintaining high volume customer standards for the customers.
* Operating cash register and card machine for payment.
* Responding to client complaints.
* Helping in delivery and inventory.

**--- Reception Desk---**

**Fitness Lounge- Dhariwal, India October 2019 - March 2020**

* 100% customer satisfaction after queries.
* Proficient in MS Excel, MS Word and in digital marketing
* Greet customers in a humble and a warm way.

**Education**

* *Information technology , Software Development (Major)*, SAIT

May 2021 - till date

**Skills**

* Comfortable in fast paced environment
* Windows Admin Skills
* Multi-Tasking
* Energetic
* Strong Problem Solving Skills
* Excellent Communicator
* Pressure Handler
* Polite with Customers
* Strong Planning and Critical Thinking Skills.
* Strong Leadership Skills

**Achievements**

* ICSE Inter-School **Gold medalist** in State. (2017)
* Elected as the **“Head Boy”** during high school. (2018)
* District Level **badminton** Runner-up. (2018)

**Co-Curricular Involvement**

* Volunteered with **Khalsa Aid** in Farmer’s protest. **Jan 2021**
* Volunteered with medical officers in the time of pandemic.
* Event organizer during School events.