



## SMART INDIA HACKATHON 2024

**Problem Statement ID- SIH1648** 

Problem Statement- Online chatbot based ticketing system

**Theme- Travel and Tourism** 

**PS Category - Software** 

**TEAM ID-**

Team Name- ConversationalCoders



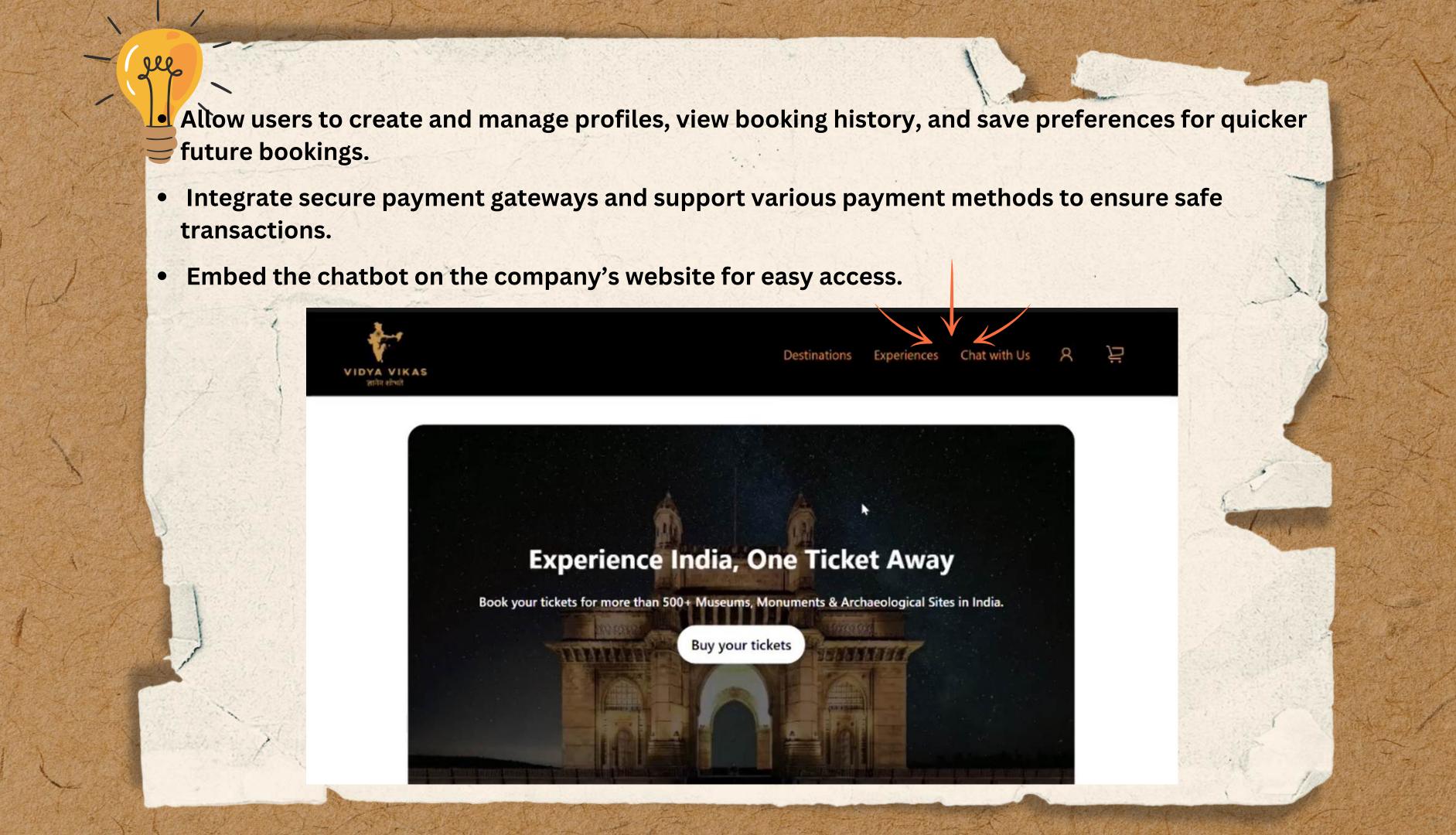


### OUR IDEA

To develop an intelligent and user-friendly chatbot that enhances the online ticket booking experience by providing instant assistance, streamlining the booking process, and offering personalized recommendations.

#### **Key Features:**

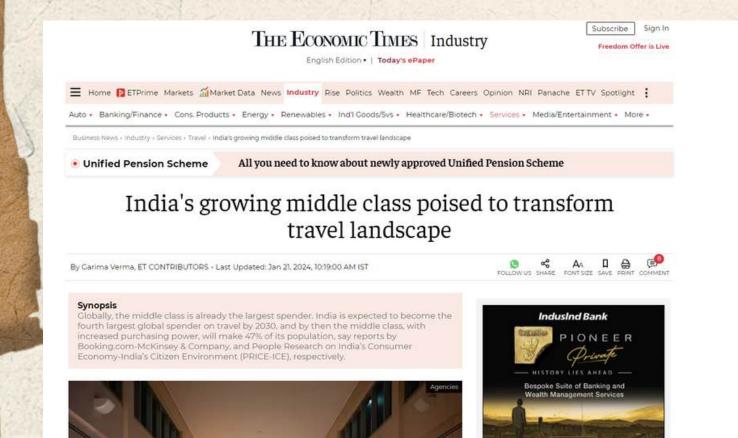
- Understanding User Queries: Implement NLP capabilities to accurately interpret user queries related to ticket bookings, including destinations, dates, and preferences.
- Simplifying Information decimation by installing QR codes on Artefacts
- Reducing fraud with foreigners by reducing information asymmetry in prices of tourist guides, tickets, travel and lodging
- Increasing safety for Women travellers by incorporating user reviews to generate a safety index
- Real-Time Availability: Integrate with ticketing systems to provide real-time availability and prices.



#### India on track to become 4th largest domestic travel market by 2030 amid current growth: McKinsey predicts



According to a new WTTC report, India's travel and tourism sector has recovered significantly with domestic tourism playing a pivotal role but international travel spend continues to remain below pre-Covid levels. Consulting firm McKinsey and Company had earlier projected that India will become the fourth-largest domestic travel market in terms of spending by





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HOME / ARTS & CULTURE / HERITAGE MUSEUMS - THE LEDE

#### Museums are needed to preserve cultural heritage

This is one of the biggest challenges for contemporary societies: as important as the health of a society or the environment.

Published: Dec 14, 2022 18:00 IST

SABYASACHI MUKHERJEE

(E) COMMENTS



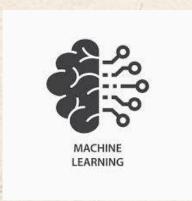
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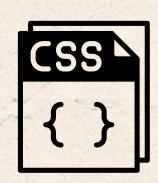






## TECHNICAL APPROACH











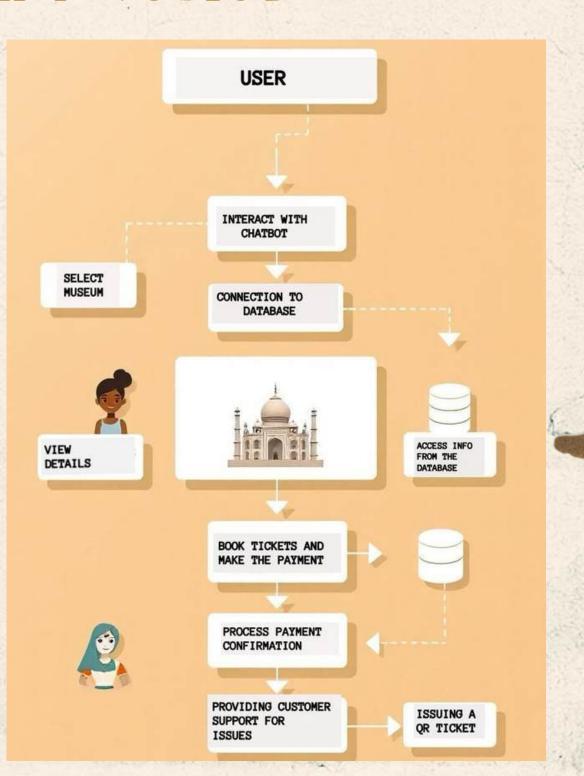


























**Queries chatbot** 

booking with user





booking confirmed

Payment Processing



payment successful





Integrate secure payment gateways



Increasing safety for Women travellers



Reducing fraud with foreigners

## IMPACT AND BENEFITS



Enhanced tourist experience due to simplified booking platform



Digitising Museums by integrating QR codes.



Boosting tourism via greater visibility of attractions using a central repository

# OUR WEBSITE



Destinations

Experiences

Chat with Us







### **Experience India, One Ticket Away**

Book your tickets for more than 500+ Museums, Monuments & Archaeological Sites in India.

Buy your tickets

# OUR WEBSITE

### ---- Discover ----



Taj Mahal



Hawa Mahal



**Gateway of India** 



Agra Fort



Indian Museum



**National Art Gallery** 

Explore More ->

# OUR WEBSITE

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**EXPERIENCES** 

## The Amber Fort Experience

Amber Fort holds the history of a citadel, pulsating with a legendary past of 600 years and 28 kings of the Kachwaha dynasty. The show ends the silence that fell upon Amber after the capital moved to Jaipur and it attempts to revive its pride.



More

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