



## LAKSHMANAN R

### Infrastructure Management Engineer

**Address:** No:57, Manjunatha Layout, Hosa Road, Electronic city, Bangalore -560100, Karnataka.

**Mobile:** +91 9597981490.

**E-Mail ID:** [rlakshmana50@gmail.com](mailto:rlakshmana50@gmail.com)

## Profile Overview

- Highly skilled System Engineer with 7+ years of experience managing large-scale infrastructure in both on-premises and cloud environments (AWS).
- Specialized in MECM/SCCM administration, Windows Server environments, and DevOps tools including Docker, Jenkins, and Git.
- Proven ability to lead infrastructure optimization projects, automate deployments using PowerShell, and maintain high compliance across global IT assets.
- Holds multiple industry certifications including CCNA, CCNP, and MCSA.

## Work Experience

**Company name:** : Kaseya Software Pvt.Ltd., Bangalore.

**Role** : Senior System Engineer

**Term of Office** : Jan 2023- Till now

### About

- Experienced in administering and maintaining **Windows and VMware OS** environments, including system alert monitoring and OS-level patch management.
- Proficient in using tools such as **Autotask, ServiceNow, Kaseya VSA**, and **Datto RMM** to keep systems up to date, secure, and running smoothly.
- Proficient in recognizing and addressing issues through proactive **alert monitoring** and timely **patch deployment** to improve system stability and security.

**Company name:** : Eliga Innovative Services Private Limited

**Client:** Lam Research Pvt.Ltd. Bangalore.

**Role** : Senior System Engineer

**Term of Office** : March 2021- Jan 2023

### About

- Worked with **SCCM 2012** and **MECM** for installing and managing servers.
- Installed and managed **Windows 10, Server 2008, 2012**, and **2016**.
- Experienced in **software and application deployment**.
- Good understanding of **patching and software updates**.
- Wrote **PowerShell scripts** for tasks like system checks, software installs, and updates.
- Managed **file servers, roaming profiles, terminal servers, HP servers**, and **VMware**.
- Handled **Group Policy settings, OU management**, and backup tools like **Ghost** and **NetBackup**.

**Company name:** : Magna Infotech, Client: WIPRO Coimbatore.

**Role** : L2 System Engineer

**Term of Office** : June 2018- Sep 2020

- About**
- Good knowledge of networks like workgroups, domains, DNS, and DHCP.
  - Set up and fixed issues in **Active Directory** (passwords, domain join, moving users).
  - Worked with network routes like Static, EIGRP, OSPF, and BGP.
  - Replaced old routers and switches with new **Cisco** devices.
  - Set up security with **VPN, ACL, and VTP**.
  - Checked antivirus and firewall logs daily.
  - Helped update drivers and worked with **Lenovo** on hardware issues.
  - Fixed **VPN** problems with **Cisco AnyConnect**.
  - Installed Windows updates using **SCCM**.
  - Helped field engineers with tough issues and managed support tickets.

**Company name:** : Cyber Trends, Chennai.

**Role** : L1 System engineer

**Term of Office** : May 2017- May 2018

- About**
- Answered user calls and fixed issues; sent to senior team if needed.
  - Supported **Mac, Linux, iOS, Windows**, printers, and internet problems.
  - Handled many tasks at once, even urgent ones.
  - Helped users with software problems.
  - Watched computer systems to make sure they worked well.
  - Installed and fixed computers, software, and devices.
  - Sent big hardware or software problems to vendors or experts.

## Tools and Technology

Operating System	Linux, Windows
Scripting language	Power Shell
Programing languages	C++, JAVA, Python
Database	SQL
Cloud	AWS, Azure, DevOps, DevSecOps
Network	CCNA, CCNP

## Education and Certifications:

- **Certification in DevSecOps**  
Greens Technology – Chennai  
April 2024- July 2024
- **Bachelor of Engineering (Information Technology)**  
Chettinad College of Engineering & Technology - Karur, Tamil Nadu.  
Aug 2014- May 2018  
8.0 CGPA
- **Higher Secondary Education**  
Vignesh Sri Renga Matriculation & Higher Secondary School  
Tiruchirappalli, Tamil Nadu  
75%