```
1 import pandas as pd
 2 import seaborn as sns
dt=pd.read_csv('/content/Telco Customer Churn.csv')
 1 dt=pd.read csv('/content/Telco Customer Churn.csv')
 1 dt.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 7043 entries, 0 to 7042
    Data columns (total 21 columns):
         Column
                           Non-Null Count Dtype
                           _____
                           7043 non-null object
     0
         customerID
                                          object
         gender
                           7043 non-null
     1
     2
         SeniorCitizen
                           7043 non-null
                                          int64
         Partner
                           7043 non-null
                                          object
     3
         Dependents
                           7043 non-null
                                          object
     4
                           7043 non-null
                                          int64
         tenure
         PhoneService
                           7043 non-null
                                           object
        MultipleLines
                           7043 non-null
                                           object
                                          object
         InternetService
                           7043 non-null
         OnlineSecurity
                                           object
     9
                           7043 non-null
                           7043 non-null
                                          object
     10 OnlineBackup
     11 DeviceProtection 7043 non-null
                                          object
     12 TechSupport
                           7043 non-null
                                           object
     13 StreamingTV
                           7043 non-null
                                          object
     14 StreamingMovies
                           7043 non-null
                                          object
     15 Contract
                           7043 non-null
                                          object
     16 PaperlessBilling 7043 non-null
                                          object
     17 PaymentMethod
                                          object
                           7043 non-null
     18 MonthlyCharges
                           7043 non-null
                                          float64
     19 TotalCharges
                           7043 non-null
                                           object
                                           object
     20 Churn
                           7043 non-null
    dtypes: float64(1), int64(2), object(18)
    memory usage: 1.1+ MB
```

```
1 for i in dt.columns:
2 if dt[i].dtype=='object':
     dt[i]=dt[i].astype('category').cat.codes
3
1 dt.info()
   <class 'pandas.core.frame.DataFrame'>
   RangeIndex: 7043 entries, 0 to 7042
   Data columns (total 21 columns):
                          Non-Null Count Dtype
    # Column
                          _____
    0
        customerID
                          7043 non-null int16
        gender
                          7043 non-null
                                          int8
                          7043 non-null
                                          int64
        SeniorCitizen
                          7043 non-null
    3
        Partner
                                          int8
                          7043 non-null
        Dependents
                                          int8
    4
                          7043 non-null
       tenure
                                          int64
                          7043 non-null
       PhoneService
                                          int8
    7
       MultipleLines
                          7043 non-null
                                          int8
       InternetService
                          7043 non-null
                                          int8
    9
       OnlineSecurity
                          7043 non-null
                                          int8
    10 OnlineBackup
                          7043 non-null
                                          int8
    11 DeviceProtection 7043 non-null
                                          int8
    12 TechSupport
                          7043 non-null
                                          int8
    13 StreamingTV
                          7043 non-null
                                          int8
    14 StreamingMovies 7043 non-null
                                          int8
    15 Contract
                          7043 non-null
                                          int8
    16 PaperlessBilling 7043 non-null
                                          int8
    17 PaymentMethod
                          7043 non-null
                                         int8
    18 MonthlyCharges
                          7043 non-null
                                          float64
    19 TotalCharges
                          7043 non-null
                                          int16
    20 Churn
                          7043 non-null
                                          int8
   dtypes: float64(1), int16(2), int64(2), int8(16)
   memory usage: 302.8 KB
1 dt.drop(['customerID'],axis=1,inplace=True)
```

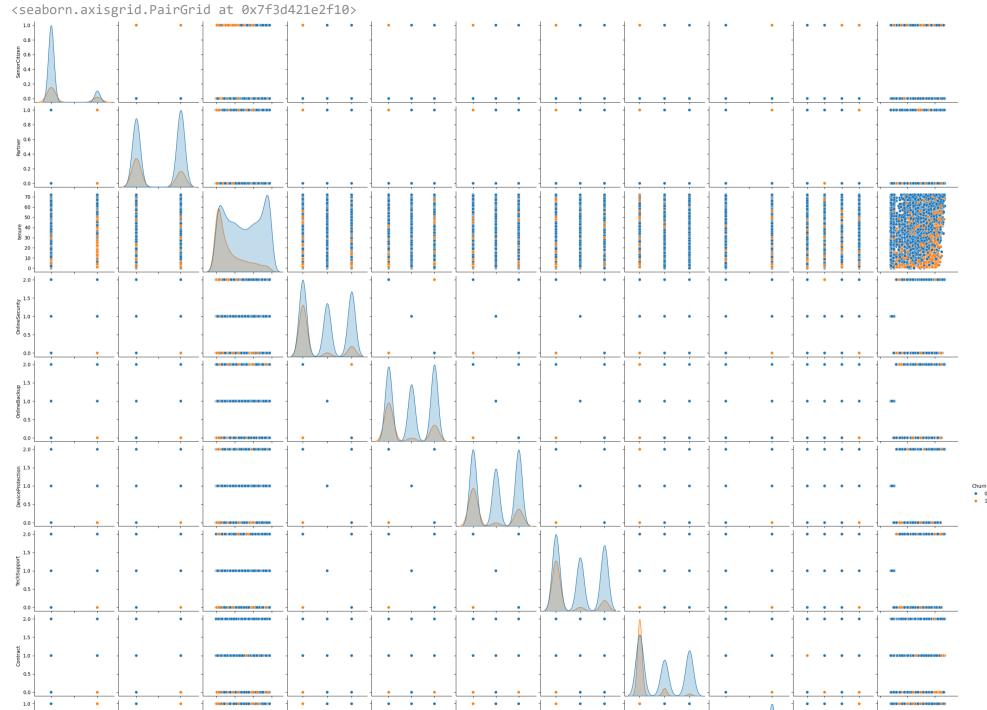
1 dt.corr()

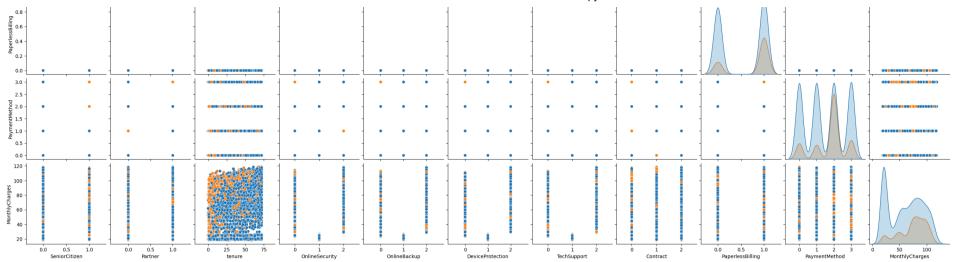


7	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSe
gender	1.000000	-0.001874	-0.001808	0.010517	0.005106	-0.006488	-0.006739	-0.000863	-0
SeniorCitizen	-0.001874	1.000000	0.016479	-0.211185	0.016567	0.008576	0.146185	-0.032310	-0
Partner	-0.001808	0.016479	1.000000	0.452676	0.379697	0.017706	0.142410	0.000891	0
Dependents	0.010517	-0.211185	0.452676	1.000000	0.159712	-0.001762	-0.024991	0.044590	0
tenure	0.005106	0.016567	0.379697	0.159712	1.000000	0.008448	0.343032	-0.030359	0
PhoneService	-0.006488	0.008576	0.017706	-0.001762	0.008448	1.000000	-0.020538	0.387436	-0
MultipleLines	-0.006739	0.146185	0.142410	-0.024991	0.343032	-0.020538	1.000000	-0.109216	0
InternetService	-0.000863	-0.032310	0.000891	0.044590	-0.030359	0.387436	-0.109216	1.000000	-0
OnlineSecurity	-0.015017	-0.128221	0.150828	0.152166	0.325468	-0.015198	0.007141	-0.028416	1
OnlineBackup	-0.012057	-0.013632	0.153130	0.091015	0.370876	0.024105	0.117327	0.036138	0
DeviceProtection	0.000549	-0.021398	0.166330	0.080537	0.371105	0.003727	0.122318	0.044944	0
TechSupport	-0.006825	-0.151268	0.126733	0.133524	0.322942	-0.019158	0.011466	-0.026047	0
StreamingTV	-0.006421	0.030776	0.137341	0.046885	0.289373	0.055353	0.175059	0.107417	0
StreamingMovies	-0.008743	0.047266	0.129574	0.021321	0.296866	0.043870	0.180957	0.098350	0
Contract	0.000126	-0.142554	0.294806	0.243187	0.671607	0.002247	0.110842	0.099721	0
PaperlessBilling	-0.011754	0.156530	-0.014877	-0.111377	0.006152	0.016505	0.165146	-0.138625	-0
PaymentMethod	0.017352	-0.038551	-0.154798	-0.040292	-0.370436	-0.004184	-0.176793	0.086140	-0
MonthlyCharges	-0.014569	0.220173	0.096848	-0.113890	0.247900	0.247398	0.433576	-0.323260	-0
TotalCharges	-0.005291	0.037653	0.059568	-0.009572	0.158523	0.083195	0.114955	-0.055724	0
Churn	-0.008612	0.150889	-0.150448	-0.164221	-0.352229	0.011942	0.038037	-0.047291	-0
4									

```
1 dt=dt.drop(["gender","Dependents","PhoneService","MultipleLines","InternetService"],axis=1)
1 dt=dt.drop(["StreamingTV","StreamingMovies","TotalCharges"],axis=1)
1 x=dt.drop(["Churn"],axis=1)
2 y=dt["Churn"]
1 from sklearn.model_selection import train_test_split
2 x_train,x_test,y_train,y_test=train_test_split(x,y,test_size=0.2)
1 sns.pairplot(data=dt,hue='Churn')
```







¹ from sklearn.tree import DecisionTreeClassifier

² d=DecisionTreeClassifier()