

# Sri Lakshmi

Software Tester & Quality Assurance Associate

Mysuru, KA - 570019

✉ sri760653@gmail.com | 📞 +91-9980052659

🐙 GitHub | 🔗 LinkedIn | 🌐 Portfolio

## Profile Summary

Enthusiastic professional with experience in Manual Testing, Telesales, and Customer Engagement. Skilled in test case design, defect reporting, and tools such as JIRA and Selenium. Proven ability to handle customer interactions, pitch products, and support sales growth. Strong communicator and quick learner focused on building positive relationships and contributing to organizational success.

## Education

2023 Bachelor of Commerce, **St. Joseph Degree College**, Mysuru

## Skills

Manual Testing:	Functional Testing, Regression Testing, Test Scenarios, Test Cases, RTM, Bug Reporting (Excel, JIRA)
Automation Testing:	Selenium WebDriver (3.14/4.x), TestNG, Cucumber BDD, Log4J, Hybrid Framework, Core Java, Python UnitTest
Programming/Tools:	Python (Basics), SQL Queries, UNIX Basics, Postman, Rest Assured, JIRA

## Professional Experience

**SMR - Executive, Kalyani Motors, Mysuru**

Aug 2024 – Jan 2025

- Managed high-volume outbound calls to promote products and services.
- Built rapport with customers and understood their requirements.
- Qualified leads, scheduled follow-ups, and supported the sales team.
- Persuaded prospects to make purchases, contributing to sales growth.
- Ensured customer satisfaction through regular follow-up calls and feedback.

**Intern – Software Tester, iQuest Technologies, Mysuru**

3 Months

- Tested web and mobile applications, ensuring quality through functional and regression testing.
- Designed and executed test cases, scenarios, and RTM for requirement coverage.
- Reported and tracked defects using JIRA for faster issue resolution.
- Applied Core Java OOPs concepts in testing practices.
- Gained hands-on experience in automation using Selenium WebDriver, TestNG, Log4J, and Cucumber BDD.

## Projects

**Web & Mobile Application Testing Project**

Conducted during internship at iQuest Technologies.

- Designed and executed functional and regression test cases.
- Logged and tracked defects using JIRA and prepared Requirement Traceability Matrix (RTM).
- Automated regression scenarios using Selenium WebDriver, TestNG, and Cucumber BDD.

## Certifications

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- Currently pursuing ISTQB CTFL certification.
- Completed 30-day MS Excel Crash Course by CoursePe.

## Additional Information

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Languages:      English | Kannada | Hindi | Malayalam

Date of Birth:   14 May 2001

## Declaration

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I confirm that the information stated above is true and correct to the best of my knowledge.