

Service Agreement

Between

First Party

Address

Contact

Seller

SGH Dubai Services

Address

Contact

Buyer

1. Definitions

In this Agreement, the following terms shall have the meanings ascribed to them:

- “**Services**” refers to the services to be provided by SGH Dubai as detailed in Clause 2.
- “**Agreement**” refers to this Service Agreement.
- “**Parties**” refers to SGH Dubai and Emirates Services collectively.

2. Scope of Work

SGH Dubai agrees to provide the following services to Emirates Services:

- Provision of [specific services to be detailed here].
- Service Level Agreements (SLAs) as follows:

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- Response time: [insert response time].
 - Resolution time: [insert resolution time].
 - Responsibilities of SGH Dubai include but are not limited to:
 - Delivering services as per the agreed schedule.
 - Providing necessary support and maintenance.

3. Payment Terms

The total value of this Agreement is **27,000.00**. Payment shall be made as follows:

- 50% upon signing of this Agreement.
- 50% upon completion of services.

4. Duration and Termination

This Agreement shall commence on the date of signing and shall continue until the services are completed, unless terminated earlier by either party with a written notice of 30 days.

5. Confidentiality

Both Parties agree to keep all information exchanged during the term of this Agreement confidential and shall not disclose it to any third party without prior written consent.

6. Dispute Resolution and Governing Law

This Agreement shall be governed by the laws of [insert governing law]. Any disputes arising out of or in connection with this Agreement shall be resolved through mediation, and if unsuccessful, through arbitration in accordance with the rules of [insert arbitration body].

7. Signatures

For SGH Dubai:

Name: _____

Date: _____

SAC

For Emirates Services:

Name: _____

Date: _____

This HTML document is structured to be compatible with TCPDF, including headings, tables, and a signature section. The content is tailored for a Service Agreement, detailing the parties involved, the scope of work, payment terms, and other essential clauses.