

# Service Agreement

## Between

SGH Dubai

Address

Contact

Buyer

Emirates Services

Address

Contact

Buyer

## 1. Definitions

In this Agreement, the following terms shall have the meanings ascribed to them:

- **“Services”** refers to the services to be provided by SGH Dubai as detailed in Clause 2.
- **“Agreement”** refers to this Service Agreement.
- **“Parties”** refers to SGH Dubai and Emirates Services collectively.

## 2. Scope of Work

SGH Dubai agrees to provide the following services to Emirates Services:

- Provision of [specific services to be detailed here].
- Service Level Agreements (SLAs) as follows:

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- Response time: [insert response time].
  - Resolution time: [insert resolution time].

- Responsibilities of SGH Dubai include but are not limited to:

- Delivering services as per the agreed schedule.
- Providing necessary support and maintenance.

### 3. Payment Terms

The total value of this Agreement is **27,000.00**. Payment shall be made as follows:

- 50% upon signing of this Agreement.
- 50% upon completion of services.

### 4. Duration and Termination

This Agreement shall commence on the date of signing and shall continue until the services are completed, unless terminated earlier by either party with a written notice of 30 days.

### 5. Confidentiality

Both Parties agree to keep all information exchanged during the term of this Agreement confidential and shall not disclose it to any third party without prior written consent.

### 6. Dispute Resolution and Governing Law

This Agreement shall be governed by the laws of [insert governing law]. Any disputes arising out of or in connection with this Agreement shall be resolved through mediation, and if unsuccessful, through arbitration in accordance with the rules of [insert arbitration body].

### 7. Signatures

**For SGH Dubai:**

Name: \_\_\_\_\_

Date: \_\_\_\_\_

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**For Emirates Services:**

Name: \_\_\_\_\_

Date: \_\_\_\_\_

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This HTML document is structured to be compatible with TCPDF, including headings, tables, and a signature section. The content is tailored for a Service Agreement, detailing the parties involved, the scope of work, payment terms, and other essential clauses.